

TELECOM REGULATORY AUTHORITY OF INDIA

Independent Drive Test Report
Rajasthan LSA
October 2025

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1. Introduction

TRAI Act, 1997 mandates the Authority to ensure the services delivered through various telecommunications networks meet the required quality standards prescribed, to protect the interest of the consumers of telecommunication services. TRAI is also responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interests of the consumers of telecommunications services.

Accordingly, TRAI has engaged M/s RedMango Analytics Pvt. Ltd. to undertake assessment of Quality of Service of mobile service through Independent Drive Test (IDT).

In IDT, the performance of all service providers providing service in a Licensed Service Area (LSA) through various technologies (like 2G/ 3G/ 4G/ 5G) for voice and data are measured by conducting drive test. The drive test routes are finalised based on various objective criteria like reported network performance, consumer complaints etc. Methodology adopted for conducting IDT is elaborated in **APPENDIX-I**.

2. Executive Summary (LSA)

2.1 Drive test details

This report covers the findings of the IDT undertaken in Rajasthan License Service Area (LSA) during the month of October-2025 under the supervision of TRAI Regional Office (RO) Jaipur. Details of route/area covered during the IDT are as given below:

S. No	Drive test route	Type of route	Distance covered (KMs)	From date	To date
1	Sikar City & Nearby area including Salasar & Reengus	City	263.5	14-Oct-2025	16-Oct-2025
2	Reengus	Inter Operator Calling	1 Location	16-Oct-2025	16-Oct-2025
3	Sikar City & Nearby area including Salasar & Reengus	Hotspot	8 Location	14-Oct-2025	16-Oct-2025
4	Salasar and Khatu	Walk test	2.5	15-Oct-2025	16-Oct-2025
5	Jaipur to Churu	Highway	204.3	13-Oct-2025	13-Oct-2025

Table-1: Drive test summary

2.2 Drive test routes

The map provides overview of drive test routes indicating city drive, Interoperator call test, hotspots, walk test and highway as per the legends shown on the map.

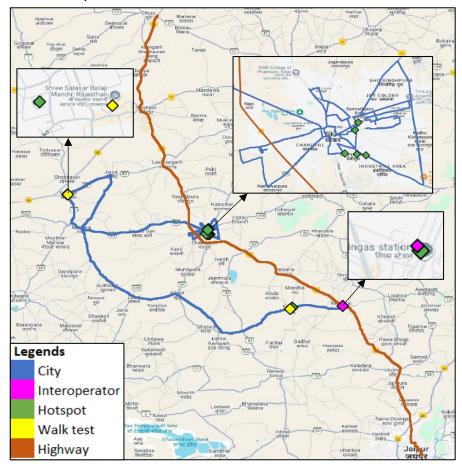


Figure-1: Drive test routes

2.3 Summary of areas covered

a) City- Nearby Reengus, Dheengpur, Khoor, Nechwa, Khatu, Subhash Chowk, Tilak Nagar, Radhakishan Pura, Jaipur-Jhunjhunu Bypass, Sabalpura, Salasar-Sikar Road, Juliasar, Jajod and Garoda etc.

b) Hotspot

- 1. Bioscope Mall Sikar
- 2. Krishi Upaj Mandi Samiti Sikar
- 3. Reengus Railway Station
- 4. Roadways Bus Station Salasar
- 5. Roadways Bus Station Sikar
- 6. S.K. Hospital Sikar
- 7. Sikar Railway Station
- 8. Toran Dwar Khatu

c) Walk Test

- 1. Shree Khatu Shyam Ji Mandir Khatu
- 2. Shree Salasar Balaji Mandir Salasar
- **d) Highway-** Jaipur to Churu passing through Vidyadhar Nagar, Govindgarh, Palsana, Bajor, Rashidpura, Fatehpur, Khotiya and Khasoli etc.

2.4 Telecom service providers detected frequency bands

Technologies covered during the IDT and frequency bands in use are summarised in table below:

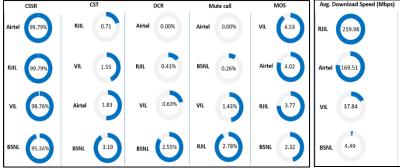
S.no.	Name of TSP	Technology	Frequency Bands (In MHz)
1	Bharti Airtel Ltd.	2G	900
2	Bharti Airtel Ltd.	4G	900,1800,2100,2300
3	Bharti Airtel Ltd.	5G	3500
4	BSNL	2G	900
5	BSNL	3G	2100
6	BSNL	4G	700,850,2500
7	Reliance JIO Infocomm Ltd.	4G	850,1800,2300
8	Reliance JIO Infocomm Ltd.	5G	700,3500
9	Vodafone Idea Ltd.	2G	900,1800
10	Vodafone Idea Ltd.	4G	900,1800,2100,2500
11	Vodafone Idea Ltd.	5G	3500

Table-2: Telecom service provider (TSP) covered in IDT

Note- VIL latched on 5G technology during the highway drive in Jaipur.

2.5 Performance against key QoS parameters

CSSR: Call Setup Success Rate (in %), CST: Call Setup Time (in seconds), DCR: Drop Call Rate (in %) & MOS: Mean Opinion Score.



Summary-Voice services

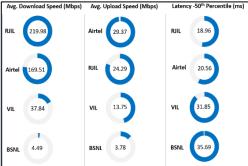
Call Setup Success Rate: Airtel, BSNL, RJIL and VIL have 99.79%, 95.34%, 99.79% and 98.76% call setup success rate respectively in Auto-selection mode (5G/4G/3G/2G).

Call Setup Time: Airtel, BSNL, RJIL and VIL have call setup time of 1.83, 3.19, 0.71 and 1.55 seconds respectively in Auto-selection mode (5G/4G/3G/2G).

Drop Call Rate: Airtel, BSNL, RJIL and VIL have drop call rate of 0.00%, 2.55%, 0.41% and 0.63% respectively in Auto-selection mode (5G/4G/3G/2G).

Call Silence/Mute Rate: Airtel, BSNL, RJIL and VIL have silence call rate of 0.00%, 0.26%, 2.78% and 1.43% respectively in packet switched network (4G/5G).

Mean Opinion Score (MOS): Airtel, BSNL, RJIL and VIL have average MOS of 4.02, 2.32, 3.77 and 4.53 respectively.



Summary-Data services

Data Download performance (Overall): Average download speed of Airtel (5G/4G/2G) is 169.51 Mbps, BSNL (4G/3G/2G) is 4.49 Mbps, RJIL (5G/4G) is 219.98 Mbps and VIL (5G/4G/2G) is 37.84 Mbps.

Data Upload performance (Overall): Average upload speed of Airtel (5G/4G/2G) is 29.37 Mbps, BSNL (4G/3G/2G) is 3.78 Mbps, RJIL (5G/4G) is 24.29 Mbps and VIL (5G/4G/2G) is 13.75 Mbps.

Latency (Overall): Airtel, BSNL, RJIL and VIL 50th percentile latency is 20.56 ms, 35.69 ms, 18.96 ms & 31.85 ms respectively.

Data performance - Hotspots (in Mbps):

Data periormanee - 110t	spots (iii miops).
Airtel- 4G D/L: 45.46	4G U/L: 16.60
5G D/L: 226.32	5G U/L: 48.33
BSNL- 4G D/L: 7.33	4G U/L: 9.82
RJIL- 4G D/L: 58.80	4G U/L: 16.87
5G D/L: 253.56	5G U/L: 29.16
VIL- 4G D/L: 8.92	4G U/L: 5.40

Note- "D/L" Download speed, "U/L" Upload speed

QoS Performance Analysis-Rajasthan LSA

3. QoS performance analysis-LSA level

3.1 Overview

This section provides summary of overall QoS performance of the telecom service provider's network in the LSA by aggregating the results of drive tests conducted in the Rajasthan LSA during the month of October-2025 covering city drive, hotspots, walk test and highway. (Refer Table 1)

3.2 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

	Service Provider				
Parameters	3G/2G network mode only				
	AIRTEL BSNL VIL				
Call Attempts	367	369	389		
Call Setup Success Rate %	99.46	98.37	86.89		
Drop Call Rate %	0.82	2.75	2.07		
Call Setup Time-Average (Second)	3.59	2.84	5.05		
Handover Success Rate %	97.87 99.72 98.62				

Table-3: Summary of voice call performance in 3G/2G network mode only.

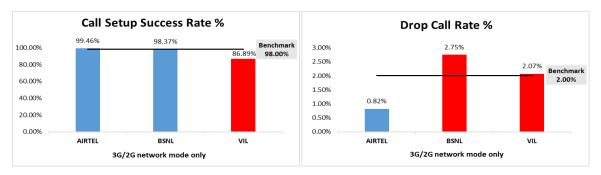


Figure-2: Call setup success rate and drop call rate performance.

Number of unique cell Id's covered in Voice test- Technology wise				
	Service Provider 3G/2G network mode only			
Technology				
	AIRTEL	BSNL	VIL	
3G	NA 178 NA			
2G	537	235	429	

Table-4: Technology wise number of network cell Id's latched during drive test.

Note-

- RJIL does not have 3G/2G network.
- NA- Service provider doesn't provide services in respective technology.

(b) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

	Service Provider					
Parameters	Auto-selection mode (5G/4G/3G/2G					
	AIRTEL BSNL RJIL VIL					
Call Attempts	477	494	483	482		
Call Setup Success Rate %	99.79	95.34	99.79	98.76		
Drop Call Rate %	0.00	2.55	0.41	0.63		
Call Setup Time-Average (Second)	1.83	3.19	0.71	1.55		
Handover Success Rate %	100.00	99.66	99.81	99.96		

Table-5: Summary of voice call performance in network auto-selection mode.

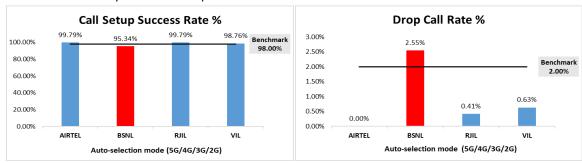


Figure-3: Performance for call setup success rate and drop call rate.

	Service Provider Mobile-to-Mobile				
Parameter					
rarameter	(5G/4G - O	pen Mode)		
	AIRTEL	BSNL	RJIL	VIL	
Call Established	369	384	360	350	
(within service provider Network)					
Number of silences call for >4 Sec	0	1	10	5	
Silence Call Rate %	0.00	0.26	2.78	1.43	
Number of silence instances for >4 Sec	0	1	16	5	
Number of silence instances for >3 Sec	2	1	27	7	
Number of silence instances for >2 sec	5	3	55	34	
RTP Jitter (4G & 5G) in ms	3.80	13.61	12.84	10.67	
Packet loss Rate Downlink %	0.22	6.03	1.80	1.01	
Packet loss Rate Uplink %	0.31	5.95	1.71	0.73	

Table-6: Summary of silence instances & packet loss rate for mobile to mobile calls.

Note-

 Very few silence instances were observed for BSNL, as it latched only ~10% on the 4G network during the drive.

Number of unique cell Id's covered in Voice test- Technology wise					
		Service Provider Auto-selection mode (5G/4G/3G/2G)			
Technology	Auto-sele				
	AIRTEL	BSNL	RJIL	VIL	
5G	0	NA	370	0	
4G	948	203	809	926	
3G	NA	153	NA	NA	
2G	3	239	NA	35	

Table-7: Technology wise number of network cell Id's latched during drive test.

Note-

- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

(c) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicates quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile-to-mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MQS) distribution	Service Provider			
Speech Quality (MOS) distribution	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls table-6	2701	2340	2579	2529
Speech Quality (Average MOS)	4.02	2.32	3.77	4.53
Number of samples with MOS >=4 to <5 (Excellent)	2288	5	1636	2266
Number of samples with MOS >= 3 to <4 (Good)	349	84	690	176
Number of samples with MOS >= 2 to <3 (Fair)	46	1839	124	44
Number of samples with MOS >=1 to <2 (Poor)	18	412	129	43
%age of samples with MOS >=4 to <5 (Excellent)	84.71%	0.21%	63.44%	89.60%
%age of samples with MOS >=3 to <4 (Good)	12.92%	3.59%	26.75%	6.96%
%age of samples with MOS >=2 to <3 (Fair)	1.70%	78.59%	4.81%	1.74%
%age of samples with MOS >=1 to <2 (Poor)	0.67%	17.61%	5.00%	1.70%

Table-8: Summary of speech quality (MOS) samples.

