

**Performance against various  
QoS Parameters of Access  
Service (Wireless) for the Month  
of December 2025**

**Performance against network related QoS parameters for access service (wireless)**

| 1           | 2                           | 3       | 4                                                                                                                                                                            | 5                                                                                    | 6                                                        | 7                                                                                                                                                                                                                                                   | 8                                                                                                                                               | 9                                                                                                                                                                  | 10                                                                                       | 11                                                                                                                                         | 12                                                                                                                                                         | 13                                                                                                                                         | 14                                                                                                                                      | 15                                                 | 16                                                                |
|-------------|-----------------------------|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|-------------------------------------------------------------------|
| S<br>N<br>o | Servi<br>ce<br>Provi<br>der | LS<br>A | Network Availability                                                                                                                                                         |                                                                                      |                                                          |                                                                                                                                                                                                                                                     | Voice Connection Establishment (Accessibility)                                                                                                  |                                                                                                                                                                    |                                                                                          | Voice Connection Maintenance (Retainability)                                                                                               |                                                                                                                                                            |                                                                                                                                            |                                                                                                                                         | Broadband Service                                  |                                                                   |
|             |                             |         | Availab<br>ility of<br>service<br>wise<br>geospa<br>tial<br>covera<br>ge map<br>on<br>service<br>provid<br>er's<br>websit<br>e for<br>percen<br>tage of<br>workin<br>g cells | Cumula<br>tive<br>downti<br>me<br>(Cells<br>not<br>availab<br>le for<br>service<br>) | Worst<br>Affect<br>ed<br>Cells<br>due to<br>downt<br>ime | Percen<br>tage of<br>signific<br>ant<br>networ<br>k<br>outage<br>(servic<br>es not<br>availab<br>le in a<br>district<br>for<br>more<br>than 4<br>hours)<br>reporte<br>d to the<br>Authori<br>ty<br>within<br>24 hrs<br>of start<br>of the<br>outage | Call<br>Set-up<br>Succe<br>ss<br>Rate:<br>Intra-<br>Servic<br>e<br>provid<br>er<br>(withi<br>n<br>servic<br>e<br>provid<br>er's<br>netwo<br>rk) | Call<br>Set-up<br>Succe<br>ss<br>Rate:<br>Inter-<br>Servic<br>e<br>provid<br>er<br>(inco<br>ming<br>from<br>other<br>servic<br>e<br>provid<br>ers'<br>netwo<br>rk) | Point of<br>Interconn<br>ection<br>(POI)<br>Congestio<br>n (90th<br>percentile<br>value) | DCR<br>Spatial<br>Distrib<br>ution<br>Measur<br>e for<br>Circuit<br>Switche<br>d<br>(2G/3G<br>)<br>networ<br>k<br>[CS_QS<br>D (88,<br>88)] | DCR<br>Spatial<br>Distrib<br>ution<br>Measur<br>e for<br>Packet<br>Switche<br>d<br>(4G/5G<br>and<br>beyond<br>)<br>networ<br>k<br>[PS_QS<br>D (93,<br>93)] | Downlin<br>k Packet<br>Drop<br>Rate for<br>Packet<br>Switche<br>d<br>Network<br>(4G/5G<br>and<br>beyond)<br>[DLPDR<br>_QSD<br>(88,<br>88)] | Uplink<br>Packet<br>Drop<br>Rate for<br>Packet<br>Switche<br>d<br>Network<br>(4G/5G<br>and<br>beyond)<br>[ULPDR<br>_QSD<br>(88,<br>88)] | Laten<br>cy (in<br>4G<br>and<br>5G<br>netwo<br>rk) | Packe<br>t<br>Drop<br>Rate<br>(in 4G<br>and<br>5G<br>netwo<br>rk) |
|             |                             |         | ≥ 99%                                                                                                                                                                        | ≤ 1.5<br>%                                                                           | ≤ 1.5<br>%                                               | 100%                                                                                                                                                                                                                                                | ≥<br>98%                                                                                                                                        | ≥<br>95%                                                                                                                                                           | ≤ 0.5%                                                                                   | ≤ 2%                                                                                                                                       | ≤ 2%                                                                                                                                                       | ≤ 2%                                                                                                                                       | ≤ 2%                                                                                                                                    | ≤ 75<br>msec                                       | ≤ 3%                                                              |
| 1           | AIRTEL                      | AP      | 100.00                                                                                                                                                                       | 0.16                                                                                 | 0.69                                                     | 100.00                                                                                                                                                                                                                                              | 99.77                                                                                                                                           | 99.10                                                                                                                                                              | 0.00                                                                                     | 1.54                                                                                                                                       | 0.95                                                                                                                                                       | 0.87                                                                                                                                       | 1.13                                                                                                                                    | 32.00                                              | 1.54                                                              |
| 2           | BSNL                        | AP      | 99.00                                                                                                                                                                        | 0.46                                                                                 | 0.93                                                     | 100.00                                                                                                                                                                                                                                              | 98.33                                                                                                                                           | 97.75                                                                                                                                                              | 0.00                                                                                     | 1.25                                                                                                                                       | 1.23                                                                                                                                                       | 1.04                                                                                                                                       | 0.92                                                                                                                                    | 21.50                                              | 0.95                                                              |
| 3           | RJIL                        | AP      | 100.00                                                                                                                                                                       | 0.10                                                                                 | 0.37                                                     | 100.00                                                                                                                                                                                                                                              | 99.73                                                                                                                                           | 99.16                                                                                                                                                              | 0.00                                                                                     | NA                                                                                                                                         | 0.40                                                                                                                                                       | 0.00                                                                                                                                       | 0.53                                                                                                                                    | 9.00                                               | 0.00                                                              |
| 4           | VIL                         | AP      | 100.00                                                                                                                                                                       | 0.10                                                                                 | 0.35                                                     | 100.00                                                                                                                                                                                                                                              | 99.49                                                                                                                                           | 97.70                                                                                                                                                              | 0.00                                                                                     | 1.73                                                                                                                                       | 1.11                                                                                                                                                       | 0.41                                                                                                                                       | 1.27                                                                                                                                    | 45.13                                              | 0.10                                                              |
| 5           | AIRTEL                      | AS      | 100.00                                                                                                                                                                       | 0.12                                                                                 | 0.55                                                     | 100.00                                                                                                                                                                                                                                              | 99.61                                                                                                                                           | 99.10                                                                                                                                                              | 0.00                                                                                     | 0.97                                                                                                                                       | 1.30                                                                                                                                                       | 0.90                                                                                                                                       | 1.37                                                                                                                                    | 36.00                                              | 2.12                                                              |

