



**TELECOM REGULATORY AUTHORITY OF INDIA**

*Independent Drive Test Report*

*Assam LSA*

*August 2025*

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## 1. Introduction

TRAI Act, 1997 mandates the Authority to ensure the services delivered through various telecommunications networks meet required quality standards prescribed, to protect the interest of the consumers of telecommunication services. TRAI is also responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interest of the consumers of telecommunications service.

Accordingly, TRAI has engaged M/s RedMango Analytics Pvt. Ltd. to undertake assessment of Quality of Service of mobile service through Independent Drive Test (IDT).

In IDT, the performance of all service providers providing service in a Licensed Service Area (LSA) through various technologies (like 2G/ 3G/ 4G/ 5G) for voice and data are measured by conducting drive test. The drive test routes are finalised based on various objective criteria like reported network performance, consumer complaints etc. Methodology adopted for conducting IDT is elaborated in **APPENDIX-I**.

## 2. Executive Summary (LSA)

### 2.1 Drive test details

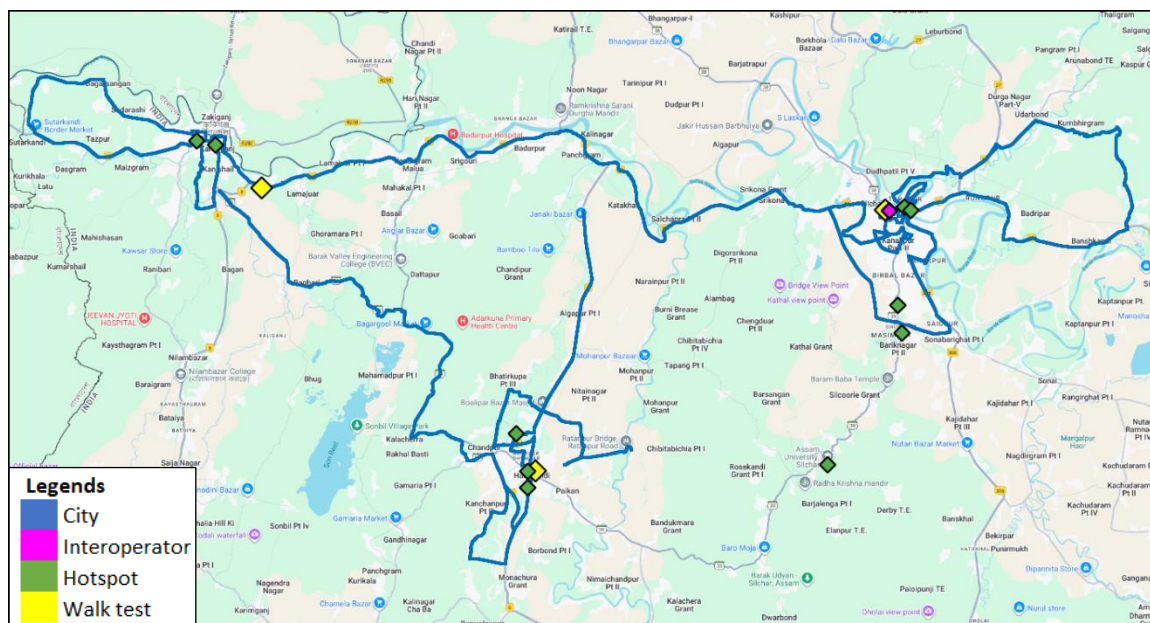
This report covers the findings of the IDT undertaken in Assam License Service Area (LSA) during the month of August-2025 under the supervision of TRAI Regional Office (RO) Kolkata. Details of route / area covered during the IDT is as given below:

| S. No | Drive test route                                                 | Type of route          | Distance covered (KMs) | From date   | To date     |
|-------|------------------------------------------------------------------|------------------------|------------------------|-------------|-------------|
| 1     | Silchar city, Hailakandi & Karimganj district and adjoining area | City                   | 284.1                  | 19-Aug-2025 | 21-Aug-2025 |
| 2     | Silchar city                                                     | Inter Operator Calling | 1 Location             | 22-Aug-2025 | 22-Aug-2025 |
| 3     | Silchar city, Hailakandi & Karimganj district and adjoining area | Hotspot                | 10 Locations           | 18-Aug-2025 | 22-Aug-2025 |
| 4     | Silchar city, Hailakandi city and Karimganj city                 | Walk Test              | 2.4                    | 19-Aug-2025 | 21-Aug-2025 |

**Table-1:** Drive test summary

## 2.2 Drive test routes

The map provides overview of drive test routes indicating city drive, inter-operator call test, hotspots and walk tests as per the legends shown on the map.



**Figure-1:** Drive test routes

## 2.3 Summary of areas covered

**a) City-** Silchar city, Hailakandi & Karimganj district and adjoining area – Tarapur, Kumbhirgram, Banskandi, Rongpur, Kanakpur, Srikona, Kalinagar, Lamajuar, Bagarsangan, Tazpur, Kanishail, Bagbari, kalachera, Kanchanpur & Algapur etc.

### **b) Hotspot**

1. Assam University
2. Cachar College Tarapur Silchar
3. Court & Office of The District & Sessions Judge Silchar
4. D.C. Office Sribhumi Assam
5. District Sessions Court Hailakandi
6. Gangpar Dhumkar Post Office
7. Hailakandi Civil Hospital
8. Karimganj College Karimganj
9. NIT Silchar
10. Silchar Medical College and Hospital

### **c) Walk Test**

1. Hailakandi Railway Station
2. New Karimganj Railway Station
3. Silchar Railway Station

## 2.4 Telecom service providers detected frequency bands

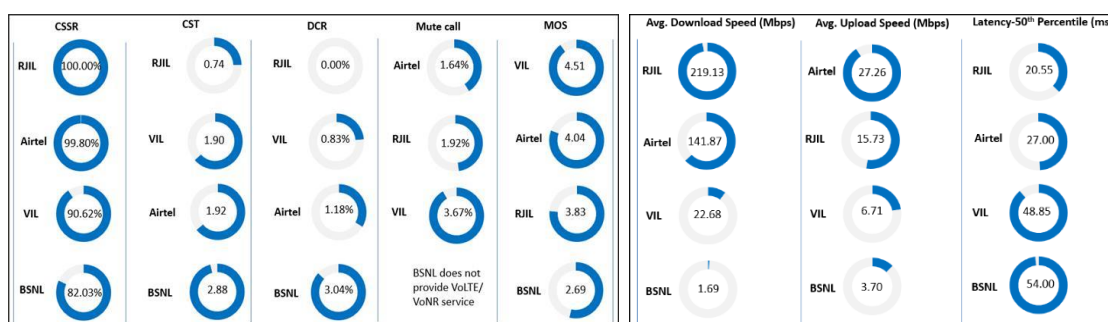
Technologies covered during the IDT and frequency bands in use are summarised in table below:

| S.no. | Name of TSP                | Technology | Frequency Bands (In MHz) |
|-------|----------------------------|------------|--------------------------|
| 1     | Bharti Airtel Ltd.         | 2G         | 900,1800                 |
| 2     | Bharti Airtel Ltd.         | 4G         | 900,1800,2100,2300       |
| 3     | Bharti Airtel Ltd.         | 5G         | 3500                     |
| 4     | BSNL                       | 2G         | 900                      |
| 5     | BSNL                       | 3G         | 2100                     |
| 6     | BSNL                       | 4G         | 700,2100                 |
| 7     | Reliance JIO Infocomm Ltd. | 4G         | 850,1800,2300            |
| 8     | Reliance JIO Infocomm Ltd. | 5G         | 700,3500                 |
| 9     | Vodafone Idea Ltd.         | 2G         | 1800                     |
| 10    | Vodafone Idea Ltd.         | 4G         | 1800,2100                |

**Table-2:** Telecom service provider (TSP) covered in IDT

## 2.5 Performance against key QoS parameters

CSSR: Call Setup Success Rate (in %), CST: Call Setup Time (in seconds), DCR: Drop Call Rate (in %) & MOS: Mean Opinion Score.



### Summary-Voice services

**Call Setup Success Rate:** Airtel, BSNL, RJIL and VIL have 99.80%, 82.03%, 100.00% and 90.62% call setup success rate respectively in Auto-selection mode (5G/4G/3G/2G).

**Call Setup Time:** Airtel, BSNL, RJIL and VIL have call setup time of 1.92, 2.88, 0.74 & 1.90 seconds respectively in Auto-selection mode (5G/4G/3G/2G).

**Drop Call Rate:** Airtel, BSNL, RJIL and VIL have drop call rate of 1.18%, 3.04%, 0.00% & 0.83% respectively in Auto-selection mode (5G/4G/3G/2G).

**Call Silence/Mute Rate:** Airtel, RJIL and VIL have silence call rate of 1.64%, 1.92% and 3.67% respectively in packet switched network (5G/4G).

**Mean Opinion Score (MOS):** Airtel, BSNL, RJIL and VIL have Average MOS of 4.04, 2.69, 3.83 & 4.51 respectively.

### Summary-Data services

#### Data Download performance (Overall):

Average download speed of Airtel (5G/4G/2G) is 141.87 Mbps, BSNL (4G/3G/2G) is 1.69 Mbps, RJIL (5G/4G) is 219.13 Mbps and VIL (4G/2G) is 22.68 Mbps.

#### Data Upload performance (Overall):

Average upload speed of Airtel (5G/4G/2G) is 27.26 Mbps, BSNL (4G/3G/2G) is 3.70 Mbps, RJIL (5G/4G) is 15.73 Mbps and VIL (4G/2G) is 6.71 Mbps.

**Latency (Overall):** Airtel, BSNL, RJIL & VIL 50<sup>th</sup> percentile latency is 27.00 ms, 54.00 ms, 20.55 ms & 48.85 ms respectively.

#### Data performance - Hotspots (in Mbps):

|                       |               |
|-----------------------|---------------|
| Airtel- 4G D/L: 32.83 | 4G U/L: 11.05 |
| 5G D/L: 153.63        | 5G U/L: 29.73 |
| BSNL- 4G D/L: 1.56    | 4G U/L: 4.76  |
| RJIL- 4G D/L: 33.03   | 4G U/L: 7.02  |
| 5G D/L: 311.78        | 5G U/L: 22.40 |
| VIL- 4G D/L: 26.46    | 4G U/L: 9.16  |

Note- "D/L" Download speed, "U/L" Upload speed

## QoS Performance Analysis- Assam LSA

### 3. QoS performance analysis-LSA level

#### 3.1 Overview

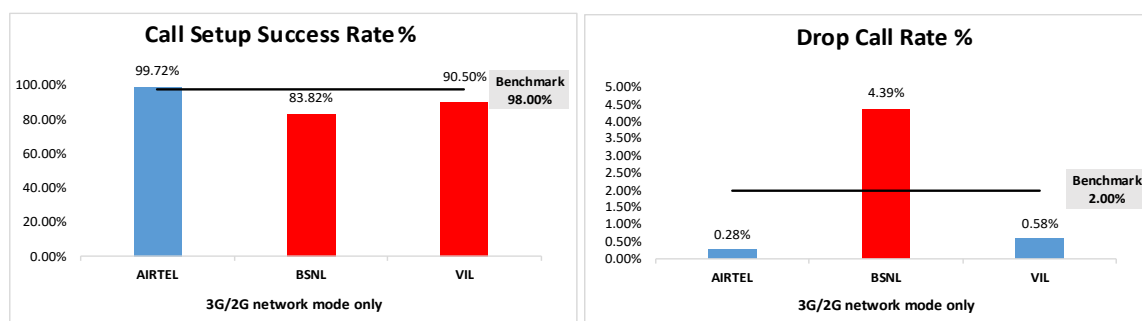
This section provides summary of overall QoS performance of the telecom service provider's network in the LSA by aggregating the results of drive tests conducted in the LSA during the month of August-2025 covering city drive, hotspots and walk test. (Refer Table-1)

#### 3.2 Voice performance

**(a) Voice Call Performance in 3G/2G network mode only:** 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

| Parameters                       | Service Provider        |       |       |
|----------------------------------|-------------------------|-------|-------|
|                                  | 3G/2G network mode only |       |       |
|                                  | AIRTEL                  | BSNL  | VIL   |
| Call Attempts                    | 363                     | 408   | 379   |
| Call Setup Success Rate %        | 99.72                   | 83.82 | 90.50 |
| Drop Call Rate %                 | 0.28                    | 4.39  | 0.58  |
| Call Setup Time-Average (Second) | 3.64                    | 2.87  | 3.80  |
| Handover Success Rate %          | 99.70                   | 93.81 | 99.71 |

**Table-3:** Summary of voice call performance in 3G/2G network mode only.



**Figure-2:** Call setup success rate and drop call rate performance.

| Number of unique cell Id's covered in Voice test- Technology wise |                         |      |     |
|-------------------------------------------------------------------|-------------------------|------|-----|
| Technology                                                        | Service Provider        |      |     |
|                                                                   | 3G/2G network mode only |      |     |
|                                                                   | AIRTEL                  | BSNL | VIL |
| 3G                                                                | NA                      | 66   | NA  |
| 2G                                                                | 420                     | 159  | 260 |

**Table-4:** Technology wise number of network cell Id's latched during drive test.

**Note-**

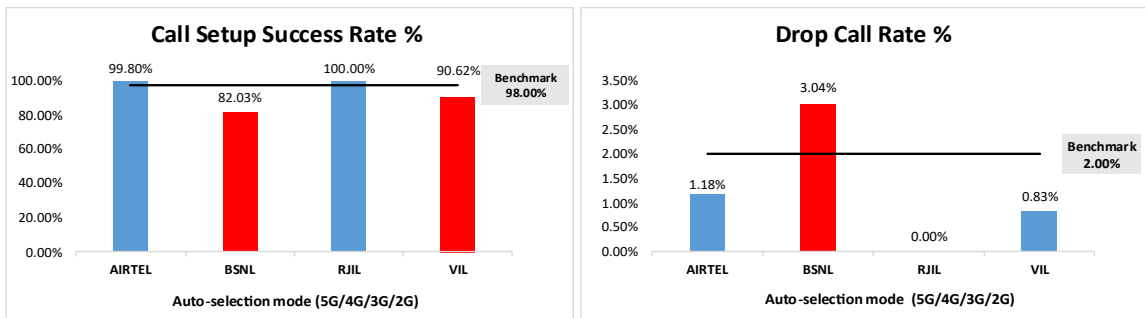
- RJIL does not have 3G/2G network.
- NA- Service provider doesn't provide services in respective technology.



**(b) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)**

| Parameters                       | Service Provider                  |       |        |        |
|----------------------------------|-----------------------------------|-------|--------|--------|
|                                  | Auto-selection mode (5G/4G/3G/2G) |       |        |        |
|                                  | AIRTEL                            | BSNL  | RJIL   | VIL    |
| Call Attempts                    | 510                               | 562   | 516    | 533    |
| Call Setup Success Rate %        | 99.80                             | 82.03 | 100.00 | 90.62  |
| Drop Call Rate %                 | 1.18                              | 3.04  | 0.00   | 0.83   |
| Call Setup Time-Average (Second) | 1.92                              | 2.88  | 0.74   | 1.90   |
| Handover Success Rate %          | 99.96                             | 91.53 | 99.93  | 100.00 |

**Table-5:** Summary of voice call performance in network auto-selection mode.



**Figure-3:** Performance for call setup success rate and drop call rate.

| Parameter                                          | Service Provider                     |      |      |      |
|----------------------------------------------------|--------------------------------------|------|------|------|
|                                                    | Mobile-to-Mobile (5G/4G - Open Mode) |      |      |      |
|                                                    | AIRTEL                               | BSNL | RJIL | VIL  |
| Call Established (within service provider Network) | 365                                  | 318  | 365  | 327  |
| Number of silence call for >4 Sec                  | 6                                    | NA   | 7    | 12   |
| Silence Call Rate %                                | 1.64                                 | NA   | 1.92 | 3.67 |
| Number of silence instances for >4 Sec             | 9                                    | NA   | 15   | 12   |
| Number of silence instances for >3 Sec             | 11                                   | NA   | 17   | 19   |
| Number of silence instances for >2 sec             | 22                                   | NA   | 43   | 57   |
| RTP Jitter (4G & 5G) in ms                         | 3.75                                 | NA   | 8.99 | 3.91 |
| Packet loss Rate Downlink %                        | 0.44                                 | NA   | 0.79 | 1.96 |
| Packet loss Rate Uplink %                          | 0.40                                 | NA   | 0.99 | 1.59 |

**Table-6:** Summary of silence instances & packet loss rate for mobile to mobile calls.

**Note-**

- NA- Due to unavailability of packet switched (VoLTE & VoNR) network in BSNL silence instances are not captured.

| Number of unique cell Id's covered in Voice test- Technology wise |                                   |      |      |     |
|-------------------------------------------------------------------|-----------------------------------|------|------|-----|
| Technology                                                        | Service Provider                  |      |      |     |
|                                                                   | Auto-selection mode (5G/4G/3G/2G) |      |      |     |
|                                                                   | AIRTEL                            | BSNL | RJIL | VIL |
| 5G                                                                | 0                                 | NA   | 255  | NA  |
| 4G                                                                | 981                               | 52   | 1186 | 265 |
| 3G                                                                | NA                                | 52   | NA   | NA  |
| 2G                                                                | 2                                 | 189  | NA   | 72  |

**Table-7:** Technology wise number of network cell Id's latched during drive test.

**Note-**

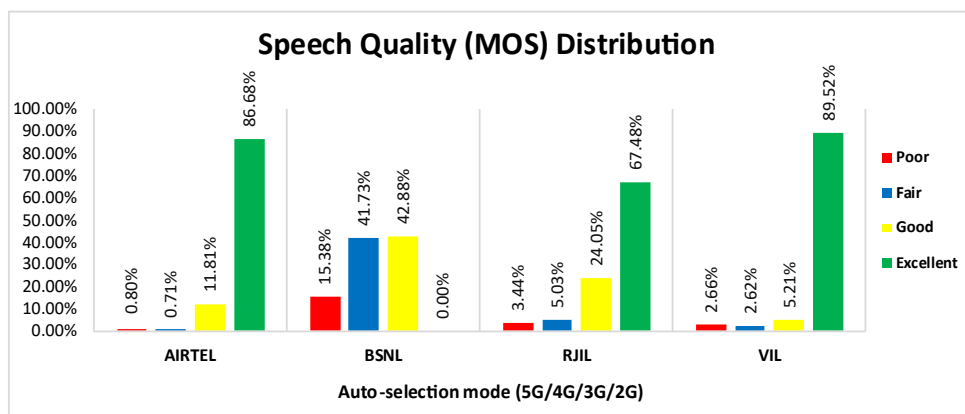
- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

### (c) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicates quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile-to-mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

| Speech Quality (MOS) distribution                        | Service Provider |        |        |        |
|----------------------------------------------------------|------------------|--------|--------|--------|
|                                                          | AIRTEL           | BSNL   | RJIL   | VIL    |
| Total Number of MOS Samples for calls table-6            | 3251             | 2444   | 3198   | 2785   |
| Speech Quality (Average MOS)                             | 4.04             | 2.69   | 3.83   | 4.51   |
| Number of samples with MOS $\geq 4$ to $< 5$ (Excellent) | 2818             | 0      | 2158   | 2493   |
| Number of samples with MOS $\geq 3$ to $< 4$ (Good)      | 384              | 1048   | 769    | 145    |
| Number of samples with MOS $\geq 2$ to $< 3$ (Fair)      | 23               | 1020   | 161    | 73     |
| Number of samples with MOS $\geq 1$ to $< 2$ (Poor)      | 26               | 376    | 110    | 74     |
| %age of samples with MOS $\geq 4$ to $< 5$ (Excellent)   | 86.68%           | 0.00%  | 67.48% | 89.52% |
| %age of samples with MOS $\geq 3$ to $< 4$ (Good)        | 11.81%           | 42.88% | 24.05% | 5.21%  |
| %age of samples with MOS $\geq 2$ to $< 3$ (Fair)        | 0.71%            | 41.73% | 5.03%  | 2.62%  |
| %age of samples with MOS $\geq 1$ to $< 2$ (Poor)        | 0.80%            | 15.38% | 3.44%  | 2.66%  |

**Table-8:** Summary of speech quality (MOS) samples.



**Figure- 4:** Distribution of samples in MOS range.

**(d) Inter-service provider voice call performance:** To check the performance of inter-service provider call setup success rate, total 26 to 31 inter operator calls were attempted at one location which was silchar railway station. The call setup success rate and call setup time observation is as below.

| Call Setup Success Rate % |                     |       |        |        |
|---------------------------|---------------------|-------|--------|--------|
| From Service Provider     | To Service Provider |       |        |        |
|                           | AIRTEL              | BSNL  | RJIL   | VIL    |
| AIRTEL                    | NA                  | 70.97 | 100.00 | 100.00 |
| BSNL                      | 100.00              | NA    | 100.00 | 100.00 |
| RJIL                      | 100.00              | 77.78 | NA     | 100.00 |
| VIL                       | 100.00              | 89.29 | 100.00 | NA     |

**Table-9:** Call setup success rate across service providers.

**Note-**

- NA- Only inter-operator calls were measured during test.

| Call setup time average (seconds) |                     |      |      |      |
|-----------------------------------|---------------------|------|------|------|
| From Service Provider             | To Service Provider |      |      |      |
|                                   | AIRTEL              | BSNL | RJIL | VIL  |
| AIRTEL                            | NA                  | 5.23 | 2.60 | 1.48 |
| BSNL                              | 2.89                | NA   | 3.36 | 2.94 |
| RJIL                              | 1.64                | 3.61 | NA   | 1.76 |
| VIL                               | 1.42                | 3.61 | 2.43 | NA   |

**Table-10:** Call setup time across service providers.

**Note-**

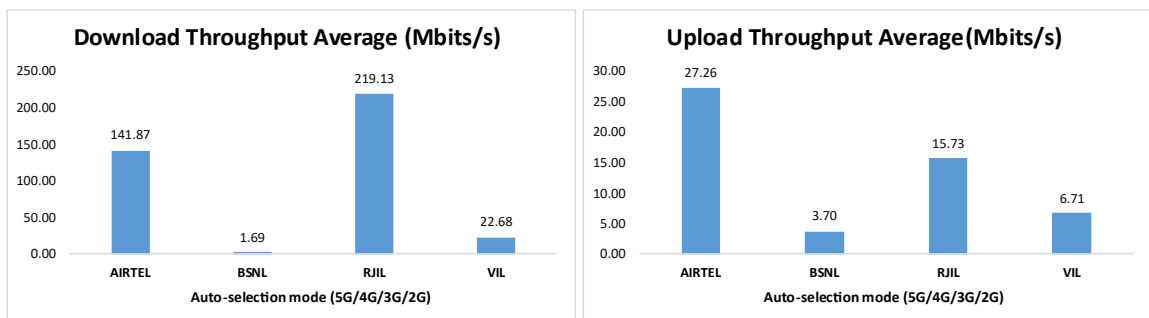
- NA- Only inter-operator calls were measured during test.