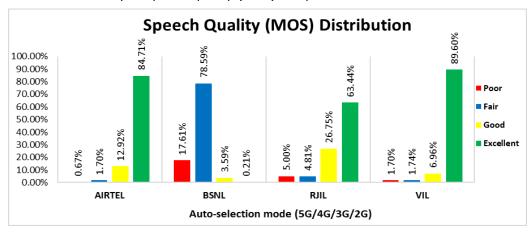


Figure- 4: Distribution of samples in MOS range.

(d) Inter-service provider voice call performance: To check the performance of inter-service providers call setup success rate, total 10 to 12 inter operator calls were attempted at Reengus Station. The call setup success rate and call setup time observation is as below.

Call Setup Success Rate %						
To Service Provider						
From Service Provider	AIRTEL BSNL RJIL VIL					
AIRTEL	NA	100.00	100.00	100.00		
BSNL	100.00 NA 100.00 100.00					
RJIL	100.00	100.00	NA	100.00		
VIL	100.00	100.00	100.00	NA		

Table-9: Call setup success rate across service providers

Note-

• NA- Only inter-operator calls were measured during test.

Call setup time average (seconds)							
From Service Provider		To Service Provider					
From Service Provider	AIRTEL BSNL RJIL VIL						
AIRTEL	NA	3.62	1.48	2.66			
BSNL	2.11	NA	2.59	1.97			
RJIL	1.76	6.40	NA	1.70			
VIL	1.82	3.08	1.58	NA			

Table-10: Call setup time across service providers

Note-

• NA- Only inter-operator calls were measured during test.

3.3 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selec	Auto-selection mode (5G/4G/3G/2G)		
		AIRTEL BSNL RJIL VI			VIL
Daniel and Thursday	Average	169.51	4.49	219.98	37.84
Download Throughput (Mbits/s)	80th Percentile	270.46	6.83	338.76	49.08
(HDICS/S)	20th Percentile	47.47	1.59	82.35	15.90
Unload Throughput	Average	29.37	3.78	24.29	13.75
Upload Throughput (Mbits/s)	80th Percentile	50.29	4.07	44.56	21.93
(HDICS/S)	20th Percentile	6.93	1.37	4.09	3.27
Latency (ms)	50th Percentile	20.56	35.69	18.96	31.85

Table-11: Summary of data performance in network auto-selection mode.

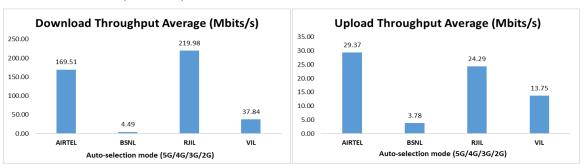


Figure- 5: Download and Upload throughput

Number of unique ce	Number of unique cell Id's covered in Data test- Technology wise					
		Service Pr	ovider			
Technology	Auto-s	Auto-selection mode (5G/4G/3G/2G)				
	AIRTEL	BSNL	RJIL	VIL		
5G	0	NA	586	0		
4G	968	142	420	951		
3 G	NA	121	NA	NA		
2G	4	17	NA	48		

Table-12: Technology wise number of network cell Id's latched during drive test.

Note-

- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

Detailed QoS Performance Analysis

4. Detailed QoS performance analysis

4.1 Overview

This section covers analysis on performance of various categories of drives like city, hotspots, walk test and highway for all telecom service providers, the results of drive tests conducted are shown individually for respective areas/locations.

4.2 City

Drive test has been conducted from 14^{th} October 2025 to 16^{th} October 2025 in Sikar. (Refer Table-1)

4.2.1 Drive test route

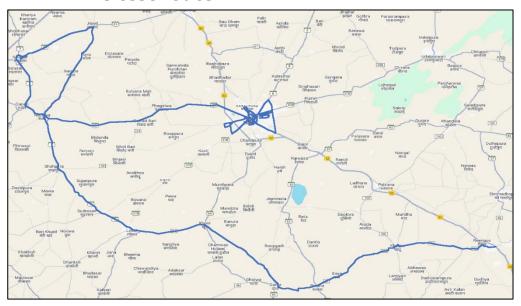


Figure- 6: Drive test routes

4.2.2 Areas covered

Nearby Reengus, Dheengpur, Khoor, Nechwa, Khatu, Subhash Chowk, Tilak Nagar, Radhakishan Pura, Jaipur-Jhunjhunu Bypass, Sabalpura, Salasar-Sikar Road, Juliasar, Jajod and Garoda etc.

4.2.3 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

	Service Provider 3G/2G network mode only AIRTEL BSNL VIL				
Parameters					
Call Attempts	281 285 3				
Call Setup Success Rate %	100.00 97.89 83				
Drop Call Rate %	0.36 2.87 0.7				
Call Setup Time-Average (Second)	3.54 2.85 5.1				
Handover Success Rate %	98.69	99.90	99.10		

Table-13: Summary of voice call performance in 3G/2G network mode only.

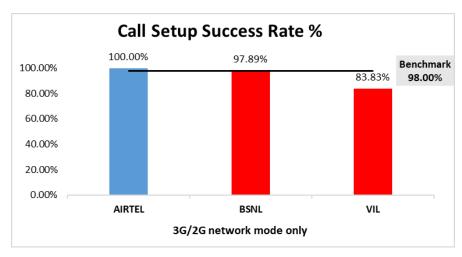


Figure-7: Performance for call setup success rate.

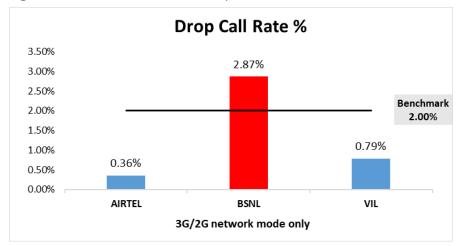


Figure-8: Performance for drop call rate.

(b) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider				
rechnology	AIRTEL	BSNL	VIL		
3G	NA	30.30%	NA		
2G	99.98% 69.61%		99.71%		
Limited Service	0.02%	0.10%	0.29%		

Table-14: Time spent on technology during drive test 3G/2G network mode.

Note-

• NA- Service provider doesn't provide services in respective technology.

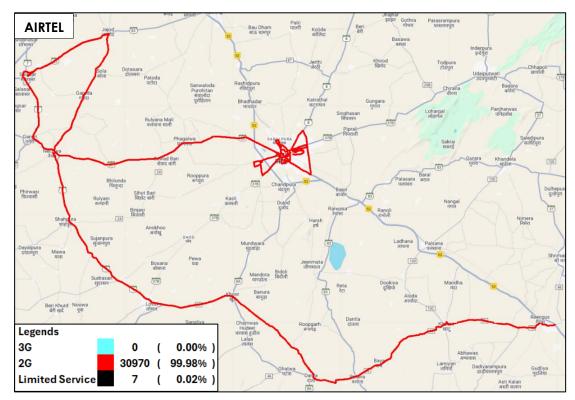


Figure-9: Serving technology plots 3G/2G network mode – AIRTEL

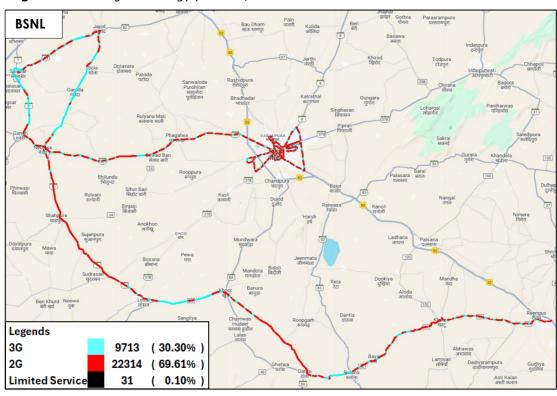


Figure-10: Serving technology plots 3G/2G network mode -BSNL.

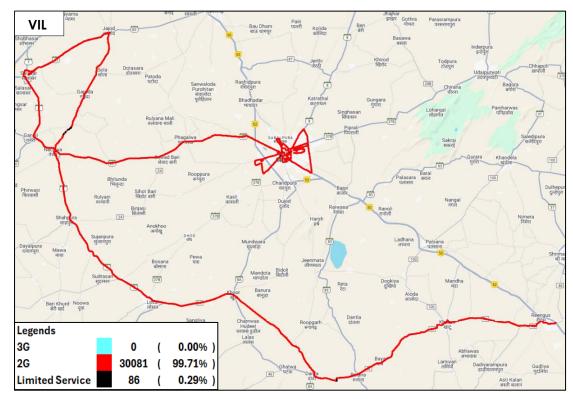


Figure-11: Serving technology plots 3G/2G network mode -VIL.

(c) Network Signal Strength Distribution: The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure- 42, 43 & 44 for map view)

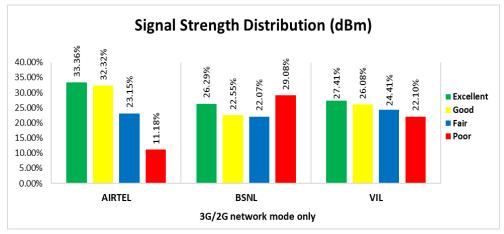


Figure-12: Signal strength distribution 3G/2G network mode only.

Observations:

- Airtel has 33% of samples falling in the excellent signal strength category.
- BSNL has 26% of samples falling in the excellent signal strength category.
- VIL has 27% of samples falling in the excellent signal strength category.

(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

	Service Provider				
Parameters	Auto-selection mode (5G/4G/3G/2G)				
	AIRTEL	BSNL	RJIL	VIL	
Call Attempts	289	302	292	291	
Call Setup Success Rate %	99.65	93.38	99.66	98.63	
Drop Call Rate %	0.00	2.84	0.69	0.35	
Call Setup Time Average (Second)	1.83	3.27	0.74	1.58	
Handover Success Rate %	100.00	99.72	99.78	99.92	

Table-15: Summary of voice call performance in network auto-selection mode.

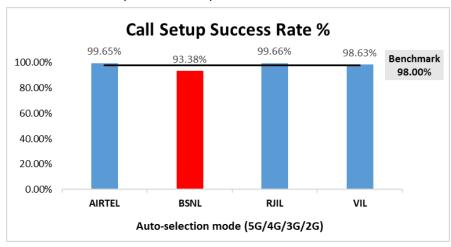


Figure-13: Performance for call setup success rate.

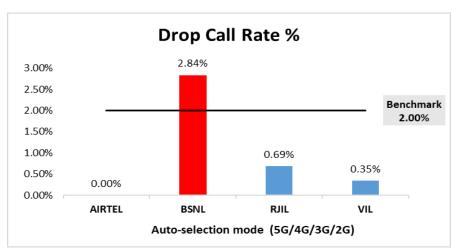


Figure-14: Performance for drop call rate.

	Service Provider					
Parameter	Mobile-to-Mobile (5G/4G - Open Mode)					
	(5					
	AIRTEL	BSNL	RJIL	VIL		
Call Established (within service provider Network)	295	291	284	275		
Number of silences call for >4 Sec	0	1	7	4		
Silence Call Rate %	0.00	0.34	2.46	1.45		
Number of silence instances for >4 Sec	0	1	12	4		
Number of silence instances for >3 Sec	1	1	21	6		
Number of silence instances for >2 sec	3	3	41	20		
RTP Jitter (4G & 5G) in ms	3.72	13.61	12.84	10.25		
Packet loss Rate Downlink %	0.19	6.03	2.03	1.07		
Packet loss Rate Uplink %	0.29	5.95	1.83	0.73		

Table-16: Summary of silence instances & packet loss rate for mobile to mobile call.

Note-

Very few silence instances were observed for BSNL, as it latched only ~10% on the 4G network during the city drive.