| 1  | 2      | 3  | 4      | 5    | 6    | 7      | 8     | 9     | 10   | 11   | 12   | 13   | 14   | 15    | 16   |
|----|--------|----|--------|------|------|--------|-------|-------|------|------|------|------|------|-------|------|
| 6  | BSNL   | AS | 99.00  | 1.05 | 1.24 | 100.00 | 98.13 | 98.65 | 0.00 | 1.99 | 1.34 | 0.00 | 1.93 | 64.00 | 1.91 |
| 7  | RJIL   | AS | 100.00 | 0.09 | 0.27 | 100.00 | 99.68 | 98.60 | 0.00 | NA   | 0.72 | 0.00 | 0.42 | 7.50  | 0.00 |
| 8  | VIL    | AS | 100.00 | 0.54 | 1.26 | 100.00 | 99.78 | 99.73 | 0.00 | 1.67 | 1.80 | 0.27 | 0.38 | 45.00 | 0.39 |
| 9  | AIRTEL | BR | 100.00 | 0.17 | 0.45 | 100.00 | 99.58 | 98.97 | 0.00 | 1.43 | 1.81 | 0.42 | 1.52 | 41.00 | 0.45 |
| 10 | BSNL   | BR | 99.00  | 1.39 | 1.24 | 100.00 | 98.37 | 96.64 | 0.00 | 1.38 | 1.27 | 1.00 | 1.35 | 55.00 | 2.07 |
| 11 | RJIL   | BR | 100.00 | 0.21 | 0.45 | 100.00 | 99.68 | 99.29 | 0.00 | NA   | 0.56 | 0.00 | 0.40 | 12.00 | 0.00 |
| 12 | VIL    | BR | 100.00 | 0.17 | 0.52 | 100.00 | 99.66 | 98.90 | 0.00 | 1.51 | 1.40 | 0.40 | 0.79 | 31.20 | 0.17 |
| 13 | AIRTEL | DL | 100.00 | 0.21 | 0.88 | 100.00 | 99.57 | 99.27 | 0.00 | 1.75 | 0.92 | 0.64 | 1.87 | 23.00 | 1.29 |
| 14 | MTNL   | DL | 100.00 | 0.06 | 0.12 | 100.00 | 98.86 | 99.49 | 0.00 | 1.24 | NA   | NA   | NA   | NA    | NA   |
| 15 | RJIL   | DL | 100.00 | 0.32 | 0.60 | 100.00 | 99.69 | 98.96 | 0.00 | NA   | 0.47 | 0.00 | 1.20 | 6.50  | 0.00 |
| 16 | VIL    | DL | 100.00 | 0.15 | 0.73 | 100.00 | 99.65 | 99.79 | 0.00 | 1.82 | 1.07 | 0.57 | 0.59 | 25.16 | 0.18 |
| 17 | AIRTEL | GJ | 100.00 | 0.14 | 0.25 | 100.00 | 99.76 | 99.50 | 0.00 | 1.89 | 1.25 | 0.54 | 1.11 | 26.00 | 1.63 |
| 18 | BSNL   | GJ | 100.00 | 0.40 | 0.39 | 100.00 | 99.98 | 99.99 | 0.00 | 0.53 | 0.00 | 0.06 | 0.13 | 52.33 | 1.74 |
| 19 | RJIL   | GJ | 100.00 | 0.15 | 0.28 | 100.00 | 99.78 | 99.39 | 0.00 | NA   | 0.41 | 0.00 | 0.12 | 9.00  | 0.00 |
| 20 | VIL    | GJ | 100.00 | 0.10 | 0.22 | 100.00 | 99.94 | 99.14 | 0.00 | 1.69 | 1.54 | 0.79 | 1.24 | 21.67 | 0.40 |
| 21 | AIRTEL | HP | 100.00 | 0.09 | 0.28 | 100.00 | 99.70 | 99.35 | 0.00 | 0.97 | 1.64 | 1.94 | 1.81 | 19.50 | 2.26 |
| 22 | BSNL   | HP | 99.63  | 0.95 | 1.28 | 100.00 | 99.24 | 99.71 | 0.33 | 1.75 | 0.00 | 1.67 | 1.66 | 49.00 | 1.90 |
| 23 | RJIL   | HP | 100.00 | 0.10 | 0.21 | 100.00 | 99.63 | 99.35 | 0.00 | NA   | 0.48 | 0.00 | 0.21 | 12.00 | 0.00 |
| 24 | VIL    | HP | 100.00 | 0.24 | 0.59 | 100.00 | 99.95 | 99.86 | 0.00 | 1.61 | 1.54 | 0.41 | 0.52 | 27.88 | 0.00 |
| 25 | AIRTEL | HR | 100.00 | 0.09 | 0.23 | 100.00 | 99.64 | 99.02 | 0.00 | 1.09 | 1.65 | 0.58 | 1.82 | 13.00 | 0.68 |
| 26 | BSNL   | HR | 99.84  | 0.80 | 0.60 | 100.00 | 99.20 | 96.66 | 0.00 | 1.43 | 0.80 | 0.00 | 1.35 | 58.20 | 0.78 |
| 27 | RJIL   | HR | 100.00 | 0.11 | 0.27 | 100.00 | 99.67 | 98.97 | 0.00 | NA   | 0.76 | 0.00 | 0.27 | 11.00 | 0.00 |
| 28 | VIL    | HR | 100.00 | 0.16 | 0.64 | 100.00 | 99.93 | 99.43 | 0.00 | 1.82 | 1.64 | 0.40 | 0.67 | 32.48 | 0.00 |
| 29 | AIRTEL | JK | 100.00 | 0.13 | 0.52 | 100.00 | 99.65 | 99.41 | 0.00 | 0.88 | 0.94 | 1.24 | 1.36 | 30.00 | 1.80 |
| 30 | BSNL   | JK | 100.00 | 1.41 | 1.46 | 100.00 | 99.94 | 99.92 | 0.00 | 1.60 | 1.02 | 1.49 | 0.85 | 49.77 | 1.49 |

| 1  | 2      | 3   | 4      | 5    | 6    | 7      | 8      | 9     | 10   | 11   | 12   | 13   | 14   | 15    | 16   |
|----|--------|-----|--------|------|------|--------|--------|-------|------|------|------|------|------|-------|------|
| 31 | RJIL   | JK  | 100.00 | 0.15 | 0.76 | 100.00 | 99.75  | 99.05 | 0.00 | NA   | 0.27 | 0.00 | 0.81 | 12.00 | 0.00 |
| 32 | VIL    | JK  | 100.00 | 0.15 | 0.40 | 100.00 | 100.00 | 99.69 | 0.00 | 1.69 | 1.51 | 0.64 | 0.54 | 44.68 | 0.00 |
| 33 | AIRTEL | KOL | 100.00 | 0.06 | 0.19 | 100.00 | 99.76  | 99.36 | 0.00 | 0.89 | 1.07 | 0.29 | 1.46 | 15.00 | 1.96 |
| 34 | BSNL   | KOL | 100.00 | 1.01 | 1.41 | 100.00 | 98.43  | 97.97 | 0.46 | 1.46 | 0.61 | 0.00 | 1.40 | 20.78 | 0.31 |
| 35 | RJIL   | KOL | 100.00 | 0.01 | 0.04 | 100.00 | 99.79  | 98.73 | 0.00 | NA   | 0.15 | 0.00 | 0.99 | 7.00  | 0.00 |
| 36 | VIL    | KOL | 100.00 | 0.08 | 0.21 | 100.00 | 99.89  | 99.77 | 0.00 | 1.76 | 1.61 | 0.30 | 0.66 | 40.50 | 0.00 |
| 37 | AIRTEL | KR  | 100.00 | 0.07 | 0.08 | 100.00 | 99.70  | 99.50 | 0.00 | 1.43 | 0.79 | 0.33 | 0.88 | 32.00 | 1.40 |
| 38 | BSNL   | KR  | 100.00 | 0.22 | 1.46 | 100.00 | 99.15  | 97.78 | 0.00 | 0.97 | 0.21 | 0.14 | 0.43 | 32.46 | 0.00 |
| 39 | RJIL   | KR  | 100.00 | 0.02 | 0.01 | 100.00 | 99.76  | 99.32 | 0.00 | NA   | 0.31 | 0.00 | 1.09 | 9.00  | 0.00 |
| 40 | VIL    | KR  | 100.00 | 0.04 | 0.07 | 100.00 | 99.93  | 99.62 | 0.00 | 0.62 | 0.55 | 0.18 | 1.19 | 42.00 | 0.00 |
| 41 | AIRTEL | KT  | 100.00 | 0.22 | 0.86 | 100.00 | 99.72  | 98.67 | 0.00 | 0.59 | 0.62 | 0.51 | 1.90 | 40.00 | 2.08 |
| 42 | BSNL   | KT  | 99.00  | 1.17 | 1.49 | 100.00 | 98.81  | 97.31 | 0.00 | 1.27 | 1.80 | 0.18 | 0.40 | 51.36 | 0.29 |
| 43 | RJIL   | KT  | 100.00 | 0.16 | 0.55 | 100.00 | 99.73  | 99.25 | 0.00 | NA   | 0.49 | 0.00 | 0.79 | 11.75 | 0.00 |
| 44 | VIL    | KT  | 100.00 | 0.20 | 0.62 | 100.00 | 99.75  | 98.81 | 0.00 | 1.63 | 0.70 | 0.25 | 0.72 | 29.05 | 0.10 |
| 45 | AIRTEL | MH  | 100.00 | 0.29 | 1.38 | 100.00 | 99.71  | 99.29 | 0.00 | 1.97 | 1.20 | 0.51 | 1.26 | 28.00 | 1.97 |
| 46 | BSNL   | MH  | 99.01  | 0.51 | 1.26 | 100.00 | 98.20  | 96.11 | 0.00 | 1.86 | 0.00 | 0.00 | 0.00 | 65.00 | 0.90 |
| 47 | RJIL   | MH  | 100.00 | 0.26 | 0.78 | 100.00 | 99.75  | 99.18 | 0.00 | NA   | 0.48 | 0.00 | 0.36 | 13.50 | 0.00 |
| 48 | VIL    | MH  | 100.00 | 0.29 | 1.22 | 100.00 | 99.98  | 99.49 | 0.06 | 1.88 | 1.66 | 0.64 | 0.80 | 27.00 | 0.00 |
| 49 | AIRTEL | MP  | 100.00 | 0.11 | 0.23 | 100.00 | 99.74  | 99.47 | 0.00 | 1.84 | 1.73 | 0.29 | 0.72 | 29.00 | 1.13 |
| 50 | BSNL   | MP  | 99.84  | 0.19 | 0.83 | 100.00 | 98.08  | 96.50 | 0.00 | 1.85 | 1.33 | 0.00 | 0.43 | 64.38 | 1.54 |
| 51 | RJIL   | MP  | 100.00 | 0.27 | 0.68 | 100.00 | 99.72  | 99.07 | 0.00 | NA   | 0.62 | 0.00 | 0.10 | 14.50 | 0.00 |
| 52 | VIL    | MP  | 100.00 | 0.17 | 0.53 | 100.00 | 99.97  | 99.23 | 0.00 | 1.72 | 1.64 | 0.82 | 0.86 | 22.00 | 0.00 |
| 53 | AIRTEL | MUM | 100.00 | 0.17 | 0.57 | 100.00 | 99.67  | 99.30 | 0.00 | 1.87 | 1.70 | 0.37 | 0.83 | 22.00 | 1.32 |
| 54 | MTNL   | MUM | 100.00 | 0.28 | 0.77 | 100.00 | 98.13  | 96.99 | 0.00 | 1.49 | NA   | NA   | NA   | NA    | NA   |
| 55 | RJIL   | MUM | 100.00 | 0.14 | 0.32 | 100.00 | 99.79  | 99.19 | 0.00 | NA   | 0.27 | 0.00 | 1.25 | 7.00  | 0.00 |

