भादूविप्रा
TRAI

TELECOM REGULATORY AUTHORITY OF INDIA

Independent Drive Test Report

North East LSA

December 2025

Contents

1. Introduction

TRAI Act, 1997 mandates the Authority to ensure the services delivered through various telecommunications networks meet the required quality standards prescribed, to protect the interest of the consumers of telecommunication services. TRAI is also responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interests of the consumers of telecommunications services.

Accordingly, TRAI has engaged M/s RedMango Analytics Pvt. Ltd. to undertake assessment of Quality of Service of mobile service through Independent Drive Test (IDT).

In IDT, the performance of all service providers providing service in a Licensed Service Area (LSA) through various technologies (like 2G/ 3G/ 4G/ 5G) for voice and data are measured by conducting drive test. The drive test routes are finalised based on various objective criteria like reported network performance, consumer complaints etc. Methodology adopted for conducting IDT is elaborated in **APPENDIX-I**.

2. Executive Summary (LSA)

2.1 Drive test details

This report covers the findings of the IDT undertaken in North East License Service Area (LSA) during the month of December-2025 under the supervision of TRAI Regional Office (RO) Kolkata. Details of route/area covered during the IDT are as given below:

S. No	Drive test route	Type of route	Distance covered (KMs)	From date	To date
1	Cities and adjoining areas of East Siang District	City	218.1	09-Dec-2025	10-Dec-2025
2	East Siang	Inter-Operator	1 Location	11-Dec-2025	11-Dec-2025
3	Cities and adjoining areas of East Siang District	Hotspot	7 Locations	09-Dec-2025	11-Dec-2025
4	East Siang	Walk Test	1.0	10-Dec-2025	10-Dec-2025

Table-1: Drive test summary.

2.2 Drive test routes

The map provides overview of drive test routes indicating city drive, Inter-operator calls test, hotspots and walk test as per the legends shown on the map.

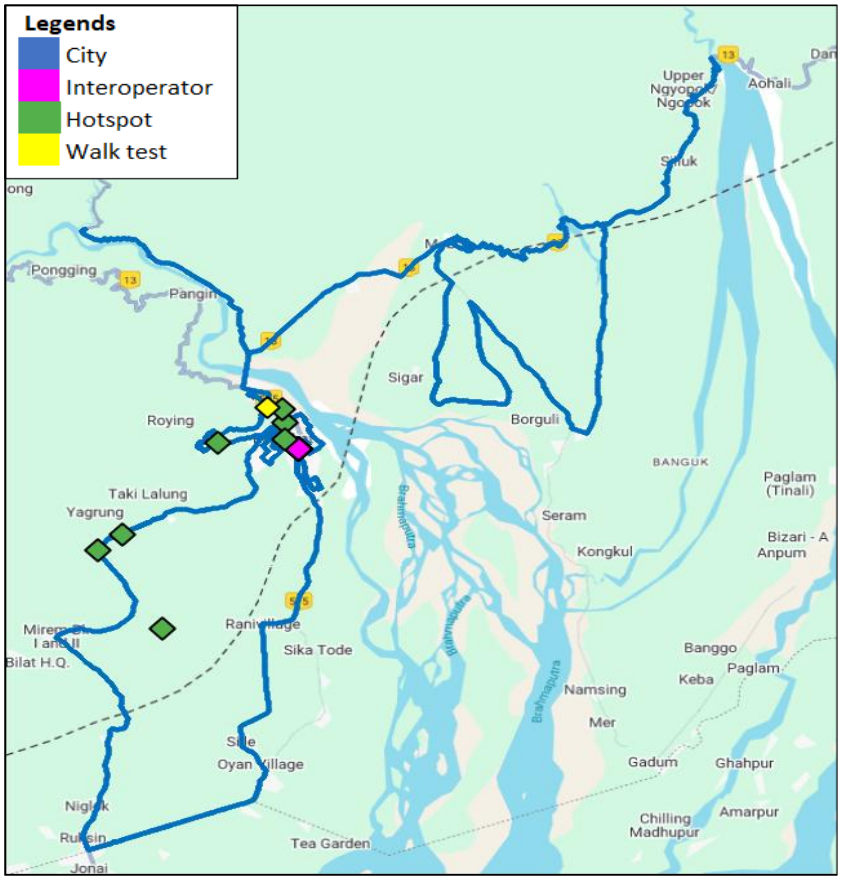


Figure-1: Drive test routes.

2.3 Summary of areas covered

a) City- Nearby Upper Ngypok, Borguli, Mebo, Pangiri, Pasighat, Ranivillage, Oyan Village, Ruksin, Mirem BI. I and II, Taki Lalung etc.

b) Hotspot

1. Bakin Pertin General Hospital - Pasighat
2. College of Horticulture and Forestry - Pasighat
3. DC Office Pasighat, Medog - Pasighat
4. Govt. Secondary School Yagrung - Dt Yagrung
5. Govt. Primary School Gobo Tode - Yagrung
6. Post Office Balek Branch - Pasighat
7. Primary Health Centre Yagrung - Yagrung

c) Walk Test

1. Jawaharlal Nehru College P.O. Hill Top - Pasighat

2.4 Telecom service providers detected frequency bands

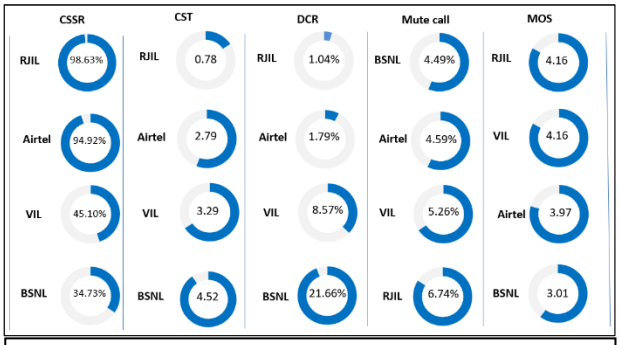
Technologies covered during the IDT and frequency bands in use are summarised in table below:

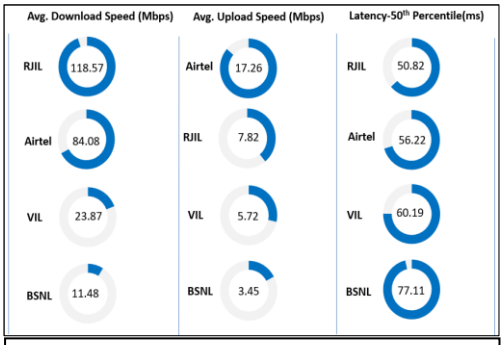
S.no.	Name of TSP	Technology	Frequency Bands (In MHz)
1	Bharti Airtel Ltd.	2G	900
2	Bharti Airtel Ltd.	4G	900,1800,2100,2300
3	Bharti Airtel Ltd.	5G	3500
4	BSNL	2G	900
5	BSNL	3G	2100
6	BSNL	4G	700,2100
7	Reliance JIO Infocomm Ltd.	4G	850,1800,2300
8	Reliance JIO Infocomm Ltd.	5G	700,3500
9	Vodafone Idea Ltd.	2G	1800
10	Vodafone Idea Ltd.	4G	1800,2100

Table-2: Telecom service provider (TSP) covered in IDT.

2.5 Performance against key QoS parameters

CSSR: Call Setup Success Rate (in %), **CST**: Call Setup Time (in seconds), **DCR**: Drop Call Rate (in %) & **MOS**: Mean Opinion Score.





Summary-Voice services

Call Setup Success Rate: Airtel, BSNL, RJIL and VIL have 94.92%, 34.73%, 98.63% and 45.10%, call setup success rate respectively in Auto-selection mode (5G/4G/3G/2G).

Call Setup Time: Airtel, BSNL, RJIL & VIL have call setup time of 2.79, 4.52, 0.78 and 3.29 seconds respectively in Auto-selection mode (5G/4G/3G/2G).

Drop Call Rate: Airtel, BSNL, RJIL and VIL have drop call rate of 1.79%, 21.66%, 1.04% and 8.57% respectively in Auto-selection mode (5G/4G/3G/2G).

Call Silence/Mute Rate: Airtel, BSNL, RJIL and VIL have silence call rate 4.59%, 4.49%, 6.74% and 5.26% respectively in packet switched network (4G/5G).

Mean Opinion Score (MOS): Airtel, BSNL, RJIL and VIL have average MOS of 3.97, 3.01, 4.16 and 4.16 respectively.

Summary-Data services

Data Download performance (Overall): Average download speed of Airtel (5G/4G/2G) is 84.08 Mbps, BSNL (4G/3G/2G) is 11.48 Mbps, RJIL (5G/4G) is 118.57 Mbps and VIL (4G/2G) is 23.87 Mbps.

Data Upload performance (Overall): Average upload speed of Airtel (5G/4G/2G) is 17.26 Mbps, BSNL (4G/3G/2G) is 3.45 Mbps, RJIL (5G/4G) is 7.82 Mbps and VIL (4G/2G) is 5.72 Mbps.

Latency (Overall): Airtel, BSNL, RJIL and VIL 50th percentile latency is 56.22 ms, 77.11 ms, 50.82 ms, 60.19 ms respectively.

Data performance - Hotspots (in Mbps):

Airtel- 4G D/L: 53.42 4G U/L: 5.02
5G D/L: 107.46 5G U/L: 28.67
BSNL- 4G D/L: 8.97 4G U/L: 4.09
RJIL- 4G D/L: 40.29 4G U/L: 4.24
5G D/L: 173.92 5G U/L: 18.08
VIL- 4G D/L: 14.33 4G U/L: 9.52

Note- "D/L" Download speed, "U/L" Upload speed

- The poor Signal Strength in auto-selection mode (5G/4G/3G/2G) during **voice** testing has been observed as 23.19%, 43.48%, 17.13% & 51.81% in the **city IDT route (**East Siang districts of Arunachal Pradesh state under North East LSA**)** in case of Airtel, BSNL, RJIL & VIL respectively. {refer **figure- 36 to 39** as per the **Section 6.1** under Para-6(Annexure)}.
- The poor Signal Strength in auto-selection mode (5G/4G/3G/2G) during **data** testing has been observed as 32.12%, 39.30%, 39.35% & 42.00% in the **city IDT route (**East Siang districts of Arunachal Pradesh state under North East LSA**)** in case of Airtel, BSNL, RJIL & VIL respectively. {refer **figure- 40 to 43** as per the **Section 6.1** under Para-6(Annexure)}.

QoS Performance Analysis- North East LSA

3. QoS performance analysis-LSA level

3.1 Overview

This section provides summary of overall QoS performance of the telecom service provider's network in the LSA by aggregating the results of drive tests conducted in the North East LSA during the month of December-2025 covering city drive, hotspot and walk test. (Refer Table-1)

3.2 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	198	264	252
Call Setup Success Rate %	96.97	55.30	56.35
Drop Call Rate %	2.08	4.11	4.93
Call Setup Time-Average (Second)	4.64	2.79	4.05
Handover Success Rate %	99.52	92.27	100.00

Table-3: Summary of voice call performance in 3G/2G network mode only.

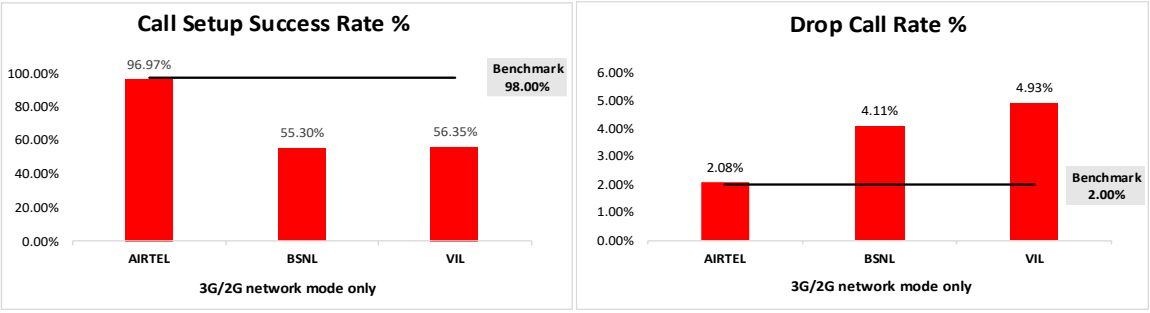


Figure-2: Call setup success rate and drop call rate performance.

Number of unique cell Id's covered in Voice test- Technology wise			
Technology	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
3G	NA	22	NA
2G	106	61	60

Table-4: Technology wise number of network cell Id's latched during drive test.

Note-
- RJIL does not have 3G/2G network.
- NA- Service provider doesn't provide services in respective technology.

(b) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	295	452	293	388
Call Setup Success Rate %	94.92	34.73	98.63	45.10
Drop Call Rate %	1.79	21.66	1.04	8.57
Call Setup Time-Average (Second)	2.79	4.52	0.78	3.29
Handover Success Rate %	100.00	100.00	99.60	100.00

Table-5: Summary of voice call performance in network auto-selection mode.

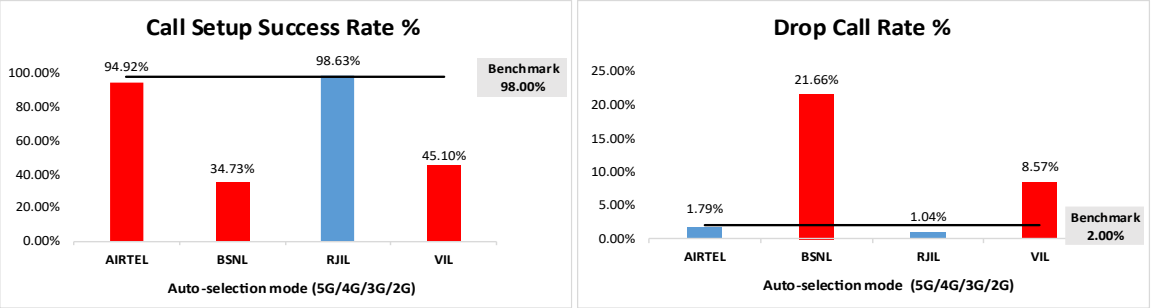


Figure-3: Performance for call setup success rate and drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	218	89	193	76
Number of silences call for >4 Sec	10	4	13	4
Silence Call Rate %	4.59	4.49	6.74	5.26
Number of silence instances for >4 Sec	15	5	18	5
Number of silence instances for >3 Sec	19	6	24	8
Number of silence instances for >2 sec	31	6	51	23
RTP Jitter (4G & 5G) in ms	5.61	6.84	15.47	12.83
Packet loss Rate Downlink %	1.74	8.43	5.66	7.42
Packet loss Rate Uplink %	2.03	9.65	3.32	2.15

Table-6: Summary of silence instances & packet loss rate for mobile to mobile calls.

Number of unique cell Id's covered in Voice test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
5G	0	NA	74	NA
4G	300	79	352	59
3G	NA	19	NA	NA
2G	2	54	NA	49

Table-7: Technology wise number of network cell Id's latched during drive test.

Note-
- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

(c) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicates quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile-to-mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values mean: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls table-6	1526	601	1612	618
Speech Quality (Average MOS)	3.97	3.01	4.16	4.16
Number of samples with MOS >=4 to <5 (Excellent)	1250	191	1259	463
Number of samples with MOS >=3 to <4 (Good)	218	87	132	69
Number of samples with MOS >=2 to <3 (Fair)	27	226	48	33
Number of samples with MOS >=1 to <2 (Poor)	31	97	173	53
%age of samples with MOS >=4 to <5 (Excellent)	81.91%	31.78%	78.10%	74.92%
%age of samples with MOS >=3 to <4 (Good)	14.29%	14.48%	8.19%	11.17%
%age of samples with MOS >=2 to <3 (Fair)	1.77%	37.60%	2.98%	5.34%
%age of samples with MOS >=1 to <2 (Poor)	2.03%	16.14%	10.73%	8.58%

Table-8: Summary of speech quality (MOS) samples.

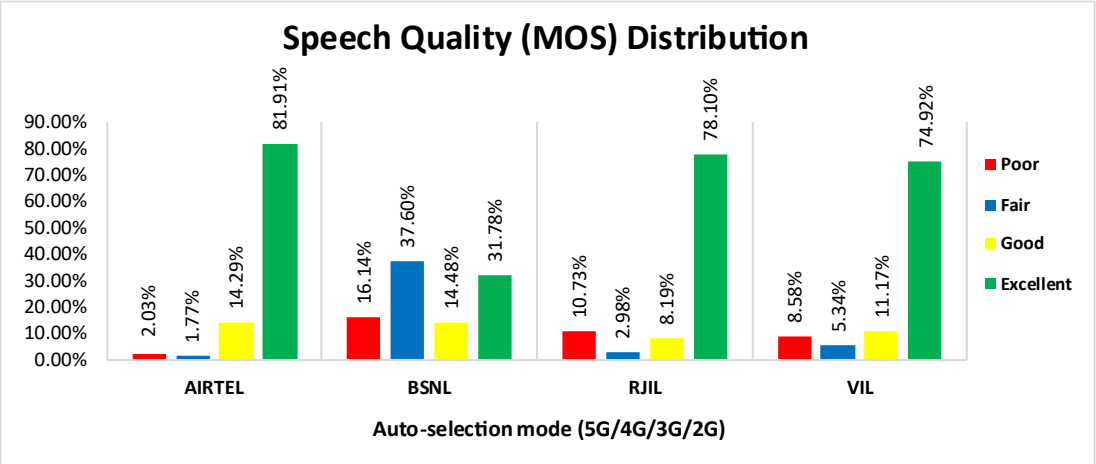


Figure- 4: Distribution of samples in MOS range.

(d) Inter-service provider voice call performance: To check the performance of inter-service providers call setup success rate, total 36 to 41 inter operator calls were attempted at one location which is Police Station, Pasighat. The call setup success rate and call setup time observation is as below.

