



TELECOM REGULATORY AUTHORITY OF INDIA

Independent Drive Test Report

West Bengal LSA

June 2026

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1. Introduction

TRAI Act, 1997 mandates the Authority to ensure the services delivered through various telecommunications networks meet the required quality standards prescribed, to protect the interest of the consumers of telecommunication services. TRAI is also responsible for conducting the periodical audit of such services provided by the service providers so as to protect the interests of the consumers of telecommunications services.

Accordingly, TRAI has engaged M/s RedMango Analytics Pvt. Ltd. to undertake assessment of Quality of Service of mobile service through Independent Drive Test (IDT).

In IDT, the performance of all service providers providing service in a Licensed Service Area (LSA) through various technologies (like 2G/ 3G/ 4G/ 5G) for voice and data are measured by conducting drive test. The drive test routes are finalised based on various objective criteria like reported network performance, consumer complaints etc. Methodology adopted for conducting IDT is elaborated in **APPENDIX-I**.

2. Executive Summary (LSA)

2.1 Drive test details

This report covers the findings of the IDT undertaken in West Bengal License Service Area (LSA) during the month of June-2026 under the supervision of TRAI Regional Office (RO) Kolkata. Details of route/area covered during the IDT are as given below:

S. No	Drive test route	Type of route	Distance covered (KMs)	From date	To date
1	Cities & adjoining areas of Alipurduar and Cooch Behar Districts	City	494.5	09-Jun-2026	12-Jun-2026
2	Alipurduar	Inter Operator Calling	1 Location	13-Jun-2026	13-Jun-2026
3	Cities & adjoining areas of Alipurduar and Cooch Behar Districts	Hotspot	16 Locations	09-Jun-2026	13-Jun-2026
4	Alipurduar & Cooch Behar	Walk test	3.8	09-Jun-2026	13-Jun-2026

Table-1: Drive test summary.

2.2 Drive test routes

The map provides overview of drive test routes indicating city drive, Inter-operator call test, hotspots and walk test as per the legends shown on the map.

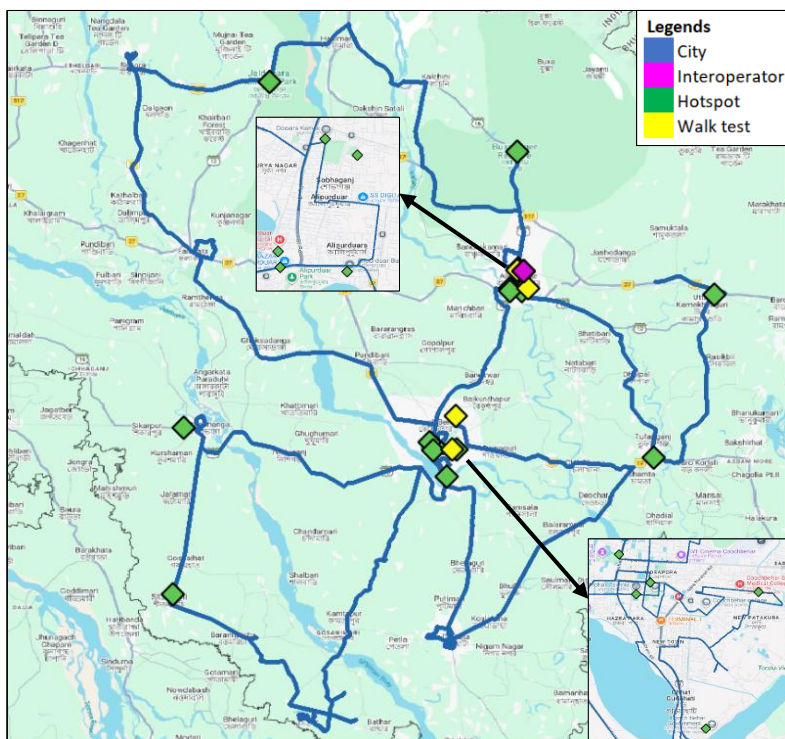


Figure-1: Drive test routes

2.3 Summary of areas covered

a) City- Birpara, Hasimara, Kalchini, Alipurduar, Rasikbil, Tufanganj, Balarampur, Dinhata, Kamtapur, Sitai, Sitalkuchi, Mathabhanga, Ghoksadanga, Falakat etc.

