भादूविप्रा
TRAI

TELECOM REGULATORY AUTHORITY OF INDIA

Independent Drive Test Report

Assam LSA

October 2025

Contents

1. Introduction

TRAI Act, 1997 mandates the Authority to ensure the services delivered through various telecommunications networks meet required quality standards prescribed, to protect the interest of the consumers of telecommunication services. TRAI is also responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interest of the consumers of telecommunications service.

Accordingly, TRAI has engaged M/s RedMango Analytics Pvt. Ltd. to undertake assessment of Quality of Service of mobile service through Independent Drive Test (IDT).

In IDT, the performance of all service providers providing service in a Licensed Service Area (LSA) through various technologies (like 2G/ 3G/ 4G/ 5G) for voice and data are measured by conducting drive test. The drive test routes are finalised based on various objective criteria like reported network performance, consumer complaints etc. Methodology adopted for conducting IDT is elaborated in **APPENDIX-I**.

2. Executive Summary (LSA)

2.1 Drive test details

This report covers the findings of the IDT undertaken in Assam License Service Area (LSA) during the month of October-2025 under the supervision of TRAI Regional Office (RO) Kolkata. Details of route / area covered during the IDT is as given below:

S. No	Drive test route	Type of route	Distance covered (KMs)	From date	To date
1	Barpeta & Bongaigaon districts	City	230.8	28-Oct-2025	30-Oct-2025
2	Bongaigaon city	Inter Operator Calling	1 Location	30-Oct-2025	30-Oct-2025
3	Barpeta & Bongaigaon districts	Hotspot	8 Locations	28-Oct-2025	31-Oct-2025
4	Bongaigaon city	Walk Test	1.1	30-Oct-2025	30-Oct-2025

Table-1: Drive test summary

Note-
- Redrive has been done at all hotspot locations for 5G Data on 31st October.

2.2 Drive test routes

The map provides overview of drive test routes indicating city drive, inter-operator call test, hotspots and walk tests as per the legends shown on the map.

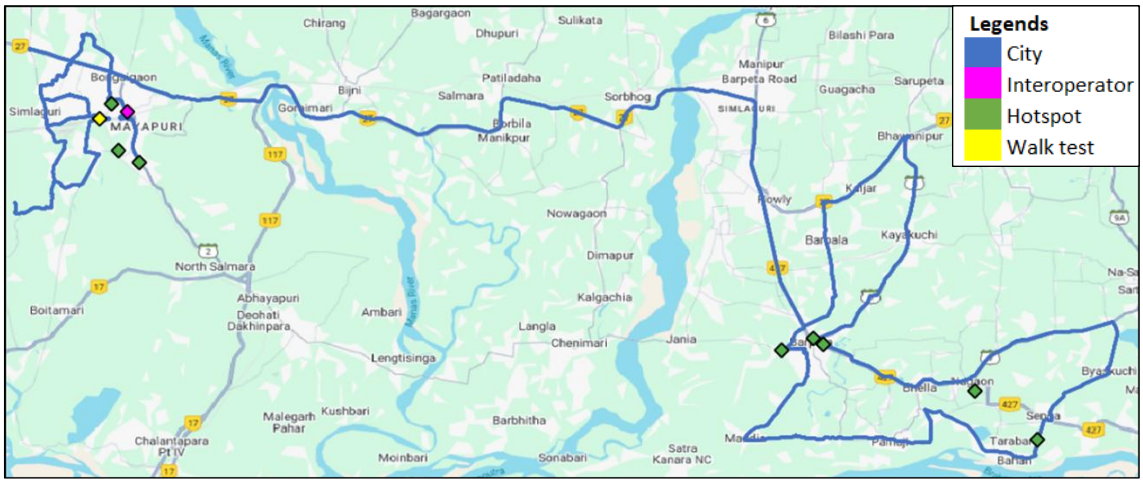


Figure-1: Drive test routes

2.3 Summary of areas covered

a) City- Simlaguri, Bongaigaon, Goraimari, Sorbhog, Borbila Manikpr, Sorbhog, Simla, Kayakuchi, Bhawanipur, Kalgachia, Howly, Barpeta, Jania, Tarabari, Sonabari, Barnagar, Byatkuchi and Senbari etc.

b) Hotspot

1. Baosi Banikanta Kakati College Nagaon Omura
2. Bongaigaon College Bongaigaon
3. Bongaigaon Engineering College Sanyashi Hill Bongaigaon
4. DC Office Barpeta
5. District Court Bongaigaon Bhatipara
6. Fakhruddin Ali Ahmed Medical College and Hospital Barpeta Joti Gaon Jaher Pam
7. Govt. H.S School Barpeta
8. M K College Kaltali

c) Walk Test

1. New Bongaigaon Junction Railway Station Mahabirstan

2.4 Telecom service providers detected frequency bands

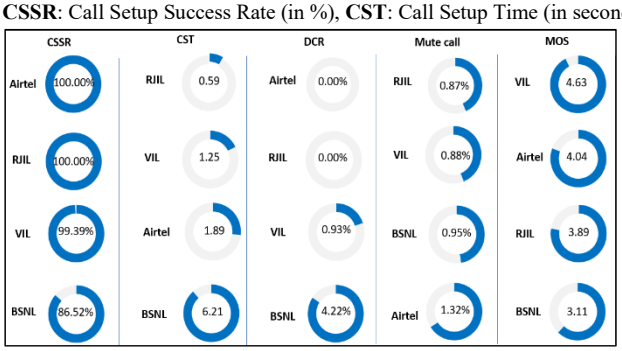
Technologies covered during the IDT and frequency bands in use are summarised in table below:

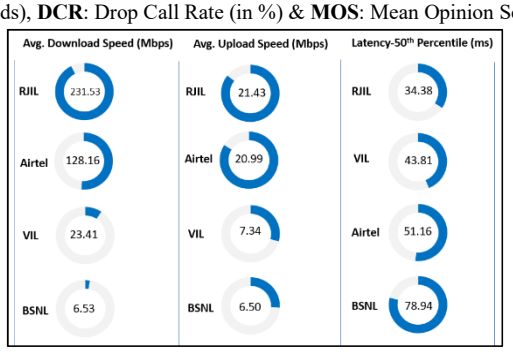
S.no.	Name of TSP	Technology	Frequency Bands (In MHz)
1	Bharti Airtel Ltd.	2G	900
2	Bharti Airtel Ltd.	4G	900,1800,2100,2300
3	Bharti Airtel Ltd.	5G	3500
4	BSNL	2G	900
5	BSNL	3G	2100
6	BSNL	4G	700,2100
7	Reliance JIO Infocomm Ltd.	4G	850,1800,2300
8	Reliance JIO Infocomm Ltd.	5G	700,3500
9	Vodafone Idea Ltd.	2G	1800
10	Vodafone Idea Ltd.	4G	1800

Table-2: Telecom service provider (TSP) covered in IDT

2.5 Performance against key QoS parameters

CSSR: Call Setup Success Rate (in %), **CST**: Call Setup Time (in seconds), **DCR**: Drop Call Rate (in %) & **MOS**: Mean Opinion Score.





Summary-Voice services

Call Setup Success Rate: Airtel, BSNL, RJIL and VIL have call setup success rate of 100.00%, 86.52%, 100.00% and 99.39% respectively in Auto-selection mode (5G/4G/3G/2G).

Call Setup Time: Airtel, BSNL, RJIL and VIL have call setup time of 1.89, 6.21, 0.59 & 1.25 seconds respectively in Auto-selection mode (5G/4G/3G/2G).

Drop Call Rate: Airtel, BSNL, RJIL and VIL have drop call rate of 0.00%, 4.22%, 0.00% & 0.93% respectively in Auto-selection mode (5G/4G/3G/2G).

Call Silence/Mute Rate: Airtel, BSNL, RJIL and VIL have silence call rate of 1.32%, 0.95%, 0.87% and 0.88% respectively in packet switched network (5G/4G).

Mean Opinion Score (MOS): Airtel, BSNL, RJIL and VIL have Average MOS of 4.04, 3.11, 3.89 & 4.63 respectively.

Summary-Data services

Data Download performance (Overall): Average download speed of Airtel (5G/4G) is 128.16 Mbps, BSNL (4G/3G/2G) is 6.53 Mbps, RJIL (5G/4G) is 231.53 Mbps and VIL (4G/2G) is 23.41 Mbps.

Data Upload performance (Overall): Average upload speed of Airtel (5G/4G) is 20.99 Mbps, BSNL (4G/3G/2G) is 6.50 Mbps, RJIL (5G/4G) is 21.43 Mbps and VIL (4G/2G) is 7.34 Mbps.

Latency (Overall): Airtel, BSNL, RJIL & VIL 50th percentile latency is 51.16 ms, 78.94 ms, 34.38 ms & 43.81 ms respectively.

Data performance - Hotspots (in Mbps):

Airtel- 4G D/L: 27.33 4G U/L: 7.38
5G D/L: 167.95 5G U/L: 15.29
BSNL- 4G D/L: 5.10 4G U/L: 7.54
RJIL- 4G D/L: 64.27 4G U/L: 12.49
5G D/L: 307.69 5G U/L: 19.49
VIL- 4G D/L: 25.71 4G U/L: 7.39

Note- "D/L" Download speed, "U/L" Upload speed

- The poor Signal Strength in auto-selection mode 5G/4G/3G/2G has been observed for 3.26%, 47.09%, 3.34% & 9.98% of the total IDT route in case of Airtel, BSNL, RJIL & VIL respectively.

QoS Performance Analysis-Assam LSA

3. QoS performance analysis-LSA level

3.1 Overview

This section provides summary of overall QoS performance of the telecom service provider's network in the LSA by aggregating the results of drive tests conducted in the LSA during the month of October-2025 covering city drive, hotspots and walk test. (Refer Table-1)

3.2 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	226	240	225
Call Setup Success Rate %	99.56	91.25	99.56
Drop Call Rate %	0.00	5.48	0.45
Call Setup Time-Average (Second)	3.57	2.85	3.62
Handover Success Rate %	99.76	89.35	99.61

Table-3: Summary of voice call performance in 3G/2G network mode only.

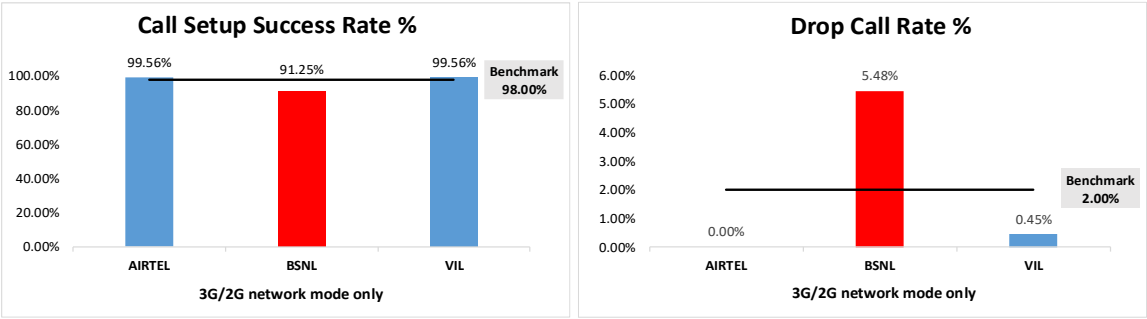


Figure-2: Call setup success rate and drop call rate performance.

Number of unique cell Id's covered in Voice test- Technology wise			
Technology	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
3G	NA	4	NA
2G	322	103	210

Table-4: Technology wise number of network cell Id's latched during drive test.

Note-
- RJIL does not have 3G/2G network.
- NA- Service provider doesn't provide services in respective technology.

(b) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	323	356	326	326
Call Setup Success Rate %	100.00	86.52	100.00	99.39
Drop Call Rate %	0.00	4.22	0.00	0.93
Call Setup Time-Average (Second)	1.89	6.21	0.59	1.25
Handover Success Rate %	100.00	97.99	100.00	100.00

Table-5: Summary of voice call performance in network auto-selection mode.

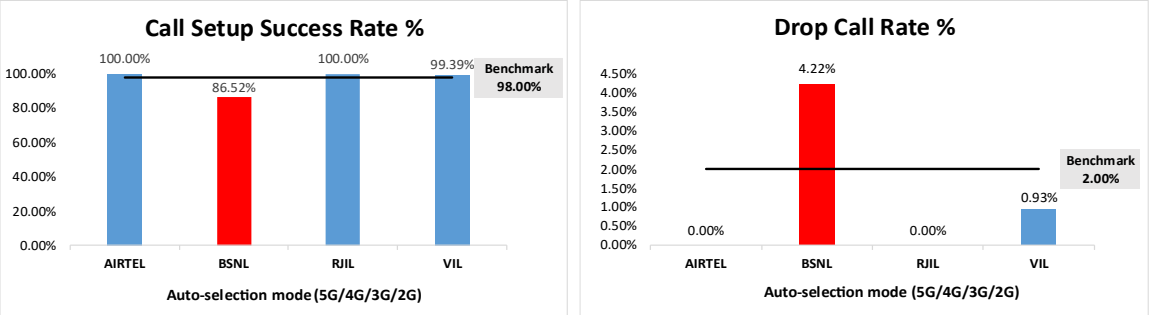


Figure-3: Performance for call setup success rate and drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	228	211	230	227
Number of silence call for >4 Sec	3	2	2	2
Silence Call Rate %	1.32	0.95	0.87	0.88
Number of silence instances for >4 Sec	3	3	2	5
Number of silence instances for >3 Sec	5	6	2	7
Number of silence instances for >2 sec	6	7	18	16
RTP Jitter (4G & 5G) in ms	4.08	12.28	11.39	4.51
Packet loss Rate Downlink %	0.22	2.99	0.33	0.44
Packet loss Rate Uplink %	0.25	2.57	0.51	0.51

Table-6: Summary of silence instances & packet loss rate for mobile to mobile calls.

