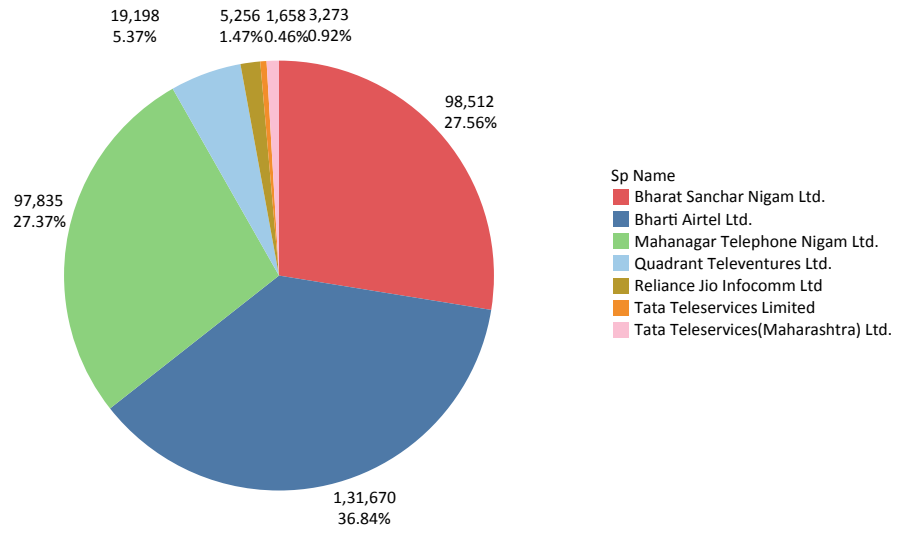


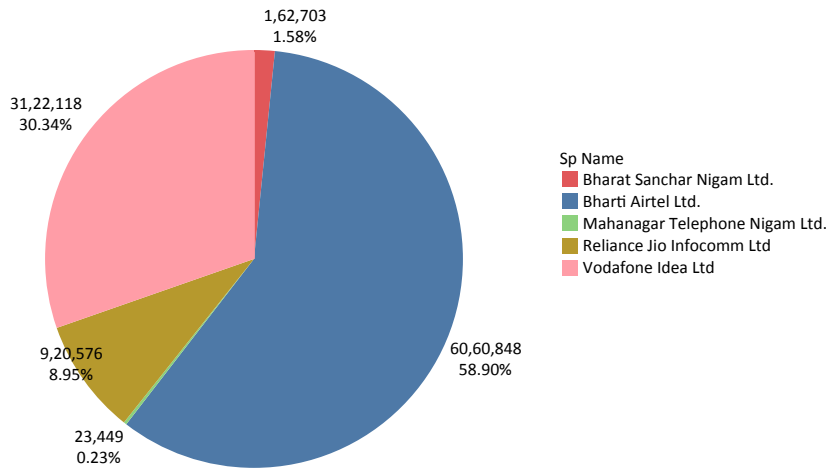
**Report
on
Telecom Consumer's Complaints Redressal
Regulations, 2012**

(For Quarter ending March 2024)

