







sdepgcoj&k <sdepgcojk@gmail.com>

Fwd: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

SDE PG <sdepgrmsjmusssa@gmail.com>

Sat, Dec 27, 2025 at 4:52 PM

To: sdepgcoj&k <sdepgcojk@gmail.com>

Cc: AGM Plg <agmapgmtjmu3@gmail.com>, DGM P&A <dgmmapgmtjmu@gmail.com>, DGMCFJA Jammu <dgmcfajmu@gmail.com>

Sir,

Kindly find the details in attachment received from Samba Sub division regarding Consumer Education Workshop for FY 2025-26. please rewrite

Name of the Service Provider	Name Of the State/ UT	Details about workshop held				Number of participants present	Name of the CAG invited & participated	Category of complaints received, if any
		Theme of Workshop	Date	District	Location/ Address			
1	2	3	4	5	6	7	8	9
BSNL	J&K	AWARENESS ABOUT CONSUMER SERVICES AND COMPLAINT REDRESSAL MECHANISM	23.12.2025	SAMBA	CSC BARI BRAHAMANA	15	ASHOK KUMAR	NO

:-

----- Forwarded message -----

From: sde bbm <sdebbm@gmail.com>

Date: Sat, Dec 27, 2025 at 12:01 PM

Subject: Re: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

To: SDE PG <sdepgrmsjmusssa@gmail.com>

Cc: DET BSNL Samba <detbsnlsamba@gmail.com>

Kindly find attachment reg. above cited subject.

Regards

Sub Divisional Engineer

BSNL, Bari Brahamana

On Fri, Dec 26, 2025 at 5:26 PM SDE PG <sdepgrmsjmusssa@gmail.com> wrote:

Sir,

Kindly submit the details in attached format regarding Consumer Education Workshop for FY 2025-26. please rewrite

On Tue, Dec 23, 2025 at 12:00 PM sde bbm <sdebbm@gmail.com> wrote:

Sir

Today CEW meeting conducted at Bari brahmna exchange under the supervision of Sh Ashok Kumar ji

Kindly find attachment reg. above cited subject.

Regards

Sub Divisional Engineer

BSNL, Bari Brahamana

On Tue, 23 Dec 2025 at 11:57, SDE PG <sdepgrmsjmusssa@gmail.com> wrote:

REMINDER: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

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----- Forwarded message -----

From: SDE PG <sdepgrmsjmusssa@gmail.com>

Date: Sat, Dec 20, 2025 at 4:59 PM

Subject: Fwd: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

To: DET BSNL Samba <detbsnlsamba@gmail.com>, sde bbm <sdebbm@gmail.com>

Cc: AGM Plg <agmapgmtjmu3@gmail.com>, DGM P&A <dgmmapgmtjmu@gmail.com>, DGMCFJA Jammu <dgmcfajmu@gmail.com>, SDE SAMBA <sdesamba111@gmail.com>

REMINDER: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

Sir,

It is requested to kindly conduct a Consumer Education Workshop (CEW) with CAG member for FY 2025-26. Please be treated as **most urgent**.

----- Forwarded message -----

From: **SDE PG** <sdepgrmsjmusssa@gmail.com>

Date: Tue, Nov 25, 2025 at 1:20 PM

Subject: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

To: DET BSNL Samba <detbsnlsamba@gmail.com>, sde bbm <sdebbm@gmail.com>

Cc: AGM Plg <agmapgmtjmu3@gmail.com>, DGM P&A <dgmmapgmtjmu@gmail.com>, DGMCFJA Jammu <dgmcfajmu@gmail.com>

REMINDER : Regarding please conduct Customer Education Workshop (CEW) with CAG Member.

On Tue, 11 Nov, 2025, 12:58 pm SDE PG, <sdepgrmsjmusssa@gmail.com> wrote:

REMINDER : Regarding please conduct Customer Education Workshop (CEW) with CAG Member.

From: **SDE PG** <sdepgrmsjmusssa@gmail.com>

Date: Tue, Oct 14, 2025 at 5:59 PM

Subject: Fwd: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

To: DET BSNL Samba <detbsnlsamba@gmail.com>, sde bbm <sdebbm@gmail.com>

Cc: DGMCFJA Jammu <dgmcfajmu@gmail.com>, DGM P&A <dgmmapgmtjmu@gmail.com>, agmapgmtjmu3@gmail.com <agmapgmtjmu3@gmail.com>, SDE SAMBA <sdesamba111@gmail.com>

Sir,

Kindly see the trailing mail regarding CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

As per the discussion proposed date has been conveyed to the BSNL Corporate office.