Number of unique cell Id's covered in Voice test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
5G	0	NA	264	NA
4G	698	143	563	280
3G	NA	2	NA	NA
2G	0	69	NA	10

Table-7: Technology wise number of network cell Id's latched during drive test.

Note-
- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

(c) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicates quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile-to-mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls table-6	2031	1545	2026	2020
Speech Quality (Average MOS)	4.04	3.11	3.89	4.63
Number of samples with MOS >=4 to <5 (Excellent)	1731	410	1409	1902
Number of samples with MOS >=3 to <4 (Good)	271	438	512	96
Number of samples with MOS >=2 to <3 (Fair)	20	513	68	14
Number of samples with MOS >=1 to <2 (Poor)	9	184	37	8
%age of samples with MOS >=4 to <5 (Excellent)	85.23%	26.54%	69.55%	94.16%
%age of samples with MOS >=3 to <4 (Good)	13.34%	28.35%	25.27%	4.75%
%age of samples with MOS >=2 to <3 (Fair)	0.98%	33.20%	3.36%	0.69%
%age of samples with MOS >=1 to <2 (Poor)	0.44%	11.91%	1.83%	0.40%

Table-8: Summary of speech quality (MOS) samples.

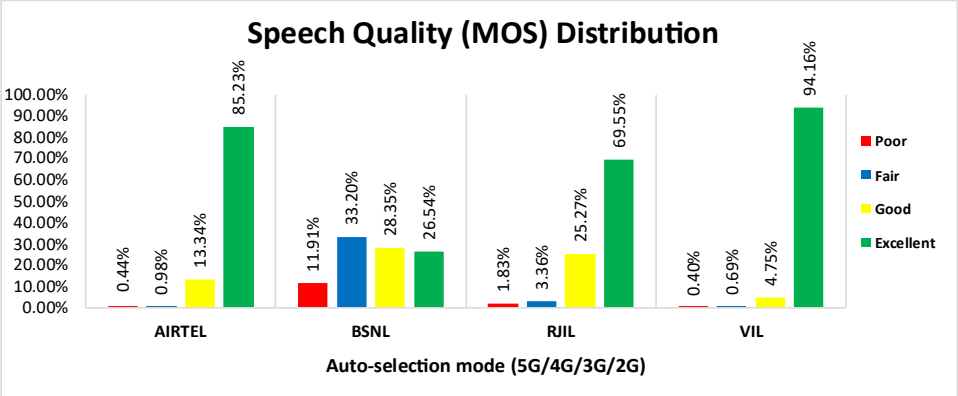


Figure- 4: Distribution of samples in MOS range.

(d) Inter-service provider voice call performance: To check the performance of inter-service provider call setup success rate, total 26 to 32 inter operator calls was attempted at one location which is Hotel executive in Bongaigaon. The Call setup success rate and call setup time observation is as below.

Call Setup Success Rate %				
From Service Provider	To Service Provider			
	AIRTEL	BSNL	RJIL	VIL
AIRTEL	NA	100.00	96.77	100.00
BSNL	96.15	NA	100.00	100.00
RJIL	100.00	100.00	NA	100.00
VIL	100.00	100.00	100.00	NA

Table-9: Call setup success rate across service providers.

Note-

- NA- Only inter-operator calls were measured during test.

Call setup time average (seconds)				
From Service Provider	To Service Provider			
	AIRTEL	BSNL	RJIL	VIL
AIRTEL	NA	6.54	1.28	1.47
BSNL	7.27	NA	7.14	7.60
RJIL	1.58	5.18	NA	1.82
VIL	1.52	5.16	1.68	NA

Table-10: Call setup time across service providers.

Note-
- NA- Only inter-operator calls were measured during test.

3.3 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	128.16	6.53	231.53	23.41
	80th Percentile	214.87	11.37	386.10	42.01
	20th Percentile	36.12	2.71	45.10	7.16
Upload Throughput (Mbits/s)	Average	20.99	6.50	21.43	7.34
	80th Percentile	32.19	12.52	41.78	9.65
	20th Percentile	4.06	1.38	2.82	3.76
Latency (ms)	50th Percentile	51.16	78.94	34.38	43.81

Table-11: Summary of data performance in network auto-selection mode.

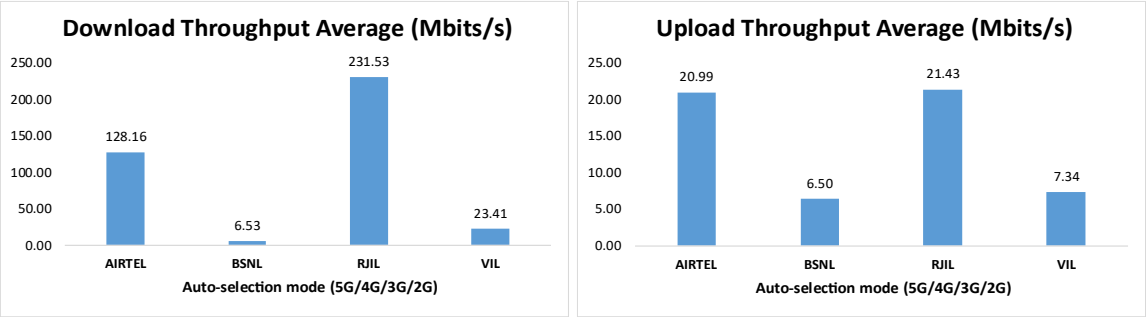


Figure- 5: Download and Upload throughput

Number of unique cell Id's covered in Data test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
5G	0	NA	384	NA
4G	761	150	261	274
3G	NA	2	NA	NA
2G	0	51	NA	21

Table-12: Technology wise number of network cell Id's latched during drive test.

Note-
- NA**-** Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

Detailed QoS Performance Analysis

4. Detailed QoS performance analysis

4.1 Overview

This section covers analysis on performance of various categories of drives like city drive, hotspots and walk test for all telecom service providers, the results of drive tests conducted is shown individually for respective areas/locations.

4.2 City

Drive test has been conducted from 28th October 2025 to 30th October 2025 in Barpeta & Bongaigaon districts. (Refer Table-1)

4.2.1 Drive test route

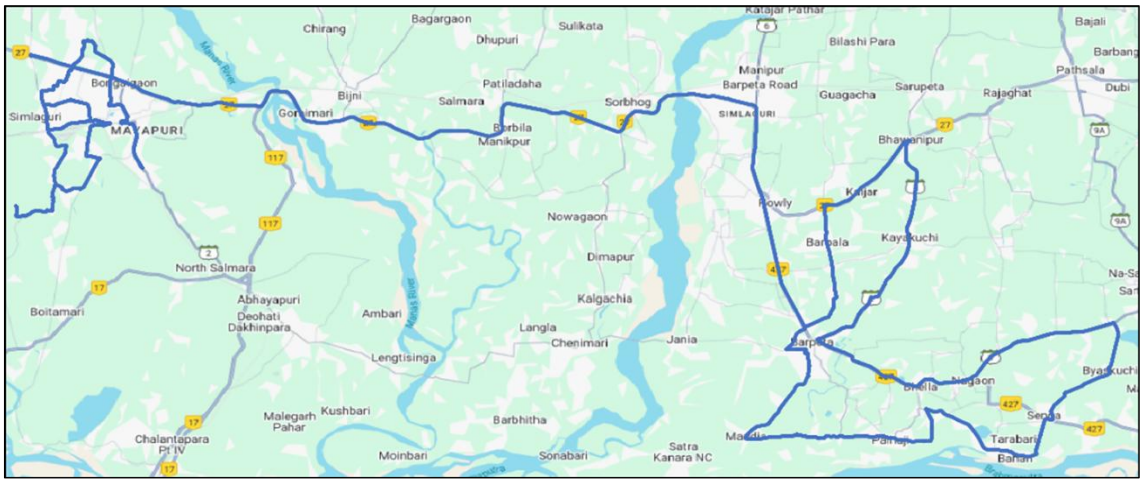


Figure- 6: Drive test routes

4.2.2 Area Covered

Simlaguri, Bongaigaon, Goraimari, Sorbhog, Borbila Manikpr, Sorbhog, Simla, Kayakuchi, Bhawanipur, Kalgachia, Howly, Barpeta, Jania, Tarabari, Sonabari, Barnagar, Byatkuchi and Senbari etc.

4.2.3 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	226	240	225
Call Setup Success Rate %	99.56	91.25	99.56
Drop Call Rate %	0.00	5.48	0.45
Call Setup Time-Average (Second)	3.57	2.85	3.62
Handover Success Rate %	99.76	89.35	99.61

Table-13: Summary of voice call performance in 3G/2G network mode only.

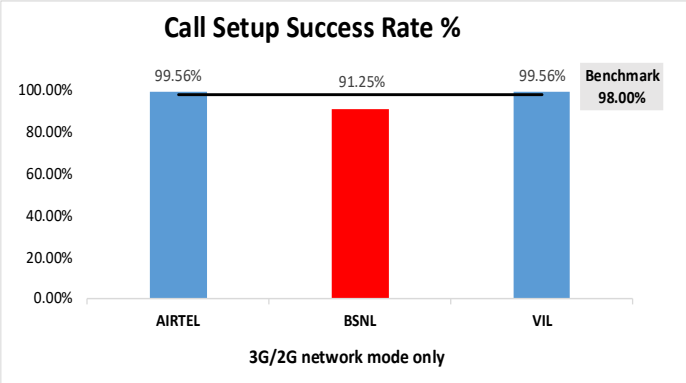


Figure-7: Performance for call setup success rate.

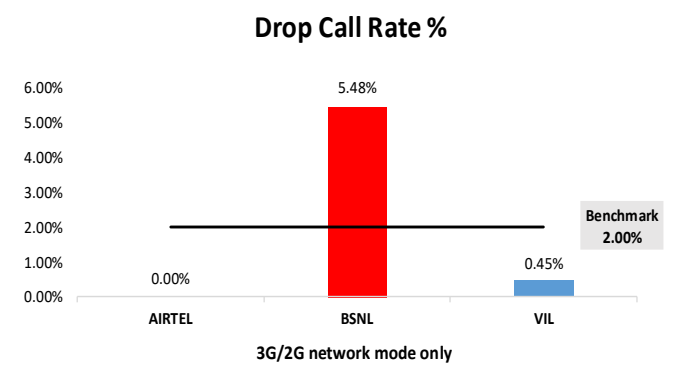


Figure-8: Performance for drop call rate.

(b) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider		
	AIRTEL	**BSNL**	**VIL**
3G	NA	2.38%	NA
2G	99.98%	96.14%	100.00%
Limited Service	0.02%	1.48%	0.00%

Table-14: Time spent on technology during drive test 3G/2G network mode.

Note-

- NA**-** Service provider doesn't provide services in respective technology.

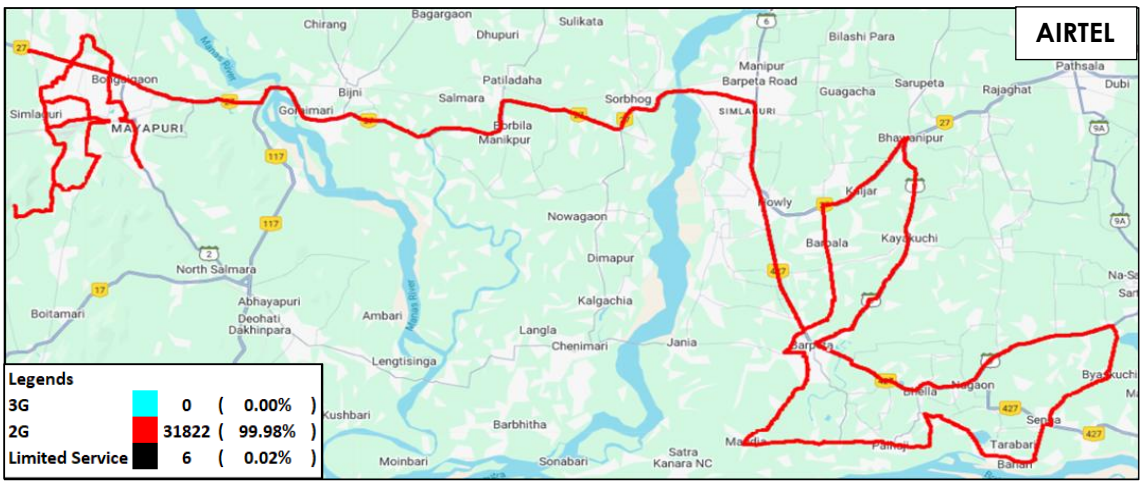


Figure-9: Serving technology plots 3G/2G network mode – AIRTEL.

