भादूविप्रा
TRAI

TELECOM REGULATORY AUTHORITY OF INDIA

Independent Drive Test Report

Mumbai LSA

November 2025

Contents

1. Introduction

TRAI Act, 1997 mandates the Authority to ensure the services delivered through various telecommunications networks meet the required quality standards prescribed, to protect the interest of the consumers of telecommunication services. TRAI is also responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interests of the consumers of telecommunications services.

Accordingly, TRAI has engaged M/s RedMango Analytics Pvt. Ltd. to undertake assessment of Quality of Service of mobile service through Independent Drive Test (IDT).

In IDT, the performance of all service providers providing service in a Licensed Service Area (LSA) through various technologies (like 2G/ 3G/ 4G/ 5G) for voice and data are measured by conducting drive test. The drive test routes are finalised based on various objective criteria like reported network performance, consumer complaints etc. Methodology adopted for conducting IDT is elaborated in **APPENDIX-I**.

2. Executive Summary (LSA)

2.1 Drive test details

This report covers the findings of the IDT undertaken in Mumbai License Service Area (LSA) during the month of November 2025 under the supervision of TRAI Regional Office (RO) Bengaluru. Details of route / area covered during the IDT are as given below:

S. No	Drive test route	Type of route	Distance covered (KMs)	From date	To date
1	Mumbai	City	192.4	3-Nov-2025	5-Nov-2025
2	Mumbai	Hotspot	7 Locations	6-Nov-2025	7-Nov-2025
3	Mumbai	Walk test	3.1	6-Nov-2025	7-Nov-2025
4	CSMT to Khopoli	Railway	115.0	4-Nov-2025	4-Nov-2025
5	Gateway of India - Karanja - Gateway of India	Coastal	9.7	6-Nov-2025	6-Nov-2025

Table-1: Drive test summary

2.2 Drive test routes

The map provides overview of drive test routes indicating city drive, walk tests, hotspots, railway and coastal as per the legends shown on the map.

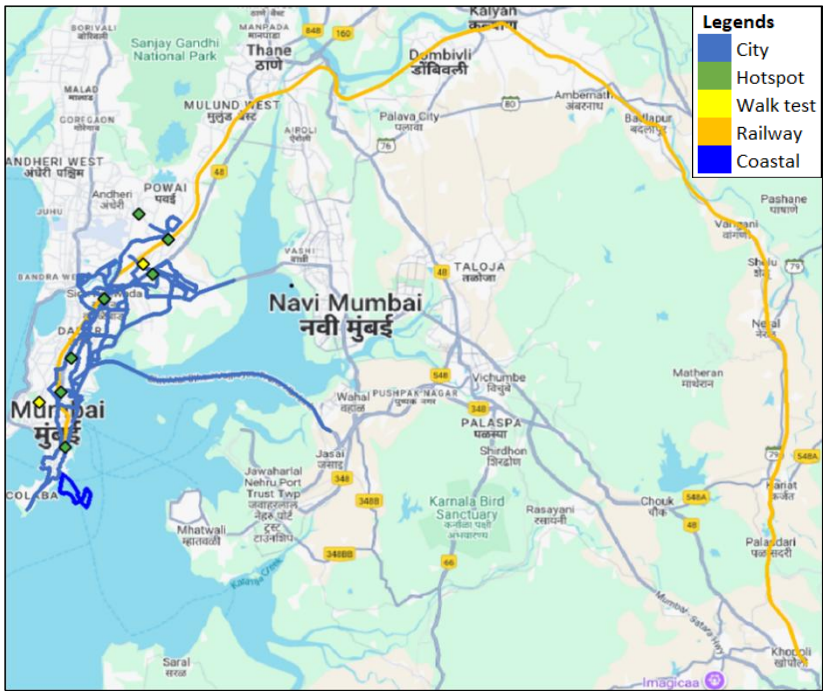


Figure-1: Drive test routes

2.3 Summary of areas covered

a) City-Navy Nagar, Colaba, Cuffe Parade, Byculla, Sewari, Dadar, Dharavi, Sion Koliwala, Wadala, Sangam Nagar, Kherwadi, Bandra East, Kurla West, Kurla, Chembur, Deonar, Tilak Nagar, Ghatkopar West, Jagdusha Nagar, Jagruti Nagar, Mankhurd, Maharastra Nagar and Kharkopar etc.

b) Hotspot

1. Collector Office Chembur East
2. CSMT Railway Station
3. Ghatkopar Railway Station
4. Kem Hospital Sion Koliwada
5. Saki Naka Metro Station
6. Sion Circle and Market Area Sion Koliwada
7. Veermata Jijabai Bhosale Udyan and Museum Byculla

c) Walk Test

1. Lokmanya Tilak Terminus
2. Tata Memorial Hospital and Wadala Station East

d) Railway

1. CSMT to Khopoli

e) Coastal

1. Gateway of India - Karanja - Gateway of India

2.4 Telecom service providers detected frequency bands

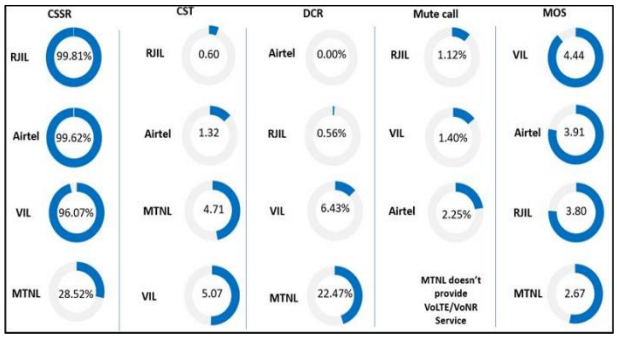
Technologies covered during the IDT and frequency bands in use are summarised in table below:

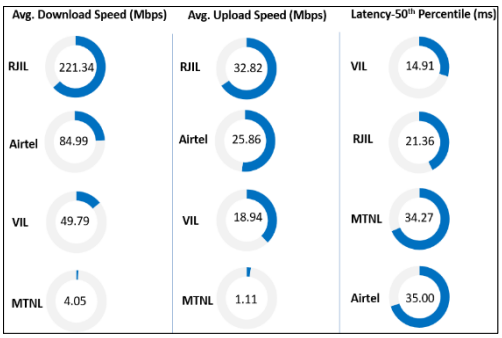
S.no.	Name of TSP	Technology	Frequency Bands (In MHz)
1	Bharti Airtel Ltd.	2G	1800
2	Bharti Airtel Ltd.	4G	850,900,1800,2100,2300
3	Bharti Airtel Ltd.	5G	3500
4	MTNL	2G	900,1800
5	MTNL	3G	2100
6	Reliance JIO Infocomm Ltd.	4G	850,1800,2300
7	Reliance JIO Infocomm Ltd.	5G	700,3500
8	Vodafone Idea Ltd.	2G	1800
9	Vodafone Idea Ltd.	4G	900,1800,2100,2500
10	Vodafone Idea Ltd.	5G	3500

Table-2: Telecom service provider (TSP) covered in IDT

2.5 Performance against key QoS parameters

CSSR: Call Setup Success Rate (in %), **CST**: Call Setup Time (in seconds), **DCR**: Drop Call Rate (in %) & **MOS**: Mean Opinion Score.





Summary-Voice services

Call Setup Success Rate: Airtel, MTNL, RJIL and VIL have 99.62%, 28.52%, 99.81% and 96.07% call setup success rate respectively in Auto-selection mode (5G/4G/3G/2G).

Call Setup Time: Airtel, MTNL, RJIL & VIL have call setup time of 1.32, 4.71, 0.60 and 5.07 seconds respectively in Auto-selection mode (5G/4G/3G/2G).

Drop Call Rate: Airtel, MTNL, RJIL and VIL have drop call rate 0.00%, 22.47%, 0.56% and 6.43% respectively in Auto-selection mode (5G/4G/3G/2G).

Call Silence/Mute Rate: Airtel, RJIL and VIL have silence call rate 2.25%, 1.12% and 1.40% respectively in packet switched network (4G/5G).

Mean Opinion Score (MOS): Airtel, MTNL, RJIL and VIL have average MOS of 3.91, 2.67, 3.80 and 4.44 respectively.

Summary-Data services

Data Download performance (Overall): Average download speed of Airtel (5G/4G/2G) is 84.99 Mbps, MTNL (3G/2G) is 4.05 Mbps, RJIL (5G/4G) is 221.34 Mbps and VIL (5G/4G/2G) is 49.79 Mbps.

Data Upload performance (Overall): Average upload speed of Airtel (5G/4G/2G) is 25.86 Mbps, MTNL (3G/2G) is 1.11 Mbps, RJIL (5G/4G) is 32.82 Mbps and VIL (5G/4G/2G) is 18.94 Mbps.

Latency (Overall): Airtel, MTNL, RJIL & VIL 50th percentile latency is 35.00 ms, 34.27 ms, 21.36 ms & 14.91 ms respectively.

Data performance - Hotspots (in Mbps):

Airtel- 4G D/L: 33.56 4G U/L: 7.11
5G D/L: 134.32 5G U/L: 36.85
RJIL- 4G D/L: 42.39 4G U/L: 12.21
5G D/L: 319.76 5G U/L: 34.13
VIL- 4G D/L: 28.97 4G U/L: 12.44
5G D/L: 51.52 5G U/L: 21.72

Note- "D/L" Download speed, "U/L" Upload speed
4G & 5G technology have not been observed in MTNL

QoS Performance Analysis- Mumbai LSA

3. QoS performance analysis-LSA level

3.1 Overview

This section provides summary of overall QoS performance of the telecom service provider's network in the LSA by aggregating the results of drive tests conducted in the LSA during the month of November -2025 covering city drive, hotspots, walk tests, railway and coastal (Refer Table 1).

3.2 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	MTNL	VIL
Call Attempts	341	510	342
Call Setup Success Rate %	97.65	39.41	99.12
Drop Call Rate %	0.30	32.84	0.88
Call Setup Time-Average (Second)	5.37	3.85	5.03
Handover Success Rate %	98.38	100.00	96.20

Table-3: Summary of voice call performance in 3G/2G network mode only.

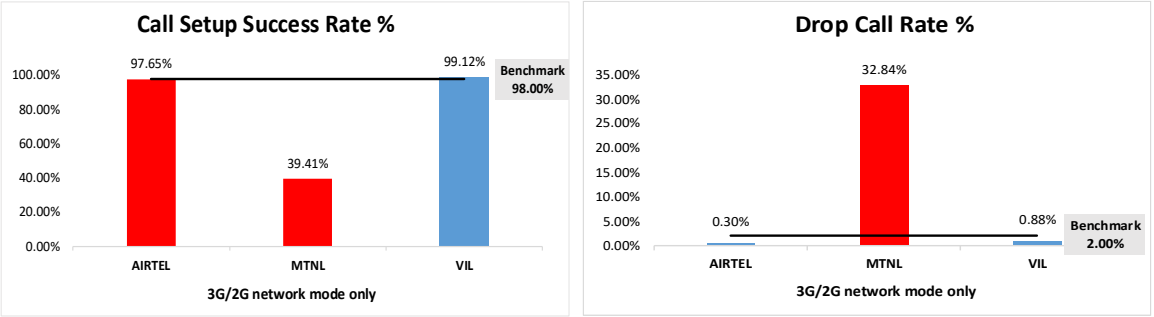


Figure-2: Call setup success rate and drop call rate performance.

Number of unique cell Id's covered in Voice test- Technology wise			
Technology	Service Provider		
	3G/2G network mode only		
	AIRTEL	MTNL	VIL
3G	NA	42	NA
2G	643	159	616

Table-4: Technology wise number of network cell Id's latched during drive test.

Note-

- RJIL does not have 3G/2G network.
- NA- Service provider doesn't provide services in respective technology.

(b) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
Call Attempts	533	796	537	534
Call Setup Success Rate %	99.62	28.52	99.81	96.07
Drop Call Rate %	0.00	22.47	0.56	6.43
Call Setup Time-Average (Second)	1.32	4.71	0.60	5.07
Handover Success Rate %	100.00	99.62	99.81	98.51

Table-5: Summary of voice call performance in network auto-selection mode.

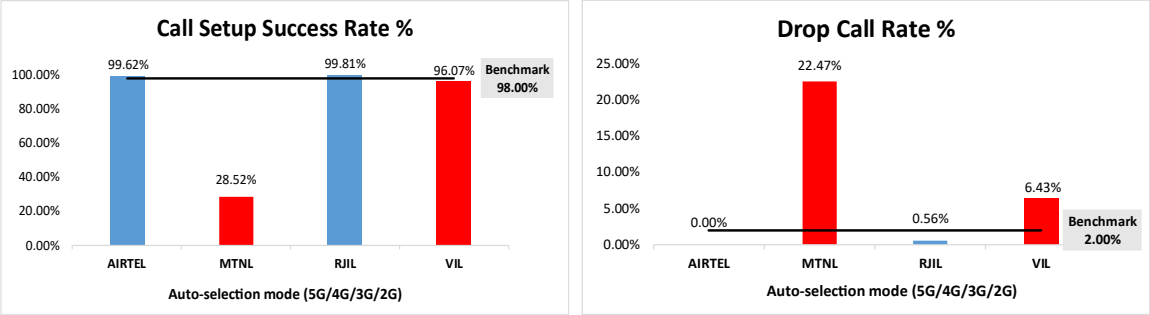


Figure-3: Performance for call setup success rate and drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	MTNL	RJIL	VIL
Call Established (within service provider Network)	355	152	356	356
Number of silence call for >4 Sec	8	NA	4	5
Silence Call Rate %	2.25	NA	1.12	1.40
Number of silence instances for >4 Sec	14	NA	7	10
Number of silence instances for >3 Sec	20	NA	10	15
Number of silence instances for >2 sec	39	NA	21	44
RTP Jitter (4G & 5G) in ms	6.27	NA	17.46	13.10
Packet loss Rate Downlink %	1.03	NA	1.14	1.01
Packet loss Rate Uplink %	0.91	NA	0.89	0.85

Table-6: Summary of silence instances & packet loss rate for mobile to mobile calls.

Note-
- NA- Due to unavailability of packet switched (VoLTE & VoNR) network in MTNL silence instances are not captured.

Number of unique cell Id's covered in Voice test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
5G	0	NA	746	0
4G	2164	NA	1096	540
3G	NA	63	NA	NA
2G	0	278	NA	773

Table-7: Technology wise number of network cell Id's latched during drive test.

Note-
- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

(c) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicates quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile-to-mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	MTNL	RJIL	VIL
Total Number of MOS Samples for calls table-6	2022	386	2036	2016
Speech Quality (Average MOS)	3.91	2.67	3.80	4.44
Number of samples with MOS >=4 to <5 (Excellent)	1492	0	1217	1720
Number of samples with MOS >=3 to <4 (Good)	426	150	683	230
Number of samples with MOS >=2 to <3 (Fair)	51	168	74	39
Number of samples with MOS >=1 to <2 (Poor)	53	68	62	27
%age of samples with MOS >=4 to <5 (Excellent)	73.79%	0.00%	59.77%	85.32%
%age of samples with MOS >=3 to <4 (Good)	21.07%	38.86%	33.55%	11.41%
%age of samples with MOS >=2 to <3 (Fair)	2.52%	43.52%	3.63%	1.93%
%age of samples with MOS >=1 to <2 (Poor)	2.62%	17.62%	3.05%	1.34%

Table-8: Summary of speech quality (MOS) samples.

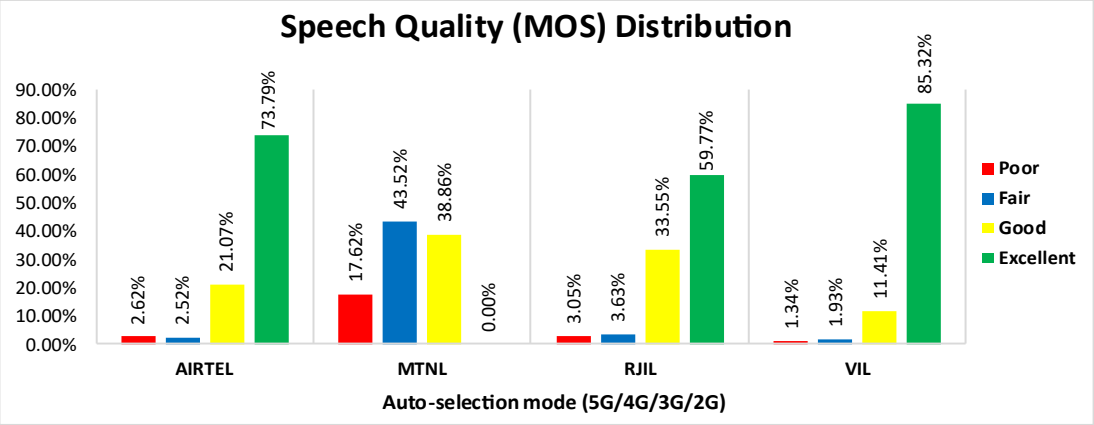


Figure- 4: Distribution of samples in MOS range.

3.3 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	MTNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	84.99	4.05	221.34	49.79
	80th Percentile	138.20	7.21	358.22	76.67
	20th Percentile	15.83	0.82	78.63	18.33
Upload Throughput (Mbits/s)	Average	25.86	1.11	32.82	18.94
	80th Percentile	45.30	2.37	54.08	31.27
	20th Percentile	6.79	0.09	9.53	5.56
Latency (ms)	50th Percentile	35.00	34.27	21.36	14.91

Table-9: Summary of data performance in network auto-selection mode.

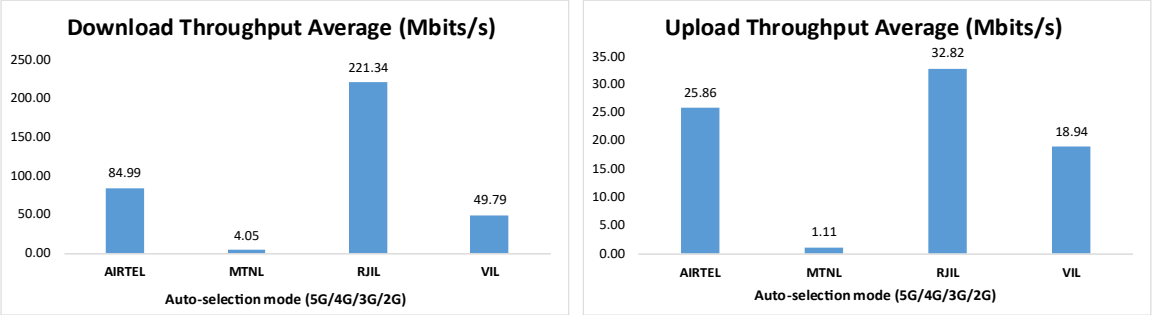


Figure- 5: Download and Upload throughput

Number of unique cell Id's covered in Data test- Technology wise				
Technology	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
5G	0	NA	866	0
4G	2276	NA	256	1799
3G	NA	72	NA	NA
2G	3	372	NA	2

Table-10: Technology wise number of network cell Id's latched during drive test.

Note-

- NA**-** Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

Detailed QoS Performance Analysis

4. Detailed QoS performance analysis

4.1 Overview

This section covers analysis on performance of various categories of drives like city, hotspots, walk tests, railway and coastal for all telecom service providers, the results of drive tests conducted are shown individually for respective areas/locations.