### 3.3 Data performance

#### (a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

| Parameters                    |                 | Service Provider                  |       |        |       |
|-------------------------------|-----------------|-----------------------------------|-------|--------|-------|
|                               |                 | Auto-selection mode (5G/4G/3G/2G) |       |        |       |
|                               |                 | AIRTEL                            | BSNL  | RJIL   | VIL   |
| Download Throughput (Mbits/s) | Average         | 141.87                            | 1.69  | 219.13 | 22.68 |
|                               | 80th Percentile | 221.14                            | 3.12  | 413.64 | 41.53 |
|                               | 20th Percentile | 36.21                             | 0.25  | 11.00  | 4.93  |
| Upload Throughput (Mbits/s)   | Average         | 27.26                             | 3.70  | 15.73  | 6.71  |
|                               | 80th Percentile | 52.66                             | 5.29  | 30.26  | 9.64  |
|                               | 20th Percentile | 3.98                              | 1.25  | 1.56   | 2.63  |
| Latency (ms)                  | 50th Percentile | 27.00                             | 54.00 | 20.55  | 48.85 |

**Table-11:** Summary of data performance in network auto-selection mode.



**Figure- 5:** Download and Upload throughput

| Number of unique cell Id's covered in Data test- Technology wise |                                   |      |      |     |
|------------------------------------------------------------------|-----------------------------------|------|------|-----|
| Technology                                                       | Service Provider                  |      |      |     |
|                                                                  | Auto-selection mode (5G/4G/3G/2G) |      |      |     |
|                                                                  | AIRTEL                            | BSNL | RJIL | VIL |
| 5G                                                               | 0                                 | NA   | 400  | NA  |
| 4G                                                               | 1003                              | 201  | 494  | 280 |
| 3G                                                               | NA                                | 31   | NA   | NA  |
| 2G                                                               | 1                                 | 87   | NA   | 112 |

**Table-12:** Technology wise number of network cell Id's latched during drive test.

**Note-**

- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

## **Detailed QoS Performance Analysis**

## 4. Detailed QoS performance analysis

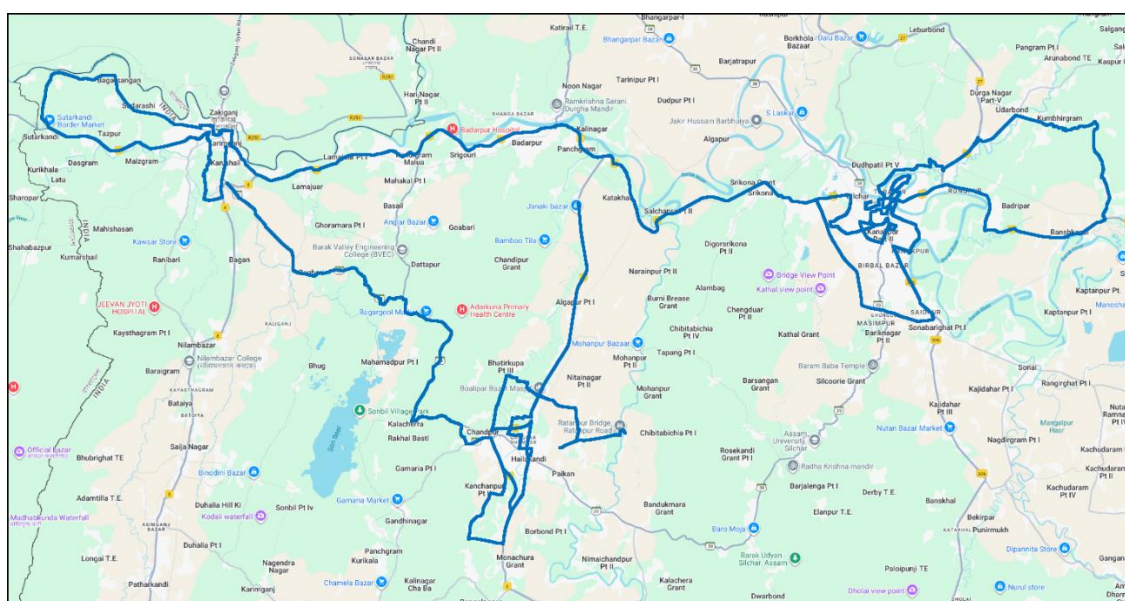
### 4.1 Overview

This section covers analysis on performance of various categories of drives like city drive, hotspots and walk tests for all telecom service providers, the results of drive tests conducted is shown individually for respective areas/locations.

### 4.2 City

Drive test has been conducted from 19<sup>th</sup> August 2025 to 21<sup>st</sup> August 2025 in Silchar city, Hailakandi & Karimganj district and adjoining area. (Refer Table-1)

#### 4.2.1 Drive test route



**Figure- 6:** Drive test routes

#### 4.2.2 Area Covered

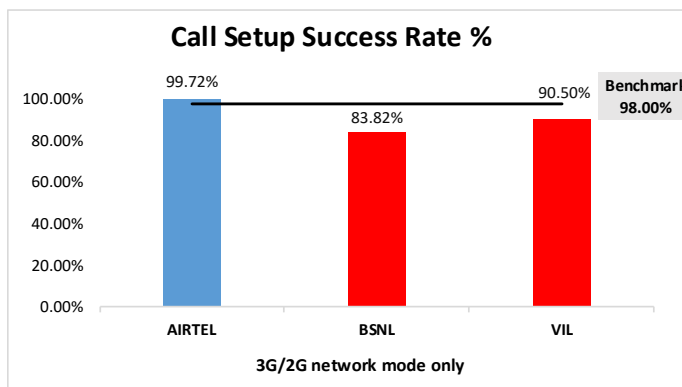
Silchar city, Hailakandi & Karimganj district and adjoining area – Tarapur, Kumbhirgram, Banshkandi, Rongpur, Kanakpur, Srikona, Kalinagar, Lamajuar, Bagarsangan, Tazpur, Kanishail, Bagbari, kalachera, Kanchanpur & Algapur etc.

### 4.2.3 Voice performance

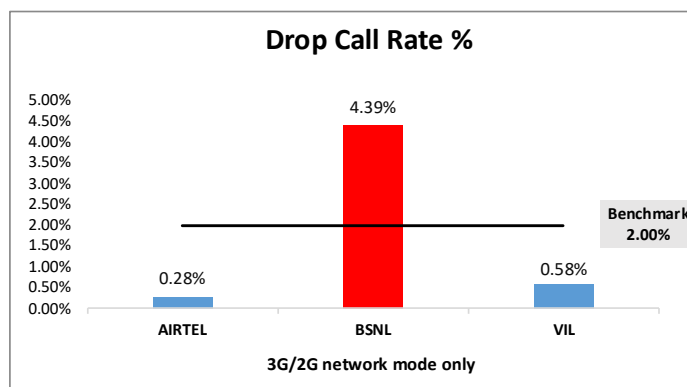
**(a) Voice Call Performance in 3G/2G network mode only:** 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

| Parameters                       | Service Provider        |       |       |
|----------------------------------|-------------------------|-------|-------|
|                                  | 3G/2G network mode only |       |       |
|                                  | AIRTEL                  | BSNL  | VIL   |
| Call Attempts                    | 363                     | 408   | 379   |
| Call Setup Success Rate %        | 99.72                   | 83.82 | 90.50 |
| Drop Call Rate %                 | 0.28                    | 4.39  | 0.58  |
| Call Setup Time-Average (Second) | 3.64                    | 2.87  | 3.80  |
| Handover Success Rate %          | 99.70                   | 93.81 | 99.71 |

**Table-13:** Summary of voice call performance in 3G/2G network mode only.



**Figure-7:** Performance for call setup success rate.



**Figure-8:** Performance for drop call rate.

**(b) Network Technology:** This section represent time spent on various network technologies.

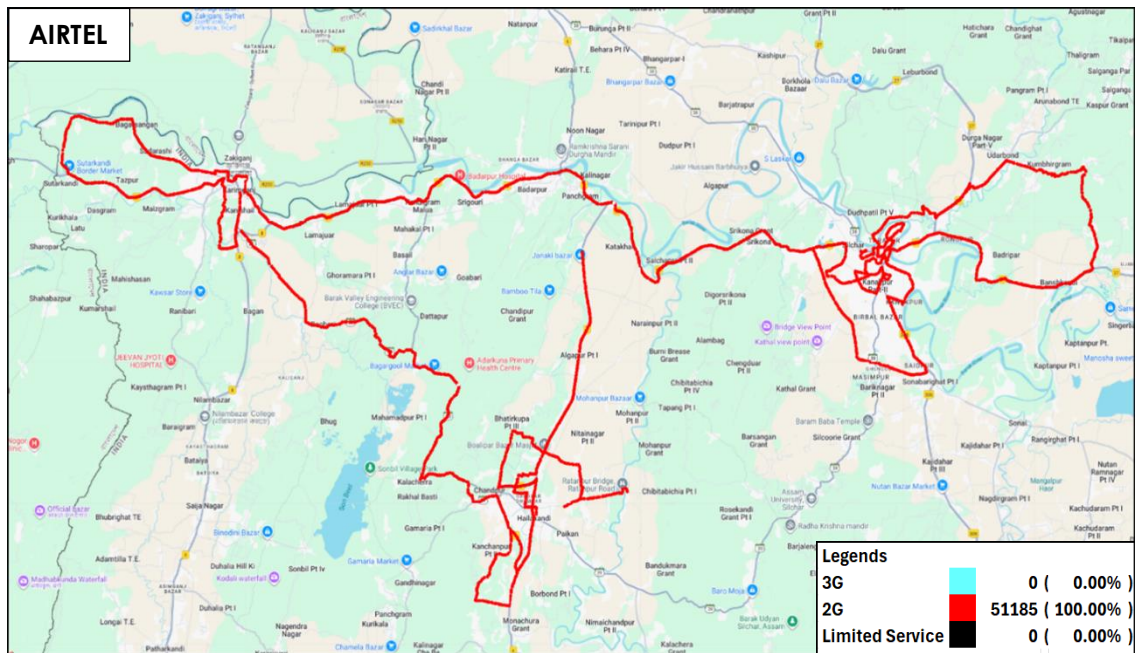
| Technology      | Service Provider |        |        |
|-----------------|------------------|--------|--------|
|                 | AIRTEL           | BSNL   | VIL    |
| 3G              | NA               | 18.15% | NA     |
| 2G              | 100.00%          | 79.67% | 98.53% |
| Limited Service | 0.00%            | 2.17%  | 1.47%  |

**Table-14:** Time spent on technology during drive test 3G/2G network mode.

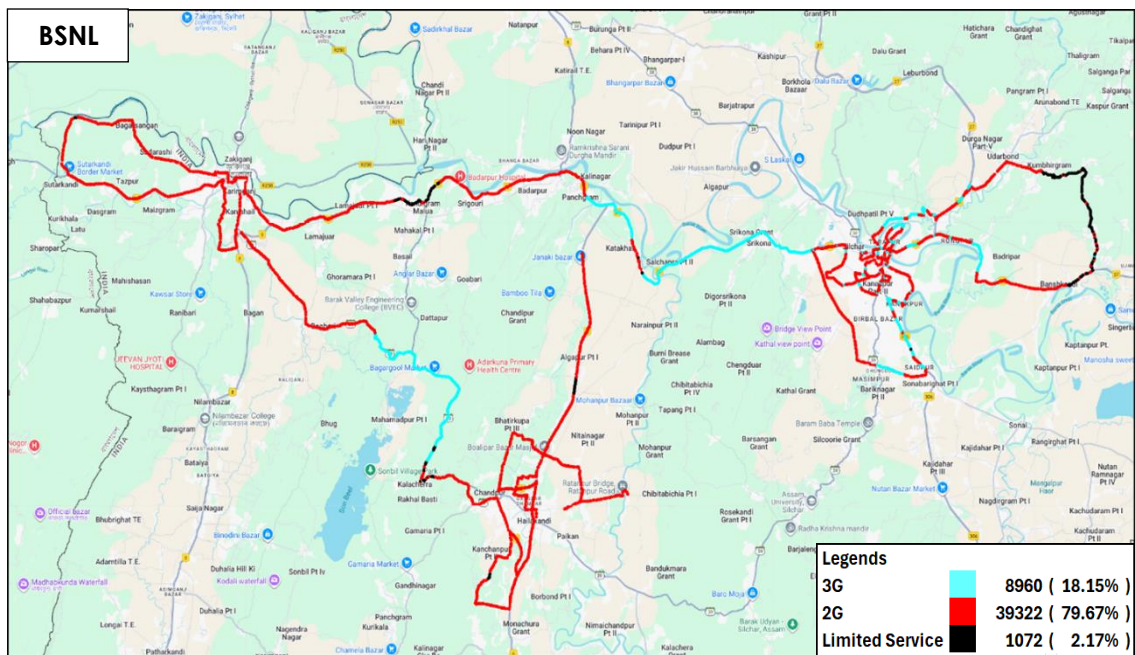
**Note-**

- NA- Service provider doesn't provide services in respective technology.



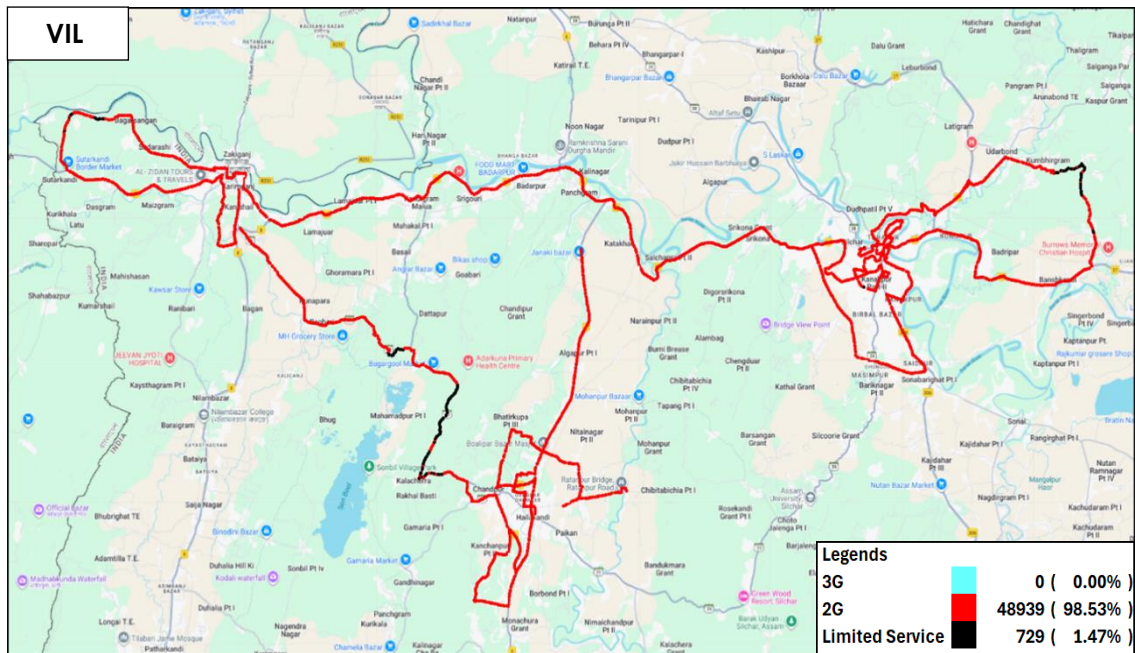


**Figure-9:** Serving technology plots 3G/2G network mode – AIRTEL



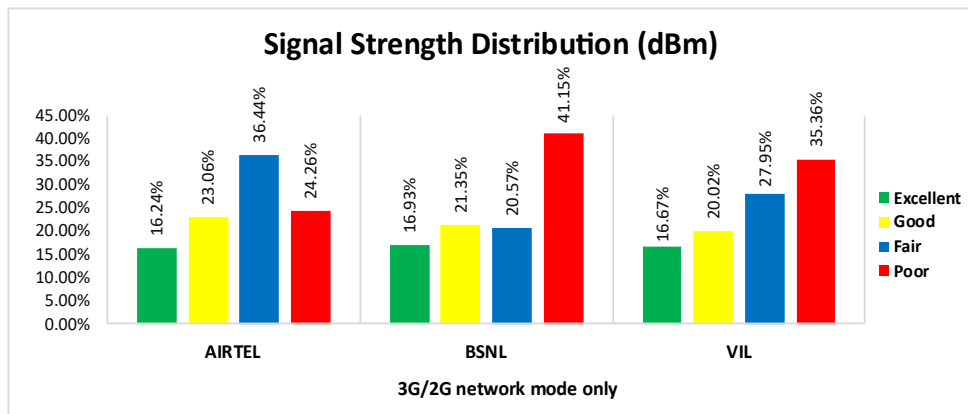
**Figure-10:** Serving technology plots 3G/2G network mode –BSNL.





**Figure-11:** Serving technology plots 3G/2G network mode –VIL.

**(c) Network Signal Strength Distribution:** The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure- 34, 35 & 36 for map view)



**Figure-12:** Signal strength distribution 3G/2G network mode only.

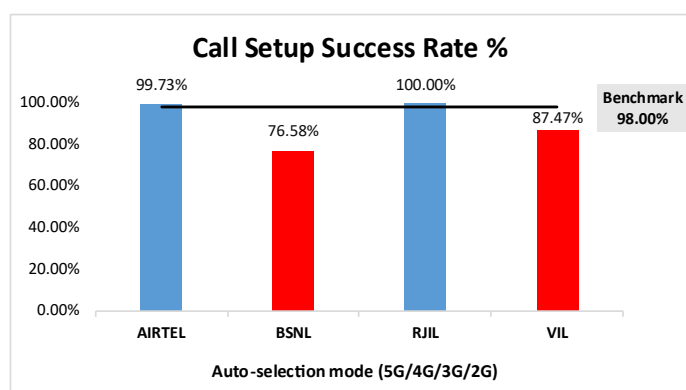
**Observations:**

- Airtel has 16% of samples falling in the excellent signal strength category.
- BSNL has 17% of samples falling in the excellent signal strength category.
- VIL has 17% of samples falling in the excellent signal strength category.

