

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
1	A&N Telecom Circle Office Port Blair	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri. V.Shankar % the CGMT,A&N Telecom Circle, Port Blair Ph. 03192-239600 Fax:03192-233660 Email:shankar_bsnl@rediffmail.com	Atanu Ghosh , CGM A&N Telecom Circle,Telephone Bhavan Port Blair, 03192-233800 , Fax: 03192-233660, Email: cgm_an@bsnl.co.in
	Port Blair	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri. Saroj Kumar Jena New Telephone Exchange, Port Blair Ph. 03192-239500 Fax:03192-233660 Email:skjena@bsnl.co.in	Atanu Ghosh , CGM A&N Telecom Circle,Telephone Bhavan Port Blair, 03192-233800 , Fax: 03192-233660, Email: cgm_an@bsnl.co.in
2	Andhra Pradesh Telecom circle			
	Andhra Pradesh Telecom circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri N.RamakrishnaDy.General Manager[OP]. O/o CGMTelecom 7th floor,R.No.705,Nampally Stn.Road Abids,Hyderabad Ph. 040-23201122 Fax:040-23204826 Email:pgcellap@bsnl.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Adilabad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	P.S. Subrahmanyam O/o GMTelecom Adilabad Ph. 08732-23 6444 Fax:08732-22 3200 Email:pgap_adb@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Ananthpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Y. Shyamasundar O/o GMTelecom,Anantapur,515 001 Ph. 08554-27 0300 Fax:08554-27 0500 Email:pgap_atp@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Chittoor	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	A. Srikumar O/o GM Telecom Cuddapah,516 001 Ph. 0877-223 4822 Fax:0877-223 4922 Email:pgap_cdp@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Cuddapah	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	K. Muralikrishna O/oG.M.Telecom,Head Post OfficeCompound,Tirupathi Ph. 08562-24 6100 Fax:08562-27 0000 Email:pgap_ctr@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	East Godavai	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	V.V.V. Prasad Rao O/o GMTelecom.,Rajahmundry Ph. 0883-247 3000 Fax:0883-246 1414 Email:pgap_eg@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in

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Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Guntur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	K.V. Chowdary O/oGMTelecom.,Chandramouli Ngr,Guntur Ph. 0863-224 8455 Fax:0863-235 1395 Email:pgap_gtr@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Hyderabad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	M.R.S.V. Nagakumar O/o PGMTelecom Suryalok Complex,Hyderabad Ph. 040-2323 4646 Fax:040-2323 2507 Email:pgap_htd@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Karimnagar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	A. Panduranga Rao O/o GMTelecom,Karimnagar Ph. 0878-225 0001 Fax:0878-224 4244 Email:pgap_kaa@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Khammam	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	D.M. Bhaskar O/oGMTelecom.,Khammam Ph. 08742-24 2200 Fax:08742-24 2300 Email:pgap_khm@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Krishna	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	A. Hanumantha Rao O/oGM Telecom.,Vijayawada Ph. 0866-244 4233 Fax:0866-244 4455 Email:pgap_kri@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Kurnool	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	J. Ramesh O/o GMTelecom.Kurnool Ph. 08518-22 3040 Fax:08518-22 6000 Email:pgap_knl@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Mahaboobnagar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	G.V. Manojkumar O/o GMTelecom.Mahaboobnagar Ph. 08542-24 600 Fax:08542-24 3200 Email:pgap_mbn@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Medak	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	KVN Rao O/o GMTelecom,Medak Ph. 08455-27 6500 Fax:08455-27 8899 Email:pgap_sgd@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in

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	Nalgonda	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	G. Raja Ram Mohan O/o GMTelecom,Nalgonda Ph. 08682-22 2786 Fax:08682-22 5345 Email:pgap_ngd@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Nellore	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	A. Venkateswara Rao O/o G.M.Telecom,Nellore Ph. 0861-230 0000 Fax:0861-234 0000 Email:pgap_nlr@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Nizamabad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	BMCV Gupta O/o GMTelecom,Nizamabad Ph. 08462-24 0900 Fax:08462-24 1111 Email:pgap_nzb@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Prakasam	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	KV Suresh Babu O/o GMTelecom.,Ongole Ph. 08592-22 7000 Fax:08592-23 0500 Email:pgap_pkm@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Srikakulam	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	DV Ramana Murty O/o GM Telecom,Srikakulam Ph. 08942-22 6300 Fax:08942-225199 Email:pgap_skl@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Visakhapatnam	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	J. Prabhakar Rao O/o GMTelecom.,Visakhapatnam Ph. 0891-254 4486 Fax:0891-252 4424 Email:pgap_vm@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Vizianagaram	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	K. Nana Rao O/oGMTelecom.,Vizianagaram Ph. 08922-22 6100 Fax:08922-22 5199 Email:pgap_vzm@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
	Warangal	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	K. Ramesh O/o GMTelecom.,Warangal Ph. 0870-245 0300 Fax:0870-245 3199 Email:pgap_wgl@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in

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	West Godavari	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	N. Adinarayana O/o GMTelecom.,Eluru 534 050 Ph. 08812-22 2000 Fax:08812-22 3499 Email:pgap_wg@bsnl.co.in	GM(O), O/o CGMT Doorsanchar Bhawan, Room No. 904, Abidi, Hyderabad-500001, Ph. 040-23203355, Fax: 040-23201103, Email: gm_bd_ap@bsnl.co.in
3	Assam Telecom circle			
	Assam Telecom circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Mrs. N. Sujata,DGM(op) % the CGM Assam Telecom Circle Guwahati Ph. 0361-2736360 Fax:0361-2457730 Email:circlegg_assam@bsnl.co.in	Soumya Ray ,GM(D), O/o CGM,Assam Telecom circle /BSNL, Guwahati-1, Ph 0361-2736310, Fax: 0361-2527007, Email:gmd_assam@bsnl.co.in.
	Kamrup	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri Chattalesh Dey,DE(Adm) % The General Manager,Kamrup Telecom District,Gh. Ph. 0361-2543030 Fax: 0361-2540401 Email:	Soumya Ray ,GM(D), O/o CGM,Assam Telecom circle /BSNL, Guwahati-1, Ph 0361-2736310, Fax: 0361-2527007, Email:gmd_assam@bsnl.co.in.
	Dibrugarh	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri Gagan Deori,DE(P&A) % the General Manager Dibrugarh Telecom District. Ph. 0373-2326700 Fax: 0373-2325732 Email:pkbarman@yahoo.co.in	Soumya Ray ,GM(D), O/o CGM,Assam Telecom circle /BSNL, Guwahati-1, Ph 0361-2736310, Fax: 0361-2527007, Email:gmd_assam@bsnl.co.in.
	Jorhat	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri M.N.Pegu,DE(P&A) % the G.M.Jorat Telecom District Ph. 0376-2324896 Fax: 0376-2323712 Email:sdecomjrt@sanchanet.in	Soumya Ray ,GM(D), O/o CGM,Assam Telecom circle /BSNL, Guwahati-1, Ph 0361-2736310, Fax: 0361-2527007, Email:gmd_assam@bsnl.co.in.
	Silchar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri S.P.Chakraborty DE(Admn) % the G.M. SilcharTelecom District Silchar Ph. 03842-260077 Fax: 03842-260321 Email:dgmse@rediffmail.com	Soumya Ray ,GM(D), O/o CGM,Assam Telecom circle /BSNL, Guwahati-1, Ph 0361-2736310, Fax: 0361-2527007, Email:gmd_assam@bsnl.co.in.
	Bongaigaon	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri S.K.Mahapatra,DE(P&A) % the G.M.Bongaigaon Telecom District Bongaigaon Ph. 03664-230750 Fax: 03664-236692 Email:depabgn@sanchaenet.in	Soumya Ray ,GM(D), O/o CGM,Assam Telecom circle /BSNL, Guwahati-1, Ph 0361-2736310, Fax: 0361-2527007, Email:gmd_assam@bsnl.co.in.
	Tezpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri J.N. DeoriDE(P&A) %the G.M. Tezpur Telecom District,Tezpur Ph. 03712-220567 Fax: 03712-252133 Email:depatez@sancharnet.in	Soumya Ray ,GM(D), O/o CGM,Assam Telecom circle /BSNL, Guwahati-1, Ph 0361-2736310, Fax: 0361-2527007, Email:gmd_assam@bsnl.co.in.

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	Nagaon	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Md. Syedur Rahman %the G.M.Nagaon Telecom District, Ph. 03672-234800 Fax: 03672-234666 Email:depanagaon@bsnl.co.in	Soumya Ray ,GM(D), O/o CGM,Assam Telecom circle /BSNL, Guwahati-1, Ph 0361-2736310, Fax: 0361-2527007, Email:gmd_assam@bsnl.co.in.
	CMTS	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri. N.Pegu,DGM (CMTS) % the GM Telecom /CMTS Pan Bazar, Guwahati Ph. 0361-2736410 Fax:0361-2457730 Email:npegu@bsnl.co.in	Soumya Ray ,GM(D), O/o CGM,Assam Telecom circle /BSNL, Guwahati-1, Ph 0361-2736310, Fax: 0361-2527007, Email:gmd_assam@bsnl.co.in.