| 1  | 2      | 3   | 4      | 5    | 6    | 7      | 8     | 9     | 10   | 11   | 12   | 13   | 14   | 15    | 16   |
|----|--------|-----|--------|------|------|--------|-------|-------|------|------|------|------|------|-------|------|
| 56 | VIL    | MUM | 100.00 | 0.13 | 0.20 | 100.00 | 99.89 | 99.62 | 0.00 | 1.74 | 1.40 | 0.72 | 1.14 | 30.47 | 0.10 |
| 57 | AIRTEL | NE  | 100.00 | 0.26 | 1.10 | 100.00 | 99.64 | 98.90 | 0.00 | 1.22 | 1.57 | 1.00 | 0.83 | 38.00 | 1.88 |
| 58 | BSNL   | NE  | 100.00 | 0.72 | 0.65 | 100.00 | 99.01 | 96.24 | 0.00 | 1.83 | 1.48 | 0.00 | 1.83 | 70.00 | 1.60 |
| 59 | RJIL   | NE  | 100.00 | 0.36 | 0.54 | 100.00 | 99.64 | 99.23 | 0.00 | NA   | 0.85 | 0.00 | 1.18 | 12.00 | 0.00 |
| 60 | VIL    | NE  | 100.00 | 1.03 | 1.46 | 100.00 | 99.21 | 99.28 | 0.00 | 1.67 | 1.90 | 0.39 | 0.42 | 46.50 | 0.52 |
| 61 | AIRTEL | OR  | 100.00 | 0.12 | 0.26 | 100.00 | 99.58 | 99.23 | 0.00 | 1.48 | 1.90 | 0.75 | 1.75 | 22.00 | 2.17 |
| 62 | BSNL   | OR  | 99.51  | 1.12 | 1.49 | 100.00 | 98.72 | 98.72 | 0.00 | 1.77 | 1.80 | 0.00 | 1.85 | 59.41 | 0.43 |
| 63 | RJIL   | OR  | 100.00 | 0.12 | 0.37 | 100.00 | 99.66 | 99.31 | 0.00 | NA   | 0.51 | 0.00 | 0.70 | 8.50  | 0.00 |
| 64 | VIL    | OR  | 100.00 | 0.14 | 0.40 | 100.00 | 99.80 | 99.34 | 0.00 | 1.46 | 0.79 | 0.13 | 0.33 | 43.38 | 0.30 |
| 65 | AIRTEL | PB  | 100.00 | 0.12 | 0.35 | 100.00 | 99.72 | 99.27 | 0.00 | 1.68 | 1.41 | 0.33 | 1.91 | 13.00 | 1.90 |
| 66 | BSNL   | PB  | 99.00  | 0.19 | 0.69 | 100.00 | 99.36 | 99.50 | 0.00 | 1.73 | 0.73 | 0.00 | 1.62 | 55.78 | 1.34 |
| 67 | RJIL   | PB  | 100.00 | 0.23 | 0.42 | 100.00 | 99.76 | 99.32 | 0.00 | NA   | 0.35 | 0.00 | 0.12 | 8.00  | 0.00 |
| 68 | VIL    | PB  | 100.00 | 0.12 | 0.54 | 100.00 | 99.82 | 98.39 | 0.00 | 0.70 | 0.71 | 0.35 | 0.59 | 41.70 | 0.00 |
| 69 | AIRTEL | RJ  | 100.00 | 0.17 | 0.66 | 100.00 | 99.57 | 99.16 | 0.00 | 1.75 | 1.88 | 1.12 | 1.77 | 26.00 | 0.77 |
| 70 | BSNL   | RJ  | 99.00  | 1.03 | 1.30 | 100.00 | 99.86 | 99.99 | 0.00 | 1.20 | 1.10 | 0.00 | 1.43 | 63.21 | 1.53 |
| 71 | RJIL   | RJ  | 100.00 | 0.16 | 0.33 | 100.00 | 99.75 | 99.18 | 0.00 | NA   | 0.55 | 0.00 | 0.29 | 9.50  | 0.00 |
| 72 | VIL    | RJ  | 100.00 | 0.18 | 0.72 | 100.00 | 99.73 | 98.99 | 0.00 | 1.69 | 1.58 | 0.47 | 0.96 | 29.25 | 0.00 |
| 73 | AIRTEL | TN  | 100.00 | 0.09 | 0.11 | 100.00 | 99.70 | 99.27 | 0.00 | 1.31 | 0.89 | 0.54 | 1.25 | 23.50 | 2.62 |
| 74 | BSNL   | TN  | 100.00 | 0.81 | 1.09 | 100.00 | 99.39 | 97.31 | 0.00 | 1.52 | 1.17 | 0.00 | 1.87 | 40.06 | 0.86 |
| 75 | RJIL   | TN  | 100.00 | 0.17 | 0.79 | 100.00 | 99.74 | 99.00 | 0.00 | NA   | 0.38 | 0.00 | 0.31 | 12.00 | 0.00 |
| 76 | VIL    | TN  | 100.00 | 0.17 | 0.60 | 100.00 | 99.74 | 98.96 | 0.00 | 1.80 | 1.53 | 0.20 | 0.35 | 36.63 | 0.00 |
| 77 | AIRTEL | UPE | 100.00 | 0.20 | 1.41 | 100.00 | 99.55 | 99.44 | 0.00 | 1.35 | 1.73 | 0.95 | 1.92 | 32.00 | 0.50 |
| 78 | BSNL   | UPE | 100.00 | 1.03 | 0.79 | 100.00 | 99.19 | 99.18 | 0.01 | 1.06 | 1.49 | 0.00 | 0.96 | 52.00 | 1.16 |
| 79 | RJIL   | UPE | 100.00 | 0.29 | 0.88 | 100.00 | 99.71 | 99.21 | 0.00 | NA   | 0.51 | 0.00 | 0.27 | 8.50  | 0.00 |
| 80 | VIL    | UPE | 100.00 | 0.14 | 0.31 | 100.00 | 99.83 | 98.93 | 0.00 | 1.65 | 1.67 | 0.48 | 1.35 | 36.80 | 0.10 |

| 1  | 2      | 3   | 4      | 5    | 6    | 7      | 8     | 9     | 10   | 11   | 12   | 13   | 14   | 15    | 16   |
|----|--------|-----|--------|------|------|--------|-------|-------|------|------|------|------|------|-------|------|
| 81 | AIRTEL | UPW | 100.00 | 0.12 | 0.48 | 100.00 | 99.66 | 99.30 | 0.00 | 0.82 | 1.25 | 0.54 | 1.11 | 25.00 | 2.00 |
| 82 | BSNL   | UPW | 99.65  | 1.24 | 1.38 | 100.00 | 99.03 | 99.10 | 0.00 | 1.79 | 1.79 | 0.00 | 1.78 | 38.00 | 1.67 |
| 83 | RJIL   | UPW | 100.00 | 0.22 | 1.01 | 100.00 | 99.72 | 99.15 | 0.00 | NA   | 0.70 | 0.00 | 0.26 | 9.50  | 0.00 |
| 84 | VIL    | UPW | 100.00 | 0.10 | 0.21 | 100.00 | 99.86 | 99.25 | 0.00 | 1.61 | 1.70 | 0.43 | 0.91 | 38.00 | 0.00 |
| 85 | AIRTEL | WB  | 100.00 | 0.13 | 0.45 | 100.00 | 99.63 | 99.40 | 0.00 | 1.75 | 1.34 | 0.44 | 1.91 | 38.00 | 1.30 |
| 86 | BSNL   | WB  | 99.00  | 0.99 | 1.37 | 100.00 | 98.41 | 99.44 | 0.00 | 1.36 | 1.31 | 0.01 | 1.44 | 73.49 | 2.63 |
| 87 | RJIL   | WB  | 100.00 | 0.05 | 0.08 | 100.00 | 99.74 | 99.32 | 0.00 | NA   | 0.56 | 0.00 | 0.56 | 11.00 | 0.00 |
| 88 | VIL    | WB  | 100.00 | 0.16 | 0.65 | 100.00 | 99.90 | 99.60 | 0.00 | 1.77 | 1.84 | 0.39 | 1.18 | 42.63 | 0.00 |