(e) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS value means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Overlity (MOS) distribution	Service Provider				
Speech Quality (MOS) distribution	AIRTEL	BSNL	RJIL	VIL	
Total Number of MOS Samples for calls in table-16	1749	1395	1658	1593	
Speech Quality (Average MOS)	4.04	2.36	3.72	4.53	
Number of samples with MOS >=4 to <5 (Excellent)	1498	5	1007	1425	
Number of samples with MOS >= 3 to <4 (Good)	218	66	454	115	
Number of samples with MOS >= 2 to <3 (Fair)	23	1105	97	27	
Number of samples with MOS >=1 to <2 (Poor)	10	219	100	26	
%age of samples with MOS >=4 to <5 (Excellent)	85.65%	0.36%	60.74%	89.45%	
%age of samples with MOS >=3 to <4 (Good)	12.46%	4.73%	27.38%	7.22%	
%age of samples with MOS >=2 to <3 (Fair)	1.32%	79.21%	5.85%	1.69%	
%age of samples with MOS >=1 to <2 (Poor)	0.57%	15.70%	6.03%	1.63%	

Table-17: Summary of speech quality (MOS) samples.

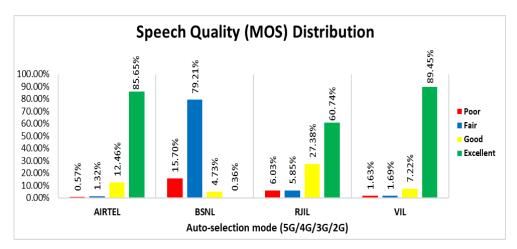


Figure-15: Distribution of samples in MOS range.

(f) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider				
reclinology	AIRTEL	BSNL	RJIL	VIL	
5G	2.42%	NA	44.00%	NA	
4G	97.58%	10.22%	55.96%	95.05%	
3G	NA	29.31%	NA	NA	
2G	0.01%	59.88%	NA	4.80%	
Limited Service	0.00%	0.59%	0.03%	0.15%	

Table-18: Time spent on technology during drive test.

Note-

• NA- Service provider doesn't provide services in respective technology.

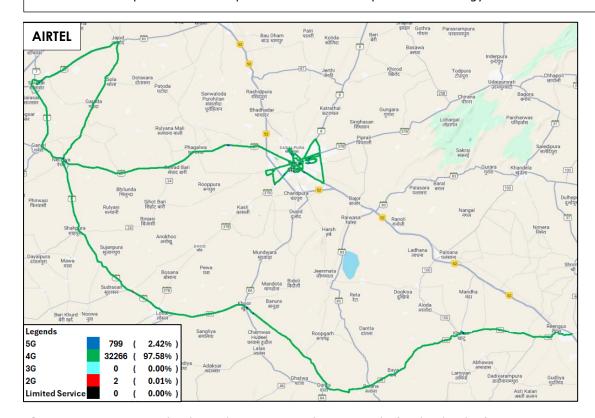


Figure-16: Serving technology plots in auto-selection mode (5G/4G/3G/2G) -AIRTEL.

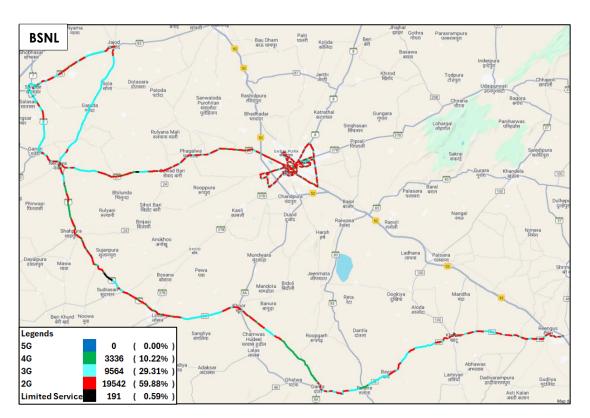


Figure-17: Serving technology plots in auto-selection mode (5G/4G/3G/2G) -BSNL.

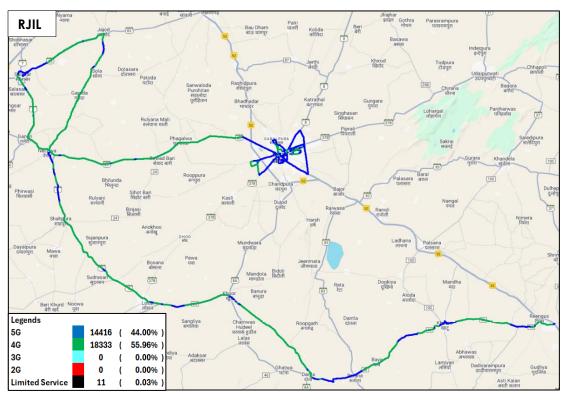


Figure-18: Serving technology plots in auto-selection mode (5G/4G/3G/2G)- RJIL.

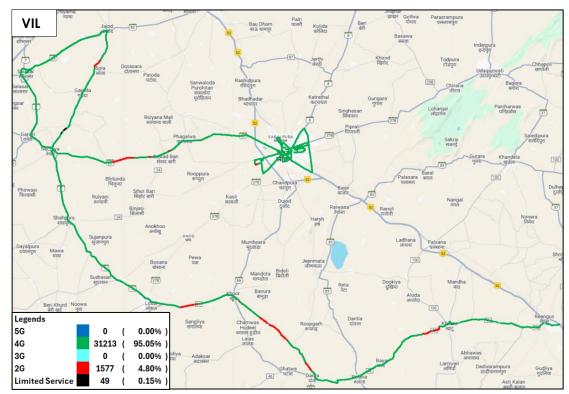


Figure-19: Serving technology plots in auto-selection mode (5G/4G/3G/2G) - VIL

(g) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G). (Refer figure-45, 46, 47 & 48 for map view)

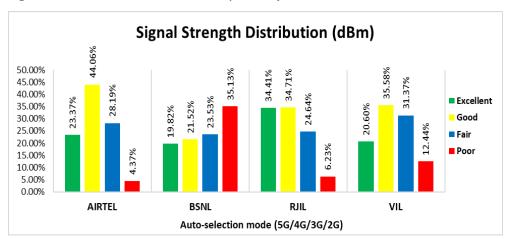


Figure-20: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

Observations:

- Airtel has 23% of samples falling in the excellent signal strength category.
- BSNL has 20% of samples falling in the excellent signal strength category.
- RJIL has 34% of samples falling in the excellent signal strength category.
- VIL has 21% of samples falling in the excellent signal strength category.

4.2.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider Auto-selection mode (5G/4G/3G/2G)			
December 1 Theorem 1	Average	169.54	4.49	201.99	34.63
Download Throughput (Mbits/s)	80th Percentile	268.29	6.89	304.96	50.28
(MDICS/S)	20th Percentile	49.92	1.46	40.02	15.37
11	Average	27.24	3.14	23.24	13.06
Upload Throughput (Mbits/s)	80th Percentile	45.33	2.58	42.32	21.65
(MDICS/S)	20th Percentile	6.04	1.32	4.06	2.64
Latency (ms)	50th Percentile	22.38	35.72	19.44	32.88

Table-19: Summary of Data performance in network auto-selection mode.

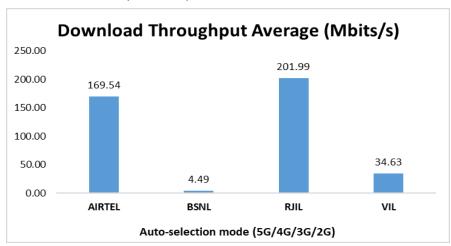


Figure- 21: Download throughput

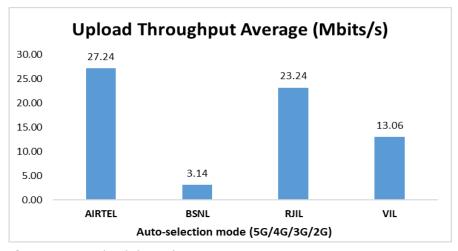


Figure- 22: Upload throughput

4.3 Hotspots

Hotspot testing has been done from 14^{th} October 2025 to 16^{th} October 2025. Eight locations have been tested in the city.

4.3.1 Locations



Figure- 23: Hotspot locations

4.3.2 Hotspot covered

- 1. Bioscope Mall Sikar
- 2. Krishi Upaj Mandi Samiti Sikar
- 3. Reengus Railway Station
- 4. Roadways Bus Station Salasar
- 5. Roadways Bus Station Sikar
- 6. S.K. Hospital Sikar
- 7. Sikar Railway Station
- 8. Toran Dwar Khatu

4.3.3 Voice performance

Overall Voice Performance								
		Service	Provider					
Parameters	Auto-selection mode (5G/4G/3G/2G)				Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL BSNL RJIL \							
Call Attempt	80	80	80	80				
Call Setup Success Rate %	100.00	100.00	100.00	98.75				
Drop Call Rate %	0.00	0.00	0.00	0.00				
Call Setup Time-Average (Second)	1.87	3.00	0.56	1.33				

Table-20: Overall summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Bioscope Mall Sikar						
	Service Provider					
Parameters	Auto-selection mode (5G/4G/3G/2G) AIRTEL BSNL RJIL VIL					
Call Attempt	10	10	10	10		
Call Setup Success Rate %	100.00	100.00	100.00	100.00		
Drop Call Rate %	0.00	0.00	0.00	0.00		
Call Setup Time-Average (Second)	1.78	4.19	0.52	1.23		

Table-21: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Krishi Upaj Mandi Samiti Sikar					
		Service	Provider		
Parameters	ers Auto-selection mode (5G/4G/3G/2G)				
	AIRTEL	BSNL	RJIL	VIL	
Call Attempt	10	10	10	10	
Call Setup Success Rate %	100.00	100.00	100.00	100.00	
Drop Call Rate %	0.00	0.00	0.00	0.00	
Call Setup Time-Average (Second)	2.06	1.55	0.63	1.22	

Table-22: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Reengus Railway Station					
		Service	Provider		
Parameters	de (5G/4G/3	3G/2G)			
	AIRTEL	BSNL	RJIL	VIL	
Call Attempt	10	10	10	10	
Call Setup Success Rate %	100.00	100.00	100.00	100.00	
Drop Call Rate %	0.00	0.00	0.00	0.00	
Call Setup Time-Average (Second)	1.89	1.54	0.51	1.32	

Table-23: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Roadways Bus Station Salasar					
		Service	Provider		
Parameters Auto-selection mode (5G/4G/					
	AIRTEL	BSNL	RJIL	VIL	
Call Attempt	10	10	10	10	
Call Setup Success Rate %	100.00	100.00	100.00	100.00	
Drop Call Rate %	0.00	0.00	0.00	0.00	
Call Setup Time-Average (Second)	1.88	1.54	0.49	1.39	

Table-24: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Roadways Bus Station Sikar					
	Provider				
Parameters	Auto-selection mode (5G/4G/3G/2G				
	AIRTEL	BSNL	RJIL	VIL	
Call Attempt	10	10	10	10	
Call Setup Success Rate %	100.00	100.00	100.00	100.00	
Drop Call Rate %	0.00	0.00	0.00	0.00	
Call Setup Time-Average (Second)	1.73	3.91	0.65	1.20	

Table-25: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

S.K. Hospital Sikar						
	Service Provider					
Parameters	Auto-selection mode (5G/4G/3G/2G					
	AIRTEL	BSNL	RJIL	VIL		
Call Attempt	10	10	10	10		
Call Setup Success Rate %	100.00	100.00	100.00	100.00		
Drop Call Rate %	0.00	0.00	0.00	0.00		
Call Setup Time-Average (Second)	1.96	3.87	0.53	1.60		

Table-26: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Sikar Railway Station						
		Service	Provider			
Parameters	lection mo	de (5G/4G/3	/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL		
Call Attempt	10	10	10	10		
Call Setup Success Rate %	100.00	100.00	100.00	90.00		
Drop Call Rate %	0.00	0.00	0.00	0.00		
Call Setup Time-Average (Second)	1.83	3.55	0.57	1.32		

Table-27: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Toran Dwar Khatu						
	Service	Provider				
Parameters	Auto-selection mode (5G/4G/3G/2G)					
	AIRTEL	BSNL	RJIL	VIL		
Call Attempt	10	10	10	10		
Call Setup Success Rate %	100.00	100.00	100.00	100.00		
Drop Call Rate %	0.00	0.00	0.00	0.00		
Call Setup Time-Average (Second)	1.81	3.90	0.57	1.34		

