

**Service Provider: Reliance Communication Ltd., Reliance Telecom Ltd., Reliable Internet Services Ltd.**

Sl. No	Service Area	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Reliance Communication Ltd.			
1	ANDHRA PRADESH	Postpad : *222 Prepaid : *333	Mr. Nandan Babu 6-3-1090/D/3, 4th Floor, Munawar Chambers, Raj Bhavan Road, Somajiguda, Hyderabad - 500082. Phone : 040-30331771.	Mr. Vivekananda Aryasri 6-3-1090/D/3, 4th Floor, Munawar Chambers, Raj Bhavan Road, Somajiguda, Hyderabad - 500082. Phone : 040-30331777. Email : Rcomappellateauthority.AP@relianceada.com, Fax : 040-30331744
2	BIHAR/JHARKHAND	Postpad : *222 Prepaid : *333	Mr. Syed Haider, 15th Floor, Biscomaun Towers, West Gandhi Maidan, Patna - 800001. Phone : 0612-3260762. Email : Rcomnodalofficer.Bihar@relianceada.com Fax : 0612-2206816	Mr. Manish Sinha 15th Floor, Biscomaun Towers, West Gandhi Maidan, Patna - 800001. Phone : 0612-3264538 Email : Rcomappellateauthority.Bihar@relianceada.com Fax : 0612-2206816.
3	KOLKATTA	Postpad : *222 Prepaid : *333	Ms. Dola Bose Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30332584 Email : RCOMNodalOfficer.KOL@relianceada.com Fax : 033 30288962	Mr. Mahendra K Pandey Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30331996. Email : RCOMAppellateAuthority.KOL@relianceada.com, Fax : 033 30288962.
4	CHENNAI	Postpad : *222 Prepaid : *333	Ms. Venkateswari Arumugham 6, Haddows Road, Nungambakkam, Chennai - 600006. Phone : 044-30352950 Email : Rcomnodalofficer.Chennai@relianceada.com, Fax : 044- 30353434	Mr. Boban C Mathew 6, Haddows Road, Nungambakkam, Chennai - 600006. Phone : 044-30353216. Email : Rcomappellateauthority.Chennai@relianceada.com, Fax : 044- 30353434
5	DELHI	Postpad : *222 Prepaid : *333	Mr. Manmohan Saini 12th Floor, Vijaya Building, Barakhamba Road, New Delhi 110001. Phone : 011-30332606 Email : Rcomnodalofficer.Delhi@relianceada.com, Fax : 011-30331833.	Mr. Anil Kaila 4th Floor, Vijaya Building, Barakhamba Road, New Delhi 110001. Phone : 011-30320171. Email : Rcomappellateauthority.Delhi@relianceada.com, Fax : 011-30320142