b) Hotspot

1. Alipurduar Bus Stand Alipurduar
2. Alipurduar District Hospital - Hospital Road Alipurduar
3. Alipurduar Post Office (Mukhya Dak Ghar) 362 Station Road Sobhaganj
4. Alipurduar University Sobhaganj
5. Buxa Tiger Reserve Forest SH12A Rajabhat Khawa
6. Cooch Behar Government Engineering College Post Ghughumari Harinchawra
7. Cooch Behar Head Post Office Sunity Road Cooch Behar
8. Cooch Behar Panchanan Barma University Shankar Mandal Road
9. Cooch Behar Royal Palace Bus Terminus Keshab Road
10. Dooars Kanya District Government Office Alipurduar
11. Jaldapara National Park Jaldapara Uttar Madarihat
12. Kamakhyaguri Railway Station
13. Madan Mohan Temple Cooch Behar
14. Mathabhanga College Siliguri Road Khaterbari
15. Sitalkuchi BDO Office Sitai Road Sitalkuchi
16. Tufanganj Hospital Tufanganj

c) Walk Test

1. Cooch Behar Govt. Medical College Shankar Mandal Road
2. District Court of Alipurduar, New Administrative Building Alipurduar
3. New Alipurduar Railway Station
4. New Cooch Behar Junction Railway Station Gosanimari Cooch Behar

2.4 Telecom service providers detected frequency bands

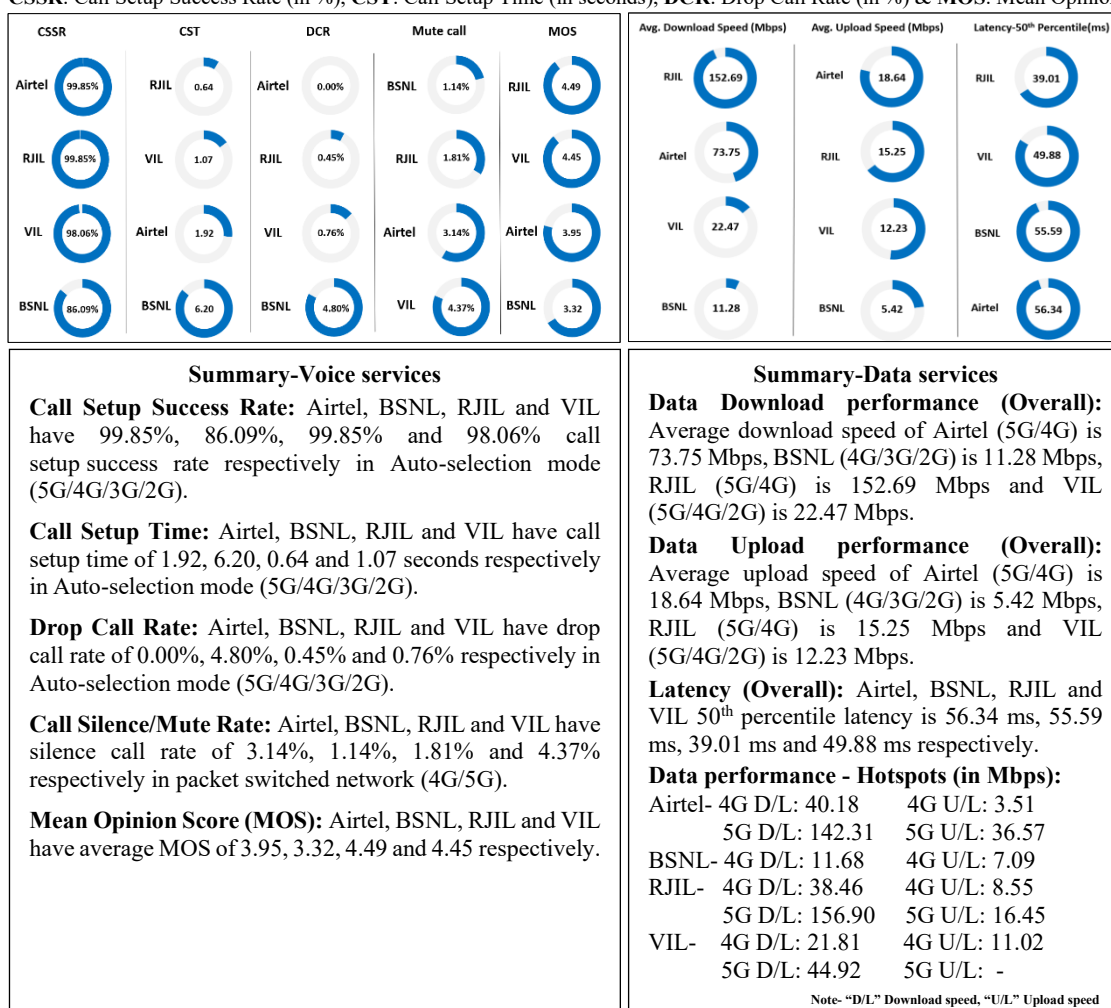
Technologies covered during the IDT and frequency bands in use are summarised in table below:

