

Service Provider: Bharti Airtel Ltd. (Mobile Services)				
Serial No.	Service Area	Call Centre Contact Number for complaints (Toll Free)	Name, Address and contact details of Nodal Officer	Name, Address and contact details of Appellate Authority
1	ANDHRA PRADESH	(a) 198 (Toll Free) (b) PostPaid-9849012345,Prepaid-9849098490 (Toll Free from Airtel Mobiles in Home Network)	Srilata Kanduri Splendid Towers, Opp.Begumpet Police Station, Begumpet, Hyderabad - 500 016, Andhra Pradesh Phone:9959334865,Fax:9849011848, E-mail:nodalofficer.andhra@in.airtel.com	Manjula Menon Splendid Towers, Opp.Begumpet Police Station, Begumpet, Hyderabad - 500 016, Andhra Pradesh Phone:9959444865,Fax:9849011848, E-mail:appellate.andhra@in.airtel.com
2	ASSAM	(a) 198 (Toll Free) (b) PostPaid-9954012345,Prepaid-9954099540 (Toll Free from Airtel Mobiles in Home Network)	Leena Das Bharti House, 6 mile Khanapara, Guwahati - 781022. Phone:9957134865,Fax:0361-2363143, E-mail :nodalofficer.nesa@in.airtel.com	Brajesh Raman Bharti House, 6 mile Khanapara, Guwahati - 781022. Phone:9957599118,Fax:0361-2363143, E-mail :appellate.nesa@in.airtel.com
3	BIHAR	(a) 198 (Toll Free) (b) PostPaid-9934012345,Prepaid-9934099340 (Toll Free from Airtel Mobiles in Home Network)	Rizwan Ansari Anand Vihar,7th Floor, Above Guniea Motors, West Boring Canal Road, Patna-800 001, Bihar. Phone:9934334865,Fax:0612-2273646, E-mail:nodalofficer.bih@in.airtel.com	Sudipta Chatterjee Anand Vihar,7th Floor, Above Guniea Motors, West Boring Canal Road, Patna-800 001, Bihar. Phone:9934844866,Fax:0612-2273646, E-mail:appellate.bihar@in.airtel.com
4	TAMIL NADU (Incl. CHENNAI)	(a) 198 (Toll Free) (b) For Chennai: PostPaid-9840012345,Prepaid-9840198401 (Toll Free from Airtel Mobiles in Home Network) (c) For TN : PostPaid-9894012345,Prepaid-9894198941 (Toll Free from Airtel Mobiles in Home Network)	Vasim Unissa Oceanic Towers, 8th Floor, 101 Santhome High Road, Chennai 600 028, Tamil Nadu Phone:9952434865,Fax:9840198600, E-mail:nodalofficer.tn@in.airtel.com	Radhika Ramesh Oceanic Towers, 8th Floor, 101 Santhome High Road, Chennai 600 028, Tamil Nadu Phone:9940644865,Fax:9840198600, E-mail:appellate.tn@in.airtel.com
5	DELHI	(a) 198 (Toll Free) (b) PostPaid-9810012345,Prepaid-9810198101 (Toll Free from Airtel Mobiles in Home Network)	Vikrant Pandey Bharti Airtel Limited, Mobile Services, Plot No.-16, Udyog Vihar, Phase - IV, Gurgaon - 122015 Phone:9818334865,Fax:9810498104, E-mail:nodalofficer.del@in.airtel.com	Radhika A Bharti Airtel Limited, Mobile Services, Plot No.-16, Udyog Vihar, Phase - IV, Gurgaon - 122015 Phone:9958444865,Fax:9810498104, E-mail:appellate.del@in.airtel.com