4.2 City

Drive test has been conducted on 3rd November 2025 and 5th November 2025 in Mumbai. (Refer Table-1)

4.2.1 Drive test route

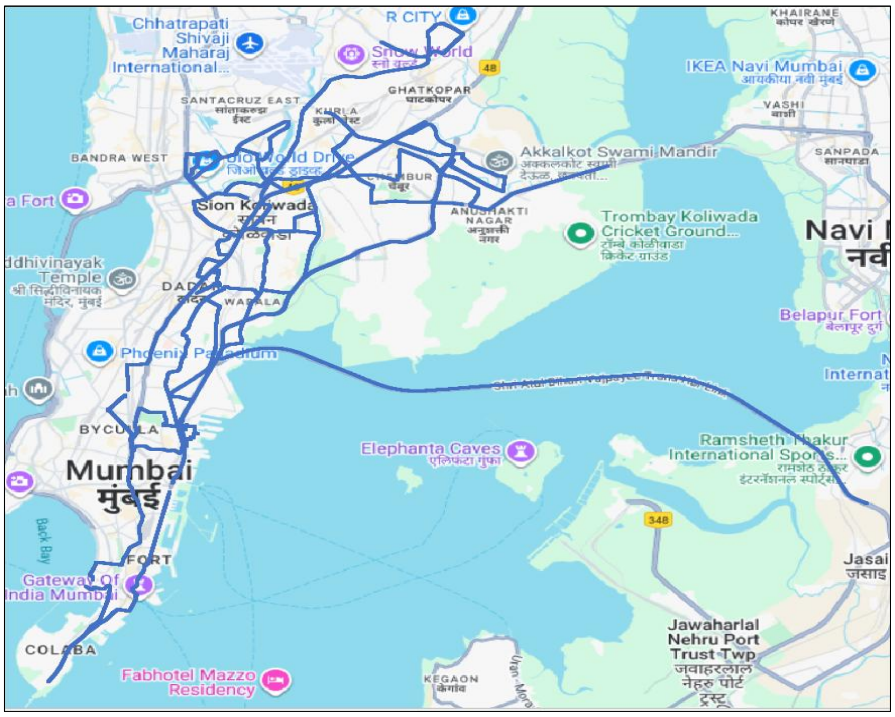


Figure- 6: Drive test routes

4.2.2 Areas covered

Navy Nagar, Colaba, Cuffe Parade, Byculla, Sewari, Dadar, Dharavi, Sion Koliwala, Wadala, Sangam Nagar, Kherwadi, Bandra East, Kurla West, Kurla, Chembur, Deonar, Tilak Nagar, Ghatkopar West, Jagdusha Nagar, Jagruti Nagar, Mankhurd, Maharastra Nagar and Kharkopar etc.

4.2.3 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	MTNL	VIL
Call Attempts	341	510	342
Call Setup Success Rate %	97.65	39.41	99.12
Drop Call Rate %	0.30	32.84	0.88
Call Setup Time-Average (Second)	5.37	3.85	5.03
Handover Success Rate %	98.38	100.00	96.20

Table-11: Summary of voice call performance in 3G/2G network mode only**.**

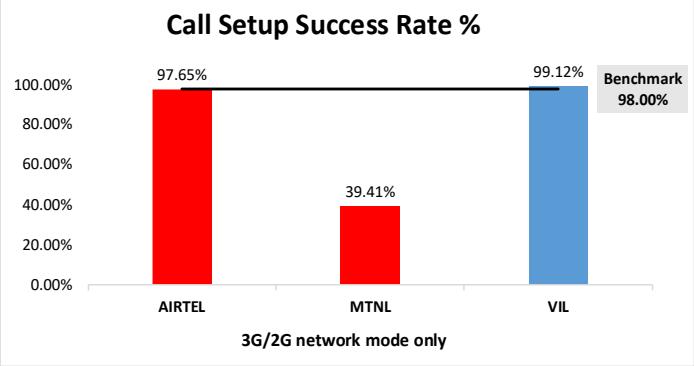


Figure-7: Performance for call setup success rate.

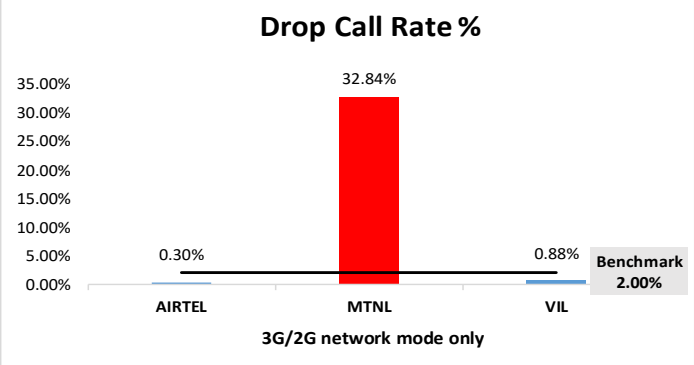


Figure-8: Performance for drop call rate.

(b) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider		
	AIRTEL	MTNL	VIL
3G	NA	61.46%	NA
2G	99.76%	22.41%	99.82%
Limited Service	0.24%	16.13%	0.18%

Table-12: Time spent on technology during drive test 3G/2G network mode.

Note-
- NA**-** Service provider doesn't provide services in respective technology.

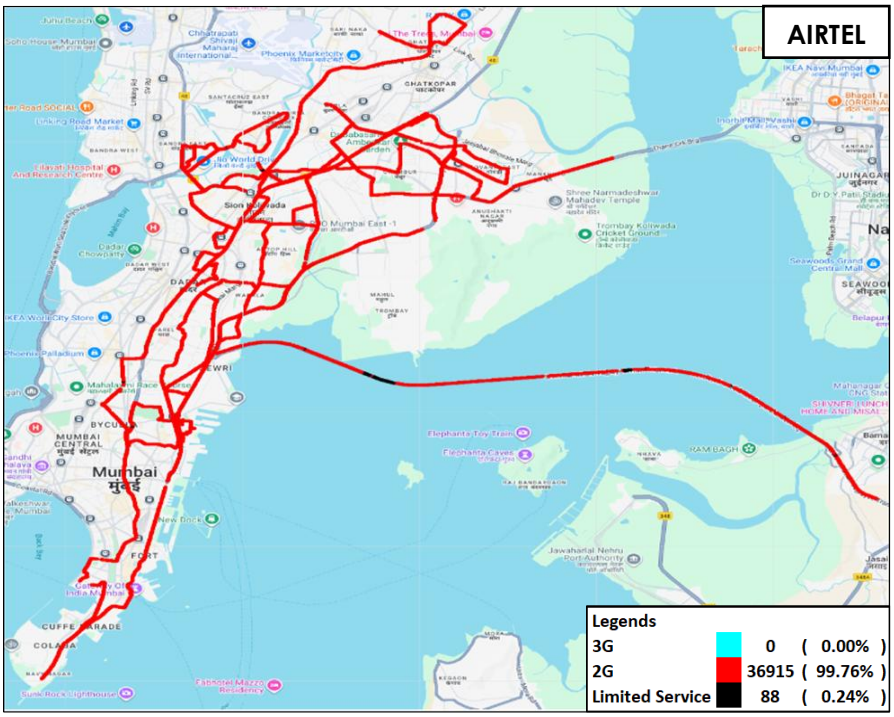


Figure-9: Serving technology plots 3G/2G network mode – AIRTEL

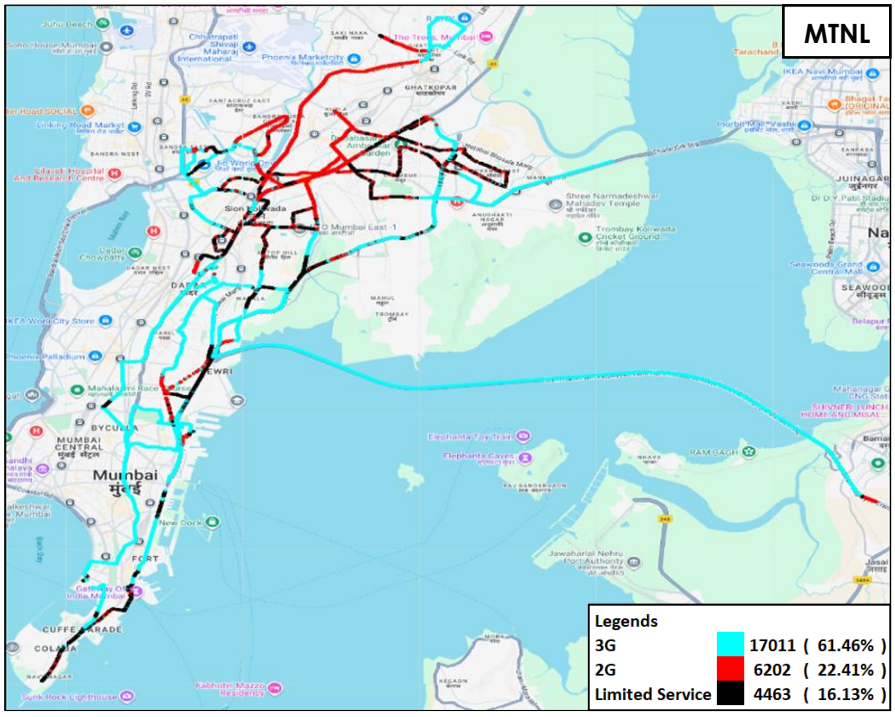


Figure-10: Serving technology plots 3G/2G network mode –MTNL.

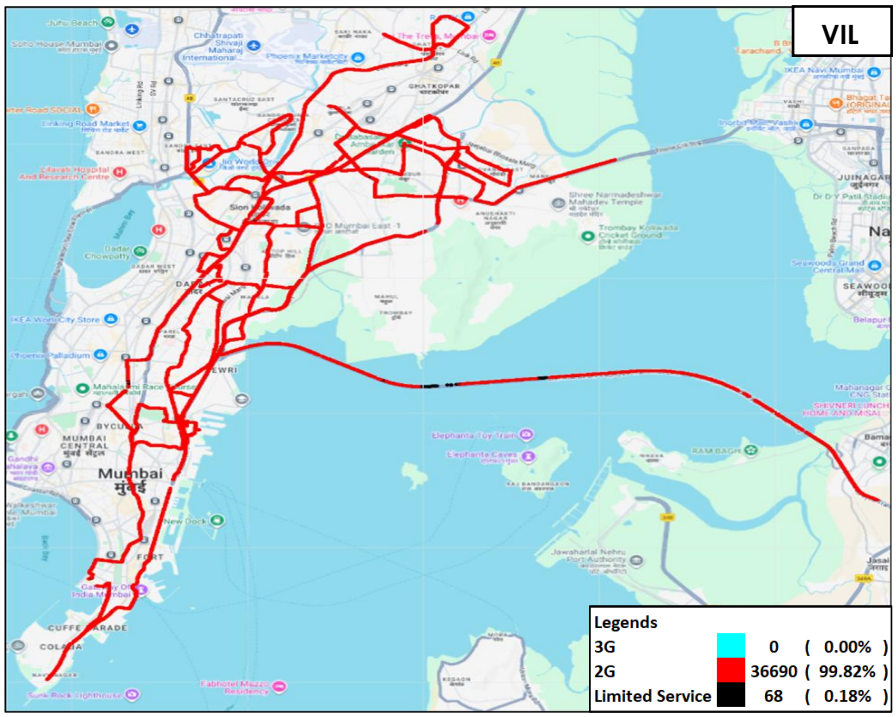


Figure-11: Serving technology plots 3G/2G network mode –VIL.

(c) Network Signal Strength Distribution: The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure- 45, 46 & 47 for map view)

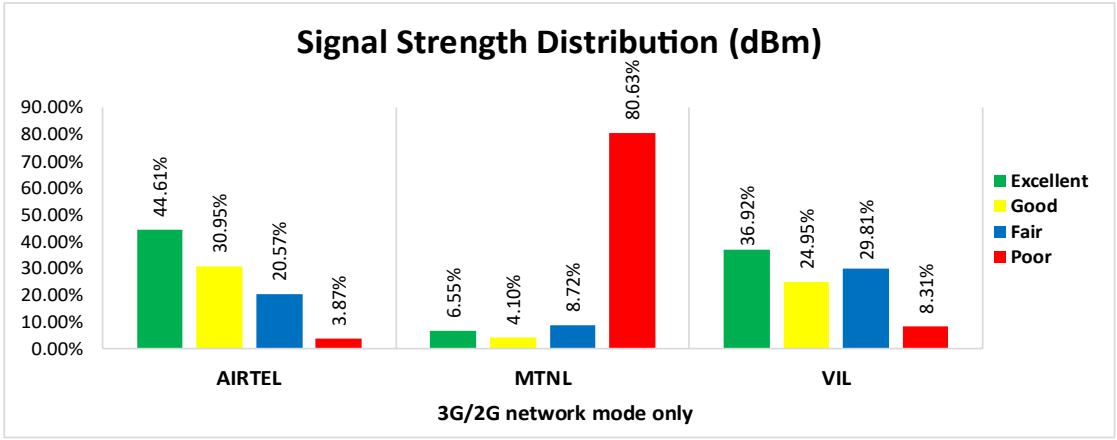


Figure-12: Signal strength distribution 3G/2G network mode only.

Observations:

- Airtel has 45% of samples falling in the excellent signal strength category.
- MTNL has 7% of samples falling in the excellent signal strength category.
- VIL has 37% of samples falling in the excellent signal strength category.

(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
Call Attempts	360	519	362	348
Call Setup Success Rate %	100.00	26.40	100.00	98.56
Drop Call Rate %	0.00	28.47	0.55	2.33
Call Setup Time Average (Second)	1.22	4.36	0.61	4.92
Handover Success Rate %	100.00	99.49	99.96	99.32

Table-13: Summary of voice call performance in network auto-selection mode.

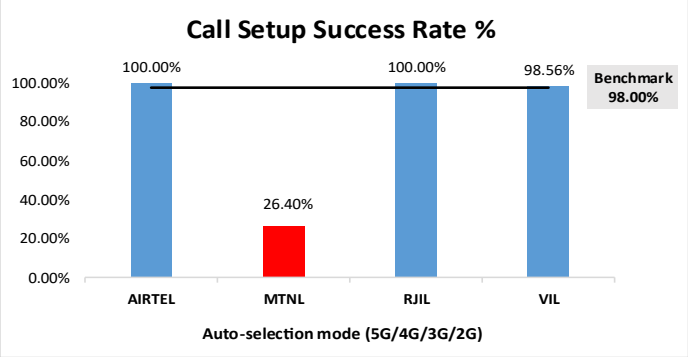


Figure-13: Performance for call setup success rate.

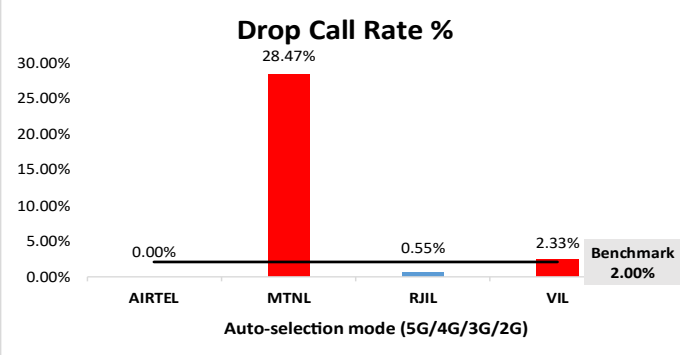


Figure-14: Performance for drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	MTNL	RJIL	VIL
Call Established (within service provider Network)	355	290	356	356
Number of silences call for >4 Sec	8	NA	4	5
Silence Call Rate %	2.25	NA	1.12	1.40
Number of silence instances for >4 Sec	14	NA	7	10
Number of silence instances for >3 Sec	20	NA	10	15
Number of silence instances for >2 sec	39	NA	21	44
RTP Jitter (4G & 5G) in ms	6.27	NA	17.46	13.10
Packet loss Rate Downlink %	1.03	NA	1.14	1.01
Packet loss Rate Uplink %	0.91	NA	0.89	0.85

Table-14: Summary of silence instances & packet loss rate for mobile to mobile call.

Note-
- NA- Due to unavailability of packet switched (VoLTE & VoNR) network in MTNL silence instances are not captured.

(e) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS value means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	MTNL	RJIL	VIL
Total Number of MOS Samples for calls in table-16	2022	386	2036	2016
Speech Quality (Average MOS)	3.91	2.67	3.80	4.44
Number of samples with MOS >=4 to <5 (Excellent)	1492	0	1217	1720
Number of samples with MOS >=3 to <4 (Good)	426	150	683	230
Number of samples with MOS >=2 to <3 (Fair)	51	168	74	39
Number of samples with MOS >=1 to <2 (Poor)	53	68	62	27
%age of samples with MOS >=4 to <5 (Excellent)	73.79%	0.00%	59.77%	85.32%
%age of samples with MOS >=3 to <4 (Good)	21.07%	38.86%	33.55%	11.41%
%age of samples with MOS >=2 to <3 (Fair)	2.52%	43.52%	3.63%	1.93%
%age of samples with MOS >=1 to <2 (Poor)	2.62%	17.62%	3.05%	1.34%

Table-15: Summary of speech quality (MOS) samples.

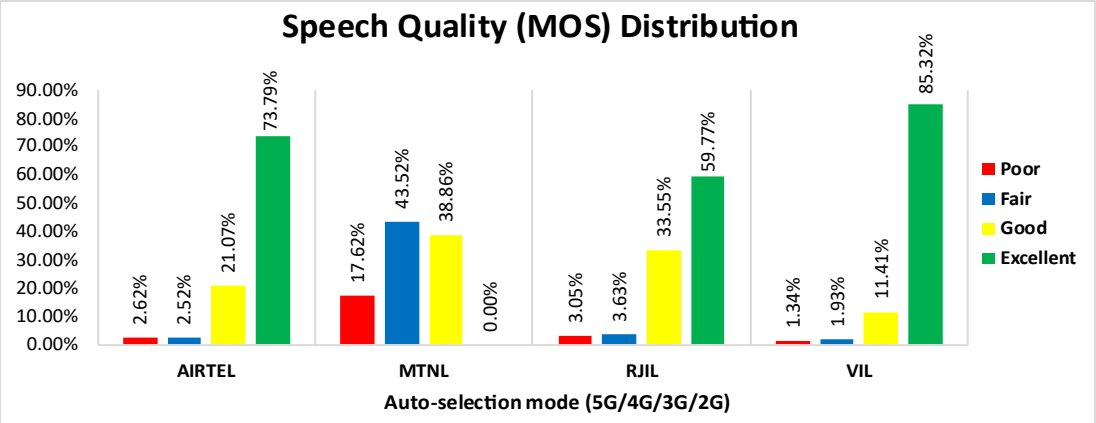


Figure-15: Distribution of samples in MOS range.

(f) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	MTNL	RJIL	VIL
5G	12.66%	NA	84.29%	4.00%
4G	87.32%	NA	15.71%	13.48%
3G	NA	46.93%	NA	NA
2G	0.00%	20.66%	NA	82.51%
Limited Service	0.02%	32.41%	0.00%	0.01%

Table-16: Time spent on technology during drive test.

Note-

- NA- Service provider doesn't provide services in respective technology.

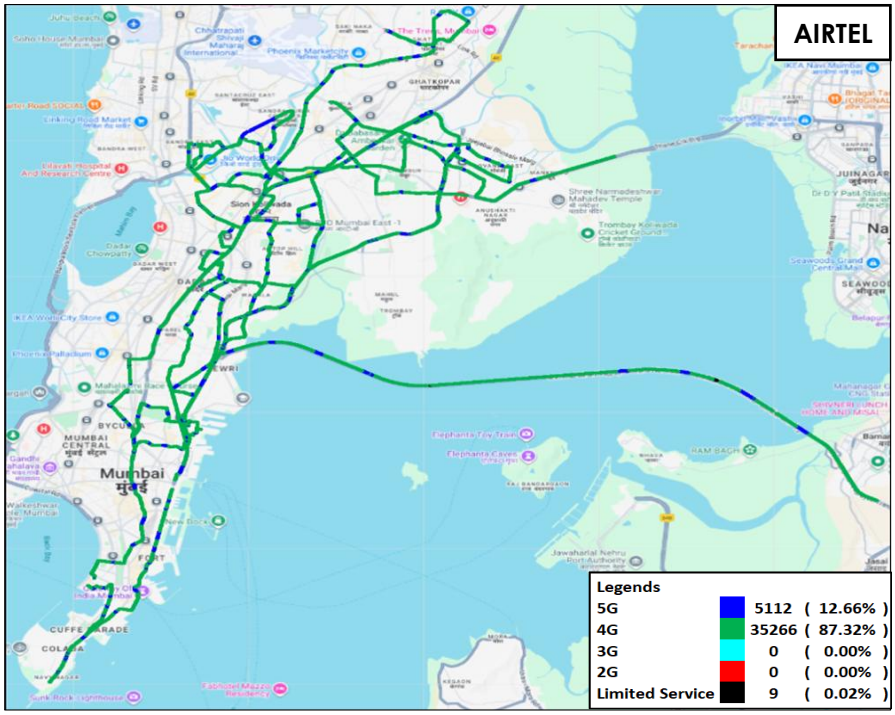


Figure-16: Serving technology plots in auto-selection mode (5G/4G/3G/2G) -AIRTEL.