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6	GUJARAT	Postpad : *222 Prepaid : *333	Mr. Sudhir Bhaduri Reliance ADAG House, 100 ft. Road, Prahlad Nagar Road, Ahmedabad- 380051. Phone : 079-30331424 Email : Rcomnodalofficer.GJ@relianceada.com, Fax : 079-30331502	Mr. Chetan Madhani Reliance ADAG House, 100 ft. Road, Prahlad Nagar Road, Ahmedabad- 380051. Phone : 079 30331523 Email : Rcomappellateauthority.GJ@relianceada.com, Fax : 079-30343546
7	HARAYANA	Postpad : *222 Prepaid : *333	Ms. Setu Saini Natraj Building, Second Floor, Near Red Ligh Chauk, Panipat-132103. Phone : 09355120065. Email : Rcomnodalofficer.Haryana@relianceada.com Fax : 0172-3032167.	Ms. Sonia Pillai Natraj Building, Second Floor, Near Red Ligh Chauk, Panipat-132103. Phone : 09355120064. Email : Rcomappellateauthority.Haryana@relianceada.com Fax : 0172-3032167
8	HIMACHAL PRADESH	Postpad : *222 Prepaid : *333	Mr. Ashutosh Kashyap Bhrata Sadan, Opposite SBI Zonal Office, Kasumpti, Shimla -171009. Phone : 09817020065 Email : Rcomnodalofficer.HP@relianceada.com Fax : 0177 3031327.	Ms. Preeti Namdeo Bhrata Sadan, Opposite SBI Zonal Office, Kasumpti, Shimla -171009. Phone : 09817020064 Email : Rcomappellateauthority.HP@relianceada.com Fax : 0177 3031327.
9	JAMMU & KASHMIR	Postpad : *222 Prepaid : *333	Mr. Anil Verma 20 C Gandhi Nagar Extn Jammu. Phone : 09306060005 Email : Rcomnodalofficer.JK@relianceada.com Fax : 0191-2450120	Mr. Arun Gulia 20 C Gandhi Nagar Extn Jammu. Phone : 09306055550. Email : Rcomappellateauthority.JK@relianceada.com Fax : 0191-2450120
10	KARNATAKA	Postpad : *222 Prepaid : *333	Ms. Lakshmi V "Subramanya Arcade" Tower B, No. 12/2, Ground Floor, Banerghatta Raod, Bangalore -560029. Phone : 08030332620/ 30332676. Email : Rcomnodalofficer.Karnataka@relianceada.com Fax : 080 30332420.	Mr. Hariharan Vilayanur "Subramanya Arcade" Tower B, No. 12/2, Ground Floor, Banerghatta Raod, Bangalore -560029. Phone : 080 30332804 Email : Rcomappellateauthority.Karnataka@relianceada.com Fax : 080 30332420.
11	KERALA	Postpad : *222 Prepaid : *333	Ms. Deepa Suresh A & P Arcade, S A Road, Kadavanthra, Cochin - 682016. Phone : 0484-3031248 Email : Rcomnodalofficer.kerala@relianceada.com,. Fax : 0484-3031512.	Mr. Boban C Mathew A & P Arcade, S A Road, Kadavanthra, Cochin - 682016. Phone : 0484-3290054. Email : Rcomappellateauthority.Kerala@relianceada.com, Fax : 0484-3031512

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12	MADHYA PRADESH & CG	Postpad : *222 Prepaid : *333	Mr. Sourabh Khede A-Block, 3rd floor, Manasarovar Complex, Hoshngabad Road, Bhopal - 462016. Phone : 0755-3031637. Email : Rcomnodalofficer.MP@relianceada.com, Fax : 0755-3031007.	Mr. Virender Bhandari A-Block, 3rd floor, Manasarovar Complex, Hoshngabad Road, Bhopal - 462016 Phone : 0755-3031025, 3031625 Email : Rcomappellateauthority.MP@relianceada.com, Fax : 0755-3031007.
13	MAHARASHTRA	Postpad : *222 Prepaid : *333	Ms. Preeti Chhabria 6th Floor, Kumar Cerebrum - IT Park, S.No-13B 1+2+3 & 14 part, Vadgaonsheri, Pune - 411014. Phone : 020-30346328 Email : Rcomnodalofficer.MH@relianceada.com, Fax : 020-30346910	Mr. Narindra Raheja Fortune 2000, C-3, G Block, Bandra Kurla Complex, Bandra (East), Mumbai 400051 Phone : 022-30364702. Email : Rcomappellateauthority.Mumbai@relianceada.com Fax : 022-30364790
14	MUMBAI	Postpad : *222 Prepaid : *333	Mr. Tilak Chatterjee 7th Floor, Fortune 2000, C-3, G Block, Bandra Kurla Complex, Bandra (East), Mumbai 400051. Phone : 022-32978900 Email : Rcomnodalofficer.Mumbai@relianceada.com, Fax: 022-30364905.	Mr. Narindra Raheja Fortune 2000, C-3, G Block, Bandra Kurla Complex, Bandra (East), Mumbai 400051. Phone : 022-30364702 Email : Rcomappellateauthority.Mumbai@relianceada.com Fax : 022-30364790
15	ORISSA	Postpad : *222 Prepaid : *333	Mr. Sourabh Khede Fortune Tower, 6th Floor, C-Wing Maitri Vihar, Chandrashekharpur, Bhubaneshwar - 751023 Phone : 0674-3031947. Email : RCOMNodalOfficer.Orissa@Relianceada.com, Fax : 0674-3031053	Mr. Virender Bhandari Fortune Tower, 6th Floor, C-Wing Maitri Vihar, Chandrashekharpur, Bhubaneshwar - 751023. Phone : 0674-3031948. Email : RCOMAppellateAuthority.Orissa@Relianceada.com, Fax : 0674-3031053
16	RAJASTHAN	Postpad : *222 Prepaid : *333	Mr. Sudhir Bhaduri D - 69, Sardar Patel Marg, C - Scheme, Jaipur - 302001. Phone : 0141-3031596. Email : Rcomnodalofficer.RJ@relianceada.com, Fax : 0141-3031412.	Mr. Chetan Madhani D - 69, Sardar Patel Marg, C - Scheme, Jaipur - 302001. Phone : 0141-3031551 Email : Rcomappellateauthority.RJ@relianceada.com, Fax : 0141-3031552.
17	TAMIL NADU	Postpad : *222 Prepaid : *333	Ms. Venkateswari Arumugham 6, Haddows Road, Nungambakkam, Chennai - 600006. Phone : 044-30352950. Email : Rcomnodalofficer.TN@relianceada.com, Fax : 044- 30353434.	Mr. Boban C Mathew 6, Haddows Road, Nungambakkam, Chennai - 600006. Phone : 044-30353432 Email : Rcomappellateauthority.TN@relianceada.com, Fax : 044- 30353434

