

Service Provider: Reliance Communication Ltd., Reliance Telecom Ltd., Reliable Internet Services Ltd.

Sl. No	Service Area	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Reliance Communication Ltd.			
1	ANDHRA PRADESH	Postpad : *222 Prepaid : *333	Mr. Nandan Babu 6-3-1090/D/3, 4th Floor, Munawar Chambers, Raj Bhavan Road, Somajiguda, Hyderabad - 500082. Phone : 040-30331771.	Mr. Vivekananda Aryasri 6-3-1090/D/3, 4th Floor, Munawar Chambers, Raj Bhavan Road, Somajiguda, Hyderabad - 500082. Phone : 040-30331777. Email : Rcomappellateauthority.AP@relianceada.com, Fax : 040-30331744
2	BIHAR/JHARKHAND	Postpad : *222 Prepaid : *333	Mr. Syed Haider, 15th Floor, Biscomaun Towers, West Gandhi Maidan, Patna - 800001. Phone : 0612-3260762. Email : Rcomnodalofficer.Bihar@relianceada.com Fax : 0612-2206816	Mr. Manish Sinha 15th Floor, Biscomaun Towers, West Gandhi Maidan, Patna - 800001. Phone : 0612-3264538 Email : Rcomappellateauthority.Bihar@relianceada.com Fax : 0612-2206816.
3	KOLKATTA	Postpad : *222 Prepaid : *333	Ms. Dola Bose Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30332584 Email : RCOMNodalOfficer.KOL@relianceada.com Fax : 033 30288962	Mr. Mahendra K Pandey Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30331996. Email : RCOMAppellateAuthority.KOL@relianceada.com, Fax : 033 30288962.
4	CHENNAI	Postpad : *222 Prepaid : *333	Ms. Venkateswari Arumugham 6, Haddows Road, Nungambakkam, Chennai - 600006. Phone : 044-30352950 Email : Rcomnodalofficer.Chennai@relianceada.com, Fax : 044- 30353434	Mr. Boban C Mathew 6, Haddows Road, Nungambakkam, Chennai - 600006. Phone : 044-30353216. Email : Rcomappellateauthority.Chennai@relianceada.com, Fax : 044- 30353434
5	DELHI	Postpad : *222 Prepaid : *333	Mr. Manmohan Saini 12th Floor, Vijaya Building, Barakhambha Road, New Delhi 110001. Phone : 011-30332606 Email : Rcomnodalofficer.Delhi@relianceada.com, Fax : 011-30331833.	Mr. Anil Kaila 4th Floor, Vijaya Building, Barakhamba Road, New Delhi 110001. Phone : 011-30320171. Email : Rcomappellateauthority.Delhi@relianceada.com, Fax : 011-30320142