**Performance against customer service related QoS parameters for access service (wireless)**

| 1    | 2                | 3   | 4                               | 5                                                            | 6                                                                                                                                                                                                                       | 7                                           | 8                                                                                | 9                                                                                          | 10                                                                                     |
|------|------------------|-----|---------------------------------|--------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| S No | Service Provider | LSA | Customer Service                |                                                              |                                                                                                                                                                                                                         |                                             |                                                                                  |                                                                                            |                                                                                        |
|      |                  |     | Billing and charging complaints | Resolution of billing/ charging complaints within four weeks | Application of adjustment to customer's account within one week from the date of resolution of billing and charging complaints or rectification of faults or rectification of significant network outage, as applicable | Accessibility of call centre/ customer care | Percentage of calls answered by the operators (voice to voice) within 90 seconds | Termination/ closure of service within seven working days of receipt of customer's request | Refund of deposits within 45 days of closure of service or non-provisioning of service |
|      |                  |     | ≤ 0.1%                          | 100%                                                         | 100%                                                                                                                                                                                                                    | ≥ 95%                                       | ≥ 95%                                                                            | 100%                                                                                       | 100%                                                                                   |
| 1    | AIRTEL           | AP  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 99.55                                       | 96.83                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 2    | BSNL             | AP  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 96.32                                       | 98.08                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 3    | RJIL             | AP  | 0.00                            | NA                                                           | 100.00                                                                                                                                                                                                                  | 99.56                                       | 99.89                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 4    | VIL              | AP  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 98.06                                       | 99.99                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 5    | AIRTEL           | AS  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 99.53                                       | 96.32                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 6    | BSNL             | AS  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 99.22                                       | 96.30                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 7    | RJIL             | AS  | 0.00                            | NA                                                           | 100.00                                                                                                                                                                                                                  | 99.71                                       | 99.98                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 8    | VIL              | AS  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 98.73                                       | 99.99                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 9    | AIRTEL           | BR  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 99.97                                       | 98.16                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 10   | BSNL             | BR  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 99.47                                       | 96.28                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 11   | RJIL             | BR  | 0.00                            | NA                                                           | 100.00                                                                                                                                                                                                                  | 99.62                                       | 99.97                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 12   | VIL              | BR  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 98.58                                       | 100.00                                                                           | 100.00                                                                                     | 100.00                                                                                 |
| 13   | AIRTEL           | DL  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 99.87                                       | 97.16                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 14   | MTNL             | DL  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 100.00                                      | NA                                                                               | 100.00                                                                                     | 100.00                                                                                 |
| 15   | RJIL             | DL  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 99.58                                       | 99.97                                                                            | 100.00                                                                                     | 100.00                                                                                 |
| 16   | VIL              | DL  | 0.01                            | 100.00                                                       | 100.00                                                                                                                                                                                                                  | 99.88                                       | 100.00                                                                           | 100.00                                                                                     | 100.00                                                                                 |

| 1  | 2      | 3   | 4    | 5      | 6      | 7      | 8      | 9      | 10     |
|----|--------|-----|------|--------|--------|--------|--------|--------|--------|
| 17 | AIRTEL | GJ  | 0.01 | 100.00 | 100.00 | 99.77  | 95.28  | 100.00 | 100.00 |
| 18 | BSNL   | GJ  | 0.01 | 100.00 | 100.00 | 97.86  | 95.14  | 100.00 | 100.00 |
| 19 | RJIL   | GJ  | 0.00 | NA     | 100.00 | 99.39  | 99.91  | 100.00 | 100.00 |
| 20 | VIL    | GJ  | 0.01 | 100.00 | 100.00 | 99.23  | 99.99  | 100.00 | 100.00 |
| 21 | AIRTEL | HP  | 0.01 | 100.00 | 100.00 | 99.52  | 98.85  | 100.00 | 100.00 |
| 22 | BSNL   | HP  | 0.02 | 100.00 | 100.00 | 99.64  | 95.09  | 100.00 | 100.00 |
| 23 | RJIL   | HP  | 0.00 | NA     | 100.00 | 99.40  | 99.98  | 100.00 | 100.00 |
| 24 | VIL    | HP  | 0.00 | NA     | 100.00 | 99.78  | 99.96  | 100.00 | 100.00 |
| 25 | AIRTEL | HR  | 0.01 | 100.00 | 100.00 | 99.84  | 98.39  | 100.00 | 100.00 |
| 26 | BSNL   | HR  | 0.01 | 100.00 | 100.00 | 95.73  | 95.53  | 100.00 | 100.00 |
| 27 | RJIL   | HR  | 0.00 | NA     | 100.00 | 99.54  | 99.97  | 100.00 | 100.00 |
| 28 | VIL    | HR  | 0.01 | 100.00 | 100.00 | 99.30  | 99.98  | 100.00 | 100.00 |
| 29 | AIRTEL | JK  | 0.01 | 100.00 | 100.00 | 99.61  | 95.57  | 100.00 | 100.00 |
| 30 | BSNL   | JK  | 0.01 | 100.00 | 100.00 | 98.23  | 95.72  | 100.00 | 100.00 |
| 31 | RJIL   | JK  | 0.00 | NA     | 100.00 | 99.52  | 99.24  | 100.00 | 100.00 |
| 32 | VIL    | JK  | 0.01 | 100.00 | 100.00 | 99.62  | 100.00 | 100.00 | 100.00 |
| 33 | AIRTEL | KOL | 0.01 | 100.00 | 100.00 | 99.79  | 97.26  | 100.00 | 100.00 |
| 34 | BSNL   | KOL | 0.01 | 100.00 | 100.00 | 100.00 | 95.22  | 100.00 | 100.00 |
| 35 | RJIL   | KOL | 0.00 | NA     | 100.00 | 99.58  | 99.96  | 100.00 | 100.00 |
| 36 | VIL    | KOL | 0.01 | 100.00 | 100.00 | 99.63  | 100.00 | 100.00 | 100.00 |
| 37 | AIRTEL | KR  | 0.01 | 100.00 | 100.00 | 99.83  | 95.13  | 100.00 | 100.00 |
| 38 | BSNL   | KR  | 0.00 | NA     | 100.00 | 96.91  | 96.84  | 100.00 | 100.00 |
| 39 | RJIL   | KR  | 0.00 | NA     | 100.00 | 99.49  | 99.73  | 100.00 | 100.00 |
| 40 | VIL    | KR  | 0.01 | 100.00 | 100.00 | 99.16  | 100.00 | 100.00 | 100.00 |