It is requested to ensure the timely conduct of the CEWs in coordination with the CAG member, in line with the instructions issued by the Circle Office.

S.no.	District	TSP Name	CEWs planned with date, Venue address.	CEWs conducted with date, Venue address.	No.of CEWs remaining for FY 2025-26
1	Reasi	BSNL	18.11.2025, CSC Reasi, to be conducted in hybrid mode	N/A	1
2	Samba	BSNL	25.11.2025, CSC Samba , to be conducted in hybrid mode	N/A	1
3	Shopian	BSNL	15.09.2025, Telephone Exchange, Shopian	15.09.2025, Telephone Exchange, Shopian	0
4	Srinagar	BSNL	10.12.2025, CSC Srinagar , to be conducted in hybrid mode	N/A	1
5	Udhampur	BSNL	26.11.2025, CSC Udhampur , to be conducted in hybrid mode	N/A	1

----- Forwarded message -----

From: **sdepgcoj&k** <sdepgcojk@gmail.com>

Date: Tue, Oct 14, 2025 at 3:16 PM

Subject: Re: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

To: SDE PG <sdepggrmsjmusssa@gmail.com>, AGM (Opr) SGR <agmopsgr@gmail.com>, <sdemktgudhampur@gmail.com>, <agmapgmtjmu3@gmail.com>

Cc: <dgmcfaa68@gmail.com>, <agmnwocojk@gmail.com>, <gmcfajk@gmail.com>

Sir,

Corrected Details of CEW of jk circle. for kind

On Tue, Oct 14, 2025 at 1:41 PM sdepgcoj&k <sdepgcojk@gmail.com> wrote:

Sir,

Venue and date should be informed to all concerned well before 15days as per TRAI guidelines.

hence as per the discussion held in circle office, it is decided and proposed date is already conveyed to Corporate office. details are herewith furnished below.

S.no.	District	TSP Name	CEWs planned with date, Venue address.	CEWs conducted with date, Venue address.	No.of CEWs remaining for FY 2025-26
1	Reasi	BSNL	18.11.2025, CSC Reasi, to be conducted in hybrid mode	N/A	1
2	Samba	BSNL	25.11.2025, CSC Samba , to be conducted in hybrid mode	N/A	1
3	Shopian	BSNL	15.09.2025, Telephone Exchange, Shopian	15.09.2025, Telephone Exchange, Shopian	0
4	Srinagar	BSNL	10.12.2025, CSC Samba , to be conducted in hybrid mode	N/A	1
5	Udhampur	BSNL	26.11.2025, CSC Samba , to be conducted in hybrid mode	N/A	1

For kind information and necessary action please

On Tue, Oct 14, 2025 at 12:23 PM SDE PG <sdepggrmsjmusssa@gmail.com> wrote:

Sir,

Kindly find the details as proposed by Samba Division.

S.no.	LSA Name	TSP Name	CEWs planned with date, Venue address.	CEWs conducted with date, Venue address.	No.of CEWs remaining for FY 2025-26
1	Reasi				
2	Samba	BSNL	24/Oct/2025,Bari-Brahmana Under Samba Division		
3	Shopian				
4	Srinagar				
5	Udhampur				

----- Forwarded message -----

From: **SDE PG** <sdepgrmsjmussa@gmail.com>

Date: Tue, Oct 14, 2025 at 12:09 PM

Subject: Fwd: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

To: DET BSNL Samba <detbsnlsamba@gmail.com>, sde bbm <sdebbm@gmail.com>

Cc: DGMCFJA Jammu <dgmcfajmu@gmail.com>, agmapgmtjmu3@gmail.com <agmapgmtjmu3@gmail.com>, DGM P&A <dgmmapgmtjmu@gmail.com>, SDE SAMBA <sdesamba111@gmail.com>

REMINDER-1 URGENT

----- Forwarded message -----

From: **SDE PG** <sdepgrmsjmussa@gmail.com>

Date: Mon, Oct 13, 2025 at 5:51 PM

Subject: Fwd: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

To: DET BSNL Samba <detbsnlsamba@gmail.com>, sde bbm <sdebbm@gmail.com>

Cc: DGMCFJA Jammu <dgmcfajmu@gmail.com>, agmapgmtjmu3@gmail.com <agmapgmtjmu3@gmail.com>, DGM P&A <dgmmapgmtjmu@gmail.com>, SDE SAMBA <sdesamba111@gmail.com>

Sir,

As per trailing mail ,it is requested to kindly fill details of Samba LSA of CEW (Consumer Education Workshops) for the FY 2024-25 in the following format under **Jammu & Kashmir LSAs**.