6	GUJARAT	(a) 198 (Toll Free) (b) PostPaid-9898012345,Prepaid-9898098980 (Toll Free from Airtel Mobiles in Home Network)	Shailesh Kariel Bharti Airtel Limited,Zodiac Square,2nd Floor,Near Gurdwara,Above Vishal Megha Mart, Thaltej, Ahmedabad-380054 Phone:9724534865,Fax:079-40090330, E-mail:nodalofficer.guj@in.airtel.com	Satish Iyer Bharti Airtel Limited,Zodiac Square,2nd Floor,Near Gurdwara,Above Vishal Megha Mart ,Thaltej, Ahmedabad-380054 Phone:9724544865,Fax:079-40090330, E-mail:appellate.guj@in.airtel.com
7	HARYANA	(a) 198 (Toll Free) (b) PostPaid-9896012345,Prepaid-9896098960 (Toll Free from Airtel Mobiles in Home Network)	Amitabh Kumar 85, Durand Road, Ambala Cantt.,133001, HaryanaPhone:9996034865,Fax:9896298962, E-mail:nodalofficer.har@in.airtel.com	Amit Chaturvedi 85, Durand Road, Ambala Cantt.,133001, Haryana Phone:9729044865,Fax:9896298962, E-mail:appellate.har@in.airtel.com
8	HIMACHAL PRADESH	(a) 198 (Toll Free) (b) PostPaid-9816012345,Prepaid-9816098160 (Toll Free from Airtel Mobiles in Home Network)	Ajay Khanka Block No. 11 A, SDA Complex, Kasumpti, Shimla 171 009, Himachal Pradesh Phone:9805034865,Fax:0177-2620312, E-mail:nodalofficer.hp@in.airtel.com	Gagan Kapoor Block No. 11 A, SDA Complex, Kasumpti, Shimla 171 009, Himachal Pradesh Phone:9805044865,Fax:0177-2620312, E-mail:appellate.hp@in.airtel.com
9	JAMMU & KASHMIR	(a) 198 (Toll Free) (b) PostPaid-9906012345,Prepaid-9906099060 (Toll Free from Airtel Mobiles in Home Network)	Sandeep Rai Bharti Airtel Ltd, Ansari Complex, Sonwar,Srinagar, Jammu & Kashmir 190 001 Phone:9797334865,Fax:0194 2500402, E-mail:nodalofficer.jk@in.airtel.com	Munish Sawhney B2, 3rd Floor, South Block, Bahu Plaza, Gandhi Nagar, Jammu, Jammu & Kashmir-180012 Phone:9797344865,Fax:0191-2473337, E-mail:appellate.jk@in.airtel.com
10	KARNATAKA	(a) 198 (Toll Free) (b) PostPaid-9845012345,Prepaid-9845098450(Toll Free from Airtel Mobiles in Home Network)	Meenakshi 55, Divyasree Towers, Bannerghatta Road, Bangalore 560 029, Karnataka Phone:9972534865,Fax:080 - 41218070, E-mail:nodalofficer.kk@in.airtel.com	Sharad Damani 55, Divyasree Towers, Bannerghatta Road, Bangalore 560 029, Karnataka Phone:9972544865,Fax:080 - 41218070, E-mail:appellate.kk@in.airtel.com
11	KERALA	(a) 198 (Toll Free) (b) PostPaid-9895012345,Prepaid-9895198951(Toll Free from Airtel Mobiles in Home Network)	Radha Sriraman N H Bypass, Kundanoor Jn, Maradu P O, Kochi 682304, Kerala Phone:9995834865, Fax: +91 9895338715, E-mail:nodalofficer.ker@in.airtel.com	Balakrishnan J N H Bypass, Kundanoor Jn, Maradu P O, Kochi 682304, Kerala Phone:9995844865, Fax: +91 9895338715, E-mail:appellateofficer.ker@in.airtel.com