| 1  | 2      | 3   | 4    | 5      | 6      | 7      | 8      | 9      | 10     |
|----|--------|-----|------|--------|--------|--------|--------|--------|--------|
| 41 | AIRTEL | KT  | 0.01 | 100.00 | 100.00 | 99.60  | 96.24  | 100.00 | 100.00 |
| 42 | BSNL   | KT  | 0.01 | 100.00 | 100.00 | 97.07  | 98.08  | 100.00 | 100.00 |
| 43 | RJIL   | KT  | 0.01 | 100.00 | 100.00 | 99.53  | 99.91  | 100.00 | 100.00 |
| 44 | VIL    | KT  | 0.01 | 100.00 | 100.00 | 98.76  | 100.00 | 100.00 | 100.00 |
| 45 | AIRTEL | MH  | 0.01 | 100.00 | 100.00 | 99.73  | 96.54  | 100.00 | 100.00 |
| 46 | BSNL   | MH  | 0.02 | 100.00 | 100.00 | 97.86  | 95.68  | 100.00 | 100.00 |
| 47 | RJIL   | MH  | 0.00 | NA     | 100.00 | 99.62  | 99.97  | 100.00 | 100.00 |
| 48 | VIL    | MH  | 0.01 | 100.00 | 100.00 | 99.48  | 99.97  | 100.00 | 100.00 |
| 49 | AIRTEL | MP  | 0.01 | 100.00 | 100.00 | 99.49  | 98.17  | 100.00 | 100.00 |
| 50 | BSNL   | MP  | 0.01 | 100.00 | 100.00 | 97.86  | 95.19  | 100.00 | 100.00 |
| 51 | RJIL   | MP  | 0.00 | NA     | 100.00 | 99.64  | 99.97  | 100.00 | 100.00 |
| 52 | VIL    | MP  | 0.01 | 100.00 | 100.00 | 99.49  | 100.00 | 100.00 | 100.00 |
| 53 | AIRTEL | MUM | 0.01 | 100.00 | 100.00 | 99.54  | 98.12  | 100.00 | 100.00 |
| 54 | MTNL   | MUM | 0.01 | 100.00 | 100.00 | 99.88  | 95.26  | 100.00 | 100.00 |
| 55 | RJIL   | MUM | 0.00 | NA     | 100.00 | 99.55  | 99.94  | 100.00 | 100.00 |
| 56 | VIL    | MUM | 0.01 | 100.00 | 100.00 | 99.81  | 99.96  | 100.00 | 100.00 |
| 57 | AIRTEL | NE  | 0.01 | 100.00 | 100.00 | 99.64  | 95.76  | 100.00 | 100.00 |
| 58 | BSNL   | NE  | 0.02 | 100.00 | 100.00 | 100.00 | 97.43  | 100.00 | 100.00 |
| 59 | RJIL   | NE  | 0.00 | NA     | 100.00 | 99.67  | 99.97  | 100.00 | 100.00 |
| 60 | VIL    | NE  | 0.01 | 100.00 | 100.00 | 96.27  | 100.00 | 100.00 | 100.00 |
| 61 | AIRTEL | OR  | 0.01 | 100.00 | 100.00 | 99.78  | 96.15  | 100.00 | 100.00 |
| 62 | BSNL   | OR  | 0.01 | 100.00 | 100.00 | 100.00 | 97.25  | 100.00 | 100.00 |
| 63 | RJIL   | OR  | 0.00 | NA     | 100.00 | 99.62  | 99.94  | 100.00 | 100.00 |
| 64 | VIL    | OR  | 0.01 | 100.00 | 100.00 | 98.89  | 99.99  | 100.00 | 100.00 |

| 1  | 2      | 3   | 4    | 5      | 6      | 7      | 8      | 9      | 10     |
|----|--------|-----|------|--------|--------|--------|--------|--------|--------|
| 65 | AIRTEL | PB  | 0.01 | 100.00 | 100.00 | 99.70  | 96.99  | 100.00 | 100.00 |
| 66 | BSNL   | PB  | 0.01 | 100.00 | 100.00 | 96.12  | 95.39  | 100.00 | 100.00 |
| 67 | RJIL   | PB  | 0.00 | NA     | 100.00 | 99.48  | 99.98  | 100.00 | 100.00 |
| 68 | VIL    | PB  | 0.01 | 100.00 | 100.00 | 99.80  | 100.00 | 100.00 | 100.00 |
| 69 | AIRTEL | RJ  | 0.01 | 100.00 | 100.00 | 99.30  | 98.35  | 100.00 | 100.00 |
| 70 | BSNL   | RJ  | 0.03 | 100.00 | 100.00 | 96.09  | 95.38  | 100.00 | 100.00 |
| 71 | RJIL   | RJ  | 0.00 | NA     | 100.00 | 99.57  | 99.97  | 100.00 | 100.00 |
| 72 | VIL    | RJ  | 0.01 | 100.00 | 100.00 | 98.73  | 100.00 | 100.00 | 100.00 |
| 73 | AIRTEL | TN  | 0.01 | 100.00 | 100.00 | 99.39  | 95.10  | 100.00 | 100.00 |
| 74 | BSNL   | TN  | 0.01 | 100.00 | 100.00 | 91.93  | 80.05  | 100.00 | 100.00 |
| 75 | RJIL   | TN  | 0.00 | NA     | 100.00 | 99.53  | 99.92  | 100.00 | 100.00 |
| 76 | VIL    | TN  | 0.01 | 100.00 | 100.00 | 98.92  | 100.00 | 100.00 | 100.00 |
| 77 | AIRTEL | UPE | 0.01 | 100.00 | 100.00 | 99.83  | 98.53  | 100.00 | 100.00 |
| 78 | BSNL   | UPE | 0.04 | 100.00 | 100.00 | 98.10  | 95.88  | 100.00 | 100.00 |
| 79 | RJIL   | UPE | 0.00 | NA     | 100.00 | 99.67  | 99.98  | 100.00 | 100.00 |
| 80 | VIL    | UPE | 0.01 | 100.00 | 100.00 | 99.32  | 100.00 | 100.00 | 100.00 |
| 81 | AIRTEL | UPW | 0.01 | 100.00 | 100.00 | 99.78  | 98.49  | 100.00 | 100.00 |
| 82 | BSNL   | UPW | 0.01 | 100.00 | 100.00 | 98.59  | 95.37  | 100.00 | 100.00 |
| 83 | RJIL   | UPW | 0.00 | NA     | 100.00 | 99.51  | 99.99  | 100.00 | 100.00 |
| 84 | VIL    | UPW | 0.01 | 100.00 | 100.00 | 99.53  | 100.00 | 100.00 | 100.00 |
| 85 | AIRTEL | WB  | 0.01 | 100.00 | 100.00 | 99.94  | 96.09  | 100.00 | 100.00 |
| 86 | BSNL   | WB  | 0.02 | 100.00 | 100.00 | 100.00 | 95.77  | 100.00 | 100.00 |
| 87 | RJIL   | WB  | 0.01 | 100.00 | 100.00 | 99.63  | 99.94  | 100.00 | 100.00 |
| 88 | VIL    | WB  | 0.01 | 100.00 | 100.00 | 98.96  | 100.00 | 100.00 | 100.00 |

**Service Provider and LSA wise offered typical download/ upload speed and 80th percentile measured download/ upload speed for different tariff offerings**

| 1    | 2                | 3            | 4                        | 5                                        | 6                                                                          | 7                                      | 8                                                                        |
|------|------------------|--------------|--------------------------|------------------------------------------|----------------------------------------------------------------------------|----------------------------------------|--------------------------------------------------------------------------|
| S No | Service Provider | Service Area | Name of Tariff offerings | Offered typical download speed (In Mbps) | 80th percentile value of download speed measured in test samples (In Mbps) | Offered typical upload speed (In Mbps) | 80th percentile value of upload speed measured in test samples (In Mbps) |
| 1    | AIRTEL           | AP           | All tariff               | 12.49                                    | 100.61                                                                     | 7.36                                   | 34.69                                                                    |
| 2    | BSNL             | AP           | All Wireless Tariff Plan | 3                                        | 20.69                                                                      | 3                                      | 15.22                                                                    |
| 3    | RJIL             | AP           | All wireless plans       | 15                                       | 326.94                                                                     | 7                                      | 38.74                                                                    |
| 4    | VIL              | AP           | All Plans                | 15                                       | 53.46                                                                      | 8                                      | 25.28                                                                    |
| 5    | AIRTEL           | AS           | All tariff               | 10.63                                    | 93.36                                                                      | 3.14                                   | 24.55                                                                    |
| 6    | BSNL             | AS           | All Wireless Tariff Plan | 5                                        | 6.82                                                                       | 3                                      | 4.32                                                                     |
| 7    | RJIL             | AS           | All wireless plans       | 15                                       | 303.92                                                                     | 7                                      | 40.5                                                                     |
| 8    | VIL              | AS           | All Plans                | 15                                       | 37.4                                                                       | 8                                      | 8.81                                                                     |
| 9    | AIRTEL           | BR           | All tariff               | 32                                       | 151                                                                        | 7.11                                   | 44                                                                       |
| 10   | BSNL             | BR           | ALL wireless Plan        | 5                                        | 6.4                                                                        | 3                                      | 4.5                                                                      |
| 11   | RJIL             | BR           | All wireless plans       | 15                                       | 265.36                                                                     | 7                                      | 38.92                                                                    |
| 12   | VIL              | BR           | All Plans                | 15                                       | 67.86                                                                      | 8                                      | 33.05                                                                    |
| 13   | AIRTEL           | DL           | All tariff               | 14.75                                    | 182.36                                                                     | 4.32                                   | 32.32                                                                    |
| 14   | MTNL             | DL           | JS Plan (225) prepaid    | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 15   | MTNL             | DL           | Half paisa prepaid       | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 16   | MTNL             | DL           | Plan 25 prepaid          | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 17   | MTNL             | DL           | Dolphin Plan 75          | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 18   | MTNL             | DL           | Dolphin Pay Per Sec      | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 19   | MTNL             | DL           | Dolphin Plan 299         | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 20   | MTNL             | DL           | Dolphin Plan 199         | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 21   | MTNL             | DL           | Pay Per second prepaid   | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 22   | MTNL             | DL           | Dolphin Jeevansaathi     | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 23   | MTNL             | DL           | Dolphin Plan 141         | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 24   | MTNL             | DL           | Dolphin Plan 225         | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 25   | MTNL             | DL           | Dolphin Budget E         | 8                                        | 21                                                                         | 1                                      | 5.6                                                                      |
| 26   | RJIL             | DL           | All wireless plans       | 15                                       | 309.39                                                                     | 7                                      | 39.22                                                                    |
| 27   | VIL              | DL           | All Plans                | 15                                       | 55.69                                                                      | 8                                      | 26.98                                                                    |
| 28   | AIRTEL           | GJ           | All tariff               | 21.14                                    | 181.02                                                                     | 5.91                                   | 41.85                                                                    |
| 29   | BSNL             | GJ           | All wireless Plan        | 5                                        | 6.15                                                                       | 3                                      | 4.06                                                                     |
| 30   | RJIL             | GJ           | All wireless plans       | 15                                       | 265.65                                                                     | 7                                      | 41.25                                                                    |
| 31   | VIL              | GJ           | All Plans                | 15                                       | 69.88                                                                      | 8                                      | 28.79                                                                    |