Call Setup Success Rate %				
From Service Provider	To Service Provider			
	AIRTEL	BSNL	RJIL	VIL
AIRTEL	NA	100.00	100.00	100.00
BSNL	100.00	NA	100.00	97.22
RJIL	100.00	100.00	NA	100.00
VIL	97.30	97.30	100.00	NA

Table-9: Call setup success rate across service providers.

Note-

- NA- Only inter-operator calls were measured during test.

Call setup time average (seconds)				
From Service Provider	To Service Provider			
	AIRTEL	BSNL	RJIL	VIL
AIRTEL	NA	5.04	3.44	3.34
BSNL	3.68	NA	3.81	3.71
RJIL	3.07	5.34	NA	2.12
VIL	1.90	4.63	2.39	NA

Table-10: Call setup time across service providers.

Note-
- NA- Only inter-operator calls were measured during test.

3.3 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	84.08	11.48	118.57	23.87
	80th Percentile	175.38	22.58	206.31	43.41
	20th Percentile	9.16	0.72	6.69	5.45
Upload Throughput (Mbits/s)	Average	17.26	3.45	7.82	5.72
	80th Percentile	32.90	7.82	10.63	9.62
	20th Percentile	1.53	1.22	1.24	0.64
Latency (ms)	50th Percentile	56.22	77.11	50.82	60.19

Table-11: Summary of data performance in network auto-selection mode.

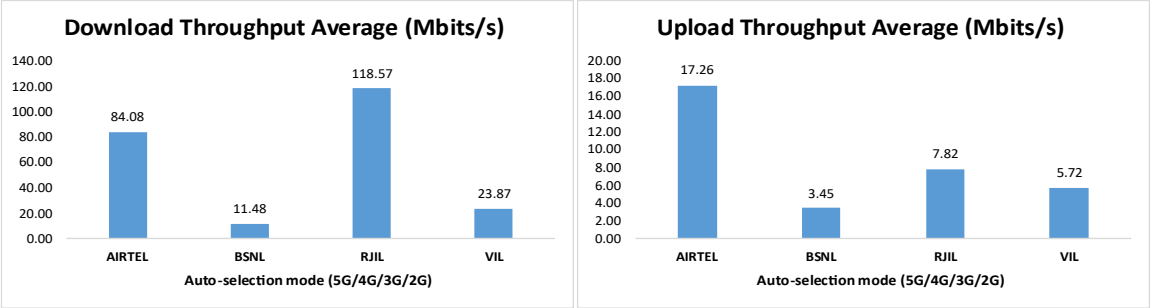


Figure- 5: Download and Upload throughput.

Number of unique cell Id's covered in Data test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
5G	0	NA	92	NA
4G	331	92	223	59
3G	NA	15	NA	NA
2G	4	49	NA	69

Table-12: Technology wise number of network cell Id's latched during drive test.

Note-
- NA**-** Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

Detailed QoS Performance Analysis

4. Detailed QoS performance analysis

4.1 Overview

This section covers analysis on performance of various categories of drives like city, hotspots and walk test for all telecom service providers, the results of drive tests conducted are shown individually for respective areas/locations.

4.2 City

Drive test was conducted on 09th December 2025 and 10th December 2025 in Cities and adjoining areas of East Siang District. (Refer Table-1)

4.2.1 Drive test route

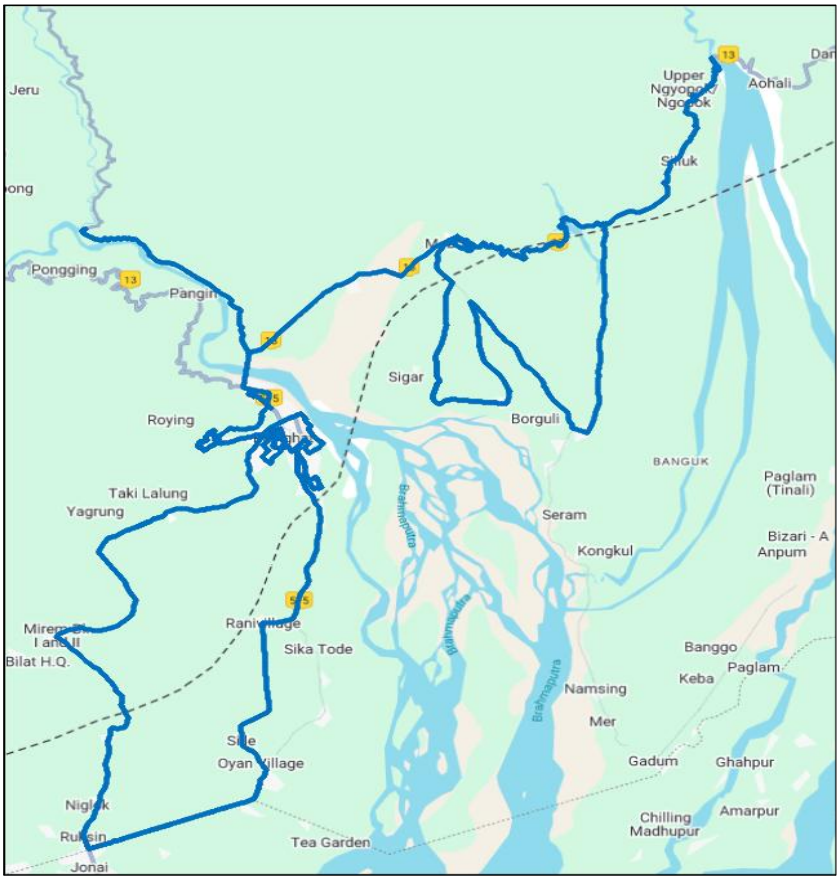


Figure- 6: Drive test routes.

4.2.2 Areas covered

Nearby Upper Ngypok, Borguli, Mebo, Pangiri, Pasighat, Ranivillage, Oyan Village, Ruksin, MiremBI. I and II, Taki Lalung etc.

4.2.3 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	198	264	252
Call Setup Success Rate %	96.97	55.30	56.35
Drop Call Rate %	2.08	4.11	4.93
Call Setup Time-Average (Second)	4.64	2.79	4.05
Handover Success Rate %	99.52	92.27	100.00

Table-13: Summary of voice call performance in 3G/2G network mode only**.**

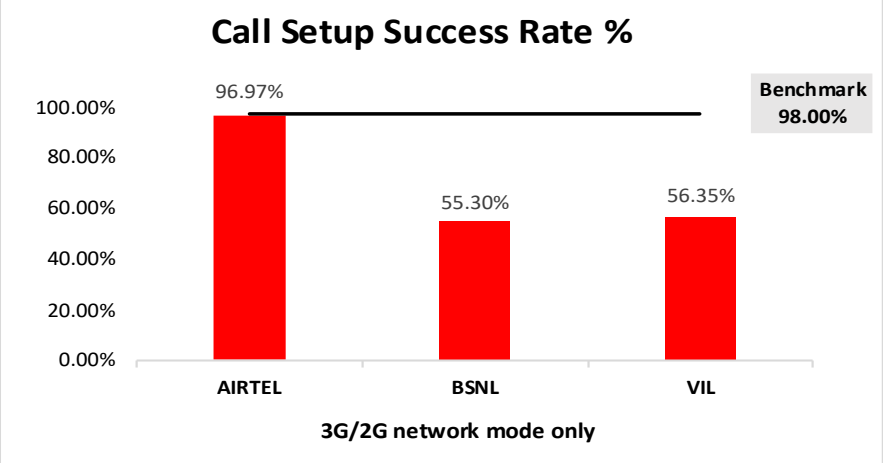


Figure-7: Performance for call setup success rate.

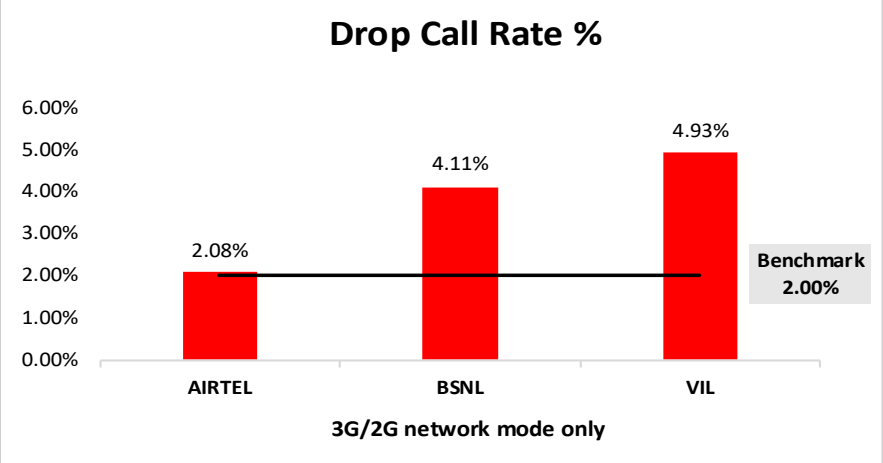


Figure-8: Performance for drop call rate.

(b) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider		
	AIRTEL	BSNL	VIL
3G	NA	6.51%	NA
2G	99.53%	79.28%	87.39%
Limited Service	0.47%	14.21%	12.61%

Table-14: Time spent on technology during drive test 3G/2G network mode.

Note-
- NA**-** Service provider doesn't provide services in respective technology.

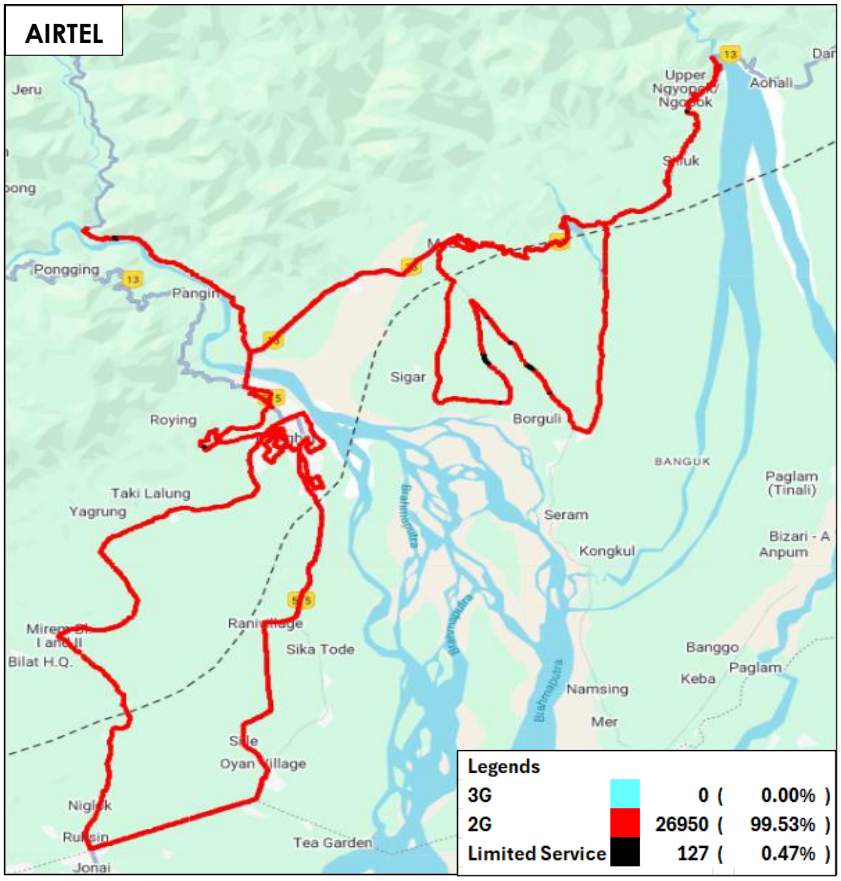


Figure-9: Serving technology plot 3G/2G network mode - AIRTEL.

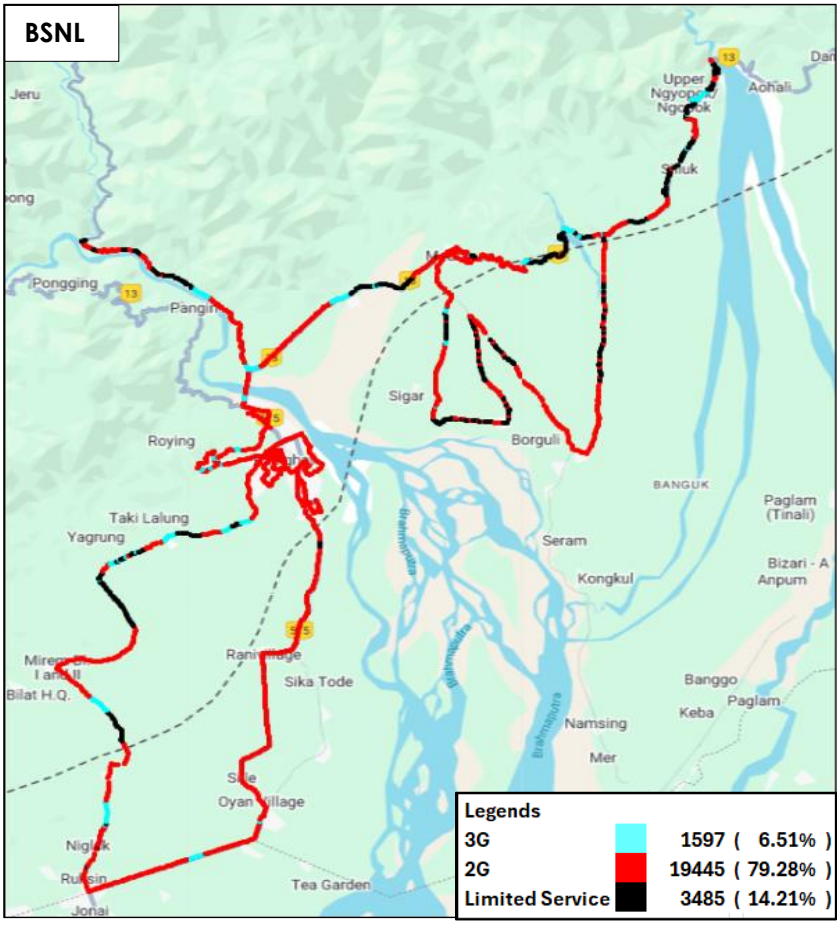


Figure-10: Serving technology plot 3G/2G network mode - BSNL.

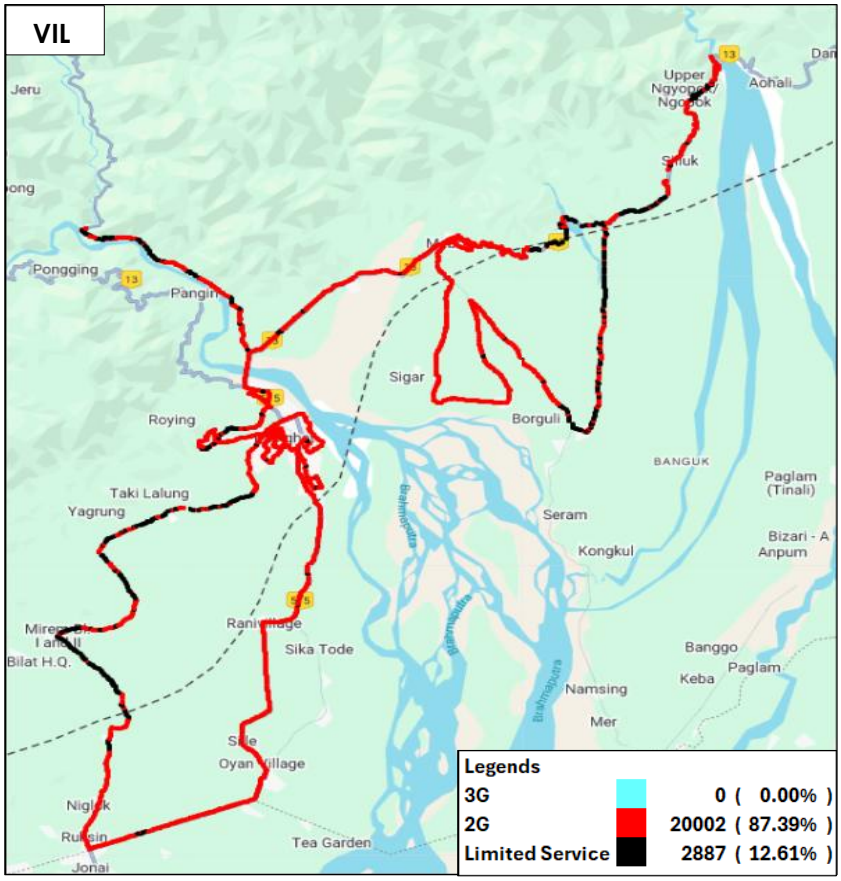


Figure-11: Serving technology plot 3G/2G network mode - VIL.

(c) Network Signal Strength Distribution: The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure- 33, 34 & 35 for map view)

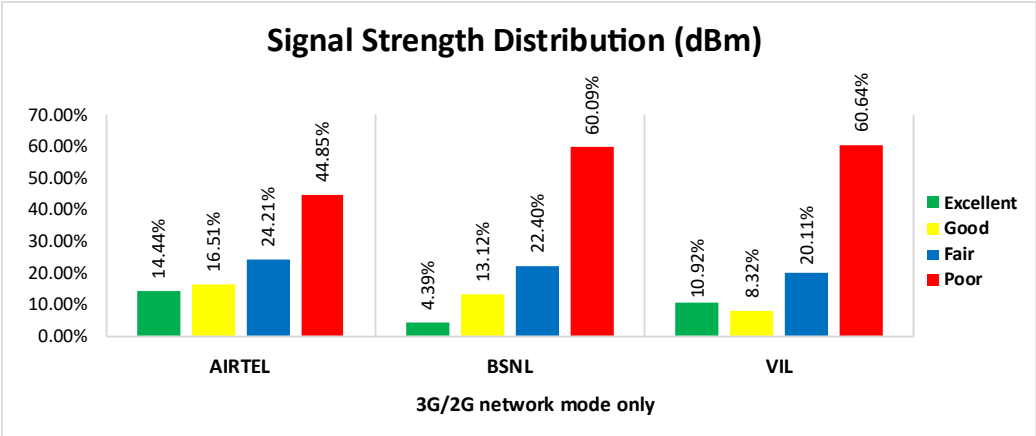


Figure-12: Signal strength distribution 3G/2G network mode only.