12	KOLKATA	(a) 198 (Toll Free) (b) PostPaid-9831012345,Prepaid-9831098310 (Toll Free from Airtel Mobiles in Home Network)	Gitanjali K Murthy Infinity Building,7th Floor,Salt Lake Electronics Complex,Kolkata-700091 , West Bengal Phone:9831234865,Fax:033- 40060071, E-mail:nodalofficer.wb@in.airtel.com	Arunab Majumdar Infinity Building,7th Floor,Salt Lake Electronics Complex,Kolkata-700091 , West Bengal Phone:9831844865,Fax:033- 40060071, E-mail:appellate.wb@in.airtel.com
13	MADHYA PRADESH	(a) 198 (Toll Free) (b) PostPaid-9893012345,Prepaid-9893098930 (Toll Free from Airtel Mobiles in Home Network)	Jyoti Patel 3rd Floor ,Metro Towers, AB Road, Near Vijay Nagar, Indore , Madhya Pradesh-452010 Phone:9893134865,Fax:0731 4031101, E-mail:nodalofficer.mpcg@in.airtel.com	Albert Hainston Fernandez 3rd Floor ,Metro Towers, AB Road, Near Vijay Nagar, Indore , Madhya Pradesh-452010 Phone:9981544865,Fax:0731 4031101, E-mail:appellate.mpcg@in.airtel.com

14	MAHARASHTRA	(a) 198 (Toll Free) (b) PostPaid-9890012345,Prepaid-9890098900(Toll Free from Airtel Mobiles in Home Network)	Bharti Buddhikot 1st Floor ,Vega Centre, A wing Shankarseth Road,Near Swargate,Pune-411037 Phone:99872 34865,Fax:022-40031404, E-mail:nodalofficer.mumbai@in.airtel.com	Dharmendra Patil 1st Floor ,Vega Centre, A wing Shankarseth Road,Near Swargate,Pune-411037 Phone:9987244865,Fax:022-40031404, E-mail:appellate.mah@in.airtel.com
15	MUMBAI	(a) 198 (Toll Free) (b) PostPaid-9892012345,Prepaid-9892098920 (Toll Free from Airtel Mobiles in Home Network)	Prema Pai 7th Floor, Bldg No -7, Interface, Mindspace, Link Road, Malad (W),Mumbai - 400064, Maharashtra Phone:99872 34865,Fax:022-40031404, E-mail:nodalofficer.mumbai@in.airtel.com	Vishal Gurung 7th Floor, Bldg No -7, Interface, Mindspace, Link Road, Malad (W),Mumbai - 400064, Maharashtra Phone:9987244865,Fax:022-40031404, E-mail:appellate.mumbai@in.airtel.com
16	NORTH EAST	(a) 198 (Toll Free) (b) PostPaid-9862012345,Prepaid-9862098620 (Toll Free from Airtel Mobiles in Home Network)	Wandahun Ranee M/S Bharti Hexacom Ltd , Modrina Mansion, Shillong-793003 Phone:9612906264,Fax:0361-2363143, E-mail:nodalofficer.nesa@in.airtel.com	Suresh Kumar G M/S Bharti Hexacom Ltd , Modrina Mansion , Shillong-793003 Phone:9612906264,Fax:0361-2363143, E-mail:appellate.nesa@in.airtel.com
17	ORISSA	(a) 198 (Toll Free) (b) PostPaid-9937012345,Prepaid-9937099370 (Toll Free from Airtel Mobiles in Home Network)	Mousumi Madhusmita Pattnaik Bharti Airtel Limited, Infocity Campus,6th Floor,E-13/1,Chandak Industrial Estate,Chandrasekharpur,Bhubaneswar-751024,Orissa Phone:9937449253,Fax:6742743569, E-mail:nodalofficer.orissa@in.airtel.com	Venkatesh Tiwari Bharti Airtel Limited, Infocity Campus,6th Floor,E-13/1,Chandak Industrial Estate,Chandrasekharpur,Bhubaneswar-751024,Orissa Phone:9937449253,Fax:6742743569, E-mail:nodalofficer.orissa@in.airtel.com