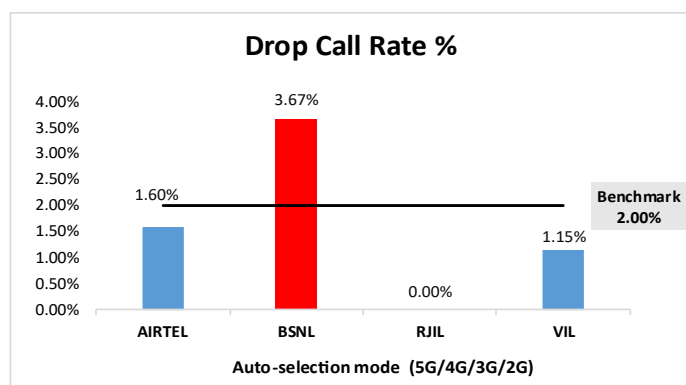
**(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)**

| Parameters                       | Service Provider                  |       |        |        |
|----------------------------------|-----------------------------------|-------|--------|--------|
|                                  | Auto-selection mode (5G/4G/3G/2G) |       |        |        |
|                                  | AIRTEL                            | BSNL  | RJIL   | VIL    |
| Call Attempts                    | 375                               | 427   | 379    | 399    |
| Call Setup Success Rate %        | 99.73                             | 76.58 | 100.00 | 87.47  |
| Drop Call Rate %                 | 1.60                              | 3.67  | 0.00   | 1.15   |
| Call Setup Time Average (Second) | 1.91                              | 2.88  | 0.74   | 2.11   |
| Handover Success Rate %          | 99.95                             | 91.29 | 99.92  | 100.00 |

**Table-15:** Summary of voice call performance in network auto-selection mode.



**Figure-13:** Performance for call setup success rate.



**Figure-14:** Performance for drop call rate.

| Parameter                                             | Service Provider                        |      |      |      |
|-------------------------------------------------------|-----------------------------------------|------|------|------|
|                                                       | Mobile-to-Mobile<br>(5G/4G - Open Mode) |      |      |      |
|                                                       | AIRTEL                                  | BSNL | RJIL | VIL  |
| Call Established<br>(within service provider Network) | 365                                     | 318  | 365  | 327  |
| Number of silence call for >4 Sec                     | 6                                       | NA   | 7    | 12   |
| Silence Call Rate %                                   | 1.64                                    | NA   | 1.92 | 3.67 |
| Number of silence instances for >4 Sec                | 9                                       | NA   | 15   | 12   |
| Number of silence instances for >3 Sec                | 11                                      | NA   | 17   | 19   |
| Number of silence instances for >2 sec                | 22                                      | NA   | 43   | 57   |
| RTP Jitter (4G & 5G) in ms                            | 3.75                                    | NA   | 8.99 | 3.91 |
| Packet loss Rate Downlink %                           | 0.44                                    | NA   | 0.79 | 1.96 |
| Packet loss Rate Uplink %                             | 0.40                                    | NA   | 0.99 | 1.59 |

**Table-16:** Summary of silence instances & packet loss rate for mobile to mobile call.

**Note-**

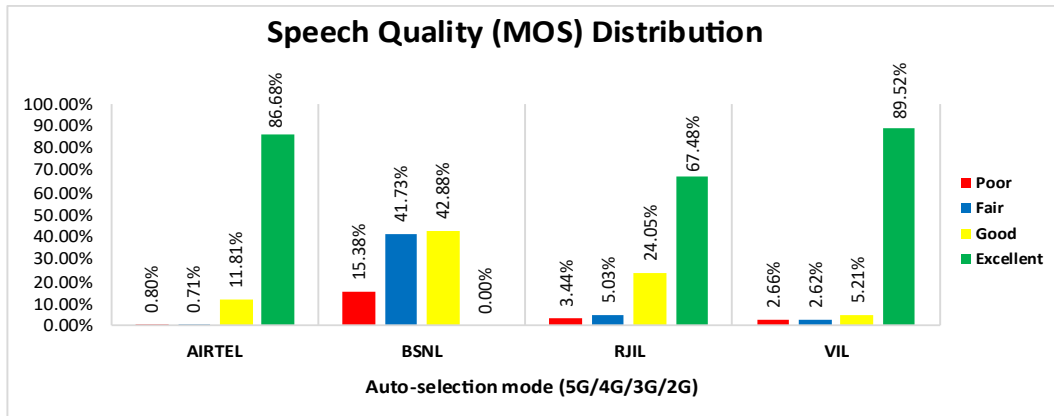
- NA- Due to unavailability of packet switched (VoLTE & VoNR) network in BSNL silence instances are not captured.

**(e) Mean Opinion Score (MOS) performance for speech quality:**

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS value means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

| Speech Quality (MOS) distribution                 | Service Provider |        |        |        |
|---------------------------------------------------|------------------|--------|--------|--------|
|                                                   | AIRTEL           | BSNL   | RJIL   | VIL    |
| Total Number of MOS Samples for calls in table-16 | 3251             | 2444   | 3198   | 2785   |
| Speech Quality (Average MOS)                      | 4.04             | 2.69   | 3.83   | 4.51   |
| Number of samples with MOS >=4 to <5 (Excellent)  | 2818             | 0      | 2158   | 2493   |
| Number of samples with MOS >=3 to <4 (Good)       | 384              | 1048   | 769    | 145    |
| Number of samples with MOS >=2 to <3 (Fair)       | 23               | 1020   | 161    | 73     |
| Number of samples with MOS >=1 to <2 (Poor)       | 26               | 376    | 110    | 74     |
| %age of samples with MOS >=4 to <5 (Excellent)    | 86.68%           | 0.00%  | 67.48% | 89.52% |
| %age of samples with MOS >=3 to <4 (Good)         | 11.81%           | 42.88% | 24.05% | 5.21%  |
| %age of samples with MOS >=2 to <3 (Fair)         | 0.71%            | 41.73% | 5.03%  | 2.62%  |
| %age of samples with MOS >=1 to <2 (Poor)         | 0.80%            | 15.38% | 3.44%  | 2.66%  |

**Table-17:** Summary of speech quality (MOS) samples.



**Figure-15:** Distribution of samples in MOS range.

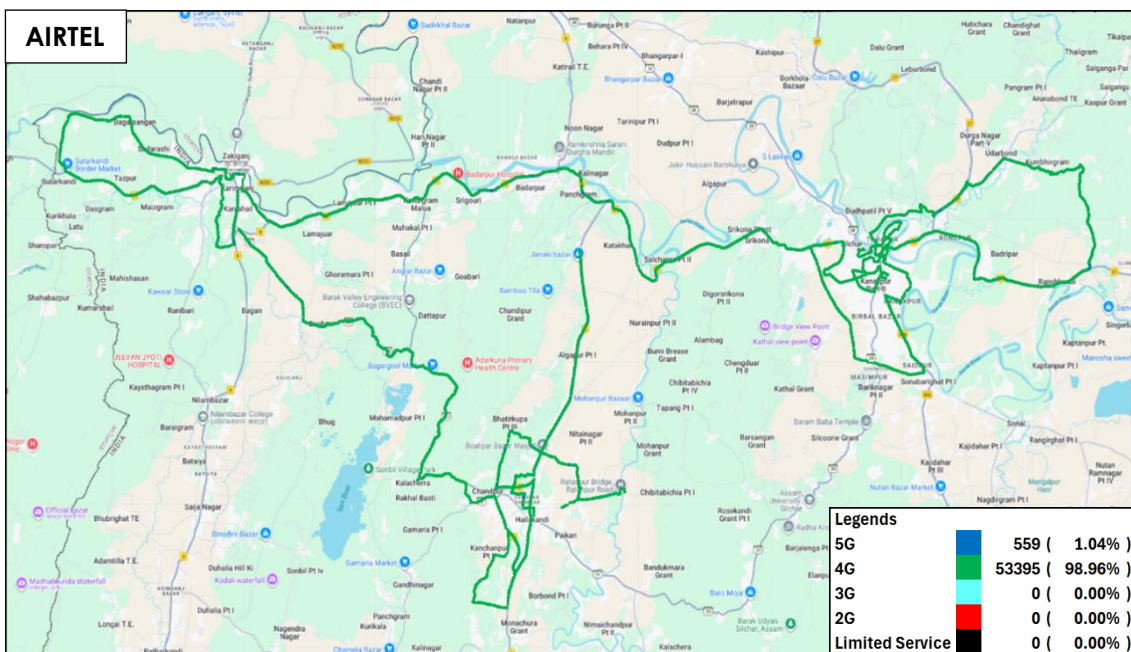
**(f) Network Technology:** This section represent time spent on various network technologies.

| Technology      | Service Provider |        |        |        |
|-----------------|------------------|--------|--------|--------|
|                 | AIRTEL           | BSNL   | RJIL   | VIL    |
| 5G              | 1.04%            | NA     | 9.21%  | NA     |
| 4G              | 98.96%           | 1.54%  | 90.79% | 74.17% |
| 3G              | NA               | 13.87% | NA     | NA     |
| 2G              | 0.00%            | 80.59% | NA     | 23.13% |
| Limited Service | 0.00%            | 4.01%  | 0.00%  | 2.70%  |

**Table-18:** Time spent on technology during drive test.

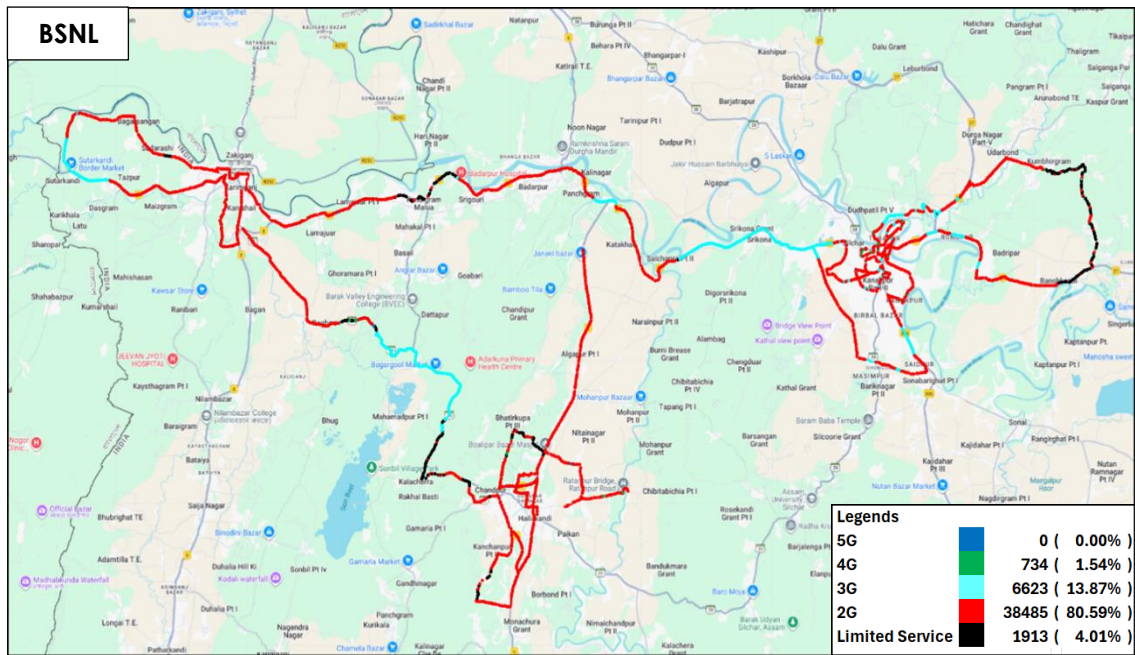
**Note-**

- NA- Service provider doesn't provide services in respective technology.

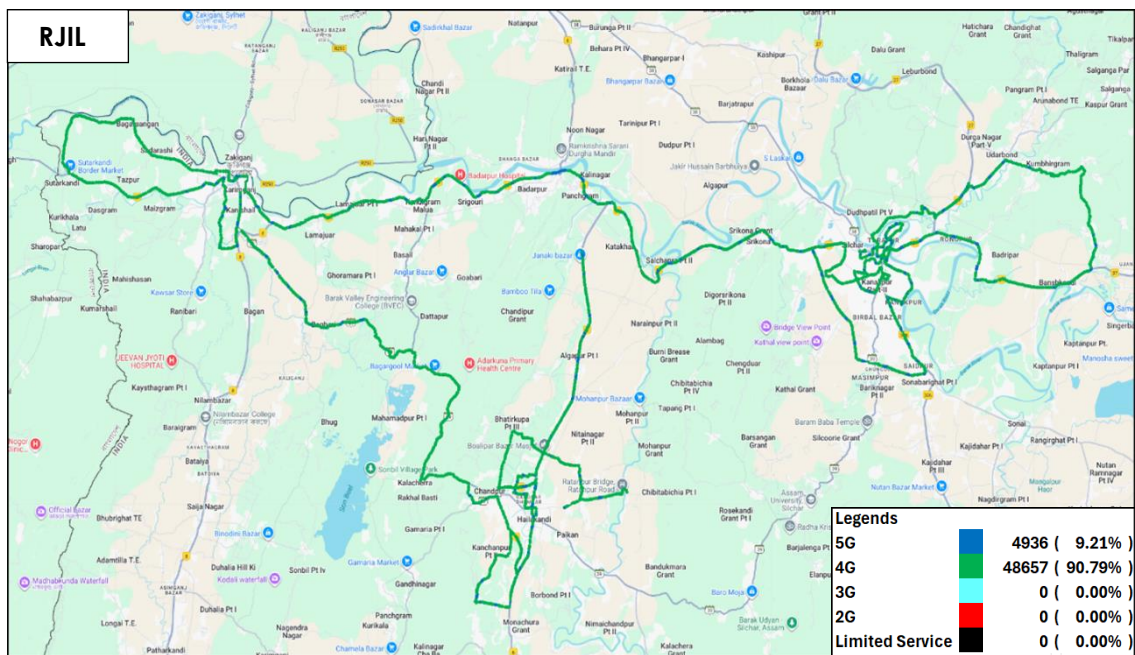


**Figure-16:** Serving technology plots in auto-selection mode (5G/4G/3G/2G) -AIRTEL.

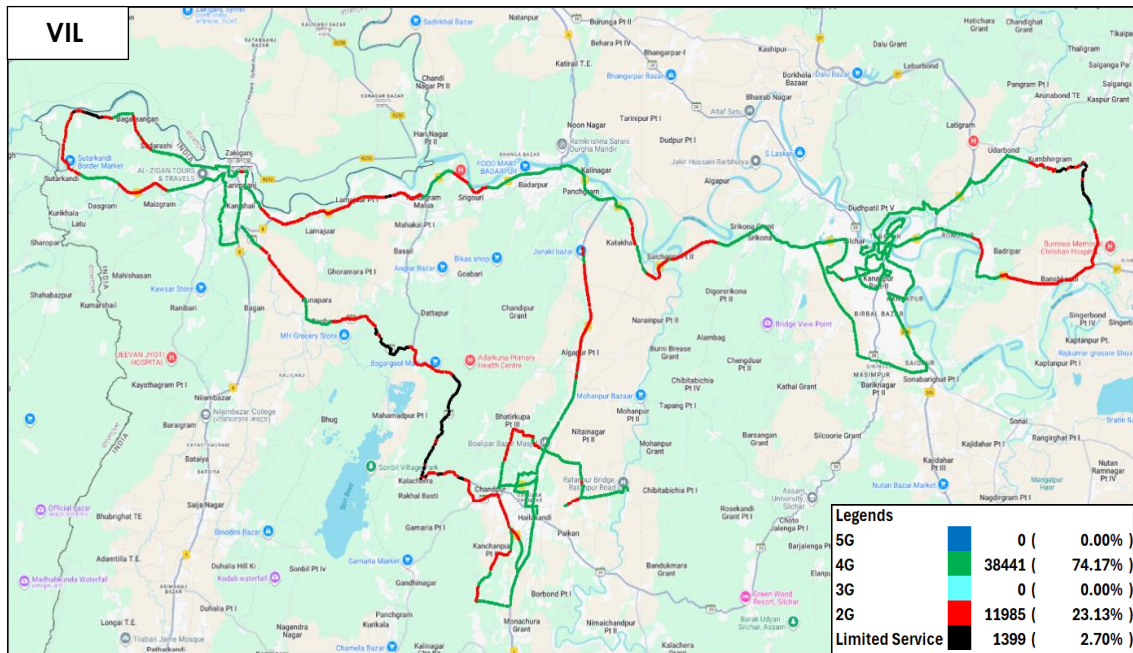




**Figure-17:** Serving technology plots in auto-selection mode (5G/4G/3G/2G) -BSNL (4G being rolled out).

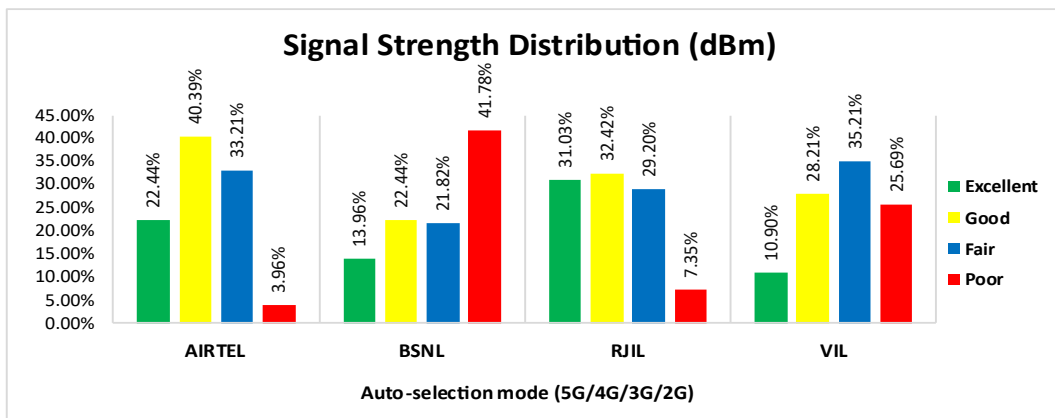


**Figure-18:** Serving technology plots in auto-selection mode (5G/4G/3G/2G)- RJIL.



**Figure-19:** Serving technology plots in auto-selection mode (5G/4G/3G/2G) – VIL.

**(g) Network Signal Strength Distribution:** The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G). (Refer figure-37, 38, 39 & 40 for map view)



**Figure-20:** Signal strength distribution auto-selection mode 5G/4G/3G/2G.

### Observations:

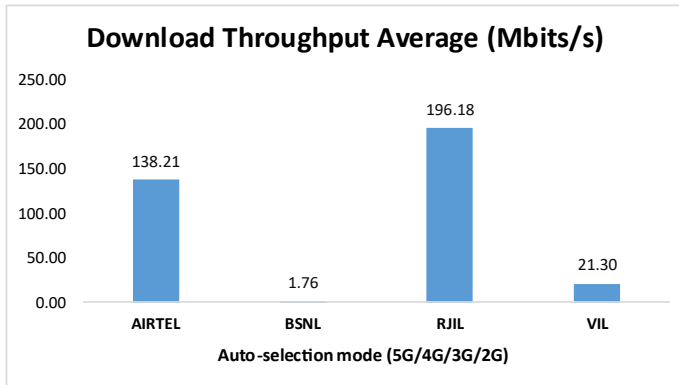
- Airtel has 22% of samples falling in the excellent signal strength category.
- BSNL has 14% of samples falling in the excellent signal strength category.
- RJIL has 31% of samples falling in the excellent signal strength category.
- VIL has 11% of samples falling in the excellent signal strength category.