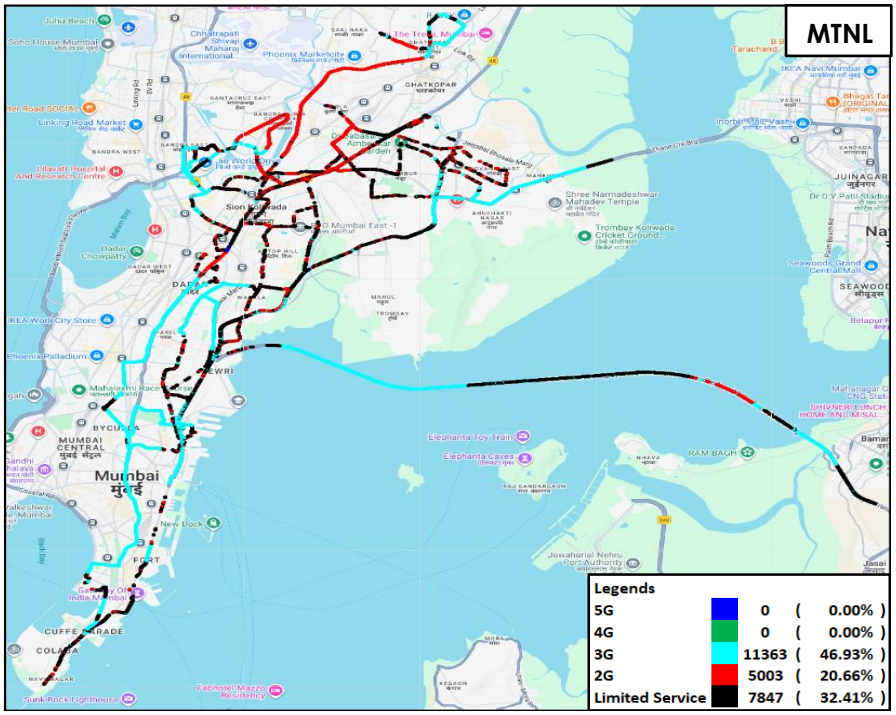


Figure-17: Serving technology plots in auto-selection mode (5G/4G/3G/2G) -MTNL.

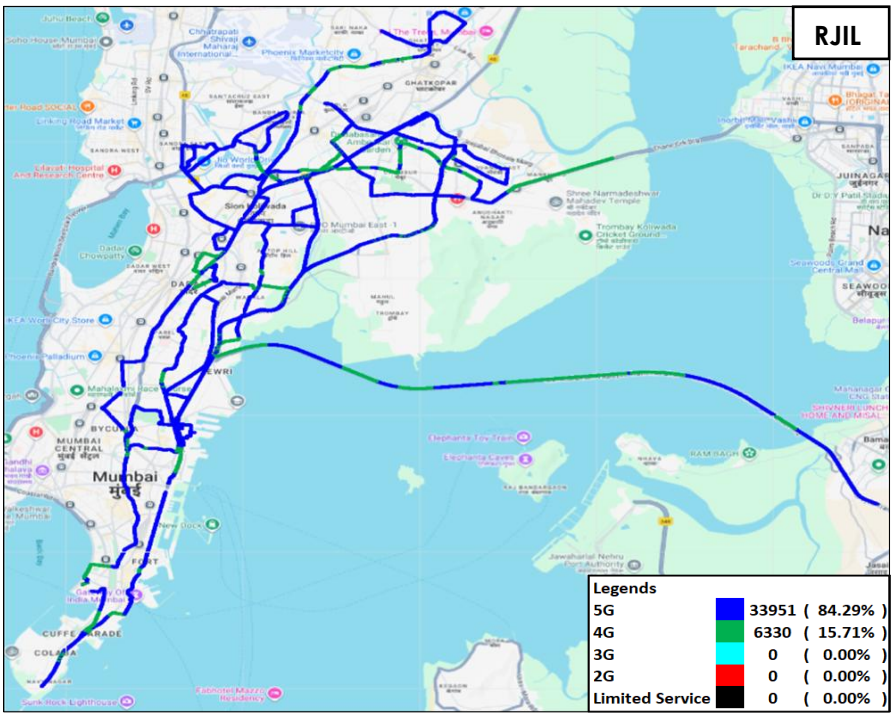


Figure-18: Serving technology plots in auto-selection mode (5G/4G/3G/2G)- RJIL.

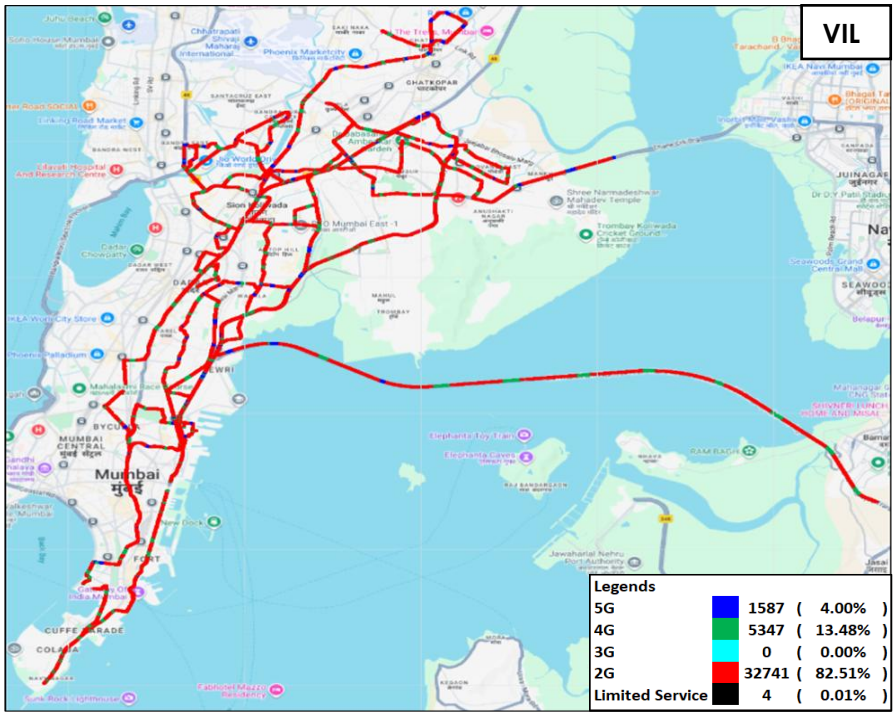


Figure-19: Serving technology plots in auto-selection mode (5G/4G/3G/2G) – VIL.

(g) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G). (Refer figure-48, 49, 50 & 51 for map view)

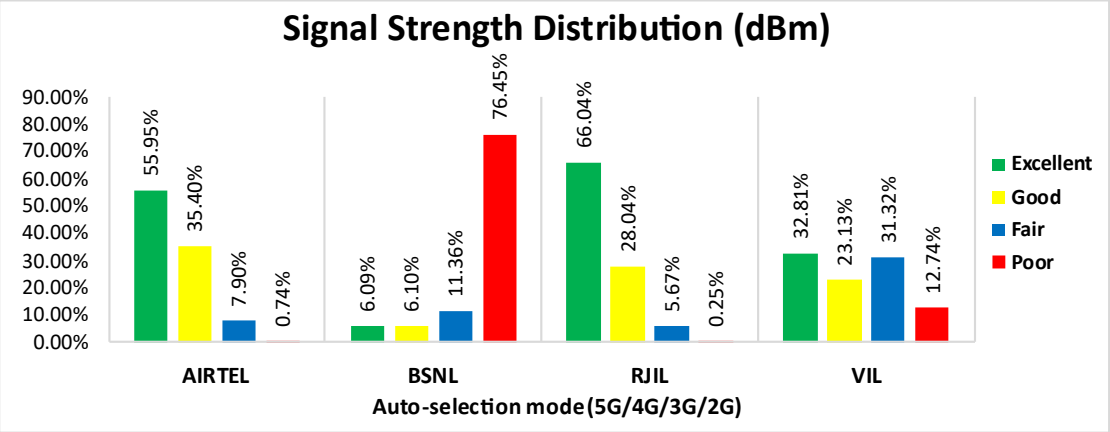


Figure-20: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

Observations:

- Airtel has 56% of samples falling in the excellent signal strength category.
- MTNL has 6% of samples falling in the excellent signal strength category.
- RJIL has 66% of samples falling in the excellent signal strength category.
- VIL has 33% of samples falling in the excellent signal strength category.

4.2.3Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	MTNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	98.75	0.01	244.45	57.72
	80th Percentile	155.10	0.01	381.26	78.58
	20th Percentile	35.36	0.01	95.44	38.24
Upload Throughput (Mbits/s)	Average	29.46	0.09	36.71	21.26
	80th Percentile	49.00	0.09	56.52	33.47
	20th Percentile	10.82	0.08	14.15	8.24
Latency (ms)	50th Percentile	31.77	-	20.73	12.84

Table-17: Summary of Data performance in network auto-selection mode.

Note-"- "Tests were failed.

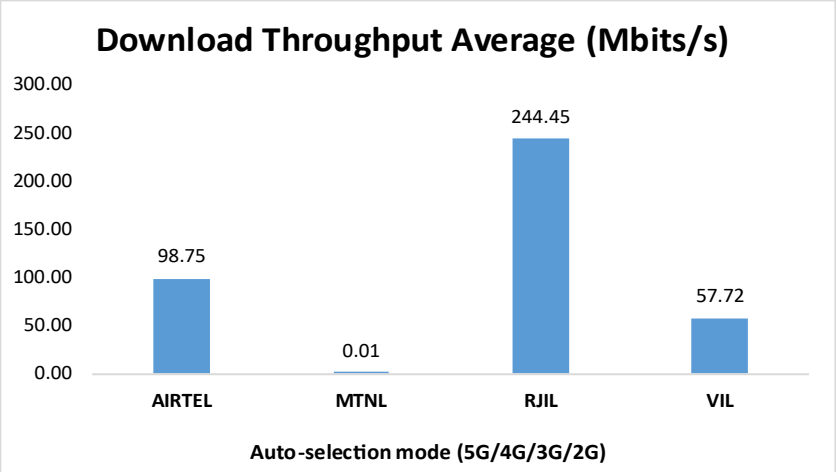


Figure- 21: Download throughput

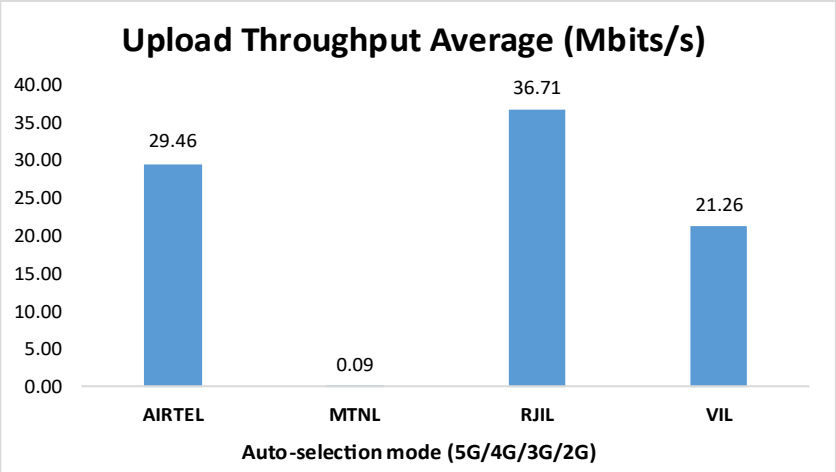


Figure- 22: Upload throughput

4.3 Hotspots

Hotspot testing has been done on 6th November 2025 and 7th November 2025. Seven locations have been tested. (refer table-1)

4.3.1 Locations

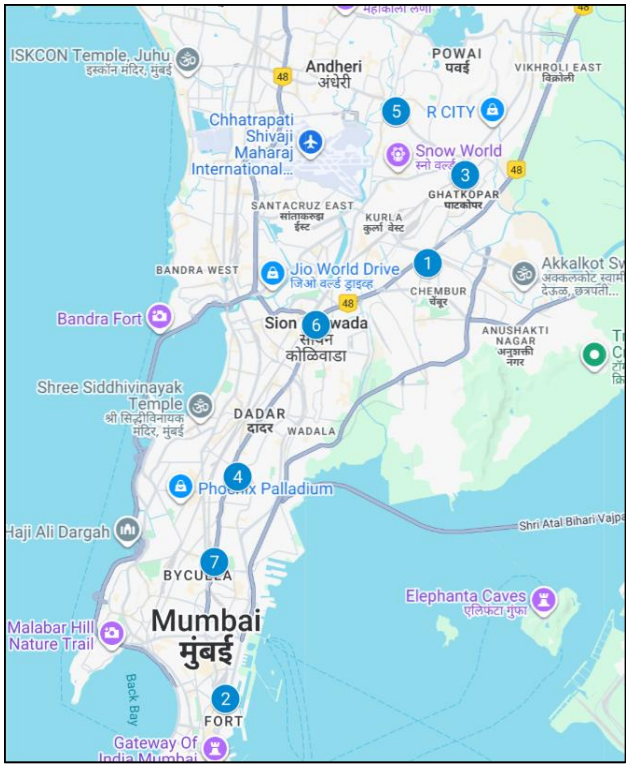


Figure- 23: Hotspot locations

4.3.2 Hotspot covered

1. Collector Office Chembur East
2. CSMT Railway Station
3. Ghatkopar Railway Station
4. Kem Hospital Sion Koliwada
5. Saki Naka Metro Station
6. Sion Circle and Market Area Sion Koliwada
7. Veermata Jijabai Bhosale Udyan and Museum Byculla

4.3.3 Voice performance

Overall Voice Performance				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Call Attempt	70	70	70	70
Call Setup Success Rate %	98.57	42.86	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.26	3.85	0.50	4.49

Table-18: Overall summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Collector Office Chembur East				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	0.00	100.00	100.00
Drop Call Rate %	0.00	-	0.00	0.00
Call Setup Time-Average (Second)	1.29	-	0.51	4.46

Table-19: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-"Call setup time & drop call rate have not been reported as all calls were failed at this location.

CSMT Railway Station				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	0.00	100.00	100.00
Drop Call Rate %	0.00	-	0.00	0.00
Call Setup Time-Average (Second)	1.05	-	0.49	4.63

Table-20: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-"Call setup time & drop call rate have not been reported as all calls were failed at this location.

Ghatkopar Railway Station				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	90.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.27	2.23	0.44	4.53

Table-21: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Kem Hospital Sion Koliwada				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.13	7.14	0.47	4.54

Table-22: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Saki Naka Metro Station				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	0.00	100.00	100.00
Drop Call Rate %	0.00	-	0.00	0.00
Call Setup Time-Average (Second)	1.27	-	0.44	4.57

Table-23: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-"Call setup time & drop call rate have not been reported as all calls were failed at this location.

Sion Circle and Market Area Sion Koliwada				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	0.00	100.00	100.00
Drop Call Rate %	0.00	-	0.00	0.00
Call Setup Time-Average (Second)	1.26	-	0.50	4.49

Table-24: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-"Call setup time & drop call rate have not been reported as all calls were failed at this location.

Veermata Jijabai Bhosale Udyan and Museum Byculla				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.57	2.17	0.63	4.24

Table-25: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

4.3.4 Data performance (Auto-selection mode 5G/4G/3G/2G)

Overall Data Performance				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	139.66	5.24	298.67	63.33
Download Throughput 80th Percentile (Mbit/s)	234.45	7.33	438.73	82.36
Download Throughput 20th Percentile (Mbit/s)	46.36	3.36	139.63	30.45
Download Session Setup Success Rate %	100.00	28.57	100.00	100.00
Upload Throughput Average (Mbits/s)	34.56	1.36	31.05	23.05
Upload Throughput 80th Percentile (Mbit/s)	49.13	2.47	40.93	32.90
Upload Throughput 20th Percentile (Mbit/s)	20.22	0.48	10.91	11.25
Upload Session Setup Success Rate %	97.14	34.29	100.00	100.00
Web Browsing Delay (Second)	2.21	2.06	1.34	1.29
Youtube Initial Buffer Delay (Second)	1.99	2.63	0.70	1.22
Latency (ms) - 50th Percentile	33.85	34.27	21.44	18.19
Jitter (ms)	9.46	5.74	20.92	4.45
Packet Loss Rate%	0.80	71.50	3.13	0.76
Packet Loss Rate- 90th percentile	1.82	100.00	9.20	1.92

Table-26: Overall Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Collector Office Chembur East				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	250.17	-	170.44	30.56
Download Session Setup Success Rate %	100.00	0.00	100.00	100.00
Upload Throughput Average (Mbits/s)	41.49	-	10.38	30.91
Upload Session Setup Success Rate %	100.00	0.00	100.00	100.00
Web Browsing Delay (Second)	3.40	-	1.40	1.16
Youtube Initial Buffer Delay (Second)	1.68	-	0.64	0.81
Latency (ms) - 50th Percentile	35.38	-	23.87	10.60
Jitter (ms)	7.01	-	95.75	3.32
Packet Loss Rate%	0.30	100.00	21.40	0.00

Table-27: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-" All tests were failed.

CSMT Railway Station				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	115.80	-	194.69	66.09
Download Session Setup Success Rate %	100.00	0.00	100.00	100.00
Upload Throughput Average (Mbits/s)	28.96	-	9.95	41.36
Upload Session Setup Success Rate %	100.00	0.00	100.00	100.00
Web Browsing Delay (Second)	2.85	-	1.67	0.94
Youtube Initial Buffer Delay (Second)	5.75	-	0.89	1.22
Latency (ms) - 50th Percentile	33.38	-	14.42	13.93
Jitter (ms)	8.86	-	9.84	1.52
Packet Loss Rate%	0.10	100.00	0.00	0.20

Table-28: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-" All tests were failed.

Ghatkopar Railway Station				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	35.05	5.61	360.69	7.91
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	12.00	1.96	41.87	7.93
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.35	1.68	1.17	2.14
Youtube Initial Buffer Delay (Second)	0.94	1.77	0.59	3.12
Latency (ms) – 50th Percentile	38.53	37.87	24.23	38.84
Jitter (ms)	22.51	8.44	4.91	11.76
Packet Loss Rate%	3.70	0.30	0.00	1.60

Table-29: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Kem Hospital Sion Koliwada				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	160.56	-	689.76	70.90
Download Session Setup Success Rate %	100.00	0.00	100.00	100.00
Upload Throughput Average (Mbits/s)	43.66	0.09	82.50	14.06
Upload Session Setup Success Rate %	100.00	40.00	100.00	100.00
Web Browsing Delay (Second)	3.26	-	1.22	0.96
Youtube Initial Buffer Delay (Second)	1.68	-	0.69	0.76
Latency (ms) - 50th Percentile	28.76	-	18.85	18.98
Jitter (ms)	7.43	-	3.48	3.82
Packet Loss Rate%	0.10	100.00	0.00	0.00

Table-30: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-"Tests were failed.

Saki Naka Metro Station				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	39.78	-	200.77	78.14
Download Session Setup Success Rate%	100.00	0.00	100.00	100.00
Upload Throughput Average (Mbits/s)	29.34	-	30.40	35.30
Upload Session Setup Success Rate %	100.00	0.00	100.00	100.00
Web Browsing Delay (Second)	2.70	-	1.53	1.10
Youtube Initial Buffer Delay (Second)	2.09	-	0.54	0.58
Latency (ms)- 50th Percentile	36.32	-	21.88	8.04
Jitter (ms)	13.72	-	5.20	2.85
Packet Loss Rate%	1.20	100.00	0.00	0.00

Table-31: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-" All tests were failed.

Sion Circle and Market Area Sion Koliwada				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	246.92	-	413.34	118.54
Download Session Setup Success Rate%	100.00	0.00	100.00	100.00
Upload Throughput Average (Mbits/s)	63.55	-	31.18	11.68
Upload Session Setup Success Rate %	100.00	0.00	100.00	100.00
Web Browsing Delay (Second)	0.88	-	1.06	1.42
Youtube Initial Buffer Delay (Second)	0.89	-	0.74	1.25
Latency (ms)- 50th Percentile	39.45	-	24.13	19.00
Jitter (ms)	4.43	-	4.63	3.00
Packet Loss Rate%	0.20	100.00	0.00	0.10

Table-32: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-" All tests were failed.