S.no.	Name of TSP	Technology	Frequency Bands (In MHz)
1	Bharti Airtel Ltd.	2G	900
2	Bharti Airtel Ltd.	4G	900,1800,2100,2300
3	Bharti Airtel Ltd.	5G	3500
4	BSNL	2G	900
5	BSNL	3G	2100
6	BSNL	4G	700,2100,2500
7	Reliance JIO Infocomm Ltd.	4G	850,1800,2300
8	Reliance JIO Infocomm Ltd.	5G	700,3500
9	Vodafone Idea Ltd.	2G	900
10	Vodafone Idea Ltd.	4G	900,1800,2500
11	Vodafone Idea Ltd.	5G	3500

Table-2: Telecom service provider (TSP) covered in IDT

2.5 Performance against key QoS parameters

CSSR: Call Setup Success Rate (in %), CST: Call Setup Time (in seconds), DCR: Drop Call Rate (in %) & MOS: Mean Opinion Score.



- The Poor signal strength in auto-selection mode (5G/4G/3G/2G) during **voice** testing has been observed in 4.30%, 36.20%, 5.11% and 17.28% of the **City IDT route** (Cities & adjoining areas of Alipurduar and Cooch Behar Districts) in case of Airtel, BSNL, RJIL and VIL respectively. {refer **figure- 45 to 48** as per the **Section 6.1** under Para-6 (Annexure)}
- The Poor signal strength in auto-selection mode (5G/4G/3G/2G) during **data** testing has been observed in 13.59%, 36.45%, 16.93% and 28.83% of the **City IDT route** (Cities & adjoining areas of Alipurduar and Cooch Behar Districts) in case of Airtel, BSNL, RJIL and VIL respectively. {refer **figure- 49 to 52** as per the **Section 6.1** under Para-6 (Annexure)}

QoS Performance Analysis- West Bengal LSA

3. QoS performance analysis-LSA level

3.1 Overview

This section provides summary of overall QoS performance of the telecom service provider's network in the LSA by aggregating the results of drive tests conducted in the West Bengal LSA during the month of June-2026 covering city drive, hotspots and walk test. (Refer Table-1)

3.2 Voice performance

(a) Voice Call Performance in 3G/2G network mode only: 3G/2G network mode testing has been done to reflect experience for respective users as they have only 3G/2G compatible handsets.

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	433	465	430
Call Setup Success Rate %	99.77	93.98	99.30
Drop Call Rate %	1.16	3.66	0.47
Call Setup Time-Average (Second)	5.18	2.77	4.80
Handover Success Rate %	99.14	97.18	99.10

Table-3: Summary of voice call performance in 3G/2G network mode only.

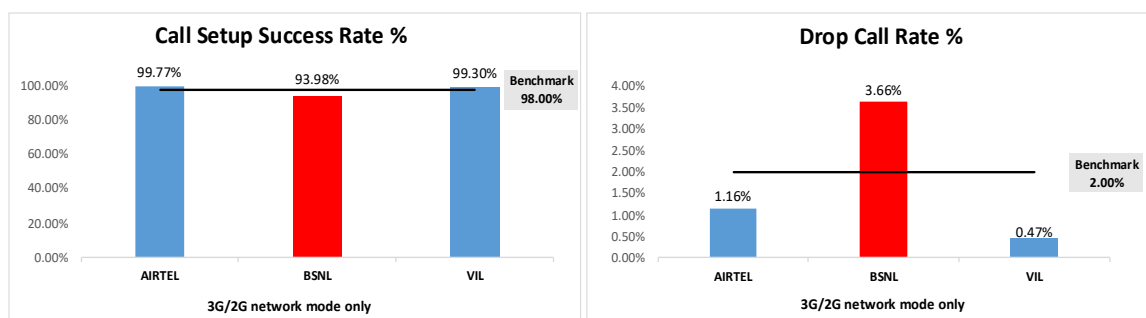


Figure-2: Call setup success rate and drop call rate performance.

