

Subject: Consultation Paper on Digital Inclusion in the Era of Emerging Technologies

To whom it may concern;

I just wanted to submit a brief comment.

Feature phones, especially 4G feature phones like the Jio Bharat connect the unconnected well but no one types on it, although they offer Indian input. The Indian language support is just to satisfy regulators like you, without any knowledge of the real user. As most Indians are literate, in their native language, I suggest to incorporate usable keypad in all feature phones or any device shipped. For your information, Smartwatches even skirt the minimum regulation required by not being able to input Indian languages.

Yours sincerely,

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