Observations:

- Airtel has 14% of samples falling in the excellent signal strength category.
- BSNL has 4% of samples falling in the excellent signal strength category.
- VIL has 11% of samples falling in the excellent signal strength category.

(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	213	370	210	306
Call Setup Success Rate %	92.96	35.14	98.10	41.83
Drop Call Rate %	2.53	26.15	1.46	11.72
Call Setup Time Average (Second)	3.01	4.92	0.82	3.76
Handover Success Rate %	100.00	100.00	99.57	100.00

Table-15: Summary of voice call performance in network auto-selection mode.

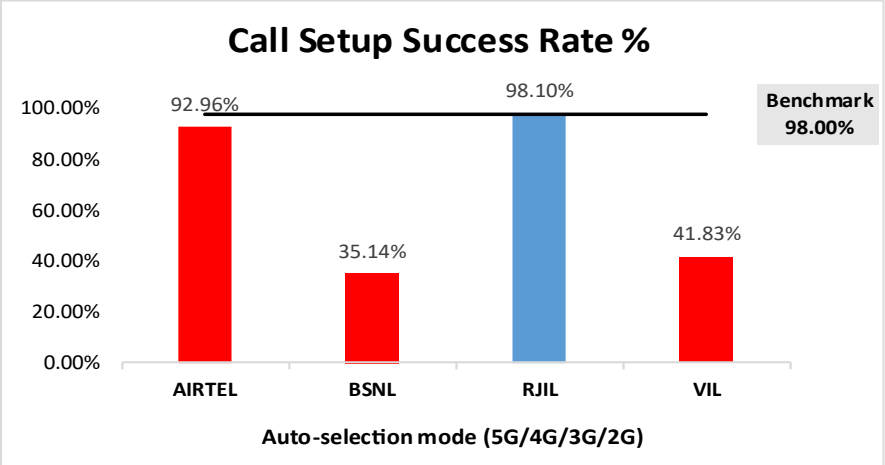


Figure-13: Performance for call setup success rate.

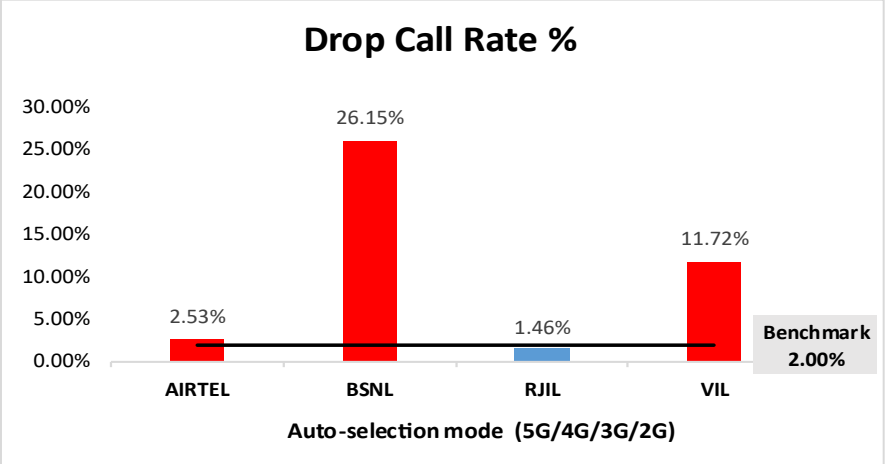


Figure-14: Performance for drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	218	89	193	76
Number of silences call for >4 Sec	10	4	13	4
Silence Call Rate %	4.59	4.49	6.74	5.26
Number of silence instances for >4 Sec	15	5	18	5
Number of silence instances for >3 Sec	19	6	24	8
Number of silence instances for >2 sec	31	6	51	23
RTP Jitter (4G & 5G) in ms	5.61	6.84	15.47	12.83
Packet loss Rate Downlink %	1.74	8.43	5.66	7.42
Packet loss Rate Uplink %	2.03	9.65	3.32	2.15

Table-16: Summary of silence instances & packet loss rate for mobile to mobile call.

(e) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS value means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls in table-16	1526	601	1612	618
Speech Quality (Average MOS)	3.97	3.01	4.16	4.16
Number of samples with MOS >=4 to <5 (Excellent)	1250	191	1259	463
Number of samples with MOS >=3 to <4 (Good)	218	87	132	69
Number of samples with MOS >=2 to <3 (Fair)	27	226	48	33
Number of samples with MOS >=1 to <2 (Poor)	31	97	173	53
%age of samples with MOS >=4 to <5 (Excellent)	81.91%	31.78%	78.10%	74.92%
%age of samples with MOS >=3 to <4 (Good)	14.29%	14.48%	8.19%	11.17%
%age of samples with MOS >=2 to <3 (Fair)	1.77%	37.60%	2.98%	5.34%
%age of samples with MOS >=1 to <2 (Poor)	2.03%	16.14%	10.73%	8.58%

Table-17: Summary of speech quality (MOS) samples.

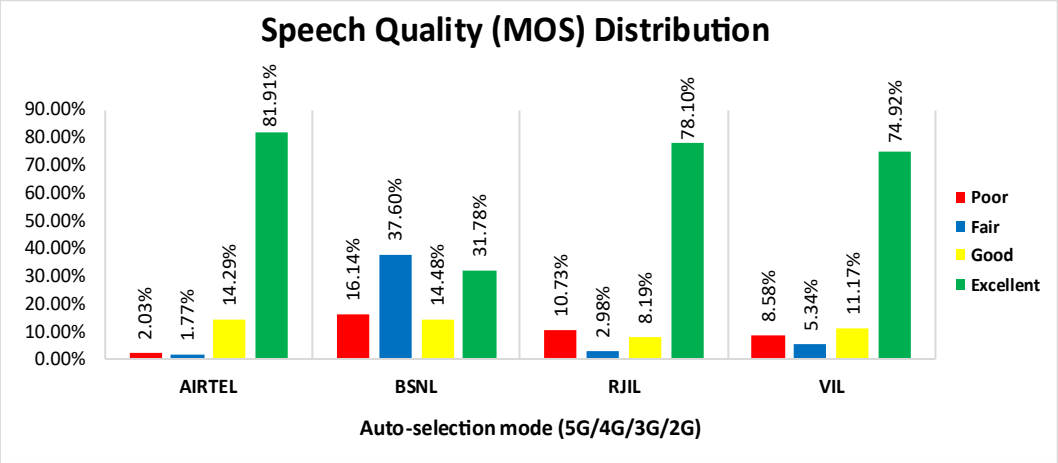


Figure-15: Distribution of samples in MOS range.

(f) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	1.04%	NA	22.86%	NA
4G	97.38%	43.15%	77.02%	37.23%
3G	NA	3.54%	NA	NA
2G	0.07%	36.61%	NA	37.47%
Limited Service	1.52%	16.70%	0.11%	25.30%

Table-18: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) voice.

Note-
- NA**-** Service provider doesn't provide services in respective technology.

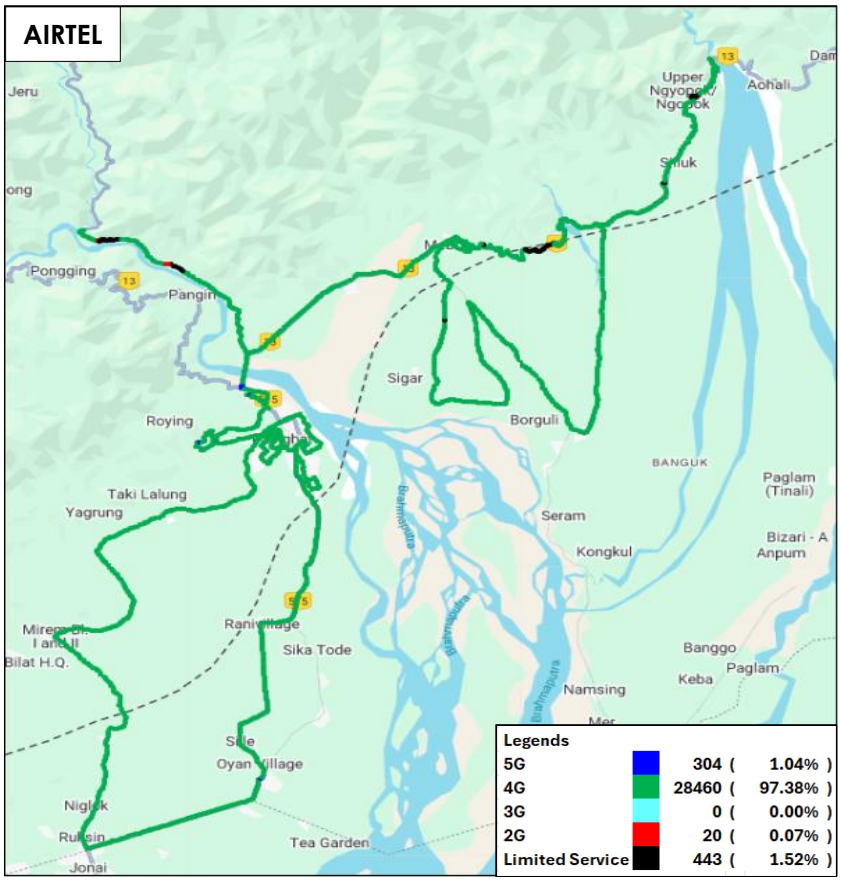


Figure-16: Serving technology plot in auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.

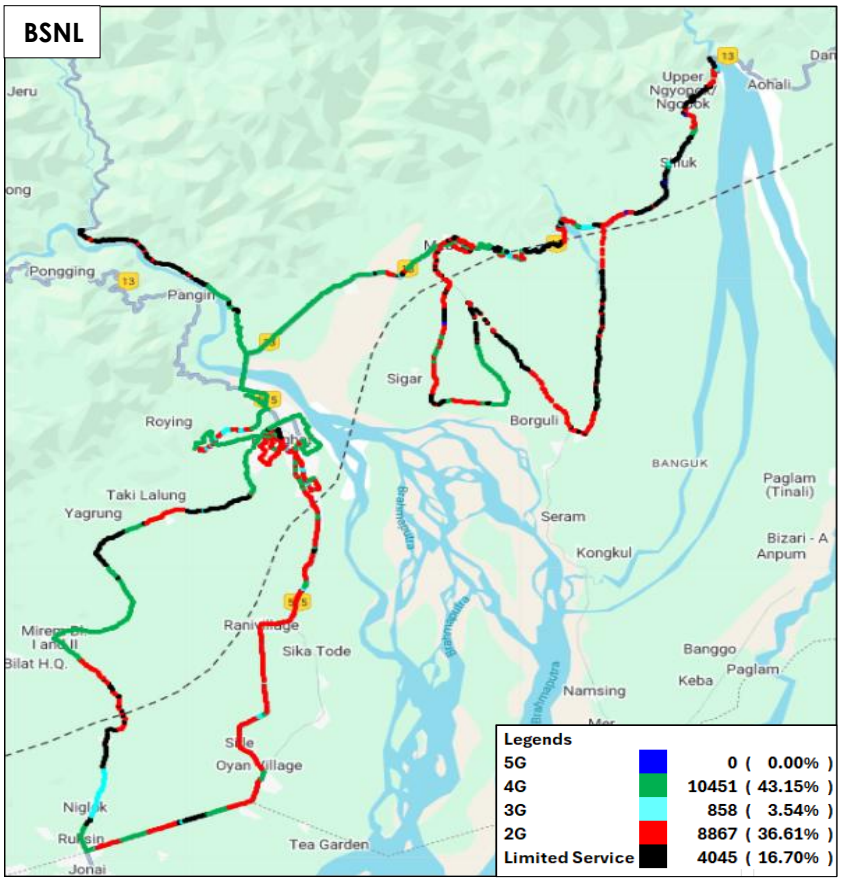


Figure-17: Serving technology plot in auto-selection mode (5G/4G/3G/2G) voice - BSNL (4G being rolled out).

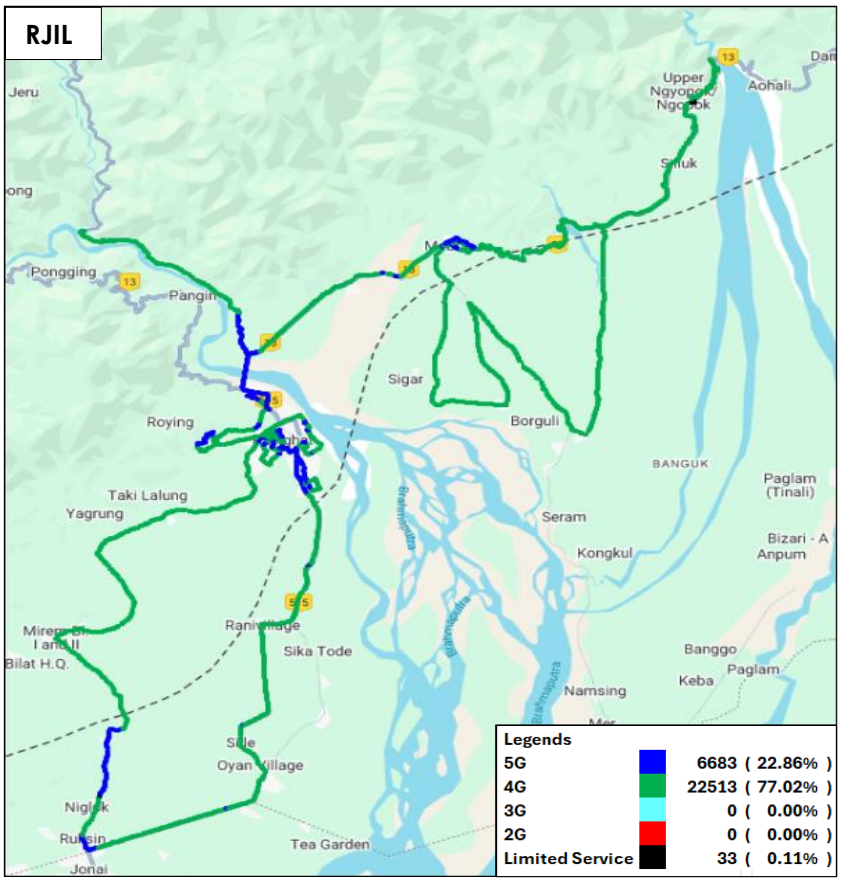


Figure-18: Serving technology plot in auto-selection mode (5G/4G/3G/2G) voice - RJIL.

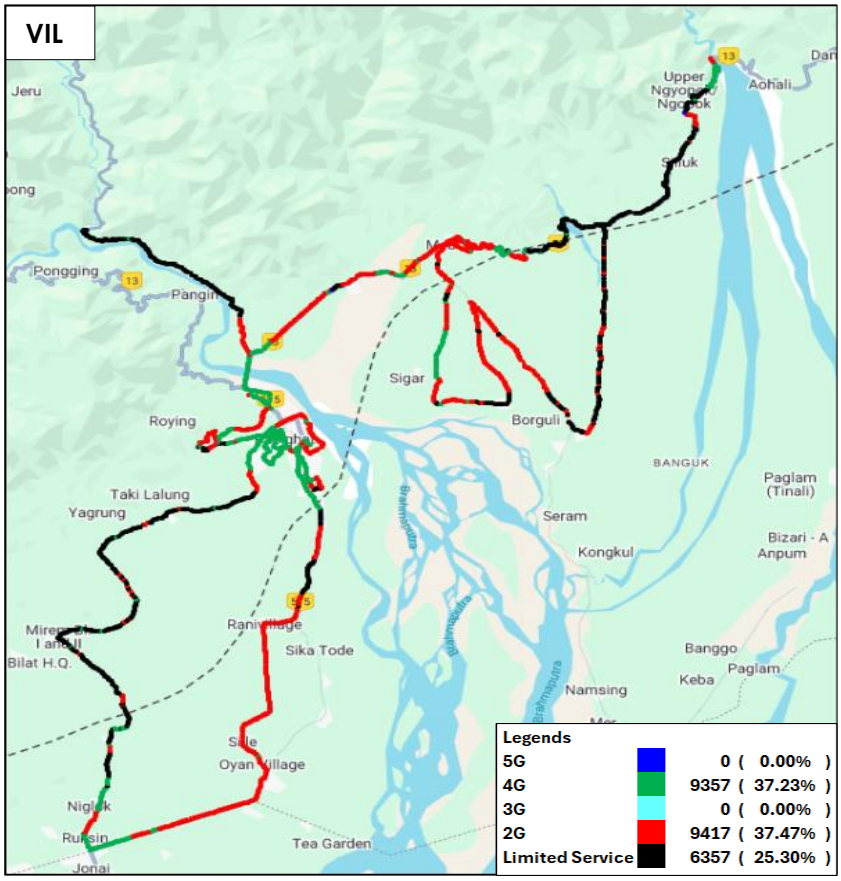


Figure-19: Serving technology plot in auto-selection mode (5G/4G/3G/2G) voice - VIL.