4	Bihar Telecom Circle			
	Bihar Telecom Circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Abhay Kumar, DGM(PG) O/o CGMT., Bihar Circle, Patna Ph. 0612-2220028 Fax:0612-2236942 Email:dgmppgbihar@bsnl.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	ARRAH	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri R.K.Singh, DE(A&P) TDM., Arah Ph. 06182-232001 Fax:06182-239469 Email:pg_ara@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	BETTIAH	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Prabhakar Dwivedi, DE TDM.,Bettiah Ph. 06254-246636 Fax:06254-246601 Email:pg_bettiah@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	BEGUSARAI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri B.K.Singh, DE TDM., Begusarai Ph. 06243-225800 Fax:06243-244800 Email:pg_begusarai@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	BHAGALPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Ehsanul Rab, DE(P) GMTD., Bhagalpur Ph. 0641-2400500 Fax:0641-2400699 Email:pg_bhagalpur@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	CHAPRA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri P.N.P. Srivastava, DE(A) GMTD., Chapra Ph. 06152-221824 Fax:06152-236077 Email:pg_chapra@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	DARBHANGA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri R.C.Jha, DE(A&O) GMTD., 2nd floor Darbhanga Ph. 06272-233633 Fax:06272-233599 Email:pg_darbhanga@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	GAYA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Md. N.A.Ansari, DE(Pg./Legal) GMTD., Gaya Ph. 0631-2222233 Fax:0631-2221150 Email:pg_gaya@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	HAZIPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Bhagwanji Rai, DE® TDM., Hajipur Ph. 06224-277900 Fax:06224-272700 Email:pg_hazipur@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	KATI HAR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri U.K.Mishra, DE(A) GMTD., Katihar Ph. 06452-228678 Fax:06452-222877 Email:pg_katihar@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	KHAGARIA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri P.N.Sah, DE(A&P) TDM., Khagaria Ph. 06244-223700 Fax:06244-222501 Email:pg_khagaria@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	KISHANGANJ	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Bindeshwari Ram, SDE(Plg.) TDE., Kishanganj Ph. 06456-225555 Fax:06456-226000 Email:pg_kishanganj@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	MADHUBANI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri S.K.Mishra, DE(O) TDM., Madhubani Ph. 06276-226821 Fax:06276-226801 Email:pg_madhubani@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	MOTIHARI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri K.P.Sinha, DE(A) TDM., Motihari Ph. 06252-239555 Fax:06252-232100 Email:pg_motihari@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	MUNGER	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Dhiran Padit, DE(A) TDM., Munger Ph. 06344-225600 Fax:06344-223010 Email:pg_munger@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	MUZAFFARPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri J.L.Ram, DE(A) GMTD., Muzaffarpur Ph. 0621-2221111 Fax:0621-2242507 Email:pg_muzaffarpur@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	PATNA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Abhay Kumar, DGM(O) PGMTD., Patna Ph. 0612-2213013 Fax:0621-2235800 Email:pg_patna@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	SAMASTIPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Rakesh Kumar, DE TDM., Samastipur Ph. 06274-223300 Fax:06274-22355 Email:pg_samastipur@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	SASARAM	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri H.N.Singh, DE(A) TDM., Sasaram Ph. 06184-222354 Fax:06184-222343 Email:pg_sasaram@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
	SAHARSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Ratnakar Singh, DE(PG) TDM., Saharsa Ph. 06478-227127 Fax:06478-224400 Email:pg_saharsa@bsnl.co.in	H.S.Dwivedi, GM(NC), O/o CGMT, 5th Floor , Sanchar Sadan, Sanchar Parisar, Budha Road, Patna.Ph. 0612-2239952, Fax: 0612-2221681.Email: gmbdnc_bihar@bsnl.co.in
5	Chhattisgarh Telecom Circle			
	Chhattisgarh Telecom Circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri Ratan Ghosh, Dy. G.M. (Operation) Room No. A-106, Office of The Chief General Manager Telecom, BSNL, Khamhardih Telephone Exchange Campus, Vidhan Sabha Road, Khamhardih, Raipur (C.G.)– 492007. Ph. 0771-2225700 Fax:0771 2533100 Email:pg_cgcircleoffice@bsnl.in	Jamuna Prasad , GM, O/o CGMT,BSNL, Khamhardih, Telephone Exchange,Campus Vidhan Sabha Road, Khamhardih, Raipur-492007. Ph.0771-2229300, Fax: 0771-2228300, Email:pg_cgappeal@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Raipur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri B.B. Bondre, D.E. (Operation), Office of the General Manager Telecom District, Auto Exchange Building, G.E. Road Raipur (C.G.) 492001. Ph. 0771-2538855 Fax:0771-2537766 Email:pg_cgraipur@bsnl.in	Jamuna Prasad , GM, O/o CGMT,BSNL, Khamhardih, Telephone Exchange,Campus Vidhan Sabha Road, Khamhardih, Raipur-492007. Ph.0771-2229300, Fax: 0771-2228300, Email:pg_cgappeal@bsnl.co.in
	Bilaspur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Smt Madhu Das, D.E. (Planning) Office of the General Manager Telecom District, Room No. – 121, City Telephone Exchange Campus, 1st Floor, Agrasen Chowk Bilaspur (C.G.)– 495001. Ph. 07752-238500 Fax:07752 231300 Email:pg_cebilaspur@bsnl.in	Jamuna Prasad , GM, O/o CGMT,BSNL, Khamhardih, Telephone Exchange,Campus Vidhan Sabha Road, Khamhardih, Raipur-492007. Ph.0771-2229300, Fax: 0771-2228300, Email:pg_cgappeal@bsnl.co.in
	Durg	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri G.P. Dubey D.E. (Planning) Office of the General Manager Telecom, BSNL, Door Sanchar Bhawan, In Front of Main Post Office, G.E. Road Durg (C.G.) – 491001. Ph. 0788 2334000 Fax:0788 2322570 Email:pg_cgdurg@bsnl.in	Jamuna Prasad , GM, O/o CGMT,BSNL, Khamhardih, Telephone Exchange,Campus Vidhan Sabha Road, Khamhardih, Raipur-492007. Ph.0771-2229300, Fax: 0771-2228300, Email:pg_cgappeal@bsnl.co.in
	Raigarh	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri V.K. Sadangi, D.E. (Planning) Office of the Telecom District Manager, BSNL, Door Sanchar Bhawan, Bailadula Road, Raigarh (C.G.) – 496001. Ph. 07762 220600 Fax:07762 222100 Email:pg_cgraigarh@bsnl.in	Jamuna Prasad , GM, O/o CGMT,BSNL, Khamhardih, Telephone Exchange,Campus Vidhan Sabha Road, Khamhardih, Raipur-492007. Ph.0771-2229300, Fax: 0771-2228300, Email:pg_cgappeal@bsnl.co.in
	Bastar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri R.K. Tondar, D.E. (Admn.) Office of the Telecom District Manager, BSNL, Door Sanchar Bhawan, Vrindavan Colony, Jagdalpur District – Bastar. (C.G.) - 494001 Ph. 07782 237701 Fax:07782 228850 Email:pg_cgbastar@bsnl.in	Jamuna Prasad , GM, O/o CGMT,BSNL, Khamhardih, Telephone Exchange,Campus Vidhan Sabha Road, Khamhardih, Raipur-492007. Ph.0771-2229300, Fax: 0771-2228300, Email:pg_cgappeal@bsnl.co.in
	Surguja	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri R.N. Tiwari, D.E. (Planning) Office of the Telecom District Manager, BSNL, New Telephone Exchange, Babupara, Behind Ambikapur Jail, Ambikapur (C.G.)– 497001. Ph. 07774 224000 Fax:07774 224100 Email:pg_cgsurguja@bsnl.in	Jamuna Prasad , GM, O/o CGMT,BSNL, Khamhardih, Telephone Exchange,Campus Vidhan Sabha Road, Khamhardih, Raipur-492007. Ph.0771-2229300, Fax: 0771-2228300, Email:pg_cgappeal@bsnl.co.in
6	Chennai Telephones			

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Chennai Telephones	Basic Services :1500 Broadhand : 1504, >GSM Mobile : 9400024365, MPLS & other Data Services: 12676	Smt. U. Saraswathi Assistant General Manager (Public Grievances) 78 Purasawalkam High Road, Chennai - 600 010. Telephone Number: 044 26411300 FAX : 044 2642 6888 > Email; pg_chennai @bsnl.co.in	V. Meenalochiny, GM (Operation), >O/o CGM, BSNL, Chennai Telephones, 78, Purasawalkam High Road, Chennai - 600 010, Phone : 044- 26420546, > FAX: 044-26433500, >Email: gmop_chennai@bsnl.co.in
7	Gujarat Telecom Circle			
	Gujarat Circle	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri R.N.Singh,DGM(OP&C Telecom Bhavan,C.G.Road, Ahmedabad Ph. 079-26480691 Fax:079-26481020 Email:Pg_Gujarat@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Ahmedabad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri Ram Shankar Yadev,AGM(PG&PR) G.B.T. Exge Bldg.Ellisbridge A'bad. Ph. 079-26301255 Fax:079-26304024 Email:Pg_Ahmedabad@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Amreli	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri T.K.Chitroda,AGM(PLG) Telecom Exge Bldg.Amreli Ph. 02792-228128 Fax:02792-221110 Email:Pg_amreli@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Bharuch	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S.S.Patel,AGM(MKTG) Telecom Exge Bldg,M.G.Road,Bharuch Ph. 02642-252220 Fax:02742-267400 Email:Pg_bharuch@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Bhavnagar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri K.M.Rathod,AGM(OP) C.T.O. Bldg,Bhavnagar Ph. 0278-2519650 Fax:0278-2524050 Email:Pg_bhavnagar@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Bhuj	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri V.K.Parmar,AGM(OP&MIS) GMTD Bhuj, Haripura road, Bhuj Ph. 02832-231651 Fax:02832-231469 Email:Pg_bhuj@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Godhra	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri J.M.Makhija,DE(Internal) TE. Bldg Civil lines Road, Godhra. Ph. 02672-252150 Fax:02672-243231 Email:Pg_godhara@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Himatnagar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri P.N.Patel,AGM(OP) T.E.Bldg.Himatnagar Ph. 02772-241100 Fax:02772-241100 Email:Pg_himatnagar@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Jamnagar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri L.N.Shir,SDE(PGPR) T.E.Bldg.P.N.Marg,Jamnagar. Ph. 0288-2553199 Fax:0288-2679774 Email:Pg_Jamnagar@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Junagadh	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri I.H.Rafai,PRO T.E.Bldg.J.R.Road,Junagadh Ph. 0285-2675601 Fax:0285-267100 Email:Pg_junagadh@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Mehsana	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri S.M.Sharma.,DE(BB&PGPR) Padmavati Complex Malgodawn Road ,Mehsana Ph. 02762-241200 Fax:02762- 254025 Email:Pg_mehsana@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Nadiad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri G.A.Bhatt,Shri AGM(MKTG) G.K.Kansara,),SDE(MKTG) Door Sanchar Bldg.Pij Road,Nadiad Ph. 0268-2558350 Fax:0268-2556101 Email:Pg_nadiad@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Palanpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri D.G.Modi,AGM(OP&C) T.E.Bldg.Jawahar Palace, Palanpur Ph. 02742-258000 Fax:02742-259355 Email:Pg_palanpur@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Rajkot	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri N.N.Chaniyara,AGM PR(City) CSC, JBCCTO,Compound Rajkot. Ph. 0281-2240240 Fax:0281-2582002 Email:Pg_rajkot@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Surat	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri D.L.Laheri,AGM(PG) Telephone Bhavan 2nd floor, Ring Road Surat Ph. 0261-2240800 Fax:0261-2240880 Email:Pg_surat@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	S'nagar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri K.B.Patel,AGM(OP) TE Bldg, Near Alankar Cinema Surendranagar Ph. 02752-237666 Fax:02752-236189 Email:Pg_surendranagar@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Vadodara	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri P.G.Argade,AGM(Admn) T.E.Bldg, Kareli Baug, Vadodara. Ph. 0265-2467510 Fax:0265-2465446 Email:Pg_vadodara@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
	Valsad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri S.V.Bagul,AGM(BD&CC) TE Bldg Halar,Road Valsad. Ph. 02632-241919 Fax:02632-258168 Email:Pg_Valsad@bsnl.co.in	Ajit Singh , PGM(O) CGMT,Telephone Bhavan, Near Navrangpura Telephone Exchange, C.G .Road, Ahmedabad-380006 , Ph.079-26481050 , Fax: 079-26481600, Email: pgmo_guj@bsnl.co.in
8	Himachal Pradesh Telecom circle			
	Himachal Pradesh Telecom circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh B. D. Sharma AGM(PG % CGMT, HP Telecom Circle, SDA Complex, Block No. 11, Shimla- Ph. 0177 2622256 Fax:0177-2626519 Email:pg_hp@bsnl.co.in	A.K.Sanghi,GM(Opn), O/o CGMT, H.P. Telecom Circle, SDA Complex, Block No. 11 Shimla-9., Ph.0177-2626677, Fax: 0177-2626999, Email: app_auth@bsnl.co.in.
	Shimla	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. V. N. Sharma D.E. (Opn) % GMTD Shimla Ph. 0177 2626600 Fax:0177 2622531 Email:pg_sml @bsnl.co.in	A.K.Sanghi,GM(Opn), O/o CGMT, H.P. Telecom Circle, SDA Complex, Block No. 11 Shimla-9., Ph.0177-2626677, Fax: 0177-2626999, Email: app_auth@bsnl.co.in.
	Dharamsala	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh S.C. Gupta DE (Opn) % GMTD Dharamsala Ph. 01892 226555 Fax:01892 226833 Email:pg_dma @bsnl.co.in	A.K.Sanghi,GM(Opn), O/o CGMT, H.P. Telecom Circle, SDA Complex, Block No. 11 Shimla-9., Ph.0177-2626677, Fax: 0177-2626999, Email: app_auth@bsnl.co.in.
	Hamirpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. M. C. Negi DE (Opn) % GMTD Hamirpur Ph. 01972 223200 Fax:01972 224121 Email:pg_hmr@bsnl.co.in	A.K.Sanghi,GM(Opn), O/o CGMT, H.P. Telecom Circle, SDA Complex, Block No. 11 Shimla-9., Ph.0177-2626677, Fax: 0177-2626999, Email: app_auth@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Mandi	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. S. R. Kataria DE ( A & P ) % GMTD Mandi Ph. 01905 227200 Fax:01905 225299 Email:pg_mnd@bsnl.co.in	A.K.Sanghi,GM(Opn), O/o CGMT, H.P. Telecom Circle, SDA Complex, Block No. 11 Shimla-9., Ph.0177-2626677, Fax: 0177-2626999, Email: app_auth@bsnl.co.in.
	Solan	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. C .M. Pant DE (Opn) % GMTD Solan Ph. 01792 220140 Fax:01792 226050 Email:pg_sol@bsnl.co.in	A.K.Sanghi,GM(Opn), O/o CGMT, H.P. Telecom Circle, SDA Complex, Block No. 11 Shimla-9., Ph.0177-2626677, Fax: 0177-2626999, Email: app_auth@bsnl.co.in.
	Kullu	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Pritam Dass,DE (A&P) % TDM Kullu Ph. 01902 224200 Fax:01902 224100 Email:pg_klu@bsnl.co.in	A.K.Sanghi,GM(Opn), O/o CGMT, H.P. Telecom Circle, SDA Complex, Block No. 11 Shimla-9., Ph.0177-2626677, Fax: 0177-2626999, Email: app_auth@bsnl.co.in.
9	Haryana Telecom circle			
	Haryana Telecom circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. V.P.Madan DGM(O) % CGMT Haryana,107,The Mall, Ambala Cantt Ph. 0171-2603691 Fax:0171-2603800 Email:pg_haryana@bsnl.co.in	B.D Garg GM(O), O/o CGMT,107 , The Mall, Ambala Cantt., Ph.0171-2602900, Fax: 0171-2603286, Email: vishwas4@bsnl.co.in.
	Ambala	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh Ram Nath AGM(A&P) % GMTD Opp. Main Telephone Exchange Bldg. Ambala Cantt Ph. 0171-2640050 Fax:0171-2642000 Email:pg_ab@bsnl.co.in	B.D Garg GM(O), O/o CGMT,107 , The Mall, Ambala Cantt., Ph.0171-2602900, Fax: 0171-2603286, Email: vishwas4@bsnl.co.in.
	Faridabad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Jai Singh AGM (A&C) % GMTD Sec-16 Faridabad Ph. 0129-2291300& 2298233 Fax:0129-2264242 Email:pg_fbd@bsnl.co.in	B.D Garg GM(O), O/o CGMT,107 , The Mall, Ambala Cantt., Ph.0171-2602900, Fax: 0171-2603286, Email: vishwas4@bsnl.co.in.
	Gurgaon	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. A.K. Raghav DE (Admn) % GMTD Sec-12 Main Telephone Exchange Gurgaon Ph. 0124-2325777 & 2060376 Fax:0124-2332444 Email:pg_grg@bsnl.co.in	B.D Garg GM(O), O/o CGMT,107 , The Mall, Ambala Cantt., Ph.0171-2602900, Fax: 0171-2603286, Email: vishwas4@bsnl.co.in.
	Hissar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Smt. Anjali Sethi AGM (OPN& PG) % GMTD Main Telephone Exchange Hissar Ph. 01662-233800 Fax:01662-231900 Email:pg_hsr@bsnl.co.in	B.D Garg GM(O), O/o CGMT,107 , The Mall, Ambala Cantt., Ph.0171-2602900, Fax: 0171-2603286, Email: vishwas4@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Jind	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. V P Aggarwal DET (Plg &Admn) % GMTD Main Telephone Exchange Jind Ph. 01681-256222 Fax:01681-255334 Email:pg_jd@bsnl.co.in	B.D Garg GM(O), O/o CGMT,107 , The Mall, Ambala Cantt., Ph.0171-2602900, Fax: 0171-2603286, Email: vishwas4@bsnl.co.in.
	Karnal	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. V.P. Manik AGM (Mktg. & PG) % GMTD, Sec-8, U/E Karnal Ph. 0184-2231550 Fax:0184-2201000 Email:pg_krl@bsnl.co.in	B.D Garg GM(O), O/o CGMT,107 , The Mall, Ambala Cantt., Ph.0171-2602900, Fax: 0171-2603286, Email: vishwas4@bsnl.co.in.
	Rewari	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. J M Gupta AGM (A&C) % GMTD Opp. Civil Hospital Rewari Ph. 01274-256772 Fax:01274-252166 Email:pg_rwr@bsnl.co.in	B.D Garg GM(O), O/o CGMT,107 , The Mall, Ambala Cantt., Ph.0171-2602900, Fax: 0171-2603286, Email: vishwas4@bsnl.co.in.
	Rohtak	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. P R Malik AGM (A&P) % GMTD HUDA Complex Rohtak Ph. 01262-246001 Fax:01262-245933 Email:pg_rtk@bsnl.co.in	B.D Garg GM(O), O/o CGMT,107 , The Mall, Ambala Cantt., Ph.0171-2602900, Fax: 0171-2603286, Email: vishwas4@bsnl.co.in.
	Sonepat	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Mahavir Singh AGM (PG) % GMTD Telephone Exchange Complex Sonepat Ph. 0130-2252300 Fax:0130-2261800 Email:pg_spt@bsnl.co.in	B.D Garg GM(O), O/o CGMT,107 , The Mall, Ambala Cantt., Ph.0171-2602900, Fax: 0171-2603286, Email: vishwas4@bsnl.co.in.
10	Jharkhand Telecom Circle			
	Jharkhand Telecom Circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Pankaj Kumar, DGM (O) O/o CGMT, Ranchi Ph. 0651-2210055 9431100073 Fax:0651-2210021 Email:pankaj_kumar@banl.co.in	B.N. Singh GM(O), O/o CGMT,Jarkhand Telecom Circle Ranchi , Ph.0651-2210028, Fax: 0651-2210029, Email: bn_singh@bsnl.co.in.
	Jamshedpur SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri V.K. Jaipuriyar, DE(Admn.) O/o CGMT, Ranchi Ph. 0657-2341550 9431100029 Fax:0657-2340042 Email:deplanning_jsr@yahoo.co.in	B.N. Singh GM(O), O/o CGMT,Jarkhand Telecom Circle Ranchi , Ph.0651-2210028, Fax: 0651-2210029, Email: bn_singh@bsnl.co.in.
	Ranchi SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri C.P. Singh, DE(IT) O/o GMTD, Jamshedpur Ph. 0651-2212200 9431100033 Fax:0651-2301200 Email:cpsingh73@gmail.com	B.N. Singh GM(O), O/o CGMT,Jarkhand Telecom Circle Ranchi , Ph.0651-2210028, Fax: 0651-2210029, Email: bn_singh@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Dhanbad SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri K.N. Prasad, DE(PG) O/o GMTD, Dhanbad Ph. 0326-2220003 9431121014 Fax:0326-2220061/2200234 Email:depqdnb@rediffmail.com	B.N. Singh GM(O), O/o CGMT,Jarkhand Telecom Circle Ranchi , Ph.0651-2210028, Fax: 0651-2210029, Email: bn_singh@bsnl.co.in.
	Hazaribag SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri B.N. Singh, DE(A&P) O/o GMTD, Hazaribag Ph. 06546-222868 9431140003 Fax:06546-266700 Email:deaphzb@bsnl.co.in	B.N. Singh GM(O), O/o CGMT,Jarkhand Telecom Circle Ranchi , Ph.0651-2210028, Fax: 0651-2210029, Email: bn_singh@bsnl.co.in.
	Dumka SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri N.K. Singh, DE (A&P) O/o TDM, Dumka Ph. 06434-223699 9431137100 Fax:06434-223434 Email:	B.N. Singh GM(O), O/o CGMT,Jarkhand Telecom Circle Ranchi , Ph.0651-2210028, Fax: 0651-2210029, Email: bn_singh@bsnl.co.in.
	Daltonganj SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri D.K. Keshri, SDE (Comml.) O/o TDM, Daltonganj Ph. 06562-23003 9431136899 Fax:06562-223400 Email:keshri1123@yahoo.co.in	B.N. Singh GM(O), O/o CGMT,Jarkhand Telecom Circle Ranchi , Ph.0651-2210028, Fax: 0651-2210029, Email: bn_singh@bsnl.co.in.
11	J&K Telecom circle			
	J&K Telecom circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	SH. Bindu Singh (AGM - II) % CGMT , J&K Circle Room No. 309, North Block, Bahu plaza, Jammu. Ph. 0191-2472898 Fax:0191-2477160 Email:singh_bindu@bsnl.co.in	R.K. Pandit GM(O&D), O/o CGMT,4th Floor , Bahu Plaza, Rail Head Complex Jammu Tawi -180012 , Ph.0191-2477222, Fax: 0191-2477255, Email: rk_pandit@bsnl.co.in.
	Srinagar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh.Satya Nandam DGM(Plg). % the GMT Srinagar. Ph. 0194-2481455 Fax:0194-2455344 Email:satyanandam@bsnl.co.in	R.K. Pandit GM(O&D), O/o CGMT,4th Floor , Bahu Plaza, Rail Head Complex Jammu Tawi -180012 , Ph.0191-2477222, Fax: 0191-2477255, Email: rk_pandit@bsnl.co.in.
	Jammu	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Smt. Sushma Mishra DGM(P&A) % the GMTD Jammu. Ph. 0194-2577878 Fax:0191-2543160 Email:sushmamishra71@gmail.com	R.K. Pandit GM(O&D), O/o CGMT,4th Floor , Bahu Plaza, Rail Head Complex Jammu Tawi -180012 , Ph.0191-2477222, Fax: 0191-2477255, Email: rk_pandit@bsnl.co.in.
	Mobile (J&K)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Akhilesh Gupta DGM Mobile Services. % the GM Mobile , South Block , Bahu plaza, Jammu. Ph. 0191-2477566. Fax:0191-2477545 Email:a_gupta@bsnl.co.in	R.K. Pandit GM(O&D), O/o CGMT,4th Floor , Bahu Plaza, Rail Head Complex Jammu Tawi -180012 , Ph.0191-2477222, Fax: 0191-2477255, Email: rk_pandit@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Leh	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh.M.S.Beg TDM LEH. Leh. Ph. 01982-252228 Fax:01982-251122 Email:salim_beg@bsnl.co.in	R.K. Pandit GM(O&D), O/o CGMT,4th Floor , Bahu Plaza, Rail Head Complex Jammu Tawi -180012 , Ph.0191-2477222, Fax: 0191-2477255, Email: rk_pandit@bsnl.co.in.
	Udhampur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh.RajDeo TDM Udhampur. Udhampur Ph. 01992-274111 Fax:01992-271911 Email:rajdeo@bsnl.co.in	R.K. Pandit GM(O&D), O/o CGMT,4th Floor , Bahu Plaza, Rail Head Complex Jammu Tawi -180012 , Ph.0191-2477222, Fax: 0191-2477255, Email: rk_pandit@bsnl.co.in.
	Rajouri	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. ML Raina TDE Rajouri. Rajouri. Ph. 01962- 262100 Fax:01962-262159 Email:ml_raina@bsnl.co.in	R.K. Pandit GM(O&D), O/o CGMT,4th Floor , Bahu Plaza, Rail Head Complex Jammu Tawi -180012 , Ph.0191-2477222, Fax: 0191-2477255, Email: rk_pandit@bsnl.co.in.