Veermata Jijabai Bhosale Udyan and Museum Byculla				
Parameters	**Service Provider**			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	129.31	4.88	60.99	71.20
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	20.05	1.27	11.05	20.09
Upload Session Setup Success Rate %	80.00	100.00	100.00	100.00
Web Browsing Delay (Second)	1.11	2.30	1.32	1.28
Youtube Initial Buffer Delay (Second)	0.87	3.06	0.85	0.81
Latency (ms)- 50th Percentile	25.51	29.46	15.86	22.09
Jitter (ms)	2.27	3.04	23.10	4.93
Packet Loss Rate%	0.00	0.20	0.50	3.40

Table-33: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

4.3.5 Data performance (5G Only & 4G Only Download & Upload Speed)

Overall Data Performance					
Parameters		**Service Provider**			
		AIRTEL	**MTNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	134.32	-	319.76	51.52
	Upload Throughput Average (Mbits/s)	36.85	-	34.13	21.72
4G	**Download Throughput Average (Mbits/s)**	33.56	-	42.39	28.97
	Upload Throughput Average (Mbits/s)	7.11	-	12.21	12.44

Table-34: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Collector Office Chembur East					
Parameters		**Service Provider**			
		AIRTEL	**MTNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	231.42	-	283.92	33.97
	Upload Throughput Average (Mbits/s)	39.43	-	12.87	28.78
4G	**Download Throughput Average (Mbits/s)**	20.65	-	28.50	15.84
	Upload Throughput Average (Mbits/s)	9.79	-	4.37	17.67

Table-35: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

CSMT Railway Station					
Parameters		**Service Provider**			
		AIRTEL	**MTNL**	**RJIL**	**VIL**
5G	**Download Throughput Average (Mbits/s)**	140.91	-	186.25	68.33
	Upload Throughput Average (Mbits/s)	38.43	-	16.68	43.79
4G	**Download Throughput Average (Mbits/s)**	36.43	-	23.04	40.15
	Upload Throughput Average (Mbits/s)	2.80	-	4.15	20.85

Table-36: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Ghatkopar Railway Station					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	28.27	-	336.46	8.17
	Upload Throughput Average (Mbits/s)	12.16	-	40.87	7.07
4G	Download Throughput Average (Mbits/s)	5.50	-	66.73	4.64
	Upload Throughput Average (Mbits/s)	4.63	-	19.01	4.91

Table-37: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Kem Hospital Sion Koliwada					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	150.50	-	690.41	71.15
	Upload Throughput Average (Mbits/s)	36.99	-	83.04	8.42
4G	Download Throughput Average (Mbits/s)	52.62	-	52.02	33.15
	Upload Throughput Average (Mbits/s)	5.35	-	17.63	7.05

Table-38: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Saki Naka Metro Station					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	45.05	-	133.39	79.40
	Upload Throughput Average (Mbits/s)	27.06	-	32.45	30.39
4G	Download Throughput Average (Mbits/s)	41.17	-	9.27	53.72
	Upload Throughput Average (Mbits/s)	8.41	-	8.08	13.10

Table-39: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Sion Circle and Market Area Sion Koliwada					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	282.25	-	458.01	66.35
	Upload Throughput Average (Mbits/s)	59.25	-	39.16	11.87
4G	Download Throughput Average (Mbits/s)	51.62	-	79.35	49.36
	Upload Throughput Average (Mbits/s)	16.97	-	19.83	14.81

Table-40: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Veermata Jijabai Bhosale Udyan and Museum Byculla					
Parameters		Service Provider			
		AIRTEL	MTNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	61.87	-	149.87	24.61
	Upload Throughput Average (Mbits/s)	44.60	-	13.81	-
4G	Download Throughput Average (Mbits/s)	26.92	-	37.81	5.96
	Upload Throughput Average (Mbits/s)	1.83	-	12.43	8.67

Table-41: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

4.4 Walk Test

Walk Test has been conducted on 6th November 2025 and 7th November 2025. Two locations have been tested in the city. (refer table-1)

4.4.1 Walk test locations

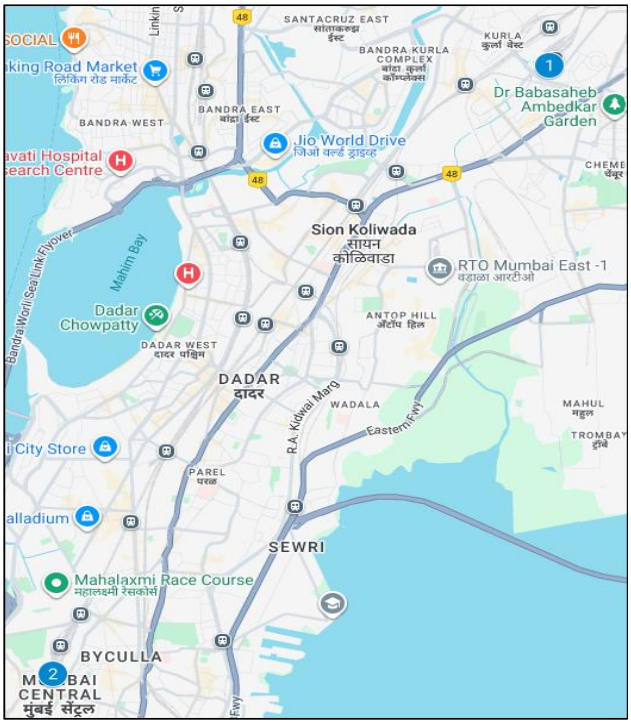


Figure-24: Walk Test locations.

4.4.2 Walk Test Covered

1. Lokmanya Tilak Terminus
2. Tata Memorial Hospital and Wadala Station East

4.4.3 Voice Performance

Lokmanya Tilak Terminus				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Call Attempt	18	17	19	18
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	11.76	0.00	0.00
Call Setup Time-Average (Second)	1.30	5.25	0.46	4.53

Table-42: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Tata Memorial Hospital and Wadala Station East				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Call Attempt	10	11	10	8
Call Setup Success Rate %	100.00	72.73	100.00	100.00
Drop Call Rate %	0.00	37.50	0.00	0.00
Call Setup Time-Average (Second)	1.30	6.10	0.55	4.24

Table-43: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

4.4.4 Data Performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Lokmanya Tilak Terminus				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	70.87	-	132.56	48.90
Download Session Setup Success Rate %	100.00	0.00	100.00	100.00
Upload Throughput Average (Mbits/s)	30.01	-	33.66	24.23
Upload Session Setup Success Rate %	100.00	0.00	100.00	100.00
Latency (ms) - 50th Percentile	38.58	-	20.20	16.09

Table-44: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-"All tests were failed.

Tata Memorial Hospital and Wadala Station East				
Parameters	**Service Provider**			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
Download Throughput Average (Mbits/s)	48.03	-	75.65	75.48
Download Session Setup Success Rate %	100.00	0.00	100.00	100.00
Upload Throughput Average (Mbits/s)	8.76	-	13.38	21.89
Upload Session Setup Success Rate %	100.00	0.00	100.00	100.00
Latency (ms) - 50th Percentile	48.03	-	28.06	11.91

Table-45: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note-"-"All tests were failed.

4.5 Railway

Drive test has been conducted on 4th November 2025 covering one Railway route. (Refer Table-1)

4.5.1 Drive test route

Figure-25: Drive test route coastal

4.5.2 Routes Covered

1. CSMT to Khopoli

4.5.3 Voice Performance

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
Call Attempts	48	136	49	64
Call Setup Success Rate %	100.00	25.74	97.96	79.69
Drop Call Rate %	0.00	20.00	2.08	49.02
Call Setup Time Average (Second)	1.31	6.25	0.71	6.33
Handover Success Rate %	100.00	100.00	99.91	96.74

Table-46: Summary of voice call performance in network auto-selection mode.

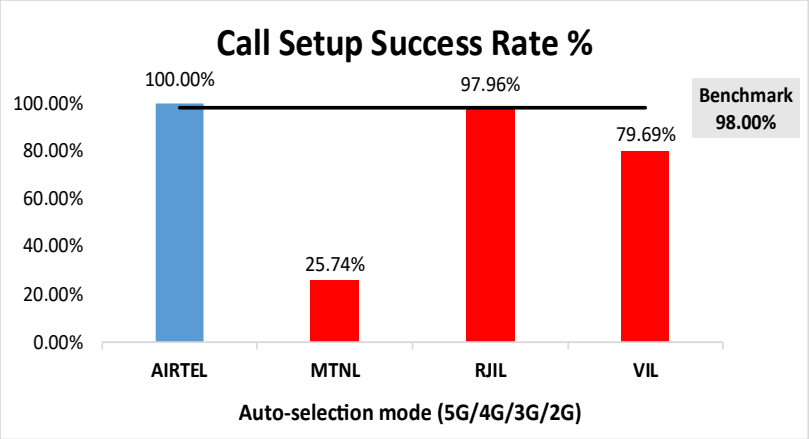


Figure-26: Performance for call setup success rate.

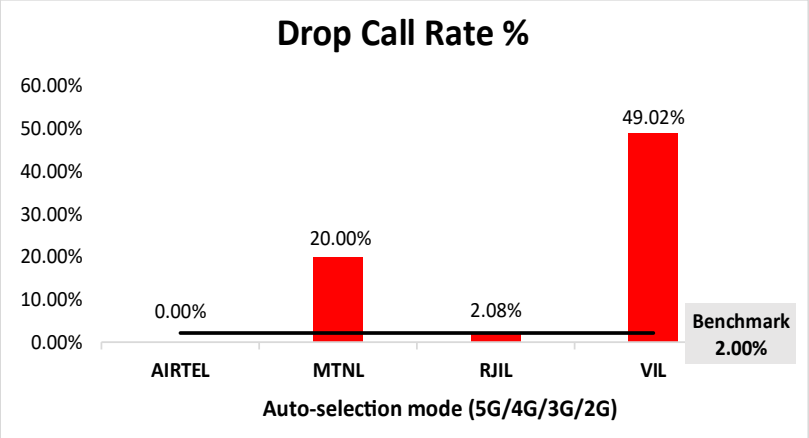


Figure-27: Performance for drop call rate.

(b) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
5G	1.65%	NA	25.57%	0.00%
4G	98.35%	NA	74.43%	7.48%
3G	NA	28.46%	NA	NA
2G	0.00%	9.95%	NA	92.15%
Limited Service	0.00%	61.59%	0.00%	0.37%

Table-47: Time spent on technology during drive test.

Note-

- NA- Service provider doesn't provide services in respective technology.

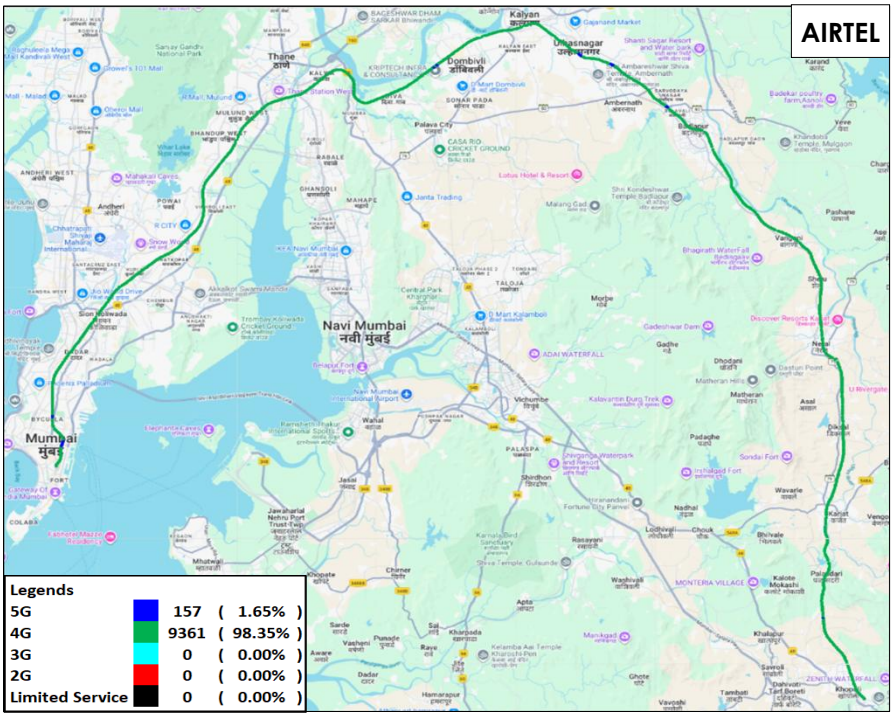


Figure-28: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-AIRTEL.

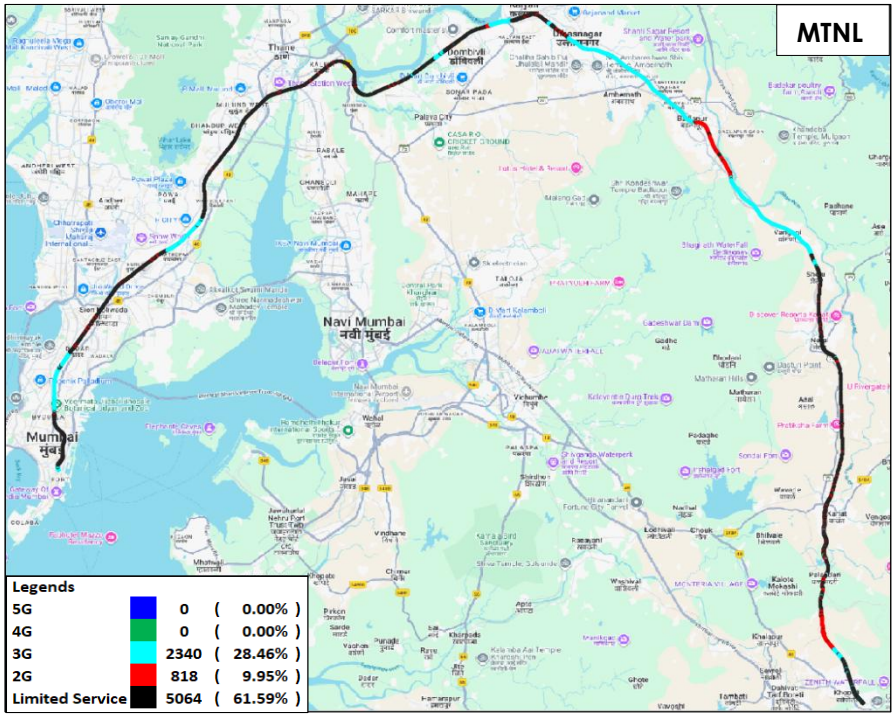


Figure-29: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-MTNL.

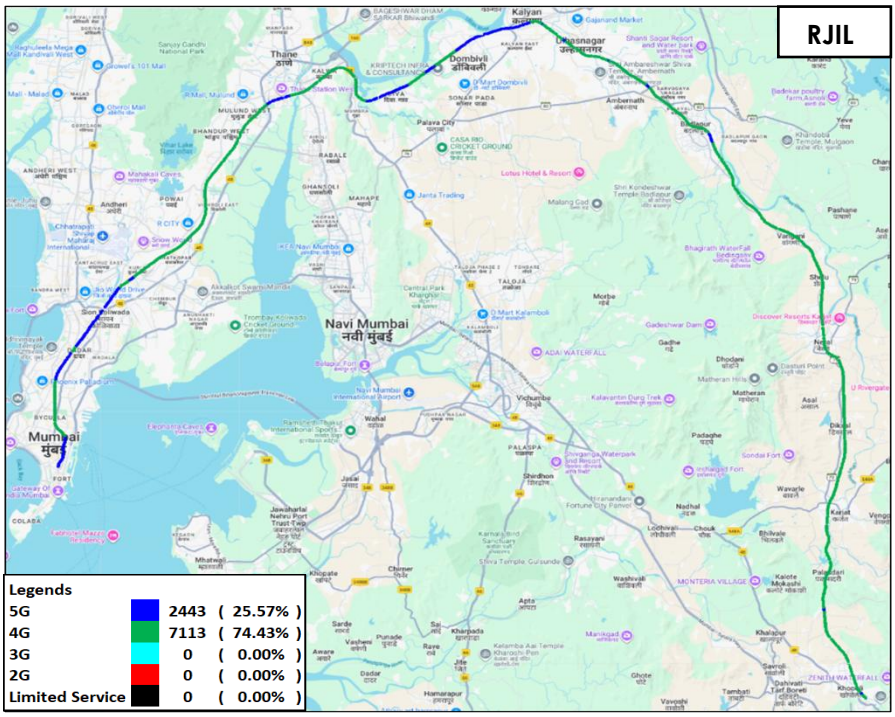


Figure-30: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-RJIL.

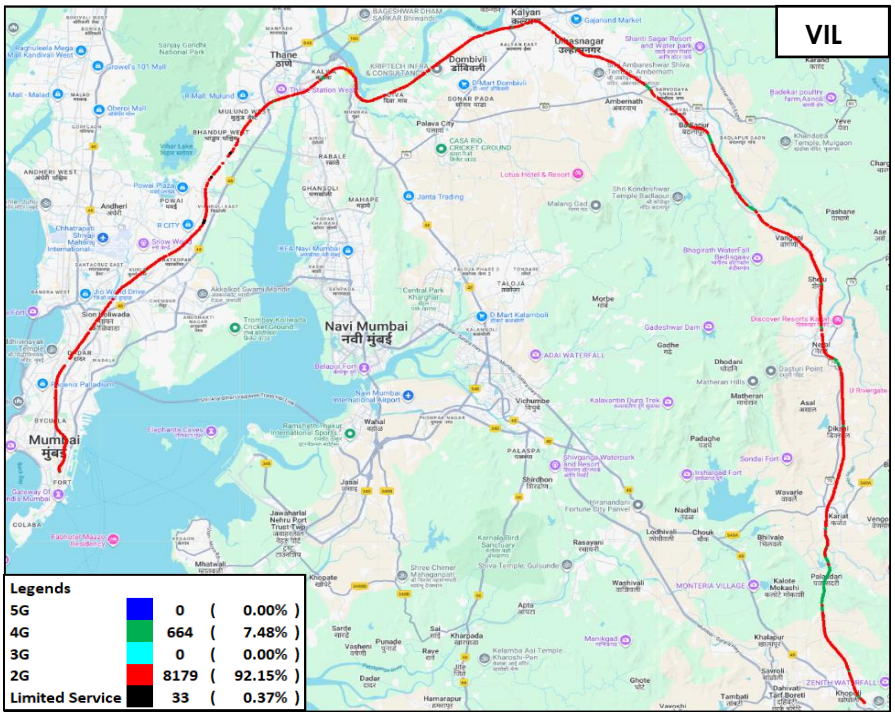


Figure-31: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-VIL.

(c) Network Signal Strength Distribution: The following chart provide signal strength distribution for auto-selection mode (5G/4G/3G/2G). (Refer figure-52, 53, 54 & 55 for map view)

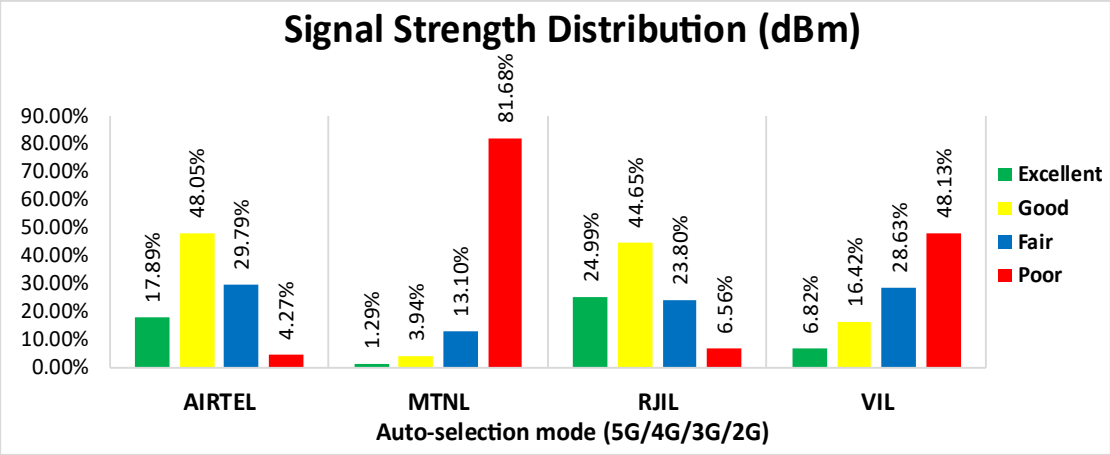


Figure-32: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

Observations:

- Airtel has 18% of samples falling in the excellent signal strength category.
- MTNL has 1% of samples falling in the excellent signal strength category.
- RJIL has 25% of samples falling in the excellent signal strength category.
- VIL has 7% of samples falling in the excellent signal strength category.

4.5.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	MTNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	9.03	0.08	77.70	11.35
	80th Percentile	14.07	0.12	152.41	20.06
	20th Percentile	1.62	0.04	11.56	1.54
Upload Throughput (Mbits/s)	Average	7.33	0.08	15.09	7.53
	80th Percentile	10.58	0.08	19.22	11.74
	20th Percentile	2.34	0.08	3.09	2.41
Latency (ms)	50th Percentile	57.90	-	25.91	30.69

Table-48: Summary of Data performance in network auto-selection mode.