(g) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) voice. (Refer figure-36, 37, 38 & 39 for map view)

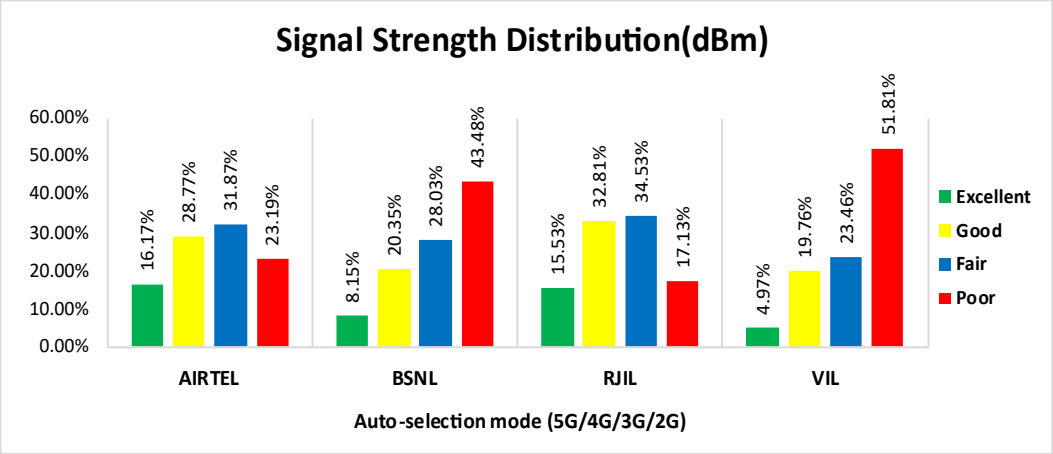


Figure-20: Signal strength distribution auto-selection mode (5G/4G/3G/2G).

Observations:

- Airtel has 16% of samples falling in the excellent signal strength category.
- BSNL has 8% of samples falling in the excellent signal strength category.
- RJIL has 16% of samples falling in the excellent signal strength category.
- VIL has 5% of samples falling in the excellent signal strength category.

4.2.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	79.37	9.13	112.94	19.86
	80th Percentile	165.76	13.39	193.40	41.69
	20th Percentile	6.00	0.30	6.16	0.17
Upload Throughput (Mbits/s)	Average	16.11	2.69	7.94	4.26
	80th Percentile	27.47	4.10	10.63	9.12
	20th Percentile	1.32	0.98	1.25	0.10
Latency (ms)	50th Percentile	52.42	85.64	47.52	60.08

Table-19: Summary of Data performance in network auto-selection mode.

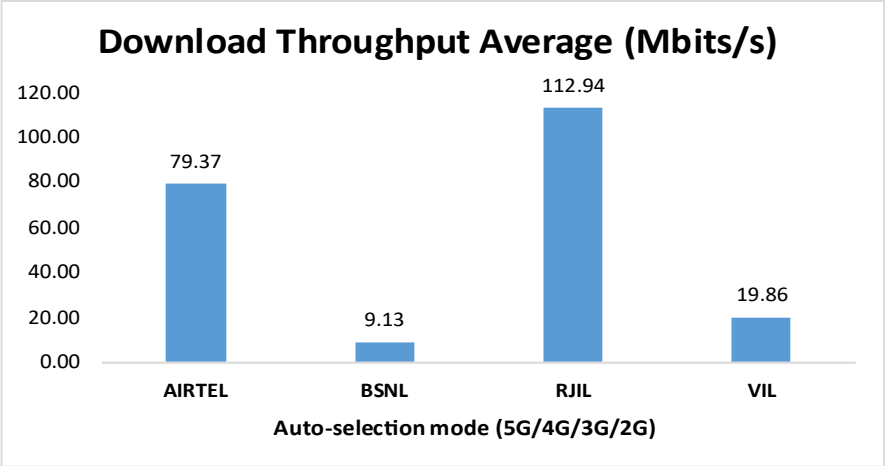


Figure- 21: Download throughput.

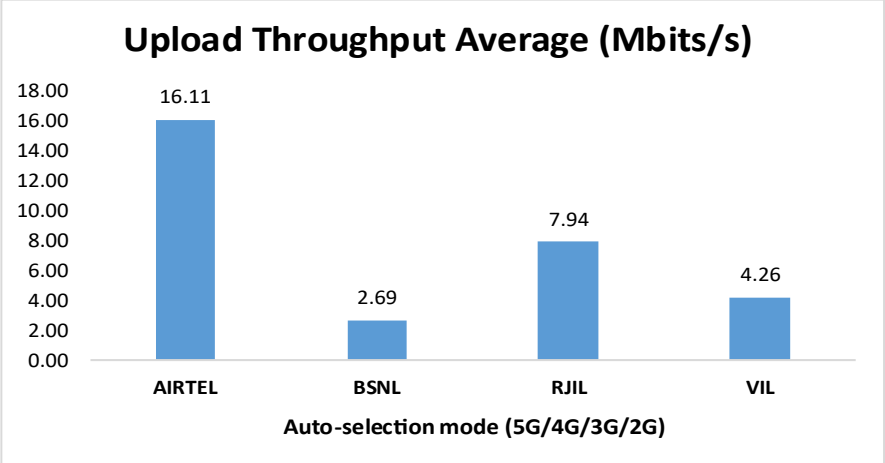


Figure- 22: Upload throughput.

(b) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	34.22%	NA	46.01%	NA
4G	57.84%	58.99%	53.19%	36.46%
3G	NA	4.30%	NA	NA
2G	0.05%	13.21%	NA	22.86%
Limited Service	7.89%	23.50%	0.80%	40.67%

Table-20: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) data.

Note-
- NA**-** Service provider doesn't provide services in respective technology.

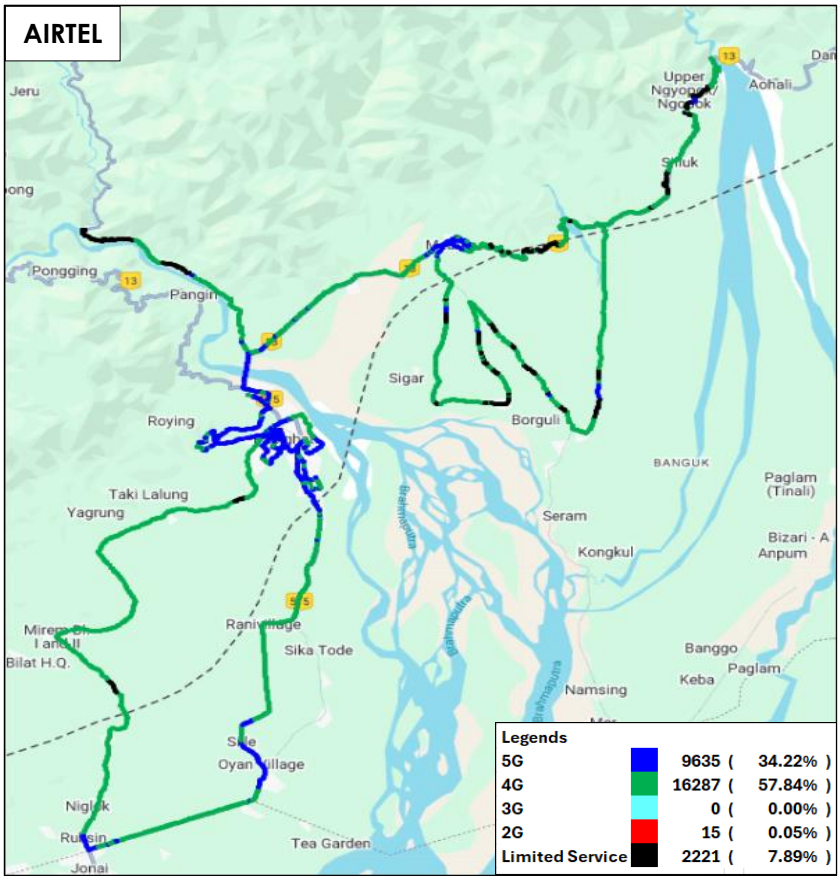


Figure-23: Serving technology plot in auto-selection mode (5G/4G/3G/2G) data - AIRTEL.

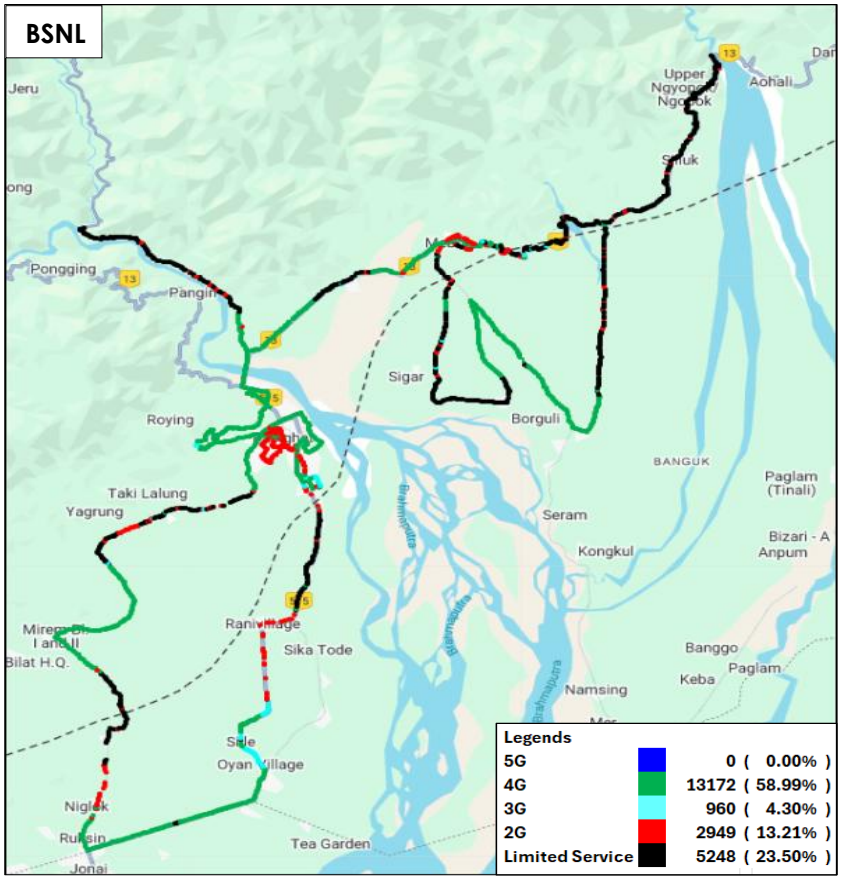


Figure-24: Serving technology plot in auto-selection mode (5G/4G/3G/2G) data - BSNL (4G being rolled out).

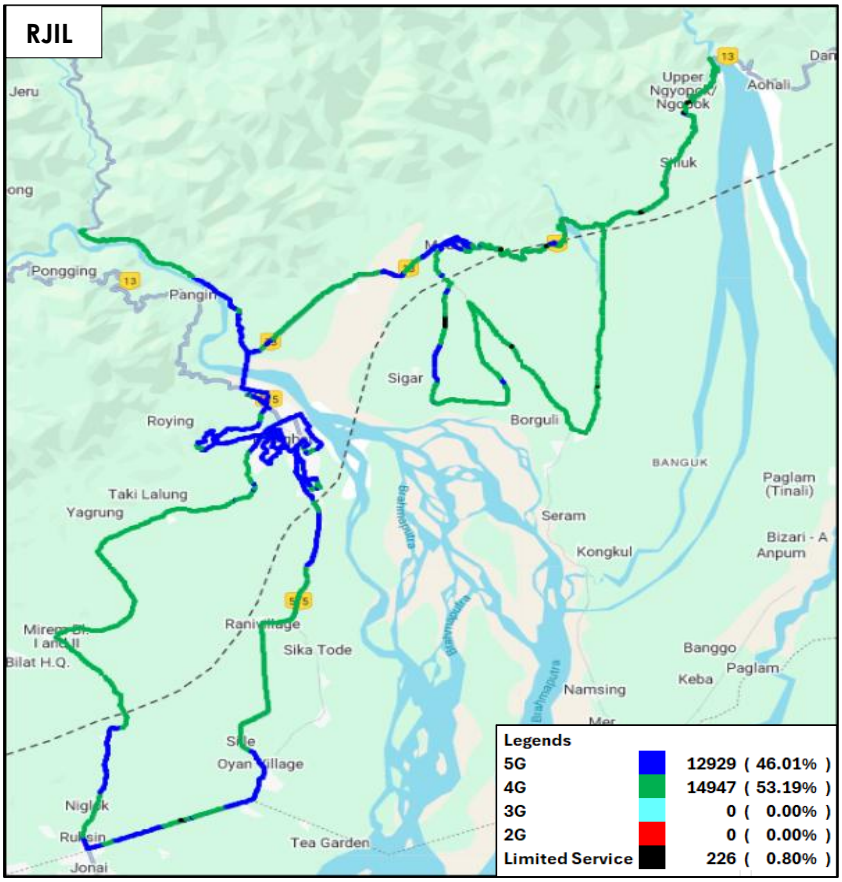


Figure-25: Serving technology plot in auto-selection mode (5G/4G/3G/2G) data - RJIL.

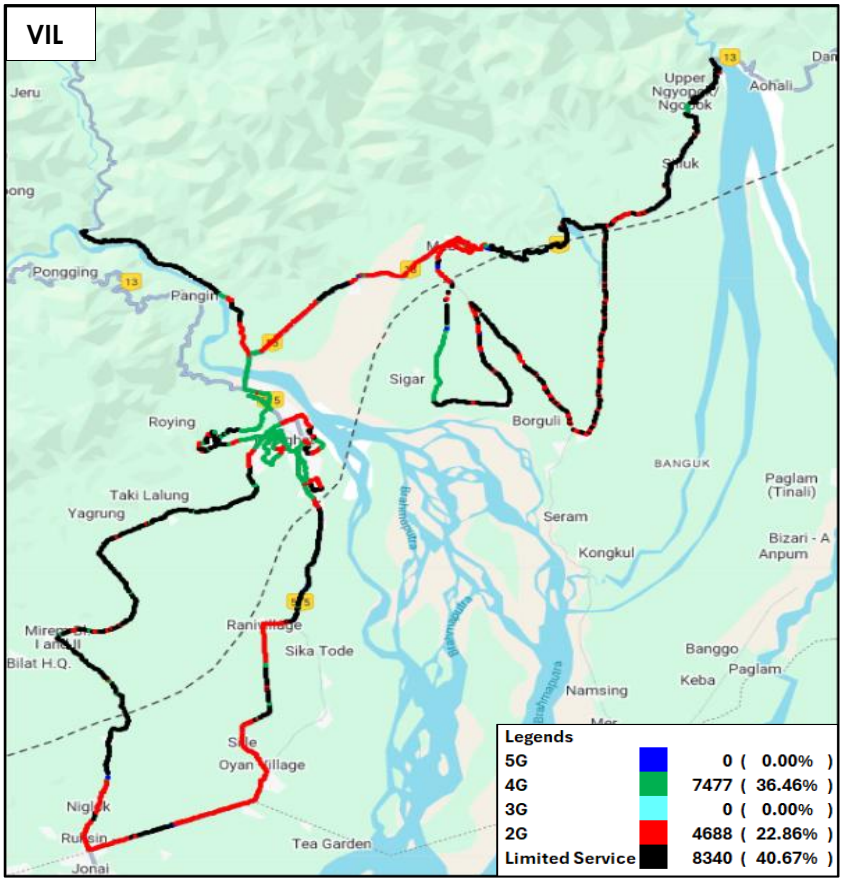


Figure-26: Serving technology plot in auto-selection mode (5G/4G/3G/2G) data - VIL.

(c) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) data. (Refer figure-40, 41, 42 & 43 for map view)

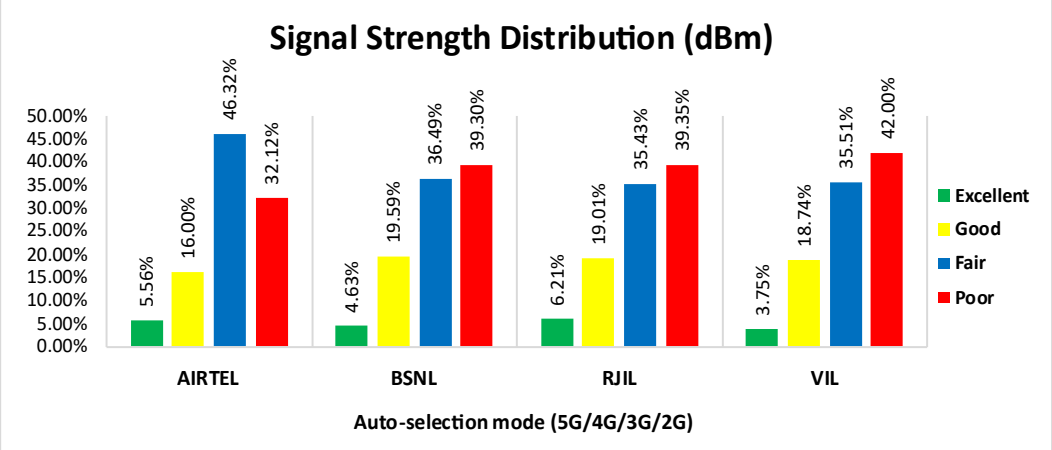


Figure-27: Signal strength distribution auto-selection mode (5G/4G/3G/2G) data.

Observations:

- Airtel has 6% of samples falling in the excellent signal strength category.
- BSNL has 5% of samples falling in the excellent signal strength category.
- RJIL has 6% of samples falling in the excellent signal strength category.
- VIL has 4% of samples falling in the excellent signal strength category.