18	PUNJAB	(a) 198 (Toll Free) (b) PostPaid-9815012345,Prepaid-9815098150 (Toll Free from Airtel Mobiles in Home Network)	Pankaj Chaudhary Plot No. 21, Rajiv Gandhi Technology Park, Chandigarh - 160 101 Phone:9878434865,Fax:9815298152, E-mail:nodalofficer.pb@in.airtel.com	Himani Bhatnagar Plot No. 21, Rajiv Gandhi Technology Park, Chandigarh - 160 101 Phone:9878444865,Fax:9815298152, E-mail:appellate.pb@in.airtel.com
19	RAJASTHAN	(a) 198 (Toll Free) (b) PostPaid-9829012345,Prepaid-9950099500 (Toll Free from Airtel Mobiles in Home Network)	Sandeep Jain K-21, Sunny House, Malviya Marg, C-Scheme, Jaipur, Rajasthan:302001 Phone:9928034865,Fax:0141-4044204, E-mail:nodalofficer.raj@in.airtel.com	Lakhbeer Anand K-21, Sunny House, Malviya Marg, C-Scheme, Jaipur, Rajasthan:302001 Phone:9928944865,Fax:0141-4044204, E-mail:appellate.raj@in.airtel.com
20	UTTAR PRADESH (EAST)	(a) 198 (Toll Free) (b) PostPaid-9935012345,Prepaid-9935199351 (Toll Free from Airtel Mobiles in Home Network)	Ruchi Raj Jahangirabad Palace, 12, Rani Laxmi Bai Marg, Near Tuls Traders, Hazratganj, Lucknow - 226001 Phone:9935334865,Fax:0522-4009399, E-mail:nodalofficer.upe@in.airtel.com	P Giridhar Jahangirabad Palace, 12, Rani Laxmi Bai Marg, Near Tuls Traders, Hazratganj, Lucknow - 226001 Phone:9794544865,Fax:0522-4009399, E-mail:appellate.upe@in.airtel.com
21	UTTAR PRADESH (WEST)	(a) 198 (Toll Free) (b) PostPaid-9897012345,Prepaid-9897098970 (Toll Free from Airtel Mobiles in Home Network)	Jagmohan Chhabra Bharti Airtel Ltd ,C-31 ,Divider Road ,Ganga Nagar, Mawana Road, Meerut-250004 Phone:9897534865,Fax:0522-4009399, E-mail:nodalofficer.upw@in.airtel.com	Himanshu Mehdudia Bharti Airtel Ltd ,C-31 ,Divider Road ,Ganga Nagar, Mawana Road, Meerut-250004 Phone:9997444865,Fax:0522-4009399, E-mail:appellate.upw@in.airtel.com
22	WEST BENGAL	(a) 198 (Toll Free) (b) PostPaid-9933012345,Prepaid-9933099330 (Toll Free from Airtel Mobiles in Home Network)	Sanchari Bhattacharya Infinity Building,7th Floor,Salt Lake Electronics Complex,Kolkata-700091 , West Bengal Phone:9831234865,Fax:033- 40060071, E-mail:nodalofficer.wb@in.airtel.com	Harvinder Singh Jaswal Infinity Building,7th Floor,Salt Lake Electronics Complex,Kolkata-700091 , West Bengal Phone:9831844865,Fax:033- 40060071, E-mail:appellate.wb@in.airtel.com

Service Provider: Bharti Airtel Ltd. (Telemedia Services)				
S.No.	Circle	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
1	Andhra Pradesh	198	Rajesh Sundarajan Bharti Airtel Ltd 6-3-1192/1, 8th Floor, Block 3, White House, Kundan Bagh, Begumpet, Hyderabad -500 016 e-mail - Nodal.southabts@airtel.in Ph-040-4000294, Fax - 040-4000888	Anil Kumar M Bharti Airtel Ltd 6-3-1192/1, 8th Floor, Block-3 White House Kundan Bagh, Begumpet Hyderabad 500016 e-mail -appellate.southabts@airtel.in Ph-040-4000222, Fax- 040-4003222