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18	UTTAR PRADESH (EAST)	Postpad : *222 Prepaid : *333	Ms. Shweta Mishra 1st Floor Magnum Plaza ,Eldeco Greens , Gomti Nagar , Lucknow - 226010. Phone : 0522-3031640. Email : RCOMNodalOfficer.UPE@relianceada.com, Fax : 0522-3031059.	Mr. Neeraj kumar Gupta 1st Floor Magnum Plaza ,Eldeco Greens , Gomti Nagar , Lucknow - 226010. Phone : 0522-3031758. Email : RCOMAppellateAuthority.UPE@relianceada.com,Fax : 0522-3031059
19	UTTAR PRADESH (WEST)	Postpad : *222 Prepaid : *333	Ms. Jaspreet Kaur 407/1, 2nd Floor, Mangal Pandey Nagar, University Road Meerut - 250001 Phone : 0121-3031423..Email : RCOMNodalOfficer.UPW@relianceada.com, Fax : 0121-3031463	Mr. Neeraj kumar Gupta 1st Floor Magnum Plaza ,Eldeco Greens , Gomti Nagar , Lucknow - 226010. Phone : 0522-3031758. Email : RCOMAppellateAuthority.UPW@relianceada.com,Fax : 0522-3031059.
20	WEST BENGAL	Postpad : *222 Prepaid : *333	Ms. Dola Bose Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30332584. Email: RCOMNodalOfficer.WB@relianceada.com, Fax : 033 30288962	Mr. Mahendra K Pandey Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071 Phone : 033-30331996 Email: RCOMAppellateAuthority.WB@relianceada.com Fax : 033 30288962,
21	PUNJAB	Postpad : *222 Prepaid : *333	Ms. Gurvinderjit Kaur Floor, Tower F, DLF Building Plot No 2, Rajiv Gandhi Technology Park, Chandigarh 160 101.Phone : 0172-3251959. Email : Rcomnodalofficer.Punjab@relianceada.com Fax : 0172-3032167.	Ms. Ramani Thakorel Floor, Tower F, DLF Building Plot No 2, Rajiv Gandhi Technology Park, Chandigarh 160 101. Phone : 09317720064Email : Rcomappellateauthority.Punjab@relianceada.com Fax : 0172-3032167.

