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## FEDERATION OF CONSUMER AND SERVICE ORGANIZATIONS

Promoted exclusively to deal with the pressing issues..

(Regd. No.CAG/01/2016 as a Consumer advocacy group with TRAI)

No.5, 4<sup>th</sup> Street, Lakshmipuram,  
Tiruchirappalli – 620 010. T.N. State .

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The  
09<sup>th</sup>, Dec., 2018  
Telecom Regulatory Authority of India,  
New Delhi

Chairman,

Kind attention to: Shri Kaushal Kishore, Advisor

(F&EA-II)  
Sir,

Sub: **forward our view on Consultation Paper on Review of Extent Provision for sending the printed bills to the Consumers of Landline and Post paid Mobile Subscribers – reg:**

We respectfully submit our view on above draft consultation regulation for your kind perusal and necessary amendment in the interest of Consumer at large:

Considering large numbers telecom consumers, our responsibility in protecting trees considering environmental friendly and illiteracy of the subscribers the TSPs supplied the printed bills at free of cost, those who are needed, the rest will allow some incentives in encouraging online billings.. ..

Thanking You,

Yours Sincerely,

M. Sekaran.

President.