Table-28: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

4.3.4 Data performance (Auto-selection mode 5G/4G/3G/2G)

Overall Data Performance				
Parameters	Service Provider Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	228.26	6.61	246.85	37.31
Download Throughput 80th Percentile (Mbit/s)	284.93	8.00	328.83	54.87
Download Throughput 20th Percentile (Mbit/s)	179.56	4.41	192.56	12.19
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	56.58	9.17	30.21	13.73
Upload Throughput 80th Percentile (Mbit/s)	93.00	13.91	50.87	19.45
Upload Throughput 20th Percentile (Mbit/s)	31.89	2.68	13.89	5.02
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	2.53	3.23	2.71	3.08
Youtube Initial Buffer Delay (Second)	1.03	1.43	1.19	1.08
Latency (ms) - 50th Percentile	19.15	35.54	19.05	32.09
Jitter (ms)	3.78	6.52	3.03	6.06
Packet Loss Rate%	6.88	6.68	5.21	0.29
Packet Loss Rate- 90th percentile	27.50	26.10	19.60	0.80

Table-29: Overall Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Bioscope Mall Sikar					
		Service F	Provider		
Parameters	Auto-Sel	ection Mod	e (5G/4G	/3G/2G)	
	AIRTEL	BSNL	RJIL	VIL	
Download Throughput Average (Mbits/s)	258.88	9.43	178.00	36.04	
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00	
Upload Throughput Average (Mbits/s)	31.50	3.71	33.16	10.52	
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00	
Web Browsing Delay (Second)	2.69	2.73	2.44	3.46	
Youtube Initial Buffer Delay (Second)	0.86	1.26	0.66	0.72	
Latency (ms) - 50th Percentile	21.48	42.41	19.37	35.62	
Jitter (ms)	3.89	7.98	1.75	6.14	
Packet Loss Rate%	2.10	5.40	1.90	0.00	

Table-30: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Krishi Upaj Mandi Samiti Sikar						
		Service Provider				
Parameters	Auto-Sel	ection Mod	e (5G/4G/	3G/2G)		
	AIRTEL	RJIL	VIL			
Download Throughput Average (Mbits/s)	198.88	7.56	280.33	56.45		
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00		
Upload Throughput Average (Mbits/s)	54.65	7.14	37.14	9.70		
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00		
Web Browsing Delay (Second)	2.45	2.63	2.42	3.04		
Youtube Initial Buffer Delay (Second)	0.60	0.97	0.65	0.67		
Latency (ms) - 50th Percentile	19.33	35.96	19.09	24.96		
Jitter (ms)	2.11	8.76	1.29	1.82		
Packet Loss Rate%	0.30	0.40	0.00	0.30		

Table-31: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Reengus Railway Station					
	Service Provider				
Parameters	Auto-Sele	ection Mod	e (5G/4G/	3G/2G)	
	AIRTEL	BSNL	RJIL	VIL	
Download Throughput Average (Mbits/s)	182.22	2.82	29.41	8.87	
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00	
Upload Throughput Average (Mbits/s)	34.23	2.92	1.66	8.38	
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00	
Web Browsing Delay (Second)	2.51	6.57	5.62	2.64	
Youtube Initial Buffer Delay (Second)	1.77	3.62	9.28	1.45	
Latency (ms) – 50 th Percentile	25.42	32.42	32.32	25.68	
Jitter (ms)	2.32	3.79	13.24	1.95	
Packet Loss Rate%	22.50	20.90	22.10	0.00	

Table-32: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Roadways Bus Station Salasar						
	Service Provider					
Parameters	Auto-Sele	ection Mod	e (5G/4G/	3G/2G)		
	AIRTEL	BSNL	RJIL	VIL		
Download Throughput Average (Mbits/s)	233.91	4.24	224.03	103.71		
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00		
Upload Throughput Average (Mbits/s)	53.25	13.93	22.19	39.19		
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00		
Web Browsing Delay (Second)	2.56	2.59	2.44	2.99		
Youtube Initial Buffer Delay (Second)	1.31	1.11	0.70	1.54		
Latency (ms) - 50th Percentile	22.44	37.80	23.46	34.60		
Jitter (ms)	2.32	3.51	1.83	3.24		
Packet Loss Rate%	10.30	0.30	0.00	0.70		

Table-33: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Roadways Bus Station Sikar								
Service Provider								
Parameters	Auto-Sele	ection Mod	e (5G/4G/	3G/2G)				
	AIRTEL	BSNL	RJIL	VIL				
Download Throughput Average (Mbits/s)	284.01	8.65	212.65	29.10				
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00				
Upload Throughput Average (Mbits/s)	104.12	20.77	13.70	13.84				
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00				
Web Browsing Delay (Second)	2.54	2.68	2.53	3.96				
Youtube Initial Buffer Delay (Second)	0.60	0.95	0.59	0.79				
Latency (ms)- 50th Percentile	12.63	30.33	17.76	32.87				
Jitter (ms)	1.66 2.87 2.02 20.4							
Packet Loss Rate%	17.20	25.00	17.70	0.70				

Table-34: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

S.K. Hospital Sikar								
	Service Provider							
Parameters	Auto-Sel	ection Mod	e (5G/4G/	3G/2G)				
	AIRTEL	BSNL	RJIL	VIL				
Download Throughput Average (Mbits/s)	151.91	7.12	458.82	13.89				
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00				
Upload Throughput Average (Mbits/s)	41.34	2.39	63.98	4.66				
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00				
Web Browsing Delay (Second)	2.68	3.71	2.39	3.39				
Youtube Initial Buffer Delay (Second)	0.81	1.22	0.58	0.95				
Latency (ms) - 50th Percentile	14.05	36.24	18.43	37.51				
Jitter (ms)	1.68	19.53	0.88	3.65				
Packet Loss Rate%	0.00	0.50	0.00	0.00				

Table-35: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Sikar Railway Station							
Service Provider							
Parameters	Auto-Sele	ection Mod	e (5G/4G/	3G/2G)			
	AIRTEL	BSNL	RJIL	VIL			
Download Throughput Average (Mbits/s)	299.59	7.62	267.24	34.19			
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00			
Upload Throughput Average (Mbits/s)	93.40	11.22	17.39	3.45			
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00			
Web Browsing Delay (Second)	2.61	2.62	2.45	2.98			
Youtube Initial Buffer Delay (Second)	0.77	1.08	0.74	0.91			
Latency (ms)- 50th Percentile	17.81	29.36	20.35	50.06			
Jitter (ms)	1.62	2.59	2.31	7.43			
Packet Loss Rate%	0.00	0.10	0.00	0.40			

Table-36: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Toran Dwar Khatu							
	Service Provider						
Parameters	Auto-Sel	ection Mod	e (5G/4G/	3G/2G)			
	AIRTEL	BSNL	RJIL	VIL			
Download Throughput Average (Mbits/s)	216.72	5.43	324.32	16.19			
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00			
Upload Throughput Average (Mbits/s)	40.14	11.26	52.45	20.05			
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00			
Web Browsing Delay (Second)	2.23	2.30	1.96	2.20			
Youtube Initial Buffer Delay (Second)	1.54	1.65	1.14	1.64			
Latency (ms) - 50th Percentile	25.20	33.54	11.61	22.47			
Jitter (ms)	14.69	3.10	0.95	3.78			
Packet Loss Rate%	2.60	0.80	0.00	0.20			

Table-37: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

4.3.5 Data performance (5G Only & 4G Only Download & Upload Speed)

Overall Data Performance							
	Parameters		Service Provider			rovider	
			BSNL	RJIL	VIL		
5G	Download Throughput Average (Mbits/s)	226.32	-	253.56	-		
36	Upload Throughput Average (Mbits/s)	48.33	-	29.16	-		
46	Download Throughput Average (Mbits/s)	45.46	7.33	58.80	8.92		
4G	Upload Throughput Average (Mbits/s)	16.60	9.82	16.87	5.40		

Table-38: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Bioscope Mall Sikar						
Parameters		Service Provider				
		AIRTEL	BSNL	RJIL	VIL	
5G	Download Throughput Average (Mbits/s)	230.83	-	123.65	-	
36	Upload Throughput Average (Mbits/s)	34.93	-	25.26	-	
46	Download Throughput Average (Mbits/s)	106.76	12.35	50.70	7.70	
4G	Upload Throughput Average (Mbits/s)	15.69	5.89	9.58	5.30	

Table-39: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Krishi Upaj Mandi Samiti Sikar						
Parameters		Service Provider				
		AIRTEL	BSNL	RJIL	VIL	
EG	Download Throughput Average (Mbits/s)	202.48	-	332.85	-	
5G	Upload Throughput Average (Mbits/s)	43.75	-	33.00	ı	
4G	Download Throughput Average (Mbits/s)	36.47	6.27	22.06	0.98	
	Upload Throughput Average (Mbits/s)	15.08	7.82	6.27	5.43	

Table-40: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Reengus Railway Station						
	Davamakava	Service Provider				
Parameters		AIRTEL	BSNL	RJIL	VIL	
5G	Download Throughput Average (Mbits/s)	185.33	-	12.41	-	
36	Upload Throughput Average (Mbits/s)	30.87	-	1.92	-	
4G	Download Throughput Average (Mbits/s)	51.11	3.68	144.95	6.48	
	Upload Throughput Average (Mbits/s)	15.53	5.81	54.07	7.56	

Table-41: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Roadways Bus Station Salasar							
Parameters		Service Provider					
		AIRTEL	BSNL	RJIL	VIL		
FC	Download Throughput Average (Mbits/s)	307.72	-	271.94	-		
5G	Upload Throughput Average (Mbits/s)	47.00	-	26.90	ı		
4G	Download Throughput Average (Mbits/s)	24.76	4.08	26.58	15.98		
	Upload Throughput Average (Mbits/s)	11.50	14.42	3.39	1.38		

Table-42: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Roadways Bus Station Sikar						
	Parameters		Service Provid			
			BSNL	RJIL	VIL	
F.C	Download Throughput Average (Mbits/s)	258.48	-	262.43	-	
5G	Upload Throughput Average (Mbits/s)	98.11	-	11.90	-	
46	Download Throughput Average (Mbits/s)	61.06	12.16	30.79	6.92	
4G	Upload Throughput Average (Mbits/s)	10.99	13.89	8.46	3.36	

Table-43: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

S.K. Hospital Sikar							
			Service Provider				
Parameters		AIRTEL	BSNL	RJIL	VIL		
5G	Download Throughput Average (Mbits/s)	221.19	-	426.84	-		
	Upload Throughput Average (Mbits/s)	40.05	-	67.14	-		
4G	Download Throughput Average (Mbits/s)	19.38	5.62	49.43	2.57		
	Upload Throughput Average (Mbits/s)	18.85	12.08	13.34	3.28		

Table-44: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Sikar Railway Station						
Parameters –		Service Provider				
		AIRTEL	BSNL	RJIL	VIL	
FC	Download Throughput Average (Mbits/s)	315.07	-	266.14	-	
5G	Upload Throughput Average (Mbits/s)	90.41	-	15.68	-	
4G	Download Throughput Average (Mbits/s)	48.51	7.55	40.94	10.18	
	Upload Throughput Average (Mbits/s)	24.88	11.91	8.05	4.44	

Table-45: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Toran Dwar Khatu						
	Davamatava	Service Provider				
	Parameters		BSNL	RJIL	VIL	
5G	Download Throughput Average (Mbits/s)	152.96	-	332.24	-	
	Upload Throughput Average (Mbits/s)	12.55	-	51.47	-	
4G	Download Throughput Average (Mbits/s)	15.64	5.88	104.96	20.27	
	Upload Throughput Average (Mbits/s)	20.32	8.11	31.81	14.17	

Table-46: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

4.4 Walk Test

Walk Test has been conducted on 15^{th} October 2025 and 16^{th} October 2025. Two locations have been tested in the city.

4.4.1 Walk test locations

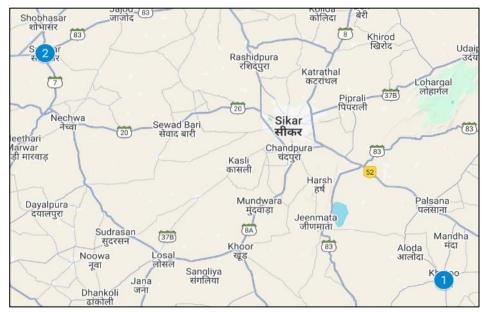


Figure-24: Walk Test locations.