4.3 Hotspots

Hotspot testing has been done from 9th December 2025 to 11th December 2025. Seven locations have been tested in the Cities and adjoining areas of East Siang District. (Refer Table-1)

4.3.1 Locations

Figure- 28: Hotspot locations

4.3.2 Hotspot covered

1. Bakin Pertin General Hospital,Pasighat
2. College of Horticulture and Forestry - Pasighat
3. DC Office Pasighat, Medog - Pasighat
4. Govt. Secondary School Yagrung - Dt Yagrung
5. Govt. Primary School Gobo Tode - Yagrung
6. Post Office Balek Branch - Pasighat
7. Primary Health Center Yagrung - Yagrung

4.3.3 Voice performance

Overall Voice Performance				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	70	70	70	70
Call Setup Success Rate %	100.00	21.43	100.00	50.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	2.25	2.65	0.72	2.20

Table-21: Overall summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Bakin Pertin General Hospital - Pasighat				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	20.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	2.25	2.65	1.30	1.42

Table-22: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

College of Horticulture and Forestry - Pasighat				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	80.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	2.38	2.60	0.56	1.24

Table-23: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

DC Office Pasighat, Medog - Pasighat				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	0.00	100.00	100.00
Drop Call Rate %	0.00	-	0.00	0.00
Call Setup Time-Average (Second)	2.17	-	0.57	1.42

Table-24: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-" Drop Call Rate & Call setup time have not been reported as all calls were failed.

Govt. Secondary School Yagrung - Dt Yagrung				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	10.00	100.00	0.00
Drop Call Rate %	0.00	0.00	0.00	-
Call Setup Time-Average (Second)	2.20	3.08	0.65	-

Table-25: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-" Drop Call Rate & Call setup time have not been reported as all calls were failed.

Govt. Primary School Gobo Tode - Yagrung				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	40.00	100.00	0.00
Drop Call Rate %	0.00	0.00	0.00	-
Call Setup Time-Average (Second)	2.15	2.65	0.64	-

Table-26: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-" Drop Call Rate & Call setup time have not been reported as all calls were failed.

Post Office Balek Branch - Pasighat				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	0.00	100.00	50.00
Drop Call Rate %	0.00	-	0.00	0.00
Call Setup Time-Average (Second)	2.35	-	0.57	7.27

Table-27: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-" Drop Call Rate & Call setup time have not been reported as all calls were failed.

Primary Health Center Yagrung - Yagrung				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	0.00	100.00	0.00
Drop Call Rate %	0.00	-	0.00	-
Call Setup Time-Average (Second)	2.25	-	0.78	-

Table-28: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-" Drop Call Rate & Call setup time have not been reported as all calls were failed.

4.3.4 Data performance (Auto-selection mode 5G/4G/3G/2G)

Overall Data Performance				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	63.97	9.69	106.47	39.75
Download Throughput 80th Percentile (Mbit/s)	92.14	15.01	202.07	45.27
Download Throughput 20th Percentile (Mbit/s)	11.26	5.40	15.70	35.92
Download Session Setup Success Rate %	100.00	37.14	88.57	40.00
Upload Throughput Average (Mbits/s)	12.20	3.88	8.77	9.37
Upload Throughput 80th Percentile (Mbit/s)	18.83	9.80	18.27	9.71
Upload Throughput 20th Percentile (Mbit/s)	2.37	1.22	1.21	9.17
Upload Session Setup Success Rate %	100.00	45.71	100.00	40.00
Web Browsing Delay (Second)	6.15	3.51	6.31	6.31
Youtube Initial Buffer Delay (Second)	1.41	3.07	1.63	0.83
Latency (ms) - 50th Percentile	60.93	74.48	54.35	60.00
Jitter (ms)	20.57	12.44	33.33	4.89
Packet Loss Rate%	10.46	70.79	21.73	57.23
Packet Loss Rate- 90th percentile	26.30	100.00	74.74	100.00

Table-29: Overall Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Bakin Pertin General Hospital - Pasighat				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	45.60	-	76.80	39.96
Download Session Setup Success Rate %	100.00	0.00	100.00	80.00
Upload Throughput Average (Mbits/s)	7.44	-	2.24	9.16
Upload Session Setup Success Rate %	100.00	0.00	100.00	80.00
Web Browsing Delay (Second)	7.97	-	6.85	6.22
Youtube Initial Buffer Delay (Second)	2.27	-	-	0.85
Latency (ms) - 50th Percentile	62.41	197.99	46.91	59.65
Jitter (ms)	8.27	353.68	9.92	4.74
Packet Loss Rate%	3.20	100.00	3.60	0.10

Table-30: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- "- "Download, Upload, Browsing & Youtube tests were failed.

College of Horticulture and Forestry - Pasighat				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	10.51	-	148.29	44.22
Download Session Setup Success Rate %	100.00	0.00	100.00	100.00
Upload Throughput Average (Mbits/s)	5.29	-	8.26	9.67
Upload Session Setup Success Rate %	100.00	0.00	100.00	100.00
Web Browsing Delay (Second)	3.51	-	5.81	6.91
Youtube Initial Buffer Delay (Second)	1.78	-	1.15	0.81
Latency (ms) - 50th Percentile	59.77	88.93	52.49	59.71
Jitter (ms)	13.06	44.32	14.21	4.71
Packet Loss Rate%	0.30	90.30	3.70	0.00

Table-31: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- "- "Download, Upload, Browsing & Youtube tests were failed.

DC Office Pasighat, Medog - Pasighat				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	45.16	8.59	207.00	35.12
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	17.12	10.04	14.10	9.25
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	8.23	2.43	4.42	5.68
Youtube Initial Buffer Delay (Second)	1.44	1.60	1.12	0.82
Latency (ms) – 50th Percentile	55.44	75.99	40.18	62.82
Jitter (ms)	11.17	8.86	9.83	5.23
Packet Loss Rate%	12.60	0.50	6.30	0.50

Table-32: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Govt. Secondary School Yagrung - Dt Yagrung				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	5.38	4.07	3.63	-
Download Session Setup Success Rate %	100.00	20.00	100.00	0.00
Upload Throughput Average (Mbits/s)	0.82	1.24	1.22	-
Upload Session Setup Success Rate %	100.00	60.00	100.00	0.00
Web Browsing Delay (Second)	19.12	-	13.87	-
Youtube Initial Buffer Delay (Second)	-	-	-	-
Latency (ms) - 50th Percentile	74.01	-	242.64	-
Jitter (ms)	73.25	-	72.31	-
Packet Loss Rate%	16.30	100.00	87.22	100.00

Table-33: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- "- "Respective tests were failed.

Govt. Primary School Gobo Tode - Yagrung				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	31.72	1.56	19.14	-
Download Session Setup Success Rate%	100.00	40.00	100.00	0.00
Upload Throughput Average (Mbits/s)	2.44	0.43	0.82	-
Upload Session Setup Success Rate %	100.00	60.00	100.00	0.00
Web Browsing Delay (Second)	2.61	4.29	8.09	-
Youtube Initial Buffer Delay (Second)	1.78	-	6.21	-
Latency (ms)- 50th Percentile	59.21	-	67.83	-
Jitter (ms)	18.55	-	7.93	-
Packet Loss Rate%	16.40	100.00	15.20	100.00

Table-34: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- "- "Respective tests were failed.

Post Office Balek Branch - Pasighat				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	225.88	15.15	204.84	-
Download Session Setup Success Rate %	100.00	100.00	100.00	0.00
Upload Throughput Average (Mbits/s)	43.51	1.36	33.52	-
Upload Session Setup Success Rate %	100.00	100.00	100.00	0.00
Web Browsing Delay (Second)	6.15	4.44	6.08	-
Youtube Initial Buffer Delay (Second)	0.56	4.53	0.69	-
Latency (ms) - 50th Percentile	56.89	73.17	41.50	-
Jitter (ms)	6.06	3.89	5.11	-
Packet Loss Rate%	0.20	4.70	0.00	100.00

Table-35: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- "- "Respective tests were failed.

Primary Health Center Yagrung - Yagrung				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	83.57	-	2.25	-
Download Session Setup Success Rate%	100.00	0.00	20.00	0.00
Upload Throughput Average (Mbits/s)	8.78	-	1.24	-
Upload Session Setup Success Rate %	100.00	0.00	100.00	0.00
Web Browsing Delay (Second)	6.07	-	-	-
Youtube Initial Buffer Delay (Second)	0.72	-	-	-
Latency (ms)- 50th Percentile	62.03	-	71.55	-
Jitter (ms)	13.70	-	114.31	-
Packet Loss Rate%	24.20	100.00	36.80	100.00

Table-36: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- "- "Respective tests were failed.

4.3.5 Data performance (5G Only & 4G Only Download & Upload Speed)

Overall Data Performance					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	107.46	-	173.92	-
	Upload Throughput Average (Mbits/s)	28.67	-	18.08	-
4G	**Download Throughput Average (Mbits/s)**	53.42	8.97	40.29	14.33
	Upload Throughput Average (Mbits/s)	5.02	4.09	4.24	9.52

Table-37: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Bakin Pertin General Hospital - Pasighat					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	46.20	-	109.19	-
	Upload Throughput Average (Mbits/s)	19.27	-	4.11	-
4G	**Download Throughput Average (Mbits/s)**	46.35	-	22.60	18.00
	Upload Throughput Average (Mbits/s)	11.83	-	4.11	9.66

Table-38: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

College of Horticulture and Forestry - Pasighat					
Parameters		**Service Provider**			
		AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	-	-	157.84	-
	Upload Throughput Average (Mbits/s)	-	-	5.54	-
4G	**Download Throughput Average (Mbits/s)**	5.33	-	71.73	24.69
	Upload Throughput Average (Mbits/s)	1.42	-	3.91	9.79

Table-39: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

DC Office Pasighat, Medog - Pasighat					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	14.18	-	291.46	-
	Upload Throughput Average (Mbits/s)	13.32	-	24.50	-
4G	Download Throughput Average (Mbits/s)	74.50	8.22	34.44	0.29
	Upload Throughput Average (Mbits/s)	4.09	9.80	5.70	9.10

Table-40: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Govt. Secondary School Yagrung - Dt Yagrung					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	-	-	-	-
	Upload Throughput Average (Mbits/s)	-	-	-	-
4G	Download Throughput Average (Mbits/s)	6.20	2.17	6.48	-
	Upload Throughput Average (Mbits/s)	1.20	0.92	0.98	-

Table-41: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Govt. Primary School Gobo Tode - Yagrung					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	-	-	-	-
	Upload Throughput Average (Mbits/s)	-	-	-	-
4G	Download Throughput Average (Mbits/s)	110.77	2.78	25.70	-
	Upload Throughput Average (Mbits/s)	3.53	1.26	2.43	-

Table-42: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Post Office Balek Branch - Pasighat					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	300.63	-	137.19	-
	Upload Throughput Average (Mbits/s)	69.91	-	38.18	-
4G	Download Throughput Average (Mbits/s)	13.43	14.91	101.42	-
	Upload Throughput Average (Mbits/s)	10.24	3.26	10.55	-

Table-43: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Primary Health Center Yagrung - Yagrung					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	-	-	-	-
	Upload Throughput Average (Mbits/s)	-	-	-	-
4G	Download Throughput Average (Mbits/s)	117.34	-	19.66	-
	Upload Throughput Average (Mbits/s)	2.81	-	2.00	-

Table-44: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

4.4 Walk Test

Walk test was conducted on 10th November 2025. One location has been tested in the city. (Refer Table-1)

4.4.1 Walk test locations

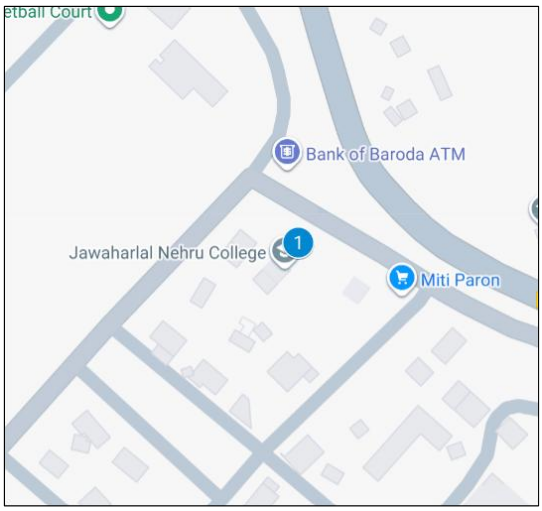


Figure-29: Walk test locations.

4.4.2 Walk test covered

1. Jawaharlal Nehru College P.O. Hill Top - Pasighat

4.4.3 Voice performance

i) Jawaharlal Nehru College P.O. Hill Top - Pasighat

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Jawaharlal Nehru College P.O. Hill Top - Pasighat				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	12	12	13	12
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	2.34	2.50	0.59	1.43
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-45: Summary of Voice performance in network auto-selection mode (5G/4G/3G/2G).

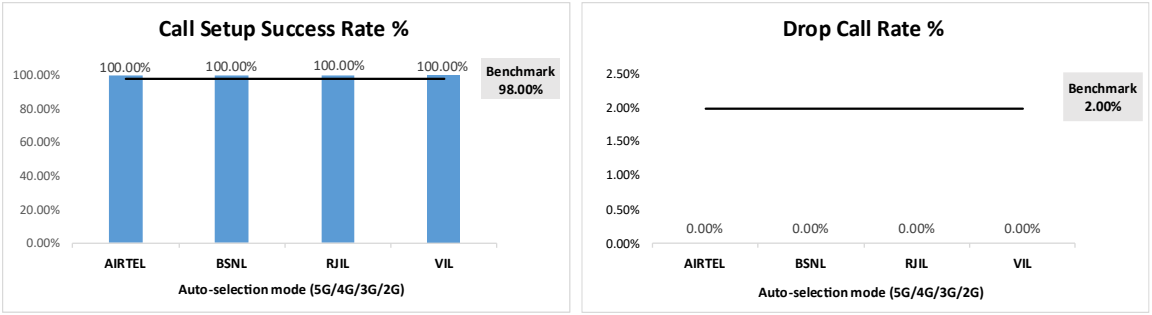


Figure- 30: Performance for call setup success rate and drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

Jawaharlal Nehru College P.O. Hill Top - Pasighat				
Technology	**Service Provider**			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	1.14%	NA	85.14%	NA
4G	98.86%	0.00%	14.86%	100.00%
3G	NA	0.00%	NA	NA
2G	0.00%	99.81%	NA	0.00%
Limited service	0.00%	0.19%	0.00%	0.00%

Table-46: Time spent on technology during walk test.

(c) Network Signal Strength distribution: The following chart provide signal strength distribution for auto-selection mode (5G/4G/3G/2G).

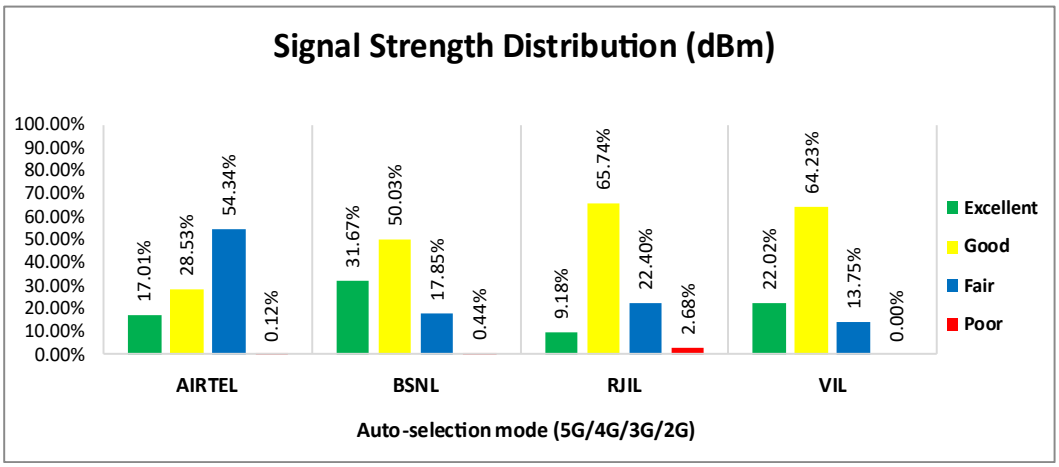


Figure-31: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

4.4.4 Data performance

i) Jawaharlal Nehru College P.O. Hill Top - Pasighat

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Jawaharlal Nehru College P.O. Hill Top - Pasighat				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	183.14	27.74	211.72	27.53
Download Throughput 80th Percentile	207.20	32.04	268.19	34.78
Download Throughput 20th Percentile	161.75	26.29	114.27	21.10
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	42.78	8.56	4.03	9.65
Upload Throughput 80th Percentile	44.83	9.74	4.71	9.78
Upload Throughput 20th Percentile	36.04	8.19	3.20	9.57
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms)-50th Percentile	45.86	76.74	49.12	61.33

Table-47: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

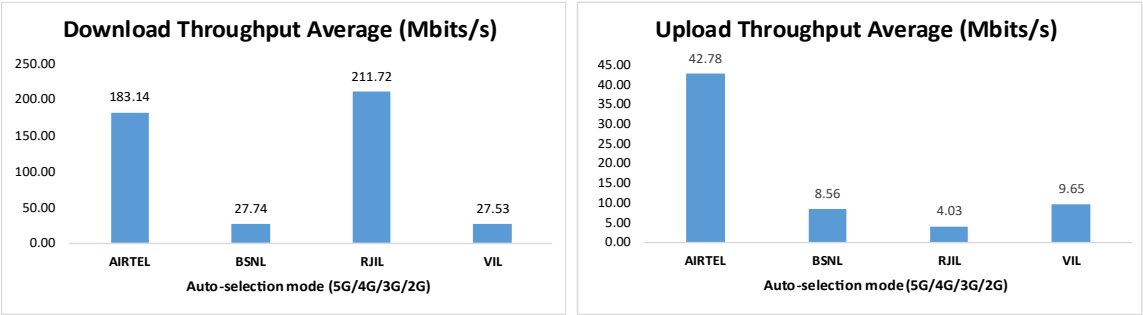


Figure- 32: Download and Upload throughput.