Sl. No	Service Area	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
6	GUJARAT	Postpad : *222 Prepaid : *333	Mr. Sudhir Bhaduri Reliance ADAG House, 100 ft. Road, Prahlad Nagar Road, Ahmedabad- 380051. Phone : 079-30331424 Email : Rcomnodalofficer.GJ@relianceada.com, Fax : 079-30331502	Mr. Chetan Madhani Reliance ADAG House, 100 ft. Road, Prahlad Nagar Road, Ahmedabad- 380051. Phone : 079 30331523 Email : Rcomappellateauthority.GJ@relianceada.com, Fax : 079-30343546
7	HARAYANA	Postpad : *222 Prepaid : *333	Ms. Setu SainiNatraj Building, Second Floor, Near Red Ligh Chauk, Panipat-132103. Phone : 09355120065. Email : Rcomnodalofficer.Haryana@relianceada.com Fax : 0172-3032167.	Ms. Sonia PillaiNatraj Building, Second Floor, Near Red Ligh Chauk, Panipat-132103. Phone : 09355120064. Email : Rcomappellateauthority.Haryana@relianceada.com Fax : 0172-3032167
8	HIMACHAL PRADESH	Postpad : *222 Prepaid : *333	Mr. Ashutosh Kashyap Bhrata Sadan, Opposite SBI Zonal Office, Kasumpti, Shimla -171009. Phone : 09817020065 Email : Rcomnodalofficer.HP@relianceada.com Fax : 0177 3031327.	Ms. Preeti Namdeo Bhrata Sadan, Opposite SBI Zonal Office, Kasumpti, Shimla -171009. Phone : 09817020064 Email : Rcomappellateauthority.HP@relianceada.com Fax : 0177 3031327.
9	JAMMU & KASHMIR	Postpad : *222 Prepaid : *333	Mr. Anil Verma 20 C Gandhi Nagar Extn Jammu. Phone : 09306060005 Email : Rcomnodalofficer.JK@relianceada.com Fax : 0191-2450120	Mr. Arun Gulia 20 C Gandhi Nagar Extn Jammu. Phone : 09306055550. Email : Rcomappellateauthority.JK@relianceada.com Fax : 0191-2450120
10	KARNATAKA	Postpad : *222 Prepaid : *333	Ms. Lakshmi V "Subramanya Arcade" Tower B, No. 12/2, Ground Floor, Banerghatta Raod, Bangalore -560029. Phone : 08030332620/ 30332676. Email : Rcomnodalofficer.Karnataka@relianceada.com Fax : 080 30332420.	Mr. Hariharan Vilayanur "Subramanya Arcade" Tower B, No. 12/2, Ground Floor, Banerghatta Raod, Bangalore -560029. Phone : 080 30332804 Email : Rcomappellateauthority.Karnataka@relianceada.com Fax : 080 30332420.
11	KERALA	Postpad : *222 Prepaid : *333	Ms. Deepa Suresh A & P Arcade, S A Road, Kadavanthra, Cochin - 682016. Phone : 0484-3031248 Email : Rcomnodalofficer.kerala@relianceada.com,. Fax : 0484-3031512.	Mr. Boban C Mathew A & P Arcade, S A Road, Kadavanthra, Cochin - 682016. Phone : 0484-3290054. Email : Rcomappellateauthority.Kerala@relianceada.com, Fax : 0484-3031512

Sl. No	Service Area	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
12	MADHYA PRADESH & CG	Postpad : *222 Prepaid : *333	Mr. Sourabh Khede A-Block, 3rd floor, Manasarovar Complex, Hoshngabad Road, Bhopal - 462016. Phone : 0755-3031637. Email : Rcomnodalofficer.MP@relianceada.com, Fax : 0755-3031007.	Mr. Virender Bhandari A-Block, 3rd floor, Manasarovar Complex, Hoshngabad Road, Bhopal - 462016 Phone : 0755-3031025, 3031625 Email : Rcomappellateauthority.MP@relianceada.com, Fax : 0755-3031007.
13	MAHARASHTRA	Postpad : *222 Prepaid : *333	Ms. Preeti Chhabria 6th Floor, Kumar Cerebrum - IT Park, S.No-13B 1+2+3 & 14 part, Vadgaonsheri, Pune - 411014. Phone : 020-30346328 Email : Rcomnodalofficer.MH@relianceada.com, Fax : 020-30346910	Mr. Narindra Raheja Fortune 2000, C-3, G Block, Bandra Kurla Complex, Bandra (East), Mumbai 400051 Phone : 022-30364702. Email : Rcomappellateauthority.Mumbai@relianceada.com Fax : 022-30364790
14	MUMBAI	Postpad : *222 Prepaid : *333	Mr. Tilak Chatterjee 7th Floor, Fortune 2000, C-3, G Block, Bandra Kurla Complex, Bandra (East), Mumbai 400051. Phone : 022-32978900 Email : Rcomnodalofficer.Mumbai@relianceada.com, Fax: 022-30364905.	Mr. Narindra Raheja Fortune 2000, C-3, G Block, Bandra Kurla Complex, Bandra (East), Mumbai 400051. Phone : 022-30364702 Email : Rcomappellateauthority.Mumbai@relianceada.com Fax : 022-30364790
15	ORISSA	Postpad : *222 Prepaid : *333	Mr. Sourabh Khede Fortune Tower, 6th Floor, C-Wing Maitri Vihar, Chandrashekharpur, Bhubaneshwar - 751023 Phone : 0674-3031947. Email : RCOMNodalOfficer.Orissa@Relianceada.com, Fax : 0674-3031053	Mr. Virender Bhandari Fortune Tower, 6th Floor, C-Wing Maitri Vihar, Chandrashekharpur, Bhubaneshwar - 751023. Phone : 0674-3031948. Email : RCOMAppellateAuthority.Orissa@Relianceada.com, Fax : 0674-3031053
16	RAJASTHAN	Postpad : *222 Prepaid : *333	Mr. Sudhir Bhaduri D - 69, Sardar Patel Marg, C - Scheme, Jaipur - 302001. Phone : 0141-3031596. Email : Rcomnodalofficer.RJ@relianceada.com, Fax : 0141-3031412.	Mr. Chetan Madhani D - 69, Sardar Patel Marg, C - Scheme, Jaipur - 302001. Phone : 0141-3031551 Email : Rcomappellateauthority.RJ@relianceada.com, Fax : 0141-3031552.
17	TAMIL NADU	Postpad : *222 Prepaid : *333	Ms. Venkateswari Arumugham 6, Haddows Road, Nungambakkam, Chennai - 600006. Phone : 044-30352950. Email : Rcomnodalofficer.TN@relianceada.com, Fax : 044- 30353434.	Mr. Boban C Mathew 6, Haddows Road, Nungambakkam, Chennai - 600006. Phone : 044-30353432 Email : Rcomappellateauthority.TN@relianceada.com, Fax : 044- 30353434

