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Sent: Saturday, July 27, 2024 8:43:22 PM
Subject: TARIFF INCREASE COMPLAINT

1)How do current tariff plans offered by telecom service providers align with the preferences and usage patterns of consumers, particularly elderly individuals?

Answer : No, current tariff plans are very high

Not in consumer related plans

We need separate plans voice, message and data .we need old method of recharge coupons based on consumer preferences.

2) Is there a need for separate plans for Voice & SMS and data to meet the specific requirements of subscribers.

Answer: definitely want separate plans for voice, message and data

3) Whether the maximum validity of Special Tariff Vouchers (STVs) and Combo Vouchers (CVs) for consumers should be increased?

Answer: we want monthly based plans for 30 days not for 28 days

4) In the present situation where recharge of vouchers is carried out through digital mode, is there any relevance of reserving denomination of Rupees Ten and multiple thereof only for Top up Vouchers.

Answer: yes ,we want voucher with certain validity period, we don't want included validity top-up vouchers