4.4.2 Walk Test Covered

- 1. Shree Khatu Shyam Ji Mandir Khatu
- 2. Shree Salasar Balaji Mandir Salasar

4.4.3 Voice Performance

Shree Khatu Shyam Ji Mandir Khatu						
	Service Provider					
Parameters	Auto-selection mode (5G/4G/3G/2G)					
	AIRTEL	BSNL	RJIL	VIL		
Call Attempt	11	11	12	11		
Call Setup Success Rate %	100.00	100.00	100.00	100.00		
Drop Call Rate %	0.00	0.00	0.00	0.00		
Call Setup Time-Average (Second) 1.81 2.74 0.52 1.54						

Table-47: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Shree Salasar Balaji Mandir Salasar						
	Service Provider					
Parameters	Auto-selection mode (5G/4G/3G/2G)					
	AIRTEL	BSNL	RJIL	VIL		
Call Attempt	11	11	12	12		
Call Setup Success Rate %	100.00	100.00	100.00	100.00		
Drop Call Rate %	0.00	0.00	0.00	0.00		
Call Setup Time-Average (Second)	1.93	2.79	0.60	1.43		

Table-48: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

4.4.4 Data Performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Shree Khatu Shyam Ji Mandir Khatu						
	Service Provider					
Parameters	Auto-selection mode (5G/4G/3G/2G)					
	AIRTEL	BSNL	RJIL	VIL		
Download Throughput Average (Mbits/s)	121.13	3.34	224.74	36.39		
Download Session Setup Success Rate %	100.00 100.00 100.00 100.00					
Upload Throughput Average (Mbits/s)	27.06 1.74 14.47 7.17					
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00		
Latency (ms) - 50th Percentile	19.93 39.04 23.81 24.04					

Table-49: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Shree Salasar Balaji Mandir Salasar						
	Service Provider					
Parameters	Auto-selection mode (5G/4G/3G/2G)					
	AIRTEL	BSNL	RJIL	VIL		
Download Throughput Average (Mbits/s)	183.64	8.63	286.21	28.57		
Download Session Setup Success Rate %	100.00 100.00 100.00 100.0					
Upload Throughput Average (Mbits/s)	32.61	10.20	38.29	3.96		
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00		
Latency (ms) - 50th Percentile	ms) - 50th Percentile 24.38 38.07 19.97 28.40					

Table-50: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

4.5 Highway

Drive test has been conducted on 13th October 2025 covering the Highway route. (Refer Table-1)

4.5.1 Drive test route

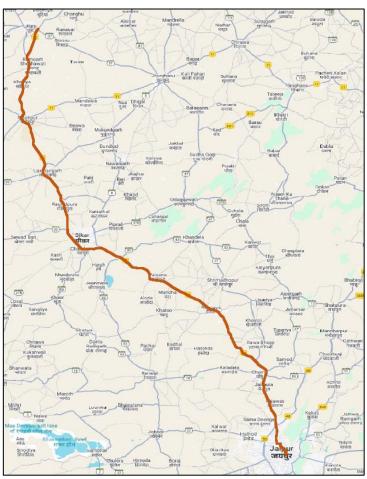


Figure-25: Drive test route Highway.

4.5.2 Routes Covered

Jaipur to Churu passing through Vidyadhar Nagar, Govindgarh, Palsana, Bajor, Rashidpura, Fatehpur, Khotiya and Khasoli etc.

4.5.3 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect the experience for respective users as they have only 3G/2G compatible handsets.

	S	Service Provider			
Parameters 3G/2G network m			de only		
	AIRTEL	BSNL	VIL		
Call Attempts	86	84	86		
Call Setup Success Rate %	97.67	100.00	97.67		
Drop Call Rate %	2.38	2.38	5.95		
Call Setup Time-Average (Second)	3.74	2.82	4.61		
Handover Success Rate %	97.03	99.34	98.11		

Table-51: Summary of voice call performance in 3G/2G network mode only.

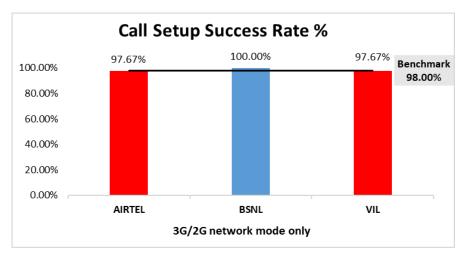


Figure-26: Performance for call setup success rate.

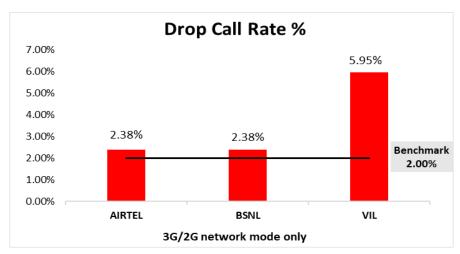


Figure-27: Performance for drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

Tachnalamı	Service Provider			
Technology	AIRTEL	BSNL	VIL	
3 G	NA	16.58%	NA	
2G	100.00%	83.42%	100.00%	
Limited Service	0.00%	0.00%	0.00%	

Table-52: Time spent on technology during drive test 3G/2G network mode only.

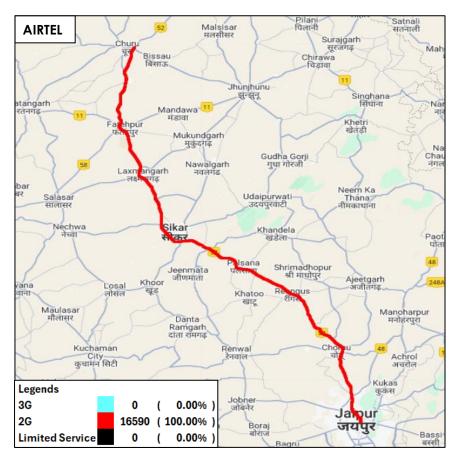


Figure-28: Serving technology plots 3G/2G network mode - AIRTEL.

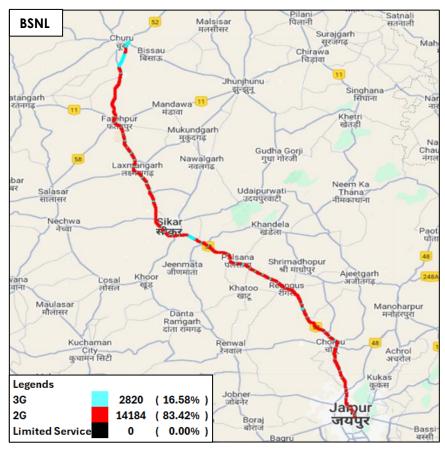


Figure-29: Serving technology plots 3G/2G network mode - BSNL.

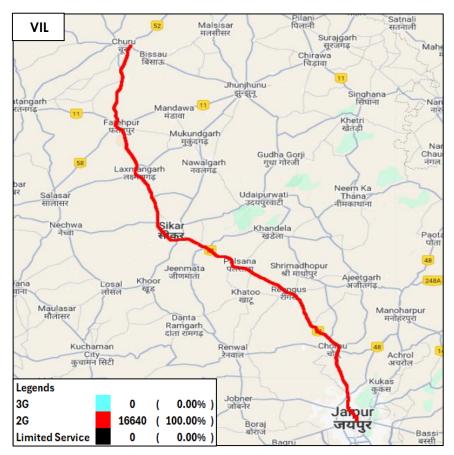


Figure 30: Serving technology plots 3G/2G network mode -VIL.

(c) **Network Signal Strength Distribution:** The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure-49, 50 & 51 for map view)

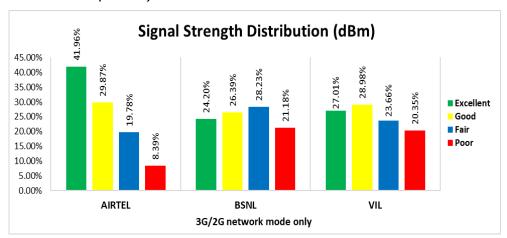


Figure-31: Signal strength distribution 3G/2G network mode only.

Observations:

- Airtel has 42% of samples falling in the excellent signal strength category.
- BSNL has 24% of samples falling in the excellent signal strength category.
- VIL has 27% of samples falling in the excellent signal strength category.

(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

	Service Provider Auto-selection mode (5G/4G/3G/2G) AIRTEL BSNL RJIL VIL					
Parameters						
Call Attempts	86	90	87	88		
Call Setup Success Rate %	100.00	96.67	100.00	98.86		
Drop Call Rate %	0.00	4.60	0.00	2.30		
Call Setup Time Average (Second)	1.76	3.21	0.79	1.66		
Handover Success Rate %	100.00	99.46	99.85	100.00		

Table-53: Summary of voice call performance in network auto-selection mode.

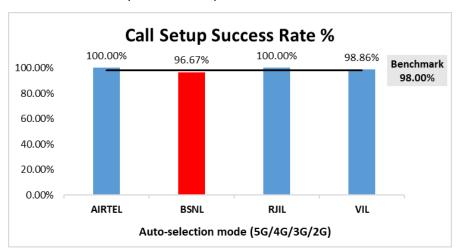


Figure-32: Performance for call setup success rate.

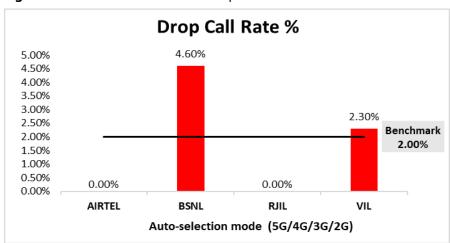


Figure-33: Performance for drop call rate.

	Service Provider Mobile-to-Mobile				
Parameter					
	(:	5G/4G - 0	pen mod	ie)	
	AIRTEL	BSNL	RJIL	VIL	
Call Established (within service provider Network)	74	93	76	75	
Number of silence call for >4 Sec	0	NA	3	1	
Silence Call Rate %	0.00	NA	3.95	1.33	
Number of silence instances for >4 Sec	0	NA	4	1	
Number of silence instances for >3 Sec	1	NA	6	1	
Number of silence instances for >2 sec	2	NA	14	14	
RTP Jitter (4G & 5G) in ms	3.95	NA	12.85	11.45	
Packet loss Rate Downlink %	0.35	NA	0.99	0.81	
Packet loss Rate Uplink %	0.39	NA	1.25	0.72	

Table-54: Summary of silence instances & packet loss rate for mobile to mobile call.

Note-

• NA- Due to unavailability of packet switched (VoLTE & VoNR) network in BSNL silence instances are not captured.

(e) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution		Service Provider			
Speech Quality (MOS) distribution	AIRTEL	BSNL	RJIL	VIL	
Total Number of MOS Samples for calls in table-54	952	945	921	936	
Speech Quality (Average MOS)	3.99	2.27	3.86	4.54	
Number of samples with MOS >=4 to <5 (Excellent)	790	0	629	841	
Number of samples with MOS >= 3 to <4 (Good)	131	18	236	61	
Number of samples with MOS >= 2 to <3 (Fair)	23	734	27	17	
Number of samples with MOS >=1 to <2 (Poor)	8	193	29	17	
%age of samples with MOS >=4 to <5 (Excellent)	82.98%	0.00%	68.30%	89.85%	
%age of samples with MOS >=3 to <4 (Good)	13.76%	1.90%	25.62%	6.52%	
%age of samples with MOS >=2 to <3 (Fair)	2.42%	77.67%	2.93%	1.82%	
%age of samples with MOS >=1 to <2 (Poor)	0.84%	20.42%	3.15%	1.82%	

Table-55: Summary of speech quality (MOS) samples.

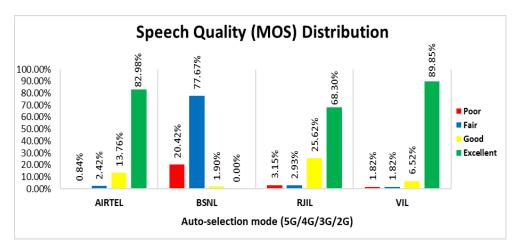


Figure-34: Distribution of samples in MOS range.

(f) Network Technology: This section represents time spent on various network technologies.