S.no.	LSA Name	TSP Name	CEWs planned with date, Venue address.	CEWs conducted with date, Venue address.	No.of CEWs remaining for FY 2025-26
1	Reasi				
2	Samba				
3	Shopian				
4	Srinagar				
5	Udhampur				

----- Forwarded message -----

From: **sdepccojk&k** <sdepccojk@gmail.com>

Date: Mon, Oct 13, 2025 at 1:26 PM

Subject: Fwd: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

To: <sdepgrmsjmussa@gmail.com>, <agmapgmtjmu3@gmail.com>, <sdemktgudhampur@gmail.com>, <agmopsgr@gmail.com>

Cc: <agmnwocojk@gmail.com>, <dgmcfaa68@gmail.com>

Sir/Madam,

Kindly arrange to provide details of CEW (Consumer Education Workshops) for the FY 2024-25 in the following format under **Jammu & Kashmir LSAs**.

S.no.	LSA Name	TSP Name	CEWs planned with date, Venue address.	CEWs conducted with date, Venue address.	No.of CEWs remaining for FY 2025-26
1	Reasi				
2	Samba				
3	Shopian				
4	Srinagar				
5	Udhampur				

----- Forwarded message -----

From: **Richa Rastogi** <dmpg1bsnl@gmail.com>

Date: Wed, Oct 8, 2025 at 1:46 PM

Subject: Fwd: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

To: <sdepgcojk@gmail.com>, OPN HP <nwocfahp@gmail.com>

Kindly submit report as per the Proforma attached in the training mail.

Regards
AGM CDN
BSNL CO

----- Forwarded message -----

From: **NISHI BHALLA** <nishibhalla366@bsnl.co.in>

Date: Wed, 8 Oct, 2025, 13:13

Subject: Fwd: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

To: Richa Rastogi <dmpg1bsnl@gmail.com>

From: "SUSHIL KUMAR KUMAR" <sushilk10@bsnl.co.in>

To: "GM CDN" <gmcnd@bsnl.co.in>, "SUNIL KUMARGUPTA" <sunilk.gupta68@bsnl.co.in>, "MISS RICHA RASTOGI" <missricha.r.bsnl@nic.in>

Cc: "NISHI BHALLA" <nishibhalla366@bsnl.co.in>, "VIJAY KANT SHARMA" <sdeinmarsat@bsnl.co.in>

Sent: Wednesday, October 8, 2025 9:33:29 AM

Subject: Fwd: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

Sir/ Madam,

Kindly refer to the trailing mail from TRAI for immediate necessary action please.

Regards,

Sushil Kumar
DM (Regulation-II)
BSNL

From: "NISHI BHALLA" <nishibhalla366@bsnl.co.in>

To: "SUSHIL KUMAR KUMAR" <sushilk10@bsnl.co.in>

Sent: Tuesday, October 7, 2025 5:47:45 PM

Subject: Fwd: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

From: "Sushil Kumar Bansal" <sro-rodelhi@traf.gov.in>

To: "VIJAY KANT SHARMA" <vijaykant.s.bsnl@nic.in>, "NISHI BHALLA" <nishibhalla366@bsnl.co.in>

Cc: "rajesh tripathi" <jtadv2-rodelhi@traf.gov.in>, "Suresh KV" <suresh.kv25@traf.gov.in>

Sent: Tuesday, October 7, 2025 2:39:45 PM

Subject: Details of CEWs held and to be held in FY 2025-26 LSA wise from TSPs.

Sir,

The relevant information is still awaited. The allocated district for HP and J&K LSA are as under:

State/UT	District Name	2025-26
Himachal Pradesh	Sirmaur	BSNL
Himachal Pradesh	Solan	BSNL
Himachal Pradesh	Una	BSNL
Jammu and Kashmir	Reasi	BSNL
Jammu and Kashmir	Samba	BSNL
Jammu and Kashmir	Shopian	BSNL
Jammu and Kashmir	Srinagar	BSNL
Jammu and Kashmir	Udhampur	BSNL

Please provide the information as requested

सादर/With regards,

सुशील कुमार बंसल/ Sushil Kumar Bansal
वरिष्ठ अनुसंधान अधिकारी (क्ष. का.- दिल्ली)/ Senior Research Officer (RO- Delhi)
भारतीय दूरसंचार विनियामक प्राधिकरण/ Telecom Regulatory Authority of India
नई दिल्ली- 110029 / New Delhi -110029
मोबाइल / Mobile - 9891271928

From: "Suresh KV" <suresh.kv25@traf.gov.in>
To: "manish bhalla" <manish.bhalla@vodafoneidea.com>, "hussain zaidi" <



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