Number of unique cell Id's covered in Voice test- Technology wise			
Technology	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
3G	NA	26	NA
2G	639	230	465

Table-4: Technology wise number of network cell Id's latched during drive test.

Note-

- RJIL does not have 3G/2G network.
- NA- Service provider doesn't provide services in respective technology.

(b) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	662	726	666	670
Call Setup Success Rate %	99.85	86.09	99.85	98.06
Drop Call Rate %	0.00	4.80	0.45	0.76
Call Setup Time-Average (Second)	1.92	6.20	0.64	1.07
Handover Success Rate %	99.97	97.41	99.90	99.64

Table-5: Summary of voice call performance in network auto-selection mode.

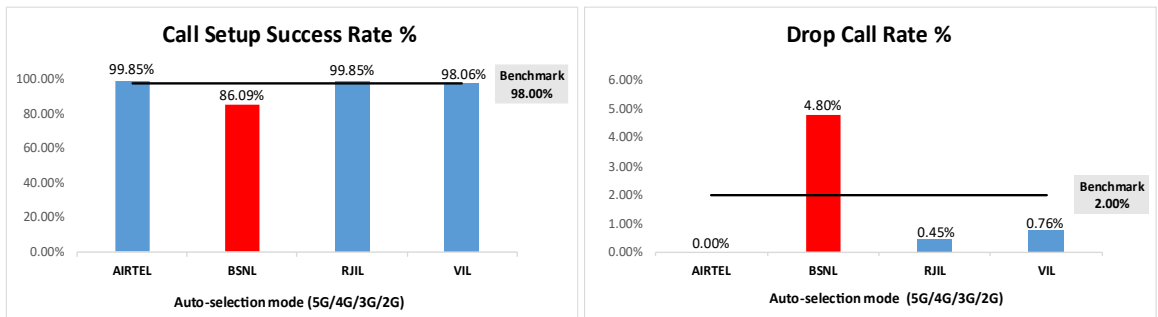


Figure-3: Performance for call setup success rate and drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	446	352	443	389
Number of silences call for >4 Sec	14	4	8	17
Silence Call Rate %	3.14	1.14	1.81	4.37
Number of silence instances for >4 Sec	21	4	8	19
Number of silence instances for >3 Sec	32	6	10	35
Number of silence instances for >2 sec	60	7	19	94
RTP Jitter (4G & 5G) in ms	5.89	4.66	13.94	12.25
Packet loss Rate Downlink %	1.31	1.09	1.21	1.34
Packet loss Rate Uplink %	0.49	1.47	0.96	0.69

Table-6: Summary of silence instances & packet loss rate for mobile to mobile calls.

Number of unique cell Id's covered in Voice test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
5G	0	NA	375	0
4G	1437	247	999	589
3G	NA	16	NA	NA
2G	0	172	NA	69

Table-7: Technology wise number of network cell Id's latched during drive test.

Note-

- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

(c) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicates quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile-to-mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS values means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls table-6	3876	2735	3915	3358
Speech Quality (Average MOS)	3.95	3.32	4.49	4.45
Number of samples with MOS ≥ 4 to < 5 (Excellent)	3195	1311	3481	2927
Number of samples with MOS ≥ 3 to < 4 (Good)	487	232	259	263
Number of samples with MOS ≥ 2 to < 3 (Fair)	87	857	69	95
Number of samples with MOS ≥ 1 to < 2 (Poor)	107	335	106	73
%age of samples with MOS ≥ 4 to < 5 (Excellent)	82.43%	47.93%	88.91%	87.16%
%age of samples with MOS ≥ 3 to < 4 (Good)	12.56%	8.48%	6.62%	7.83%
%age of samples with MOS ≥ 2 to < 3 (Fair)	2.24%	31.33%	1.76%	2.83%
%age of samples with MOS ≥ 1 to < 2 (Poor)	2.76%	12.25%	2.71%	2.17%

Table-8: Summary of speech quality (MOS) samples.