Note- "-"Test were failed.

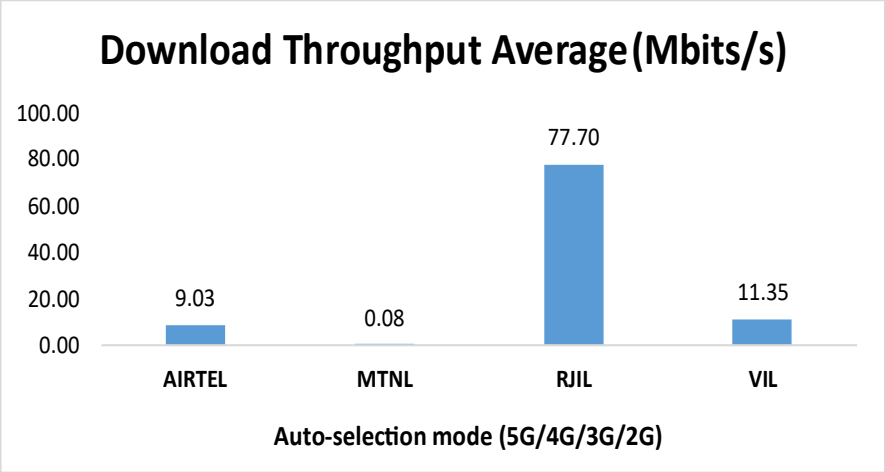


Figure-33: Download throughput

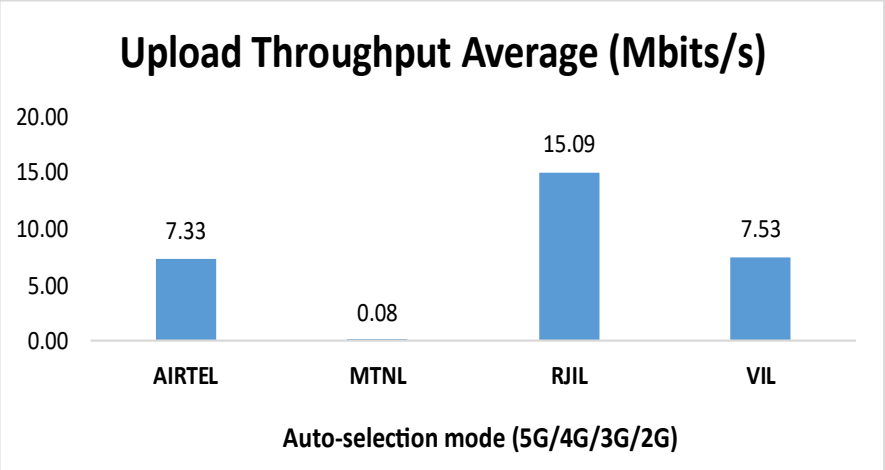


Figure-34: Upload throughput

4.6 Coastal

Drive test has been conducted on 6th November 2025 covering one Coastal route. (Refer Table-1)

4.6.1 Drive test route

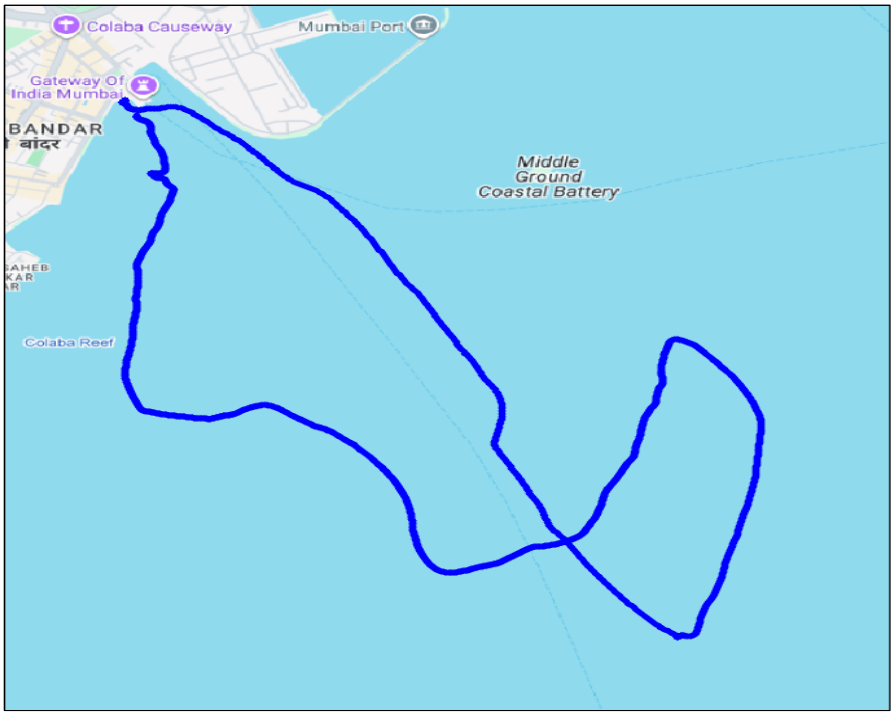


Figure-35: Drive test route coastal

4.6.2 Routes Covered

1. Gateway of India - Karanja - Gateway of India

4.6.3 Voice Performance

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	MTNL	RJIL	VIL
Call Attempts	27	43	27	26
Call Setup Success Rate %	96.30	0.00	100.00	88.46
Drop Call Rate %	0.00	-	0.00	0.00
Call Setup Time Average (Second)	2.85	-	0.72	6.84
Handover Success Rate %	100.00	-	98.78	91.07

Table-49: Summary of voice call performance in network auto-selection mode.

Note- "-"Call setup time & drop call rate have not been reported as all calls were failed at this location.

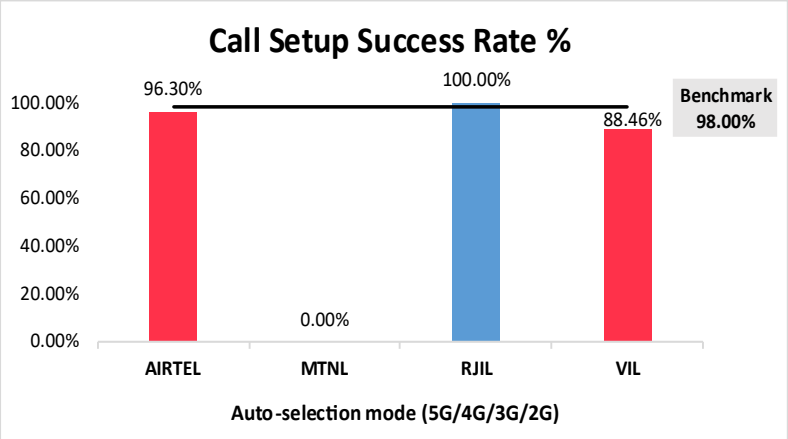


Figure-36: Performance for call setup success rate.

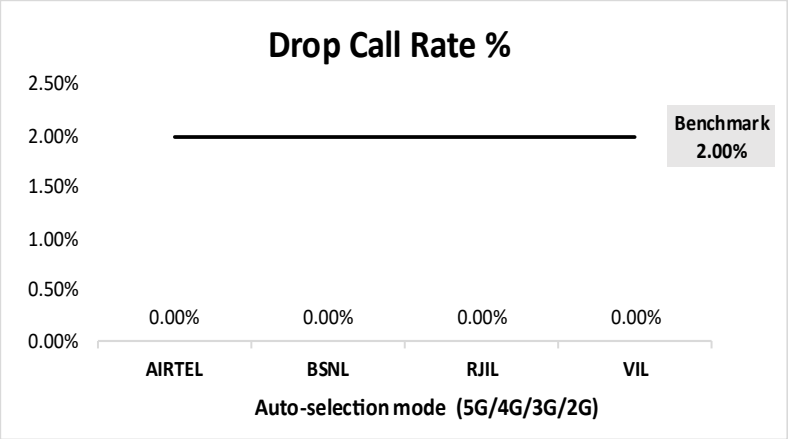


Figure-37: Performance for drop call rate.

(b) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	**MTNL**	**RJIL**	**VIL**
5G	6.01%	NA	35.10%	2.97%
4G	93.99%	NA	64.90%	18.28%
3G	NA	1.72%	NA	NA
2G	0.00%	0.00%	NA	78.74%
Limited Service	0.00%	98.28%	0.00%	0.00%

Table-50: Time spent on technology during drive test.

Note-

- NA- Service provider doesn't provide services in respective technology.

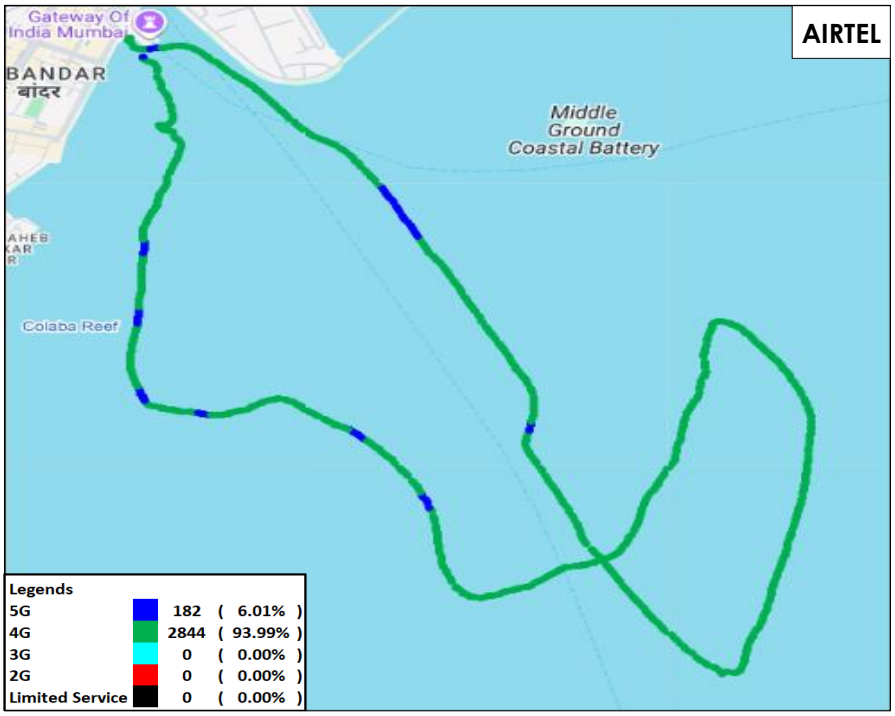


Figure-38: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-AIRTEL.

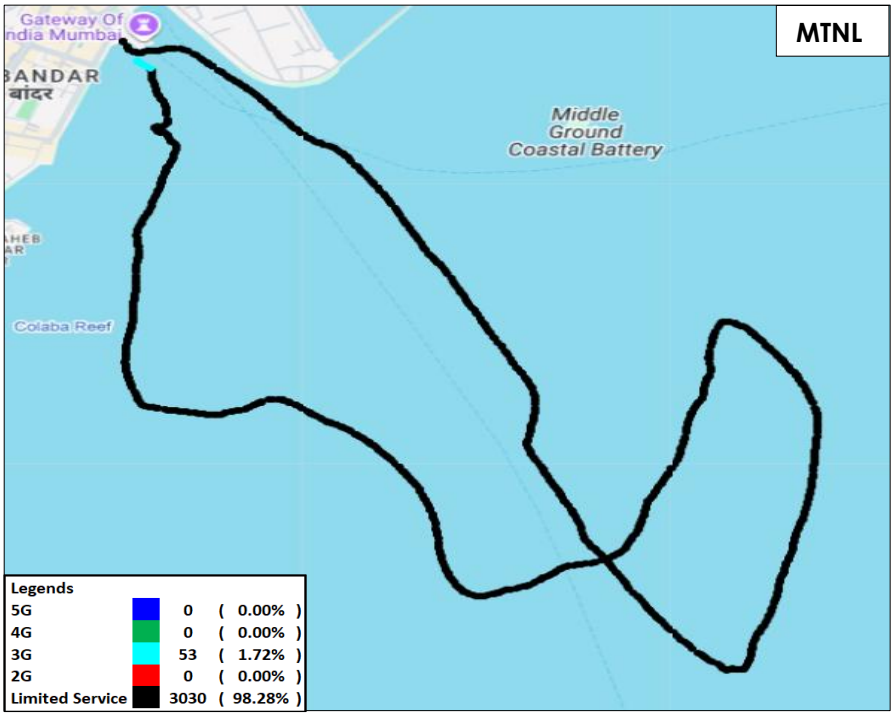


Figure-39: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-MTNL.

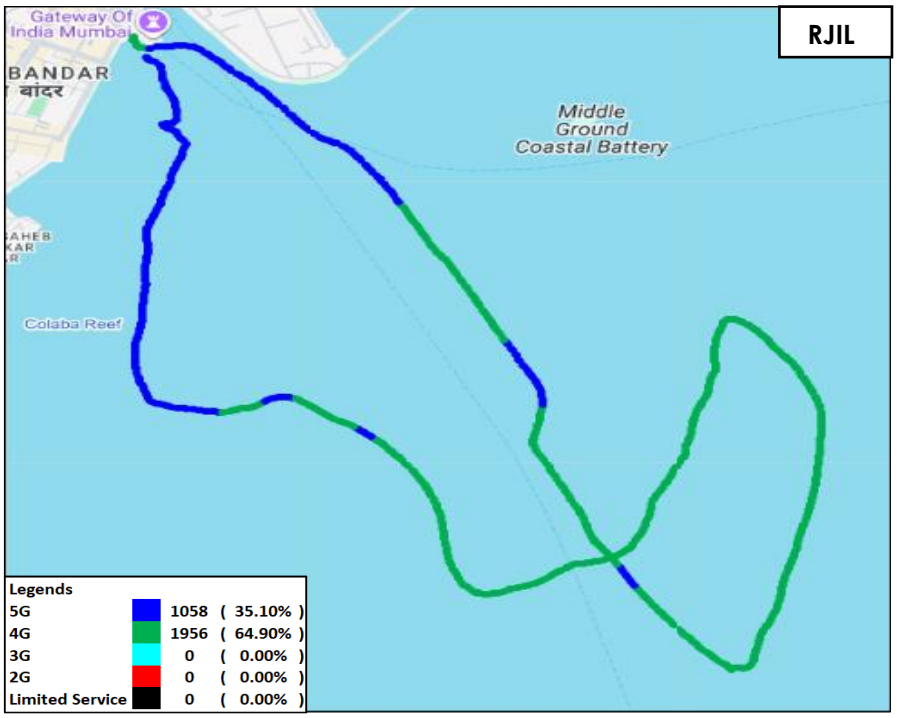


Figure-40: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-RJIL.

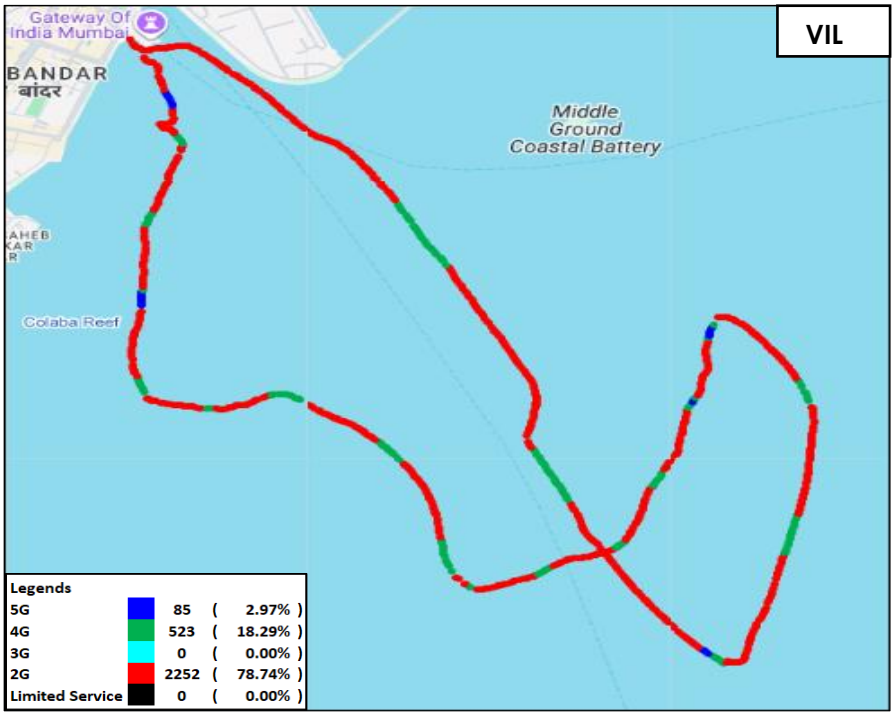


Figure-41: Serving technology plots in auto-selection mode (5G/4G/3G/2G)-VIL.

(c) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G). (Refer figure-56, 57, 58 & 59 for map view)

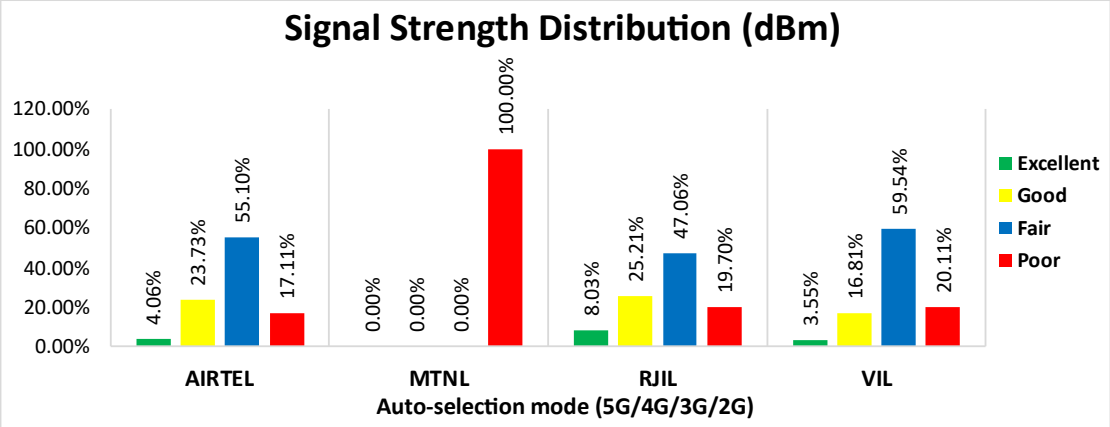


Figure-42: Signal strength distribution auto-selection mode 5G/4G/3G/2G.

Observations:

- Airtel has 4% of samples falling in the excellent signal strength category.
- MTNL has 0% of samples falling in the excellent signal strength category.
- RJIL has 8% of samples falling in the excellent signal strength category.
- VIL has 4% of samples falling in the excellent signal strength category.

4.6.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	MTNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	42.53	-	74.65	30.88
	80th Percentile	76.49	-	141.65	63.80
	20th Percentile	4.65	-	9.36	5.69
Upload Throughput (Mbits/s)	Average	15.79	-	5.77	10.56
	80th Percentile	41.28	-	8.27	21.34
	20th Percentile	1.95	-	2.05	1.51
Latency (ms)	50th Percentile	39.86	-	18.62	19.11

Table-51: Summary of Data performance in network auto-selection mode.

Note- "-"Test were failed.