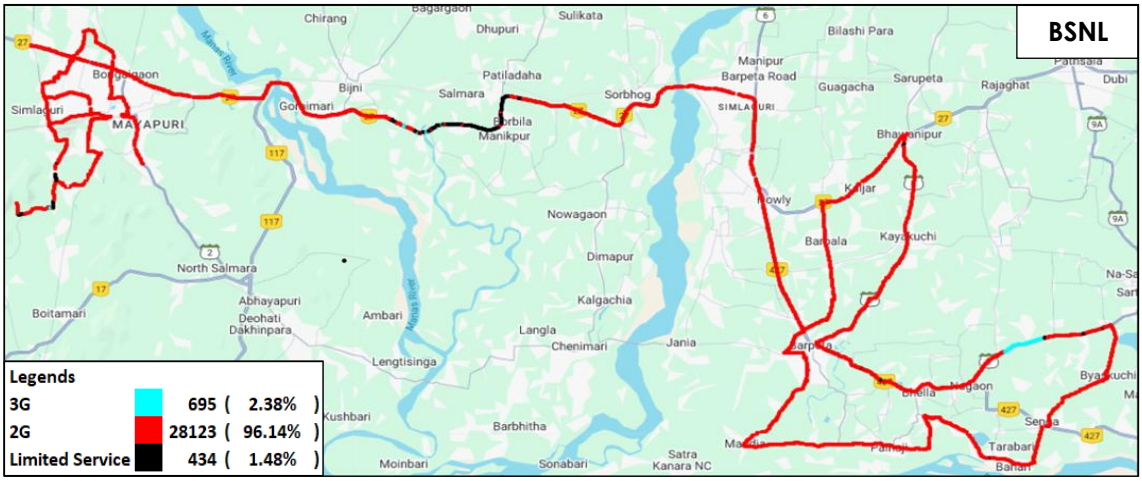


Figure-10: Serving technology plots 3G/2G network mode –BSNL.

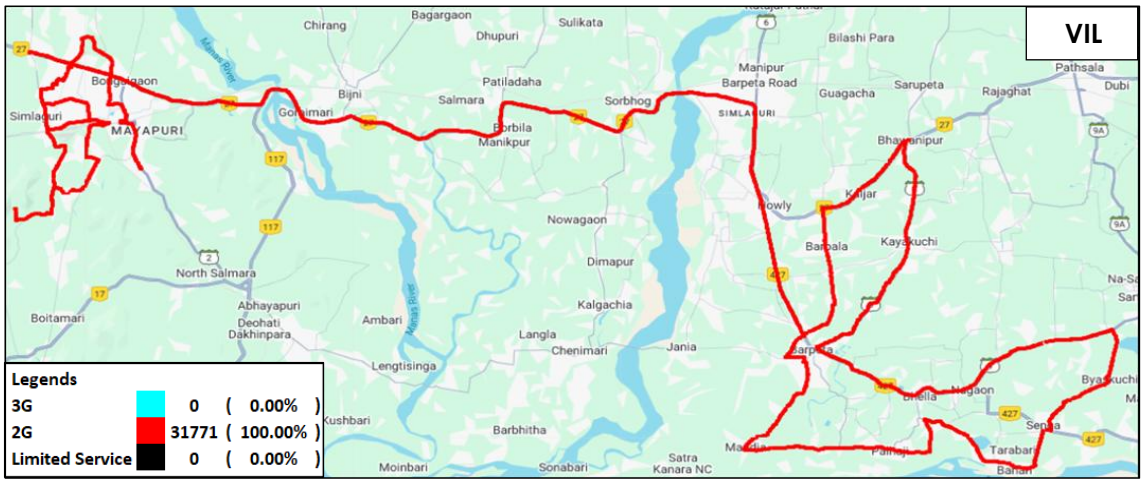


Figure-11: Serving technology plots 3G/2G network mode –VIL.

(c) Network Signal Strength Distribution: The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure- 28, 29 & 30 for map view)

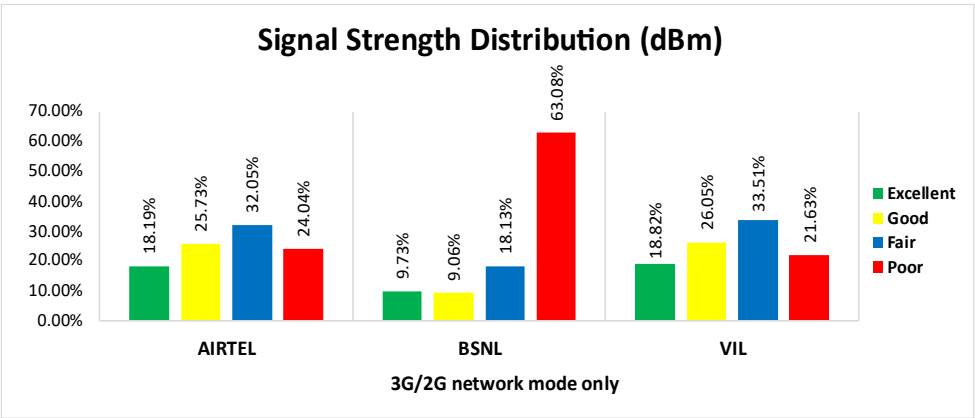


Figure-12: Signal strength distribution 3G/2G network mode only.

Observations:

- Airtel has 18% of samples falling in the excellent signal strength category.
- BSNL has 10% of samples falling in the excellent signal strength category.
- VIL has 19% of samples falling in the excellent signal strength category.

(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	232	264	235	235
Call Setup Success Rate %	100.00	84.47	100.00	99.15
Drop Call Rate %	0.00	5.38	0.00	1.29
Call Setup Time Average (Second)	1.91	6.15	0.62	1.27
Handover Success Rate %	100.00	97.37	100.00	100.00

Table-15: Summary of voice call performance in network auto-selection mode.

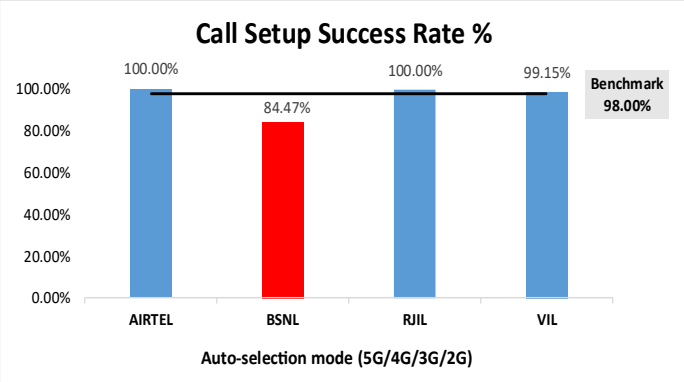


Figure-13: Performance for call setup success rate.

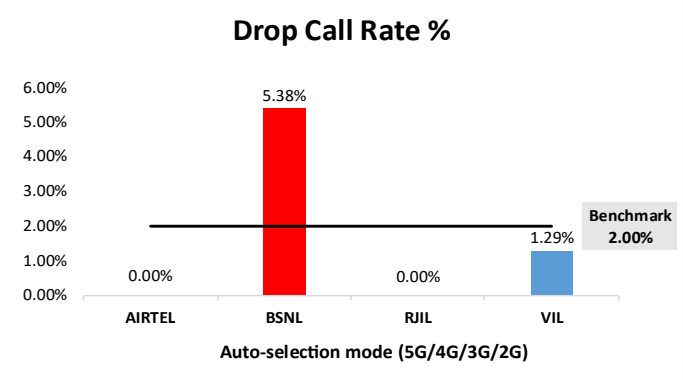


Figure-14: Performance for drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	228	211	230	227
Number of silence call for >4 Sec	3	2	2	2
Silence Call Rate %	1.32	0.95	0.87	0.88
Number of silence instances for >4 Sec	3	3	2	5
Number of silence instances for >3 Sec	5	6	2	7
Number of silence instances for >2 sec	6	7	18	16
RTP Jitter (4G & 5G) in ms	4.08	12.28	11.39	4.51
Packet loss Rate Downlink %	0.22	2.99	0.33	0.44
Packet loss Rate Uplink %	0.25	2.57	0.51	0.51

Table-16: Summary of silence instances & packet loss rate for mobile to mobile call.

(e) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS value means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls in table-16	2031	1545	2026	2020
Speech Quality (Average MOS)	4.04	3.11	3.89	4.63
Number of samples with MOS >=4 to <5 (Excellent)	1731	410	1409	1902
Number of samples with MOS >=3 to <4 (Good)	271	438	512	96
Number of samples with MOS >=2 to <3 (Fair)	20	513	68	14
Number of samples with MOS >=1 to <2 (Poor)	9	184	37	8
%age of samples with MOS >=4 to <5 (Excellent)	85.23%	26.54%	69.55%	94.16%
%age of samples with MOS >=3 to <4 (Good)	13.34%	28.35%	25.27%	4.75%
%age of samples with MOS >=2 to <3 (Fair)	0.98%	33.20%	3.36%	0.69%
%age of samples with MOS >=1 to <2 (Poor)	0.44%	11.91%	1.83%	0.40%

Table-17: Summary of speech quality (MOS) samples

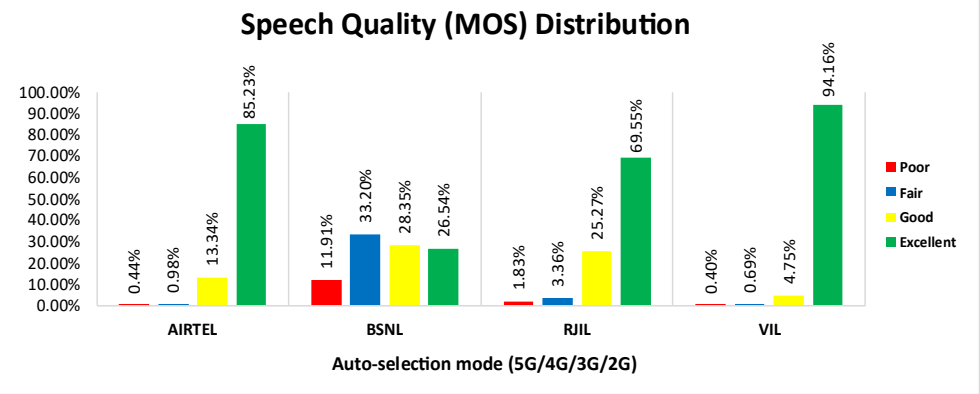


Figure-15: Distribution of samples in MOS range.

(f) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	1.05%	NA	43.99%	NA
4G	98.95%	55.24%	55.99%	97.38%
3G	NA	0.87%	NA	NA
2G	0.00%	42.19%	NA	2.62%
Limited Service	0.00%	1.70%	0.02%	0.00%

Table-18: Time spent on technology during drive test.

Note-
- NA**-** Service provider doesn't provide services in respective technology.

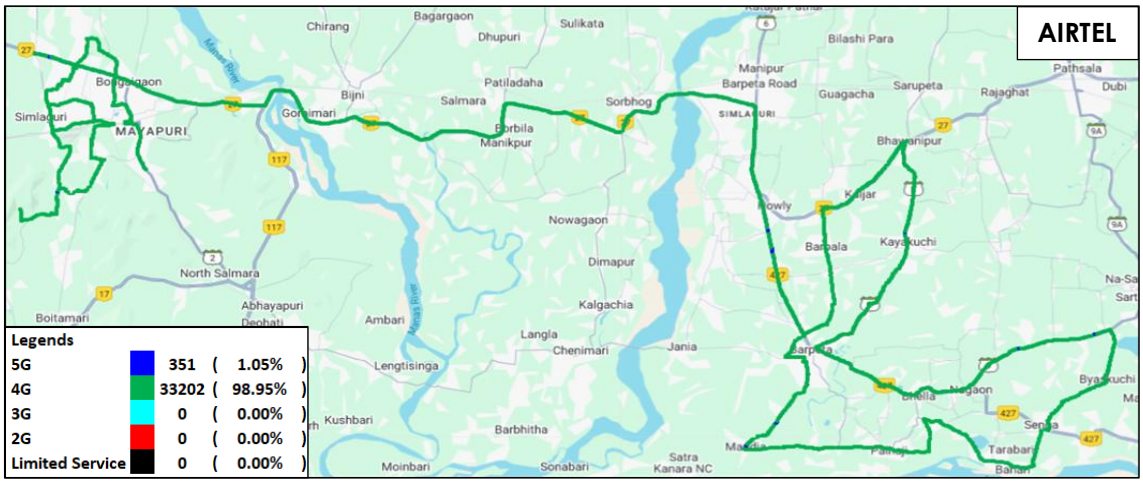


Figure-16: Serving technology plots in auto-selection mode (5G/4G/3G/2G) -AIRTEL.