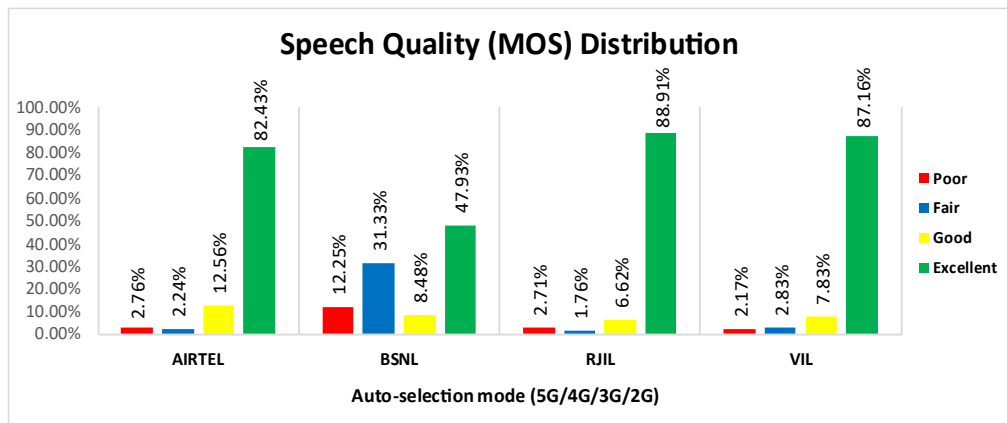


Figure- 4: Distribution of samples in MOS range.

(d) Inter-service provider voice call performance: To check the performance of inter-service providers call setup success rate, total 15 inter operator calls were attempted at one location which is Alipurduar University- Alipurduar. The call setup success rate and call setup time observation is as below.

Call Setup Success Rate %				
From Service Provider	To Service Provider			
	AIRTEL	BSNL	RJIL	VIL
AIRTEL	NA	100.00	100.00	100.00
BSNL	100.00	NA	93.33	100.00
RJIL	100.00	100.00	NA	100.00
VIL	100.00	100.00	100.00	NA

Table-9: Call setup success rate across service providers

Note-

- NA- Only inter-operator calls were measured during test.

Call setup time average (seconds)				
From Service Provider	To Service Provider			
	AIRTEL	BSNL	RJIL	VIL
AIRTEL	NA	4.93	2.13	2.64
BSNL	2.80	NA	7.37	7.49
RJIL	2.00	5.79	NA	2.02
VIL	1.92	2.93	1.50	NA

Table-10: Call setup time across service providers.

Note-

- NA- Only inter-operator calls were measured during test.

3.3 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	73.75	11.28	152.69	22.47
	80th Percentile	138.72	16.48	304.96	35.27
	20th Percentile	12.68	4.85	13.80	7.65
Upload Throughput (Mbits/s)	Average	18.64	5.42	15.25	12.23
	80th Percentile	36.01	9.77	27.71	22.61
	20th Percentile	2.38	1.22	2.18	2.32
Latency (ms)	50th Percentile	56.34	55.59	39.01	49.88

Table-11: Summary of data performance in network auto-selection mode.

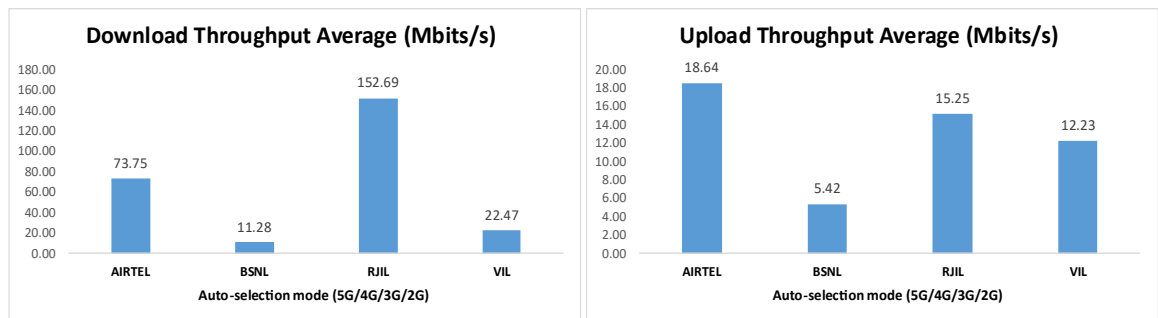


Figure- 5: Download and Upload throughput

Number of unique cell Id's covered in Data test- Technology wise				
Technology	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
5G	0	NA	464	0
4G	1246	303	827	627
3G	NA	23	NA	NA
2G	4	136	NA	100

Table-12: Technology wise number of network cell Id's latched during drive test.