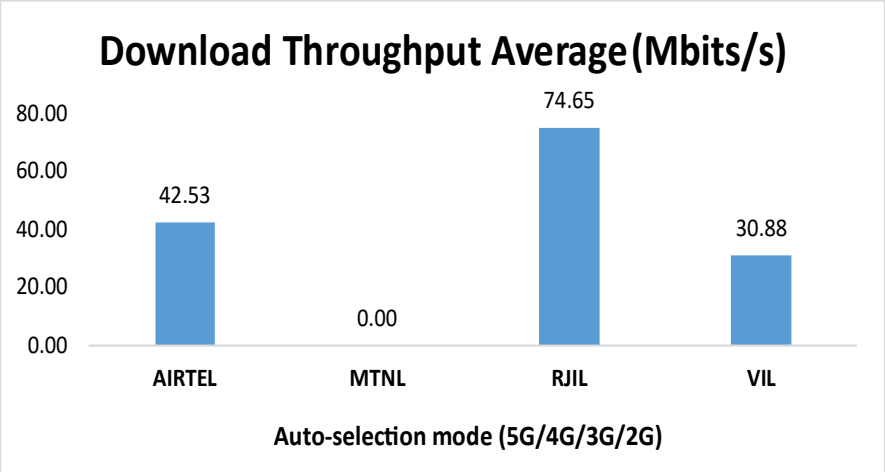


Figure-43: Download throughput

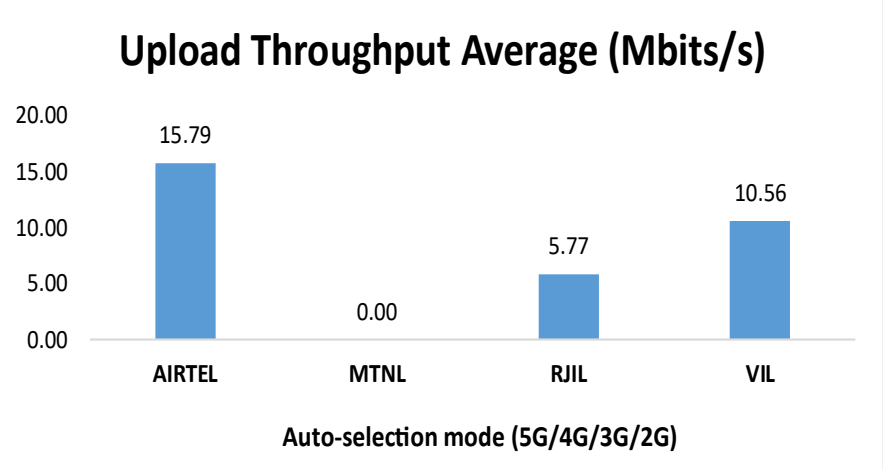


Figure-44: Upload throughput

5. Voice & Data Key findings

5.1 Overall Voice

1. **Call Setup Success Rate:**
   a) Airtel, MTNL and VIL have 97.65%, 39.41% and 99.12% call setup success rate respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, MTNL, RJIL and VIL have 99.62%, 28.52%, 99.81% and 96.07% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

2. **Call Setup Time**:
   a) Airtel, MTNL and VIL call setup time is 5.37, 3.85 & 5.03 seconds respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, MTNL, RJIL & VIL call setup time is 1.32, 4.71, 0.60 and 5.07 seconds respectively in Auto-selection mode (5G/4G/3G/2G). (refer table-5)

3. **Call Silence/Mute Rate**: In packet switched network (4G/5G) Airtel, VIL & RJIL have 2.25%, 1.40% & 1.12% silence call rate respectively. Further RJIL has higher RTP packet loss rate in downlink (1.14%) compared to Airtel (1.03%) & VIL (1.01%). In uplink the RTP packet loss rate is higher for Airtel (0.91%) compared to RJIL (0.89%) & VIL (0.85%). (refer table-6)

4. **Drop Call Rate**:
   a) Airtel, MTNL and VIL drop call rate 0.30%, 32.84% and 0.88% respectively in 3G/2G network mode. (refer table-3)

   b) Airtel, MTNL, RJIL and VIL drop call rate 0.00%, 22.47%, 0.56% and 6.43% respectively in Auto-selection mode (5G/4G/3G/2G). (refer table-5)

5.2 Overall Data

1. **Data download and upload performance (Overall i.e. LSA):**
   a) Airtel, MTNL, RJIL and VIL average download speeds are 84.99 Mbps, 4.05 Mbps, 221.34 Mbps and 49.79 Mbps respectively. (refer table-9)

   b) Airtel, MTNL, RJIL and VIL average upload speeds are 25.86 Mbps, 1.11 Mbps, 32.82 Mbps and 18.94 Mbps respectively. (refer table-9)

2. **Data download and upload performance (static i.e. while stationary):**
   a) Airtel, MTNL, RJIL and VIL average download speeds are 139.66 Mbps, 5.24 Mbps, 298.67 Mbps and 63.33 Mbps respectively. (refer table-26)

   b) Airtel, MTNL, RJIL and VIL average upload speeds are 34.56 Mbps, 1.36 Mbps, 31.05 Mbps and 23.05 Mbps respectively. (refer table-26)

3. **Data session setup success rate (static i.e. while stationary):**
   a) Airtel, MTNL, RJIL and VIL have 100.00%, 28.57%, 100.00% and 100.00% download session setup success rate respectively. (refer table-26)

   b) Airtel, MTNL, RJIL and VIL have 97.14%, 34.29%, 100.00% and 100.00% upload session setup success rate respectively. (refer table-26)

5.3 Operator wise Key Findings

1. Airtel:

Voice

- 97.65% call setup success rate and 0.30% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-3 and 11)
- 99.62% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-13)
- 98.57% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-18)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at both walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-42 & 43)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) across the railway route. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-46)
- 96.30% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for coastal drive. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-49)

Data

- Airtel has 84.99 Mbps average download speed & 25.86 Mbps average upload speed for LSA. (refer table-9)
- Airtel has 98.75 Mbps average download speed & 29.46 Mbps average upload speed across measured routes for city drive. (refer table-17)
- Ghatkopar Railway Station and Saki Naka Metro Station have less download speed (less than 100 Mbps) out of total 7 hotspot locations for auto-selection mode (5G/4G/3G/2G). (Refer table-29 & 31)
- Ghatkopar Railway Station has less upload speed (less than 20 Mbps) out of total 7 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-29)
- Both Walk test locations have less download speed (less than 100 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table-44 & 45)
- Tata Memorial Hospital and Wadala Station East walk test location has less upload speed (less than 20 Mbps) out of total 2 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table- 45)
- Airtel has 9.03 Mbps average download speed & 7.33 Mbps average upload speed across measured routes for railway drive. (refer table-48)
- Airtel has 42.53 Mbps average download speed & 15.79 Mbps average upload speed across measured routes for coastal drive. (refer table-51)

2. MTNL:

Voice

- 39.41% call setup success rate and 32.84% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3 and 11)

- 28.52% call setup success rate and 22.47% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 26.40% call setup success rate and 28.47% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-13)

- 42.86% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for overall hotspot locations. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-18)

- 100.00% call setup success rate and 11.76% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Lokmanya Tilak Terminus walk test location. Performance is not meeting the benchmark of 2.00% drop call rate. (refer table-42)

- 72.73% call setup success rate and 37.50% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Tata Memorial Hospital and Wadala Station East walk test location. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-43)

- 25.74% call setup success rate and 20.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) across the railway route. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-46)

- 0.00% call setup success rate has been observed in auto-selection mode (5G/4G/3G/2G) for coastal drive. Performance is not meeting the benchmark of 98.00%. Drop call rate has not been reported as all calls were failed. (refer table-49)

Data

- MTNL has 4.05 Mbps average download speed & 1.11 Mbps average upload speed for LSA. (refer table-9)

- MTNL has 0.01 Mbps average download speed & 0.09 Mbps average upload speed across measured routes for city drive. (refer table-17)

- All hotspot locations have less download speed (less than 10 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table-27, 28, 29, 30, 31, 32 & 33)

- All hotspot locations have less upload speed (less than 2 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table-27, 28, 29, 30, 31, 32 & 33)

- All Walk test locations have less download speed (less than 10 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table-44 & 45)

- All Walk test locations have less upload speed (less than 2 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table-44 & 45)

- MTNL has 0.8 Mbps average download speed & 0.8 Mbps average upload speed across measured routes for railway drive. (refer table-48)

- No download & upload speed were reported in MTNL as all sessions were failed across measured routes for coastal drive. (refer table-51)

3. RJIL:

Voice

- 99.81% call setup success rate and 0.56% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 100.00% call setup success rate and 0.55% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-13)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for overall hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-18)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at both walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-42 & 43)

- 97.96% call setup success rate and 2.08% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) across the railway route. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-46)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for coastal drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-49)

Data

- RJIL has 221.34 Mbps average download speed & 32.82 Mbps average upload speed for LSA. (refer table-9)

- RJIL has 244.45 Mbps average download speed & 36.71 Mbps average upload speed across measured routes for city drive. (refer table-17)

- Veermata Jijabai Bhosale Udyan and Museum Byculla has less download speed (less than 100 Mbps) out of total 7 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-33)

- Collector Office Chembur East, CSMT Railway Station and Veermata Jijabai Bhosale Udyan and Museum Byculla have less upload speed (less than 20 Mbps) out of total 7 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-27, 28 & 33)

- Tata Memorial Hospital and Wadala Station East Walk test location has less download speed (less than 100 Mbps) out of total 2 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-45)

- Tata Memorial Hospital and Wadala Station East Walk test location has less upload speed (less than 20 Mbps) out of total 2 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-45)

- RJIL has 77.70 Mbps average download speed & 15.09 Mbps average upload speed across measured routes for railway drive. (refer table-48)

- RJIL has 74.65 Mbps average download speed & 5.77 Mbps average upload speed across measured routes for coastal drive. (refer table-51)

4. VIL:

Voice

- 99.12% call setup success rate and 0.88% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 and 11)

- 96.07% call setup success rate and 6.43% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)

- 98.56% call setup success rate and 2.33% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 2.00% for drop call rate. (refer table-13)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for overall hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-18)

- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at both walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-42 & 43)

- 79.69% call setup success rate and 49.02% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) across the railway route. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-46)

- 88.46% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for coastal drive. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-49)

Data

- VIL has 49.79 Mbps average download speed & 18.94 Mbps average upload speed for LSA. (refer table-9)

- VIL has 57.72 Mbps average download speed & 21.26 Mbps average upload speed across measured routes for city drive. (refer table-17)

- All hotspot locations except Sion Circle and Market Area Sion Koliwada have less download speed (less than 100 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table-27, 28, 29, 30, 31 & 33)

- Ghatkopar Railway Station, Kem Hospital Sion Koliwada and Sion Circle and Market Area Sion Koliwada locations have less upload speed (less than 20 Mbps) out of total 7 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-29,30 & 32)

- Both walk test locations have less download speed (less than 100 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table-44 & 45)

- VIL has 11.35 Mbps average download speed & 7.53 Mbps average upload speed across measured routes for railway drive. (refer table-48)

- VIL has 30.88 Mbps average download speed & 10.56 Mbps average upload speed across measured routes for coastal drive. (refer table-51)

6. Annexure

6.1 Route wise coverage map

6.1.1 City

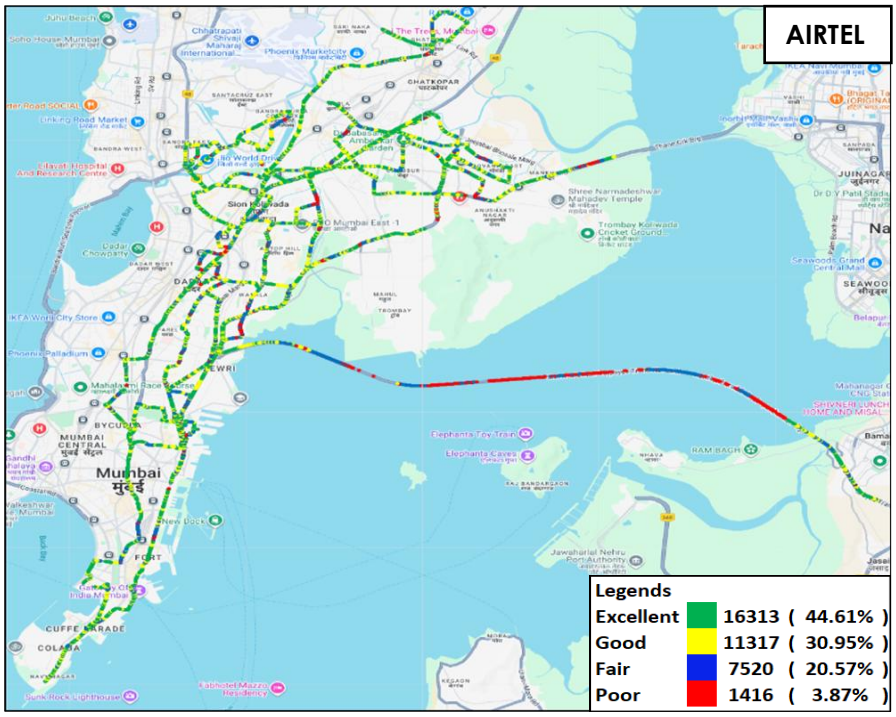


Figure-45: Signal strength 3G/2G network mode – AIRTEL.

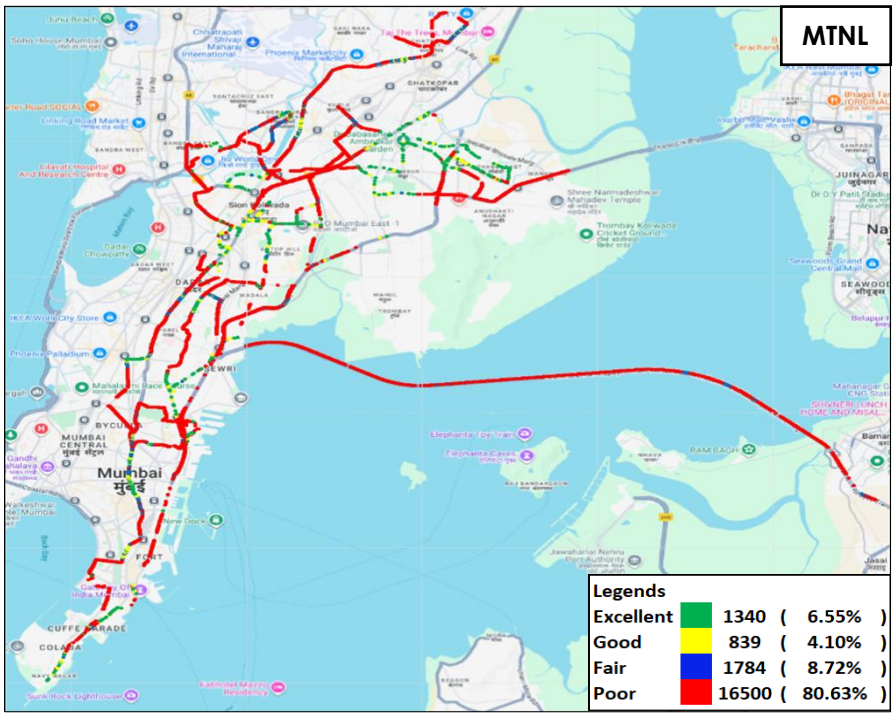


Figure-46: Signal strength 3G/2G network mode – MTNL.

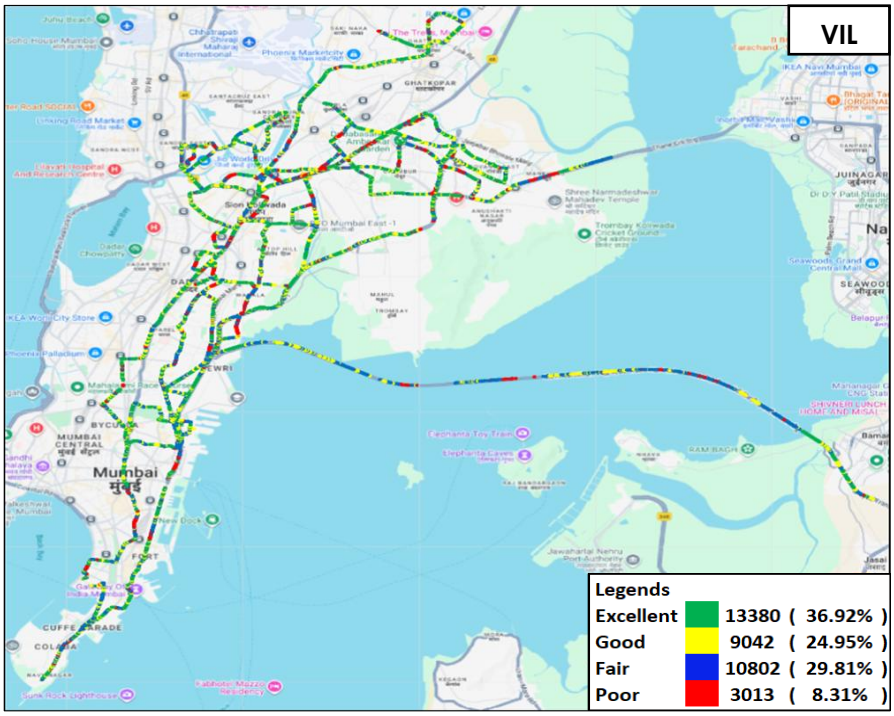


Figure-47: Signal strength 3G/2G network mode – VIL.

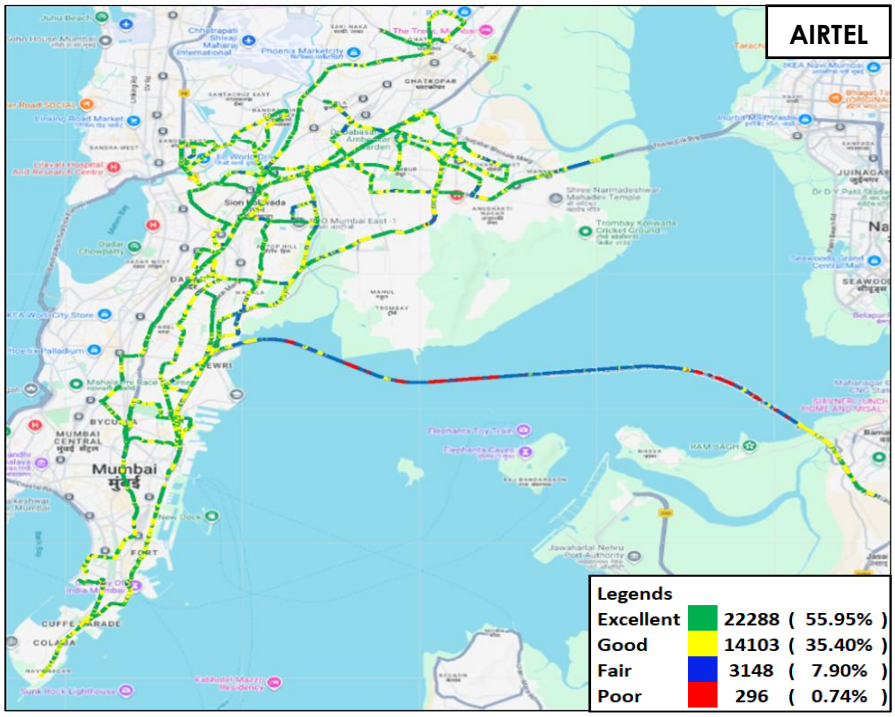


Figure-48: Signal strength auto-selection mode 5G/4G/3G/2G – AIRTEL.

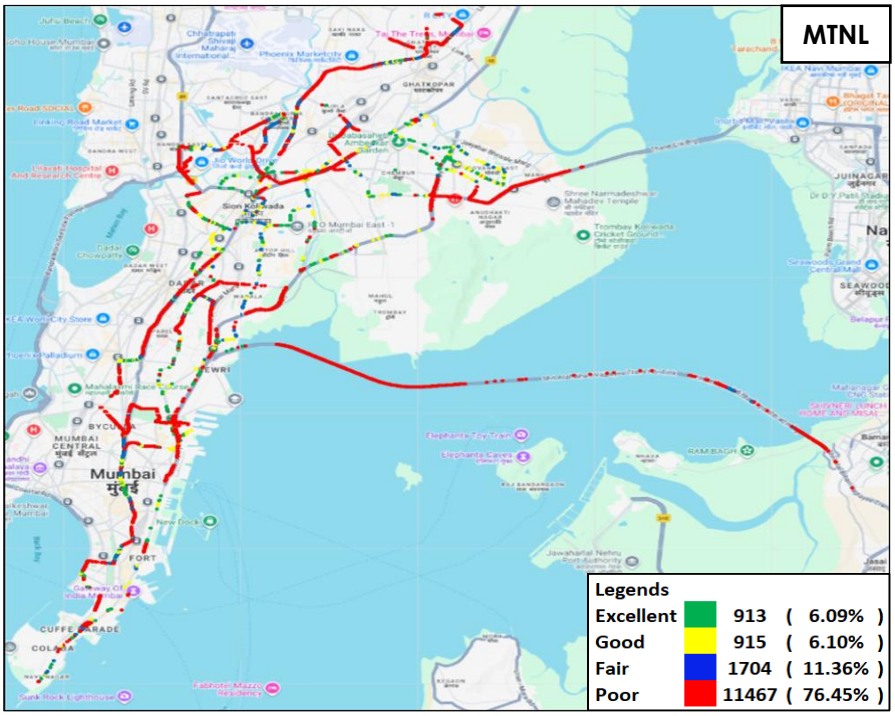


Figure-49: Signal strength auto-selection mode 5G/4G/3G/2G – MTNL.