2	Delhi & NCR	198	Gurmeet S Sandhu Bharti Airtel Limited, 224, Okhla Industrial Area. Phase III. New Delhi 110020 e-mail - nodal.ncr@airtel.in Ph - 011-41614777, Fax - 011-41613579	Vikas Singh Bharti Airtel Ltd 224, Okhla Industrial Area. Phase III. New Delhi 110020 e-mail -appellate.ncr@airtel.in Ph -011-41614690, Fax -011-41613579
3	Gujarat	198	Rishi Wahi Bharti Airtel Limited Zodiac Square,4th Flr, Near Gurudwara, Above Vishal Mega Mart, Thaltej,Ahmedabad-380054 e-mail - nodal.west@airtel.in Ph - 079-40020142, Fax- 079-40024003	Rajaram Iyer Bharti Airtel Ltd Zodiac Square, 4th Flr, Near Gurudwara Above Vishal Mega Mart, Thaltej Ahmedabad 380015 e-mail -appellate.west@airtel.in Ph -079-40020143, Fax -07940024003
4	Haryana	198	Gurjeet Kaur Bharti Airtel Limited, SCO 30, Sec 25, Transport Nagar, Near Malik Petrol Pump, Panipat 132103 e-mail - nodal.haryana@airtel.in Ph-0180-4035835, Fax - 0180- 4042855	Anuvesh Sangwan Bharti Airtel Limited SCO 30, Sec 25, Transport Nagar, Near Malik Petrol Pump, Panipat 132103 e-mail -appellate.haryana@airtel.in Ph -0180-4600150, Fax -0180-4042855
5	Karnataka	198	Lalit Chhabra Bharti Airtel Ltd Maruthi Infotech Center 11/1 & 12/1, Block A, West Wing, Koramangala - Inner Ring Road, Amarjyothi Layout, Bangalore - 560071 e-mail - Nodal.southabts@airtel.in Ph-080-41115338, Fax- 080-41112348	Sharan Shetty Bharti Airtel Ltd Maruthi Infotech Center 11/1 & 12/1, Block A, West Wing, Koramangala Inner Ring Road Amarjyothi Layout Bangalore 560071 e-mail -appellate.southabts@airtel.in Ph -080-41115201, Fax -08041112349
6	Kerala	198	Subi C John Bharti Airtel Ltd Airtel House, 28/243, Near Malayala Manorama, Panampilli Nagar, Cochin - 682036 e-mail - nodal.southabts@airtel.in Ph-0484-4010086, Fax- 0484-4010986	Sharan Shetty Bharti Airtel Limited, Airtel House, 28/243, Near Malayala Manorama, Panampilli Nagar, Cochin - 682036 e-mail -appellate.southabts@airtel.in Ph -0484-4015201, Fax -0484-4015202
7	Madhya Pradesh & Chhatisgarh	198	Ajay Dhal Bharti Airtel Ltd 1, Malviya nagar, Near Titan Showroom Bhopal - 462003 e-mail - nodal.central@airtel.in Ph - 0755-4200460, Fax - 0755- 4223231	Vikram Deshpande Bharti Airtel Ltd 1 Malviya Nagar Near Titan Showroom Bhopal 462003 e-mail -appellate.central@airtel.in Ph -0755-4221100, fax -0755-4223223
8	Maharashtra	198	Rishi Wahi Bharti Airtel Limited, 4th Floor, Vega Center, D Block, Shankersheth Road, Near Swargate, Pune - 411037 e-mail - nodal.west@airtel.in Ph- 020-40031234, Fax -020 40038899	Saurendra Sen Bharti Airtel Limited, 4th Floor, Vega Center, D Block, Shankersheth Road, Near Swargate, Pune - 411037 e-mail -appellate.west@airtel.in Ph-020-40031233, Fax -020-40038899