| 1  | 2      | 3   | 4                                             | 5     | 6      | 7    | 8     |
|----|--------|-----|-----------------------------------------------|-------|--------|------|-------|
| 32 | AIRTEL | HP  | All tariff                                    | 7.39  | 84     | 4.86 | 31.1  |
| 33 | BSNL   | HP  | All Wireless Tariff Plan                      | 3     | 9.22   | 3    | 16    |
| 34 | RJIL   | HP  | All wireless plans                            | 15    | 280.71 | 7    | 51.02 |
| 35 | VIL    | HP  | All Plans                                     | 15    | 32.37  | 8    | 18.94 |
| 36 | AIRTEL | HR  | All tariff                                    | 14.14 | 162.36 | 5.76 | 28.51 |
| 37 | BSNL   | HR  | BSNL HARYANA DATA PACK                        | 11.85 | 20.65  | 5.79 | 7.28  |
| 38 | RJIL   | HR  | All wireless plans                            | 15    | 322.09 | 7    | 40.65 |
| 39 | VIL    | HR  | All Plans                                     | 15    | 58.08  | 8    | 32.7  |
| 40 | AIRTEL | JK  | All tariff                                    | 13    | 162    | 1.64 | 31    |
| 41 | BSNL   | JK  | All Wireless Plan                             | 5     | 10.34  | 3    | 8.62  |
| 42 | RJIL   | JK  | All wireless plans                            | 15    | 304.81 | 7    | 52.85 |
| 43 | VIL    | JK  | All Plans                                     | 15    | 38.54  | 8    | 26.89 |
| 44 | AIRTEL | KOL | All tariff                                    | 16.62 | 202.56 | 6.71 | 37.53 |
| 45 | BSNL   | KOL | All Wireless Tariff Plan                      | 2.5   | 6.5    | 2.5  | 6.5   |
| 46 | RJIL   | KOL | All wireless plans                            | 15    | 280.9  | 7    | 39.94 |
| 47 | VIL    | KOL | All Plans                                     | 15    | 60.59  | 8    | 28.47 |
| 48 | AIRTEL | KR  | All tariff                                    | 20.42 | 160.11 | 2.23 | 24.16 |
| 49 | BSNL   | KR  | All Wireless Tariff Plan                      | 5     | 21.15  | 3    | 7.47  |
| 50 | RJIL   | KR  | All wireless plans                            | 15    | 338.48 | 7    | 39.49 |
| 51 | VIL    | KR  | All Plans                                     | 15    | 64.52  | 8    | 27.27 |
| 52 | AIRTEL | KT  | All tariff                                    | 10.68 | 158.9  | 7.46 | 32.4  |
| 53 | BSNL   | KT  | ALL WIRELESS TARIFF PLANS                     | 5.15  | 14.05  | 3.02 | 6.21  |
| 54 | RJIL   | KT  | All wireless plans                            | 15    | 299    | 7    | 38.8  |
| 55 | VIL    | KT  | All Plans                                     | 15    | 87.33  | 8    | 37.92 |
| 56 | AIRTEL | MH  | All tariff                                    | 13.79 | 134.55 | 4.32 | 27.24 |
| 57 | BSNL   | MH  | All Wireless Plan                             | 5     | 18.62  | 3    | 4.98  |
| 58 | RJIL   | MH  | All wireless plans                            | 15    | 274.09 | 7    | 38.61 |
| 59 | VIL    | MH  | All Plans                                     | 15    | 77.63  | 8    | 29.61 |
| 60 | AIRTEL | MP  | All tariff                                    | 12.87 | 175.8  | 2.8  | 29.64 |
| 61 | BSNL   | MP  | NA                                            | 5     | 22.1   | 3    | 11.18 |
| 62 | RJIL   | MP  | All wireless plans                            | 15    | 304.1  | 7    | 39.91 |
| 63 | VIL    | MP  | All Plans                                     | 15    | 70.71  | 8    | 33.09 |
| 64 | AIRTEL | MUM | All tariff                                    | 21.3  | 177.82 | 4.27 | 31.55 |
| 65 | MTNL   | MUM | DOL-CUG_15NOV2015_199                         | 2.86  | 4.1    | 0.25 | 0.48  |
| 66 | MTNL   | MUM | DOL-GRC-D MTNL EMPLOYEE-BSNL AREA             | 2.86  | 4.1    | 0.25 | 0.48  |
| 67 | MTNL   | MUM | DOL-DOT_DATACARD_PLAN                         | 2.86  | 4.1    | 0.25 | 0.48  |
| 68 | MTNL   | MUM | DOL-MTNL-Test National Roaming Pay Per Second | 2.86  | 4.1    | 0.25 | 0.48  |