## 4.2.4 Data performance

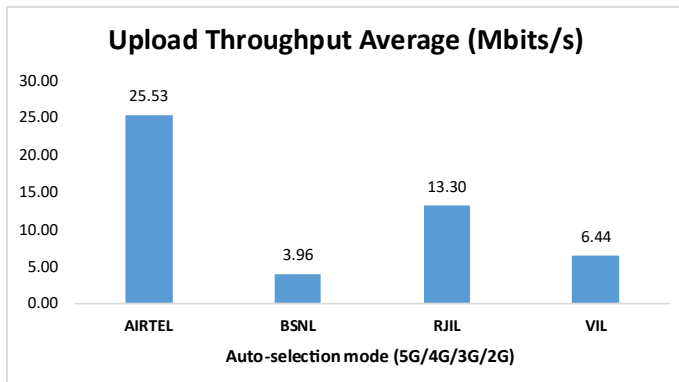
### (a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

| Parameters                       |                 | Service Provider                     |       |        |       |
|----------------------------------|-----------------|--------------------------------------|-------|--------|-------|
|                                  |                 | Auto-selection mode<br>(5G/4G/3G/2G) |       |        |       |
|                                  |                 | AIRTEL                               | BSNL  | RJIL   | VIL   |
| Download Throughput<br>(Mbits/s) | Average         | 138.21                               | 1.76  | 196.18 | 21.30 |
|                                  | 80th Percentile | 217.03                               | 3.32  | 370.73 | 40.49 |
|                                  | 20th Percentile | 32.20                                | 0.19  | 8.50   | 2.60  |
| Upload Throughput<br>(Mbits/s)   | Average         | 25.53                                | 3.96  | 13.30  | 6.44  |
|                                  | 80th Percentile | 48.31                                | 6.41  | 24.27  | 9.60  |
|                                  | 20th Percentile | 3.93                                 | 1.23  | 1.55   | 2.26  |
| Latency (ms)                     | 50th Percentile | 26.65                                | 66.50 | 21.63  | 49.00 |

**Table-19:** Summary of Data performance in network auto-selection mode.



**Figure- 21:** Download throughput

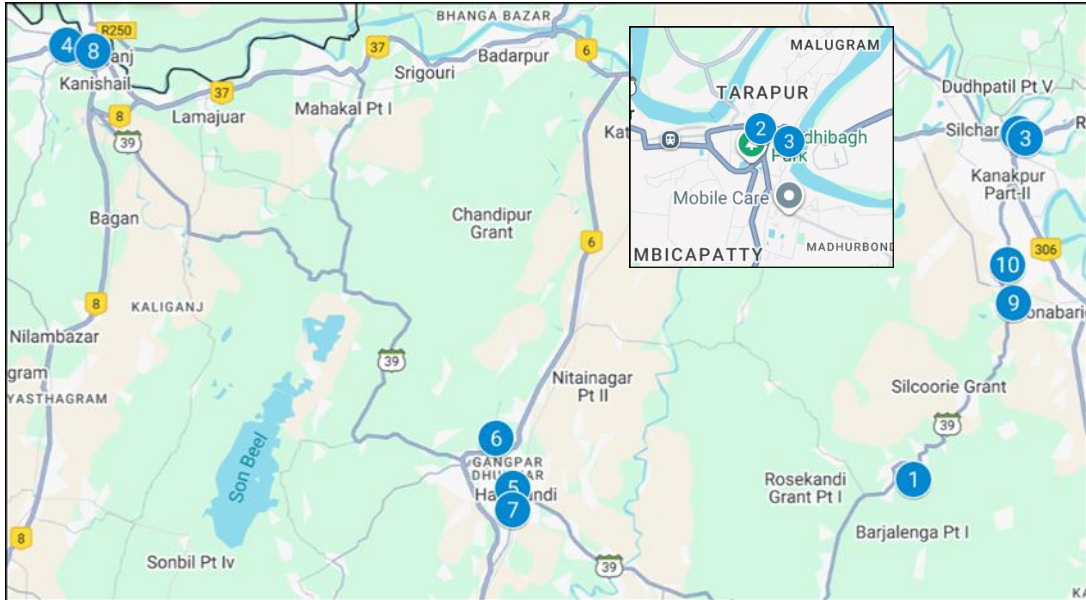


**Figure- 22:** Upload throughput

### 4.3 Hotspots

Hotspot testing has been done on 18<sup>th</sup> August 2025 to 22<sup>nd</sup> August 2025. Ten locations have been tested in Silchar city, Hailakandi & Karimganj district and adjoining area.

#### 4.3.1 Locations



**Figure- 23:** Hotspot locations

#### 4.3.2 Hotspot covered

1. Assam University
2. Cachar College Tarapur Silchar
3. Court & Office of The District & Sessions Judge Silchar
4. D.C. Office Sribhumi Assam
5. District Sessions Court Hailakandi
6. Gangpar Dhumkar Post Office
7. Hailakandi Civil Hospital
8. Karimganj College Karimganj
9. NIT Silchar
10. Silchar Medical College and Hospital



### 4.3.3 Voice performance

| Overall Voice Performance        |                                   |        |        |        |
|----------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                       | Service Provider                  |        |        |        |
|                                  | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                                  | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                     | 100                               | 100    | 100    | 100    |
| Call Setup Success Rate %        | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %                 | 0.00                              | 2.00   | 0.00   | 0.00   |
| Call Setup Time-Average (Second) | 1.91                              | 2.96   | 0.82   | 1.14   |

**Table-20:** Overall summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

| Assam University                 |                                   |        |        |        |
|----------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                       | Service Provider                  |        |        |        |
|                                  | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                                  | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                     | 10                                | 10     | 10     | 10     |
| Call Setup Success Rate %        | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %                 | 0.00                              | 0.00   | 0.00   | 0.00   |
| Call Setup Time-Average (Second) | 2.04                              | 3.98   | 1.07   | 1.12   |

**Table-21:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

| Cachar College Tarapur Silchar   |                                   |        |        |        |
|----------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                       | Service Provider                  |        |        |        |
|                                  | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                                  | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                     | 10                                | 10     | 10     | 10     |
| Call Setup Success Rate %        | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %                 | 0.00                              | 0.00   | 0.00   | 0.00   |
| Call Setup Time-Average (Second) | 1.92                              | 2.78   | 0.57   | 1.06   |

**Table-22:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

| Court & Office of The District & Sessions Judge Silchar |                                   |        |        |        |
|---------------------------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                                              | Service Provider                  |        |        |        |
|                                                         | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                                                         | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                                            | 10                                | 10     | 10     | 10     |
| Call Setup Success Rate %                               | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %                                        | 0.00                              | 0.00   | 0.00   | 0.00   |
| Call Setup Time-Average (Second)                        | 1.96                              | 2.72   | 0.58   | 1.12   |

**Table-23:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

| D.C. Office Sribhumi Assam       |                                   |        |        |        |
|----------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                       | Service Provider                  |        |        |        |
|                                  | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                                  | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                     | 10                                | 10     | 10     | 10     |
| Call Setup Success Rate %        | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %                 | 0.00                              | 0.00   | 0.00   | 0.00   |
| Call Setup Time-Average (Second) | 1.92                              | 2.53   | 2.40   | 1.21   |

**Table-24:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

| District Sessions Court Hailakandi |                                   |        |        |        |
|------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                         | Service Provider                  |        |        |        |
|                                    | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                                    | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                       | 10                                | 10     | 10     | 10     |
| Call Setup Success Rate %          | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %                   | 0.00                              | 0.00   | 0.00   | 0.00   |
| Call Setup Time-Average (Second)   | 1.82                              | 2.23   | 0.63   | 1.12   |

**Table-25:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

| Gangpar Dhumkar Post Office      |                                   |        |        |        |
|----------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                       | Service Provider                  |        |        |        |
|                                  | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                                  | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                     | 10                                | 10     | 10     | 10     |
| Call Setup Success Rate %        | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %                 | 0.00                              | 0.00   | 0.00   | 0.00   |
| Call Setup Time-Average (Second) | 1.94                              | 1.98   | 0.65   | 1.10   |

**Table-26:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

| Hailakandi Civil Hospital        |                                   |        |        |        |
|----------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                       | Service Provider                  |        |        |        |
|                                  | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                                  | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                     | 10                                | 10     | 10     | 10     |
| Call Setup Success Rate %        | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %                 | 0.00                              | 0.00   | 0.00   | 0.00   |
| Call Setup Time-Average (Second) | 1.94                              | 4.11   | 0.55   | 1.23   |

**Table-27:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

| Karimganj College Karimganj      |                                   |        |        |        |
|----------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                       | Service Provider                  |        |        |        |
|                                  | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                                  | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                     | 10                                | 10     | 10     | 10     |
| Call Setup Success Rate %        | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %                 | 0.00                              | 0.00   | 0.00   | 0.00   |
| Call Setup Time-Average (Second) | 1.77                              | 2.59   | 0.55   | 1.26   |

**Table-28:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

| NIT Silchar                      |                                   |        |        |        |
|----------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                       | Service Provider                  |        |        |        |
|                                  | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                                  | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                     | 10                                | 10     | 10     | 10     |
| Call Setup Success Rate %        | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %                 | 0.00                              | 10.00  | 0.00   | 0.00   |
| Call Setup Time-Average (Second) | 1.85                              | 2.76   | 0.59   | 1.09   |

**Table-29:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

| Silchar Medical College and Hospital |                                   |        |        |        |
|--------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                           | Service Provider                  |        |        |        |
|                                      | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                                      | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                         | 10                                | 10     | 10     | 10     |
| Call Setup Success Rate %            | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %                     | 0.00                              | 10.00  | 0.00   | 0.00   |
| Call Setup Time-Average (Second)     | 1.90                              | 4.09   | 0.57   | 1.14   |

**Table-30:** Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

#### 4.3.4 Data performance (auto-selection mode 5G/4G/3G/2G)

| Overall Data Performance                     |                                   |       |        |        |
|----------------------------------------------|-----------------------------------|-------|--------|--------|
| Parameters                                   | Service Provider                  |       |        |        |
|                                              | Auto-selection mode (5G/4G/3G/2G) |       |        |        |
|                                              | AIRTEL                            | BSNL  | RJIL   | VIL    |
| Download Throughput Average (Mbits/s)        | 191.47                            | 1.71  | 264.64 | 32.19  |
| Download Throughput 80th Percentile (Mbit/s) | 246.66                            | 1.91  | 411.67 | 45.52  |
| Download Throughput 20th Percentile (Mbit/s) | 129.67                            | 0.50  | 110.64 | 14.84  |
| Download Session Setup Success Rate %        | 86.00                             | 84.00 | 94.00  | 100.00 |
| Upload Throughput Average (Mbits/s)          | 28.82                             | 3.21  | 17.69  | 8.95   |
| Upload Throughput 80th Percentile (Mbit/s)   | 55.59                             | 4.01  | 31.38  | 9.68   |
| Upload Throughput 20th Percentile (Mbit/s)   | 6.27                              | 1.36  | 2.16   | 9.44   |
| Upload Session Setup Success Rate %          | 88.00                             | 86.00 | 98.00  | 100.00 |
| Web Browsing Delay (Second)                  | 5.25                              | 4.38  | 5.06   | 4.77   |
| Youtube Initial Buffer Delay (Second)        | 0.99                              | 2.92  | 0.99   | 0.90   |
| Latency (ms) - 50th Percentile               | 27.50                             | 54.00 | 20.20  | 48.55  |
| Jitter (ms)                                  | 9.61                              | 23.81 | 16.35  | 5.74   |
| Packet Loss Rate%                            | 0.40                              | 15.24 | 2.88   | 0.47   |
| Packet Loss Rate- 90th percentile            | 0.58                              | 45.05 | 8.11   | 0.92   |

**Table-31:** Overall Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

| Assam University                      |                                   |        |        |        |
|---------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                            | Service Provider                  |        |        |        |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |        |        |        |
|                                       | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Download Throughput Average (Mbits/s) | 273.76                            | 0.87   | 13.71  | 44.17  |
| Download Session Setup Success Rate % | 100.00                            | 100.00 | 100.00 | 100.00 |
| Upload Throughput Average (Mbits/s)   | 29.79                             | 0.97   | 0.84   | 9.59   |
| Upload Session Setup Success Rate %   | 100.00                            | 60.00  | 100.00 | 100.00 |
| Web Browsing Delay (Second)           | 5.45                              | 8.30   | 4.07   | 6.70   |
| Youtube Initial Buffer Delay (Second) | 0.67                              | 15.57  | 3.18   | 0.72   |
| Latency (ms) - 50th Percentile        | 27.00                             | 89.00  | 29.05  | 45.20  |
| Jitter (ms)                           | 8.47                              | 37.58  | 9.00   | 5.77   |
| Packet Loss Rate%                     | 0.10                              | 39.10  | 3.90   | 0.30   |

**Table-32:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

| Cachar College Tarapur Silchar        |                                   |        |        |        |
|---------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                            | Service Provider                  |        |        |        |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |        |        |        |
|                                       | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Download Throughput Average (Mbits/s) | 315.79                            | 1.21   | 542.54 | 26.97  |
| Download Session Setup Success Rate % | 100.00                            | 100.00 | 100.00 | 100.00 |
| Upload Throughput Average (Mbits/s)   | 74.06                             | 2.94   | 31.41  | 9.60   |
| Upload Session Setup Success Rate %   | 100.00                            | 100.00 | 100.00 | 100.00 |
| Web Browsing Delay (Second)           | 4.34                              | 4.26   | 4.72   | 2.82   |
| Youtube Initial Buffer Delay (Second) | 0.63                              | 4.27   | 0.74   | 0.91   |
| Latency (ms) - 50th Percentile        | 27.50                             | 48.15  | 17.55  | 51.50  |
| Jitter (ms)                           | 4.64                              | 4.57   | 4.49   | 8.06   |
| Packet Loss Rate%                     | 0.00                              | 0.60   | 3.50   | 0.90   |

**Table-33:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

| Court & Office of The District & Sessions Judge Silchar |                                   |       |        |        |
|---------------------------------------------------------|-----------------------------------|-------|--------|--------|
| Parameters                                              | Service Provider                  |       |        |        |
|                                                         | Auto-Selection Mode (5G/4G/3G/2G) |       |        |        |
|                                                         | AIRTEL                            | BSNL  | RJIL   | VIL    |
| Download Throughput Average (Mbits/s)                   | 190.26                            | 0.03  | 358.61 | 39.72  |
| Download Session Setup Success Rate %                   | 100.00                            | 40.00 | 80.00  | 100.00 |
| Upload Throughput Average (Mbits/s)                     | 12.26                             | 1.27  | 16.94  | 9.62   |
| Upload Session Setup Success Rate %                     | 100.00                            | 40.00 | 100.00 | 100.00 |
| Web Browsing Delay (Second)                             | 4.41                              | 19.37 | 4.37   | 4.37   |
| Youtube Initial Buffer Delay (Second)                   | 0.88                              | -     | 0.72   | 0.83   |
| Latency (ms) - 50th Percentile                          | 26.25                             | 47.80 | 15.80  | 48.88  |
| Jitter (ms)                                             | 9.11                              | 6.07  | 5.85   | 4.84   |
| Packet Loss Rate%                                       | 0.20                              | 5.30  | 0.10   | 0.30   |

**Table-34:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

**Note-**"" Youtube tests were failed.

| D.C. Office Sribhumi Assam            |                                   |        |        |        |
|---------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                            | Service Provider                  |        |        |        |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |        |        |        |
|                                       | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Download Throughput Average (Mbits/s) | 143.52                            | 0.95   | 397.27 | 11.99  |
| Download Session Setup Success Rate % | 80.00                             | 100.00 | 100.00 | 100.00 |
| Upload Throughput Average (Mbits/s)   | 9.91                              | 2.86   | 21.34  | 9.66   |
| Upload Session Setup Success Rate %   | 100.00                            | 100.00 | 100.00 | 100.00 |
| Web Browsing Delay (Second)           | 5.72                              | 3.68   | 5.49   | 2.70   |
| Youtube Initial Buffer Delay (Second) | 0.81                              | 1.49   | 1.12   | 0.74   |
| Latency (ms) - 50th Percentile        | 29.50                             | 54.50  | 25.65  | 47.50  |
| Jitter (ms)                           | 7.60                              | 5.22   | 26.43  | 2.99   |
| Packet Loss Rate%                     | 0.20                              | 1.40   | 7.90   | 0.80   |

**Table-35:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

| District Sessions Court Hailakandi    |                                   |        |        |        |
|---------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                            | Service Provider                  |        |        |        |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |        |        |        |
|                                       | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Download Throughput Average (Mbits/s) | 213.58                            | 6.71   | 343.40 | 45.15  |
| Download Session Setup Success Rate%  | 100.00                            | 100.00 | 100.00 | 100.00 |
| Upload Throughput Average (Mbits/s)   | 11.14                             | 9.17   | 8.40   | 9.60   |
| Upload Session Setup Success Rate %   | 100.00                            | 100.00 | 100.00 | 100.00 |
| Web Browsing Delay (Second)           | 5.55                              | 3.29   | 5.01   | 6.37   |
| Youtube Initial Buffer Delay (Second) | 0.66                              | 1.23   | 0.68   | 0.83   |
| Latency (ms)- 50th Percentile         | 24.20                             | 53.50  | 17.85  | 47.65  |
| Jitter (ms)                           | 4.29                              | 1.85   | 2.53   | 2.97   |
| Packet Loss Rate%                     | 0.00                              | 0.00   | 0.00   | 0.00   |

**Table-36:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

| Gangpar Dhumkar Post Office           |                                   |        |        |        |
|---------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                            | Service Provider                  |        |        |        |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |        |        |        |
|                                       | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Download Throughput Average (Mbits/s) | 97.80                             | 1.76   | 146.54 | 16.32  |
| Download Session Setup Success Rate % | 100.00                            | 100.00 | 100.00 | 100.00 |
| Upload Throughput Average (Mbits/s)   | 3.34                              | 3.54   | 3.61   | 9.54   |
| Upload Session Setup Success Rate %   | 100.00                            | 100.00 | 100.00 | 100.00 |
| Web Browsing Delay (Second)           | 5.75                              | 3.25   | 4.81   | 2.78   |
| Youtube Initial Buffer Delay (Second) | 2.09                              | 1.86   | 0.92   | 0.83   |
| Latency (ms) - 50th Percentile        | 26.45                             | 54.00  | 23.35  | 43.05  |
| Jitter (ms)                           | 7.94                              | 8.50   | 7.18   | 6.52   |
| Packet Loss Rate%                     | 0.30                              | 0.30   | 0.00   | 0.50   |

**Table-37:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

| Hailakandi Civil Hospital             |                                   |        |        |        |
|---------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                            | Service Provider                  |        |        |        |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |        |        |        |
|                                       | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Download Throughput Average (Mbits/s) | 236.78                            | 1.93   | 286.33 | 36.40  |
| Download Session Setup Success Rate % | 100.00                            | 60.00  | 100.00 | 100.00 |
| Upload Throughput Average (Mbits/s)   | 58.25                             | 0.81   | 55.08  | 9.58   |
| Upload Session Setup Success Rate %   | 100.00                            | 80.00  | 100.00 | 100.00 |
| Web Browsing Delay (Second)           | 4.93                              | -      | 5.18   | 5.02   |
| Youtube Initial Buffer Delay (Second) | 0.65                              | -      | 0.88   | 0.80   |
| Latency (ms) - 50th Percentile        | 23.38                             | 997.50 | 18.00  | 50.50  |
| Jitter (ms)                           | 6.70                              | 324.05 | 3.66   | 3.99   |
| Packet Loss Rate%                     | 0.00                              | 98.60  | 0.00   | 0.20   |

**Table-38:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

**Note-** "-" Browse and Youtube tests were failed.

| Karimganj College Karimganj           |                                   |       |        |        |
|---------------------------------------|-----------------------------------|-------|--------|--------|
| Parameters                            | Service Provider                  |       |        |        |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |       |        |        |
|                                       | AIRTEL                            | BSNL  | RJIL   | VIL    |
| Download Throughput Average (Mbits/s) | 199.60                            | 1.05  | 88.87  | 43.21  |
| Download Session Setup Success Rate % | 60.00                             | 60.00 | 100.00 | 100.00 |
| Upload Throughput Average (Mbits/s)   | 56.18                             | 1.53  | 4.68   | 8.94   |
| Upload Session Setup Success Rate %   | 40.00                             | 80.00 | 100.00 | 100.00 |
| Web Browsing Delay (Second)           | 5.74                              | 4.53  | 5.17   | 5.62   |
| Youtube Initial Buffer Delay (Second) | 0.77                              | 1.78  | 1.00   | 0.96   |
| Latency (ms) - 50th Percentile        | 28.95                             | 56.50 | 25.20  | 51.50  |
| Jitter (ms)                           | 5.36                              | 13.15 | 37.06  | 3.87   |
| Packet Loss Rate%                     | 0.00                              | 1.90  | 2.10   | 0.30   |

**Table-39:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

| NIT Silchar                           |                                   |        |        |        |
|---------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                            | Service Provider                  |        |        |        |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |        |        |        |
|                                       | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Download Throughput Average (Mbits/s) | 87.89                             | 0.58   | 155.29 | 46.41  |
| Download Session Setup Success Rate % | 80.00                             | 80.00  | 60.00  | 100.00 |
| Upload Throughput Average (Mbits/s)   | 38.04                             | 2.95   | 4.25   | 9.58   |
| Upload Session Setup Success Rate %   | 80.00                             | 100.00 | 80.00  | 100.00 |
| Web Browsing Delay (Second)           | 5.17                              | 3.42   | 6.32   | 5.97   |
| Youtube Initial Buffer Delay (Second) | 0.63                              | 1.00   | 1.30   | 0.76   |
| Latency (ms) - 50th Percentile        | 28.85                             | 48.10  | 22.50  | 44.15  |
| Jitter (ms)                           | 4.10                              | 4.04   | 61.07  | 5.82   |
| Packet Loss Rate%                     | 0.10                              | 1.80   | 1.30   | 0.30   |