12	Kolkutta Telephone District	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957		S.K.Bhaduri GM(CR), , Ph.033-22438000, Fax: 033-224378001
	Calcutta Telephone District	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri R. Bhattachajee ,District Officer (CA) Telephone Bhawan(2nd floor),34, B.B.D. Bag, Kol- 1 Ph. 033-2230-4444 Fax:033-2248-2010 Email:	S.K.Bhaduri GM(CR), , Ph.033-22438000, Fax: 033-224378002
13	Karnataka Telecom circle			
	Karnataka Telecom circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	A.P.Bhat DGM(O) O/o CGMT,Karnataka Circle, BSNL Ph. 080-25595599 Fax:080-25511277 Email:apbhat@bsnl.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Mobile Service (O)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	B.S.Krishnamurthy,DE(IT) O/o GM, Mobile Service(O), Bangalore Ph. 080-22356222 Fax:080-22351212 Email:pg_ktkmso@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Mobile Service (D)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Ravi Kumar DGM (Instln) O/o GM, Mobile Service(D), Bangalore Ph. 080-25552816 Fax:080-25552817 Email:pg_ktkmsd@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Bangalore Telecom district	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	H.P.Nagaralkar,AGM (PR) O/o PGM, Bangalore TD Ph. 080-22862345 Fax:080-22860351 Email:pg_ktkbng@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Belgaum	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	J.B.Wakpate,AGM(Coml) O/o GM, Belgaum TD Ph. 0831-2402000 Fax:0831-2428000 Email:pg_ktkbgm@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Bellary	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	V.Jayarama Rao,AGM (A) O/o GM, Bellary TD Ph. 08392-271060 Fax:08392-277121 Email:pg_ktkbly@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Bidar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	M.S.Kulkarni,DE (OP) O/o TDM, Bidar TD Ph. 08482-221300 Fax:08482-225390 Email:pg_ktkbdr@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Bijapur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	M.M. Jigajinni,AGM (Admn) O/o GM, Bijapur TD Ph. 08352-241075 Fax:08352-256800 Email:pg_ktkbjp@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Chikmagalur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	T.S.Ramachandra,DE (Coml) O/o GM, Chikmagalur TD. Ph. 08262-231888 Fax:08262-236707 Email:pg_ktkckg@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Davangere	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	K.Marena, AGM(A & C) O/o GM, Davangere TD Ph. 08192-235299 Fax:08192-230000 Email:pg_ktkdvg@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Dakshina Kannada	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S.M.Hegde,AGM (PR) O/o PGM, DKTD, Mangalore Ph. 0824-2441559 Fax:0824-2410264 Email:pg_ktkmng@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Hubli TD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	A.M.Khan,DE(Op) O/o GM, Hubli TD Ph. 0836- 2357799 Fax:0836-2256999 Email:pg_ktkhbl@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Gulbarga TD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	T.Kallappa,AGM(Op) O/o GM Gulbarga TD Ph. 08472-266805 Fax:08472-226786 Email:pg_ktkglb@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Hassan TD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	M.Mahadevaiah,ADGM(Com) O/o GM Hassan TD Ph. 08172-259213 Fax:08172-233300 Email:pg_ktkhsn@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Kodagu TD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Janardhana Naik, DE(Phones) O/o GM, Kodagu TD, Madikeri Ph. 08272-223600 Fax:08272-229700 Email:pg_ktkmca@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Kolar TD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Yellappa, DE(PRO) O/o GM Kolar TD Ph. 08152-224800 Fax:08152-221033 Email:pg_ktkklr@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Mandya TD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	G.Thimmarayappa,AGM(PLG) O/o GM Mandya TD Ph. 08232-222000 Fax:08232-224577 Email:pg_ktkmdy@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Mysore TD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	M.L.N.Swamy, AGM(OP) O/o GM Mysore TD Ph. 0821-2516288 Fax:0821-2511100 Email:pg_ktkmys@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Raichur TD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	H.M.Deokar, DE(Coml) O/o TDM RaichurTD Ph. 08532-238103 Fax:08532-238123 Email:pg_ktkrcr@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Shimoga TD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Narayana,AGM(OP) O/o GM Shimoga TD Ph. 08182-251300 Fax:08182-251904 Email:pg_ktksmo@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Tumkur TD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	M.S.Chinchkandi, DE(A) O/o GM Tumkur TD Ph. 0816-2252002 Fax:0816-2272540 Email:pg_ktktmr@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
	Karwar TD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	A.G.Kittur, AGM(A&P) O/o GM, UK TD, Karwar Ph. 08382-226552 Fax:08382-226553 Email:pg_ktkkwr@bsnl.co.in	A.Subramanian GM(O), O/o CGMT,Door Samparak Bhavan, No. 01,Swami Vivekanand Road, Halsuru, Bangalore -560008 , Ph.080-25576577, Fax: 080-25562602, Email: gmop_ktk@bsnl.co.in.
14	Kerala Telecom circle			
	Kerala Telecom circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Ramakrishna Iyer .S DGM(O), O/O CGMT,Kerala Circle,Doorsanchar Bhavan.Trivandrum-695 033 Ph. 0471-2304400 Fax:0471-2303138 Email:dgmpgkrl@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
	Kerala Telecom circle	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	J.Gomathy Ammal AGM(PG), ), O/O CGMT,Kerala Circle,Doorsanchar Bhavan.Trivandrum-695 034 Ph. 0471-2300066 Fax:0471-2300077 Email:agmpgkrl@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
	Kannur SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Narayanan.P AGM(OP) O/O GMT Thavakkara Kannur 670 002 Ph. 0497-2711200 Fax:0497-2765700 Email:agmopcnn@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
	Kozhikode SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sreedharan.T AGM(OP) O/O PGMT,Balan K Nair Road,Kozhokode Ph. 0495-2770650 Fax:0495-2771270 Email:agmopclt@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
	Malappuram SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Mohanan DE(Vig), O/O GMT,BSNL Malappuram Ph. 0483-2733445 Fax:0483-2733535 Email:devigmrx@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Palakkad SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Bhaskaran.N DGM® O/O GMT Sanchar Bhavan TB Road Palakkad 678 014 Ph. 0491-2501400 Fax:0491-2503100 Email:dgmprgt@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
	Thrissur SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Appu T.K AGM(OP) O/O PGMT Sc/ST DEV Corpn Building Palace Road Thrissur 680 020 Ph. 0487-2336700 Fax:0487-2339298 Email:agmoptcr@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
	Ernakulam SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Jayapalan P.R AGM(OP) O/O PGMT BSNL Bhavan Ernakulam Kochi 682 016 Ph. 0484-2377900 Fax:0484-2377677 Email:agmopekm@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
	Alappuzha SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Balakrishna Pillai K G AGM(OP) O/O GMT Pitchu Iyer Junction Alappuzha 688 011 Ph. 0477-2261234 Fax:0477-2238599 Email:agmopalp@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
	Kottayam SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Mariamamma John AGM(OP) O/O PGMT,Pulickans Complex Kottayam Ph. 0481-2300800 Fax:0481-2301103 Email:agmopktm@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
	Pathanamthitta SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Jacob Thomas AGM(OP) O/O GMT Thiruvalla Ph. 0469-2634700 Fax:0469-2634701 Email:dgmplgtla@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
	Kollam SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Gangadharan Pillai AGM(OP) O/O GMT,Kollam Ph. 0474-2799400 Fax:0474-2799411 Email:agmopklm@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
	Trivandrum SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Premachandran.N AGM(OP), O/O PGMT,BSNL Bhavan Uppalam Road,Trivandrum 695 001 Ph. 0471-2578080 Fax:0471-2578181 Email:agmoptvm@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	CMTS	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S.G.K.Nair AGM(OPR WTP Building Lukes Lane Pulimood,Trivandrum 695 001 Ph. 0471-2576200 Fax:0471-2577200 Email:dgmcmnts@bsnl.co.in	Amit Mishra. GM(O), O/o CGMT,Door Sancha Bhavan, Trivadrum 695033. , Ph.0471-2306600, Fax: 0471-2305922, Email: amit_mishra@bsnl.co.in.
15	MAHARASHTRA TELECOM CIRCLE			
	MAHARASHTRA TELECOM CIRCLE Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri H. Prasad, DGM(PG ) Office of Chief General Manager Telecommunications Maharashtra Circle,Mumbai-1 Ph. 022-26601260 Fax:022-22692563 Email:pg_maharashtra@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	NODAL OFFICER (MOBILE GRIVIEANCES) CGMT MUMBAI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	G.K.Lodha,DGM(Plg) O/O GM(D) New admn bldg, Satara road, Pune-9 . Ph. 020-24465454 Fax:020-24459600 Email:pg_mobile@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	AHMEDNAGAR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	V.N.Tambe,AGM O/O GMT Ahmednagar 2nd floor, DTO Bldg. Near HPO Ahmednagar 414001 Ph. 0241-2321700 Fax:0241-2340600 Email:pg_ahmednagar@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	AKOLA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	P.D.Bangde,AGM(A) O/O GMT Akola Old cotton market, Telephone exchange bldg Akola 444001 Ph. 0724-2437777 Fax:0724-2426030 Email:pg_aklola@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	AMRAVATI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	V.N.Hade,DE(NC) O/O GMT Amravati , khaparde complex, 4th floor, Rajkamal chowk Amravati 444601 Ph. 0721-2565576 Fax:0721-2566001 Email:pg_amravati@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	AURANGABAD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S.M.Dabhade,DGM(A) O/O GMT Aurangabad Sanchar sadan N-5, Connaught place, CIDCO Aurangabad Ph. 0240-2477071 Fax:0240-2340900 Email:pg_aurangabad@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	BEED	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	M.B.Bankar,DE(HQ) O/O GMT Beed Shivaradha bldgl, Jalna road Beed 431 122 Ph. 02442-229200 Fax:02442-225726 Email:pg_beed@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	BHANDARA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	B.R.Jaunjal,D.E.(Admn) O/O GMT BhandaraTelephone exchange bldg, 2nd floor , near S.T.Bus stand Bhandara 441 904 Ph. 07184-260100 Fax:07184-260026 Email:pg_bhandara@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	BULDHANA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S.P.Kulkarni,DGM(A) O/O GMT , Khamgaon Telephone exchange bldg, Buldhana at Khamgaon 444 303 Ph. 07263-253000 Fax:07263-254000 Email:pg_buldhana@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	CHANDRAPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	V.D.Shendre,DE(PLG) O/O GMT, Chandrapur behind Jayant talkies Chandrapur 442 402 Ph. 07172-254200 Fax:07172-258200 Email:pg_chandrapur@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	CTO MUMBAI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	N.M.Mangalore,SSTT O/O DGM CTO , Hutatma chowk , Fort, Mumbai 400 001 Ph. 022-22624150 Fax:022-22624242 Email:pg_ctomumbai@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	DHULE	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	G.B.Ramteke,D.E O/O GMT Dhule sanchar vihar Moadi Dhule 424 311 Ph. 02562-233000 Fax:02562-280100 Email:pg_dhule@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	GADCHIROLI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	B.N.Paonikar,TDE O/O TDE Gadchiroli near General hospital visapur complex area Gadchiroli 442 605 Ph. 07132-222111 Fax:07132-222506 Email:pg_gadchiroli@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	GOA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	K.R.Walke,AGM(OP) O/O GMT, Goa sanchar bhavan, EDC plot no 3( behind kadamba bus stand) patto, Panaji 403 001 Goa Ph. 0832-2437508 Fax:0832-2437522 Email:pg_goa@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	GOA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	D.A.Bhadange,AGM(Coml.