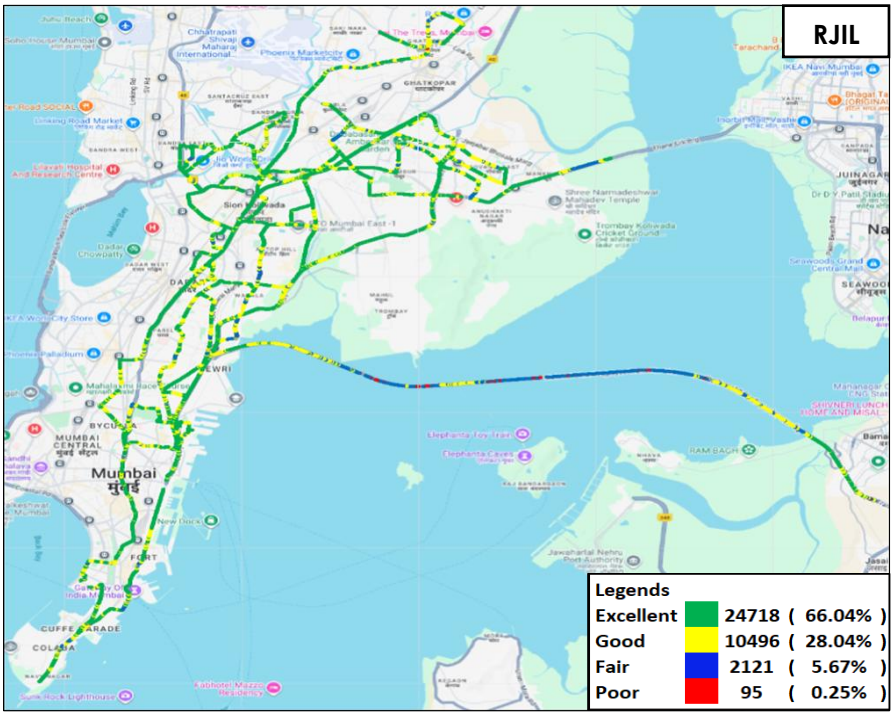


Figure-50: Signal strength auto-selection mode 5G/4G/3G/2G – RJIL.

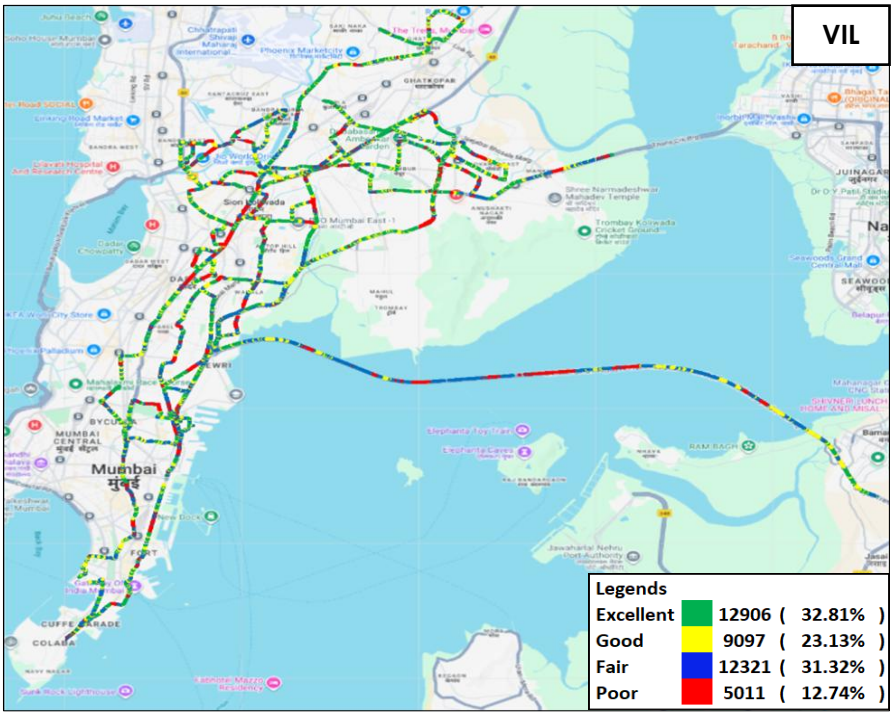


Figure-51: Signal strength auto-selection mode 5G/4G/3G/2G – VIL.

6.1.2 Railway

i) CSMT to Khopoli

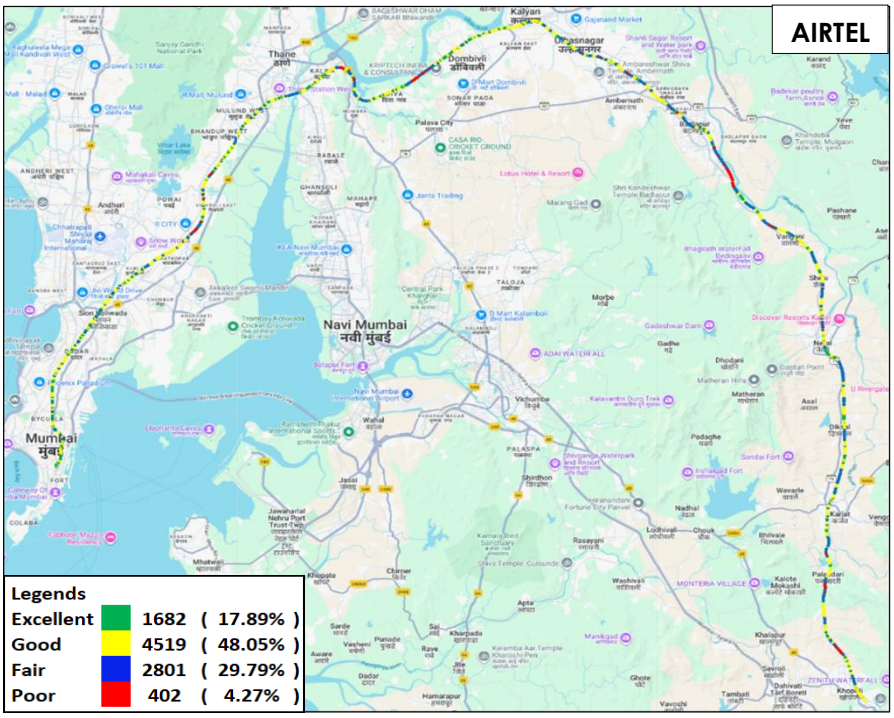


Figure-52: Signal strength auto-selection mode 5G/4G/3G/2G –AIRTEL.

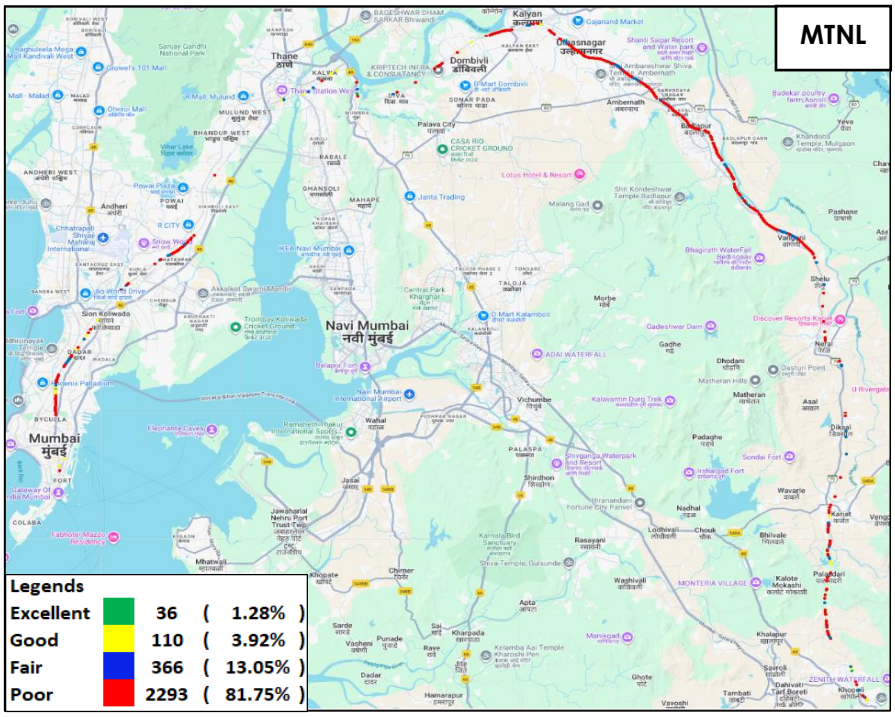


Figure-53: Signal strength auto-selection mode 5G/4G/3G/2G -MTNL

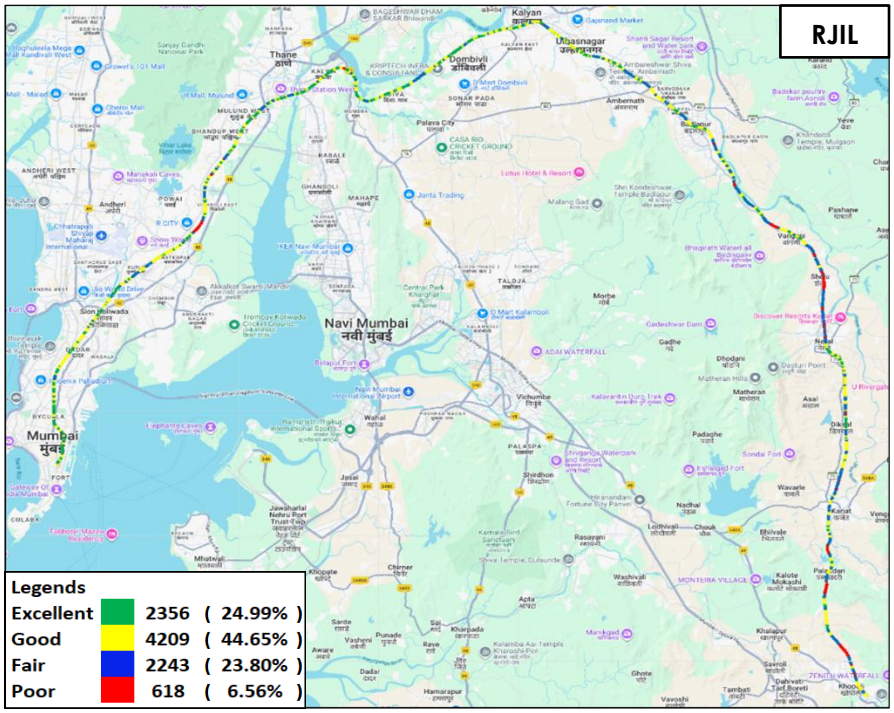


Figure-54: Signal strength auto-selection mode 5G/4G/3G/2G - RJIL

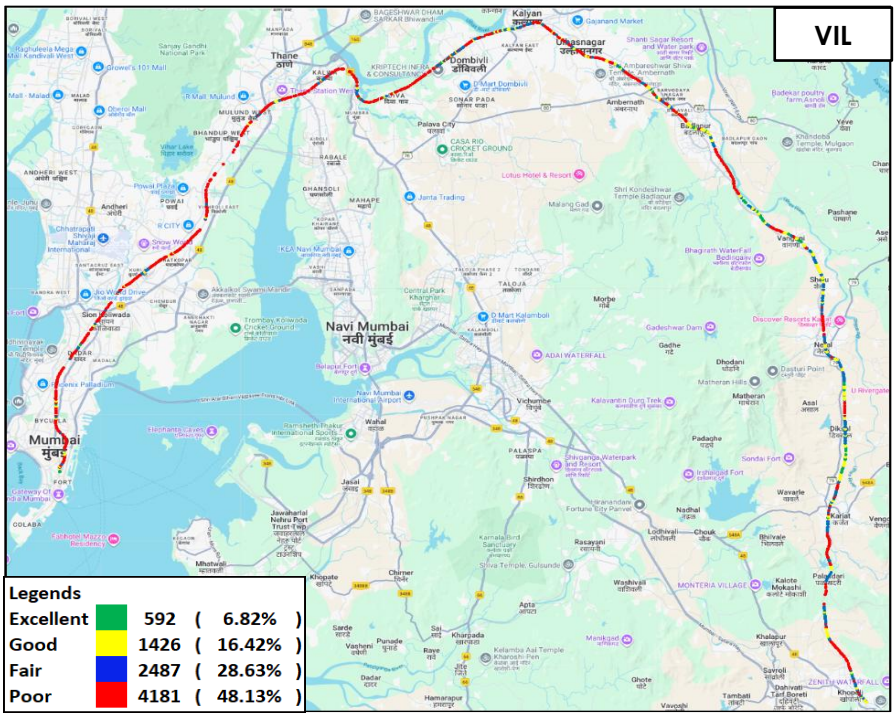


Figure-55: Signal strength auto-selection mode 5G/4G/3G/2G – VIL

6.1.3 Coastal

i) Gateway of India - Karanja - Gateway of India

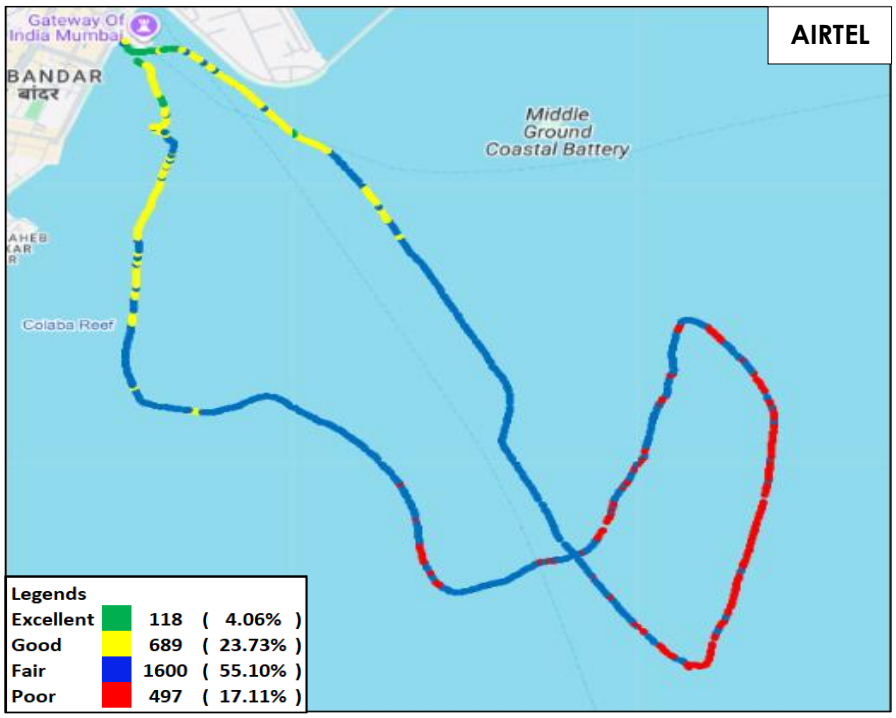


Figure-56: Signal strength auto-selection mode 5G/4G/3G/2G –AIRTEL.

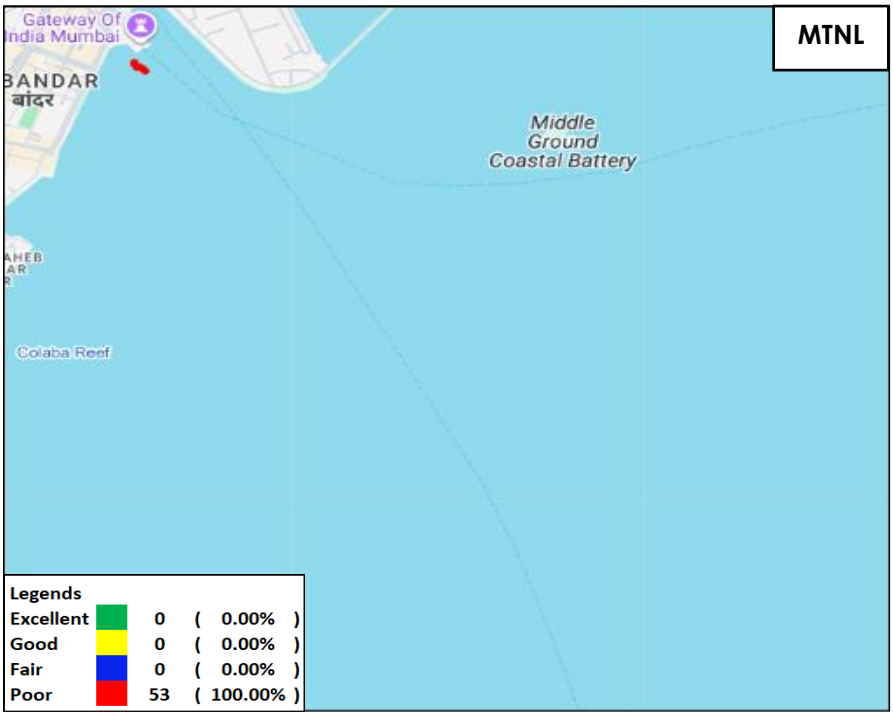


Figure-57: Signal strength auto-selection mode 5G/4G/3G/2G -MTNL

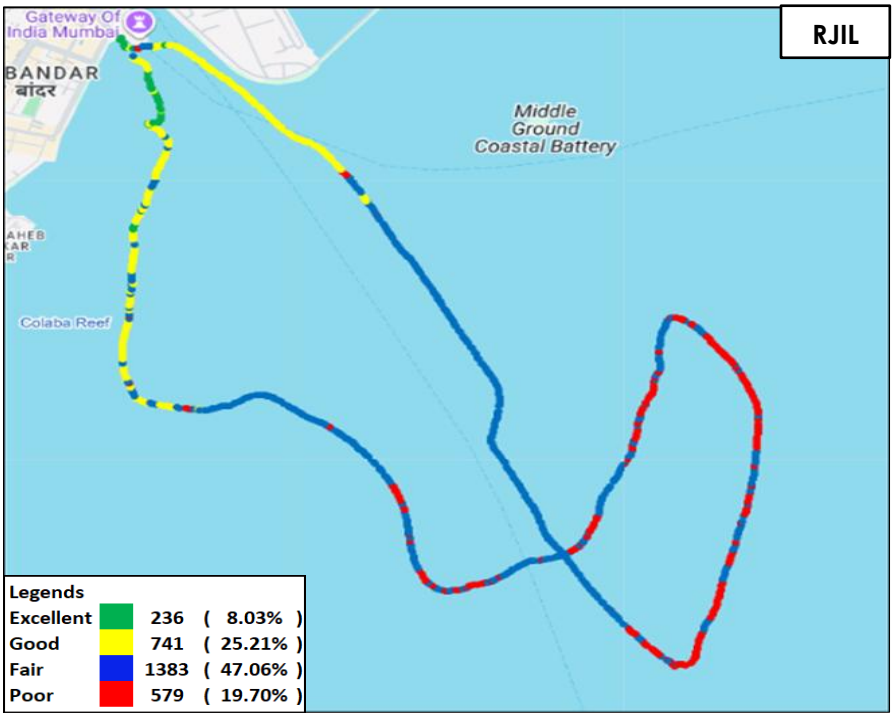


Figure-58: Signal strength auto-selection mode 5G/4G/3G/2G - RJIL

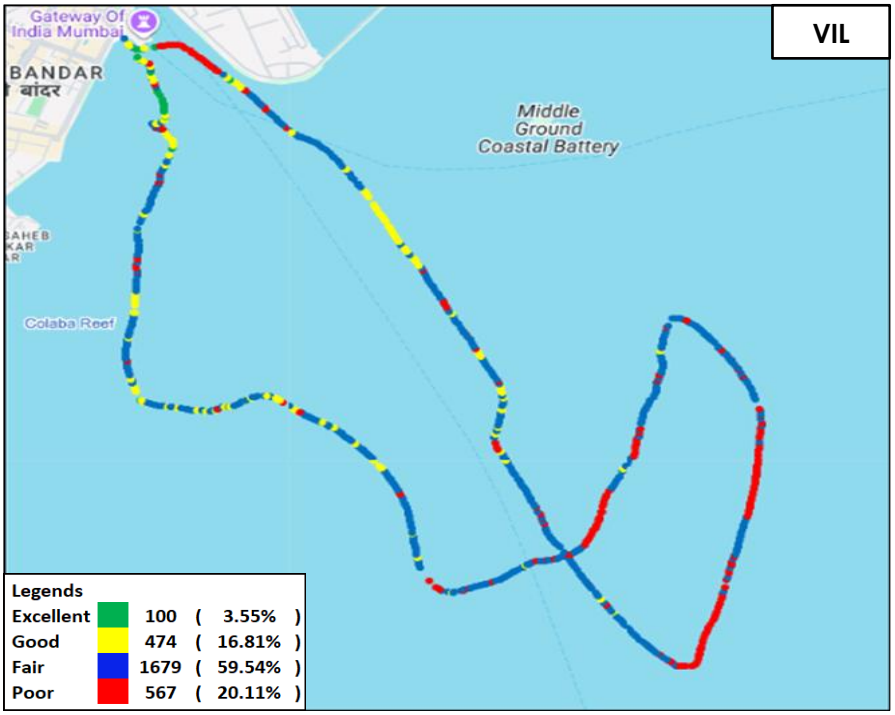


Figure-59: Signal strength auto-selection mode 5G/4G/3G/2G – VIL

7. Appendix

The details of the setup used for conducting the drive test and the network or performance parameters captured under different conditions may be seen at Appendix-I. The calculation method of each QoS parameter is given in Appendix-II of the report. The summary of key equipment used in technical setup is as under

- **Device-1**: OnePlus Nord CE3 for 3G/2G CAT-15 Smartphone.
- **Device-2**: Samsung Galaxy S23 for 5G/4G/3G/2G CAT-20 Smartphone
- **Drive test Software**: Azenqos Engineering capable Applications to capture actual user experience.