5. Voice & Data Key findings

5.1 Overall Voice

1. **Call Setup Success Rate:**
   a) Airtel, BSNL and VIL have 96.97%, 55.30% and 56.35% call setup success rate respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL and VIL have 94.92%, 34.73%, 98.63% and 45.10% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

   c) Airtel and RJIL have 100.00% call setup success rate while calling on peer service provider's network for inter-operator calls. (refer table-9)

   d) BSNL had a 100.00% call setup success rate while calling Airtel and RJIL whereas call blocking was observed when calling VIL. (refer table-9)

   e) VIL had a 100.00% call setup success rate while calling RJIL whereas call blocking was observed when calling Airtel and BSNL. (refer table-9)

2. **Call Setup Time**:
   a) Airtel, BSNL and VIL call setup time is 4.64, 2.79 & 4.05 seconds respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL & VIL call setup time is 2.79, 4.52, 0.78 & 3.29 seconds respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

3. **Call Silence/Mute Rate**: In packet switched network (4G/5G) Airtel, BSNL, RJIL & VIL have 4.59%, 4.49% 6.74% & 5.26% silence call rate respectively. Further Airtel, BSNL, RJIL & VIL downlink RTP packet loss is 1.74%, 8.43%, 5.66% and 7.42% respectively. In uplink Airtel, BSNL, RJIL & VIL RTP packet loss is 2.03%, 9.65%, 3.32% & 2.15% respectively. (refer table-6)

4. **Drop Call Rate**:
   a) Airtel, BSNL and VIL drop call rate is 2.08%, 4.11% and 4.93% respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL and VIL drop call rate is 1.79%, 21.66%, 1.04% and 8.57% respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

5.2 Overall Data

1. **Data download and upload performance (Overall i.e. LSA):**
   a) Airtel, BSNL, RJIL and VIL average download speeds are 84.08 Mbps, 11.48 Mbps, 118.57 Mbps and 23.87 Mbps respectively. (refer table-11)

   b) Airtel, BSNL, RJIL and VIL average upload speeds are 17.26 Mbps, 3.45 Mbps, 7.82 Mbps and 5.72 Mbps respectively. (refer table-11)

2. **Data download and upload performance (static i.e. while stationary):**
   a) Airtel, BSNL, RJIL and VIL average download speeds are 63.97 Mbps, 9.69 Mbps, 106.47 Mbps and 39.75 Mbps respectively. (refer table-29)

   b) Airtel, BSNL, RJIL and VIL average upload speeds are 12.20 Mbps, 3.88 Mbps, 8.77 Mbps and 9.37 Mbps respectively. (refer table-29)

3. **Data session setup success rate (static i.e. while stationary):**
   a) Airtel, BSNL, RJIL and VIL have 100.00%, 37.14%, 88.57% and 40.00% download session setup success rate respectively. (refer table-29)

b) Airtel, BSNL, RJIL and VIL have 100.00%, 45.71%, 100.00% and 40.00% upload session setup success rate respectively. (refer table-29)

5.3 Operator wise Key Findings

1. Airtel:

Voice

- 96.97% call setup success rate and 2.08% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)
- 94.92% call setup success rate and 1.79% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-5)
- 92.96% call setup success rate and 2.53% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-21)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at walk test location. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-45)

Data

- Airtel has 84.08 Mbps average download speed & 17.26 Mbps average upload speed for LSA. (refer table-11)
- Airtel has 79.37 Mbps average download speed & 16.11 Mbps average upload speed across the measured routes for city drive. (refer table-19)
- All locations have less Download speed (less than 100 Mbps) except Post Office Balek Branch - Pasighat for auto-selection mode (5G/4G/3G/2G). (refer table-30, 31, 32, 33, 34 & 36)
- All locations have less upload speed (less than 20 Mbps) except Post Office Balek Branch - Pasighat for auto-selection mode (5G/4G/3G/2G). (refer table-30, 31, 32, 33, 34 & 36)

2. BSNL:

Voice

- 55.30% call setup success rate and 4.11% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)
- 34.73% call setup success rate and 21.66% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 35.14% call setup success rate and 26.15% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 21.43% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance

is not meeting the benchmark of 98.00% for call setup success rate. (refer table-21)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at walk test location. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-45)

Data

- BSNL has 11.48 Mbps average download speed & 3.45 Mbps average upload speed for LSA. (refer table-11)
- BSNL has 9.13 Mbps average download speed & 2.69 Mbps average upload speed across the measured routes for city drive. (refer table-19)
- All locations have less Download speed (less than 100 Mbps) except Post Office Balek Branch - Pasighat for auto-selection mode (5G/4G/3G/2G). (refer table-30, 31, 32, 33, 34 & 36)
- All locations have less upload (less than 2 Mbps) speed except DC Office Pasighat, Medog - Pasighat for auto-selection mode (5G/4G/3G/2G). (refer table- 30, 31, 33, 34, 35 & 36)

3. RJIL:

Voice

- 98.63% call setup success rate and 1.04% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 98.10% call setup success rate and 1.46% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-21)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at walk test location. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-45)

Data

- RJIL has 118.57 Mbps average download speed & 7.82 Mbps average upload speed for LSA. (refer table-11)
- RJIL has 112.94 Mbps average download speed & 7.94 Mbps average upload speed across the measured routes for city drive. (refer table-19)
- Bakin Pertin General Hospital - Pasighat, Govt. Secondary School Yagrung - Dt Yagrung, Govt. Primary School Gobo Tode - Yagrung and Primary Health Center Yagrung - Yagrung have less download speed (less than 100 Mbps) out of total 7 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table- 30, 33, 34 & 36)
- All locations have less upload speed (less than 20 Mbps) except Post Office Balek Branch - Pasighat for auto-selection mode (5G/4G/3G/2G). (refer table-30, 31, 32, 33, 34 & 36)

- Jawaharlal Nehru College P.O. Hill Top - Pasighat walk test location has less upload speed (less than 20 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 47)

4. VIL:

Voice

- 56.35% call setup success rate and 4.93% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)

- 45.10% call setup success rate and 8.57% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 41.83% call setup success rate and 11.72% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 50.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-21)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at walk test location. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-45)

Data

- VIL has 23.87 Mbps average download speed & 5.72 Mbps average upload speed for LSA. (refer table-11)

- VIL has 19.86 Mbps average download speed & 4.26 Mbps average upload speed across the measured routes for city drive. (refer table-19)

- Govt. Secondary School Yagrung - Dt Yagrung, Govt. Primary School Gobo Tode - Yagrung, Post Office Balek Branch - Pasighat and Primary Health Center Yagrung - Yagrung have less download speed (less than 10 Mbps) out of total 7 hotspot locations for auto-selection mode (5G/4G/3G/2G) (refer table- 33, 34, 35 & 36)

- Govt. Secondary School Yagrung - Dt Yagrung, Govt. Primary School Gobo Tode - Yagrung, Post Office Balek Branch - Pasighat and Primary Health Center Yagrung - Yagrung have less upload speed (less than 2 Mbps) out of total 7 hotspot locations for auto-selection mode (5G/4G/3G/2G) (refer table- 33, 34, 35 & 36)

6. Annexure

6.1 Route wise coverage map

6.1.1 City

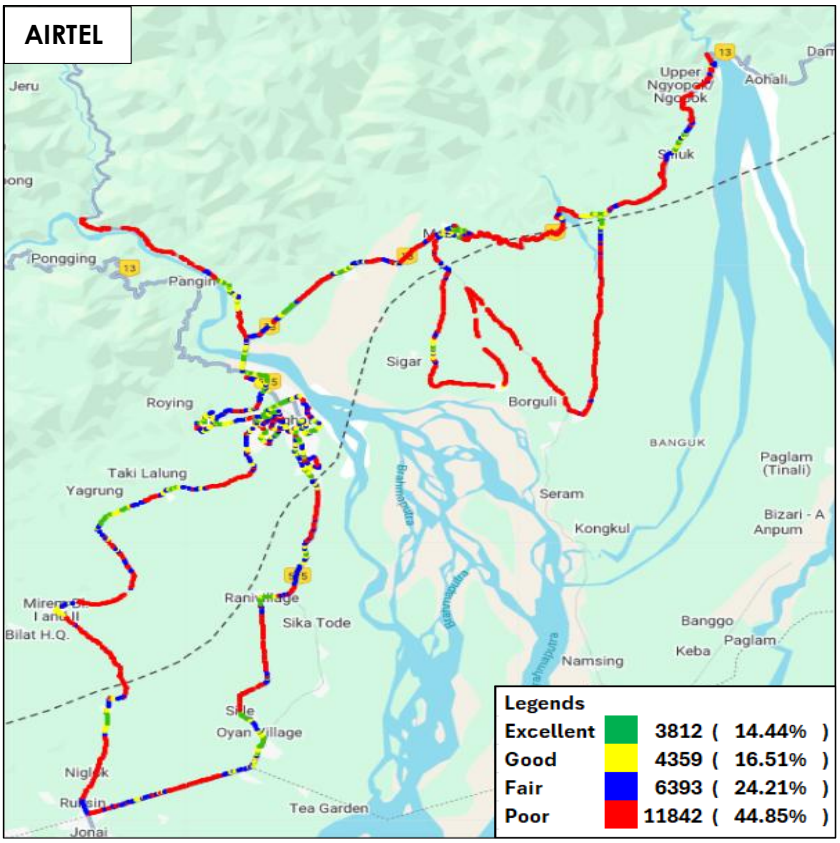


Figure-33: Signal strength 3G/2G network mode - AIRTEL.

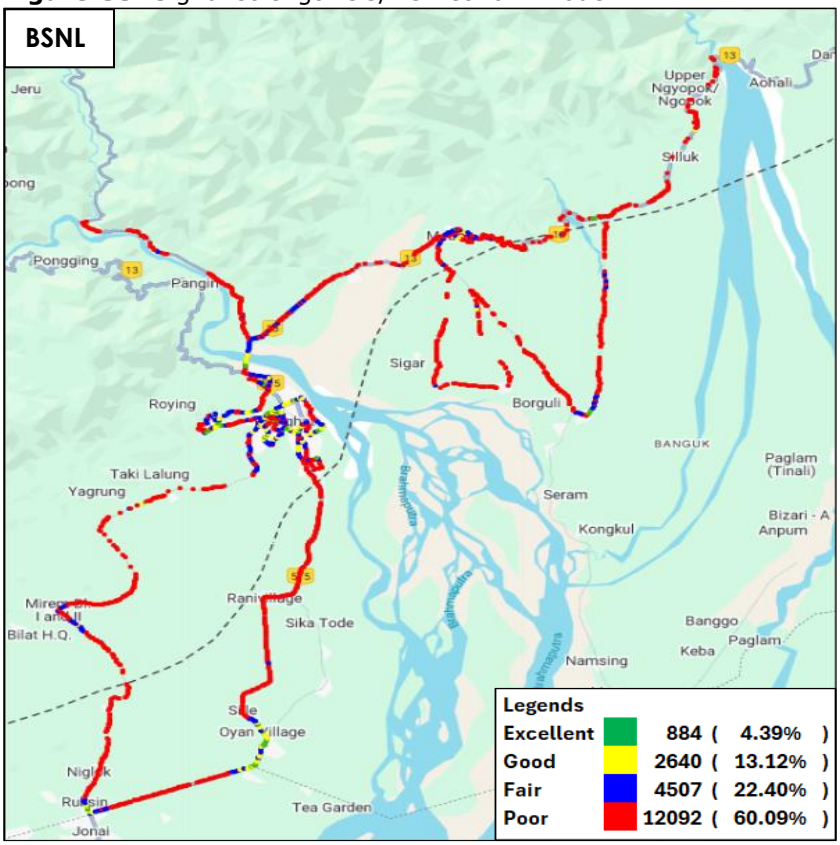


Figure-34: Signal strength 3G/2G network mode - BSNL.

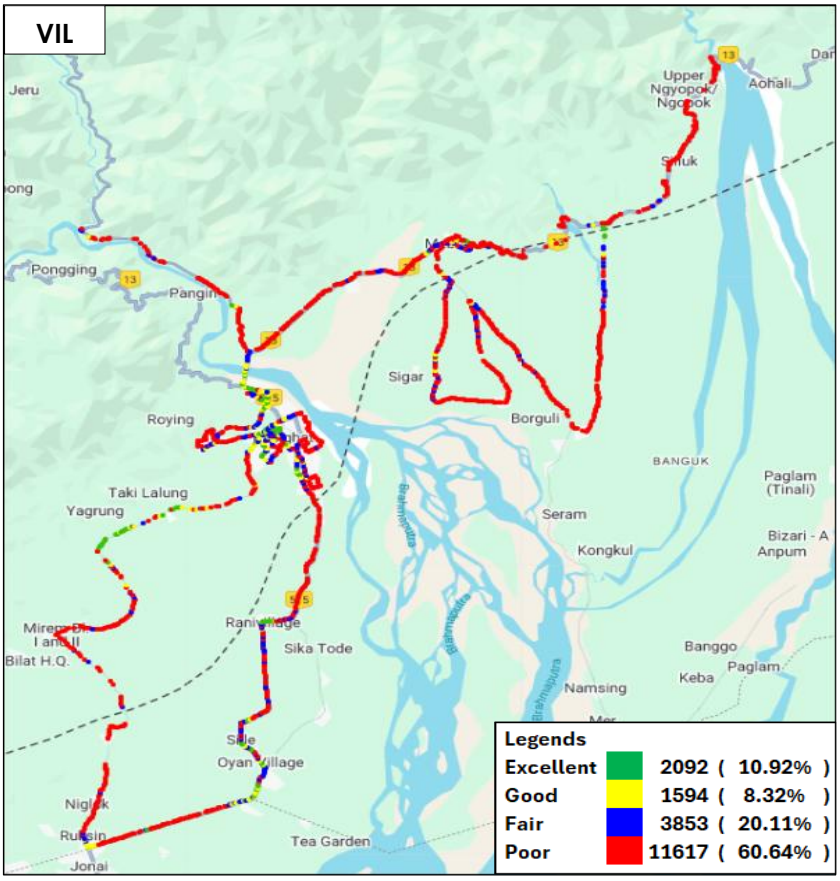


Figure-35: Signal strength 3G/2G network mode - VIL.

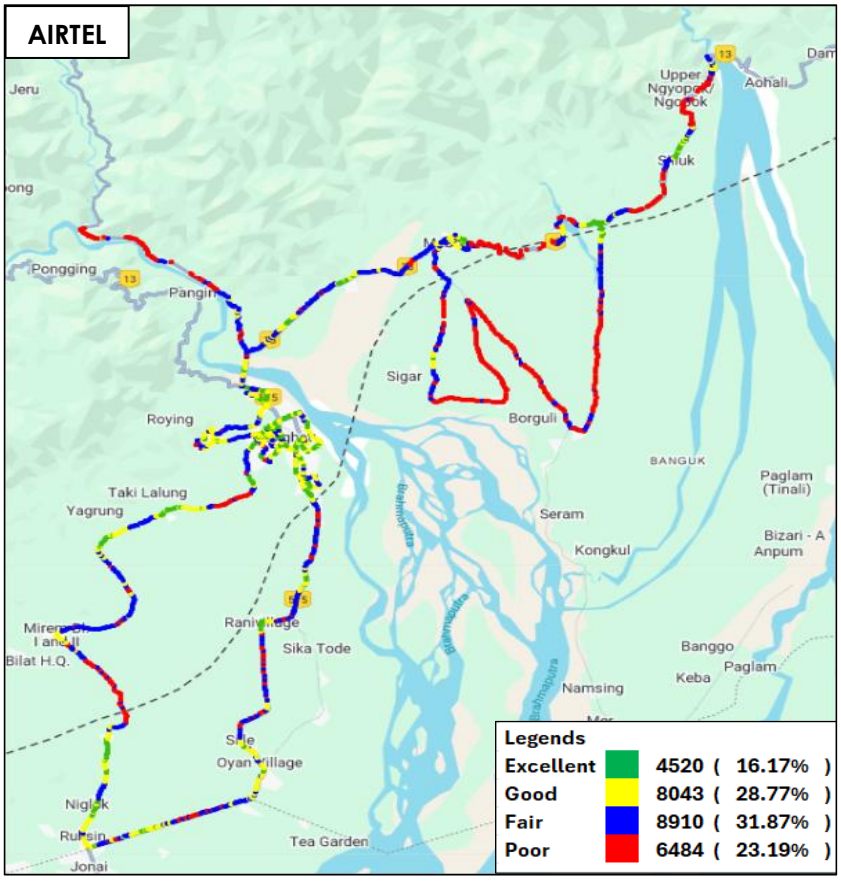


Figure-36: Signal strength auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.

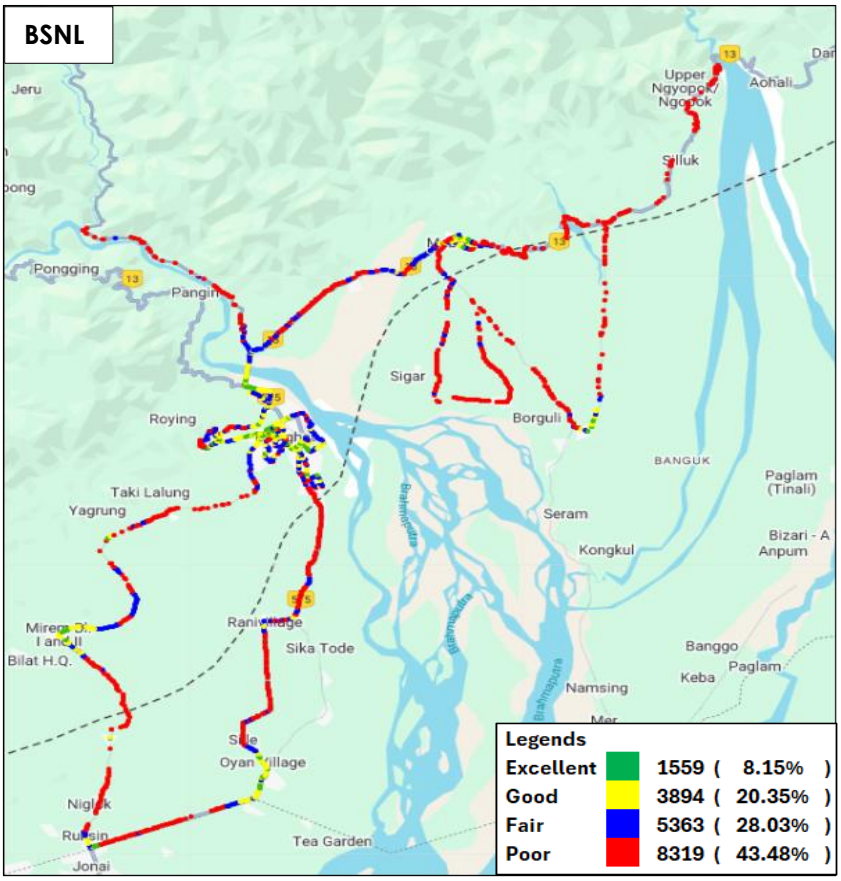


Figure-37: Signal strength auto-selection mode (5G/4G/3G/2G) voice - BSNL (4G being rolled out).