**Table-40:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

| Silchar Medical College and Hospital  |                                   |        |        |        |
|---------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                            | Service Provider                  |        |        |        |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |        |        |        |
|                                       | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Download Throughput Average (Mbits/s) | 34.59                             | 0.57   | 288.94 | 11.59  |
| Download Session Setup Success Rate % | 40.00                             | 100.00 | 100.00 | 100.00 |
| Upload Throughput Average (Mbits/s)   | 3.32                              | 3.18   | 27.70  | 3.74   |
| Upload Session Setup Success Rate %   | 60.00                             | 100.00 | 100.00 | 100.00 |
| Web Browsing Delay (Second)           | 5.61                              | 2.81   | 5.17   | 3.36   |
| Youtube Initial Buffer Delay (Second) | 2.35                              | 1.27   | 0.70   | 1.68   |
| Latency (ms) - 50th Percentile        | 37.10                             | 48.55  | 18.15  | 52.50  |
| Jitter (ms)                           | 38.37                             | 12.30  | 4.84   | 12.52  |
| Packet Loss Rate%                     | 3.10                              | 3.40   | 10.00  | 1.10   |

**Table-41:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).



### 4.3.5 Data performance (5G Only & 4G Only Download & Upload Speed)

| Overall Data Performance |                                       |                  |      |        |       |
|--------------------------|---------------------------------------|------------------|------|--------|-------|
| Parameters               |                                       | Service Provider |      |        |       |
|                          |                                       | AIRTEL           | BSNL | RJIL   | VIL   |
| 5G                       | Download Throughput Average (Mbits/s) | 153.63           | -    | 311.78 | -     |
|                          | Upload Throughput Average (Mbits/s)   | 29.73            | -    | 22.40  | -     |
| 4G                       | Download Throughput Average (Mbits/s) | 32.83            | 1.56 | 33.03  | 26.46 |
|                          | Upload Throughput Average (Mbits/s)   | 11.05            | 4.76 | 7.02   | 9.16  |

**Table-42:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

| Assam University |                                       |                  |      |       |       |
|------------------|---------------------------------------|------------------|------|-------|-------|
| Parameters       |                                       | Service Provider |      |       |       |
|                  |                                       | AIRTEL           | BSNL | RJIL  | VIL   |
| 5G               | Download Throughput Average (Mbits/s) | 213.55           | -    | 0.54  | -     |
|                  | Upload Throughput Average (Mbits/s)   | 31.97            | -    | 1.15  | -     |
| 4G               | Download Throughput Average (Mbits/s) | 52.94            | 0.63 | 21.28 | 26.52 |
|                  | Upload Throughput Average (Mbits/s)   | 15.62            | 2.89 | 2.84  | 9.43  |

**Table-43:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

| Cachar College Tarapur Silchar |                                       |                  |      |        |       |
|--------------------------------|---------------------------------------|------------------|------|--------|-------|
| Parameters                     |                                       | Service Provider |      |        |       |
|                                |                                       | AIRTEL           | BSNL | RJIL   | VIL   |
| 5G                             | Download Throughput Average (Mbits/s) | 46.86            | -    | 528.40 | -     |
|                                | Upload Throughput Average (Mbits/s)   | 90.33            | -    | 37.98  | -     |
| 4G                             | Download Throughput Average (Mbits/s) | 46.24            | 2.43 | 27.39  | 27.76 |
|                                | Upload Throughput Average (Mbits/s)   | 15.30            | 6.65 | 8.88   | 9.58  |

**Table-44:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

| Court & Office of The District & Sessions Judge Silchar |                                       |                  |      |        |       |
|---------------------------------------------------------|---------------------------------------|------------------|------|--------|-------|
| Parameters                                              |                                       | Service Provider |      |        |       |
|                                                         |                                       | AIRTEL           | BSNL | RJIL   | VIL   |
| 5G                                                      | Download Throughput Average (Mbits/s) | 158.87           | -    | 353.99 | -     |
|                                                         | Upload Throughput Average (Mbits/s)   | 19.55            | -    | 23.56  | -     |
| 4G                                                      | Download Throughput Average (Mbits/s) | 21.81            | 3.33 | 24.40  | 31.78 |
|                                                         | Upload Throughput Average (Mbits/s)   | 6.85             | 7.58 | 6.96   | 9.52  |

**Table-45:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

| D.C. Office Sribhumi Assam |                                       |                  |      |        |       |
|----------------------------|---------------------------------------|------------------|------|--------|-------|
| Parameters                 |                                       | Service Provider |      |        |       |
|                            |                                       | AIRTEL           | BSNL | RJIL   | VIL   |
| 5G                         | Download Throughput Average (Mbits/s) | 107.36           | -    | 408.59 | -     |
|                            | Upload Throughput Average (Mbits/s)   | 7.67             | -    | 19.85  | -     |
| 4G                         | Download Throughput Average (Mbits/s) | 17.90            | 0.71 | 39.25  | 12.36 |
|                            | Upload Throughput Average (Mbits/s)   | 5.83             | 2.61 | 12.15  | 9.63  |

**Table-46:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

| District Sessions Court Hailakandi |                                       |                  |      |        |       |
|------------------------------------|---------------------------------------|------------------|------|--------|-------|
| Parameters                         |                                       | Service Provider |      |        |       |
|                                    |                                       | AIRTEL           | BSNL | RJIL   | VIL   |
| 5G                                 | Download Throughput Average (Mbits/s) | 252.27           | -    | 357.96 | -     |
|                                    | Upload Throughput Average (Mbits/s)   | 29.24            | -    | 17.47  | -     |
| 4G                                 | Download Throughput Average (Mbits/s) | 24.72            | 2.52 | 79.52  | 43.69 |
|                                    | Upload Throughput Average (Mbits/s)   | 17.34            | 9.41 | 9.81   | 9.57  |

**Table-47:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

| Gangpar Dhumkar Post Office |                                       |                  |      |        |       |
|-----------------------------|---------------------------------------|------------------|------|--------|-------|
| Parameters                  |                                       | Service Provider |      |        |       |
|                             |                                       | AIRTEL           | BSNL | RJIL   | VIL   |
| 5G                          | Download Throughput Average (Mbits/s) | 160.26           | -    | 162.05 | -     |
|                             | Upload Throughput Average (Mbits/s)   | 9.60             | -    | 15.90  | -     |
| 4G                          | Download Throughput Average (Mbits/s) | 8.39             | 2.14 | 4.52   | 11.80 |
|                             | Upload Throughput Average (Mbits/s)   | 5.61             | 3.31 | 3.89   | 9.56  |

**Table-48:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

| Hailakandi Civil Hospital |                                       |                  |      |        |       |
|---------------------------|---------------------------------------|------------------|------|--------|-------|
| Parameters                |                                       | Service Provider |      |        |       |
|                           |                                       | AIRTEL           | BSNL | RJIL   | VIL   |
| 5G                        | Download Throughput Average (Mbits/s) | 266.95           | -    | 343.85 | -     |
|                           | Upload Throughput Average (Mbits/s)   | 59.13            | -    | 54.41  | -     |
| 4G                        | Download Throughput Average (Mbits/s) | 62.43            | 1.75 | 25.46  | 34.93 |
|                           | Upload Throughput Average (Mbits/s)   | 10.42            | 3.15 | 9.67   | 9.59  |

**Table-49:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

| Karimganj College Karimganj |                                       |                  |      |        |       |
|-----------------------------|---------------------------------------|------------------|------|--------|-------|
| Parameters                  |                                       | Service Provider |      |        |       |
|                             |                                       | AIRTEL           | BSNL | RJIL   | VIL   |
| 5G                          | Download Throughput Average (Mbits/s) | 182.36           | -    | 248.51 | -     |
|                             | Upload Throughput Average (Mbits/s)   | 58.75            | -    | 13.09  | -     |
| 4G                          | Download Throughput Average (Mbits/s) | 7.45             | 0.83 | 34.39  | 24.11 |
|                             | Upload Throughput Average (Mbits/s)   | 13.24            | 2.18 | 6.75   | 9.55  |

**Table-50:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

| NIT Silchar |                                       |                  |      |        |       |
|-------------|---------------------------------------|------------------|------|--------|-------|
| Parameters  |                                       | Service Provider |      |        |       |
|             |                                       | AIRTEL           | BSNL | RJIL   | VIL   |
| 5G          | Download Throughput Average (Mbits/s) | 211.11           | -    | 295.16 | -     |
|             | Upload Throughput Average (Mbits/s)   | 25.30            | -    | 9.82   | -     |
| 4G          | Download Throughput Average (Mbits/s) | 61.93            | 0.70 | 62.28  | 42.84 |
|             | Upload Throughput Average (Mbits/s)   | 16.08            | 4.12 | 4.77   | 9.64  |

**Table-51:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

| Silchar Medical College and Hospital |                                       |                  |      |        |      |
|--------------------------------------|---------------------------------------|------------------|------|--------|------|
| Parameters                           |                                       | Service Provider |      |        |      |
|                                      |                                       | AIRTEL           | BSNL | RJIL   | VIL  |
| 5G                                   | Download Throughput Average (Mbits/s) | 54.19            | -    | 293.72 | -    |
|                                      | Upload Throughput Average (Mbits/s)   | 4.99             | -    | 22.26  | -    |
| 4G                                   | Download Throughput Average (Mbits/s) | 3.97             | 0.74 | 16.61  | 8.77 |
|                                      | Upload Throughput Average (Mbits/s)   | 0.87             | 5.06 | 3.78   | 5.57 |

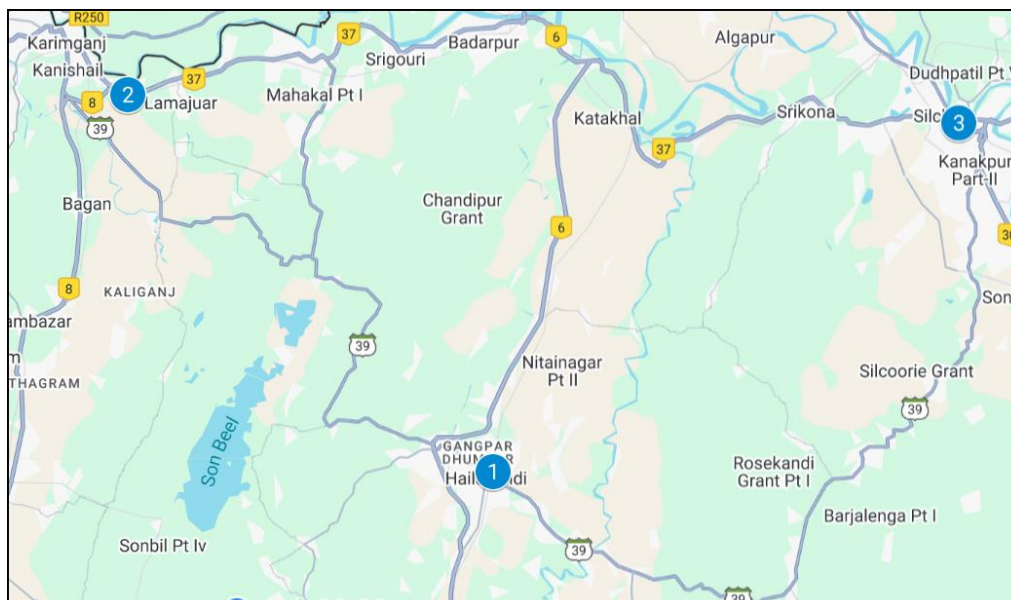
**Table-52:** Overall Summary of 5G only & 4G only data download & upload speed.

**Note-** “-”Respective technology was not observed during the test.

## 4.4 Walk Test

Walk test has been conducted on 19<sup>th</sup> August 2025 to 21<sup>st</sup> August 2025. Three locations have been tested in the Silchar, Hailakandi and Karimganj cities.

### 4.4.1 Walk test locations



**Figure-24:** Walk test locations.

### 4.4.2 Walk test covered

1. Hailakandi Railway Station
2. New Karimganj Railway Station
3. Silchar Railway Station

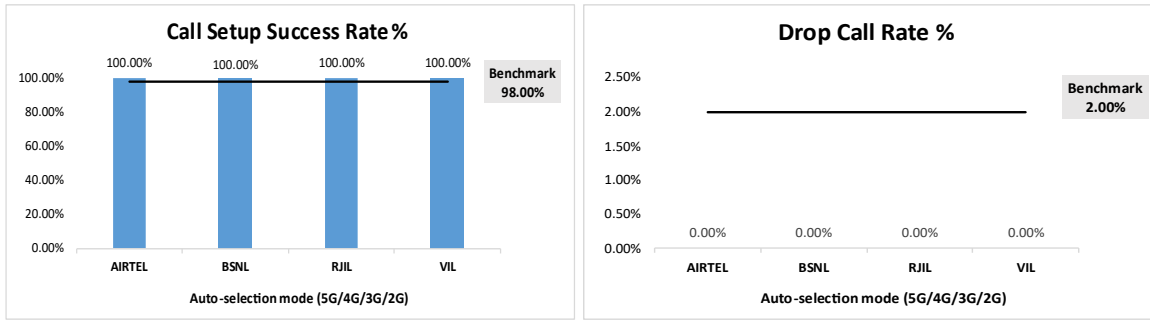
### 4.4.3 Voice performance

#### i) Hailakandi Railway Station

##### (a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

| Hailakandi Railway Station    |                                   |        |        |        |
|-------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                    | Service Provider                  |        |        |        |
|                               | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                               | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                  | 11                                | 11     | 12     | 11     |
| Call Setup Success Rate %     | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %              | 0.00                              | 0.00   | 0.00   | 0.00   |
| Call Setup Time-Average (Sec) | 1.95                              | 1.92   | 0.58   | 1.15   |
| Handover Success Rate %       | 100.00                            | 100.00 | 100.00 | 100.00 |

**Table-53:** Summary of Voice performance in network auto-selection mode (5G/4G/3G/2G).



**Figure-25:** Performance for call setup success rate and drop call rate.

**(b) Network Technology:** This section represents time spent on various network technologies.

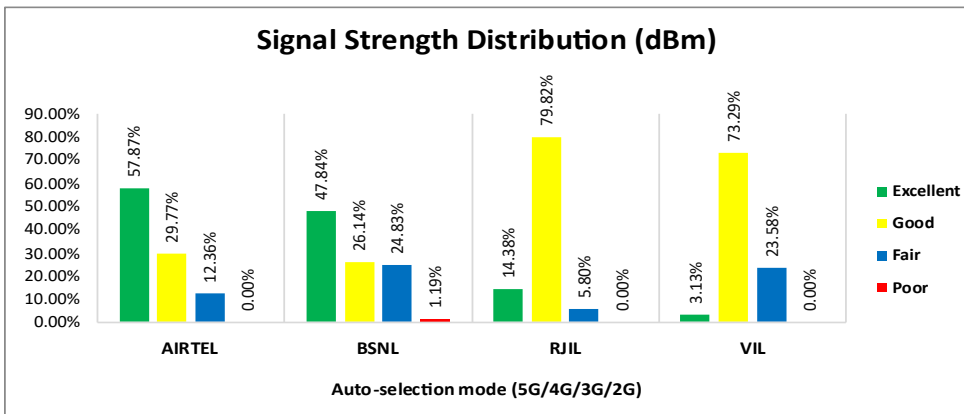
| Hailakandi Railway Station |                  |        |        |         |
|----------------------------|------------------|--------|--------|---------|
| Technology                 | Service Provider |        |        |         |
|                            | AIRTEL           | BSNL   | RJIL   | VIL     |
| 5G                         | 1.51%            | NA     | 13.18% | NA      |
| 4G                         | 98.49%           | 15.08% | 86.82% | 100.00% |
| 3G                         | NA               | 0.00%  | NA     | NA      |
| 2G                         | 0.00%            | 84.92% | NA     | 0.00%   |
| Limited service            | 0.00%            | 0.00%  | 0.00%  | 0.00%   |

**Table-54:** Time spent on technology during walk test.

**Note-**

- NA- Service provider doesn't provide services in respective technology.

**(c) Network Signal Strength distribution:** The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G).



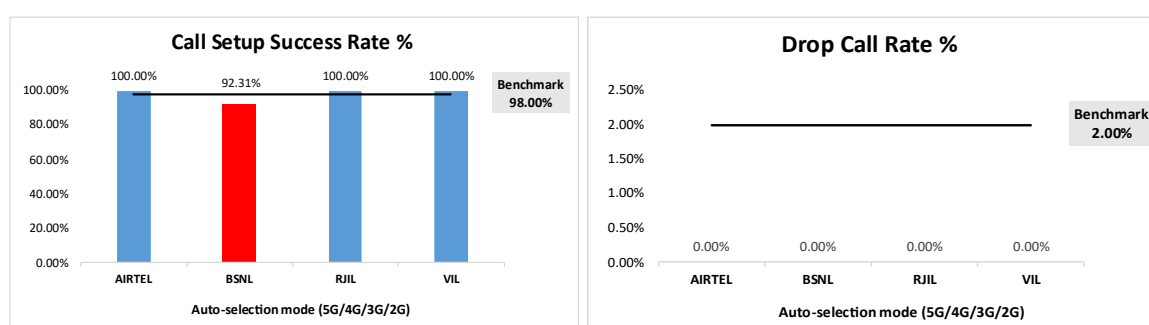
**Figure-26:** Signal strength distribution auto-selection mode 5G/4G/3G/2G.

## ii) New Karimganj Railway Station

### (a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

| New Karimganj Railway Station |                                   |       |        |        |
|-------------------------------|-----------------------------------|-------|--------|--------|
| Parameters                    | Service Provider                  |       |        |        |
|                               | Auto-selection mode (5G/4G/3G/2G) |       |        |        |
|                               | AIRTEL                            | BSNL  | RJIL   | VIL    |
| Call Attempt                  | 13                                | 13    | 13     | 12     |
| Call Setup Success Rate %     | 100.00                            | 92.31 | 100.00 | 100.00 |
| Drop Call Rate %              | 0.00                              | 0.00  | 0.00   | 0.00   |
| Call Setup Time-Average (Sec) | 2.25                              | 3.28  | 0.53   | 3.66   |
| Handover Success Rate %       | 100.00                            | 63.16 | 100.00 | 100.00 |

**Table-55:** Summary of Voice performance in network auto-selection mode (5G/4G/3G/2G).



**Figure- 27:** Performance for call setup success rate and drop call rate.

**(b) Network Technology:** This section represent time spent on various network technologies.

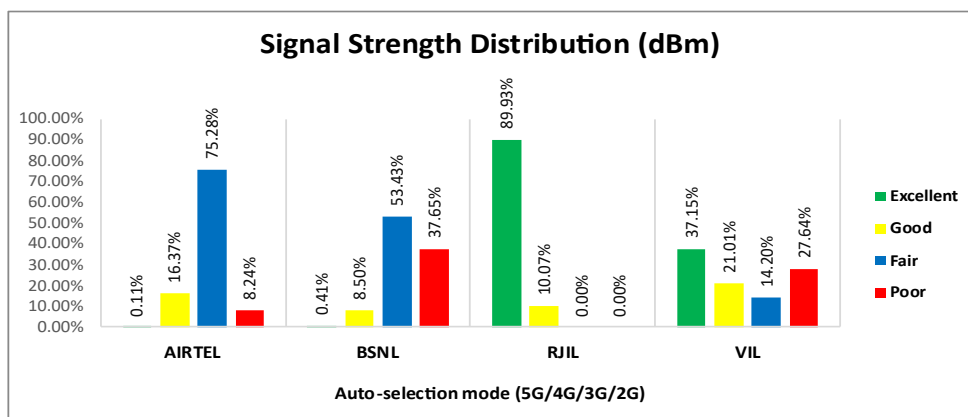
| New Karimganj Railway Station |                  |         |        |        |
|-------------------------------|------------------|---------|--------|--------|
| Technology                    | Service Provider |         |        |        |
|                               | AIRTEL           | BSNL    | RJIL   | VIL    |
| 5G                            | 1.26%            | NA      | 12.80% | NA     |
| 4G                            | 98.74%           | 0.00%   | 87.20% | 21.74% |
| 3G                            | NA               | 0.00%   | NA     | NA     |
| 2G                            | 0.00%            | 100.00% | NA     | 78.26% |
| Limited service               | 0.00%            | 0.00%   | 0.00%  | 0.00%  |

**Table-56:** Time spent on technology during walk test.

**Note-**

- NA- Service provider doesn't provide services in respective technology.

