

Comments received from the stakeholders towards the Consultation Paper on ‘Differential Pricing for Data Services’

The last date for submission of comments on the above Consultation Paper was 07.01.2016. TRAI has received approximately **24 lakh** comments. Majority of the comments received are template responses and many of which do not address the specific questions that were raised in the consultation paper. In view of the fact that there is quite a large number of responses and also that many of these are repetitive template responses, no useful purpose would be served by publishing all such responses. Therefore, it has been decided to publish only sample copies of responses which contain identical or similar subjects/ source or contents. Further, in view of the large number of responses received, TRAI will be uploading the responses in two parts, Part-I being uploaded today and Part-II which contains remaining comments from individuals/ institutions/ organisations, will be uploaded shortly.

2. The comments on the above consultation paper have been divided into the following categories for ease of reference by stakeholders:

- (i) [Comments from the Service Providers](#)
- (ii) [Comments from the Service Providers’ Association](#)
- (iii) [Comments received through https://mygov.in](https://mygov.in).
- (iv) Comments from other Stakeholders

3. The comments at (iv) above are displayed under the following sub-Heads:

- (a) Comments received through ‘@supportfreebasics.in’:

There are more than **13.5 lakh** comments received through this source and these are basically template responses and the contents are identical in nature. These responses do not contain the individual e-mail IDs of the senders or their names. The only information of the senders is their respective mobile numbers. The Authority feels it not appropriate to publish the mobile numbers of such large number of individual users. [Samples of such responses are available in the link.](#)

(b) About **5.44 lakh** comments have been received through '@facebookmail.com'. Most of these responses are in support of a specific product i.e. 'Free basics', even though the consultation paper had not raised any issue on such specific product without addressing the Questions raised in the Consultation Paper. [Samples of such responses are available in the link.](#) This category also includes a single response received through '@facebookmail.com' addressing the questions raised in consultation paper. This response is also be included in the samples. While most responses under this category are in support of free basics service, there are few responses which convey that they do not support the service. [Sample response is available in the link.](#)

(c) About **4.84 lakh** comments have been received through the Forums like 'Save the Internet'. Most of these responses address the questions raised in the consultation paper, even though the responses are generally in template form and their contents are almost similar. Several respondents under this category have requested not to publish their e-mail IDs. [Samples of such response are at link.](#) Similarly, there is a set of around 1000 template responses which are identical. [Sample copy is available at the link.](#)

(d) Other comments:

Comments which are not falling in the above categories and sub-Heads represent responses from organisations/institutions and individuals, which are given below :-

- i) [Comments from Organisations/Institutions](#)
- ii) [Individual Comments \(with attachments\)](#)
- iii) [Individual Comments \(without attachment\)-Part-1](#)
- iv) [Individual Comments \(without attachment\)-Part-2](#)