

VT-AWIC Youth Library Network, Lohit

Banboosa Library, Tezu – 792 001, Lohit District, Arunachal Pradesh

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Camp: Wakro 792104, Lohit distt. Arunachal Pradesh

May 4, 2014

Shri. Robert J Ravi, advqos@traigov.in
Advisor (CA & QoS),
Telecom Regulatory Authority of India,
New Delhi -1

Dear Sir,

Sub: seeking public views on fixing minimum speed in internet services –
your press release dt Apr 21, 2014

It is indeed a matter of great happiness that TRAI has been so kind enough to consider the hapless plight of internet users of rural India, by inviting our feedback to the proposal for fixing Minimum speed limits by telecom operators. The very fact that this submission could not reach you for the last 3 days from Wakro, a typical rural Himalayan foothill village with a BSNL WLL CDMA internet system with a professed speed of 115.2 kbps, but which actually gets even the very connectivity for only 3-4 days a week, is sufficient for you to gauge the deplorable poor internet services in such rural areas. During rainy days, the connectivity is nil for weeks, but we are wholly helpless, but to travel 60-100 kms to just send a few internet mails!

To give one more instance, even after 30 mts of efforts on a BSNL 3G services smartphone at Tezu, the district HQ of Lohit Dist., yesterday at around 7 pm, a doctor friend who came to visit us could not log into the State bank Of India website to pay a BSNL bill!

As a regular user of the internet for all the coordination work of the Lohit Youth Library activities, I have to struggle long hours to send even word-documents with simple compressed attachments. Uncompressed photos and videos are just our dreams!

In view of the above, we the Lohit Youth Library activists and members wholeheartedly support your measures to set up minimum standard speeds in internet. We also request you to kindly make this strictly enforced in rural and marginalized Himalayan tribal areas, where even the postal services are unimaginably slow and unreliable.

It is with great efforts that I am able to send you this mail today, after a day of the final date for submission. Kindly condone this delay.

Thanking you

Yours truly

S. Mundayoor
Coordinator