| 1   | 2    | 3   | 4                                                | 5    | 6   | 7    | 8    |
|-----|------|-----|--------------------------------------------------|------|-----|------|------|
| 69  | MTNL | MUM | DOL-MTNL-Test Connection Pay Per Second          | 2.86 | 4.1 | 0.25 | 0.48 |
| 70  | MTNL | MUM | PPS_NAVY299                                      | 2.86 | 4.1 | 0.25 | 0.48 |
| 71  | MTNL | MUM | DOL-GRB MTNL EMPLOYEE-BSNL ARAE                  | 2.86 | 4.1 | 0.25 | 0.48 |
| 72  | MTNL | MUM | PPS_FTU91_0917                                   | 2.86 | 4.1 | 0.25 | 0.48 |
| 73  | MTNL | MUM | DOL-PLAN_799                                     | 2.86 | 4.1 | 0.25 | 0.48 |
| 74  | MTNL | MUM | PPS_3GSIM53                                      | 2.86 | 4.1 | 0.25 | 0.48 |
| 75  | MTNL | MUM | DOL-GROUP-A_SEVANIVRITT_PLAN_670                 | 2.86 | 4.1 | 0.25 | 0.48 |
| 76  | MTNL | MUM | DOL-PLAN_CUG_299                                 | 2.86 | 4.1 | 0.25 | 0.48 |
| 77  | MTNL | MUM | DOLJIVAN_SAATHIMUM_0                             | 2.86 | 4.1 | 0.25 | 0.48 |
| 78  | MTNL | MUM | DOL-ROAMING FREEDOM ONE INDIA<br>MUM_550         | 2.86 | 4.1 | 0.25 | 0.48 |
| 79  | MTNL | MUM | PPS_3GSIM62_New                                  | 2.86 | 4.1 | 0.25 | 0.48 |
| 80  | MTNL | MUM | DOL-Gr A BSNL Area                               | 2.86 | 4.1 | 0.25 | 0.48 |
| 81  | MTNL | MUM | DOL-MobilePlan_IT_Dept                           | 2.86 | 4.1 | 0.25 | 0.48 |
| 82  | MTNL | MUM | PPS_LT_0718                                      | 2.86 | 4.1 | 0.25 | 0.45 |
| 83  | MTNL | MUM | DOL-Plan D Mum_1000                              | 2.86 | 4.1 | 0.25 | 0.48 |
| 84  | MTNL | MUM | DOL-TeacherCUG Mum                               | 2.86 | 4.1 | 0.25 | 0.48 |
| 85  | MTNL | MUM | DOL-Plan_210                                     | 2.86 | 4.1 | 0.25 | 0.48 |
| 86  | MTNL | MUM | PPS_FTU91_0317                                   | 2.86 | 4.1 | 0.25 | 0.48 |
| 87  | MTNL | MUM | PPS_Jodi_1214_0215                               | 2.86 | 4.1 | 0.25 | 0.48 |
| 88  | MTNL | MUM | DOL-CUG_SYNDICATE_BANK_399                       | 2.86 | 4.1 | 0.25 | 0.48 |
| 89  | MTNL | MUM | PPS_SIM_PYRO                                     | 2.86 | 4.1 | 0.25 | 0.48 |
| 90  | MTNL | MUM | DOL-MTNL-Service NON EXECUTIVE Pay Per<br>Second | 2.86 | 4.1 | 0.25 | 0.48 |
| 91  | MTNL | MUM | PPS_FTU84_New                                    | 2.86 | 4.1 | 0.25 | 0.48 |
| 92  | MTNL | MUM | DOL-CUG_CORP_PLAN_149                            | 2.86 | 4.1 | 0.25 | 0.48 |
| 93  | MTNL | MUM | PPS_CORP_GOLD                                    | 2.86 | 4.1 | 0.25 | 0.48 |
| 94  | MTNL | MUM | DOL-Buddy_299                                    | 2.86 | 4.1 | 0.25 | 0.48 |
| 95  | MTNL | MUM | PPS_INCOME_TAX_CUG                               | 2.86 | 4.1 | 0.25 | 0.48 |
| 96  | MTNL | MUM | DOL-PLAN_ONGC_GOLD_725                           | 2.86 | 4.1 | 0.25 | 0.48 |
| 97  | MTNL | MUM | PPS_HSDPA_TeraCom                                | 2.86 | 4.1 | 0.25 | 0.48 |
| 98  | MTNL | MUM | PPS_SIM53_Lifetime                               | 2.86 | 4.1 | 0.25 | 0.48 |
| 99  | MTNL | MUM | DOL-MTNL-Union Members Pay Per Second            | 2.86 | 4.1 | 0.25 | 0.48 |
| 100 | MTNL | MUM | PPS_FTU88_New_0215                               | 2.86 | 4.1 | 0.25 | 0.48 |
| 101 | MTNL | MUM | DOL-CUG_CORP_PLAN_99                             | 2.86 | 4.1 | 0.25 | 0.48 |

| 1   | 2    | 3   | 4                                                     | 5    | 6   | 7    | 8    |
|-----|------|-----|-------------------------------------------------------|------|-----|------|------|
| 102 | MTNL | MUM | DOL-DOT Retired_Advisor Special Secretary<br>Rank Off | 2.86 | 4.1 | 0.25 | 0.48 |
| 103 | MTNL | MUM | PPS_FTU_BB                                            | 2.86 | 4.1 | 0.25 | 0.48 |
| 104 | MTNL | MUM | PPS_CORP_GOLD                                         | 2.86 | 4.1 | 0.25 | 0.45 |
| 105 | MTNL | MUM | PPS_JeevanSathi                                       | 2.86 | 4.1 | 0.25 | 0.48 |
| 106 | MTNL | MUM | PPS_LL_SathiPlan                                      | 2.86 | 4.1 | 0.25 | 0.48 |
| 107 | MTNL | MUM | DOL-CUG_SYNDICATE_BANK_299                            | 2.86 | 4.1 | 0.25 | 0.48 |
| 108 | MTNL | MUM | PPS_SIM80_LifeTime                                    | 2.86 | 4.1 | 0.25 | 0.48 |
| 109 | MTNL | MUM | PPS_FTU84_New_0914                                    | 2.86 | 4.1 | 0.25 | 0.48 |
| 110 | MTNL | MUM | PPS_FTU91_New_0215                                    | 2.86 | 4.1 | 0.25 | 0.48 |
| 111 | MTNL | MUM | DOL-CUG_15NOV2015_99                                  | 2.86 | 4.1 | 0.25 | 0.48 |
| 112 | MTNL | MUM | DOL-Plan MUM JEEVANSATHI<br>PayPerSecond_45           | 2.86 | 4.1 | 0.25 | 0.48 |
| 113 | MTNL | MUM | PPS_SIM40_NMMT                                        | 2.86 | 4.1 | 0.25 | 0.48 |
| 114 | MTNL | MUM | DOL-Buddy_899                                         | 2.86 | 4.1 | 0.25 | 0.48 |
| 115 | MTNL | MUM | DOL-ROAMING FREE_INCOMING_PLAN_500                    | 2.86 | 4.1 | 0.25 | 0.48 |
| 116 | MTNL | MUM | PPS_FTU_24                                            | 2.86 | 4.1 | 0.25 | 0.48 |
| 117 | MTNL | MUM | DOL-GROUP-B_SEVANIVRITT_PLAN_370                      | 2.86 | 4.1 | 0.25 | 0.48 |
| 118 | MTNL | MUM | DOL-CUG_SYNDICATE_BANK_499                            | 2.86 | 4.1 | 0.25 | 0.48 |
| 119 | MTNL | MUM | DOL-PLAN_ONGC_PLATINUM_999                            | 2.86 | 4.1 | 0.25 | 0.48 |
| 120 | MTNL | MUM | DOL-CUG_TMH_99                                        | 2.86 | 4.1 | 0.25 | 0.48 |
| 121 | MTNL | MUM | DOL-POSTPAID-STATIC-IP-CONNECTION                     | 2.86 | 4.1 | 0.25 | 0.48 |
| 122 | MTNL | MUM | DOL-GRC-D MTNL EMP-BSNL AREA Less<br>Than 16Yrs       | 2.86 | 4.1 | 0.25 | 0.48 |
| 123 | MTNL | MUM | DOL-PLAN_ONGC_SILVER_625                              | 2.86 | 4.1 | 0.25 | 0.48 |
| 124 | MTNL | MUM | DOL-Plan CUG200 Mum                                   | 2.86 | 4.1 | 0.25 | 0.48 |
| 125 | MTNL | MUM | DOL-DOT_Plan                                          | 2.86 | 4.1 | 0.25 | 0.48 |
| 126 | MTNL | MUM | DOL-CUG_SYNDICATE_BANK_599                            | 2.86 | 4.1 | 0.25 | 0.48 |
| 127 | MTNL | MUM | DOL-PLAN_599                                          | 2.86 | 4.1 | 0.25 | 0.48 |
| 128 | MTNL | MUM | DOL-ONLY_CORP_DATACARD_PLAN                           | 2.86 | 4.1 | 0.25 | 0.48 |
| 129 | MTNL | MUM | DOL-CUG199_PAY_PER_SEC                                | 2.86 | 4.1 | 0.25 | 0.48 |
| 130 | MTNL | MUM | DOL-Plan CUG_BSN_INDIVIDUAL_199                       | 2.86 | 4.1 | 0.25 | 0.48 |
| 131 | MTNL | MUM | PPS_SIM62_Lifetime                                    | 2.86 | 4.1 | 0.25 | 0.48 |
| 132 | MTNL | MUM | PPS_EcoSim                                            | 2.86 | 4.1 | 0.25 | 0.48 |
| 133 | MTNL | MUM | PPS_FTU41_New_0215                                    | 2.86 | 4.1 | 0.25 | 0.48 |
| 134 | MTNL | MUM | DOL-ROAMING_PLAN_125                                  | 2.86 | 4.1 | 0.25 | 0.48 |
| 135 | MTNL | MUM | PPS_ONGC                                              | 2.86 | 4.1 | 0.25 | 0.48 |