Note-

- NA- Service provider doesn't provide services in respective technology.
- 0- No cell Id's were found in respective technology.

Detailed QoS Performance Analysis

Parameters	Service Provider		
	3G/2G network mode only		
	AIRTEL	BSNL	VIL
Call Attempts	433	465	430
Call Setup Success Rate %	99.77	93.98	99.30
Drop Call Rate %	1.16	3.66	0.47
Call Setup Time-Average (Second)	5.18	2.77	4.80
Handover Success Rate %	99.14	97.18	99.10

Table-13: Summary of voice call performance in 3G/2G network mode only.

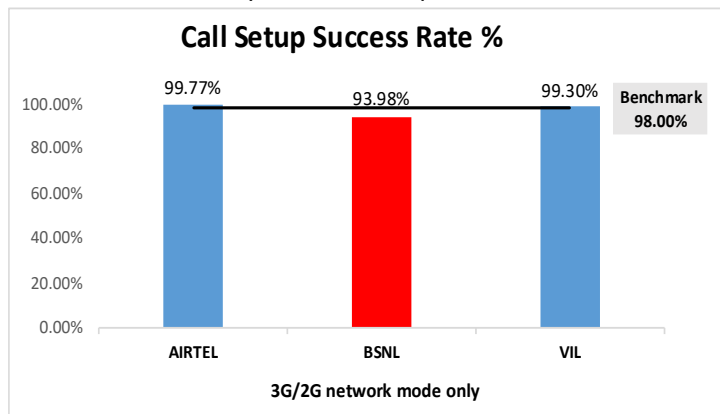


Figure-7: Performance for call setup success rate.

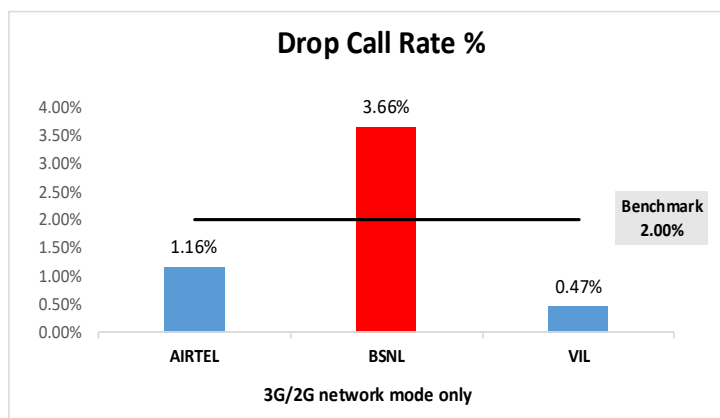


Figure-8: Performance for drop call rate.

(b) Network Technology: This section represent time spent on various network technologies.

Technology	Service Provider		
	AIRTEL	BSNL	VIL
3G	NA	12.70%	NA
2G	99.83%	85.69%	99.95%
Limited Service	0.17%	1.61%	0.05%

Table-14: Time spent on technology during drive test 3G/2G network mode.

Note-

- NA- Service provider doesn't provide services in respective technology.