&Mobile) O/O GMT, Goa sanchar bhavan, EDC plot no 3( behind kadamba bus stand) patto, Panaji 403 001 Goa Ph. 0832-2437311 Fax:0832-2437311 Email:pg_goa@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	JALGAON	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	A.H.Badhe,AGM(Op) O/O GMT Jalgaon Telephone bhavan, Jilha peth Jalgaon 425 001 Ph. 0257-2234300 Fax:0257-2232178 Email:pg_jalgaon @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	JALNA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	U.K.Deshpande,DE(HQ) O/O TDM Jalna R.K.Babu bldg Near Wave house Bus stand road Jalna 431 203 Ph. 02482-231400 Fax:02482-232800 Email:pg_jalna @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	KALYAN	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	B.R.Singh,SDE(PG) O/O PGM Kalyan Telephone Bhavan Kala talao Kalyan 421 301 Ph. 0251-2207474 Fax:0251-2207172 Email:pg_kalyan@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	KOLHAPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	C.S.WalkeAGM(Comm) O/O GMT Kolhapur Telephone Bhavan Tavabai park Kolhapur 416 003 Ph. 0231-2652300 Fax:0231-2663100 Email:pg_kolhapur @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	LATUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	R.B.Madle,AGM(A&C) O/O GMT, Latur 1st floor Telephone bhavan Latur 413 512 Ph. 02382-251900 Fax:02382-242930 Email:pg_latur@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	NAGPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	U.B.Nikose,AGM (A) O/O PGM Nagpur 4th floor CTO building Civil lines Nagpur 440 001 Ph. 0712-2522733 Fax:0712-2529922 Email:pg_nagpur @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	NANDED	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	R.N.Malborgaonkar,AGM(Plg) O/O GMT Nanded Godavari complex VIP road Nanded 431 602 Ph. 02462-232200 Fax:02462-231380 Email:pg_nanded @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	NASIK	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S.V.Kinikar,AGM(CS) O/O GMT Nasik Sanchar bhavan Micocircle Nasik 422 002 Ph. 0253-2311166 Fax:0253-2579626 Email:pg_nasik@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	OSMANABAD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Anil Pawar,DE O/O TDM Osmanabad New Admn bldg Sanja road Osmanabad 413 501 Ph. 02472-227799/ 223799 Fax:02472-223800 Email:pg_osmanabad @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	PARBHANI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	B.R.Morey,AGM(Plg) O/O GMT Parbhani Telephone bhavan Parbhani 431 401 Ph. 02452-230300 Fax:02452-226700 Email:pg_parbhani@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	PUNE	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S.S.Bhosale,AGM(Complaints) O/O PGM Pune Telephone bhavan 281/B Bajirao road 2 Pune 1 Ph. 020-24490202 Fax:020-24465200 Email:pg_pune @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	RAIGAD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	P.C.Vishwakarma,DET(Plg.) O/O GMT Raigad, Near Abhyudaya Co-op Bank, E-11 sector 18 New Panvel Dist Raigad 410 206 Ph. 022-27480056 Fax:022-27483240 Email:pg_raigad @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	RATNAGIRI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	R.D.Kale,AGM(Commercial) O/O GM Ratnagiri 1610 Guru Kripa Building Bandar road Ratnagiri 415 612 Ph. 02352-223100 Fax:02352-271800 Email:pg_ratnagiri@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	SANGLI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	B.N.Salunkhe,AGM© O/O GMT Sangli Telephone bhavan Sangli 416 416 Ph. 0233-2622200 Fax:0233-2373900 Email:pg_sangli @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	SATARA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	R.S.Kulkarni,AGM(A&C) O/O GMT Satara old LIC bldg Palace street Satara 415 002 Ph. 02162-234500 Fax:02162-232700 Email:pg_satara @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	SINDHUDURG	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	D.B.Dange,DE© O/O TDM Sindhurg , G - 25 Pokale bldg Ubha bazar Sawantwadi 416 510 Ph. 02363-273300 Fax:02363-273200 Email:pg_sindhurg @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	SOLAPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S.S.Markendeya,AGM © O/O GMT Solapur Telephone Bhavan Balives, Solapur 413 002 Ph. 0217-2625040 Fax:0217-2629499 Email:pg_solapur@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	WARDHA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	J.S.Dhanvij,AGM(A&P) O/O GMT Wardha , Telephone exchange bldg , behind HPO Dr. B.R.Ambedkar road Wardha 442 001 Ph. 07152-261040 Fax:07152-261041 Email:pg_wardha @bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
	YAVATMAL	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	N.R.Kale,DE(Admn&Plg) O/O GMT Yavatmal , Sanjay Gandhi market, near nagar parishad bldg, Yavatmal 431 203 Ph. 07232-242577 Fax:07232-241600 Email:pg_yavatmal@bsnl.co.in	B.L.Bordia, O/o CGMT,D- Wing , 1ST Floor, Juhu Danda Admin. Bldg. Mumbai-54 , Ph.022-26619090, Fax: 022-26608898, Email: pgmd_mah@bsnl.co.in.
16	M P Telecom Circle	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957		Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	M P Telecom Circle Office Bhopal	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh S K Rai,Dy GM(Op) 414, BSNL Bld. Near Press Complex,Bhopal MP 462015 Ph. 0755-2760088 Fax:0755-2761086 Email:dgmo_mp@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	BALAGHAT	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh R K Shiwedi,TDE O/o TDE Saraswati Nagar Balaghat 481001 Ph. 07632-244111 Fax:07632-242000 Email:bsnlmp_tcprg_blg@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	BETUL	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh C R Pandole,D.E.(Admn) O/o TDM Near MW Bld.Koshi Talab Sadar Betul 460001 Ph. 07141-238100 Fax:07141-239900 Email:bsnlmp_tcprg_btl@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	BHOPAL	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh Jitendra Khare,DGM O/o GMTD,BSNL,Near New Karket Bhopal 462003 Ph. 0755-2778666 Fax:0755-2777888 Email:bsnlmp_tcprg_bpl@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	CHHATTARPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh B L Shukla,DE (Admn) O/o TDM BSNL Bhawan Chhattarpur 471001 Ph. 07682-246800 Fax:07682-249955 Email:bsnlmp_tcprg_cha@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	CHHINDWARA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh A P Trivedi,D E (P&A) O/o TDM BSNL Telephone Exchange Chhindwara 480001 Ph. 07162-242500 Fax:07162-245001 Email:bsnlmp_tcprg_chw@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	DAMOH	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh M C Raj,TDE O/o TDE Tele.Exch.Bld.Near Police Control Room Damoh 470661 Ph. 07812-225000 Fax:07812-224202 Email:bsnlmp_tcprg_dmo@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	DEWAS	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh R B Chore,D E (Admn) O/o TDM BSNL Kalani Bagh Dewas 455001 Ph. 07272-253000 Fax:07272-252101 Email:bsnlmp_tcprg_dws@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	DHAR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh S N Saxena,D E (P&A) O/o TDM BSNL,Godha Choupati Dhar 454001 Ph. 07292-234500 Fax:07292-234502 Email:bsnlmp_tcprg_dhr@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	GUNA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh R S Tomar,D E O/o TDM Tele. Exch Bld.A-B Road Guna 473001 Ph. 07542-256900 Fax:07542-255805 Email:bsnlmp_tcprg_gna@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	GWALIOR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh D S Rawat,D E(CS) O/o GMTD,BSNL,Maratha Boarding Gwalior 474009 Ph. 0751-2636000 Fax:0751-2435500 Email:bsnlmp_tcprg_gwa@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	HOSANGABAD	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh G P Gupta,D E (Admn) O/o GMTD,BSNL,Gandhi Nagar Itarsi 461111 Ph. 07572-240006 Fax:07572-236080 Email:bsnlmp_tcprg_hsd@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	INDORE	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh M I Kulmi,D E (Opn) O/o GMTD,Old CTO Campus Residency area Indore 452001 Ph. 0731-2702666 Fax:0731-2710222 Email:bsnlmp_tcprg_ind@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	JABALPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh A S Rajpoot,D E (Plg) O/o GMTD,,CTO Campus Oppt.High Court Jabalpur 482001 Ph. 0761-2627700 Fax:0761-2628300 Email:bsnlmp_tcprg_jbp@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	JHABUA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh F Medha,TDE O/o TDE,BSNL, Admin Bld. Ratan pura Jhabua 4576611 Ph. 07392-243800 Fax:07392-243802 Email:bsnlmp_tcprg_jbu@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	KHANDWA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh B S Baghel,D E (P&A) O/o TDM,BSNL,Bhandaria Road Khandwa 450001 Ph. 0733-2226001 Fax:0733-2222663 Email:bsnlmp_tcprg_khd@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	KHARGONE	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh P K Mahajan,D E (P&A) O/o TDM Tele. Exch Bld.Diversion Rd Khargon 451001 Ph. 07282-232003 Fax:07282-233433 Email:bsnlmp_tcprg_krg@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	MANDLA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh Lalit Yadav,TDE O/o TDE Tele.Exch Bld.Civil Lines Mandla 481661 Ph. 07642-251111 Fax:07642-251600 Email:bsnlmp_tcprg_mla@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	MANDSOUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh N K Upadhyay,D.E.(Opn) O/o GMTD,BSNL,Nai Abadi Mandsaur 458001 Ph. 07422-224101 Fax:07422-221000 Email:bsnlmp_tcprg_mds@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	NARSINGHPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh M Choudhari,D E (Plg) O/o TDM,BSNL,Narsinghpur 487001 Ph. 07792-231600 Fax:07792-231606 Email:bsnlmp_tcprg_nrs@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	MORENA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh P N Dubey,D E (Opn) O/o GMTD,BSNL,Tele. Exch. Bldg. A-B road Morena 476001 Ph. 07532-234382 Fax:07532-234020 Email:bsnlmp_tcprg_mna@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	PANNA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh B L Pateria,TDE O/o TDE Tele.Exch Bld.Ajay Garh Chouraha Panna 488001 Ph. 07732-253800 Fax:07732-253344 Email:bsnlmp_tcprg_pna@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	RAISEN	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh K P Kahar,TDE O/o TDE Patan Deo Rd Above gas Agency Raisen 464551 Ph. 07482-222400 Fax:07482-222401 Email:bsnlmp_tcprg_rsn@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	RAJGARH	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh R N Jatav,TDE O/o TDE Oppt.Bus Std A-B Rd Biora 465674 Ph. 07374-232900 Fax:07374-232902 Email:bsnlmp_tcprg_rjh@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	RATLAM	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh P K Jain,D E (Admn) O/o GMTD,BSNL,Katzoo Nagar Ratlam 457001 Ph. 07412-233900 Fax:07412-244000 Email:bsnlmp_tcprg_rtl@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	REWA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh B D Singh,DET O/o TDM,BSNL,Near Chouk College, Rewa 486001 Ph. 07662-241900 Fax:07662-242410 Email:bsnlmp_tcprg_rwa@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	SAGAR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh S K Mishra,DE O/o TDM,BSNL,Tele.Exch.,Cantt.Sagar 470001 Ph. 07582-229200 Fax:07582-224300 Email:bsnlmp_tcprg_sag@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	SATNA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh R K Kshtriya,D E (A&P) O/o TDM,BSNL,Civil Lines,Kothi Road Satna 485001 Ph. 07672-222900 Fax:07672-224473 Email:bsnlmp_tcprg_sat@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	SEONI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh S N Mishra,TDE O/o TDE Oppt.Dul Sagar Lack NH-7 Seoni 480661 Ph. 07692-221500 Fax:07692-221501 Email:bsnlmp_tcprg_sni@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	SHAHDOL	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh C J Rao,DE O/o TDM,BSNL, Singhpur Road Shahdol 484001 Ph. 07652-230501 Fax:07652-230777 Email:bsnlmp_tcprg_sdl@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	SHAJAPUR	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh M M Kekare,D E (A&P) O/o TDM,BSNL,Dupada Road Shajapur 465001 Ph. 07364-227601 Fax:07364-222329 Email:bsnlmp_tcprg_sjp@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	SHIVPURI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh K K Koli,D E (A&P) O/o TDM,BSNL, Shivpuri 473551 Ph. 07492-224000 Fax:07492-220201 Email:bsnlmp_tcprg_spr@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	SIDHI	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh S N dubey,TDE O/o TDE Gayatri Complex Sidhi 486661 Ph. 07822-250056 Fax:07822-250287 Email:bsnlmp_tcprg_sdh@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	UJJAIN	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh B C Kulmi,D.E.(Mktg) O/o GMTD Dewas gate Ujjain 456001 Ph. 0734-2559110 Fax:0734-2556688 Email:bsnlmp_tcprg_ujj@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
	VIDISHA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh K K Parihar,D E (Admn) O/o TDM,Tele.Exch. Bldg. Near Bus Std. Vidisha 464001 Ph. 07592-230000 Fax:07592-236655 Email:bsnlmp_tcprg_vsa@bsnl.co.in	Ziaul Hasan GM(Op), 407, BSNL Building, Near Press Complex, Bhopal- 462015 , Ph.0755-2760088, Fax: 0755-2572424, Email: gmo_mp@bsnl.co.in.