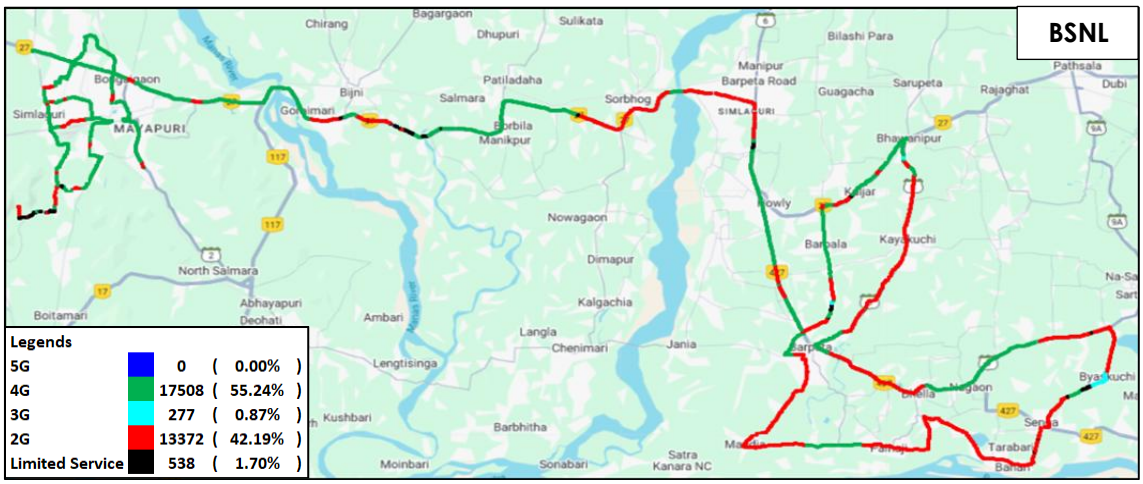


Figure-17: Serving technology plots in auto-selection mode (5G/4G/3G/2G) -BSNL (4G being rolled out)

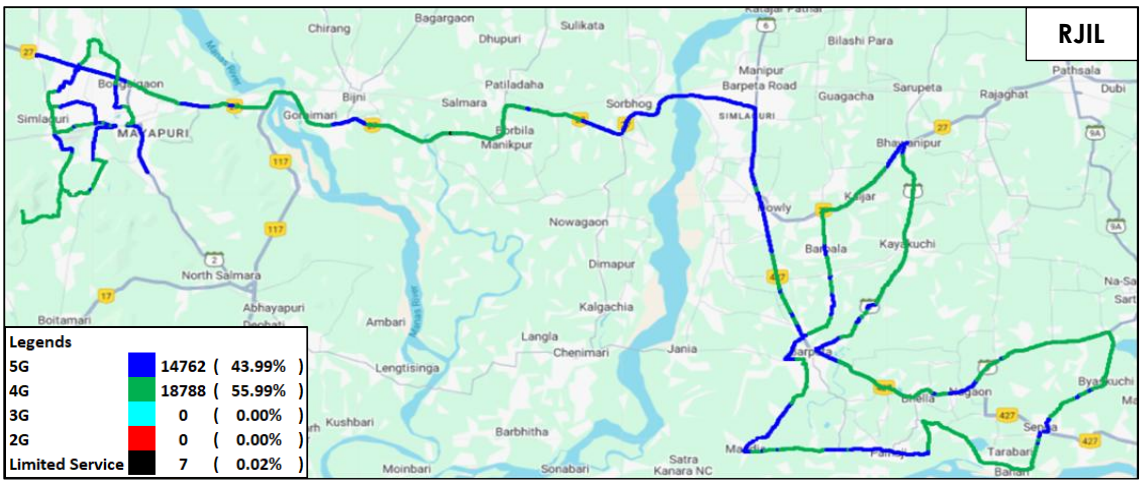


Figure-18: Serving technology plots in auto-selection mode (5G/4G/3G/2G)- RJIL.

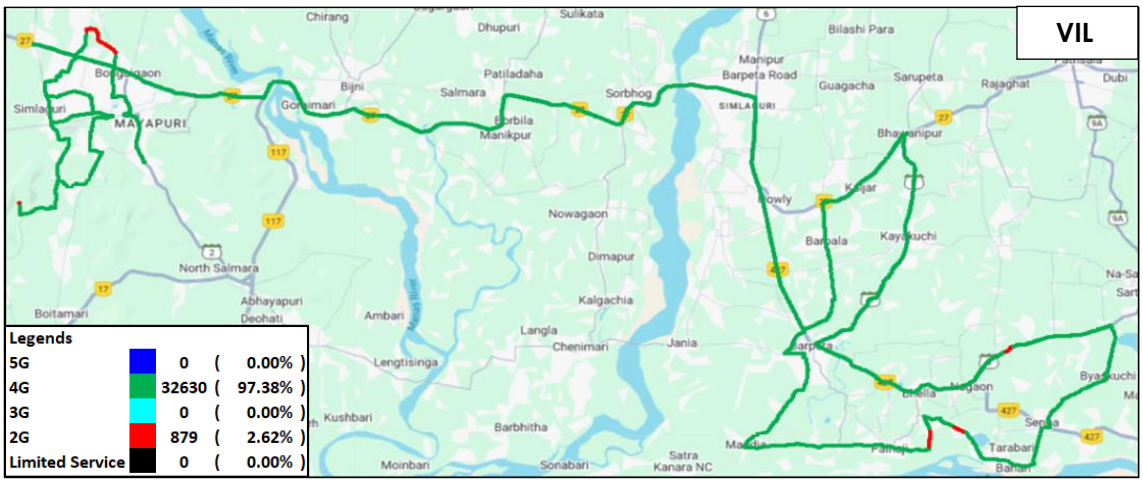


Figure-19: Serving technology plots in auto-selection mode (5G/4G/3G/2G) – VIL.

(g) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G). (Refer figure-31, 32, 33 & 34 for map view)

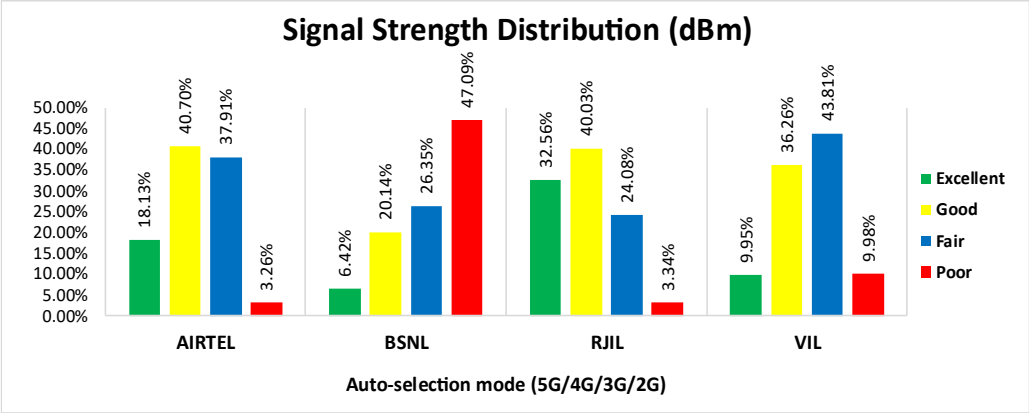


Figure-20: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

Observations:

- Airtel has 18% of samples falling in the excellent signal strength category.
- BSNL has 6% of samples falling in the excellent signal strength category.
- RJIL has 33% of samples falling in the excellent signal strength category.
- VIL has 10% of samples falling in the excellent signal strength category.

4.2.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	126.20	6.09	229.67	23.68
	80th Percentile	215.14	10.31	385.62	40.79
	20th Percentile	35.09	2.70	45.42	8.05
Upload Throughput (Mbits/s)	Average	20.74	5.31	19.19	7.07
	80th Percentile	32.43	9.55	36.51	9.63
	20th Percentile	3.68	1.33	2.52	3.28
Latency (ms)	50th Percentile	52.57	82.42	33.22	44.69

Table-19: Summary of Data performance in network auto-selection mode.

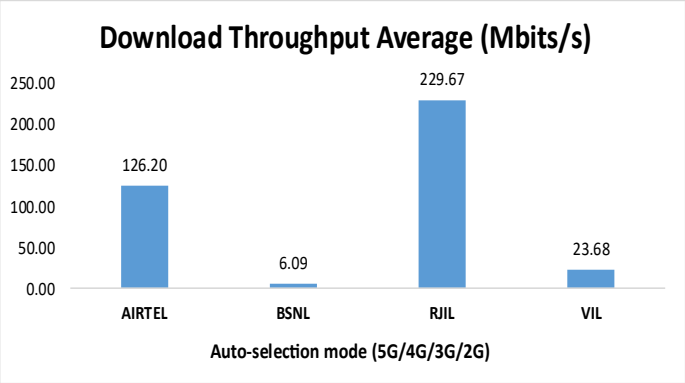


Figure- 21: Download throughput

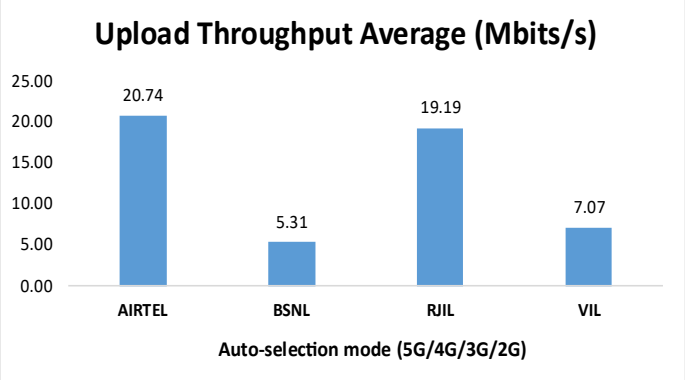


Figure- 22: Upload throughput

4.3 Hotspots

Hotspot testing has been done from 28th October 2025 to 31st October 2025. Eight locations have been tested in Barpeta & Bongaigaon districts.

4.3.1 Locations

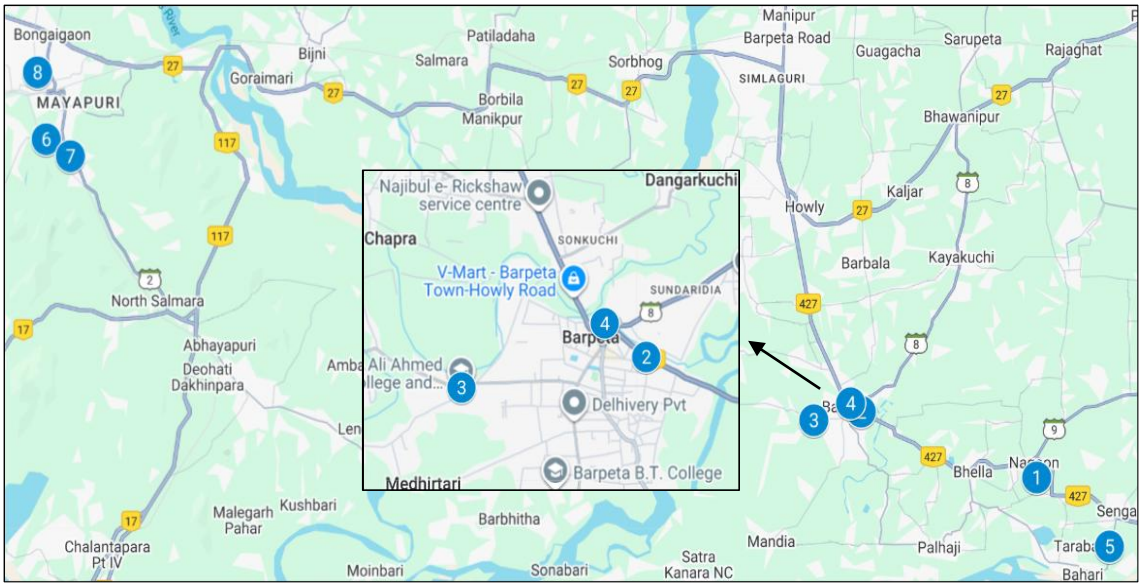


Figure- 23: Hotspot locations

4.3.2 Hotspot covered

1. Baosi Banikanta Kakati College Nagaon Omura
2. Bongaigaon College Bongaigaon
3. Bongaigaon Engineering College Sanyashi Hill Bongaigaon
4. DC Office Barpeta
5. District Court Bongaigaon Bhatipara
6. Fakhruddin Ali Ahmed Medical College and Hospital Barpeta Joti Gaon Jaher Pam
7. Govt. H.S School Barpeta
8. M K College Kaltali

4.3.3 Voice performance

Overall Voice Performance				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	80	80	80	80
Call Setup Success Rate %	100.00	91.25	100.00	100.00
Drop Call Rate %	0.00	1.37	0.00	0.00
Call Setup Time-Average (Second)	1.85	6.17	0.54	1.22

Table-20: Overall summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Baosi Banikanta Kakati College Nagaon Omura				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	40.00	100.00	100.00
Drop Call Rate %	0.00	25.00	0.00	0.00
Call Setup Time-Average (Second)	1.91	2.30	0.51	1.20

Table-21: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Bongaigaon College Bongaigaon				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.80	9.25	0.58	1.24

Table-22: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Bongaigaon Engineering College Sanyashi Hill Bongaigaon				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.91	7.30	0.60	1.27

Table-23: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

DC Office Barpeta				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.78	7.35	0.50	1.18

Table-24: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G)

District Court Bongaigaon Bhatipara				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.91	2.45	0.55	1.32

Table-25: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Fakhruddin Ali Ahmed Medical College and Hospital Barpeta Joti Gaon Jaher Pam				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	90.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.81	7.21	0.56	1.11

Table-26: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Govt. H.S School Barpeta				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.74	7.05	0.50	1.16

Table-27: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

M K College Kaltali				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.94	4.21	0.53	1.27

Table-28: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

4.3.4 Data performance (auto-selection mode 5G/4G/3G/2G)

Overall Data Performance				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	130.91	5.68	199.98	21.05
Download Throughput 80th Percentile (Mbit/s)	205.90	9.29	368.17	45.75
Download Throughput 20th Percentile (Mbit/s)	35.38	2.14	36.62	1.36
Download Session Setup Success Rate %	100.00	87.50	100.00	100.00
Upload Throughput Average (Mbits/s)	23.76	7.67	21.51	8.59
Upload Throughput 80th Percentile (Mbit/s)	55.65	15.01	42.06	9.74
Upload Throughput 20th Percentile (Mbit/s)	4.03	1.75	4.02	8.91
Upload Session Setup Success Rate %	100.00	87.50	100.00	100.00
Web Browsing Delay (Second)	2.46	2.69	2.08	2.28
Youtube Initial Buffer Delay (Second)	3.29	1.80	1.79	1.30
Latency (ms) - 50th Percentile	49.35	63.19	35.73	42.64
Jitter (ms)	10.07	6.07	7.44	3.33
Packet Loss Rate%	2.40	38.21	4.76	4.50
Packet Loss Rate- 90th percentile	8.80	100.00	16.00	11.80

Table-29: Overall Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Baosi Banikanta Kakati College Nagaon Omura				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	343.96	-	293.64	43.39
Download Session Setup Success Rate %	100.00	0.00	100.00	100.00
Upload Throughput Average (Mbits/s)	58.07	-	23.90	9.68
Upload Session Setup Success Rate %	100.00	0.00	100.00	100.00
Web Browsing Delay (Second)	2.04	-	1.40	1.72
Youtube Initial Buffer Delay (Second)	3.99	-	0.92	0.92
Latency (ms) - 50th Percentile	45.94	-	34.67	41.33
Jitter (ms)	2.06	-	1.95	1.90
Packet Loss Rate%	4.90	100.00	0.00	0.00

Table-30: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-" All tests were failed.