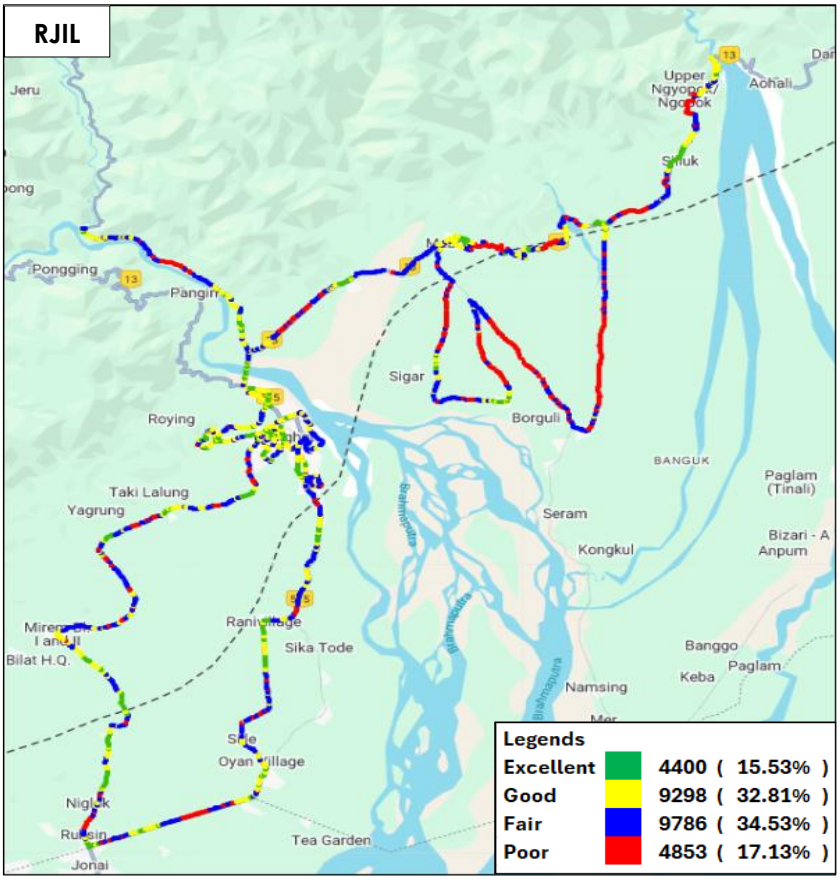


Figure-38: Signal strength auto-selection mode (5G/4G/3G/2G) voice - RJIL.

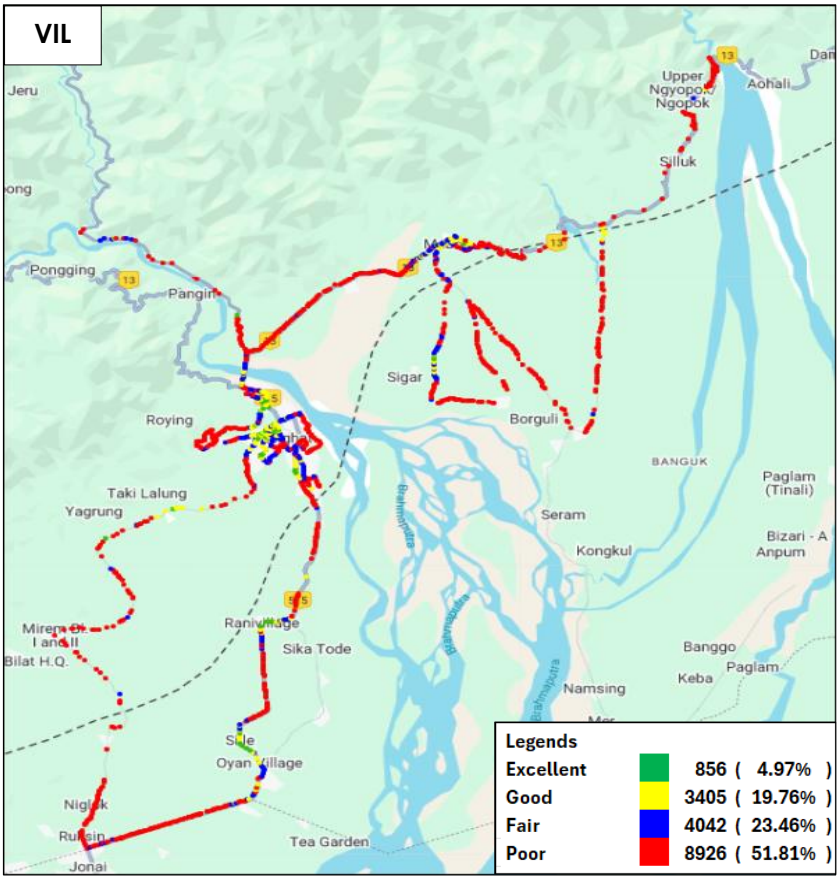


Figure-39: Signal strength auto-selection mode (5G/4G/3G/2G) voice - VIL.

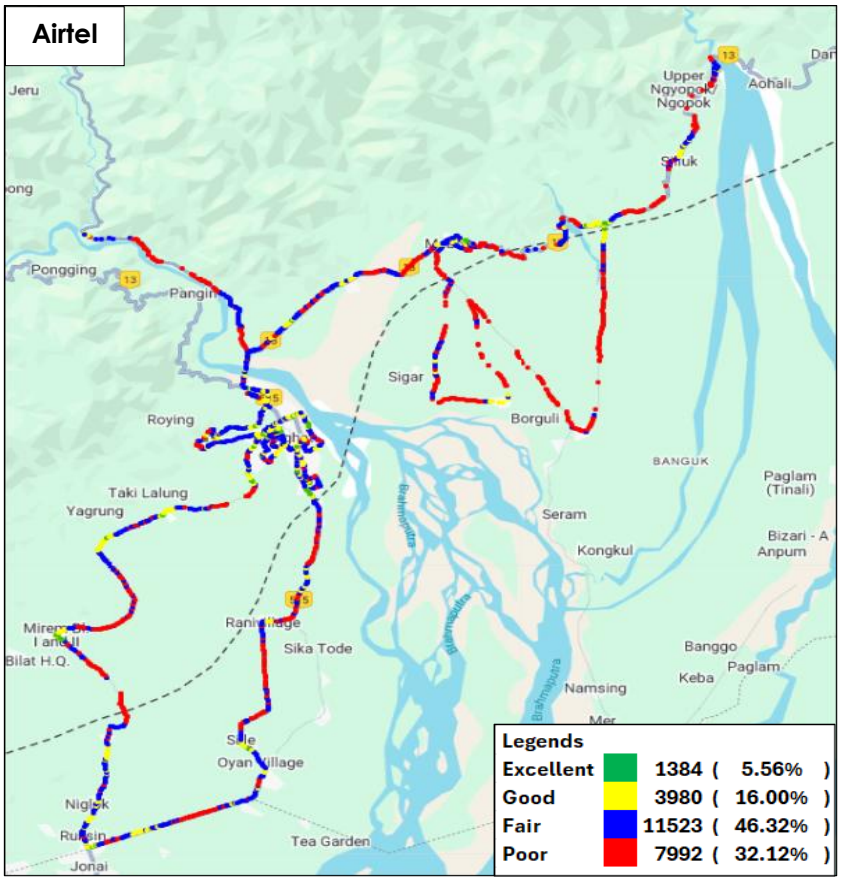


Figure-40: Signal strength auto-selection mode (5G/4G/3G/2G) data - AIRTEL.

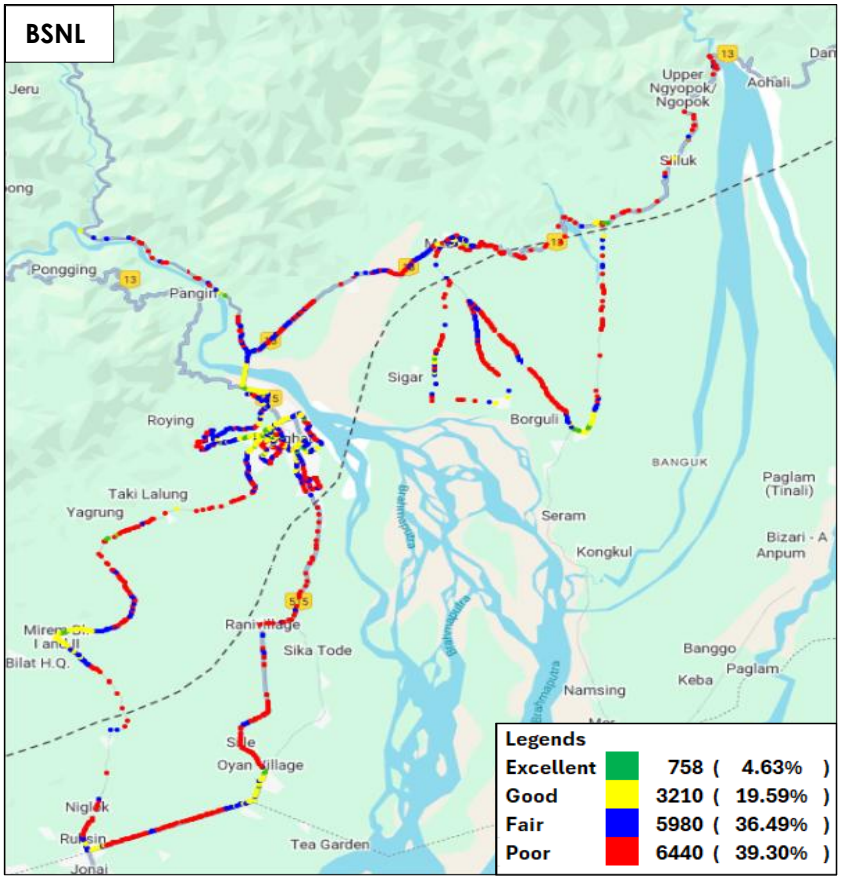


Figure-41: Signal strength auto-selection mode (5G/4G/3G/2G) data - BSNL (4G being rolled out).

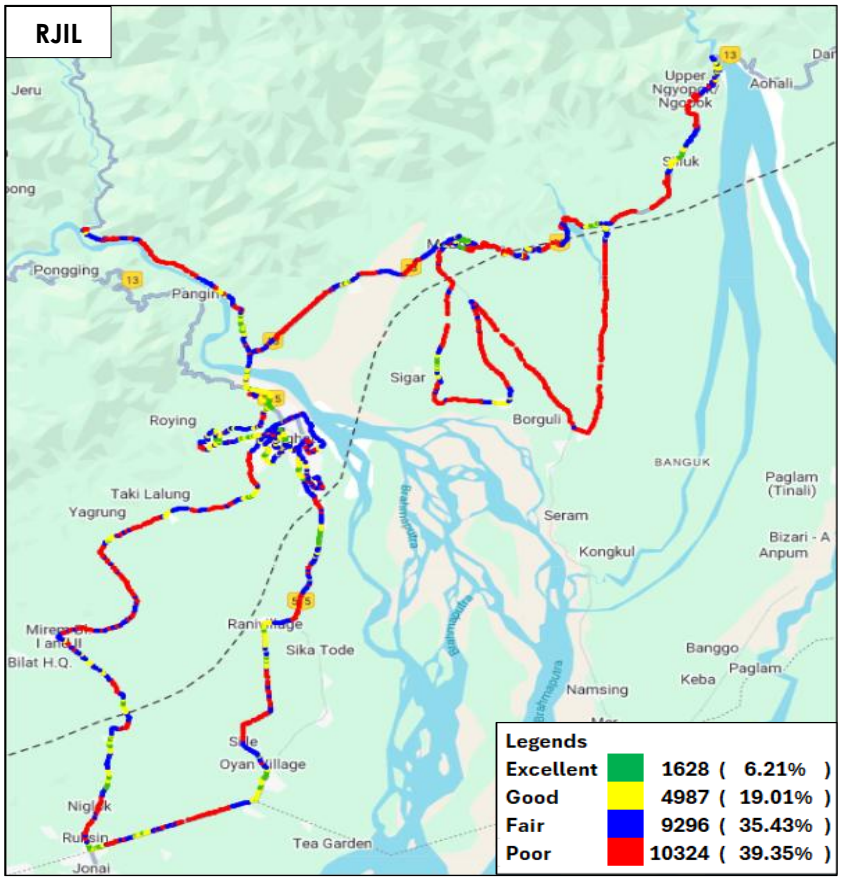


Figure-42: Signal strength auto-selection mode (5G/4G/3G/2G) data - RJIL.

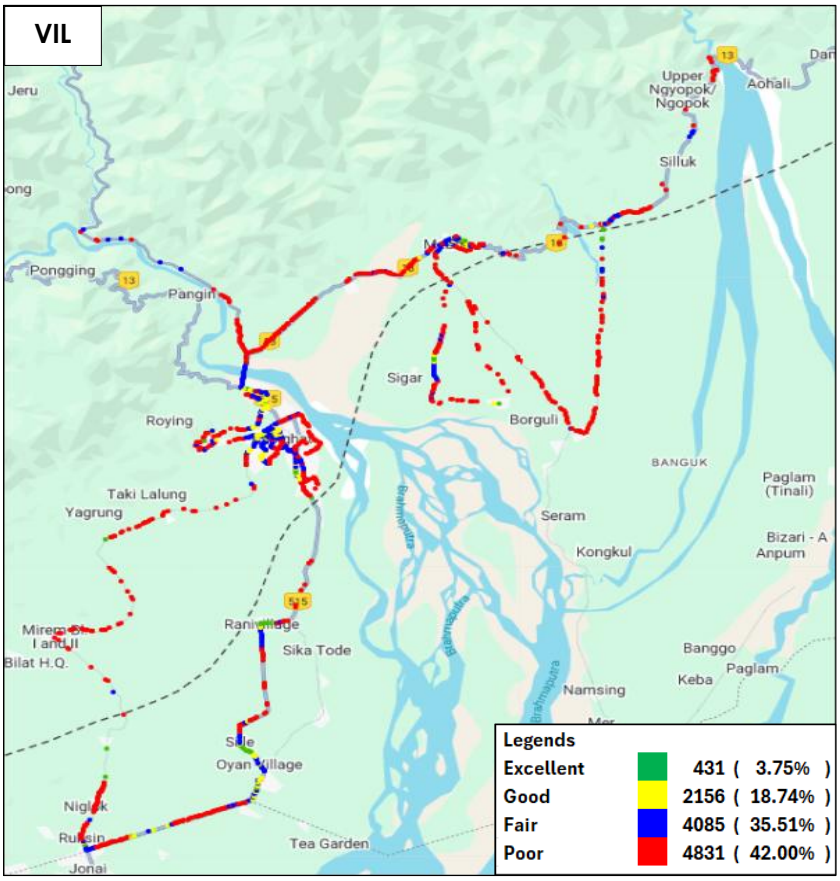


Figure-43: Signal strength auto-selection mode (5G/4G/3G/2G) data - VIL.

7. Appendix

The details of the setup used for conducting the drive test and the network or performance parameters captured under different conditions may be seen at Appendix-I. The calculation method of each QoS parameter is given in Appendix-II of the report. The summary of key equipment used in technical setup is as under

- **Device-1**: OnePlus Nord CE3 for 3G/2G CAT-15 Smartphone.
- **Device-2**: Samsung Galaxy S23 for 5G/4G/3G/2G CAT-20 Smartphone
- **Drive test Software**: Azenqos Engineering capable Applications to capture actual user experience.

7.1 Appendix-I

7.1.1 Drive test setup

Voice Call		
Call details	**Technology**	**Detail**
Call Setup Timeout	• 3G/2G auto mode- switch Call • 5G/4G/3G/2G auto mode- switch Call • 5G/4G MOS Call	30 Sec
Call Duration		120 Sec
Wait/ Guard Time		15 Sec

Table-48: Voice test detail

Note-

- There is 15 sec wait time after locking and before starting first call in 3G/2G call.
- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
- Speech quality (MOS) has been measured only in city drive & highway by making Mobile to Mobile call.
- 180 Sec calls were made only in highway & railway route drive.

Data Test		
Test Type	**Technology**	**Detail**
HTTP Download	5G/4G/3G/2G Auto Mode	500 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
HTTP Upload		250 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
YouTube Streaming		20 Sec Video & 25 sec Timeout (Only at Hotspot)
Web Browsing		3 popular websites (www.google.co.in, www.irctc.co.in, sbi.bank.in) 20 sec timeout (only at Hotspot)

Latency & Jitter (TWAMP-UDP)		25 count- Dynamic 500 count- Hotspot Payload- 512 bytes in all drive
Packet Loss Rate (TWAMP-UDP & TCP)		500 counts (TWAMP-UDP) 500 counts (TCP) at each hotspot Payload- 512 bytes in all drive

Table-49: Data test detail.