7.1 Appendix-I

7.1.1 Drive test setup

Voice Call		
Call details	**Technology**	**Detail**
Call Setup Timeout	• 3G/2G auto mode- switch Call • 5G/4G/3G/2G auto mode- switch Call • 5G/4G MOS Call	30 Sec
Call Duration		90/180 Sec
Wait/ Guard Time		15 Sec

Table-52: Voice test detail

Note-

- There is 15 sec wait time after locking and before starting first call in 3G/2G call.
- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
- Speech quality (MOS) has been measured only in city drive & highway by making Mobile to Mobile call.
- 180 Sec calls were made only in highway & railway route drive.

Data Test		
Test Type	**Technology**	**Detail**
HTTP/FTP Download	5G/4G/3G/2G Auto Mode	500 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
HTTP/FTP Upload		250 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
YouTube Streaming		20 Sec Video & 25 sec Timeout (Only at Hotspot)
Web Browsing		3 popular websites (www.google.co.in, www.irctc.co.in, www.sbi.co.in) 20 sec timeout (only at Hotspot)

Latency & Jitter (TWAMP-UDP)		25 count- Dynamic 500 count- Hotspot Payload- 42 bytes in all drive
Packet Loss Rate (TWAMP-UDP & TCP)		500 counts (TWAMP-UDP) 500 counts (TCP) at each hotspot Payload- 42 bytes in all drive

Table-53: Data test detail

Note-

- 5 Data iteration to be done at each hotspot location.
- Minimum 5 iteration to be made during the walk test. Iteration count will be increased based on walk test distance.
- TWAMP-UDP & TCP test to be performed only once at hotspot location.
- Youtube & Web browsing test to be performed at static location only.
- All values are taken up to two decimal places with round off.
- Delhi-based TRAI server was used for HTTP Download, HTTP Upload, TCP and TWAMP testing for Airtel and MTNL.
- RJIL server was used for FTP Download, FTP Upload, TCP and TWAMP testing, for RJIL.
- VIL server was used for HTTP Download and HTTP Upload, TCP and TWAMP testing, for VIL.

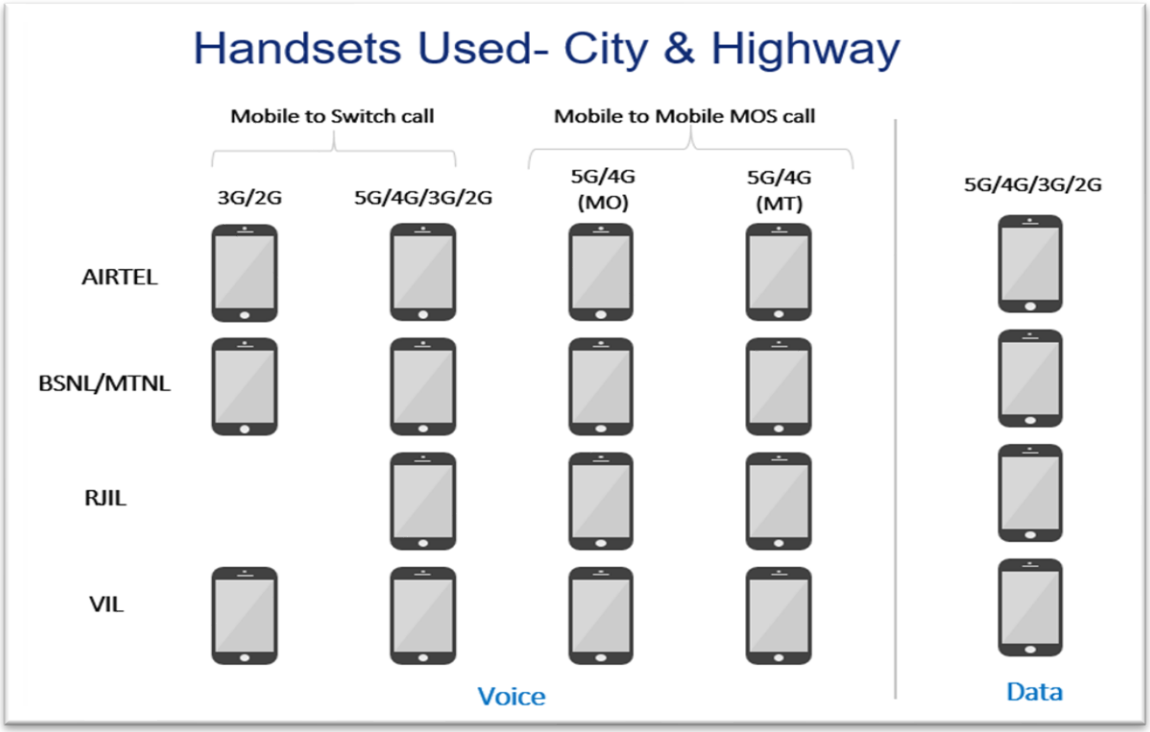


Figure-60: Number of handsets used in city & highway drive

MO: Mobile originating

MT: Mobile terminating

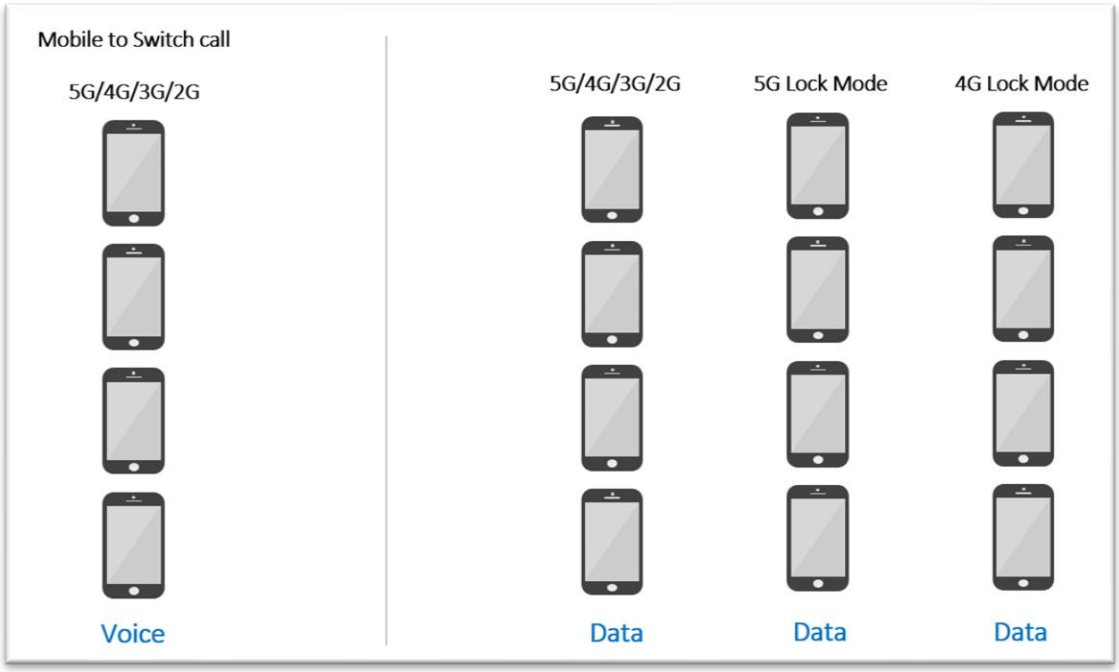


Figure-61: Number of handsets used in railway/metro/walktest/hotspot/ coastal area

Note- 5G & 4G Lock mode testing has been performed at hotspot locations only.

7.1.2 Drive test Methodology

(a) Dynamic voice testing (on the move)

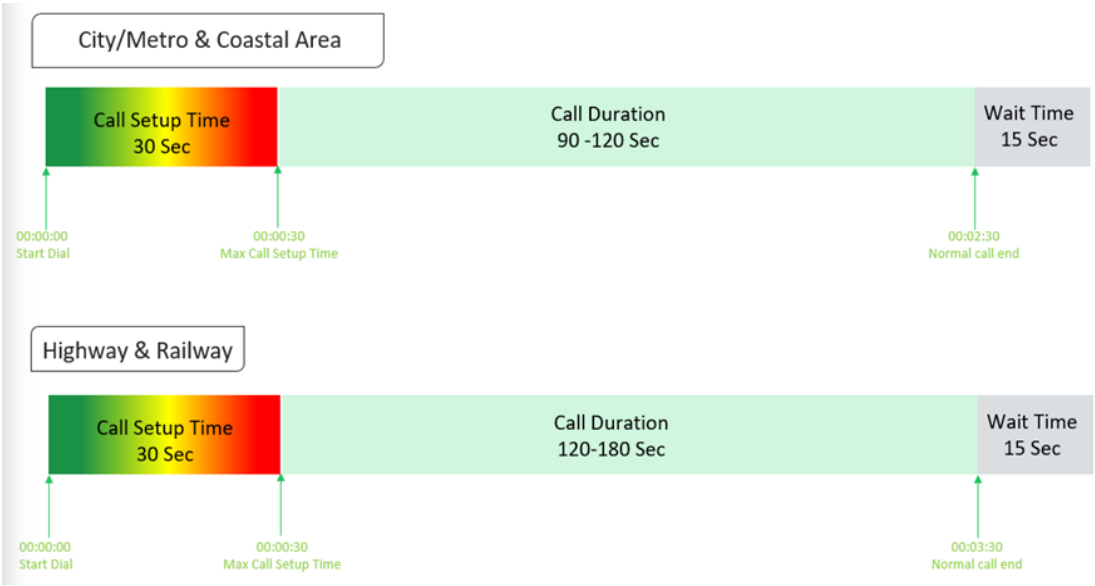


Figure-62: Voice test script for city/railway/metro/highway & coastal area

- 15 sec wait time is applied after locking Radio Access Technology (RAT) to 3G/2G and before starting first call in 3G/2G call.
- Speech quality (MOS) will be measured only City & Highway drive by making Mobile to Mobile calls.

(b) Hotspot voice testing

Figure-63: Voice test script for walktest/hotspot

- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.

(c) Dynamic Data (internet) test

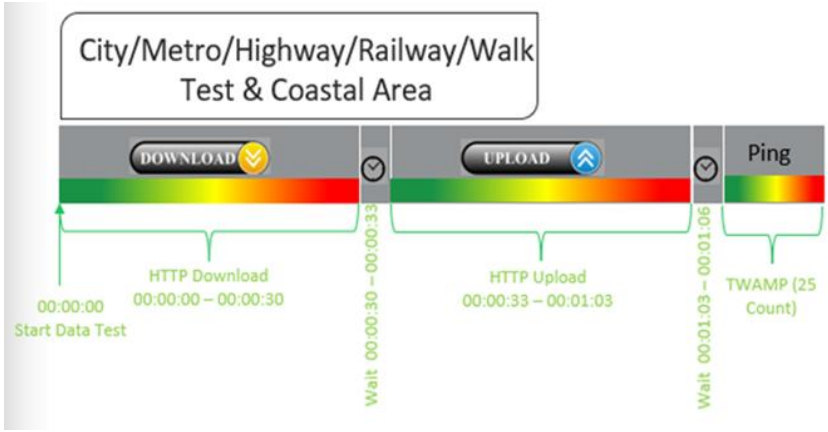


Figure-64: Data test script used in city/metro/railway/highway/walk test & coastal area

(d) Static Data(internet) testing

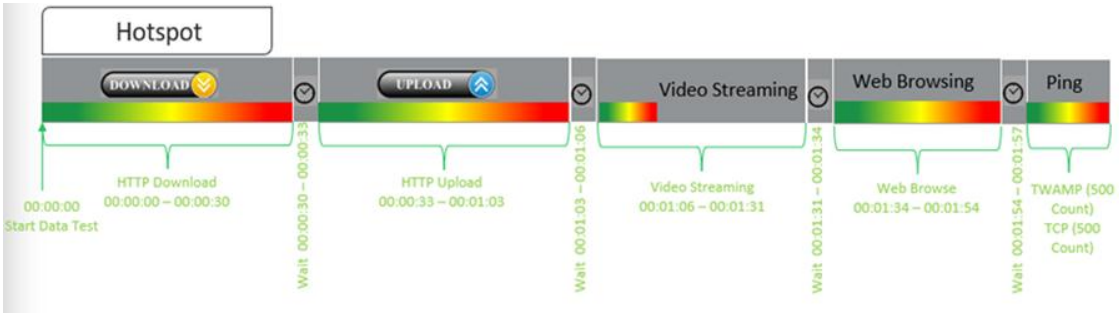


Figure-65: Data test script used at hotspot

- 5 Data iteration done at each hotspot location
- Min. 5 iteration made during the walk test.
- Web browsing duration mentioned above is for one web site only.
- One ping iteration (with 500 Count of each- TWAMP & TCP) done at hotspot location.

7.2 Appendix-II

7.2.1 Network Performance Parameters for Voice calls

Parameter Name	Definition
Call Setup Success Rate	(i) Call Setup Success Rate is defined as the ratio of Established Calls to Call Attempts. 'Established Calls' mean the following events have happened in call setup: (a) Call attempt is made (b) The signaling channel is allocated (c) The call is routed to the outwards path of the terminating network (d) An alert signal is received by caller in the form of ring back tone, busy tone, or an announcement. CSSR = (Total Call Established/ Total Call Attempt) *100 As per QoS Regulation 2024 benchmark value is **>=98%**
Drop Call Rate	Call drop represents the service provider network's ability to maintain a call once it has been successfully established. This parameter shall include both incoming calls and outgoing calls which, once they have been established and have an assigned traffic channel/ bearer, are dropped, or interrupted before their normal completion by the user, the cause of the early termination being within the service provider's network Drop Call Rate = (Total Call Drop/Total Call Established) *100 As per QoS Regulation 2024 benchmark value is **<=2%**
Call Setup Time	Time taken from call initiate to call alerting/ringing. Call Setup Time = T2- T1 T2- Ringing (VoLTE/VoNR) & Alerting (for WCDMA & GSM), T1- Invite (VoLTE/VoNR) & CM Service Request (for WCDMA & GSM)
Voice Quality (MOS)	Voice quality in mobile networks is measured with algorithms based on ITU-T P.863 (POLQA). The grading for Voice quality has been given as: Excellent: MOS $\geq$ 4 and < 5 Good : MOS $\geq$ 3 and < 4 Fair : MOS $\geq$ 2 and < 3 Poor : MOS $\geq$ 1 and < 2
Handover Success Rate	Handover Success Rate = Count of successful handovers (All Technology Handover combined) / Total count of Handover Attempt (All Technology Handover combined) *100 Handover type which are considered- 2G Inter & Intra cell, 3G Soft & IRAT, 4G Inter & Intra frequency & SRVCC, 5G Inter & Intra frequency & 5G to 4G handovers.
Silence Call	A call which has ≥ 4 sec continuous RTP gap is considered as a Silence Call. Silence call rate = (count of silence call / Total calls established) *100 If a call observes multiple silence count >=4 sec in a particular established call it has been taken as one silent event.

<table>
<tr><td>Jitter</td><td>The inter arrival jitter is the difference in the relative transit time for two packets. The relative transit time is the difference between a packet's Real-time Transport Protocol (RTP) timestamp and the receiver's clock at the time of arrival, measured in the same units. If Si is the RTP timestamp from packet i, and Ri is the time of arrival in RTP timestamps units for packet i, then for two packets i and j the inter-arrival jitter D can be expressed as:
D(i,j) = (Rj - Ri) - (Sj - Si)

The interarrival jitter is calculated continuously as each data packet i is received from source SSRC_n, using this difference D for that packet and the previous packet i-1 in order of arrival (not necessarily in sequence), according to the formula
J(i) = J(i-1) + (|D(i-1,i)| - J(i-1))/16 or 8</td></tr>
<tr><td>Downlink Packet Drop Rate</td><td>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call originating handset.
This KPI is calculated from MOS call for packet call only (VoNR/VoLTE)</td></tr>
<tr><td>Uplink Packet Drop Rate</td><td>Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call terminating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).</td></tr>
<tr><td>Signal Strength</td><td>Signal strength is the signal power level received by the wireless user.

<table>
<tr><td rowspan="2">Parameter Name</td><td rowspan="2">Technology</td><td colspan="4">Signal Strength (dBm)</td></tr>
<tr><td>Excellent</td><td>Good</td><td>Fair</td><td>Poor</td></tr>
<tr><td>Rx Level</td><td>GSM</td><td>0 to ≥ -65</td><td><-65 to ≥ -75</td><td><-75 to ≥-85</td><td><-85 to min</td></tr>
<tr><td>RSCP</td><td>WCDMA</td><td>0 to ≥ -70</td><td><-70 to ≥ -80</td><td><-80 to ≥ -90</td><td><-90 to min</td></tr>
<tr><td>RSRP</td><td>LTE</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr>
<tr><td>SS_RSRP</td><td>NR</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥-110</td><td><-110 to min</td></tr>
</table>
</td></tr>
</table>

Table-54: Network performance parameter and definition voice

7.2.2 Network Performance Parameters Data tests

Parameter Name	Definition
Download Speed (Mbps)	The download speed is defined as the data transmission rate that is achieved for downloading a test file from a test server to a test device. Download Speed = Total bytes transferred during download / Total time for transfer • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for download throughput in dynamic drive and Hotspot combine data
Upload Speed (Mbps)	The upload speed is the data transmission rate that is achieved for uploading a test file from a test device to a test server. Upload Speed = Total bytes transferred during upload / Total time for transfer. • 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for upload throughput in dynamic drive and Hotspot combine data.

Download Session Setup Success Rate	(total download session established (successfully connected to server)/ total download session attempt) *100. This KPI has been calculated for Hotspot only.
Upload Session Setup Success Rate	(total upload session established (successfully connected to server)/ total upload session attempt)*100. This KPI need to report for Hotspot only.
Web Page Download Time	Web browsing test is used to measure performance in terms of opening a web/HTTP page. Time taken to open the web page successfully is considered as web browsing delay/web page download time.
Video Streaming Delay	The Video streaming delay is time taken from start of video transfer to First video frame displayed in player.
Latency (TWAMP-UDP)	Latency is the time it takes for a small data set to be transmitted from a device to a server on the Internet and back to the same device again. The Latency is measured in milliseconds (ms). To calculate the one-way latency we just do half of the round-trip time. 50th percentile of one-way latency has been reported.
Jitter (TWAMP-UDP)	Measure of variation in time in arrival of packets from a source to destination The consideration of packet delay jitter is considered by standard deviation of Inter Packet Delay Variation. If IPDV is used. By standard deviation is meant the average of standard deviation of IPDV on DL IPDV(i) = D(i) – D(i-1) then Stdvs of IPDV is considered as jitter.
Packet Loss Rate (TWAMP-UDP & TCP)	Number of packets lost out of total packet transferred during test. Packet loss rate = (Total packet lost / Total packet sent) *100 * Packet delay (using ping) >90 ms considered as packet loss and included in packet loss rate. * Packet loss rate is calculated based on ICMP *90th percentile for Packet loss rate has been reported in overall Hotspot performance summary.

Table-55: Network performance parameter and definition Data

Disclaimer: The observations presented above and, in the reports, represent the performance of the service providers on the area/route under test on the day/time of conducting the drive test and no inference whatsoever may be drawn regarding the quality of the telecom service by the service providers in the whole city/state/licensed service area.

Hardik Rajeshbhai Patel

Digitally signed by Hardik Rajeshbhai Patel
Date: 2025.12.09 16:17:28 +05'30'