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	<b>Reliance Telecom Ltd.</b>			
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1	ASSAM	Postpaid : *222 Prepaid : *333	Ms. Tina Ghosh Reliance Telecom Ltd. Mega Plaza, 3rd Floor, Christian Basti, G.S. Road , Guwahati – 781005, Assam. Phone : 9864019990. Email : Rtlnodalofficer.Assam@relianceada.com, Fax: 0361-2341495	Mr. Rupankar Barua Mega Plaza, 3rd Floor, Christian Basti, GS Road, Guwahati - 781005. Phone : 9864019520. Email : Rtlappellateauthority.Assam@relianceada.com, Fax: 0361-2341495
2	NORTH EAST	Postpaid : *222 Prepaid : *333	Mr. Subhashish Dhar 1st Floor, Building of Mrs. A. L. Blah, Opp. DIPR Office, Lower Lachumiere, Shillong – 793001, Meghalaya Phone : 9863019990. Email : Rtlnodalofficer.NE@relianceada.com Fax: 0364-2228330	Mr. Jitendra Nath Sharmah Mega Plaza, 3rd Floor, Christian Basti, GS Road, Guwahati - 781005 Assam Phone : 9863719520 Email : Rtlappellateauthority.NE@relianceada.com, Fax: 0361-2341495
3	BIHAR/JHARKHAND	Postpaid : *222 Prepaid : *333	Mr. Syed Haider 15th Floor, BISCO Man Tower, West Gandhi Maidan, Patna - 800001. Phone : 0612-3292417 Extn 295 Fax: 0612- 2206816 Email : Rtlnodalofficer.Bihar@relianceada.com	Mr. Manish Sinha 15th Floor, BISCO Man Tower, West Gandhi Maidan, Patna - 800001. Phone : 0612-3264538. Email : Rtlappellateauthority.Bihar@relianceada.com Fax: 0612-2206816
4	KOLKATTA	Postpaid : *222 Prepaid : *333	Ms. Dola Bose Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30332584. Email : Rtlnodalofficer.KOL@relianceada.com, Fax: 033-30288962	Mr. Mahendra K Pandey Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30331996. Email : Rtlappellateauthority.KOL@relianceada.com, Fax: 033-30288962

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5	HIMACHAL PRADESH	Postpaid : *222 Prepaid : *333	Mr. Ashutosh Kashyap Bhrata Sadan, Opposite SBI Zonal Office, Kasumpti, Shimla -171009. Phone : 9817020065. Email : Reliancenodalofficer.HP@relianceada.com Fax: 0177-3031327	Ms. Preeti Namdeo Bhrata Sadan, Opposite SBI Zonal Office, Kasumpti, Shimla -171009. Phone : 9817020064. Email : Relianceappellateauthority.HP@relianceada.com Fax: 0177-3031327
6	MADHYA PRADESH & CG	Postpaid : *222 Prepaid : *333	Mr. Sourabh Khede A-Block, 3rd floor, Manasarovar Complex, Hoshngabad Road, Bhopal - 462016. Phone : 0755-3031637. Email : Rtlnodalofficer.MP@relianceada.com, Fax: 0755-3031007	Mr. Virender Bhandari A-Block, 3rd floor, Manasarovar Complex, Hoshngabad Road, Bhopal - 462016. Phone : 0755-3031025/625 Email : Rtlappellateauthority.MP@relianceada.com, Fax: 0755-3031007
7	ORISSA	Postpaid : *222 Prepaid : *333	Mr. Sourabh Khede Fortune Tower, 6th Floor, C-Wing Maitri Vihar, Chandrashekharapur, Bhubaneshwar - 751023. Phone : 9861019569 Email : Rtlnodalofficer.Orissa@relianceada.com, Fax :0674-3031053	Mr. Amio Sharma Fortune Tower, 6th Floor, C-Wing Maitri Vihar, Chandrashekharapur, Bhubaneshwar - 751023. Phone : 9861019568 Email : Rtlappellateauthority.Orissa@Relianceada.com, Fax :0674-3031053
8	WEST BENGAL	Postpaid : *222 Prepaid : *333	Ms. Neelam Chatterjee 3rd Floor, Spencer Plaza, Burdwan Road, Siliguri - 734 005 Phone : 9832022168 Email: Rtlnodalofficer.WB@relianceada.com, Fax :0353-2500795	Mr. Dhritiman Lahiri Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-39870521. Email: Rtlappellateauthority.WB@relianceada.com, Fax :033-30288962
	Reliable Internet Services Ltd.			
1	Kolkata	9883098830	Sh. Mahendra K.Pandey, Commercial Head, 34 Chowrangee, 3rd Floor, Kolkata. 700071. Ph.09883019699, Fax. No. 033-30288962, Email: rtlnodalofficer.kol@relianceada.com	Sh. Sudip Bose, Head Marketing, DN-53, Sector V, Salt Lake Kolkata-91,. Ph. 9883019700, Fax No. 033 - 30288962, Email: relianceappellateauthority.kol@relianceada.com