Note-

- 5 Data iteration to be done at each hotspot location.
- Minimum 5 iteration to be made during the walk test. Iteration count will be increased based on walk test distance.
- TWAMP-UDP & TCP test to be performed only once at hotspot location.
- Youtube & Web browsing test to be performed at static location only.
- All values are taken up to two decimal places with round off.
- Delhi-based TRAI server was used for HTTP Download, Upload, TCP and TWAMP testing for Airtel, BSNL and RJIL.
- VIL server was used for HTTP Download and HTTP Upload, the Delhi-based TRAI server was used for TCP and TWAMP testing for VIL.

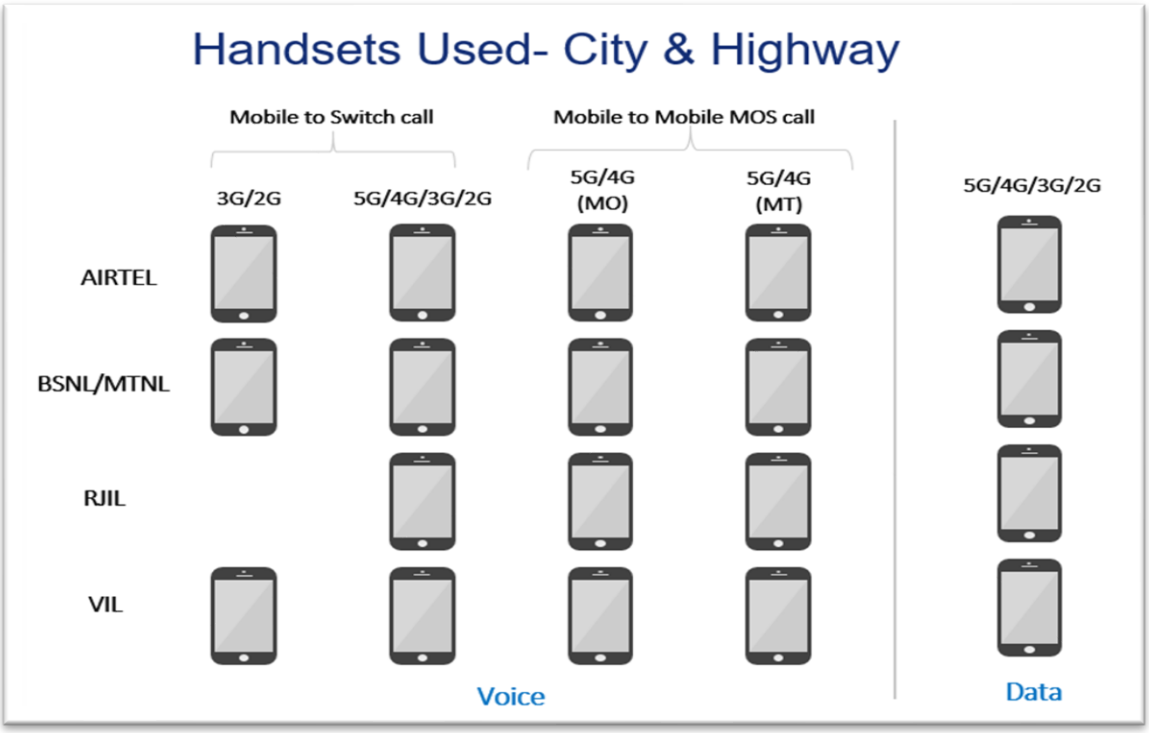


Figure-44: Number of handsets used in city & highway drive.

MO: Mobile originating

MT: Mobile terminating

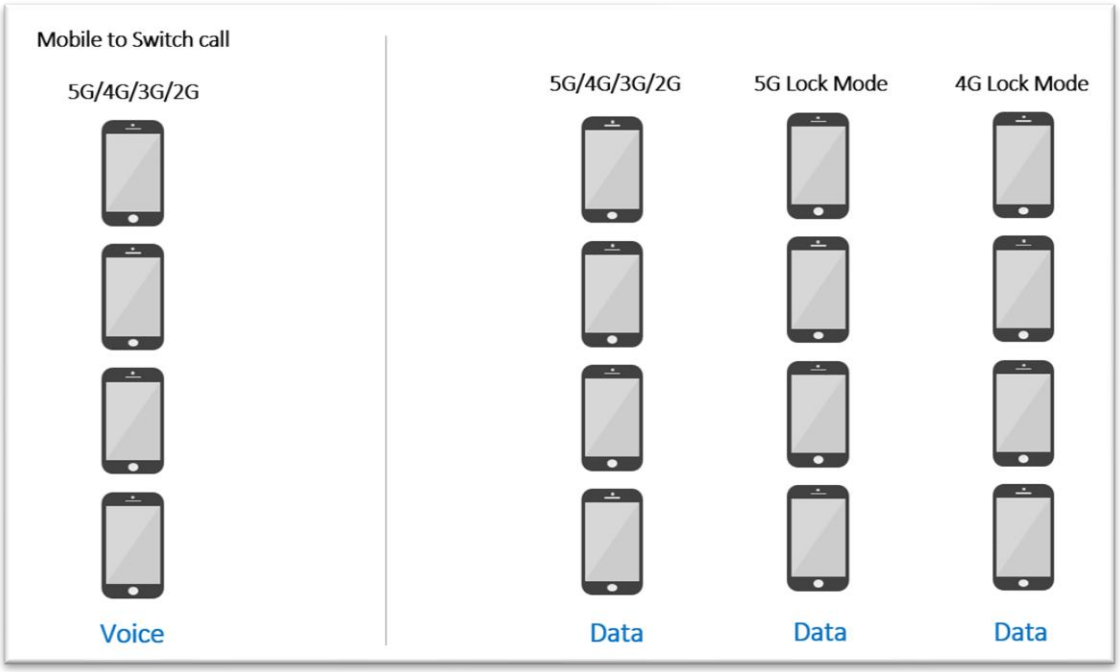


Figure-45: Number of handsets used in railway/metro/walktest/hotspot/ coastal area.

Note- 5G & 4G Lock mode testing has been performed at hotspot locations only.

7.1.2 Drive test Methodology

(a) Dynamic voice testing (on the move)

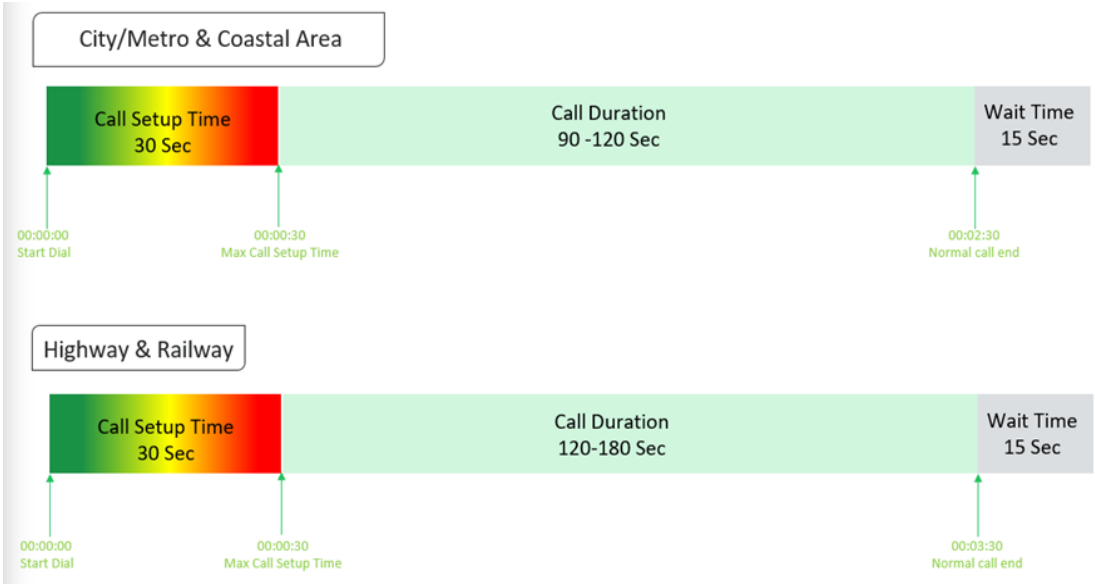


Figure-46: Voice test script for city/railway/metro/highway & coastal area.

- 15 sec wait time is applied after locking Radio Access Technology (RAT) to 3G/2G and before starting first call in 3G/2G call.
- Speech quality (MOS) will be measured only City & Highway drive by making Mobile to Mobile calls.

(b) Hotspot voice testing

Figure-47: Voice test script for walktest/hotspot.

- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.

(c) Dynamic Data (internet) test

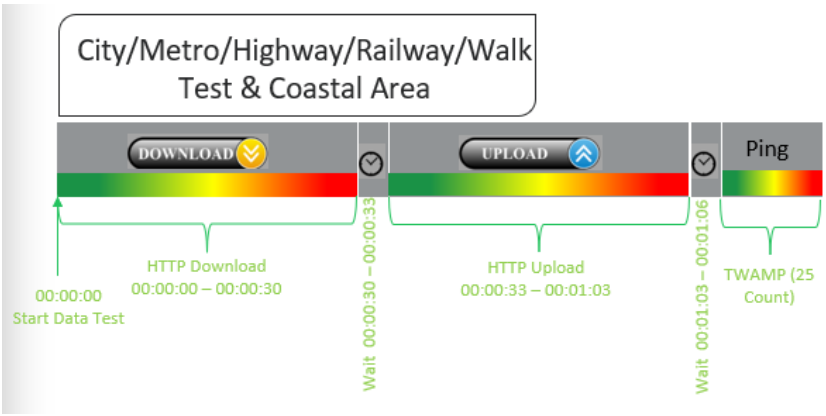


Figure-48: Data test script used in city/metro/railway/highway/walk test & coastal area.

(d) Static Data(internet) testing

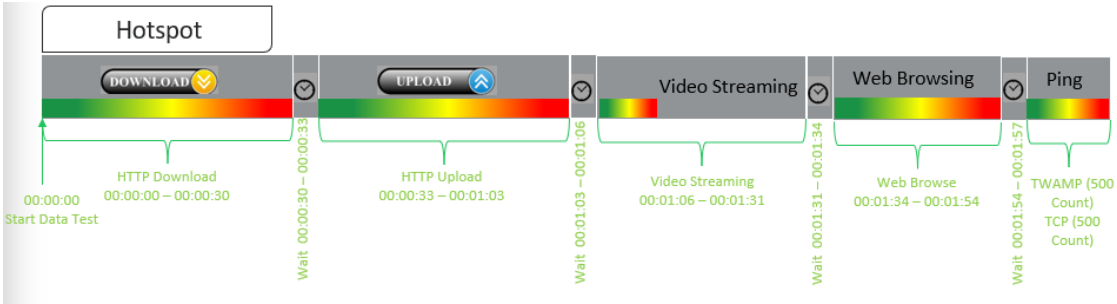


Figure-49: Data test script used at hotspot

- 5 Data iteration done at each hotspot location
- Min. 5 iteration made during the walk test.
- Web browsing duration mentioned above is for one web site only.
- One Ping iteration (with 500 Count of each- TWAMP & TCP) done at hotspot location.

7.2 Appendix-II

7.2.1 Network Performance Parameters for Voice calls

Parameter Name	Definition
Call Setup Success Rate	(i) Call Setup Success Rate is defined as the ratio of Established Calls to Call Attempts. 'Established Calls' mean the following events have happened in call setup: (a) Call attempt is made (b) The signaling channel is allocated (c) The call is routed to the outwards path of the terminating network (d) An alert signal is received by caller in the form of ring back tone, busy tone, or an announcement. CSSR = (Total Call Established/ Total Call Attempt) *100 As per QoS Regulation 2024 benchmark value is **>=98%**
Drop Call Rate	Call drop represents the service provider network's ability to maintain a call once it has been successfully established. This parameter shall include both incoming calls and outgoing calls which, once they have been established and have an assigned traffic channel/ bearer, are dropped, or interrupted before their normal completion by the user, the cause of the early termination being within the service provider's network Drop Call Rate = (Total Call Drop/Total Call Established) *100 As per QoS Regulation 2024 benchmark value is **<=2%**
Call Setup Time	Time taken from call initiate to call alerting/ringing. Call Setup Time = T2- T1 T2- Ringing (VoLTE/VoNR) & Alerting (for WCDMA & GSM), T1- Invite (VoLTE/VoNR) & CM Service Request (for WCDMA & GSM)
Voice Quality (MOS)	Voice quality in mobile networks is measured with algorithms based on ITU-T P.863 (POLQA). The grading for Voice quality has been given as: Excellent: MOS $\geq$ 4 and < 5 Good : MOS $\geq$ 3 and < 4 Fair : MOS $\geq$ 2 and < 3 Poor : MOS $\geq$ 1 and < 2
Handover Success Rate	Handover Success Rate = Count of successful handovers (All Technology Handover combined) / Total count of Handover Attempt (All Technology Handover combined) *100 Handover type which are considered- 2G Inter & Intra cell, 3G Soft & IRAT, 4G Inter & Intra frequency & SRVCC, 5G Inter & Intra frequency & 5G to 4G handovers.
Silence Call	A call which has ≥ 4 sec continuous RTP gap is considered as a Silence Call. Silence call rate = (count of silence call / Total calls established) *100 If a call observes multiple silence count >=4 sec in a particular established call it has been taken as one silent event.

<table>
<tr><td>Jitter</td><td>The inter arrival jitter is the difference in the relative transit time for two packets. The relative transit time is the difference between a packet's Real-time Transport Protocol (RTP) timestamp and the receiver's clock at the time of arrival, measured in the same units. If Si is the RTP timestamp from packet i, and Ri is the time of arrival in RTP timestamps units for packet i, then for two packets i and j the inter-arrival jitter D can be expressed as:
D(i,j) = (Rj - Ri) - (Sj - Si)

The interarrival jitter is calculated continuously as each data packet i is received from source SSRC_n, using this difference D for that packet and the previous packet i-1 in order of arrival (not necessarily in sequence), according to the formula
J(i) = J(i-1) + (|D(i-1,i)| - J(i-1))/16 or 8</td></tr>
<tr><td>Downlink Packet Drop Rate</td><td>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call originating handset.
This KPI is calculated from MOS call for packet call only (VoNR/VoLTE)</td></tr>
<tr><td>Uplink Packet Drop Rate</td><td>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call terminating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).</td></tr>
<tr><td>Signal Strength</td><td>Signal strength is the signal power level received by the wireless user.

<table>
<tr><td rowspan="2">Parameter Name</td><td rowspan="2">Technology</td><td colspan="4">Signal Strength (dBm)</td></tr>
<tr><td>Excellent</td><td>Good</td><td>Fair</td><td>Poor</td></tr>
<tr><td>Rx Level</td><td>GSM</td><td>0 to ≥ -65</td><td><-65 to ≥ -75</td><td><-75 to ≥-85</td><td><-85 to min</td></tr>
<tr><td>RSCP</td><td>WCDMA</td><td>0 to ≥ -70</td><td><-70 to ≥ -80</td><td><-80 to ≥ -90</td><td><-90 to min</td></tr>
<tr><td>RSRP</td><td>LTE</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr>
<tr><td>SS_RSRP</td><td>NR</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr>
</table>
</td></tr>
</table>

Table-50: Network performance parameter and definition voice.

7.2.2 Network Performance Parameters Data tests

Parameter Name	Definition
Download Speed (Mbps)	The download speed is defined as the data transmission rate that is achieved for downloading a test file from a test server to a test device. Download Speed = Total bytes transferred during download / Total time for transfer • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for download throughput in dynamic drive and Hotspot combine data
Upload Speed (Mbps)	The upload speed is the data transmission rate that is achieved for uploading a test file from a test device to a test server. Upload Speed = Total bytes transferred during upload / Total time for transfer. • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for upload throughput in dynamic drive and Hotspot combine data.
Download Session Setup Success Rate	(total download session established (successfully connected to server)/ total download session attempt) *100. This KPI has been calculated for Hotspot only.

Upload Session Setup Success Rate	(total upload session established (successfully connected to server)/ total upload session attempt)*100. This KPI need to report for Hotspot only.
Web Page Download Time	Web browsing test is used to measure performance in terms of opening a web/HTTP page. Time taken to open the web page successfully is considered as web browsing delay/web page download time.
Video Streaming Delay	The Video streaming delay is time taken from start of video transfer to First video frame displayed in player.
Latency (TWAMP-UDP)	Latency is the time it takes for a small data set to be transmitted from a device to a server on the Internet and back to the same device again. The Latency is measured in milliseconds (ms). To calculate the one-way latency we just do half of the round-trip time. 50th percentile of one-way latency has been reported.
Jitter (TWAMP-UDP)	Measure of variation in time in arrival of packets from a source to destination The consideration of packet delay jitter is considered by standard deviation of Inter Packet Delay Variation. If IPDV is used. By standard deviation is meant the average of standard deviation of IPDV on DL IPDV(i) = D(i) – D(i-1) then Stdvs of IPDV is considered as jitter.
Packet Loss Rate (TWAMP-UDP & TCP)	Number of packets lost out of total packet transferred during test. Packet loss rate = (Total packet lost / Total packet sent) *100 * Packet delay (using TWAMP-UDP & TCP) >90 ms considered as packet loss and included in packet loss rate. * Packet loss rate is calculated based on TWAMP-UDP & TCP. *90th percentile for Packet loss rate has been reported in overall Hotspot performance summary.

Table-51: Network performance parameter and definition Data.

Disclaimer: The observations presented above and, in the reports, represent the performance of the service providers on the area/route under test on the day/time of conducting the drive test and no inference whatsoever may be drawn regarding the quality of the telecom service by the service providers in the whole city/state/licensed service area.

Hardik Rajeshbhai Patel

Digitally signed by Hardik Rajeshbhai Patel
Date: 2026.01.13 19:04:44 +05'30'