Tachnology		Service Provider				
Technology	AIRTEL	BSNL	RJIL	VIL		
5G	1.04%	NA	50.80%	0.06%		
4G	98.96%	8.15%	49.20%	92.45%		
3G	NA	22.11%	NA	NA		
2G	0.00%	69.71%	NA	7.49%		
Limited Service	0.00%	0.03%	0.00%	0.00%		

Table-56: Time spent on technology during drive test.

Note-

• NA- Service provider doesn't provide services in respective technology.

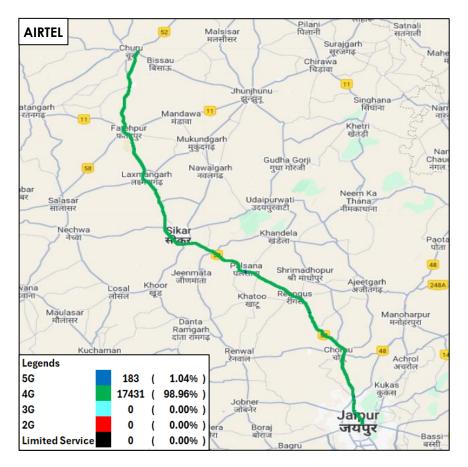


Figure-35: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-AIRTEL

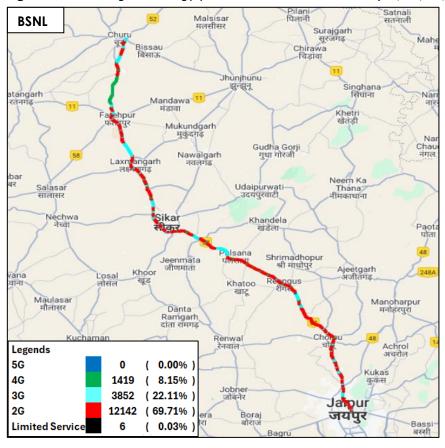


Figure-36: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-BSNL.

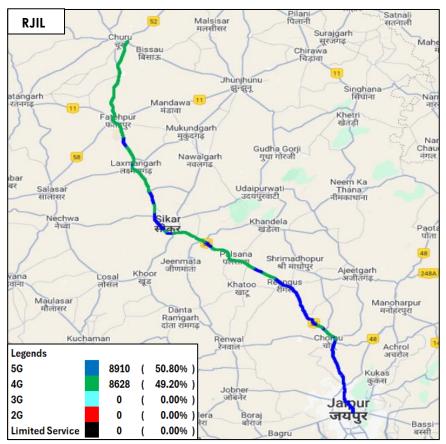


Figure-37: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-RJIL.

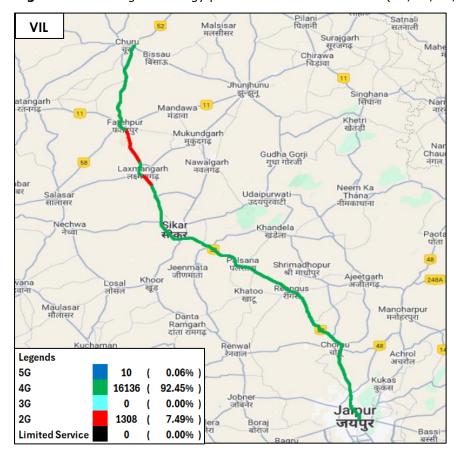


Figure-38: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-VIL.

(g) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G). (Refer figure-52, 53, 54 & 55 for map view)

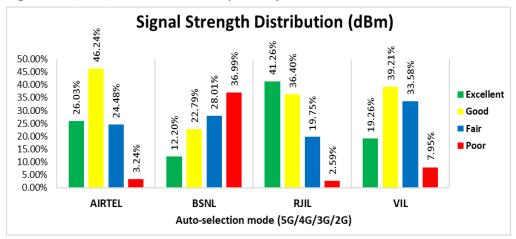


Figure-39: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

Observations:

- Airtel has 26% of samples falling in the excellent signal strength category.
- BSNL has 12% of samples falling in the excellent signal strength category.
- RJIL has 41% of samples falling in the excellent signal strength category.
- VIL has 19% of samples falling in the excellent signal strength category.

4.5.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider				
		Auto-selection mode (5G/4G/3G/2G)				
		AIRTEL	BSNL	RJIL	VIL	
Barrella d'Elemandona	Average	158.19	3.24	239.38	43.97	
Download Throughput (Mbits/s)	80th Percentile	261.27	4.85	388.50	48.36	
	20th Percentile	40.97	1.08	87.57	17.66	
Unional Thursday	Average	26.80	2.10	24.32	15.98	
Upload Throughput (Mbits/s)	80th Percentile	46.04	2.64	47.75	27.52	
(1-15103/3)	20th Percentile	7.16	1.19	3.55	4.37	
Latency (ms)	50th Percentile	15.65	34.86	17.38	30.40	

Table-57: Summary of Data performance in network auto-selection mode.

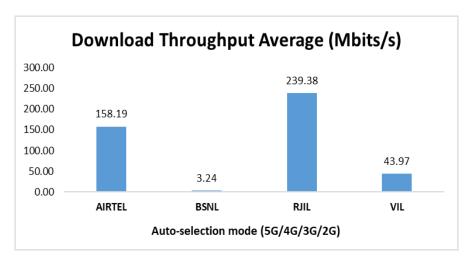


Figure 40: Download throughput.

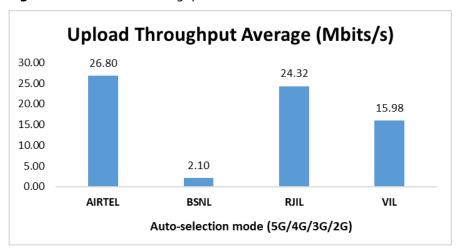


Figure-41: Upload throughput.

5. Voice & Data Key findings

5.1 Overall Voice

1. Call Setup Success Rate:

- a) Airtel, BSNL and VIL have 99.46%, 98.37% and 86.89% call setup success rate respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL and VIL have 99.79%, 95.34%, 99.79% and 98.76% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)
- c) All operators have 100.00% call setup success rate while calling on peer service provider's network for inter-operator calls. (refer table-9)

2. Call Setup Time:

- a) Airtel, BSNL and VIL call setup time is 3.59, 2.84 & 5.05 seconds respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL & VIL call setup time is 1.83, 3.19, 0.71 & 1.55 seconds respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)
- **3. Call Silence/Mute Rate**: In packet switched network (4G/5G) RJIL, VIL, BSNL & Airtel have 2.78%, 1.43% 0.26% & 0.00% silence call rate respectively. Further BSNL has higher RTP packet loss rate in downlink (6.03%) compared to RJIL (1.80%), VIL (1.01%) & Airtel (0.22%). In uplink the RTP packet loss rate is higher for BSNL (5.95%) compared to RJIL (1.71%), VIL (0.73%) & Airtel (0.31%). (refer table-6)

4. Drop Call Rate:

- a) Airtel, BSNL and VIL drop call rate is 0.82%, 2.75% and 2.07% respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL and VIL drop call rate is 0.00%, 2.55%, 0.41% and 0.63% respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

5.2 Overall Data

1. Data download and upload performance (Overall i.e. LSA):

- a) Airtel, BSNL, RJIL and VIL average download speeds are 169.51 Mbps, 4.49 Mbps, 219.98 Mbps and 37.84 Mbps respectively. (refer table-11)
- b) Airtel, BSNL, RJIL and VIL average upload speeds are 29.37 Mbps, 3.78 Mbps, 24.29 Mbps and 13.75 Mbps respectively. (refer table-11)

2. Data download and upload performance (static i.e. while stationary):

- a) Airtel, BSNL, RJIL and VIL average download speeds are 228.26 Mbps, 6.61 Mbps, 246.85 Mbps and 37.31 Mbps respectively. (refer table-29)
- b) Airtel, BSNL, RJIL and VIL average upload speeds are 56.58 Mbps, 9.17 Mbps, 30.21 Mbps and 13.73 Mbps respectively. (refer table-29)

3. Data session setup success rate (static i.e. while stationary):

- a) All operators have 100.00% download session setup success rate. (refer table-29)
- b) All operators have 100.00% upload session setup success rate. (refer table-29)

5.3 Operator wise Key Findings

1. Airtel:

Voice

- 99.46% call setup success rate and 0.82% drop call rate have been observed in 3G/2G network mode for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3)
- 99.79% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 100.00% call setup success rate and 0.36% drop call rate have been observed in 3G/2G network mode for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-13)
- 99.65% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for both walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-47 & 48)
- 97.67% call setup success rate and 2.38% drop call rate have been observed in 3G/2G network mode for highway drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-51)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for highway drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-53)

Data

- Airtel has 169.51 Mbps average download speed & 29.37 Mbps average upload speed for LSA. (refer table-11)
- Airtel has 169.54 Mbps average download speed & 27.24 Mbps average upload speed across the measured routes for city drive. (refer table-19)
- Airtel has 158.19 Mbps average download speed & 26.80 Mbps average upload speed across the measured routes for highway drive. (refer table-57)

2. BSNL:

Voice

- 98.37% call setup success rate and 2.75% drop call rate have been observed in 3G/2G network mode for LSA. Performance is not meeting with benchmark of 2.00% for drop call rate. (refer table-3)
- 95.34% call setup success rate and 2.55% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 97.89% call setup success rate and 2.87% drop call rate have been observed in 3G/2G network mode for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-13)
- 93.38% call setup success rate and 2.84% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for both walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-47 & 48)
- 100.00% call setup success rate and 2.38% drop call rate have been observed in 3G/2G network mode for highway drive. Performance is not meeting the benchmark of 2.00% for drop call rate. (refer table-51)
- 96.67% call setup success rate and 4.60% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for highway drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-53)

Data

- BSNL has 4.49 Mbps average download speed & 3.78 Mbps average upload speed for LSA. (refer table-11)
- BSNL has 4.49 Mbps average download speed & 3.14 Mbps average upload speed across the measured routes for city drive. (refer table-19)
- All hotspot locations have less download speed (less than 10 Mbps) for autoselection mode (5G/4G/3G/2G). (refer table- 30 to 37)
- Both walktest locations have less download speed (less than 10 Mbps) for autoselection mode (5G/4G/3G/2G). (refer table- 49 & 50)
- Shree Khatu Shyam Ji Mandir Khatu walk test location has less upload speed (less than 2 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 49)
- BSNL has 3.24 Mbps average download speed & 2.10 Mbps average upload speed across the measured routes for highway drive. (refer table-57)

3. RJIL:

Voice

- 99.79% call setup success rate and 0.41% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 99.66% call setup success rate and 0.69% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for both walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-47 & 48)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for highway drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-53)

Data

- RJIL has 219.98 Mbps average download speed & 24.29 Mbps average upload speed for LSA. (refer table-11)
- RJIL has 201.99 Mbps average download speed & 23.24 Mbps average upload speed across the measured routes for city drive. (refer table-19)
- Reengus Railway Station has less download speed (less than 100 Mbps) out of total 8 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-32)
- Reengus Railway Station has less upload speed (less than 20 Mbps) out of total 8 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table- 32)
- RJIL has 239.38 Mbps average download speed & 24.32 Mbps average upload speed across the measured routes for highway drive. (refer table-57)

4. VIL: Voice

- 86.89% call setup success rate and 2.07% drop call rate have been observed in 3G/2G network mode for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3)
- 98.76% call setup success rate and 0.63% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 83.83% call setup success rate and 0.79% drop call rate have been observed in 3G/2G network mode for city drive. Performance is not meeting the benchmark of 98.00% for call setup success rate (refer table-13)
- 98.63% call setup success rate and 0.35% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 98.75% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-20)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for both walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-47 & 48)
- 97.67% call setup success rate and 5.95% drop call rate have been observed in 3G/2G network mode for highway drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-51)

• 98.86% call setup success rate and 2.30% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for highway drive. Performance is not meeting the benchmark of 2.00% for drop call rate. (refer table-53)

Data

- VIL has 37.84 Mbps average download speed & 13.75 Mbps average upload speed for LSA. (refer table-11)
- VIL has 34.63 Mbps average download speed & 13.06 Mbps average upload speed across the measured routes for city drive. (refer table-19)
- Reengus Railway Station has less download speed (less than 10 Mbps) out of total 8 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-32)
- VIL has 43.97 Mbps average download speed & 15.98 Mbps average upload speed across the measured routes for highway drive. (refer table-57)

6. Annexure

6.1 Route wise coverage map

6.1.1 City

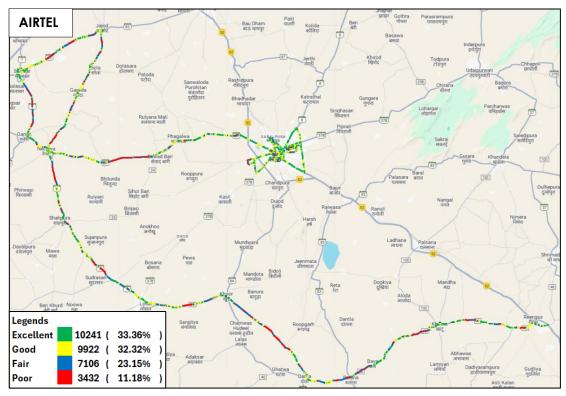


Figure-42: Signal strength 3G/2G network mode – AIRTEL.