**(c) Network Signal Strength distribution:** The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G).



**Figure-28:** Signal strength distribution auto-selection mode 5G/4G/3G/2G.

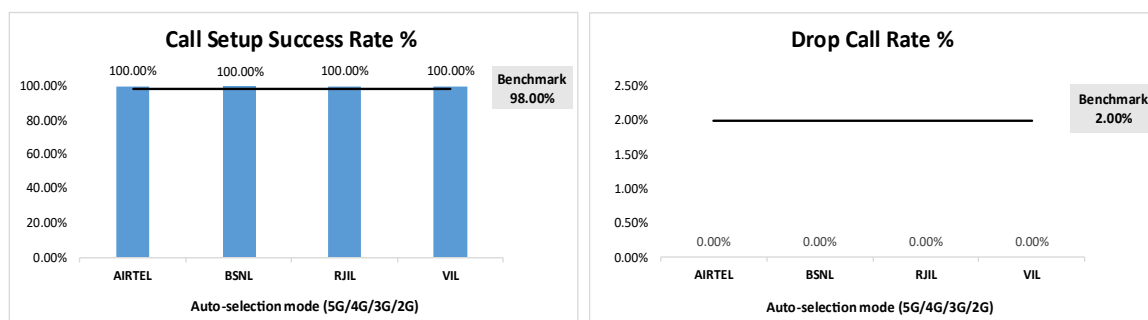
### iii) Silchar Railway Station

#### (a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

| Silchar Railway Station       |                                   |        |        |        |
|-------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                    | Service Provider                  |        |        |        |
|                               | Auto-selection mode (5G/4G/3G/2G) |        |        |        |
|                               | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Call Attempt                  | 11                                | 11     | 12     | 11     |
| Call Setup Success Rate %     | 100.00                            | 100.00 | 100.00 | 100.00 |
| Drop Call Rate %              | 0.00                              | 0.00   | 0.00   | 0.00   |
| Call Setup Time-Average (Sec) | 1.88                              | 2.74   | 0.56   | 1.15   |
| Handover Success Rate %       | 100.00                            | 100.00 | 100.00 | 100.00 |

**Table-57:** Summary of Voice performance in network auto-selection mode (5G/4G/3G/2G).

**Note** "- "Handover did not attempt.



**Figure- 29:** Performance for call setup success rate and drop call rate.

**(b) Network Technology:** This section represent time spent on various network technologies.

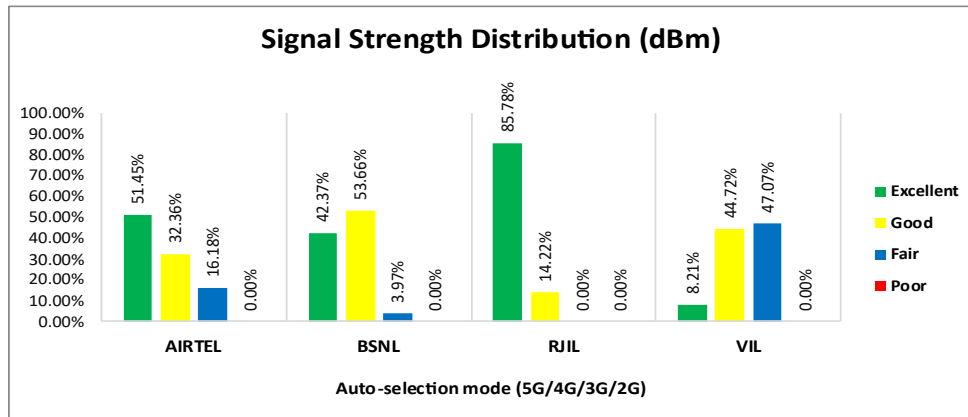
| Silchar Railway Station |                  |        |        |         |
|-------------------------|------------------|--------|--------|---------|
| Technology              | Service Provider |        |        |         |
|                         | AIRTEL           | BSNL   | RJIL   | VIL     |
| 5G                      | 1.75%            | NA     | 15.35% | NA      |
| 4G                      | 98.25%           | 13.98% | 84.65% | 100.00% |
| 3G                      | NA               | 0.94%  | NA     | NA      |
| 2G                      | 0.00%            | 85.08% | NA     | 0.00%   |
| Limited service         | 0.00%            | 0.00%  | 0.00%  | 0.00%   |

**Table-58:** Time spent on technology during walk test.

**Note-**

- NA- Service provider doesn't provide services in respective technology.

**(c) Network Signal Strength distribution:** The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G).



**Figure-30:** Signal strength distribution auto-selection mode 5G/4G/3G/2G.



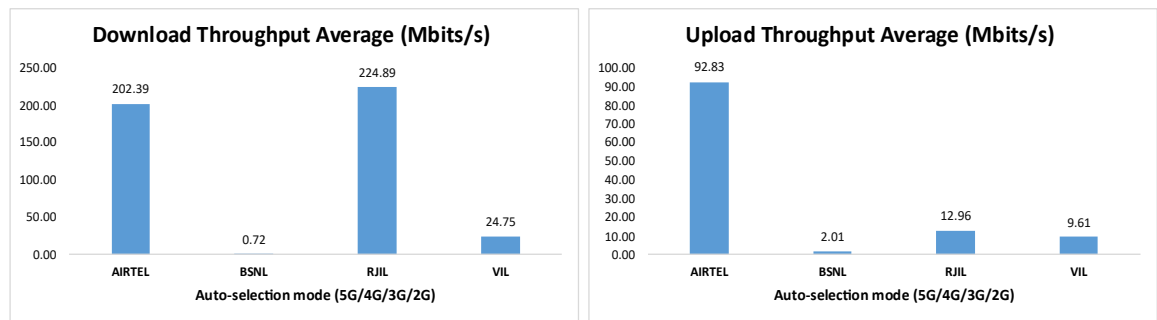
#### 4.4.4 Data performance

##### i) Hailakandi Railway Station

###### (a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

| Hailakandi Railway Station            |                                   |       |        |        |
|---------------------------------------|-----------------------------------|-------|--------|--------|
| Parameters                            | Service Provider                  |       |        |        |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |       |        |        |
|                                       | AIRTEL                            | BSNL  | RJIL   | VIL    |
| Download Throughput Average (Mbits/s) | 202.39                            | 0.72  | 224.89 | 24.75  |
| Download Throughput 80th Percentile   | 235.28                            | 1.04  | 294.90 | 29.97  |
| Download Throughput 20th Percentile   | 191.81                            | 0.38  | 161.09 | 17.89  |
| Download Session Setup Success Rate % | 100.00                            | 83.33 | 93.33  | 100.00 |
| Upload Throughput Average (Mbits/s)   | 92.83                             | 2.01  | 12.96  | 9.61   |
| Upload Throughput 80th Percentile     | 114.38                            | 2.40  | 17.70  | 9.67   |
| Upload Throughput 20th Percentile     | 75.71                             | 1.39  | 5.08   | 9.56   |
| Upload Session Setup Success Rate %   | 100.00                            | 88.24 | 100.00 | 100.00 |
| Latency (ms)-50th Percentile          | 23.83                             | 50.75 | 20.65  | 50.50  |

**Table-59:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).



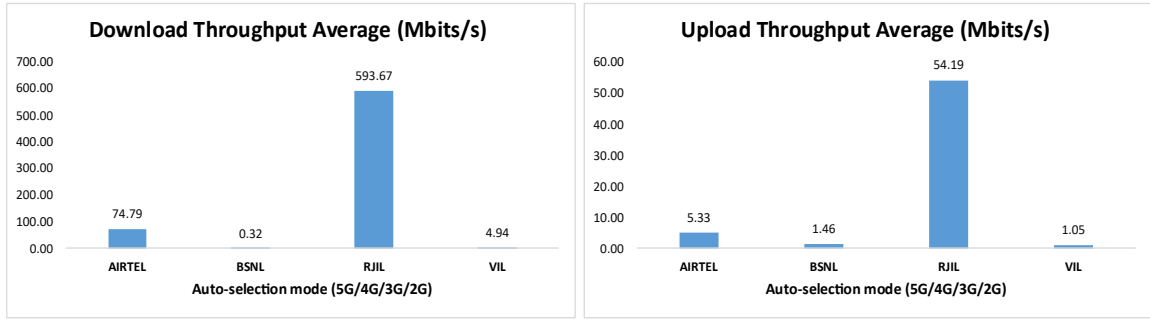
**Figure- 31:** Download and Upload throughput.

##### ii) New Karimganj Railway Station

###### (a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

| New Karimganj Railway Station         |                                   |       |        |       |
|---------------------------------------|-----------------------------------|-------|--------|-------|
| Parameters                            | Service Provider                  |       |        |       |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |       |        |       |
|                                       | AIRTEL                            | BSNL  | RJIL   | VIL   |
| Download Throughput Average (Mbits/s) | 74.79                             | 0.32  | 593.67 | 4.94  |
| Download Throughput 80th Percentile   | 105.75                            | 0.54  | 673.14 | 7.62  |
| Download Throughput 20th Percentile   | 25.33                             | 0.12  | 497.89 | 1.50  |
| Download Session Setup Success Rate % | 100.00                            | 72.22 | 75.00  | 83.33 |
| Upload Throughput Average (Mbits/s)   | 5.33                              | 1.46  | 54.19  | 1.05  |
| Upload Throughput 80th Percentile     | 8.22                              | 1.74  | 66.14  | 1.31  |
| Upload Throughput 20th Percentile     | 2.13                              | 1.05  | 46.84  | 1.14  |
| Upload Session Setup Success Rate %   | 93.75                             | 70.59 | 87.50  | 84.62 |
| Latency (ms)-50th Percentile          | 29.35                             | 82.50 | 15.95  | 75.25 |

**Table-60:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).



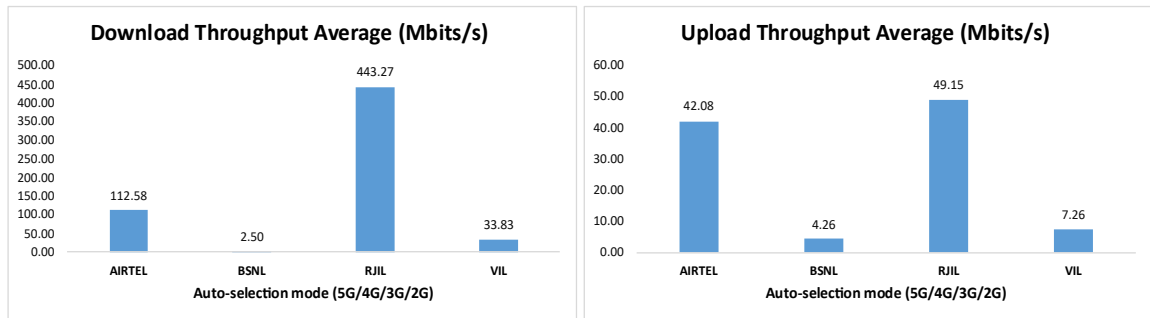
**Figure- 32:** Download and Upload throughput

### iii) Silchar Railway Station

#### (a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

| Silchar Railway Station               |                                   |        |        |        |
|---------------------------------------|-----------------------------------|--------|--------|--------|
| Parameters                            | Service Provider                  |        |        |        |
|                                       | Auto-Selection Mode (5G/4G/3G/2G) |        |        |        |
|                                       | AIRTEL                            | BSNL   | RJIL   | VIL    |
| Download Throughput Average (Mbits/s) | 112.58                            | 2.50   | 443.27 | 33.83  |
| Download Throughput 80th Percentile   | 211.80                            | 3.33   | 539.45 | 38.78  |
| Download Throughput 20th Percentile   | 0.00                              | 1.98   | 345.10 | 25.74  |
| Download Session Setup Success Rate % | 64.29                             | 100.00 | 100.00 | 100.00 |
| Upload Throughput Average (Mbits/s)   | 42.08                             | 4.26   | 49.15  | 7.26   |
| Upload Throughput 80th Percentile     | 54.78                             | 6.27   | 67.57  | 9.70   |
| Upload Throughput 20th Percentile     | 29.57                             | 2.61   | 37.14  | 5.09   |
| Upload Session Setup Success Rate %   | 64.29                             | 100.00 | 100.00 | 100.00 |
| Latency (ms)-50th Percentile          | 24.73                             | 24.10  | 16.65  | 49.50  |

**Table-61:** Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).



**Figure- 33:** Download and Upload throughput.

## 5. Voice & Data Key findings

### 5.1 Overall Voice

#### 1. Call Setup Success Rate:

- a) Airtel, BSNL and VIL have 99.72%, 83.82% and 90.50% call setup success rate respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL and VIL have 99.80%, 82.03%, 100.00% and 90.62% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)
- c) Airtel had a 100.00% call setup success rate while calling RJIL and VIL whereas call blocking was observed when calling BSNL. (refer to Table-9)
- d) BSNL have 100.00% call setup success rate while calling on peer service provider's network for inter-operator calls. (refer to Table-9)
- e) RJIL had a 100.00% call setup success rate while calling Airtel and VIL whereas call blocking was observed when calling BSNL. (refer to Table-9)
- f) VIL had a 100.00% call setup success rate while calling Airtel and RJIL whereas call blocking was observed when calling BSNL. (refer to Table-9)

#### 2. Call Setup Time:

- a) Airtel, BSNL and VIL call setup time is 3.64, 2.87 and 3.80 seconds respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL & VIL call setup time is 1.92, 2.88, 0.74 and 1.90 seconds respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

#### 3. Call Silence/Mute Rate:

In packet switched network (4G/5G) Airtel, RJIL & VIL have 1.64%, 1.92% & 3.67% silence call rate respectively. Further Airtel, RJIL & VIL downlink RTP packet loss is 0.44%, 0.79% & 1.96% respectively. In uplink Airtel, RJIL & VIL RTP packet loss is 0.40%, 0.99% & 1.59% respectively. (refer table-6)

#### 4. Drop Call Rate:

- a) Airtel, BSNL and VIL drop call rate is 0.28%, 4.39% and 0.58% respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL and VIL drop call rate is 1.18%, 3.04%, 0.00% and 1.83% respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

### 5.2 Overall Data

#### 1. Data download and upload performance (Overall i.e. LSA):

- a) Airtel, BSNL, RJIL and VIL average download speeds are 141.27 Mbps, 1.69 Mbps, 219.13 Mbps and 22.68 Mbps respectively. (refer table-11)
- b) Airtel, BSNL, RJIL and VIL average upload speeds are 27.26 Mbps, 3.70 Mbps, 15.73 Mbps and 6.71 Mbps respectively. (refer table-11)

#### 2. Data download and upload performance (static i.e. while stationary):

- a) Airtel, BSNL, RJIL and VIL average download speeds are 191.47 Mbps, 1.71 Mbps, 264.64 Mbps and 32.19 Mbps respectively. (refer table-31)
- b) Airtel, BSNL, RJIL and VIL average upload speeds are 28.82 Mbps, 3.21 Mbps, 17.69 Mbps and 8.95 Mbps respectively. (refer table-31)

### **3. Data session setup success rate (static i.e. while stationary):**

- a) Airtel, BSNL, RJIL and VIL have 86.00%, 84.00%, 94.00% and 100.00% download session setup success rate respectively. (refer table-31)
- b) Airtel, BSNL, RJIL and VIL have 88.00%, 86.00%, 98.00% and 100.00% upload session setup success rate respectively. (refer table-31)

## **5.3 Operator wise Key Findings**

### **1. Airtel:**

#### **Voice**

- 99.72% call setup success rate and 0.28% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)
- 99.80% call setup success rate and 1.18% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 99.73% call setup success rate and 1.60% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table- 53, 55 & 57)

#### **Data**

- Airtel has 141.87 Mbps average download speed & 27.26 Mbps average upload speed for LSA. (refer table-11)
- Airtel has 138.21 Mbps average download speed & 25.53 Mbps average upload speed across the measured routes for city drive. (refer table-19)
- Gangpar Dhumkar Post Office, NIT Silchar and Silchar Medical College and Hospital have less download speed (less than 100 Mbps) out of total 10 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-37, 40 & 41)
- Court & Office of The District & Sessions Judge Silchar, D.C. Office Sribhumi Assam, District Sessions Court Hailakandi, Gangpar Dhumkar Post Office and Silchar Medical College and Hospital have less upload speed (less than 20 Mbps) out of total 10 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-34, 35, 36, 37 & 41)
- New Karimganj Railway Station has less download speed (less than 100 Mbps) out of total 3 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table- 60)
- New Karimganj Railway Station has less upload speed (less than 20 Mbps) out of total 3 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table- 60)

## **2. BSNL:**

### **Voice**

- 83.82% call setup success rate and 4.39% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)
- 82.03% call setup success rate and 3.04% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 76.58% call setup success rate and 3.67% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 2.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all walk test locations except New Karimganj Railway Station. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-53 & 57)
- 92.31% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at New Karimganj Railway Station walk test location. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table- 55)

### **Data**

- BSNL has 1.69 Mbps average download speed & 3.70 Mbps average upload speed for LSA. (refer table-11)
- BSNL has 1.76 Mbps average download speed & 3.96 Mbps average upload speed across the measured routes for city drive. (refer table-19)
- All hotspot locations have less download speed (less than 10 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 32, 33, 34, 35, 36, 37, 38, 39, 40 & 41)
- Assam University, Court & Office of The District & Sessions Judge Silchar, Hailakandi Civil Hospital and Karimganj College Karimganj have less upload speed (less than 2 Mbps) out of total 10 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-32, 34, 38 & 39)
- All walk test locations have less download speed (less than 10 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 59, 60 & 61)
- New Karimganj Railway Station has less upload speed (less than 2 Mbps) out of total 3 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table- 60)

## **3. RJIL:**

### **Voice**

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table- 53, 55 & 57)

#### **Data**

- RJIL has 219.13 Mbps average download speed & 15.73 Mbps average upload speed for LSA. (refer table-11)
- RJIL has 196.18 Mbps average download speed & 13.30 Mbps average upload speed across the measured routes for city drive. (refer table-19)
- Assam University and Karimganj College Karimganj have less download speed (less than 100 Mbps) out of total 10 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table- 32 & 39)
- Assam University, Court & Office of The District & Sessions Judge Silchar, District Sessions Court Hailakandi, Gangpar Dhumkar Post Office, Karimganj College Karimganj and NIT Silchar have less upload speed (less than 20 Mbps) out of total 10 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table- 32, 34, 36, 37, 39 & 40)
- Hailakandi Railway Station has less upload speed (less than 20 Mbps) out of total 3 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table- 59)

#### **4. VIL:**

##### **Voice**

- 90.50% call setup success rate and 0.58% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-3 & 13)
- 90.62% call setup success rate and 0.83% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-5)
- 87.47% call setup success rate and 1.15% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-53, 55 & 57)

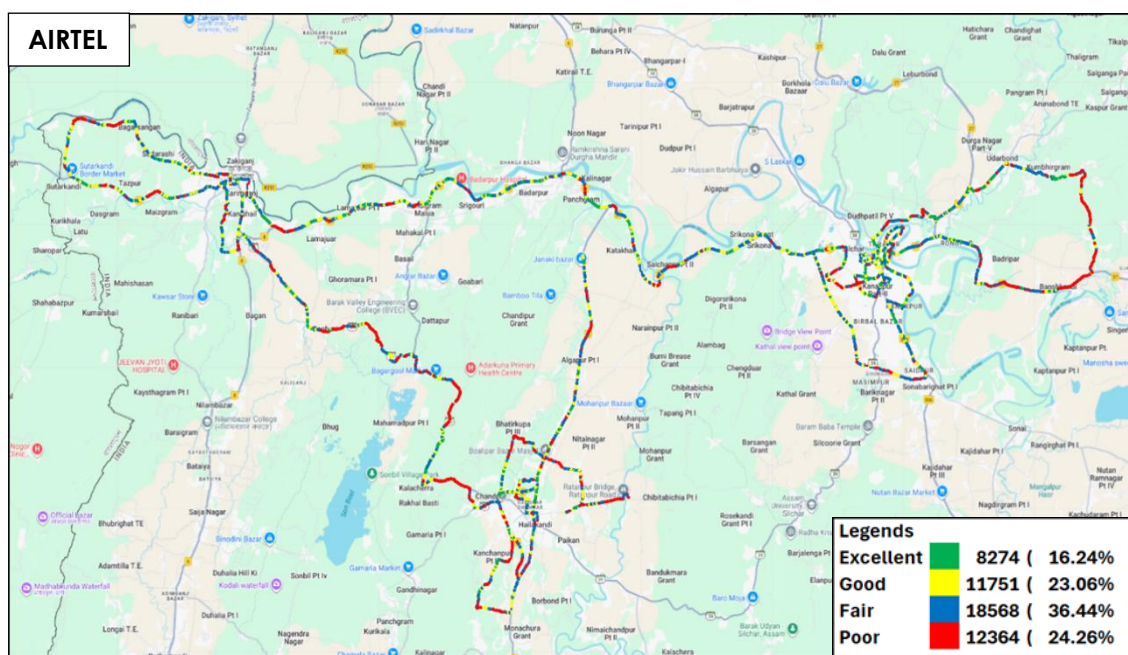
**Data**

- VIL has 22.68 Mbps average download speed & 6.71 Mbps average upload speed for LSA. (refer table-11)
- VIL has 21.30 Mbps average download speed & 6.44 Mbps average upload speed across the measured routes for city drive. (refer table-19)
- New Karimganj Railway Station has less download speed (less than 10 Mbps) out of total 3 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table- 60)
- New Karimganj Railway Station has less upload speed (less than 2 Mbps) out of total 3 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table- 60)