Bongaigaon College Bongaigaon				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	153.52	12.18	71.04	1.60
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	19.99	16.44	5.47	9.59
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.37	2.04	1.44	2.80
Youtube Initial Buffer Delay (Second)	2.71	1.32	0.97	1.30
Latency (ms) - 50th Percentile	47.34	117.20	29.90	50.01
Jitter (ms)	3.24	9.79	1.98	2.58
Packet Loss Rate%	0.10	67.40	0.90	16.20

Table-31: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Bongaigaon Engineering College Sanyashi Hill Bongaigaon				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	6.61	2.81	3.81	1.55
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	2.02	4.80	4.35	8.51
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	5.54	1.64	5.83	4.08
Youtube Initial Buffer Delay (Second)	7.32	1.23	8.93	1.12
Latency (ms) - 50th Percentile	57.92	61.51	37.82	47.49
Jitter (ms)	19.41	2.73	14.80	5.38
Packet Loss Rate%	4.70	0.50	4.40	11.10

Table-32: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

DC Office Barpeta				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	134.15	4.40	44.97	1.27
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	11.22	11.32	3.80	9.63
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.75	1.67	1.52	2.21
Youtube Initial Buffer Delay (Second)	3.63	1.13	0.91	1.07
Latency (ms) - 50th Percentile	65.24	60.27	37.38	41.75
Jitter (ms)	40.80	2.61	14.30	3.28
Packet Loss Rate%	7.10	0.30	9.70	7.20

Table-33: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

District Court Bongaigaon Bhatipara				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	204.09	5.82	439.13	46.23
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	70.99	1.93	44.40	9.73
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.19	6.92	1.29	1.73
Youtube Initial Buffer Delay (Second)	3.41	3.70	0.65	0.74
Latency (ms)- 50th Percentile	50.90	81.18	35.85	41.73
Jitter (ms)	5.28	14.64	1.15	1.85
Packet Loss Rate%	0.20	40.20	0.00	0.00

Table-34: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Fakhruddin Ali Ahmed Medical College and Hospital Barpeta Joti Gaon Jaher Pam				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	125.36	2.48	78.23	12.45
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	8.38	3.09	3.89	9.73
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	2.81	1.74	2.59	1.93
Youtube Initial Buffer Delay (Second)	2.29	1.90	6.80	0.88
Latency (ms) - 50th Percentile	46.91	60.34	37.80	42.86
Jitter (ms)	4.42	2.78	22.36	2.72
Packet Loss Rate%	1.30	1.10	23.00	1.00

Table-35: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Govt. H.S School Barpeta				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	37.20	10.40	364.91	45.86
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	15.67	14.83	35.97	9.79
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.38	1.49	1.23	1.77
Youtube Initial Buffer Delay (Second)	4.68	0.83	0.82	0.70
Latency (ms) - 50th Percentile	46.00	60.77	34.03	39.28
Jitter (ms)	2.81	3.86	1.37	2.20
Packet Loss Rate%	0.80	0.20	0.10	0.00

Table-36: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

M K College Kaltali				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	42.41	1.70	304.15	16.02
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	3.77	1.29	50.26	2.06
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.82	3.94	1.38	2.01
Youtube Initial Buffer Delay (Second)	1.40	5.48	1.06	3.63
Latency (ms) - 50th Percentile	47.14	-	37.37	42.77
Jitter (ms)	3.79	-	1.61	6.81
Packet Loss Rate%	0.10	96.00	0.00	0.50

Table-37: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-"Latency tests were failed.

4.3.5 Data performance (5G Only & 4G Only Download & Upload Speed)

Overall Data Performance					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	167.95	-	307.69	-
	Upload Throughput Average (Mbits/s)	15.29	-	19.49	-
4G	Download Throughput Average (Mbits/s)	27.33	5.10	64.27	25.71
	Upload Throughput Average (Mbits/s)	7.38	7.54	12.49	7.39

Table-38: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Baosi Banikanta Kakati College Nagaon Omura					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	283.80	-	436.51	-
	Upload Throughput Average (Mbits/s)	27.76	-	20.57	-
4G	Download Throughput Average (Mbits/s)	12.01	-	49.83	46.31
	Upload Throughput Average (Mbits/s)	5.52	-	4.03	9.70

Table-39: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Bongaigaon College Bongaigaon					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	151.19	-	307.85	-
	Upload Throughput Average (Mbits/s)	20.27	-	16.31	-
4G	Download Throughput Average (Mbits/s)	29.75	7.82	38.17	37.93
	Upload Throughput Average (Mbits/s)	15.00	4.74	9.85	9.64

Table-40: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Bongaigaon Engineering College Sanyashi Hill Bongaigaon					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	169.03	-	384.56	-
	Upload Throughput Average (Mbits/s)	11.59	-	6.57	-
4G	Download Throughput Average (Mbits/s)	4.63	7.28	22.50	14.85
	Upload Throughput Average (Mbits/s)	1.01	7.47	2.88	7.58

Table-41: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

DC Office Barpeta					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	132.14	-	98.65	-
	Upload Throughput Average (Mbits/s)	4.28	-	5.70	-
4G	Download Throughput Average (Mbits/s)	17.67	3.03	15.06	11.47
	Upload Throughput Average (Mbits/s)	5.20	12.47	2.39	8.52

Table-42: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

District Court Bongaigaon Bhatipara					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	249.03	-	539.57	-
	Upload Throughput Average (Mbits/s)	33.94	-	27.54	-
4G	Download Throughput Average (Mbits/s)	93.64	3.21	112.04	40.96
	Upload Throughput Average (Mbits/s)	7.67	1.84	25.31	9.70

Table-43: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Fakhruddin Ali Ahmed Medical College and Hospital Barpeta Joti Gaon Jaher Pam					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	56.36	-	121.59	-
	Upload Throughput Average (Mbits/s)	2.42	-	5.38	-
4G	Download Throughput Average (Mbits/s)	14.04	1.54	68.57	3.61
	Upload Throughput Average (Mbits/s)	5.83	5.43	12.95	2.51

Table-44: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Govt. H.S School Barpeta					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	100.90	-	214.57	-
	Upload Throughput Average (Mbits/s)	3.93	-	39.85	-
4G	Download Throughput Average (Mbits/s)	15.18	9.50	125.18	44.07
	Upload Throughput Average (Mbits/s)	13.34	18.36	26.61	9.53

Table-45: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

M K College Kaltali					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	-	-	358.23	-
	Upload Throughput Average (Mbits/s)	-	-	31.42	-
4G	Download Throughput Average (Mbits/s)	31.76	2.40	82.79	1.71
	Upload Throughput Average (Mbits/s)	5.47	1.22	15.90	1.99

Table-46: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

4.4 Walk Test

Walk test has been conducted on 30th October 2025. One location has been tested in the Bongaigaon city.

4.4.1 Walk test locations

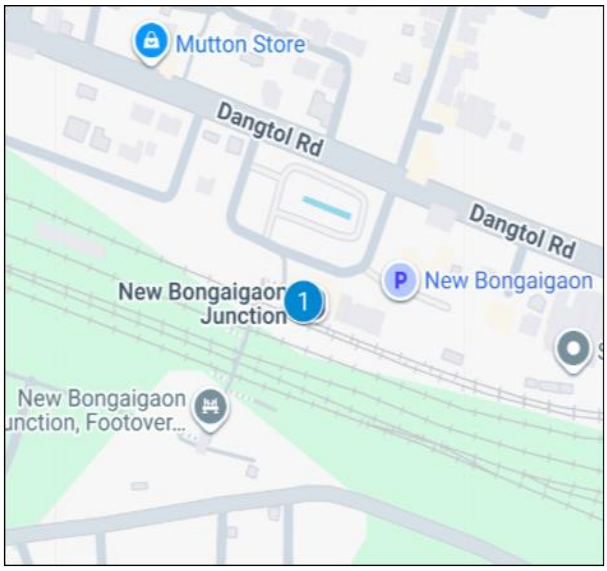


Figure-24: Walk test locations.

4.4.2 Walk test covered

1. New Bongaigaon Junction Railway Station Mahabirstan

4.4.3 Voice performance

i) New Bongaigaon Junction Railway Station Mahabirstan

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

New Bongaigaon Junction Railway Station Mahabirstan				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Call Attempt	11	12	11	11
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Sec)	1.79	7.44	0.54	1.12
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-47: Summary of Voice performance in network auto-selection mode (5G/4G/3G/2G).

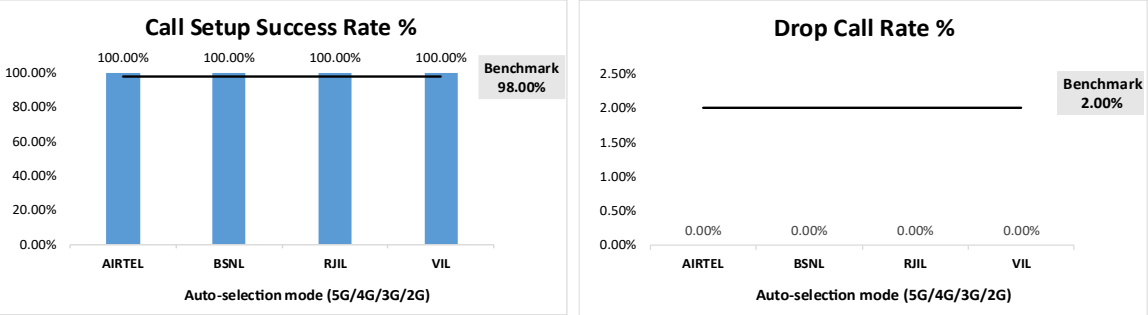


Figure-25: Performance for call setup success rate and drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

New Bongaigaon Junction Railway Station Mahabirstan				
Technology	**Service Provider**			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
5G	0.63%	NA	100.00%	NA
4G	99.37%	100.00%	0.00%	100.00%
3G	NA	0.00%	NA	NA
2G	0.00%	0.00%	NA	0.00%
Limited service	0.00%	0.00%	0.00%	0.00%

Table-48: Time spent on technology during walk test.

Note-
- NA**-** Service provider doesn't provide services in respective technology.

(c) Network Signal Strength distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G).

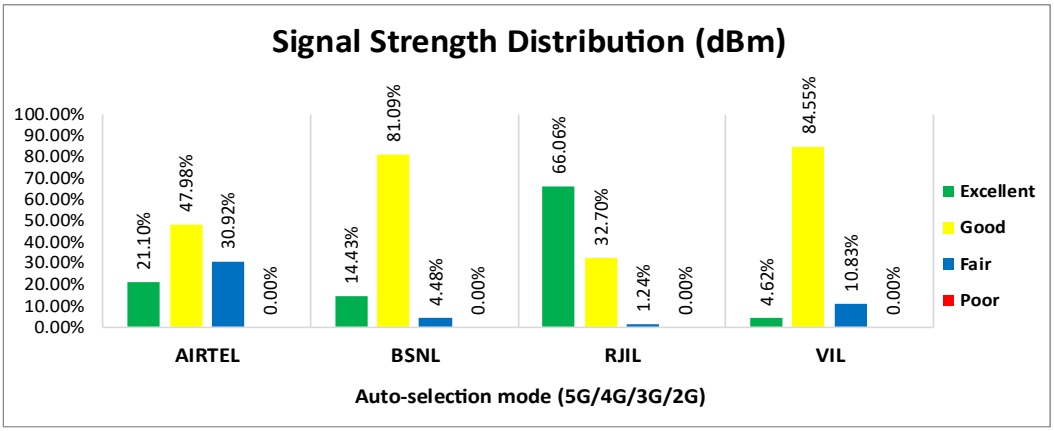


Figure-26: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

4.4.4 Data performance

i) New Bongaigaon Junction Railway Station Mahabirstan

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

New Bongaigaon Junction Railway Station Mahabirstan				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**BSNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	157.46	12.69	333.20	24.14
Download Throughput 80th Percentile	208.65	13.75	468.17	36.15
Download Throughput 20th Percentile	112.88	12.15	222.81	11.52
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	18.66	16.25	61.04	9.01
Upload Throughput 80th Percentile	25.76	18.77	78.53	9.69
Upload Throughput 20th Percentile	9.61	14.08	35.89	9.42
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms)-50th Percentile	66.20	101.94	33.28	41.76

Table-49: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

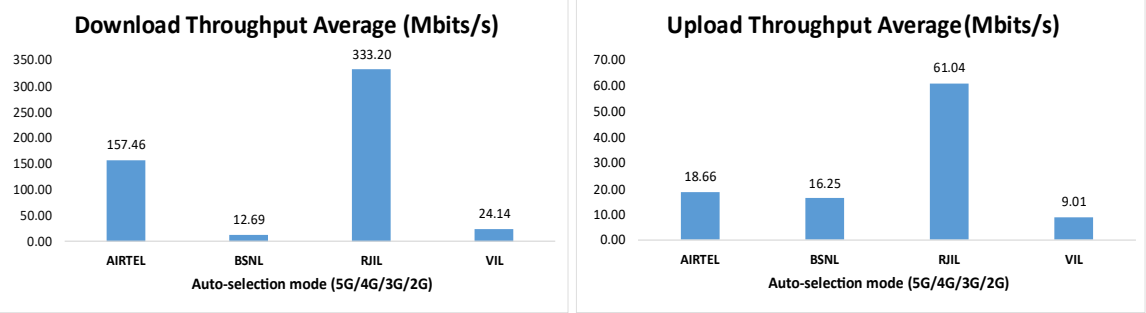


Figure- 27: Download and Upload throughput.

