



OTHER SERVICE PROVIDERS ASSOCIATION OF INDIA

Registered under societies Registration Act of XXI, 1860, by Govt. of NCT of Delhi

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President

SANJAY DIWAN
Vice President

SANJAY PRASAD
Vice President

P. V. RAMADAS
Treasurer

N. L. VERMA
Secretary General

Date : 30th January, 2012

To
Shri Sudhir Gupta, Pr. Advisor (MS)
Telecom Regulatory Authority of India
Mahanagar Door Sanchar Bhawan
JawaharLal Nehru Marg (Old Minto Road)
New Delhi-110002

Subject: Comments on TRAI Consultation Paper No. 9/2011

Dear Sir,

"ALLOCATION OF SPECTRUM RESOURCES FOR RESIDENTIAL AND ENTERPRISE INTRA-TELECOMMUNICATION REQUIREMENTS/ CORDLESS TELECOMMUNICATION SYSTEMS (CTS)".

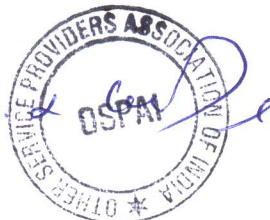
About OSPAI:

Other Service Providers Association of India "OSPAI" - launched for resolving issues pertaining to BPOs/KPOs/ITeS/ Call Centres Domestic & International on pan-India basis and Networking Operating Centres. It is an Association to work together to facilitate the overall development of OSP Industry through a collective organization. The Association charter is to lead an interface with the various ministries of Government of India and other Industry forums with an objective to contribute towards faster growth by overcoming challenges. We are glad to note the synergy in our approach to enhance India's competitiveness & attractiveness in the IT & ITeS industry based on lower costs & advantages on Regulatory front to work Government-Industry partnership to help increase the competitiveness for India.

OSPAI views on Consultation Paper - Issues for Consultation

3.1 Whether the current allocation of spectrum for CTS is sufficient to meet the requirements? If not, then how to meet the demand of cordless telephony spectrum requirements?

Answer: The current allocated spectrum for CTS in the 1880-1900Mhz band for digital CTS as indicated under para 2 of the Consultation Paper, is sufficient for existing needs. However, the band needs to be de-licensed as in the case of 2.4GHz CTS. Call Centres all over the world use DECT headsets for bringing in mobility and efficiency to their working due to its very heavy traffic carrying capacity and very clear voice performance with no interference. However, this technology is denied to the Indian Call Centres due to the licensing conditions prevalent here.



S.O. (MS)
Shashi
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DA (MS)
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