17	NE-I Telecom Circle			
	NE-I Telecom Circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Ms. S.K.Radha DGM (OP) O/O CGM NE I Circle, CTO Complex Shillong - 793001 Ph. 0364-2503637 Fax:0364-2501563 Email:Pg_ne1@bsnl.co.in	Paramanandhan , GM(M& O), O/o DGM, CTO Building, Shillong , 793001, Ph. 0364-2224737, Fax: 0364-2228244 , Email: gmno_ne1@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Meghalaya SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri. J.M.Hathi DE (O & C) O/O GM TD BSNL,Meghalaya, Opp Hyadri park, Barik-793001 Ph. 0364-2503533 Fax:0363-2504000 Email:Pg_meghalaya@bsnl.co.in	Paramanandhan , GM(M& O), O/o DGM, CTO Building, Shillong , 793001, Ph. 0364-2224737, Fax: 0364-2228244 , Email: gmmo_ne1@bsnl.co.in
	Mizoram SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri. J. Samson DE (P & A) O/O GM TD BSNL, Mizoram,M.G.Road Aizawl -796001 Ph. 0389-2310833 Fax:0389-2321133 Email:Pg_mizoram@bsnl.co.in	Paramanandhan , GM(M& O), O/o DGM, CTO Building, Shillong , 793001, Ph. 0364-2224737, Fax: 0364-2228244 , Email: gmmo_ne1@bsnl.co.in
	Tripura SSA	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri. G.S.Chakraborty DE (P & A) O/O GM TD BSNL Tripura, Door Sanchar Bhavan,Kaman Chowmuhan, Agartala-799001 Ph. 0381-2385366 Fax:0381-2389482 Email:Pg_tripura@bsnl.co.in	Paramanandhan , GM(M& O), O/o DGM, CTO Building, Shillong , 793001, Ph. 0364-2224737, Fax: 0364-2228244 , Email: gmmo_ne1@bsnl.co.in
18	NE-II TELECOM CIECLE			
	NE-II Telecom Circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sukhomoy Das,DE (PG) % the CGMT,NE-II Telecom Circle,Dimapur Ph. 03862-236333 Fax:03862-233400 Email:	Paramanandhan , GM(M& O), O/o DGM, CTO Building, Shillong , 793001, Ph. 0364-2224737, Fax: 0364-2228244 , Email: gmmo_ne1@bsnl.co.in
	Nagaland	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	D.K. Vaish,DGM % GMTD,BSNL,Dimapur-797112 Ph. 03862-228800 Fax:03862-224555 Email:	Paramanandhan , GM(M& O), O/o DGM, CTO Building, Shillong , 793001, Ph. 0364-2224737, Fax: 0364-2228244 , Email: gmmo_ne1@bsnl.co.in
	Manipur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	D. Bhattacharjee,DE(Mobile) % GMTD,BSNL,Manipur,Imphal-795001 Ph. 0385-2451021 Fax:0385-2444623 Email:	Paramanandhan , GM(M& O), O/o DGM, CTO Building, Shillong , 793001, Ph. 0364-2224737, Fax: 0364-2228244 , Email: gmmo_ne1@bsnl.co.in
	Arunachal Pradesh	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Dilip Siram,DGM % GMTD,BSNL,Arunachal Pradesh,Iltanagar-791111 Ph. 0385-2451021 Fax:0360-2214662 Email:	Paramanandhan , GM(M& O), O/o DGM, CTO Building, Shillong , 793001, Ph. 0364-2224737, Fax: 0364-2228244 , Email: gmmo_ne1@bsnl.co.in
19	Orissa Telecom Circle			

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Orissa Telecom Circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	G.K.Sutar,DGM(OP) Orissa,BHUVNESHWAR Ph. 0674-2396900 Fax:2395800 Email:gksutar@bsnl.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Balasore	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri D.B.Roy,D.E.(P&A) O/O GMTD,Balasore Ph. 06782-262500 Fax:240800 Email:dbroy@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Baripada	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri B.K.Pradhan,D.E.(Maint.) Baripada Ph. 06792-257599 Fax:252000 Email:bkpradhan@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Berhampur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri S.C.Behera,D.E.(NS) O/O GM TD,Berhampur Ph. 0680-2216550 Fax:2225900 Email:scbehera@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Bhubaneswar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri N.Behera,D.E.(P&A) O/O GMTD Bhubaneswar Ph. 06670-232100 Fax:232400 Email:snsethi@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Bolangir	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri Ganeswar kar, AGM(OP) O/O TDM Bolangir Ph. 0674-2542211 Fax:2547210 Email:gkar@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Bhawanipatna	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri H.K.Jena,D.E.(P&A) O/O TDM,Bhawanipatna Ph. 06652-234567 Fax:232099 Email:hkjena@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Cuttack	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri D.Sahoo,D.E.(OP) Ph. 0671-2301700 Fax:2323200 Email:dsahoo@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Dhenkanal	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri B.Dehuri,D.E(P&A) O/O GMTD Ph. 2323200 Fax:223480 Email:bddehuri@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Keonjhar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri D.K.Rout,SDE(Plg.) Keonjhar Ph. 06766-256900 Fax:250200 Email:dkrout@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Koraput	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri R.K.Acharaya,D.E.(KPT) O/O GMTD,Koraput Ph. 06852-250800 Fax:250500 Email:rkacharaya@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Phulbani	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri P.Satapathy,SDE(WLL) O/O TDE,Phulbani Ph. 06842-254000 Fax:253900 Email:psatapathy@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Rourkela	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri B.Badnayak,D.E.(P&A) O/O GMTD,Rourkela Ph. 0661-2600499 Fax:2600444 Email:bbadnaik@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
	Sambalpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri B.L.Singh,D.E.(Admn.) O/O GMTD Ph. 0663-2410590 Fax:2410297 Email:blsingh@bsnl.co.in	U.S.Panda GM(O), O/o CGM BSNL Orissa, Bhubaneshwar., Ph. 0674-2535399, Fax: 0674-2534545, Email: uspanda@bsnl.co.in
20	Punjab Telecom circle			
	Punjab Telecom circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. A.K. Kararha, DGM (OPN) O/o CGMT, BSNL, Punjab Circle, R.N. 225, Plot No.-2, Sanchar Sadan, Sec-34A, Chandigarh. Ph. 0172-2604546 Fax:0172-2614600 Email:pg_punjab@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in
	Amritsar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. R.M.Rai ,DEP (MIS) O/o GMT, BSNL, Telephone Bhawan, B-Block, Ranjit Avenue, Amritsar. Ph. 0183-2500200 Fax:0183-2222266 Email:rgmrai@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Bathinda	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Kashmiri Lal, CAO (TR) O/o GMT, BSNL, Bibi Bala Road, Bharat Nagar, Bathinda Ph. 0164-2246845 Fax:0164-2246245 Email:pg_bathinda@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in
	Chandigarh	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Malkiat Singh ,DE (OPN) O/o Prinicpal GMT, BSNL, Telephone Exchange Building, Sect-34-A, Chandigarh Ph. 0172-2662654 Fax:0172-2665975 Email:pg_chandigarh@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in
	Ferozepur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Amarjit Singh, DE (OPN) O/o GMT, BSNL, CTO Building, Ferozepur. Ph. 01632-248848 Fax:01632-243179 Email:pg_ferozepur@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in
	Hoshiarpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Raj Kumar ,DE (BD) O/o GMT, BSNL, Telephone Bhawan, Railway Mandi, Hoshiarpur. Ph. 01882-244118 Fax:01882-223324 Email:pg_hoshiarpur@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in
	Jalandhar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. K.K.Paul ,DE (ADMN) O/o GMT, BSNL, CTO Complex, Jalandhar Ph. 0181-2456008 Fax:0181-2282889 Email:pg_jalandhar@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in
	Ludhiana	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. R.K. Goyal ,DE (OPN) O/o GMT, BSNL, 4th Floor, Bharat Nagar Chownk, Ludhiana. Ph. 0161-2403125 Fax:0161-2444399 Email:pg_ludhiana@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in
	Patiala	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. S.L. Verma, DE (PG/Admn) O/o GMT, BSNL, Leela Bhawan Chownk, Patiala. Ph. 0175-2215432 Fax:175- Email:pg_patiala@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in
	Pathankot	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. K.R.Mahajan, DE (OPN& Computer) O/o GMT, BSNL, Near Kali Mata Mandir, Pathankot. Ph. 0186-2222744 Fax:0186- 2233211 Email:pg_pathankot@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Ropar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Anil Kumar , DGM (OPN) O/o GMT, BSNL, Near lehri Shah Mandir, Ropar. Ph. 01881-227603 Fax:01881-227119 Email:pg_ropar@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in
	Sangrur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Mohinder Pal ,DE (Sales-II) O/o GMT, BSNL, Telephone Exchange Building, Sangrur Ph. 01672-237376 Fax:01672- 221994 Email:pg_sangrur@bsnl.co.in	H.K. Verma, GM(OPN.), O/o, CGMT, Room No. 226,Plot No. 2,Sanchar Sadan, Sector 34A, Chandigarh., 0172-2604747, Fax: 0172-2646100, Email: pg_appellete_pb@bsnl.co.in
21	Rajasthan Telecom circle			
	Rajasthan Telecom circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Charan Singh,GM(CS) CGMT, Raj.Tele. Circle, Sardar Patel Marg, Jaipur -302008 Ph. 0141-377151 Fax:2379464 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Ajmer (GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	G. R. Meghwal,DGM(Adm) GMTD, Opp. Savitri Sch.,Civil Lines, Ajmer-01 Ph. 0145-2423000 Fax:2433100 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Alwar (GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Surya Kant,DGM(Adm) GMTD,Near Moti Dungari, Alwar-301001 Ph. 0144-2348500 Fax:2344100 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Barmer (TDM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Hardam Singh,DE(Adm) TDM, Mahavir Nagar, Barmer- 344001 Ph. 02982-220944 Fax:220266 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Bikaner(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	J. Premraj,DGM(Adm) GMTD, Public Park Compound, Bikaner-344001 Ph. 0151-2524000 Fax:2526691 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Bundi (TDM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S. K.Bhatnagar,DE(Phones) O/o TDM Bundi Ph. 0747-2442411 Fax:244966 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Banswara(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sharwan Kumar,DGM(Adm) GMTD, Near Bus Stand, Banswara -327001 Ph. 02962-242811 Fax:234400 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Bharatpur(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Govind Singhal,DGM(OP) GMTD, Krishna Ngr, Bharatpur - 321001 Ph. 05644-226700 Fax:224444 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Bhilwara(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S. S. Agarwal,DGM(Adm) GMTD, Telephone Exch. Building, Bhilwara-311001 Ph. 01482-228400 Fax:223700 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Churu(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	G. S. Sunar,DE(Admn) O/o GMTD Churu Ph. 01562-253555 Fax:250026 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Chittorgarh(TDM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Suraj Mittal,DE(Admn) TDM, 41,Shastri Nagar,Chittorgarh- 312001 Ph. 01472-242141 Fax:240771 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Jodhpur(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	K. R. Panwar,DE(Admn) GMTD,II-C Extn. K.N.Nagar, Jodhpur-342009 Ph. 0291-2666777 Fax:2660515 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Jhunjhunu(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Karan Singh,DE(OP) GMTD, Kisan Colony, Jhunjhunu-01 Ph. 01592-251110 Fax:251117 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	JhalawarTDM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	O. L. Motis,DE(Adm) O/o TDM Jhalawar Ph. 07432-231500 Fax:230955 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Jaipur(PGMTD)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	K. G. Pareek,AGM(PR) PGMTD, Opp.G.P.O. Bldg M.I.Road, Jaipur - 302010 Ph. 0141-2379194 Fax:2372266 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Jaisalmer(TDE)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Raj Kumar ,TDE TDE, Tele.Exch. Bidg, Jaisailmer- 345001 Ph. 02992-251110 Fax:252020 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Kota(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S. K. Singal,DGM(Adm) GMTD, Road No.2,I.P.I.A., Kota-324005 Ph. 0744-2488200 Fax:2488202 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Nagaur(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	G. C. Meena,DGM(Adm) GMTD, Telephone Exch. Building, Nagaur- 341001 Ph. 01582-243333 Fax:245855 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Pali marwar(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	B. L. Chouhan,DE(Comm) GMTD, Mahavir Nagar,Pali- 306401 Ph. 02932-227700 Fax:222200 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Sriganganagar(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Ashish Kumar,DGM(Adm) GMTD, Shyam Nagar, Sriganganagar- 335001 Ph. 0154-2487111 Fax:247705 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Sikar(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Jitender Kumar,DGM(Adm) O/o GMTD Sikar Ph. 01572-254000 Fax:250099 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Sirohi(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	D. S.Kachhawah,DGM(Adm) O/o GMTD Sirohi Ph. 02972-220615 Fax:221130 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Swaimadhampur,(TDM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	R. G. Meena,DE(Admn) TDM, Maharana Pratap Colony, Sawai Madhopur - 322001 Ph. 07462-220101 Fax:221001 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Tonk(TDM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	R. L Bairwa,DE(Admn) TDM, Sindhi colony, Jaipur Road, Tonk -340001 Ph. 01432-246922 Fax:243899 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
	Udaipur(GM)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	C. S. Sharma,DGM(P&R) GMTD, Hiran Magri, Udaipur- 313002. Ph. 0294-2465500 Fax:2465253 Email:	N.K.Singh, GM(CS), O/o, CGMT, Rajasthan Telecom circle ,Jaipur., Ph. 0141-2379484, Fax: 0141-2379464.