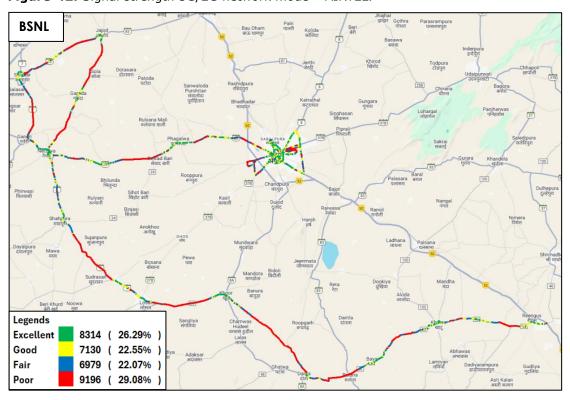


Figure-43: Signal strength 3G/2G network mode - BSNL.

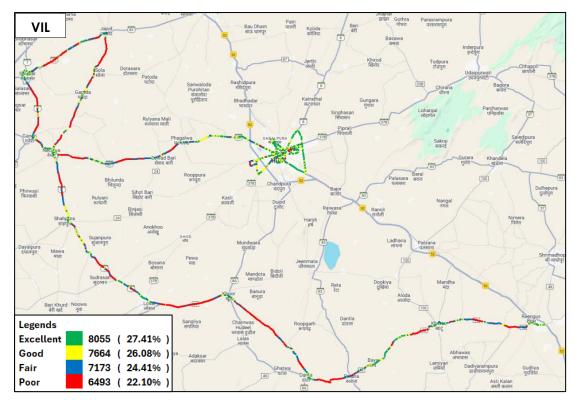


Figure-44: Signal strength 3G/2G network mode - VIL.

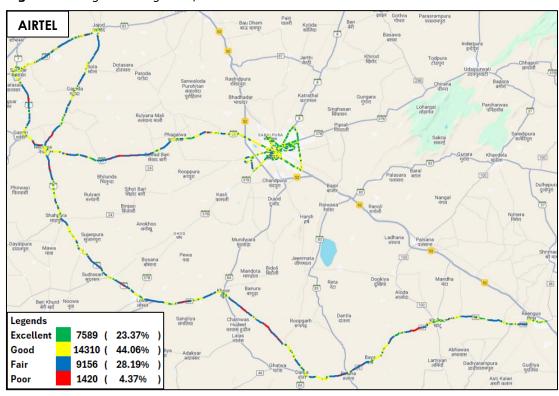


Figure-45: Signal strength auto-selection mode 5G/4G/3G/2G - AIRTEL.

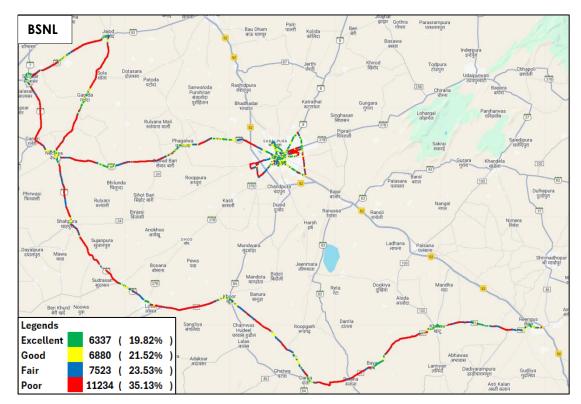


Figure-46: Signal strength auto-selection mode 5G/4G/3G/2G - BSNL.

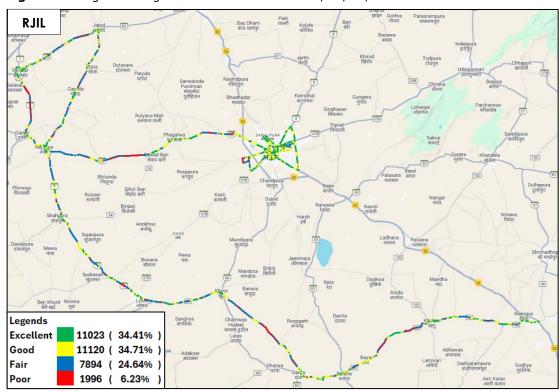


Figure-47: Signal strength auto-selection mode 5G/4G/3G/2G - RJIL.

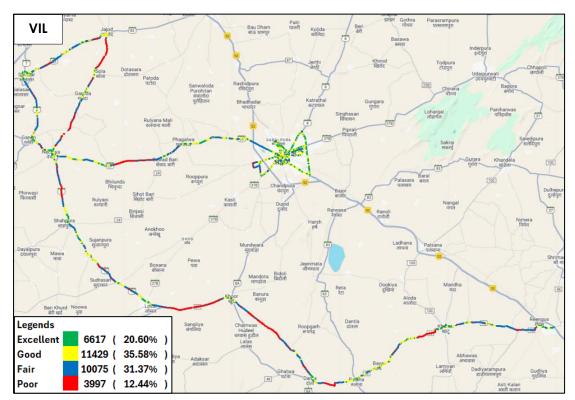


Figure-48: Signal strength auto-selection mode 5G/4G/3G/2G - VIL.

6.1.2 Highway

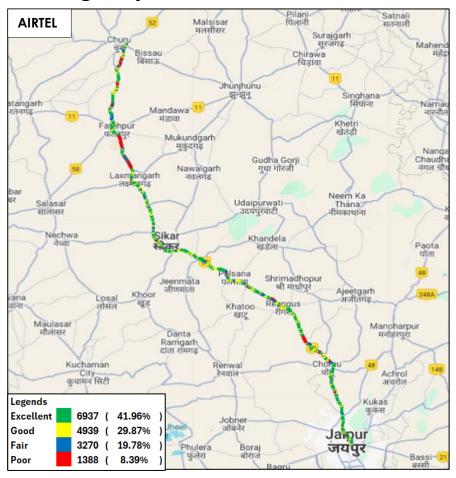


Figure-49: Signal strength 3G/2G network mode - AIRTEL.

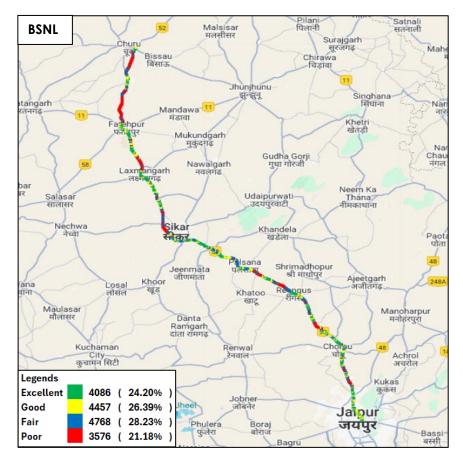


Figure-50: Signal strength 3G/2G network mode - BSNL.

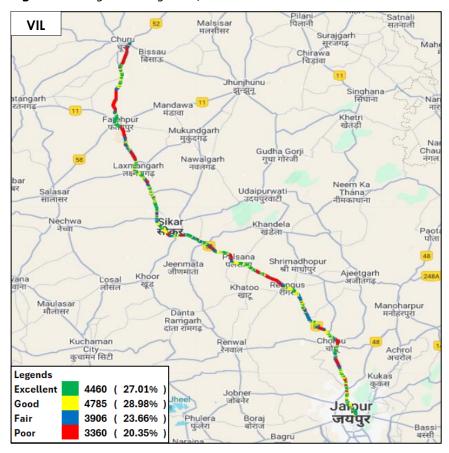


Figure-51: Signal strength 3G/2G network mode – VIL.

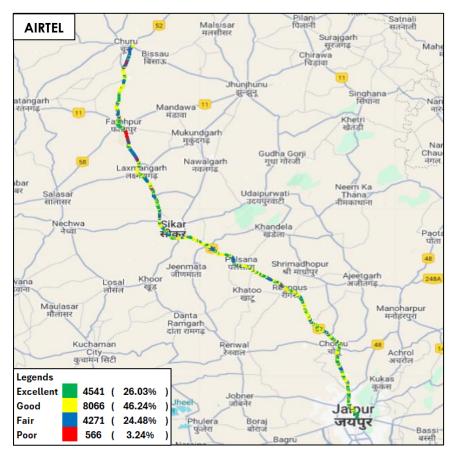


Figure-52: Signal strength auto-selection mode 5G/4G/3G/2G - AIRTEL.

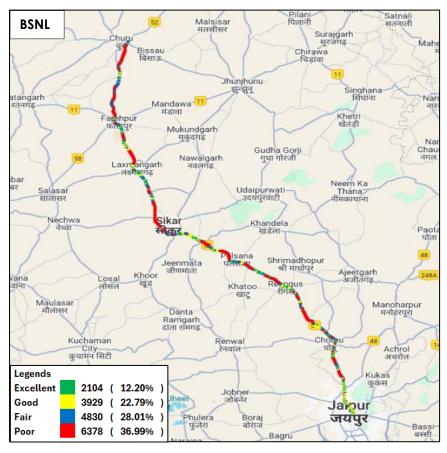


Figure-53: Signal strength auto-selection mode 5G/4G/3G/2G - BSNL.

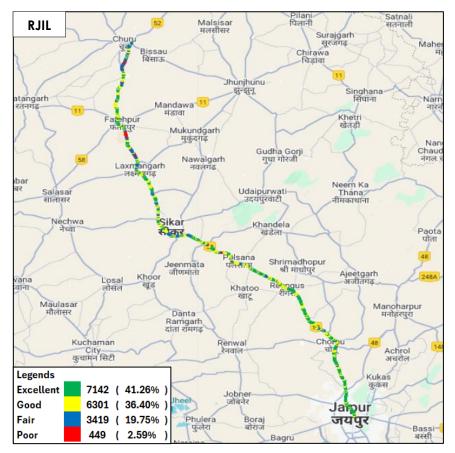


Figure-54: Signal strength auto-selection mode 5G/4G/3G/2G - RJIL.

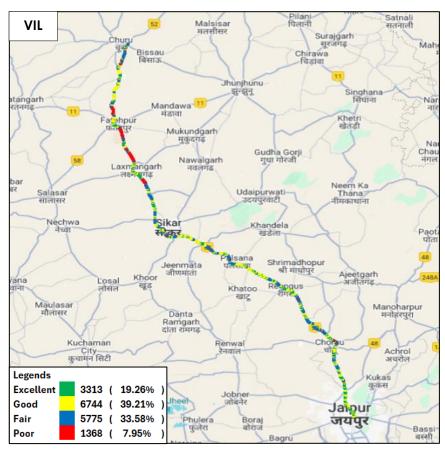


Figure-55: Signal strength auto-selection mode 5G/4G/3G/2G - VIL.

7. Appendix

The details of the setup used for conducting the drive test and the network or performance parameters captured under different conditions may be seen at Appendix-I. The calculation method of each QoS parameter is given in Appendix-II of the report. The summary of key equipment used in technical setup is as under

- **Device-1**: OnePlus Nord CE3 for 3G/2G CAT-15 Smartphone.
- **Device-2**: Samsung Galaxy S23 for 5G/4G/3G/2G CAT-20 Smartphone
- **Drive test Software**: Azenqos Engineering capable Applications to capture actual user experience.