9	Mumbai	198	Sachin Sarna Bharti Airtel Limited, Interface, Bldg No-7, 5th Floor, Link Road, Near Goregaon Sport Club, Malad-West, Mumbai-400064. e-mail - nodal.west@airtel.in Ph- 022-40030142, Fax - 022-40034003	Manish Bhatt Bharti Airtel Limited Interface, Bldg No-7, 5th Floor, Link Road, Near Goregaon Sport Club, Malad West, Mumbai 400064 e-mail - appellate.west@airtel.in Ph-022-40030143, Fax - 022-40034003
10	Punjab	198	Arvinder Kaur Bharti Airtel Ltd, Plot no. 21,Rajiv Gandhi IT Park, Chandigarh - 160101 e-mail - nodal.punjab@airtel.in Ph- 0172-4600765, Fax - 0172-4600660	Gurpreet Singh Bharti Airtel Ltd Plot no. 21, Rajiv Gandhi IT Park, Chandigarh - 160101 e-mail - appellate.punjab@airtel.in Ph - 0172-4600150, Fax - 0172-4600660

11	Rajasthan	198	Deepti Arora Bharti Hexacom Ltd K-21 Malviya Marg C- Scheme Jaipur (Raj) 302001 e-mail - nodal.rajasthan@airtel.in Ph- 0141-4037338, Fax - 0141-4027777	Vinay Bhushan Bharti Hexacom Ltd K-21 Malviya Marg C- Scheme Jaipur (Raj) 302001 e-mail - appellate.rajasthan@airtel.in Ph- 0141-4034338, Fax - 0141-4027777
12	Tamil Nadu	198	Pawan Trivedi Bharti Airtel Ltd 101, Oceanic Towers, 6th Floor, Santhome High Road, Chennai-600028 e-mail - Nodal.southabts@airtel.in Ph- 044-42100356, Fax - 044-42102356	Manish Singhai Bharti Airtel Ltd 6th Floor, Bascon IT Park, Opp KPN Bus Service, 56/L, VenkatNarayana Road, T.Nagar, Chennai-600017 e-mail - appellate.southabts@airtel.in Ph-044-42039583, Fax-044-42102583
13	Uttar Pradesh East	198	Nupur Srivastava Bharti Airtel Limited, 7th Floor, Commerce House, Habibullah Estate, 11 MG Marg, Hazrat Ganj, Lucknow 226001 e-mail - nodal.upeast@airtel.in Ph- 0522-4007499, Fax- 0522-4020202	Surjya Sarathi Sen Bharti Airtel Limited 7th Floor, Commerce House, Habibullah Estate, 11 MG Marg, Hazrat Ganj, Lucknow 226001. e-mail - appellate.upeast@airtel.in Ph-0522-4600150, Fax-0522-4020202
14	Uttar Pradesh West	198	Khushi Aggarwal Bharti Airtel Ltd C-31 Ganga Nagar Divider Road Meerut 250001 e-mail - nodal.upwest@airtel.in Ph- 0121-4007499, Fax - 0121-4010070	Gurpreet Singh Bharti Airtel Ltd C-31 Ganga Nagar Divider Road Meerut 250001 e-mail - appellate.upwest@airtel.in Ph-0121-4600150, Fax -0121-4010070
15	West Bengal	198	Ayon Ghosh Bharti Airtel Limited, DN-1, Sector -V, Salt Lake City, Eternity Building, Kolkata - 700091 e-mail - nodal.kolkata@airtel.in Ph - 033-40016725, Fax - 033-40016555	Ashim Badola Bharti Airtel Limited DN-1, Sector V, Salt Lake City, Eternity Building, Kolkata - 700091 e-mail - appellate.kolkata@airtel.in Ph-033-40016676, Fax -033-40016555