

Information note to the Press (Press Release No. 197 /2012)

For Immediate Release

Telecom Regulatory Authority of India

TRAI issues a draft amendment to the Quality of Service of Broadband Service Regulations, 2006 (11 of 2006) on financial disincentives for comments of the stakeholders.

New Delhi, 26th October, 2012: Telecom Regulatory Authority of India (TRAI) has today released a draft amendment to the Quality of Service of Broadband Service Regulations, 2006 (11 of 2006) on financial disincentives, seeking comments of the stakeholders.

2. The purpose of these regulations is to prescribe financial disincentives on the Broadband Service providers for failure to meet the prescribed Quality of Service (QoS) benchmarks for Broadband Service.

3. The regulations seek to prescribe a financial disincentive on Broadband Service providers for non-compliance with the benchmark of the Quality of Service Parameters at a rate not exceeding Rs 50,000 per parameter for the first non-compliance and Rs 1,00,000 per parameter for subsequent noncompliance of the benchmarks.

4. The regulations further provide for a deterrent against false or delayed reporting of the Quality of Service benchmarks.

5. The above draft amendment to the Quality of Service of Broadband Service Regulations, 2006 (11 of 2006) on financial disincentives is available on TRAI's website www.trai.gov.in. Stakeholders are requested to offer their comments, preferably in electronic form, to Shri A. Robert J. Ravi, Advisor (CA and QoS), Telecom Regulatory Authority of India, Mahanagar Doorsanchar Bhawan, Jawahar Lal Nehru Marg, New Delhi – 110002 (Tel No. 011-23230404, Fax No. 011-23213036, Email: advqos@trai.gov.in, by **9th November, 2012**.

RajeevAgrawal,
Secretary, TRAI.