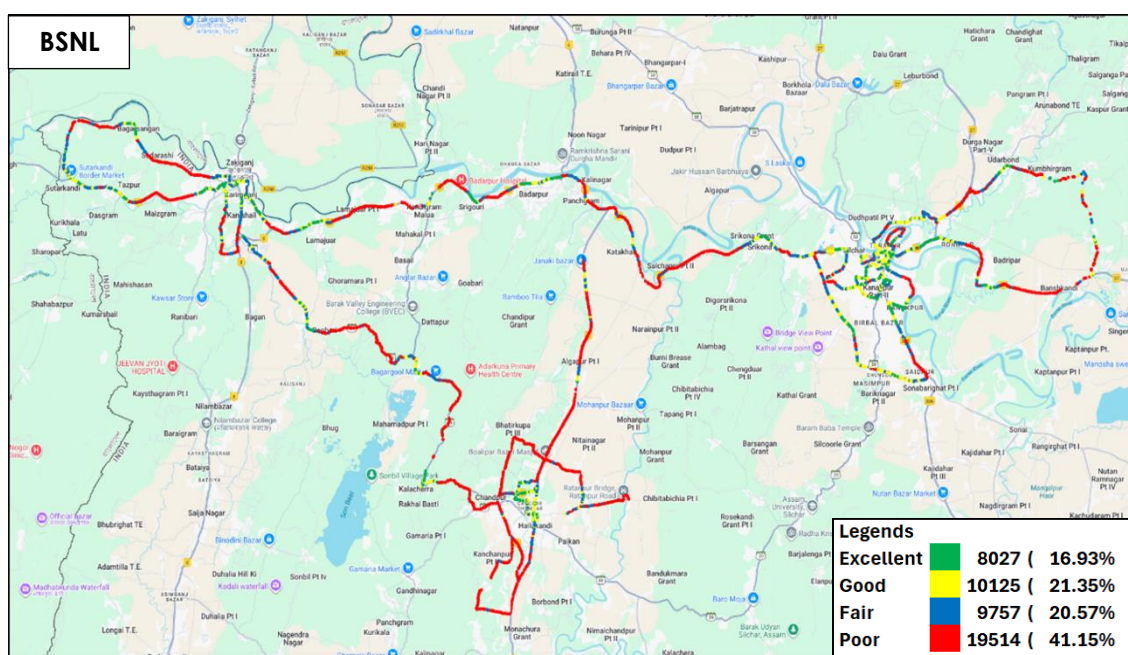
## 6. Annexure

### 6.1 Route wise coverage map

#### 6.1.1 City

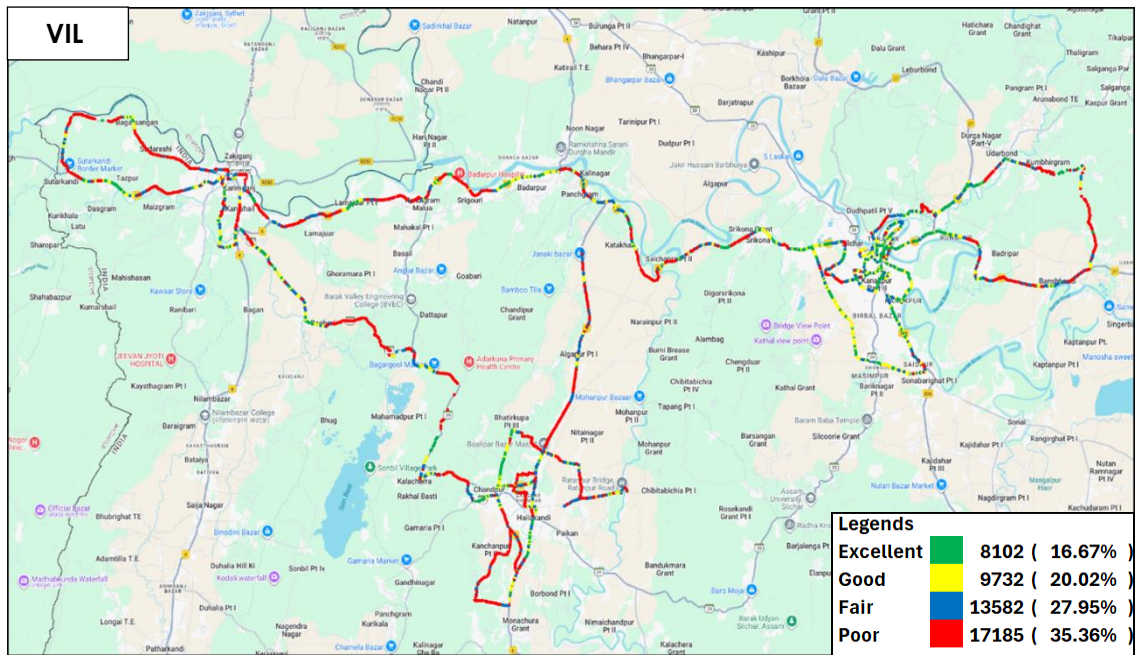


**Figure-34:** Signal strength 3G/2G network mode – AIRTEL.

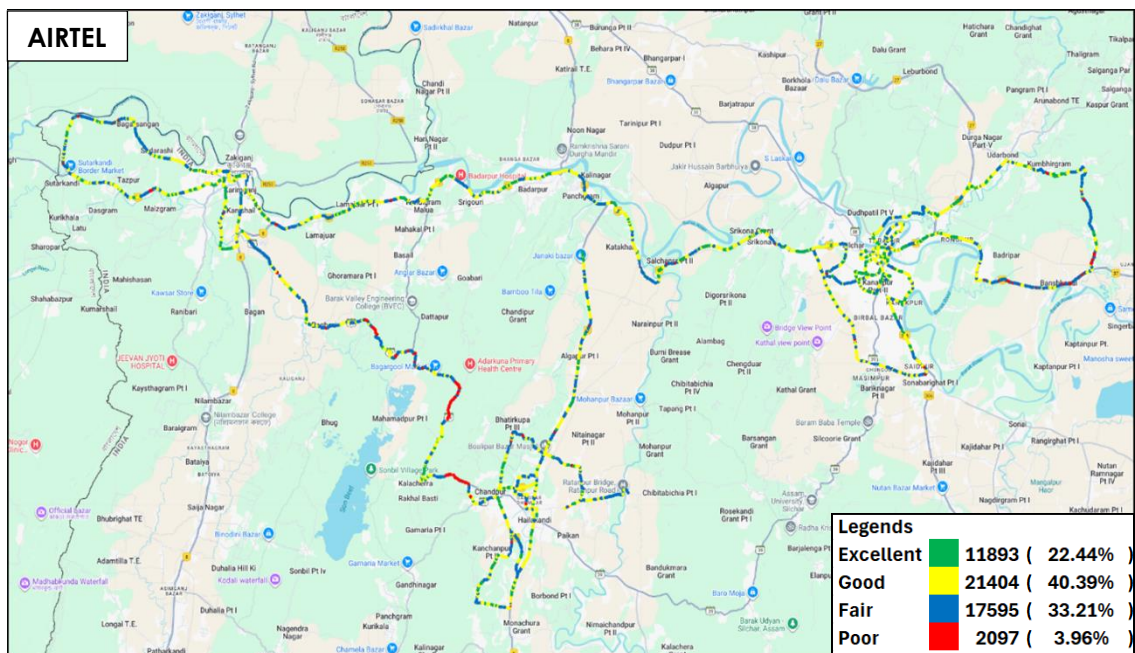


**Figure-35:** Signal strength 3G/2G network mode – BSNL.

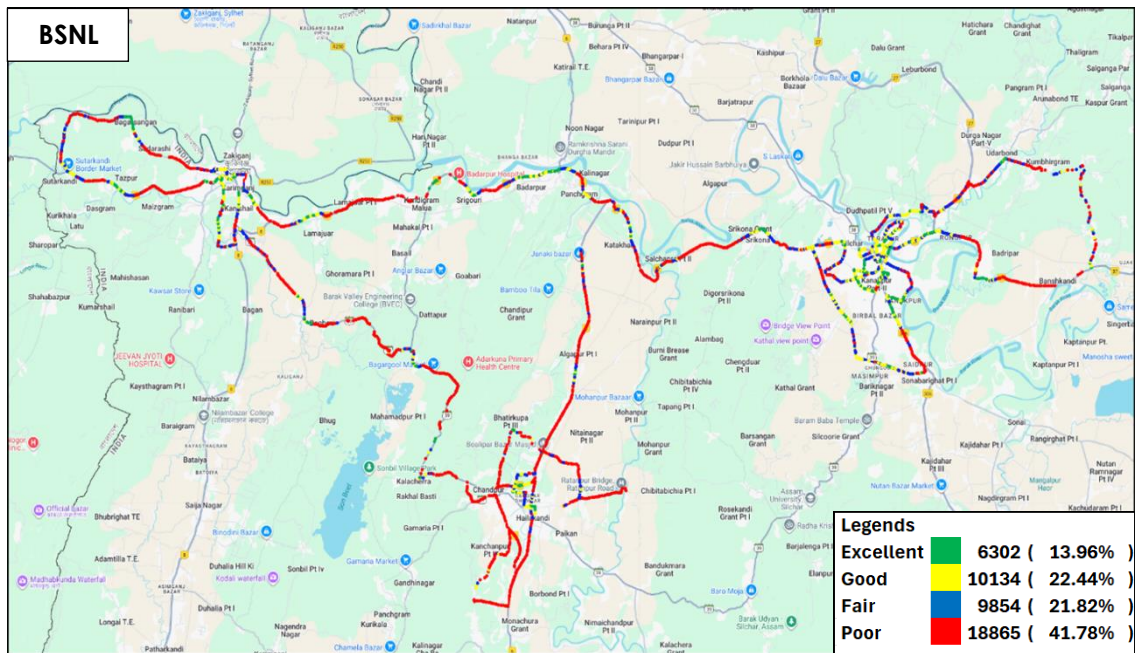




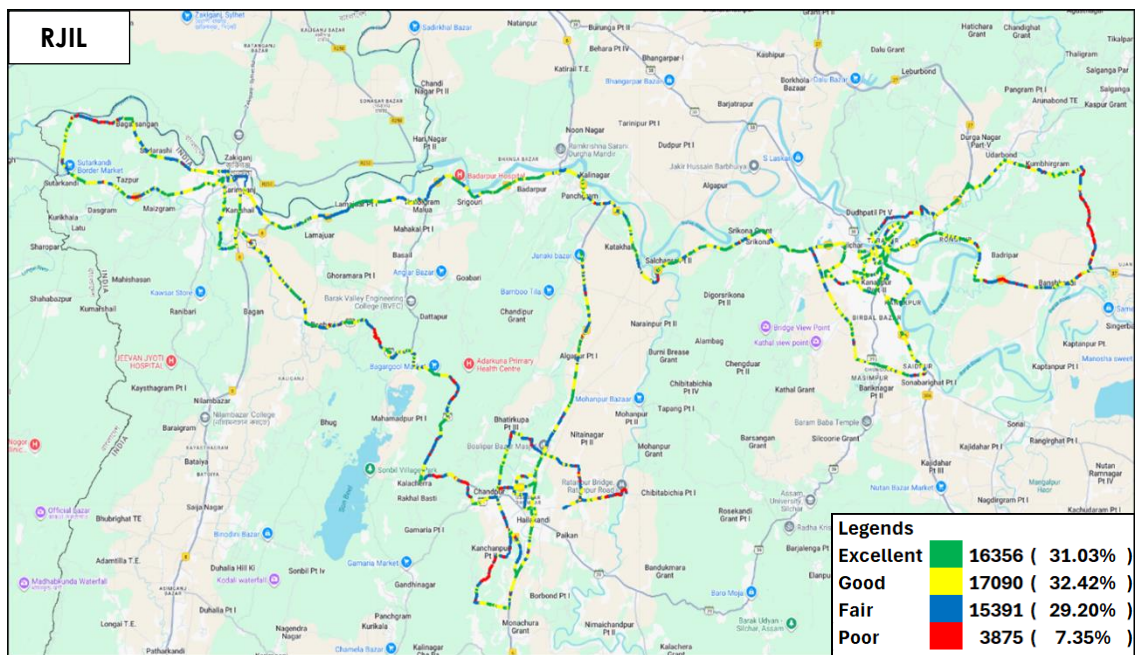
**Figure-36:** Signal strength 3G/2G network mode – VIL.



**Figure-37:** Signal strength auto-selection mode 5G/4G/3G/2G – AIRTEL.

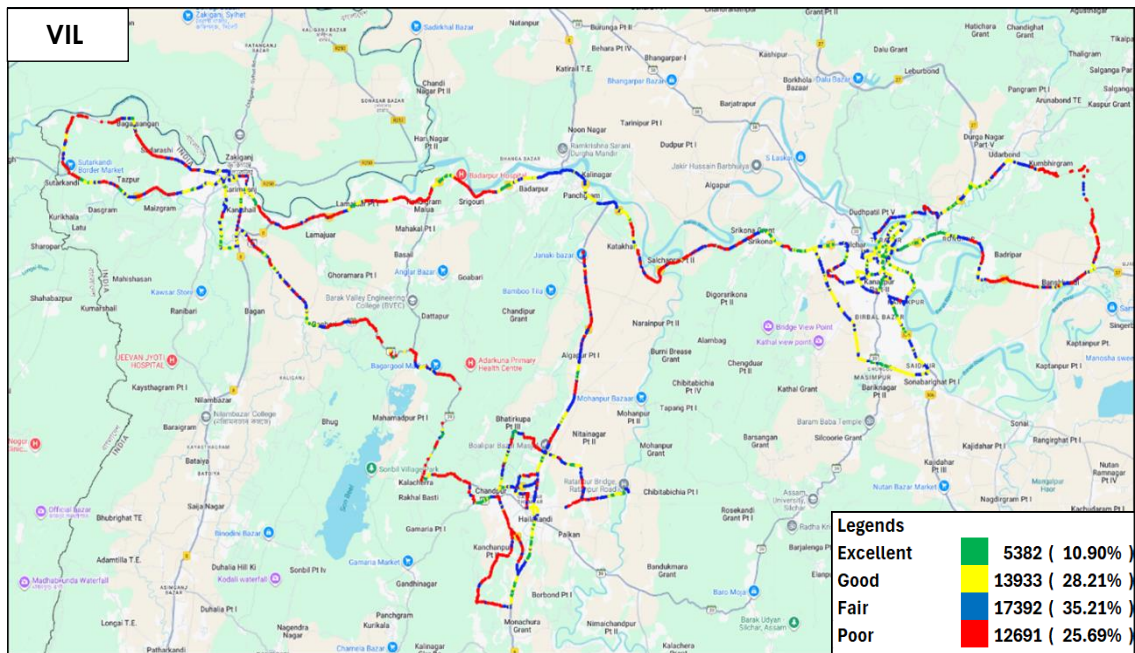


**Figure-38:** Signal strength auto-selection mode 5G/4G/3G/2G – BSNL (4G being rolled out).



**Figure-39:** Signal strength auto-selection mode 5G/4G/3G/2G – RJIL.





**Figure-40:** Signal strength auto-selection mode 5G/4G/3G/2G – VIL.

## 7. Appendix

The details of the setup used for conducting the drive test and the network or performance parameters captured under different conditions may be seen at Appendix-I. The calculation method of each QoS parameter is given in Appendix-II of the report. The summary of key equipment used in technical setup is as under

- **Device-1:** OnePlus Nord CE3 for 3G/2G CAT-15 Smartphone.
- **Device-2:** Samsung Galaxy S23 for 5G/4G/3G/2G CAT-20 Smartphone
- **Drive test Software:** Azenqos Engineering capable Applications to capture actual user experience.

### 7.1 Appendix-I

#### 7.1.1 Drive test setup

| Voice Call         |                                                                                                                                                          |         |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| Call details       | Technology                                                                                                                                               | Detail  |
| Call Setup Timeout | <ul style="list-style-type: none"> <li>• 3G/2G auto mode- switch Call</li> <li>• 5G/4G/3G/2G auto mode- switch Call</li> <li>• 5G/4G MOS Call</li> </ul> | 30 Sec  |
| Call Duration      |                                                                                                                                                          | 120 Sec |
| Wait/ Guard Time   |                                                                                                                                                          | 15 Sec  |

**Table-62:** Voice test detail

**Note-**

- There is 15 sec wait time after locking and before starting first call in 3G/2G call.
- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
- Speech quality (MOS) has been measured only in city drive & highway by making Mobile to Mobile call.
- 180 Sec calls were made only in highway & railway route drive.

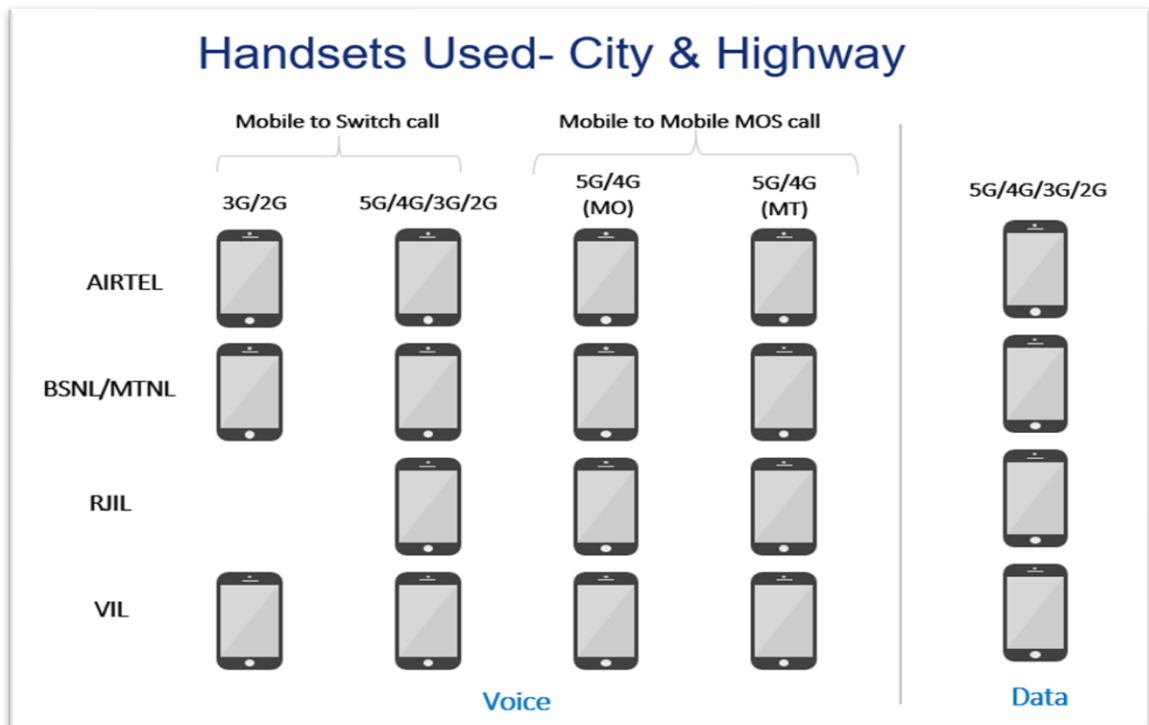
| Data Test         |                          |                                                                                                                                                                                                                             |
|-------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Test Type         | Technology               | Detail                                                                                                                                                                                                                      |
| HTTP/FTP Download | 5G/4G/3G/2G<br>Auto Mode | 500 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)                                                                                                                                                      |
| HTTP/FTP Upload   |                          | 250 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)                                                                                                                                                      |
| YouTube Streaming |                          | 20 Sec Video & 25 sec Timeout (Only at Hotspot)                                                                                                                                                                             |
| Web Browsing      |                          | 3 popular websites ( <a href="http://www.google.co.in">www.google.co.in</a> , <a href="http://www.irctc.co.in">www.irctc.co.in</a> , <a href="http://www.sbi.co.in">www.sbi.co.in</a> )<br>20 sec timeout (only at Hotspot) |

|         |  |                                                                             |
|---------|--|-----------------------------------------------------------------------------|
| Latency |  | 25 count- Dynamic<br>1000 count- Hotspot<br>Payload- 512 bytes in all drive |
|---------|--|-----------------------------------------------------------------------------|

**Table-63:** Data test detail

**Note-**

- 5 Data iteration to be done at each hotspot location.
- Minimum 5 iteration to be made during the walk test. Iteration count will be increased based on walk test distance.
- Ping test to be performed only once at hotspot location.
- Youtube & Web browsing test to be performed at static location only.
- All values are taken up to two decimal places with round off.
- Download and upload testing has been done on FTP server for Airtel, BSNL & RJIL. (Airtel, BSNL & RJIL not provided HTTP server)
- VIL download and upload testing is done on HTTP Server.