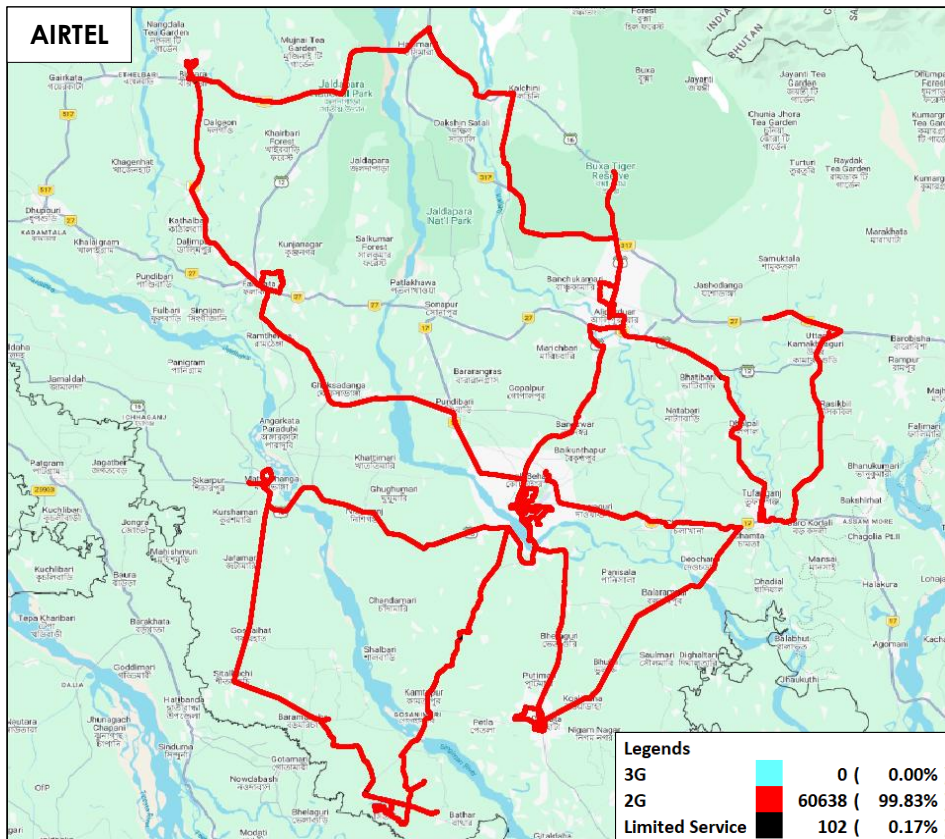


Figure-9: Serving technology plots 3G/2G network mode - AIRTEL

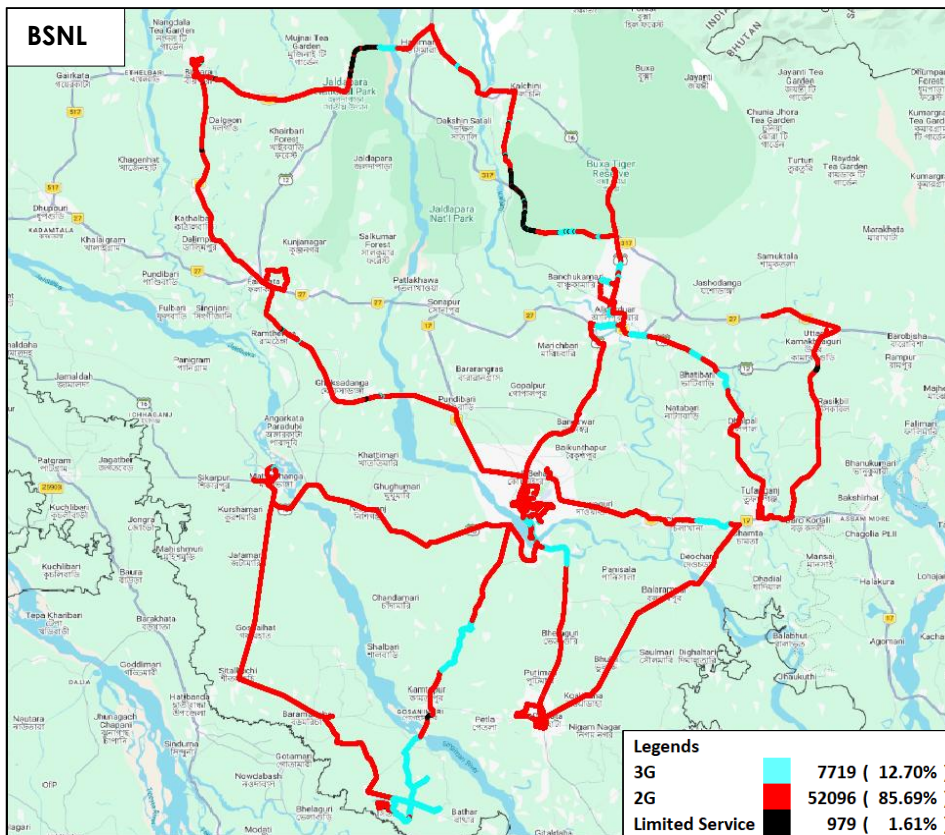


Figure-10: Serving technology plots 3G/2G network mode - BSNL.