5. Voice & Data Key findings

5.1 Overall Voice

1. **Call Setup Success Rate:**
   a) Airtel, BSNL and VIL have 99.56%, 91.25% and 99.56% call setup success rate respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL and VIL have 100.00%, 86.52%, 100.00% and 99.39% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

   c) Airtel had a 100.00% call setup success when calling BSNL and VIL whereas call blocking was observed when calling RJIL. (refer table-9)

   d) BSNL had a 100.00% call setup success when calling RJIL and VIL whereas call blocking was observed when calling Airtel. (refer table-9)

   e) RJIL & VIL have 100.00% call setup success rate while calling on peer service provider's network for inter-operator calls. (refer table-9)

2. **Call Setup Time**:
   a) Airtel, BSNL and VIL call setup time is 3.57, 2.85 and 3.62 seconds respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL & VIL call setup time is 1.89, 6.21, 0.59 and 1.25 seconds respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

3. **Call Silence/Mute Rate**: In packet switched network (4G/5G) Airtel, BSNL, RJIL & VIL have 1.32%, 0.95%, 0.87% & 0.88% silence call rate respectively. Further Airtel, BSNL, RJIL & VIL downlink RTP packet loss is 0.22%, 2.99%, 0.33% & 0.44% respectively. In uplink Airtel, BSNL, RJIL & VIL RTP packet loss is 0.25%, 2.57%, 0.51% & 0.51% respectively. (refer table-6)

4. **Drop Call Rate**:
   a) Airtel, BSNL and VIL drop call rate is 0.00%, 5.48% and 0.45% respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, BSNL, RJIL and VIL drop call rate is 0.00%, 4.22%, 0.00% and 0.93% respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

5.2 Overall Data

1. **Data download and upload performance (Overall i.e. LSA):**
   a) Airtel, BSNL, RJIL and VIL average download speeds are 128.16 Mbps, 6.53 Mbps, 231.53 Mbps and 23.41 Mbps respectively. (refer table-11)

   b) Airtel, BSNL, RJIL and VIL average upload speeds are 20.99 Mbps, 6.50 Mbps, 21.43 Mbps and 7.34 Mbps respectively. (refer table-11)

2. **Data download and upload performance (static i.e. while stationary):**
   a) Airtel, BSNL, RJIL and VIL average download speeds are 130.91 Mbps, 5.68 Mbps, 199.98 Mbps and 21.05 Mbps respectively. (refer table-29)

   b) Airtel, BSNL, RJIL and VIL average upload speeds are 23.76 Mbps, 7.67 Mbps, 21.51 Mbps and 8.59 Mbps respectively. (refer table-29)

3. **Data session setup success rate (static i.e. while stationary):**
   a) Airtel, BSNL, RJIL and VIL have 100.00%, 87.50%, 100.00% and 100.00% download session setup success rate respectively. (refer table-29)

b) Airtel, BSNL, RJIL and VIL have 100.00%, 87.50%, 100.00% and 100.00% upload session setup success rate respectively. (refer table-29)

5.3 Operator wise Key Findings

1. Airtel:

Voice

- 99.56% call setup success rate and 0.00% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for walk test location. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table- 47)

Data

- Airtel has 128.16 Mbps average download speed & 20.99 Mbps average upload speed for LSA. (refer table-11)

- Airtel has 126.20 Mbps average download speed & 20.74 Mbps average upload speed across the measured routes for city drive. (refer table-19)

- Bongaigaon Engineering College Sanyashi Hill Bongaigaon, Govt. H.S School Barpeta and M K College Kaltali have less download speed (less than 100 Mbps) out of total 8 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-32, 36 & 37)

- Bongaigaon College Bongaigaon, Bongaigaon Engineering College Sanyashi Hill Bongaigaon, DC Office Barpeta, Fakhruddin Ali Ahmed Medical College and Hospital Barpeta Joti Gaon Jaher Pam, Govt. H.S School Barpeta and M K College Kaltali have less upload speed (less than 20 Mbps) out of total 8 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-31, 32, 33, 35, 36 & 37)

- New Bongaigaon Junction Railway Station Mahabirstan walk test location have less upload speed (less than 20 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 49)

2. BSNL:

Voice

- 91.25% call setup success rate and 5.48% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)

- 86.52% call setup success rate and 4.22% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 84.47% call setup success rate and 5.38% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 91.25% call setup success rate and 1.37% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-20)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for walk test location. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table- 47)

Data

- BSNL has 6.53 Mbps average download speed & 6.50 Mbps average upload speed for LSA. (refer table-11)

- BSNL has 6.09 Mbps average download speed & 5.31 Mbps average upload speed across the measured routes for city drive. (refer table-19)

- All hotspot locations have less download speed (less than 10 Mbps) in auto-selection mode (5G/4G/3G/2G) except Bongaigaon College Bongaigaon and Govt. H.S. School Barpeta. (refer table-31 & 36)

- Baosi Banikanta Kakati College Nagaon Omura, District Court Bongaigaon Bhatipara and M K College Kaltali have less upload speed (less than 2 Mbps) out of total 8 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-30, 34 & 37)

3. RJIL:

Voice

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for walk test location. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table- 47)

Data

- RJIL has 231.53 Mbps average download speed & 21.43 Mbps average upload speed for LSA. (refer table-11)

- RJIL has 229.67 Mbps average download speed & 19.19 Mbps average upload speed across the measured routes for city drive. (refer table-19)

- Bongaigaon College Bongaigaon, Bongaigaon Engineering College Sanyashi Hill Bongaigaon, DC Office Barpeta and Fakhruddin Ali Ahmed Medical College and Hospital Barpeta Joti Gaon Jaher Pam have less download speed (less than 100 Mbps) out of total 8 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table- 31, 32, 33 & 35)

- Bongaigaon College Bongaigaon, Bongaigaon Engineering College Sanyashi Hill Bongaigaon, DC Office Barpeta and Fakhruddin Ali Ahmed Medical College and Hospital Barpeta Joti Gaon Jaher Pam have less upload speed (less than 20 Mbps) out of total 8 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table- 31, 32, 33 & 35)

4. VIL:

Voice

- 99.56% call setup success rate and 0.45% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)

- 99.39% call setup success rate and 0.93% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 99.15% call setup success rate and 1.29% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for walk test location. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table- 47)

Data

- VIL has 23.41 Mbps average download speed & 7.34 Mbps average upload speed for LSA. (refer table-11)

- VIL has 23.68 Mbps average download speed & 7.07 Mbps average upload speed across the measured routes for city drive. (refer table-19)

- Bongaigaon College Bongaigaon, Bongaigaon Engineering College Sanyashi Hill Bongaigaon and DC Office Barpeta have less download speed (less than 10 Mbps) out of total 8 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table- 31, 32 & 33)

6. Annexure

6.1 Route wise coverage map

6.1.1 City

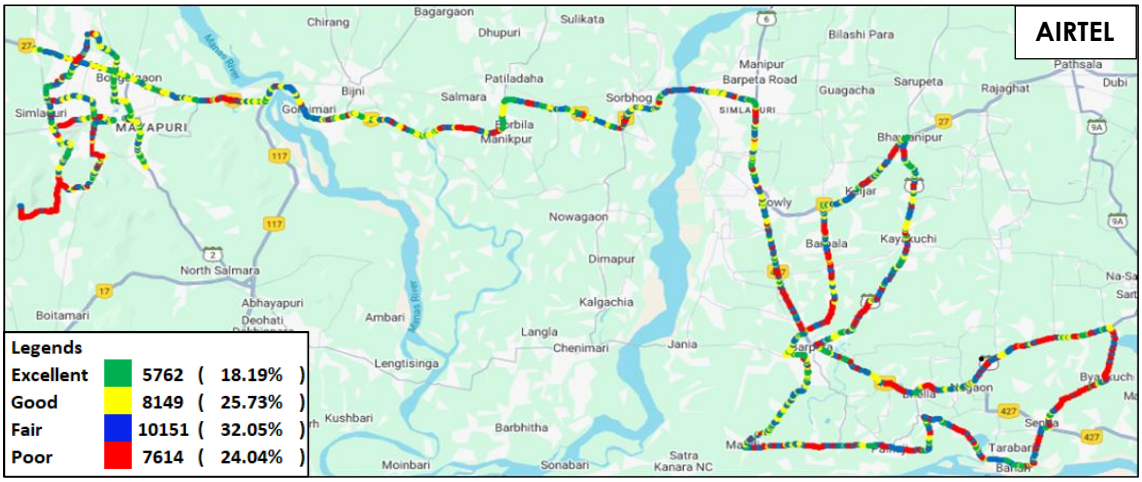


Figure-28: Signal strength 3G/2G network mode – AIRTEL.

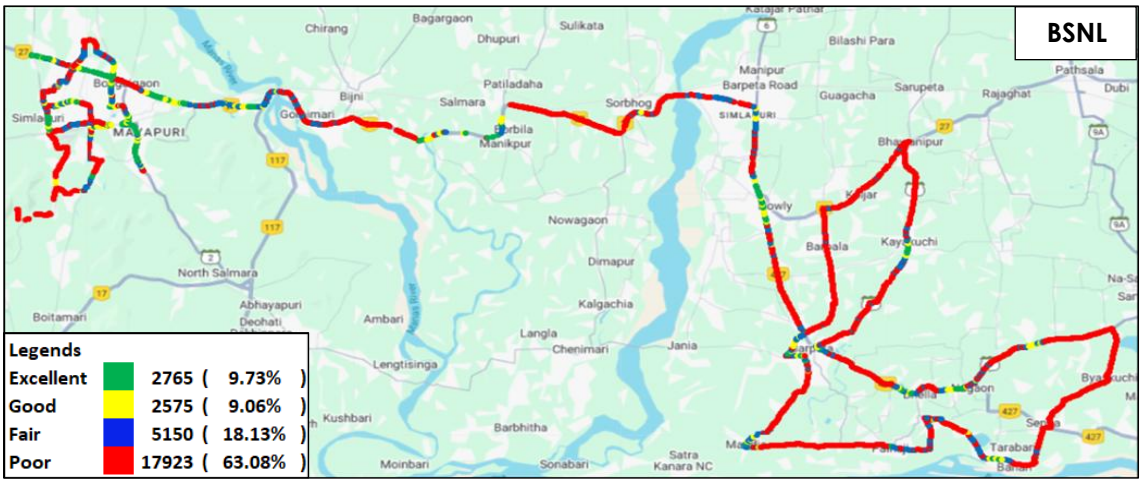


Figure-29: Signal strength 3G/2G network mode – BSNL.

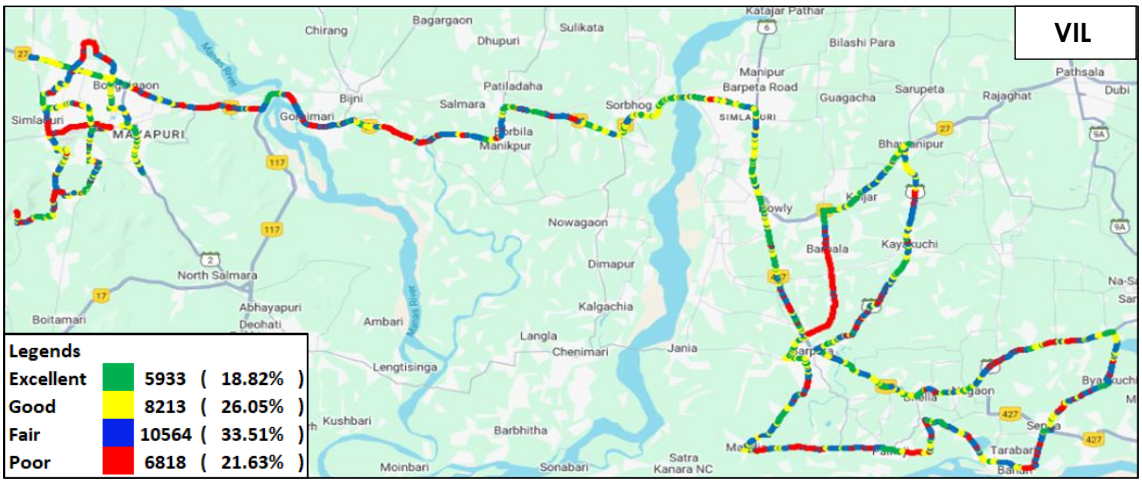


Figure-30: Signal strength 3G/2G network mode – VIL.