Sl. No	Service Area	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
18	UTTAR PRADESH (EAST)	Postpad : *222 Prepaid : *333	Ms. Shweta Mishra 1st Floor Magnum Plaza ,Eldeco Greens , Gomti Nagar , Lucknow - 226010. Phone : 0522-3031640. Email : RCOMNodalOfficer.UPE@relianceada.com, Fax : 0522-3031059.	Mr. Neeraj kumar Gupta 1st Floor Magnum Plaza ,Eldeco Greens , Gomti Nagar , Lucknow - 226010. Phone : 0522-3031758. Email : RCOMAppellateAuthority.UPE@relianceada.com,Fax : 0522-3031059
19	UTTAR PRADESH (WEST)	Postpad : *222 Prepaid : *333	Ms. Jaspreet Kaur 407/1, 2nd Floor, Mangal Pandey Nagar, University Road Meerut - 250001 Phone : 0121-3031423..Email : RCOMNodalOfficer.UPW@relianceada.com, Fax : 0121-3031463	Mr. Neeraj kumar Gupta 1st Floor Magnum Plaza ,Eldeco Greens , Gomti Nagar , Lucknow - 226010. Phone : 0522-3031758. Email : RCOMAppellateAuthority.UPW@relianceada.com,Fax : 0522-3031059.
20	WEST BENGAL	Postpad : *222 Prepaid : *333	Ms. Dola Bose Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30332584. Email: RCOMNodalOfficer.WB@relianceada.com, Fax : 033 30288962	Mr. Mahendra K Pandey Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071 Phone : 033-30331996 Email: RCOMAppellateAuthority.WB@relianceada.com Fax : 033 30288962,
21	PUNJAB	Postpad : *222 Prepaid : *333	Ms. Gurvinderjit Kaur Floor, Tower F, DLF Building Plot No 2, Rajiv Gandhi Technology Park, Chandigarh 160 101.Phone : 0172-3251959. Email : Rcomnodalofficer.Punjab@relianceada.com Fax : 0172-3032167.	Ms. Ramani Thakorel Floor, Tower F, DLF Building Plot No 2, Rajiv Gandhi Technology Park, Chandigarh 160 101. Phone : 09317720064Email : Rcomappellateauthority.Punjab@relianceada.com Fax : 0172-3032167.