7.1 Appendix-I

7.1.1 Drive test setup

Voice Call					
Call details	Technology	Detail			
Call Setup Timeout	• 3G/2G auto mode- switch Call	30 Sec			
Call Duration	• 5G/4G/3G/2G auto mode- switch Call	90/180 seconds			
Wait/ Guard Time	• 5G/4G MOS Call	15 Sec			

Table-58: Voice test detail

Note-

- There is 15 sec wait time after locking and before starting first call in 3G/2G call.
- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
- Speech quality (MOS) has been measured only in city drive & highway by making Mobile to Mobile call.
- 180 Sec calls were made only in highway & railway route drive.

Data Test				
Test Type	Technology	Detail		
HTTP Download		500 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)		
HTTP Upload	5G/4G/3G/2G Auto Mode	250 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)		
YouTube Streaming		20 Sec Video & 25 sec Timeout (Only at Hotspot)		
Web Browsing		3 popular websites (<u>www.google.co.in,</u> <u>www.irctc.co.in, www.sbi.co.in)</u> 20 sec timeout (only at Hotspot)		

Latency & Jitter (TWAMP-UDP)	25 count- Dynamic 500 count- Hotspot Payload- 42 bytes in all drive
Packet Loss Rate (TWAMP-UDP & TCP)	500 counts (TWAMP-UDP) 500 counts (TCP) at each hotspot Payload- 42 bytes in all drive

Table-59: Data test detail

Note-

- 5 Data iteration to be done at each hotspot location.
- Minimum 5 iteration to be made during the walk test. Iteration count will be increased based on walk test distance.
- TWAMP-UDP & TCP test to be performed only once at hotspot location.
- Youtube & Web browsing test to be performed at static location only.
- All values are taken up to two decimal places with round off.
- Delhi Based TRAI server being used for HTTP download, Upload, TCP & TWAMP for Airtel, BSNL & RJIL while VIL provides own server for respective testing.

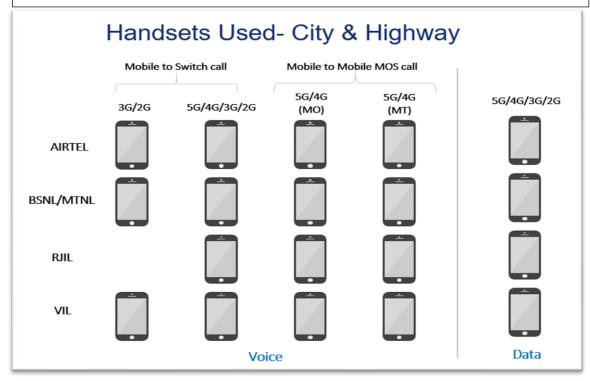


Figure-56: Number of handsets used in city & highway drive

MO: Mobile originating MT: Mobile terminating

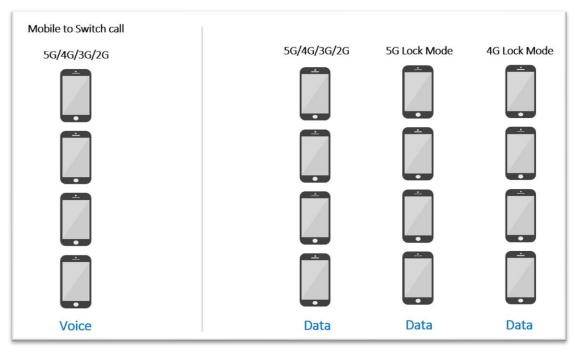


Figure-57: Number of handsets used in railway/metro/walktest/hotspot/coastal area

Note- 5G & 4G Lock mode testing has been performed at hotspot locations only.

7.1.2 Drive test Methodology

(a) Dynamic voice testing (on the move)

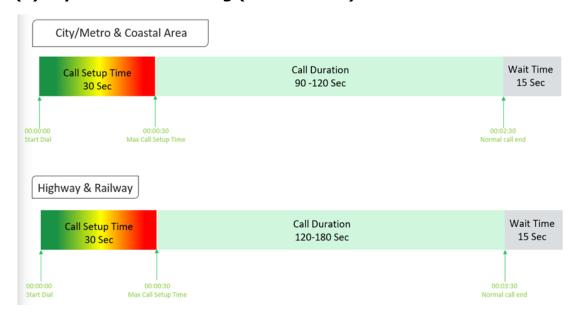


Figure-58: Voice test script for city/railway/metro/highway & coastal area

- 15 sec wait time is applied after locking Radio Access Technology (RAT) to 3G/2G and before starting first call in 3G/2G call.
- Speech quality (MOS) will be measured only City & Highway drive by making Mobile to Mobile calls.

(b) Hotspot voice testing



Figure-59: Voice test script for walktest/hotspot

- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.

(c) Dynamic Data (internet) test

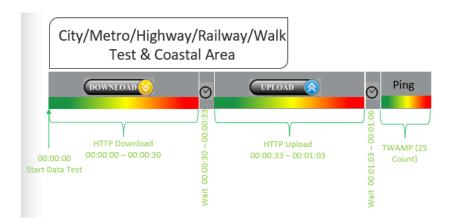


Figure-60: Data test script used in city/metro/railway/highway/walk test & coastal area

(d) Static Data(internet) testing

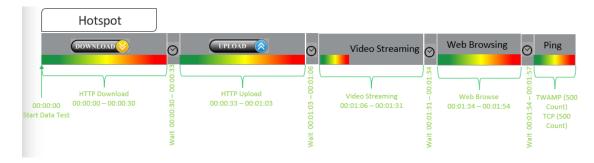


Figure-61: Data test script used at hotspot

- 5 Data iteration done at each hotspot location
- Min. 5 iteration made during the walk test.
- Web browsing duration mentioned above is for one web site only.
- One ping iteration (with 500 Count of each- TWAMP & TCP) done at hotspot location.

7.2 Appendix-II

7.2.1 Network Performance Parameters for Voice calls

Parameter Name	Definition
Call Setup Success Rate	 (i) Call Setup Success Rate is defined as the ratio of Established Calls to Call Attempts. 'Established Calls' mean the following events have happened in call setup: (a) Call attempt is made (b) The signaling channel is allocated (c) The call is routed to the outwards path of the terminating network (d) An alert signal is received by caller in the form of ring back tone, busy tone, or an announcement.
	CSSR = (Total Call Established/ Total Call Attempt) *100
	As per QoS Regulation 2024 benchmark value is >=98%
Drop Call Rate	Call drop represents the service provider network's ability to maintain a call once it has been successfully established. This parameter shall include both incoming calls and outgoing calls which, once they have been established and have an assigned traffic channel/ bearer, are dropped, or interrupted before their normal completion by the user, the cause of the early termination being within the service provider's network
	Drop Call Rate = (Total Call Drop/Total Call Established) *100
	As per QoS Regulation 2024 benchmark value is <=2%
	Time taken from call initiate to call alerting/ringing.
Call Setup Time	Call Setup Time = T2- T1
	T2- Ringing (VoLTE/VoNR) & Alerting (for WCDMA & GSM), T1- Invite (VoLTE/VoNR) & CM Service Request (for WCDMA & GSM)
Voice Quality (MOS)	Voice quality in mobile networks is measured with algorithms based on ITU-T P.863 (POLQA). The grading for Voice quality has been given as: Excellent: $MOS \ge 4$ and < 5 Good : $MOS \ge 3$ and < 4 Fair : $MOS \ge 2$ and < 3 Poor : $MOS \ge 1$ and < 2
Handover Success Rate	Handover Success Rate = Count of successful handovers (All Technology Handover combined) / Total count of Handover Attempt (All Technology Handover combined) *100
nandover Success Rate	Handover type which are considered- 2G Inter & Intra cell, 3G Soft & IRAT, 4G Inter & Intra frequency & SRVCC, 5G Inter & Intra frequency & 5G to 4G handovers.
	A call which has \geq 4 sec continuous RTP gap is considered as a Silence Call.
Silence Call	Silence call rate = (count of silence call / Total calls established) *100
	If a call observes multiple silence count >=4 sec in a particular established call it has been taken as one silent event.

Jitter	The inter arrival jitter is the difference in the relative transit time for two packets. The relative transit time is the difference between a packet's Real-time Transport Protocol (RTP) timestamp and the receiver's clock at the time of arrival, measured in the same units. If Si is the RTP timestamp from packet i, and Ri is the time of arrival in RTP timestamps units for packet i, then for two packets i and j the inter-arrival jitter D can be expressed as: D(i,j) = (Rj - Ri) - (Sj - Si)					
	The interarrival jitter is calculated continuously as each data part is received from source SSRC_n, using this difference D for packet and the previous packet i-1 in order of arrival necessarily in sequence), according to the formula $J(i) = J(i-1) + (D(i-1,i) - J(i-1))/16 \text{ or } 8$				e D for that	
Downlink Packet Drop Rate	Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call originating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE)					
Uplink Packet Drop Rate	Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call terminating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).					
	Signal strength is the signal power level received by the wireless user.				e wireless	
	Parameter Name	Technology	Excellent	Signal Stre Good	ength (dBm Fair) Poor
Signal Strength	Rx Level	GSM	0 to <u>></u> -65	<-65 to <u>></u> -75	<-75 to <u>></u> -85	<-85 to min
	RSCP	WCDMA	0 to <u>></u> -70	<-70 to <u>></u> -80	<-80 to >90	<-90 to min
	RSRP	LTE	0 to <u>></u> -80	<-80 to <u>></u> -95	<-95 to <u>></u> -110	<-110 to min
	SS_RSRP	NR	0 to <u>></u> -80	<-80 to > -95	<-95 to <u>></u> -110	<-110 to min

Table-60: Network performance parameter and definition voice

7.2.2 Network Performance Parameters Data tests

Parameter Name	Definition		
	The download speed is defined as the data transmission rate that is achieved for downloading a test file from a test server to a test device.		
Download Speed (Mbps)	Download Speed = Total bytes transferred during download / Total time for transfer		
	80th percentile (upper range) & 20th percentile (lower range) value has been calculated for download throughput in dynamic drive and Hotspot combine data		
	The upload speed is the data transmission rate that is achieved for uploading a test file from a test device to a test server.		
Upload Speed (Mbps)	Upload Speed = Total bytes transferred during upload / Total time for transfer.		
	80th percentile (upper range) & 20th percentile (lower range) value has been calculated for upload throughput in dynamic drive and Hotspot combine data.		
Download Session Setup Success Rate	(total download session established (successfully connected to server)/ total download session attempt) *100. This KPI has been calculated for Hotspot only.		

Upload Session Setup Success Rate	(total upload session established (successfully connected to server)/ total upload session attempt)*100. This KPI need to report for Hotspot only.		
Web Page Download Time	Web browsing test is used to measure performance in terms of opening a web/HTTP page.		
	Time taken to open the web page successfully is considered as web browsing delay/web page download time.		
Video Streaming Delay	The Video streaming delay is time taken from start of video transfer to First video frame displayed in player.		
Latency (TWAMP-UDP)	Latency is the time it takes for a small data set to be transmitted from a device to a server on the Internet and back to the same device again. The Latency is measured in milliseconds (ms). To calculate the one-way latency, we just do half of the round-trip time. 50th percentile of one-way latency has been reported.		
Jitter (TWAMP-UDP)	Measure of variation in time in arrival of packets from a source to destination The consideration of packet delay jitter is considered by standard deviation of Inter Packet Delay Variation. If IPDV is used. By standard deviation is meant the average of standard deviation of IPDV on DL IPDV(i) = D(i) - D(i-1)		
	then Stdvs of IPDV is considered as jitter. Number of packets lost out of total packet transferred during test.		
Packet Loss Rate (TWAMP-UDP & TCP)	Packet loss rate = (Total packet lost / Total packet sent) *100 * Packet delay (using TWAMP-UDP & TCP) >90 ms considered as packet loss and included in packet loss rate. * Packet loss rate is calculated based on TWAMP-UDP & TCP. *90th percentile for Packet loss rate has been reported in overall		
	Hotspot performance summary.		

Table-61: Network performance parameter and definition Data

Disclaimer: The observations presented above and, in the reports, represent the performance of the service providers on the area/route under test on the day/time of conducting the drive test and no inference whatsoever may be drawn regarding the quality of the telecom service by the service providers in the whole city/state/licensed service area.