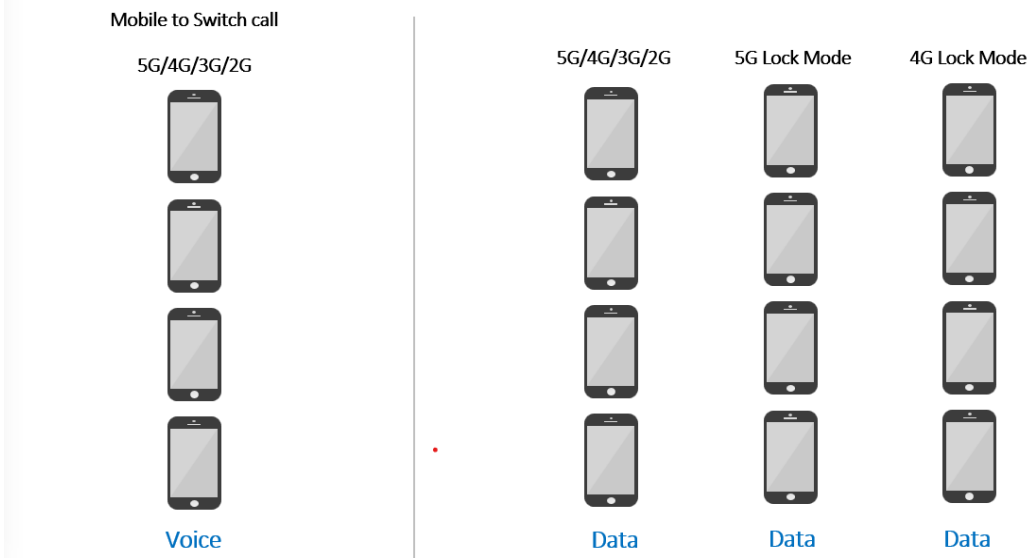


**Figure-41:** Number of handsets used in city & highway drive

MO: Mobile originating

MT: Mobile terminating

## Handsets Used- Railway/Metro/Walk Test/ Hotspot & Coastal Area

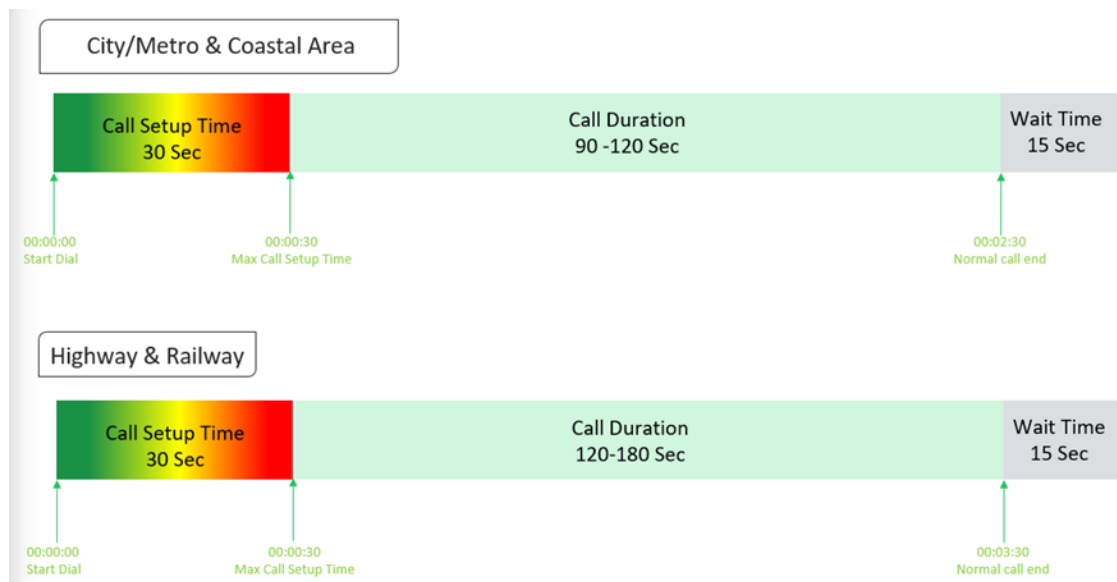


**Figure-42:** Number of handsets used in railway/metro/walktest/hotspot & coastal area

**Note-** 5G & 4G Lock mode testing has been performed at hotspot locations only.

### 7.1.2 Drive test Methodology

#### (a) Dynamic voice testing (on the move)



**Figure-43:** Voice test script for city/railway/metro/highway & coastal area

- 15 sec wait time is applied after locking Radio Access Technology (RAT) to 3G/2G and before starting first call in 3G/2G call.
- Speech quality (MOS) will be measured only City & Highway drive by making Mobile to Mobile calls.

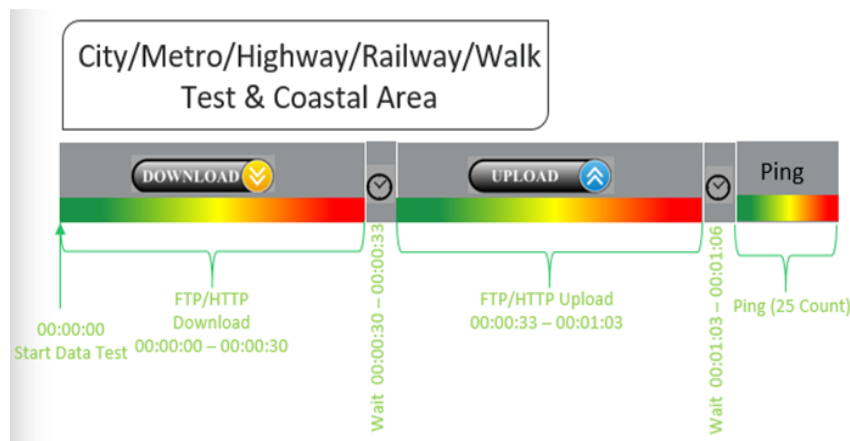
## (b) Hotspot voice testing



**Figure-44:** Voice test script for walktest/hotspot

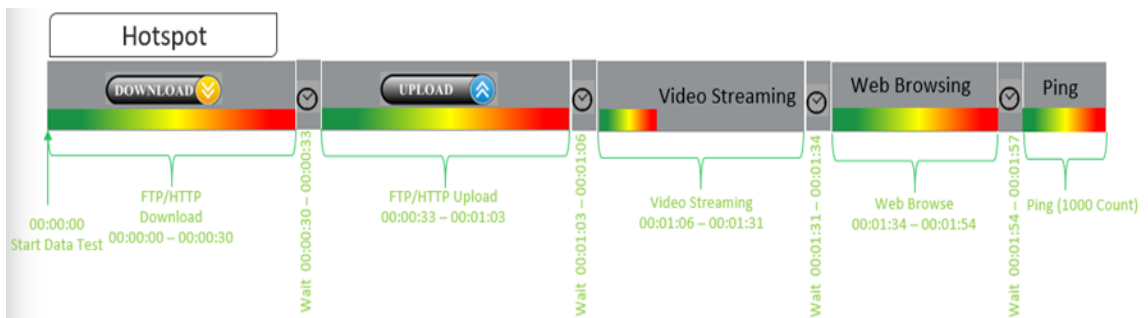
- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.

## (c) Dynamic Data (internet) test



**Figure-45:** Data test script used in city/metro/railway/highway/walk test & coastal area

## (d) Static Data(internet) testing



**Figure-46:** Data test script used at hotspot

- 5 Data iteration done at each hotspot location.
- Min. 5 iteration made during the walk test.
- Web browsing duration mentioned above is for one web site only.
- Only 1 ping iteration (with 1000 Count) done at hotspot location.

## 7.2 Appendix-II

### 7.2.1 Network Performance Parameters for Voice calls

| Parameter Name          | Definition                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Call Setup Success Rate | <p>(i) Call Setup Success Rate is defined as the ratio of Established Calls to Call Attempts. 'Established Calls' mean the following events have happened in call setup:</p> <ul style="list-style-type: none"> <li>(a) Call attempt is made</li> <li>(b) The signaling channel is allocated</li> <li>(c) The call is routed to the outwards path of the terminating network</li> <li>(d) An alert signal is received by caller in the form of ring back tone, busy tone, or an announcement.</li> </ul> <p>CSSR = (Total Call Established/ Total Call Attempt) *100</p> <p>As per QoS Regulation 2024 benchmark value is <b>&gt;=98%</b></p> |
| Drop Call Rate          | <p>Drop call represents the service provider network's ability to maintain a call once it has been successfully established. This parameter shall include both incoming calls and outgoing calls which, once they have been established and have an assigned traffic channel/ bearer, are dropped, or interrupted before their normal completion by the user, the cause of the early termination being within the service provider's network</p> <p>Drop Call Rate = (Total Drop Call/Total Call Established) *100</p> <p>As per QoS Regulation 2024 benchmark value is <b>&lt;=2%</b></p>                                                    |
| Call Setup Time         | <p>Time taken from call initiate to call alerting/ringing.</p> <p>Call Setup Time = T2- T1</p> <p>T2- Ringing (VoLTE/VoNR) &amp; Alerting (for WCDMA &amp; GSM),<br/>T1- Invite (VoLTE/VoNR) &amp; CM Service Request (for WCDMA &amp; GSM)</p>                                                                                                                                                                                                                                                                                                                                                                                               |
| Voice Quality (MOS)     | <p>Voice quality in mobile networks is measured with algorithms based on ITU-T P.863 (POLQA). The grading for Voice quality has been given as:</p> <p>Excellent: MOS <math>\geq 4</math> and <math>&lt; 5</math><br/>           Good : MOS <math>\geq 3</math> and <math>&lt; 4</math><br/>           Fair : MOS <math>\geq 2</math> and <math>&lt; 3</math><br/>           Poor : MOS <math>\geq 1</math> and <math>&lt; 2</math></p>                                                                                                                                                                                                        |
| Handover Success Rate   | <p>Handover Success Rate = Count of successful handovers (All Technology Handover combined) / Total count of Handover Attempt (All Technology Handover combined) *100</p> <p>Handover type which are considered- 2G Inter &amp; Intra cell, 3G Soft &amp; IRAT, 4G Inter &amp; Intra frequency &amp; SRVCC, 5G Inter &amp; Intra frequency &amp; 5G to 4G handovers.</p>                                                                                                                                                                                                                                                                      |
| Silence Call            | <p>A call which has <math>\geq 4</math> sec continuous RTP gap is considered as a Silence Call.</p> <p>Silence call rate = (count of silence call / Total calls established) *100</p> <p>If a call observes multiple silence count <math>\geq 4</math> sec in a particular established call it has been taken as one silent event.</p>                                                                                                                                                                                                                                                                                                        |



| Jitter                    | <p>The inter arrival jitter is the difference in the relative transit time for two packets. The relative transit time is the difference between a packet's Real-time Transport Protocol (RTP) timestamp and the receiver's clock at the time of arrival, measured in the same units. If <math>S_i</math> is the RTP timestamp from packet <math>i</math>, and <math>R_i</math> is the time of arrival in RTP timestamps units for packet <math>i</math>, then for two packets <math>i</math> and <math>j</math> the inter-arrival jitter <math>D</math> can be expressed as:</p> <p><b><math>D(i,j) = (R_j - R_i) - (S_j - S_i)</math></b></p> <p>The interarrival jitter is calculated continuously as each data packet <math>i</math> is received from source <math>SSRC\_n</math>, using this difference <math>D</math> for that packet and the previous packet <math>i-1</math> in order of arrival (not necessarily in sequence), according to the formula</p> <p><b><math>J(i) = J(i-1) + ( D(i-1,i)  - J(i-1))/16</math> or <b>8</b></b></p>                                                                                                                                    |                 |                      |                       |                |  |  |           |      |      |      |          |     |                 |                      |                      |               |      |       |                 |                      |                      |               |      |     |                 |                      |                       |                |         |    |                 |                      |                       |                |
|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|----------------------|-----------------------|----------------|--|--|-----------|------|------|------|----------|-----|-----------------|----------------------|----------------------|---------------|------|-------|-----------------|----------------------|----------------------|---------------|------|-----|-----------------|----------------------|-----------------------|----------------|---------|----|-----------------|----------------------|-----------------------|----------------|
| Downlink Packet Drop Rate | <p>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call originating handset.</p> <p>This KPI is calculated from MOS call for packet call only (VoNR/VoLTE)</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                 |                      |                       |                |  |  |           |      |      |      |          |     |                 |                      |                      |               |      |       |                 |                      |                      |               |      |     |                 |                      |                       |                |         |    |                 |                      |                       |                |
| Uplink Packet Drop Rate   | <p>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call terminating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                 |                      |                       |                |  |  |           |      |      |      |          |     |                 |                      |                      |               |      |       |                 |                      |                      |               |      |     |                 |                      |                       |                |         |    |                 |                      |                       |                |
| Signal Strength           | <p>Signal strength is the signal power level received by the wireless user.</p> <table><tr><th rowspan="2">Parameter Name</th><th rowspan="2">Technology</th><th colspan="4">Signal Strength (dBm)</th></tr><tr><th>Excellent</th><th>Good</th><th>Fair</th><th>Poor</th></tr><tr><td>Rx Level</td><td>GSM</td><td>0 to <math>\geq -65</math></td><td><math>&lt;-65</math> to <math>\geq -75</math></td><td><math>&lt;-75</math> to <math>\geq -85</math></td><td><math>&lt;-85</math> to min</td></tr><tr><td>RSCP</td><td>WCDMA</td><td>0 to <math>\geq -70</math></td><td><math>&lt;-70</math> to <math>\geq -80</math></td><td><math>&lt;-80</math> to <math>\geq -90</math></td><td><math>&lt;-90</math> to min</td></tr><tr><td>RSRP</td><td>LTE</td><td>0 to <math>\geq -80</math></td><td><math>&lt;-80</math> to <math>\geq -95</math></td><td><math>&lt;-95</math> to <math>\geq -110</math></td><td><math>&lt;-110</math> to min</td></tr><tr><td>SS_RSRP</td><td>NR</td><td>0 to <math>\geq -80</math></td><td><math>&lt;-80</math> to <math>\geq -95</math></td><td><math>&lt;-95</math> to <math>\geq -110</math></td><td><math>&lt;-110</math> to min</td></tr></table> | Parameter Name  | Technology           | Signal Strength (dBm) |                |  |  | Excellent | Good | Fair | Poor | Rx Level | GSM | 0 to $\geq -65$ | $<-65$ to $\geq -75$ | $<-75$ to $\geq -85$ | $<-85$ to min | RSCP | WCDMA | 0 to $\geq -70$ | $<-70$ to $\geq -80$ | $<-80$ to $\geq -90$ | $<-90$ to min | RSRP | LTE | 0 to $\geq -80$ | $<-80$ to $\geq -95$ | $<-95$ to $\geq -110$ | $<-110$ to min | SS_RSRP | NR | 0 to $\geq -80$ | $<-80$ to $\geq -95$ | $<-95$ to $\geq -110$ | $<-110$ to min |
| Parameter Name            | Technology                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                 |                      | Signal Strength (dBm) |                |  |  |           |      |      |      |          |     |                 |                      |                      |               |      |       |                 |                      |                      |               |      |     |                 |                      |                       |                |         |    |                 |                      |                       |                |
|                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Excellent       | Good                 | Fair                  | Poor           |  |  |           |      |      |      |          |     |                 |                      |                      |               |      |       |                 |                      |                      |               |      |     |                 |                      |                       |                |         |    |                 |                      |                       |                |
| Rx Level                  | GSM                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0 to $\geq -65$ | $<-65$ to $\geq -75$ | $<-75$ to $\geq -85$  | $<-85$ to min  |  |  |           |      |      |      |          |     |                 |                      |                      |               |      |       |                 |                      |                      |               |      |     |                 |                      |                       |                |         |    |                 |                      |                       |                |
| RSCP                      | WCDMA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 0 to $\geq -70$ | $<-70$ to $\geq -80$ | $<-80$ to $\geq -90$  | $<-90$ to min  |  |  |           |      |      |      |          |     |                 |                      |                      |               |      |       |                 |                      |                      |               |      |     |                 |                      |                       |                |         |    |                 |                      |                       |                |
| RSRP                      | LTE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0 to $\geq -80$ | $<-80$ to $\geq -95$ | $<-95$ to $\geq -110$ | $<-110$ to min |  |  |           |      |      |      |          |     |                 |                      |                      |               |      |       |                 |                      |                      |               |      |     |                 |                      |                       |                |         |    |                 |                      |                       |                |
| SS_RSRP                   | NR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 0 to $\geq -80$ | $<-80$ to $\geq -95$ | $<-95$ to $\geq -110$ | $<-110$ to min |  |  |           |      |      |      |          |     |                 |                      |                      |               |      |       |                 |                      |                      |               |      |     |                 |                      |                       |                |         |    |                 |                      |                       |                |

**Table-64:** Network performance parameter and definition voice

## 7.2.2 Network Performance Parameters Data tests

| Parameter Name                             | Definition                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Download Speed (Mbps)</b>               | <p>The download speed is defined as the data transmission rate that is achieved for downloading a test file from a test server to a test device.</p> <p>Download Speed = Total bytes transferred during download / Total time for transfer</p> <ul style="list-style-type: none"> <li>80th percentile (upper range) &amp; 20th percentile (lower range) value has been calculated for download throughput in dynamic drive and Hotspot combine data</li> </ul> |
| <b>Upload Speed (Mbps)</b>                 | <p>The upload speed is the data transmission rate that is achieved for uploading a test file from a test device to a test server.</p> <p>Upload Speed = Total bytes transferred during upload / Total time for transfer.</p> <ul style="list-style-type: none"> <li>80th percentile (upper range) &amp; 20th percentile (lower range) value has been calculated for upload throughput in dynamic drive and Hotspot combine data.</li> </ul>                    |
| <b>Download Session Setup Success Rate</b> | <p>(total download session established (successfully connected to server)/ total download session attempt) *100.</p> <p>This KPI has been calculated for Hotspot only.</p>                                                                                                                                                                                                                                                                                     |

|                                          |                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Upload Session Setup Success Rate</b> | (total upload session established (successfully connected to server)/ total upload session attempt)*100. This KPI need to report for Hotspot only.                                                                                                                                                                                                                                                                    |
| <b>Web Page Download Time</b>            | <p>Web browsing test is used to measure performance in terms of opening a web/HTTP page.</p> <p>Time taken to open the web page successfully is considered as web browsing delay/web page download time.</p>                                                                                                                                                                                                          |
| <b>Video Streaming Delay</b>             | The Video streaming delay is time taken from start of video transfer to First video frame displayed in player.                                                                                                                                                                                                                                                                                                        |
| <b>Latency</b>                           | <p>Latency is the time it takes for a small data set to be transmitted from a device to a server on the Internet and back to the same device again.</p> <p>The Latency is measured in milliseconds (ms).</p> <p>To calculate the one-way latency we just do half of the round-trip time. 50th percentile of one way latency has been reported.</p>                                                                    |
| <b>Jitter</b>                            | <p>Measure of variation in time in arrival of packets from a source to destination</p> <p>The consideration of packet delay jitter is considered by standard deviation of Inter Packet Delay Variation. If IPDV is used. By standard deviation is meant the average of standard deviation of IPDV on DL</p> <p><math>IPDV(i) = D(i) - D(i-1)</math><br/>then Stdvs of IPDV is considered as jitter.</p>               |
| <b>Packet Loss Rate</b>                  | <p>Number of packets lost out of total packet transferred during test.<br/>Packet loss rate = (Total packet lost / Total packet sent) *100</p> <p>* Packet delay (using ping) &gt;90 ms considered as packet loss and included in packet loss rate.</p> <p>* Packet loss rate is calculated based on ICMP</p> <p>* 90th percentile for Packet loss rate has been reported in overall Hotspot performance summary.</p> |

**Table-65:** Network performance parameter and definition Data

**Disclaimer:** The observations presented above and, in the reports, represent the performance of the service providers on the area/route under test on the day/time of conducting the drive test and no inference whatsoever may be drawn regarding the quality of the telecom service by the service providers in the whole city/state/licensed service area.