| 1   | 2      | 3   | 4                                                  | 5     | 6      | 7    | 8     |
|-----|--------|-----|----------------------------------------------------|-------|--------|------|-------|
| 136 | MTNL   | MUM | PPS_FTU84                                          | 2.86  | 4.1    | 0.25 | 0.48  |
| 137 | MTNL   | MUM | DOL-MTNL-Service DE Pay Per Second                 | 2.86  | 4.1    | 0.25 | 0.48  |
| 138 | MTNL   | MUM | DOL-Plan Audit 800 Mum                             | 2.86  | 4.1    | 0.25 | 0.48  |
| 139 | MTNL   | MUM | DOL-GROUP-D_SEVANIVRITT_PLAN_190                   | 2.86  | 4.1    | 0.25 | 0.48  |
| 140 | MTNL   | MUM | DOL-MTNL-Service GM Pay Per Second                 | 2.86  | 4.1    | 0.25 | 0.48  |
| 141 | MTNL   | MUM | DOL-MTNL-Service DGM Pay Per Second                | 2.86  | 4.1    | 0.25 | 0.48  |
| 142 | MTNL   | MUM | DOL-CUG499 PPS CORP_PLAN                           | 2.86  | 4.1    | 0.25 | 0.48  |
| 143 | MTNL   | MUM | PPS_MRP40                                          | 2.86  | 4.1    | 0.25 | 0.48  |
| 144 | MTNL   | MUM | PPS_3GSIM62                                        | 2.86  | 4.1    | 0.25 | 0.48  |
| 145 | MTNL   | MUM | PPS_TEST_New                                       | 2.86  | 4.1    | 0.25 | 0.48  |
| 146 | MTNL   | MUM | PPS General                                        | 2.86  | 4.1    | 0.25 | 0.48  |
| 147 | MTNL   | MUM | DOL-PER SECOND PLAN_160                            | 2.86  | 4.1    | 0.25 | 0.48  |
| 148 | MTNL   | MUM | PPS_PerSecond_New                                  | 2.86  | 4.1    | 0.25 | 0.48  |
| 149 | MTNL   | MUM | DOL-Plan-100 Mum                                   | 2.86  | 4.1    | 0.25 | 0.48  |
| 150 | MTNL   | MUM | PPS_FTU62_0516                                     | 2.86  | 4.1    | 0.25 | 0.48  |
| 151 | MTNL   | MUM | PPS_TMH                                            | 2.86  | 4.1    | 0.25 | 0.48  |
| 152 | MTNL   | MUM | DOL-PLAN_325                                       | 2.86  | 4.1    | 0.25 | 0.48  |
| 153 | MTNL   | MUM | DOL-Plan Audit 600 Mum                             | 2.86  | 4.1    | 0.25 | 0.48  |
| 154 | MTNL   | MUM | PPS_LT_0718                                        | 2.86  | 4.1    | 0.25 | 0.48  |
| 155 | MTNL   | MUM | DOL-MTNL-Service JTO JAO JE Pay Per Second         | 2.86  | 4.1    | 0.25 | 0.48  |
| 156 | MTNL   | MUM | DOL-MTNL-Service ADET SDE AO AE Pay Per Second     | 2.86  | 4.1    | 0.25 | 0.48  |
| 157 | MTNL   | MUM | DOL-Plan CUG500 Mum                                | 2.86  | 4.1    | 0.25 | 0.48  |
| 158 | MTNL   | MUM | PPS_Tikadi                                         | 2.86  | 4.1    | 0.25 | 0.48  |
| 159 | MTNL   | MUM | DOL-DOT Retired_Chairman_Members of Telecom Comm O | 2.86  | 4.1    | 0.25 | 0.48  |
| 160 | MTNL   | MUM | DOL-PLAN SAIL_CUG-MUM_175                          | 2.86  | 4.1    | 0.25 | 0.48  |
| 161 | MTNL   | MUM | PPS_PS_SIM_New                                     | 2.86  | 4.1    | 0.25 | 0.48  |
| 162 | MTNL   | MUM | DOLCUG_MTNL_LINE_STAFF_0                           | 2.86  | 4.1    | 0.25 | 0.48  |
| 163 | MTNL   | MUM | PPS_FTU62_New_0215                                 | 2.86  | 4.1    | 0.25 | 0.48  |
| 164 | MTNL   | MUM | DOL-Plan Audit 500 Mum                             | 2.86  | 4.1    | 0.25 | 0.48  |
| 165 | MTNL   | MUM | PPS_TMH                                            | 2.86  | 4.1    | 0.25 | 0.45  |
| 166 | MTNL   | MUM | DOL-GROUP-C_SEVANIVRITT_PLAN_250                   | 2.86  | 4.1    | 0.25 | 0.48  |
| 167 | MTNL   | MUM | PPS_PerSecond                                      | 2.86  | 4.1    | 0.25 | 0.48  |
| 168 | MTNL   | MUM | DOL-L&T ZERO RENTAL PLAN                           | 2.86  | 4.1    | 0.25 | 0.48  |
| 169 | MTNL   | MUM | DOL-PLAN CUG NPCIL                                 | 2.86  | 4.1    | 0.25 | 0.48  |
| 170 | RJIL   | MUM | All wireless plans                                 | 15    | 274.82 | 7    | 44.75 |
| 171 | VIL    | MUM | All Plans                                          | 15    | 61.09  | 8    | 23.86 |
| 172 | AIRTEL | NE  | All tariff                                         | 13.25 | 98.23  | 5.27 | 30.08 |
| 173 | BSNL   | NE  | All Wireless Plan                                  | 5     | 14.29  | 3    | 4.75  |

| 1   | 2      | 3   | 4                        | 5     | 6      | 7     | 8     |
|-----|--------|-----|--------------------------|-------|--------|-------|-------|
| 174 | RJIL   | NE  | All wireless plans       | 15    | 307.65 | 7     | 44.11 |
| 175 | VIL    | NE  | All Plans                | 15    | 33.04  | 8     | 9.74  |
| 176 | AIRTEL | OR  | All tariff               | 14.28 | 76.56  | 3.53  | 26.61 |
| 177 | BSNL   | OR  | All Wireless Tariff Plan | 7.02  | 9.6    | 5.14  | 6.82  |
| 178 | RJIL   | OR  | All wireless plans       | 15    | 308.06 | 7     | 39.84 |
| 179 | VIL    | OR  | All Plans                | 15    | 46.74  | 8     | 21.7  |
| 180 | AIRTEL | PB  | All tariff               | 33.32 | 215.87 | 4.74  | 32.38 |
| 181 | BSNL   | PB  | All Wireless Plan        | 5     | 19.52  | 3     | 9.72  |
| 182 | RJIL   | PB  | All wireless plans       | 15    | 272.68 | 7     | 40.74 |
| 183 | VIL    | PB  | All Plans                | 15    | 67.79  | 8     | 33.09 |
| 184 | AIRTEL | RJ  | All tariff               | 22.2  | 79.16  | 10.83 | 56.15 |
| 185 | BSNL   | RJ  | Plan 1                   | 5     | 8.52   | 3     | 6.23  |
| 186 | RJIL   | RJ  | All wireless plans       | 15    | 281.77 | 7     | 40.65 |
| 187 | VIL    | RJ  | All Plans                | 15    | 88.62  | 8     | 42.39 |
| 188 | AIRTEL | TN  | All tariff               | 19.07 | 225.11 | 11.01 | 53.78 |
| 189 | BSNL   | TN  | All Wireless Plan        | 5     | 6.4    | 3     | 4.3   |
| 190 | RJIL   | TN  | All wireless plans       | 15    | 320.01 | 7     | 40.29 |
| 191 | VIL    | TN  | All Plans                | 15    | 58.22  | 8     | 29.44 |
| 192 | AIRTEL | UPE | All tariff               | 35.82 | 147.01 | 4.45  | 35.3  |
| 193 | BSNL   | UPE | All Wireless Plan        | 2.91  | 6.19   | 2.13  | 5.5   |
| 194 | RJIL   | UPE | All wireless plans       | 15    | 275.76 | 7     | 41.72 |
| 195 | VIL    | UPE | All Plans                | 15    | 73.54  | 8     | 29.84 |
| 196 | AIRTEL | UPW | All tariff               | 12.72 | 86.1   | 9.32  | 38.9  |
| 197 | BSNL   | UPW | NA                       | 8     | 9.89   | 4     | 7.8   |
| 198 | RJIL   | UPW | All wireless plans       | 15    | 284.67 | 7     | 40.42 |
| 199 | VIL    | UPW | All Plans                | 15    | 60.65  | 8     | 28    |
| 200 | AIRTEL | WB  | All tariff               | 11.56 | 174.87 | 2.14  | 26    |
| 201 | BSNL   | WB  | All Wireless Tariff Plan | 5     | 16.95  | 3     | 11.61 |
| 202 | RJIL   | WB  | All wireless plans       | 15    | 287.22 | 7     | 39.73 |
| 203 | VIL    | WB  | All Plans                | 15    | 69.76  | 8     | 33.87 |