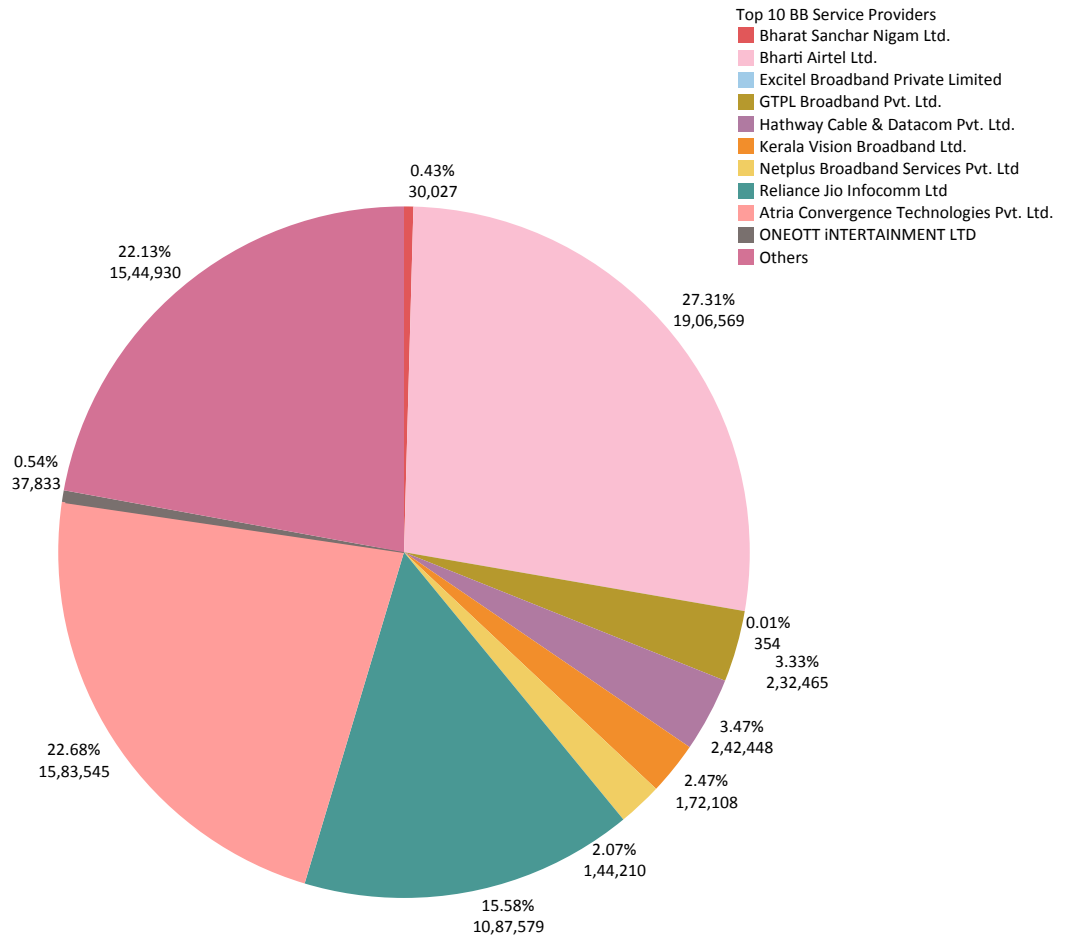
SP-wise share of total no. of complaints to be redressed during the Quarter: basic(March 2024)



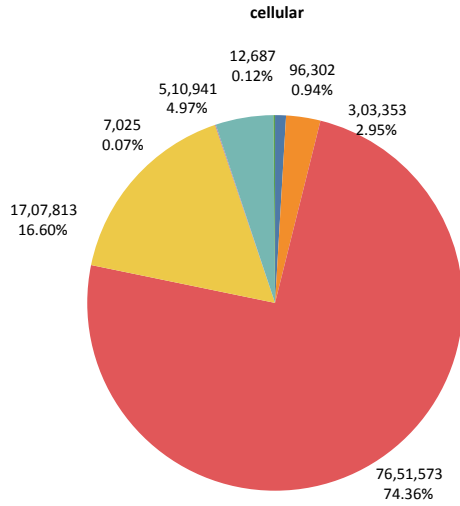
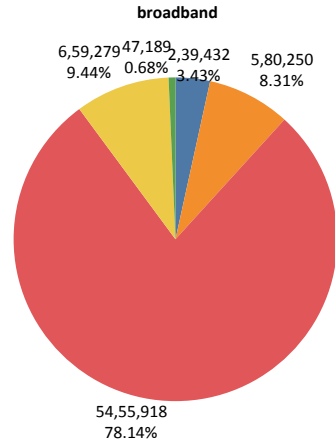
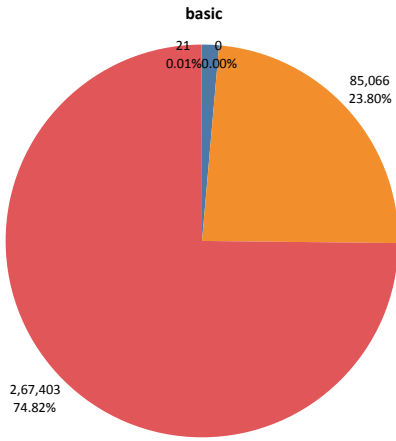
SP-wise share of total no. of complaints to be redressed during the Quarter: cellular(March 2024)



SP-wise share of total no. of complaints to be redressed during the Quarter: Broadband(March 2024)



Category-wise complaints to be redressed during the Quarter:(March 2024)



- Complaints Category**
- Billing Related Complaints
 - Customer Service Related Complaints
 - Faults and Network Related Complaints
 - Internet/Data Related Complaints
 - MNP Related Complaints
 - UCC Related Complaints
 - VAS Related Complaints