22	Tamil Nadu Telecom Circle			
	CGM Tamilnadu	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri K Selvakumar (CPRO) %CGM BSNL No.80 Annasalai Chennai Ph. 044-28520333 Fax:044-28521362 Email:pg_tncpro@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Coimbatore	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri T Ganesan AGM(PR) % PGM BSNL Mettupalayam Road Coimbatore Ph. 0422-2430300 9486101001 Fax:0422-2430303 Email:pg_tncbt@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Cuddalore	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Ilangovan (PRO) % GMT BSNL AVR Tower Bharathi Road Cuddalore-607001 Ph. 04142-220240 Fax:04142-230840 Email:pg_tncdl@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Dharmapuri	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. C. Theerthagiri DGM (A) % GMT, BSNL,Salem Main Road, Bharathipuram, Dharmapuri-636705 Ph. 04342-234010 Fax:04342-234011 Email:pg_tndpi@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Erode	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. A. Vajravel, AGM (PR) %GMT,BSNL, Gandhi Road, Erode-638 001 Ph. 0424-2269500 Fax:0424-2252345 Email:pg_tnerd@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Karaikudi	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. N. Subbiah, AGM (O) % GMT, BSNL, No.1,3rd street, Subramaniapuram, Karaikudi-630 002. Ph. 04565-226300 Fax:04565-225500 Email:pg_tnkkd@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Kumbakonam	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. R. Rajeswaran, SDE (PR) % GMT, BSNL,CRDA Telecom District, Thangavilas Building, Kumbakonam 612 001. Ph. 0435-2421400 Fax:0435-2410348 Email:pg_tnkmb@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Madurai	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. A. Gopalan, AGM (O) % GM, BSNL, No.2, Rathinasamy Nadar Road,Bibikulam, Madurai Ph. 0452-2526666 Fax:0452-2524200 Email:pg_tnma@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Nagercoil	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. S. Kumaraswamy, SDE (OP & PG) % GMT, BSNL, Shivaji Building, Tower Junction, Nagercoil. Ph. 04652-237000 Fax:04652-235900 Email:pg_tnngc@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Nilgiris	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. G. Satyanarayana Reddy, DGM % GMT, BSNL, Grey's Hill, Coonoor-643 101 Ph. 0423-2230111 Fax:0423-2238666 Email:pg_tnnil@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Pondicherry	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. G. Ganesh, SDE (PG) % GMT,BSNL, Old CTO Building, Rangapillai Street, Pondicherry-605 001 Ph. 0413-2221222 Fax:0413-2339988 Email:pg_tnpy@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Salem	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. V. Varadarajan, DE (Commercial & Legal) % GMT, BSNLNo.1, Sreerangapalayam West street, Salem-636 007 Ph. 0427-2314545 Fax:0427-2315655 Email:pg_tnslm@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Thanjavur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. C. Manivasakam, PRO % GMT, BSNL, Balaji Nagar, Thanjavur 613 007 Ph. 04362-236000 Fax:04362-234500 Email:pg_tntnj@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Tirunelveli	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. A. Paramasivan, SDE (PG) %. GMT/BSNL, Bye Pass Road, Vannaarpet, Tirunelveli-627 003 Ph. 0462-2501910 Fax:0462-2500222 Email:pg_tntvl@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Trichy	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. V. Jayanthi, AGM (TT) % PGM,BSNL,Promenade Road, 4-A Bharathidasan Salai, Trichy Ph. 0431-2414300 Fax:0431-2400879 Email:pg_tntr@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Tuticorin	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. A. Sankaranarayanan, DGM ( A ) %. GMT, BSNL,176 Palayamkottai, Tuticorin Ph. 0461-2327000 Fax:0461-2335500 Email:pg_tntt@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Vellore	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri.M.Sambandam DE (Comml&PR) %. GMT, BSNL,No.11 Janaki ammal Nilayam Thiyagarajapuram Vellore-632001 Ph. 0416-2223059 Fax:0416-2212200 Email:pg_tnvlr@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	Virudhunagar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri. M. Balasubramaniam, AGM (A) GMT, BSNL, 131/1, Katchery Road, Virudhunagar. Ph. 04562-267300 Fax:04562-242211 Email:pg_tnvgr@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
	IMPCS	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri.Sankaranarayanan, DE (IT) % .GM MS-O, Amenity Block, New CTO Compound, Bharathidasan Salai, Trichy-1 Ph. 94432-00044 Fax:0431-2401646 Email:pg_tnimpcs@bsnl.co.in	D. Varadarajan PM(O), O/o CGM, TN Circle, 80 Annasalai, Chennai-600002, Ph.044-28521224, Fax: 044-28520044, Email: pg_tnpgm@bsnl.co.in
23	UP(E) Telecom Circle			
	UP(E) Telecom Circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Shri Devendra Singh,DGM(PG) % CGMT UP(E) Hazaratganj Lucknow Ph. 0522-2200727 Fax:0522-2231364 Email:pgupe@bsnl.in	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Allahabad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Daya Ram,AGM(OP) GMTD,Allahabad Ph. 0532-2026063 Fax:0532-2622777 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Azamgarh	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri J.L.Gupta,DE(OCB) GMTD,Azamgarh Ph. 05462-246333 Fax:05462-246501 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Barabanki	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri J.C.Singh,DE TDM,Barabanki Ph. 05248-227000 Fax:05248-226167 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Banda	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri R.R.Singh,DE(Admn.) TDM, Banda Ph. 05192-221880 Fax:05192-221399 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Baharaich	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Shahid Jamal,SDE(PG) TDM,Baharaich Ph. 05252-233363 Fax:05252-236400 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Basti	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Shankar Prasad,DE GMTD,Basti Ph. 05542-283651 Fax:05542-282555 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Ballia	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri M.P.Gupta,DE TDM, Ballia Ph. 05498-220393 Fax:05498-220687 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Deoria	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri R.N.Singh,SDE(OP) GMTD,Deoria Ph. 05568-248707 Fax:05568-248600 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Etawah	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri R.P.Ram,DE(Admn.) TDM,Etawah Ph. 05688-255555 Fax:05688-259897 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Faizabad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Subedar Pandey,DE GMTD, Faizabad Ph. 05278-220100 Fax:05278-224300 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Farrukhabad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri J.L.Shukla,AGM(Plg.) GMTD,Farukhabad Ph. 05692-240700 Fax:05692-241222 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Fatehpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri L.B.Singh,DE TDM, Fatehpur Ph. 9450945277 Fax:05180-228181 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Gorakhpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri R.N.Singh,AGM(OP) GMTD,Gorakhpur Ph. 0551-2335297 Fax:0551-2341004 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Gonda	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri B.B.Srivastava,DE(HQ) TDM,Gonda Ph. 05262-230900 9415201222 Fax:05262-233333 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Ghazipur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri C.B.Srivastava,DE TDM, Ghazipur Ph. 0548-2225888 Fax:0548-2225777 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Hamirpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri S.C.Srivastava,DE TDM, Hamirpur Ph. 05282-225500 9415200080 Fax:05282-222966 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Hardoi	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Surendra Babu,DE(A&P) TDM, Hardoi Ph. 05852-220888 Fax:05852-223223 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Jhansi	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri A.K.Sarkar,AGM(A&P) GMTD, Jhansi Ph. 0510-2371695 Fax:0510-2444999 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Jaunpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri S.S.Yadav,SDE TDM, Jaunpur Ph. 05452-264425 Fax:05452-264243 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Kanpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri R.C.Shukla,DE(Trk.) GMTD, Kanpur Ph. 0512-2311533 Fax:0512-2311505 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Lucknow	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri J.L.Srivastava,AGM(OP) PGMTD, Lucknow Ph. 0522-2619300 Fax:0522-2622200 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Lakhimpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri U.K.Srivastava,SDE GMTD, Lakhimpur Ph. 05872-273600 Fax:05872-257766 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Mainpuri	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri S.Bhagwat,DE(A&P) TDM, Mainpur Ph. 05672-236991 Fax:05672-234127 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Mau	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Mohd. Yusuf,DE TDM, Mau Ph. 0547-2500500 Fax:0547-2500301 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Mirzapur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri B.Prasad,AGM(OP) GMTD, Mirzapur Ph. 05442-221500 Fax:05442-220666 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Orai	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Prem Shankar,SDE(Comm.) TDM, Orai Ph. 05162-258777 Fax:05162-252344 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Pratapgarh	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Shyam Lal,DE TDM, Pratapgarh Ph. 05342-286100 Fax:05342-222100 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Raibareilly	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri S.B.Singh,DE TDM, Raibareilly Ph. 0535-2201415 Fax:0535-2203800 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Sultanpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri S.N.Shukla,DE GMTD,Sultanpur Ph. 05362-240333 Fax:05362-240222 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Sitapur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Ram Gopal,DE TDM, Sitapur Ph. 05862-244455 Fax:05862-243000 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Shahjahanpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri Ram Pal,DE(A&P) TDM, Shahjahanpur Ph. 05842-224400 Fax:05842-220000 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Unnao	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri PrashantAwasthi,DE TDM, Unnao Ph. 0515-2823701 Fax:0515-2823388 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