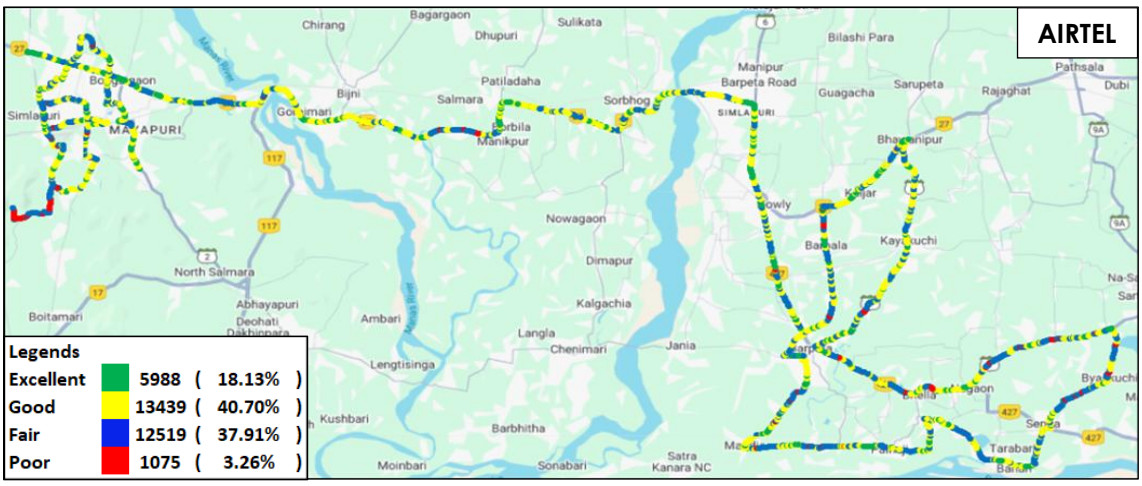


Figure-31: Signal strength auto-selection mode 5G/4G/3G/2G – AIRTEL.

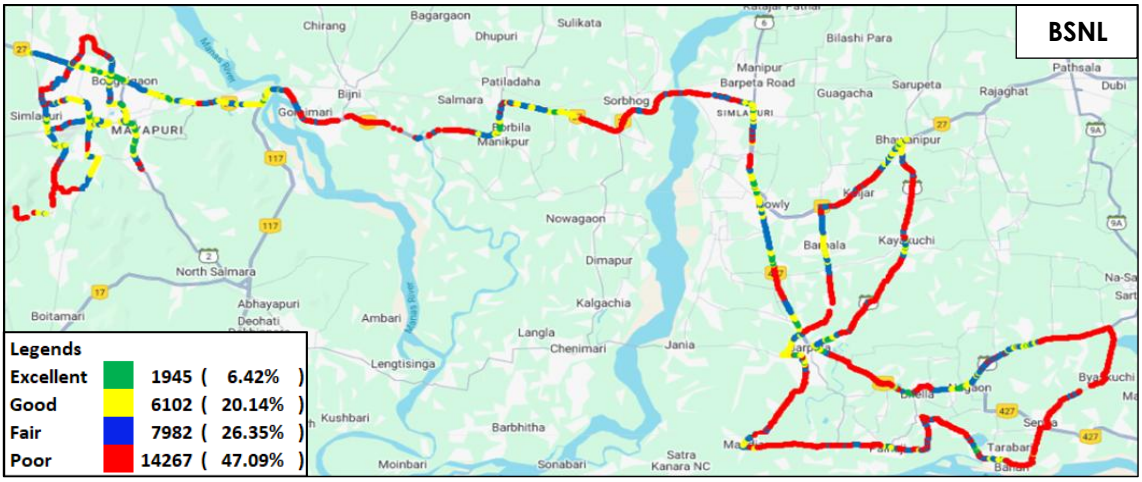


Figure-32: Signal strength auto-selection mode 5G/4G/3G/2G – BSNL (4G being rolled out).

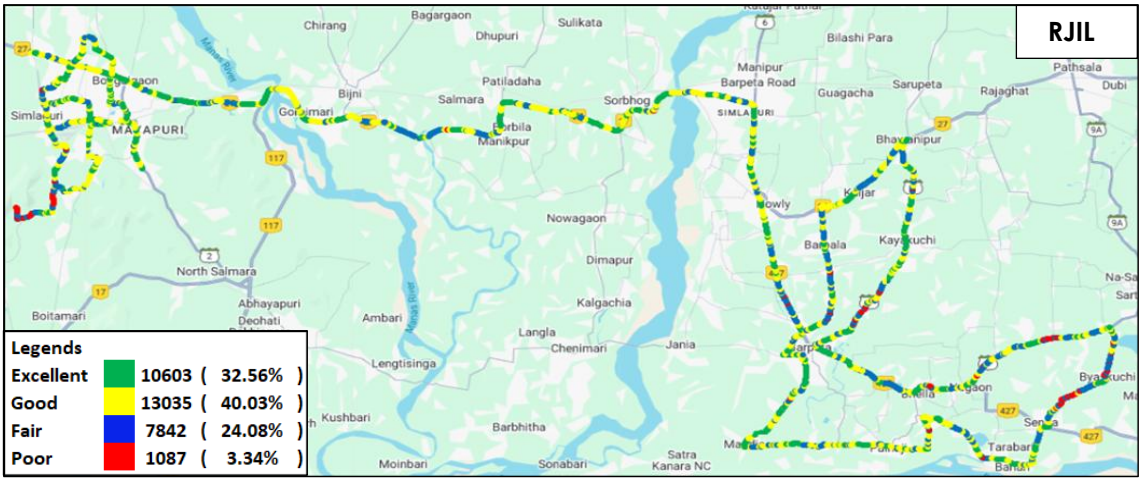


Figure-33: Signal strength auto-selection mode 5G/4G/3G/2G – RJIL.

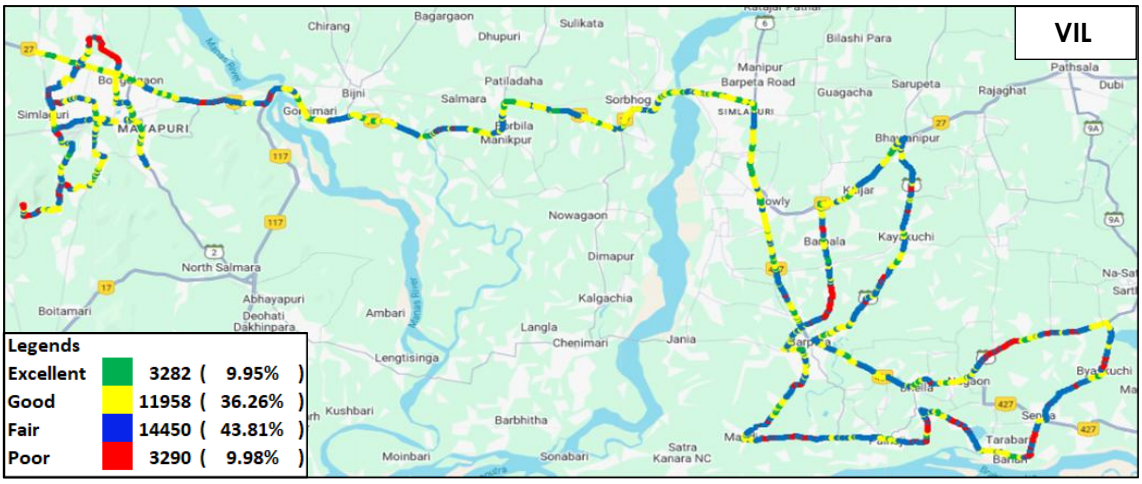


Figure-34: Signal strength auto-selection mode 5G/4G/3G/2G – VIL.

7. Appendix

The details of the setup used for conducting the drive test and the network or performance parameters captured under different conditions may be seen at Appendix-I. The calculation method of each QoS parameter is given in Appendix-II of the report. The summary of key equipment used in technical setup is as under

- **Device-1**: OnePlus Nord CE3 for 3G/2G CAT-15 Smartphone.
- **Device-2**: Samsung Galaxy S23 for 5G/4G/3G/2G CAT-20 Smartphone
- **Drive test Software**: Azenqos Engineering capable Applications to capture actual user experience.

7.1 Appendix-I

7.1.1 Drive test setup

Voice Call		
Call details	**Technology**	**Detail**
Call Setup Timeout	• 3G/2G auto mode- switch Call • 5G/4G/3G/2G auto mode- switch Call • 5G/4G MOS Call	30 Sec
Call Duration		120 Sec
Wait/ Guard Time		15 Sec

Table-50: Voice test detail

Note-

- There is 15 sec wait time after locking and before starting first call in 3G/2G call.
- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
- Speech quality (MOS) has been measured only in city drive & highway by making Mobile to Mobile call.
- 180 Sec calls were made only in highway & railway route drive.

Data Test		
Test Type	**Technology**	**Detail**
HTTP Download	5G/4G/3G/2G Auto Mode	500 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
HTTP Upload		250 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
YouTube Streaming		20 Sec Video & 25 sec Timeout (Only at Hotspot)
Web Browsing		3 popular websites (www.google.co.in, www.irctc.co.in, www.sbi.co.in) 20 sec timeout (only at Hotspot)

Latency & Jitter (TWAMP-UDP)		25 count- Dynamic 500 count- Hotspot Payload- 512 bytes in all drive
Packet Loss Rate (TWAMP-UDP & TCP)		500 counts (TWAMP-UDP) 500 counts (TCP) at each hotspot Payload- 512 bytes in all drive

Table-51: Data test detail

Note-

- 5 Data iteration to be done at each hotspot location.
- Minimum 5 iteration to be made during the walk test. Iteration count will be increased based on walk test distance.
- TWAMP-UDP & TCP test to be performed only once at hotspot location.
- Youtube & Web browsing test to be performed at static location only.
- All values are taken up to two decimal places with round off.
- Delhi Based TRAI server being used for HTTP download, Upload, TCP & TWAMP for Airtel, BSNL & RJIL while VIL provides own server for respective testing.

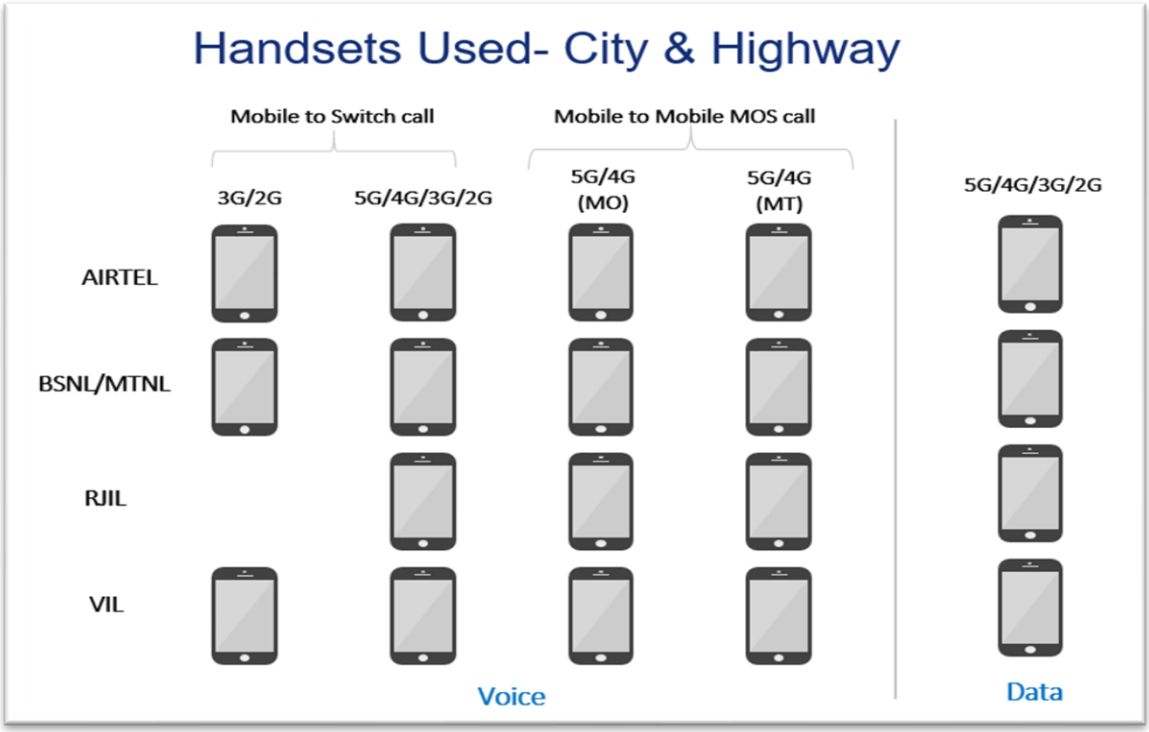


Figure-35: Number of handsets used in city & highway drive

MO: Mobile originating

MT: Mobile terminating

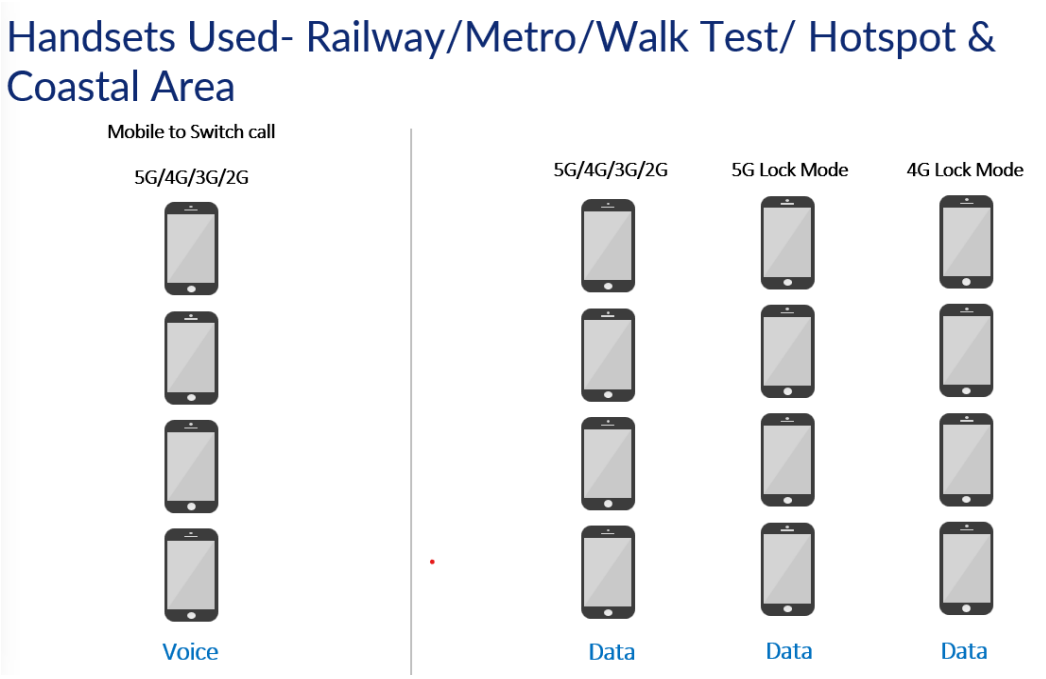


Figure-36: Number of handsets used in railway/metro/walktest/hotspot & coastal area

Note- 5G & 4G Lock mode testing has been performed at hotspot locations only.

