

Subject: **Regarding enhancement of SMS limit per day.**
To: Kaushal Kishore <advfea1@traai.gov.in>

Date: 03/04/20 12:47 PM
From: Rajeev Ranjan <rajeev.ranjan30@gov.in>

Respected sir,

On the subject matter, the reply of East Central Railway- Dhanbad is as under:

The SMS system is being used on extensive basis in Railways and some of the applications using SMS for normal day-to-day working are as under:

-) Information of working/ failures of different systems over different departments regularly and also as and when required basis.
-) Issuing various alerts and information/ directives on emergencies like accidents, passenger issues, derailments and other matters of disaster management.
-) Passing on information to officials (of different levels) on any specific occasions.
-) Monitoring of working of different equipments and rigorous monitoring of failures. Same information is required to pass on to different authorities.
-) Other information to staff/ officers in regard to guidelines issued by safety directorates of Railways.
-) Propagating directives of GOI regarding saving of electricity, maintaining hygiene/ cleanliness, etc.

All above are directly/ indirectly related to safe running of trains (which is prime objective) along with safety of passengers and Railway property. Hence, it is required to enhance limit of SMS per day.

Reagrds
Rajeev Ranjan,
DSTE/Tele/DHN
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