	Varanasi	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sri M.L.Agarwal,DE(Admn.) GMTD, Varanasi Ph. 0542-2507030 9415201020 Fax:0542-2225340 Email:	H.R.Shukla, GM(O.), O/o, CGMT,UP(E), M.G.Marg,Hazrat Ganj, Lucknow., 0522-2621200, Fax: 0522-2230300, Email: h-r-shukla@bsnl.co.in
24	UP(W) Telecom Circle			

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	UP(W) Telecom Circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	% CGMT UP(W) Telecom Circle, Shastri Nagar Tele.Exchange Meerut 250004	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Agra	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	BB Gosian,AGM(OP) %GMTD,BSNL Compound,Shahzadi Gwalior Road, Agra-282001 Ph. 0562-2225499 Fax:0562-2226977 Email:	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Ghaziabad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	D.K.Sharma,AGM(Op.) %GD,A-23, Jaina Tower Rajnagar, Ghaziabad-201001 Ph. 0120-2713231 Fax:----- Email:	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Meerut	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	V.P.Singh,AGM(Legal) % GMTD, GPO Compound Meerut Cantt, Meerut Ph. 0121-2644062 Fax:0121-2652300 Email:gk_upadhyay@bsnl.co.in	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Noida	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Bhaiyalal,AGM(OP) % GMTD,Sec-19 Tele.Exchange Campus,Noida Ph. 0120-2548200 Fax:0120-2530600 Email:	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Aligarh	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	J.C.Goel,DE(Plg&Op) % GMTED, Pahasu House,Civil Line Aligarh-202001 Ph. 0571-2401414 Fax:0571-2400900 Email:uspandey@bsnl.in	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Bijnore	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S.D. Gautam,ADT(OP) % GMTD Administrative Building Meerut Road Bijnore-246701 Ph. 01342-263392 Fax:01342-260404 Email:	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Bulandshahar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Beeranprajapati,AGM(A&P) % GMTD Babu Banarsi Das Trust Building,Delhi Road,Bulandshahar Ph. 05732-232400 Fax:05732-233700 Email:Beeran@bsnl.co.in	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Muzaffarnagar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Roop Chand,AGM(OP) % GMTD, New Mandi Patel Nagar Tele. Exchange, Muzaffarnagar Ph. 0131-2605800 Fax:0131-2608700 Email:	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Saharanpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	B.K.Agrawal,AGM(OP) % GMTD, Tele. Exchange Building, Mission Compound Saharanpur Ph. 0132-2724800 Fax:0132-2720022 Email:BKbsnl@yahoo.com	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Bareilly	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	R.A. Gupta,AGM(Admn.) % GMTD, CTO Compound Bareilly-243001 Ph. 0581-2470260 Fax:0581-2560000 Email:	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Mathura	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Nanak Singh,AGM(Coml.) % GMTD, 32-Civil, Ph. 0565-2401200 Fax:0565-241500 Email:	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Moradabad	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Akhilesh Sharma,SDE(OP) % GMTD, Near Railway Stadium, Civil Line Moradabad Ph. 0591-2418028 Fax:0591-2426294 Email:	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Badaun	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	H.S. Sharma,DE(Plg.) % TDM, Allahpur Road,Civil Line, Badaun-243601 Ph. 05832-220211 Fax:05832-269600 Email:hssharma@bsnl.co.in	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Etah	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Santosh Kumar,DE(A&P) % TDM,Agra Road, Etah-207001 Ph. 05742-234400 Fax: Email:santoshkumar@bsnl.co.in	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
	Pilibhit	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	P.K. Taneja,DE(MTCE) % TDM Collectariate Compound Pilibhit-262001 Ph. 05882-250630 Fax: Email:	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Rampur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	% TDM Zila Panchayat Bhawan Rampur-244901 Ph. Fax: Email:	S.C. Jain, GM(TS), o/o CGMT, MDA Building, 3rd Floor, Meerut., Ph. 0121-2641415, Fax: 0121-2411029, Email: subhashjain@bsnl.co.in
25	Uttanchal Telecom Circle			
	Uttanchal Telecom Circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Parmatma DGM(O) % CGMT Uttaranchal Dehradun Ph. 0135-2713323 Fax:0135-2714466 Email:dgmopual@sancharnet.com	J.B. Singh, GM(O) , O/o, CGMT, UAL, Dehradun, Ph. 0135-2653000, Fax: 0135-2651099, Email: gmbdual@bsnl.co.in
	Almora	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. S.S. jangpangi AGM (A&P) O/o GMTD Almora Ph. 05962-232000 Fax:05962-236136 Email:aksrivastava1@rediffmail.com	J.B. Singh, GM(O) , O/o, CGMT, UAL, Dehradun, Ph. 0135-2653000, Fax: 0135-2651099, Email: gmbdual@bsnl.co.in
	Dehradun	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. Alok Jaimal DGM( O) O/o GMTD Dehradun Ph. 0135-2714488 Fax:0135-2714466 Email:gmtddn@sancharnet.in	J.B. Singh, GM(O) , O/o, CGMT, UAL, Dehradun, Ph. 0135-2653000, Fax: 0135-2651099, Email: gmbdual@bsnl.co.in
	Hardwar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. M.L. Sharma (D.E. A&P) O/o GMTD Hardwar Ph. 01334-266900 Fax:01334-222222 Email:gmtdhwr@sancharnet.in	J.B. Singh, GM(O) , O/o, CGMT, UAL, Dehradun, Ph. 0135-2653000, Fax: 0135-2651099, Email: gmbdual@bsnl.co.in
	Nainital	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. C.S.Tiwari DGM (O) O/o GMTD Nainital Ph. 05946-225000 Fax:05946-224002 Email:kishori_ram@bsnl.in	J.B. Singh, GM(O) , O/o, CGMT, UAL, Dehradun, Ph. 0135-2653000, Fax: 0135-2651099, Email: gmbdual@bsnl.co.in
	Srinagar (Gwl)	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. A.K. Rastogi AGM (COM) O/o GMTD Srinagar (Gwl) Ph. 01346-251533 Fax:01346-252277 Email:gptripathi@bsnl.in	J.B. Singh, GM(O) , O/o, CGMT, UAL, Dehradun, Ph. 0135-2653000, Fax: 0135-2651099, Email: gmbdual@bsnl.co.in
	New Tehri	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Sh. R.N. Tiwari D.E. A&P) O/o TDM New Tehri Ph. 01376-232900 Fax:01376-233888 Email:tdm_utk@sancharnet.in	J.B. Singh, GM(O) , O/o, CGMT, UAL, Dehradun, Ph. 0135-2653000, Fax: 0135-2651099, Email: gmbdual@bsnl.co.in

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
26	W. B. Telecom Circle			
	W. B. Telecom Circle Office	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	R.S. Murmu, DGM(OP) O/o CGMT, W.B. Circle, 1, Council House Street, Kolkata-700001. Ph. 033-2242-0644 Fax:033-22435722 Email:dgmopwb@sancharika.com	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Asansol	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	A.R. Mallick, DE (Plg). O/O G.M Asansol, Apcar Garden, Asansol. Ph. 0341-2259000 Fax:0341- 2252565 Email:gmaslwb@sancharika.com	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Bankura	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Madhumay Sahana, SDE (Com) O/O GM Bankura, P.O. & Dist. Bankura. Ph. 03242- 241950 Fax:03242- 241950 Email:sdecombkuwb@sancharnet.in	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Berhampore	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Gautam Das, PRO. O/O GM Berhampore, Sancharika, Berhampore, Dist. Murshidabad. Ph. 03482- 267177 Fax:03482- 251542 Email:Sde_mktgbhb@sancharnet.in	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Kolkata	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	P.K. Mukhopadhyay, DE (Admn.) O/o GM Kolkata SSA, 135A, B.R.B. Bose Road, Kol-1. Ph. 033-22422777 Fax:033- 22421028 Email:deadminalwb@sancharika.com	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Coochbehar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	P. Dasgupta, SDE (PRO) O/o TDM Coochbehar, P.O. & Dist. Coochbehar. Ph. Fax: Email:gmcobwb@sancharika.com	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Gangtok	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	H. Basumata, DE (OSD) O/O GMT, Gangtok, Gangtok, Sikkim. Ph. 03592- 202699 Fax:03592- 221666 Email:hbasumata@bsnl.co.in	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Jalpaiguri	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	A.K. Saha, SDE (Legal). O/O GM Jalpaiguri, Nayabasti, Jalpaiguri. Ph. 03561-228999 Fax:03561- 226560 Email:sdesjjpgwb@sancharika.com	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.

**Service Provider: BSNL**

Sl. No	Service Area including SSA	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Kharagpur	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	A.R. Das, SDE (PRO). O/O GM Kharagpur, Chhota Tangra, P.O. Kharagpur, West Medinipur. Ph. 03222- 227888 Fax:03222- 227888 Email:gmkgp@sancharnet.in	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Krishnagar	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	S.K. Saha, DE (Com & Legal) O/O GM Krishnagar, Nakshatra Bhawan, Krishnagar, Nadia. Ph. 03472- 251051 Fax:03472- 250966 Email:deackshwb@sancharika.com	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Malda	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Ganesh Soren, SDE (PRO & Com). O/O GM Malda, New Telephone Exchange Building, Malda. Ph. 03512- 252522 Fax:03512- 253191 Email:gmmlddb@sancharika.com	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Purulia	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Tapas Chakraborty, SDE (Com). O/O TDM Purulia, Deshbandhu Road, Purulia. Ph. 03252- 224767 Fax:03252- 225001 Email:sdecomprlwb@sancharika.com	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Raiganj	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Monojit Chakraborty, SDE (Legal & PR). O/O GM Raiganj, SBI Building, Uttardinajpur, Raiganj. Ph. 03523- 252679 Fax:03523- 250399 Email:sdeplgrnjwb@sancharika.com	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Siliguri	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	Mihir Nandy, SDE (PRO) O/O GM Siliguri, College Para, Siliguri. Ph. 0353- 2431746 Fax:0353- 2537392 Email:sdeprsg@sancharnet.in	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.
	Suri	Basic Services & Broadband: 1500, GSM Mobile : 9400024365, Broadband & Internet Services: 1800-424-1600 , MPLS & other Data Services: 1800-425-1957	R.B. Majhi, DE (Plg). GM Suri, Samanta Bazar, Suri, Birbhum. Ph. 03462- 258333 Fax:03462-255100 Email:deplgsriwb@sancharika.com	S.K.Bose, GM(O), O/o, CGMT, W.Bengal Telecom Circle, Kolkata., Ph. 033-22100068, Fax: 033-22100069, Email: gmowb@sancharika.com.





























































