7.1.2 Drive test Methodology

(a) Dynamic voice testing (on the move)

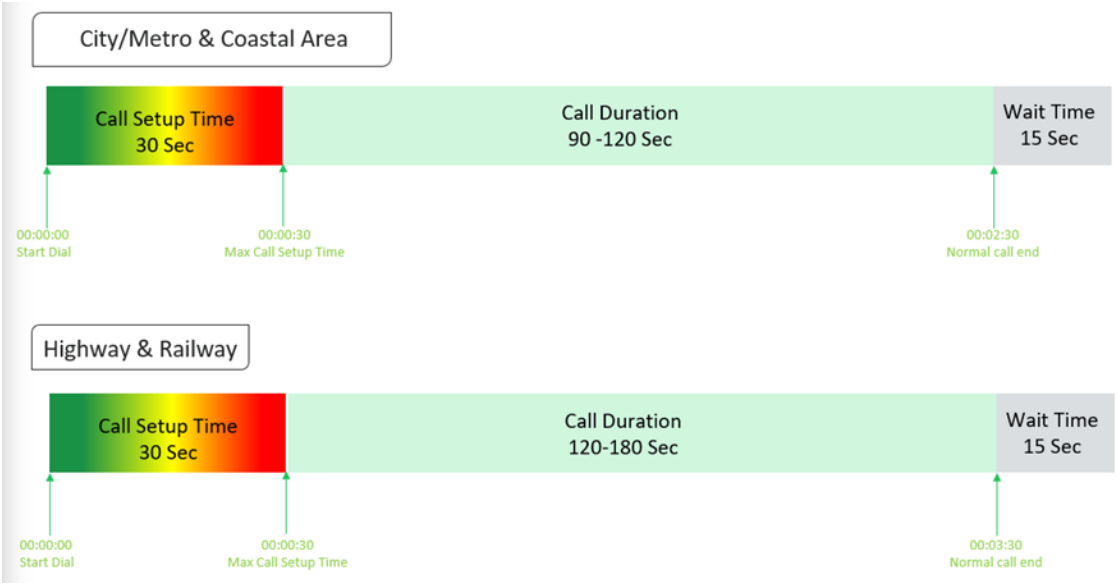


Figure-37: Voice test script for city/railway/metro/highway & coastal area

- 15 sec wait time is applied after locking Radio Access Technology (RAT) to 3G/2G and before starting first call in 3G/2G call.
- Speech quality (MOS) will be measured only City & Highway drive by making Mobile to Mobile calls.

(b) Hotspot voice testing

Figure-38: Voice test script for walktest/hotspot

- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.

(c) Dynamic Data (internet) test

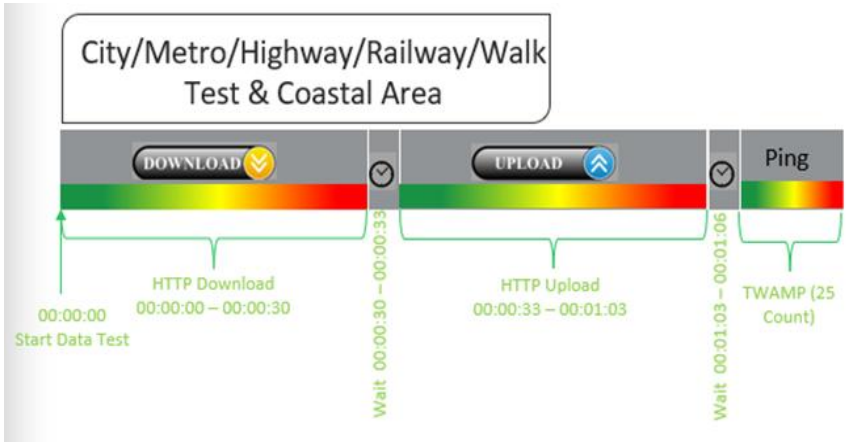


Figure-39: Data test script used in city/metro/railway/highway/walk test & coastal area

(d) Static Data(internet) testing

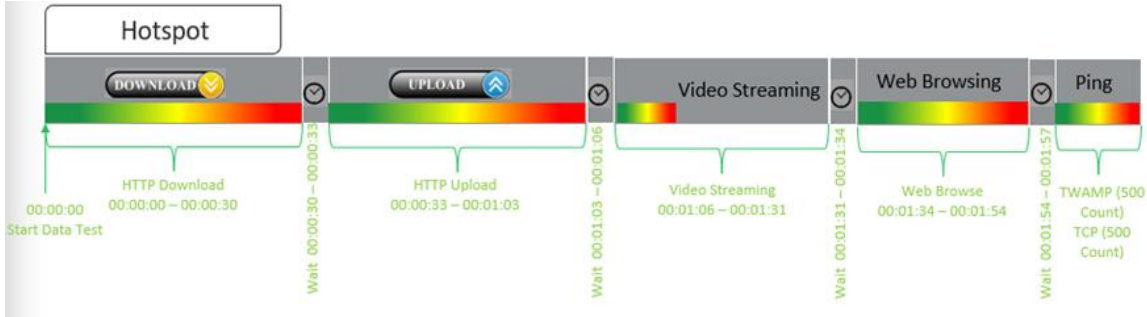


Figure-40: Data test script used at hotspot

- 5 Data iteration done at each hotspot location.
- Min. 5 iteration made during the walk test.
- Web browsing duration mentioned above is for one web site only.
- One ping iteration (with 500 Count of each- TWAMP & TCP) done at hotspot location.

7.2 Appendix-II

7.2.1 Network Performance Parameters for Voice calls

Parameter Name	Definition
Call Setup Success Rate	(i) Call Setup Success Rate is defined as the ratio of Established Calls to Call Attempts. 'Established Calls' mean the following events have happened in call setup: (a) Call attempt is made (b) The signaling channel is allocated (c) The call is routed to the outwards path of the terminating network (d) An alert signal is received by caller in the form of ring back tone, busy tone, or an announcement. CSSR = (Total Call Established/ Total Call Attempt) *100 As per QoS Regulation 2024 benchmark value is **>=98%**
Drop Call Rate	Drop call represents the service provider network's ability to maintain a call once it has been successfully established. This parameter shall include both incoming calls and outgoing calls which, once they have been established and have an assigned traffic channel/ bearer, are dropped, or interrupted before their normal completion by the user, the cause of the early termination being within the service provider's network Drop Call Rate = (Total Drop Call/Total Call Established) *100 As per QoS Regulation 2024 benchmark value is **<=2%**
Call Setup Time	Time taken from call initiate to call alerting/ringing. Call Setup Time = T2- T1 T2- Ringing (VoLTE/VoNR) & Alerting (for WCDMA & GSM), T1- Invite (VoLTE/VoNR) & CM Service Request (for WCDMA & GSM)
Voice Quality (MOS)	Voice quality in mobile networks is measured with algorithms based on ITU-T P.863 (POLQA). The grading for Voice quality has been given as: Excellent: MOS $\geq$ 4 and < 5 Good : MOS $\geq$ 3 and < 4 Fair : MOS $\geq$ 2 and < 3 Poor : MOS $\geq$ 1 and < 2
Handover Success Rate	Handover Success Rate = Count of successful handovers (All Technology Handover combined) / Total count of Handover Attempt (All Technology Handover combined) *100 Handover type which are considered- 2G Inter & Intra cell, 3G Soft & IRAT, 4G Inter & Intra frequency & SRVCC, 5G Inter & Intra frequency & 5G to 4G handovers.
Silence Call	A call which has ≥ 4 sec continuous RTP gap is considered as a Silence Call. Silence call rate = (count of silence call / Total calls established) *100 If a call observes multiple silence count >=4 sec in a particular established call it has been taken as one silent event.

<table>
<tr><td>Jitter</td><td>The inter arrival jitter is the difference in the relative transit time for two packets. The relative transit time is the difference between a packet's Real-time Transport Protocol (RTP) timestamp and the receiver's clock at the time of arrival, measured in the same units. If Si is the RTP timestamp from packet i, and Ri is the time of arrival in RTP timestamps units for packet i, then for two packets i and j the inter-arrival jitter D can be expressed as:
D(i,j) = (Rj - Ri) - (Sj - Si)

The interarrival jitter is calculated continuously as each data packet i is received from source SSRC_n, using this difference D for that packet and the previous packet i-1 in order of arrival (not necessarily in sequence), according to the formula
J(i) = J(i-1) + (|D(i-1,i)| - J(i-1))/16 or 8</td></tr>
<tr><td>Downlink Packet Drop Rate</td><td>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call originating handset.
This KPI is calculated from MOS call for packet call only (VoNR/VoLTE)</td></tr>
<tr><td>Uplink Packet Drop Rate</td><td>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call terminating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).</td></tr>
<tr><td>Signal Strength</td><td>Signal strength is the signal power level received by the wireless user.

<table>
<tr><td rowspan="2">Parameter Name</td><td rowspan="2">Technology</td><td colspan="4">Signal Strength (dBm)</td></tr>
<tr><td>Excellent</td><td>Good</td><td>Fair</td><td>Poor</td></tr>
<tr><td>Rx Level</td><td>GSM</td><td>0 to ≥ -65</td><td><-65 to ≥ -75</td><td><-75 to ≥-85</td><td><-85 to min</td></tr>
<tr><td>RSCP</td><td>WCDMA</td><td>0 to ≥ -70</td><td><-70 to ≥ -80</td><td><-80 to ≥ -90</td><td><-90 to min</td></tr>
<tr><td>RSRP</td><td>LTE</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr>
<tr><td>SS_RSRP</td><td>NR</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr>
</table>
</td></tr>
</table>

Table-52: Network performance parameter and definition voice

7.2.2 Network Performance Parameters Data tests

Parameter Name	Definition
Download Speed (Mbps)	The download speed is defined as the data transmission rate that is achieved for downloading a test file from a test server to a test device. Download Speed = Total bytes transferred during download / Total time for transfer • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for download throughput in dynamic drive and Hotspot combine data
Upload Speed (Mbps)	The upload speed is the data transmission rate that is achieved for uploading a test file from a test device to a test server. Upload Speed = Total bytes transferred during upload / Total time for transfer. • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for upload throughput in dynamic drive and Hotspot combine data.
Download Session Setup Success Rate	(total download session established (successfully connected to server)/ total download session attempt) *100. This KPI has been calculated for Hotspot only.

Upload Session Setup Success Rate	(total upload session established (successfully connected to server)/ total upload session attempt)*100. This KPI need to report for Hotspot only.
Web Page Download Time	Web browsing test is used to measure performance in terms of opening a web/HTTP page. Time taken to open the web page successfully is considered as web browsing delay/web page download time.
Video Streaming Delay	The Video streaming delay is time taken from start of video transfer to First video frame displayed in player.
Latency (TWAMP-UDP)	Latency is the time it takes for a small data set to be transmitted from a device to a server on the Internet and back to the same device again. The Latency is measured in milliseconds (ms). To calculate the one-way latency we just do half of the round-trip time. 50th percentile of one way latency has been reported.
Jitter (TWAMP-UDP)	Measure of variation in time in arrival of packets from a source to destination The consideration of packet delay jitter is considered by standard deviation of Inter Packet Delay Variation. If IPDV is used. By standard deviation is meant the average of standard deviation of IPDV on DL IPDV(i) = D(i) – D(i-1) then Stdvs of IPDV is considered as jitter.
Packet Loss Rate (TWAMP-UDP & TCP)	Number of packets lost out of total packet transferred during test. Packet loss rate = (Total packet lost / Total packet sent) *100 * Packet delay (using ping) >90 ms considered as packet loss and included in packet loss rate. * Packet loss rate is calculated based on ICMP * 90th percentile for Packet loss rate has been reported in overall Hotspot performance summary.

Table-53: Network performance parameter and definition Data

Disclaimer: The observations presented above and, in the reports, represent the performance of the service providers on the area/route under test on the day/time of conducting the drive test and no inference whatsoever may be drawn regarding the quality of the telecom service by the service providers in the whole city/state/licensed service area.

Hardik Rajeshbhai Patel
Digitally signed by Hardik Rajeshbhai Patel
Date: 2025.11.21 13:05:57 +05'30'