Sl. No	Service Area	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
	Reliance Telecom Ltd.			
1	ASSAM	Postpaid : *222 Prepaid : *333	Ms. Tina Ghosh Mega Plaza, 3rd Floor, Christian Basti, G.S. Road , Guwahati – 781005, Assam. Phone : 09864019990. Email : Rtlnodalofficer.Assam@relianceada.com, Fax: 0361-2341495	Mr. Jitendra Nath Sharmah Mega Plaza, 3rd Floor, Christian Basti, GS Road, Guwahati - 781005. Phone : 09864019520. Email : Rcomappellateauthority.Assam@relianceada.com, Fax: 0361-2341495
2	NORTH EAST	Postpaid : *222 Prepaid : *333	Mr. Subhashish Dhar 2nd Floor, Building of Mrs. A. L. Blah, Opp. DIPR Office, Lower Lachumiere, Shillong – 793001, Meghalaya Phone : 09863019990. Email : rtlnodalofficer.ne@relianceada.com Fax: 0364-2228330	Mr. Jitendra Nath Sharmah Mega Plaza, 3rd Floor, Christian Basti, GS Road, Guwahati - 781005. Phone : 09864019520. Email : Rcomappellateauthority.Assam@relianceada.com, Fax: 0361-2341495
3	BIHAR/JHARKHAND	Postpaid : *222 Prepaid : *333	Mr. Syed Haider 15th Floor, Biscomaun Towers, West Gandhi Maidan, Patna - 800001. Phone : 0612-3260762 Fax: 0612-2206816 Email : Rcomnodalofficer.Bihar@relianceada.com	Mr. Manish Sinha 15th Floor, Biscomaun Towers, West Gandhi Maidan, Patna - 800001. Phone : 0612-3264538. Email : Rcomappellateauthority.Bihar@relianceada.com Fax: 0612-2206816
4	KOLKATTA	Postpaid : *222 Prepaid : *333	Ms. Dola Bose Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30332584. Email : RCOMNodalOfficer.KOL@relianceada.com, Fax: 033-30288962	Mr. Mahendra K Pandey Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30331996. Email : RCOMAppellateAuthority.KOL@relianceada.com, Fax: 033-30288962
5	HIMACHAL PRADESH	Postpaid : *222 Prepaid : *333	Mr. Ashutosh Kashyap Bhrata Sadan, Opposite SBI Zonal Office, Kasumpti, Shimla -171009. Phone : 09817020065. Email : Rcomnodalofficer.HP@relianceada.com Fax: 0177-3031327	Ms. Preeti Namdeo Bhrata Sadan, Opposite SBI Zonal Office, Kasumpti, Shimla -171009. Phone : 09817020064. Email : Rcomappellateauthority.HP@relianceada.com Fax: 0177-3031327

Sl. No	Service Area	Call Center Contact Number (Toll Free)	Name, address and contact details of Nodal officer	Name, address and contact details of Appellate Authority
6	MADHYA PRADESH & CG	Postpaid : *222 Prepaid : *333	Mr. Sourabh Khede A-Block, 3rd floor, Manasarovar Complex, Hoshngabad Road, Bhopal - 462016. Phone : 0755-3031637. Email : Rcomnodalofficer.MP@relianceada.com, Fax: 0755-3031007	Mr. Virender Bhandari A-Block, 3rd floor, Manasarovar Complex, Hoshngabad Road, Bhopal - 462016. Phone : 0755-3031025 Email : Rcomappellateauthority.MP@relianceada.com, Fax: 0755-3031007
7	ORISSA	Postpaid : *222 Prepaid : *333	Mr. Sourabh Khede Fortune Tower, 6th Floor, C-Wing Maitri Vihar, Chandrashekharapur, Bhubaneshwar - 751023. Phone : 0674-3031947. Email : RCOMNodalOfficer.Orissa@Relianceada.com, Fax :0674-3031053	Mr. Virender Bhandari Fortune Tower, 6th Floor, C-Wing Maitri Vihar, Chandrashekharapur, Bhubaneshwar - 751023. Phone : 0674-3031948. Email : RCOMAppellateAuthority.Orissa@Relianceada.com, Fax :0674-3031053
29	WEST BENGAL	Postpaid : *222 Prepaid : *333	Ms. Dola Bose Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30332584. Email: RCOMNodalOfficer.WB@relianceada.com, Fax :033-30288962	Mr. Mahendra K Pandey Reliance House, 3rd Floor, 34 Chowringhee Road, Kolkata 700071. Phone : 033-30331996. Email: RCOMAppellateAuthority.WB@relianceada.com, Fax :033-30288962
	Reliable Internet Services Ltd.			
1	Kolkata	9883098830	Sh. Mahendra K.Pandey, Commercial Head, 34 Chowrangee, 3rd Floor, Kolkata. 700071. Ph.09883019699, Fax. No. 033-30288962, Email: rtlnodalofficer.kol@relianceada.com	Sh. Sudip Bose, Head Marketing, DN-53, Sector V, Salt Lake Kolkata-91,. Ph. 9883019700, Fax No. 033 - 30288962, Email: relianceappellateauthority.kol@relianceada.com