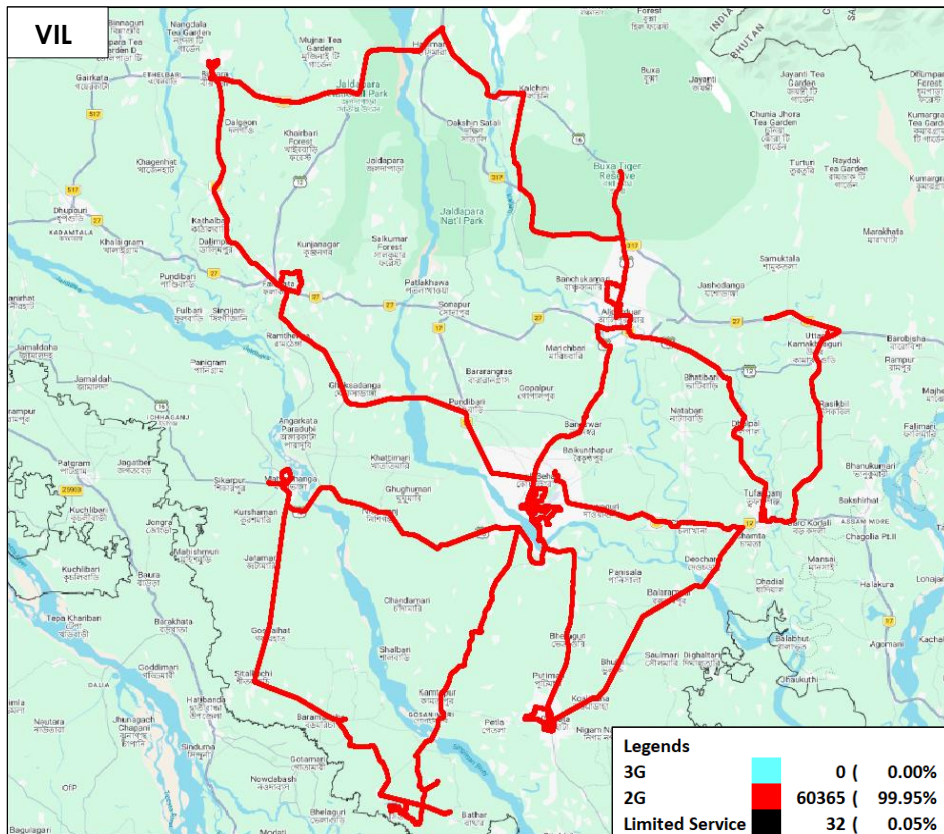


Figure-11: Serving technology plots 3G/2G network mode - VIL.

(c) Network Signal Strength Distribution: The following chart represents signal strength distribution for 3G/2G network mode only. (Refer figure- 42, 43 & 44 for map view)

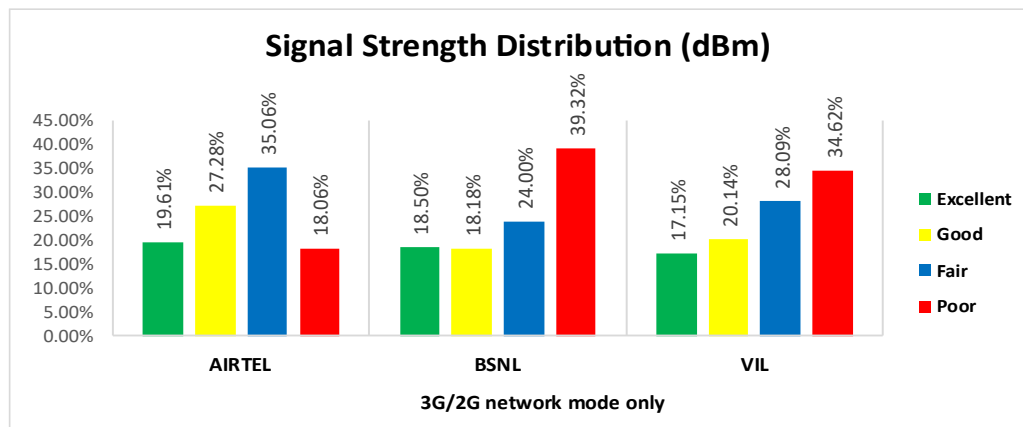


Figure-12: Signal strength distribution 3G/2G network mode only.

Observations:

- Airtel has 20% of samples falling in the excellent signal strength category.
- BSNL has 19% of samples falling in the excellent signal strength category.
- VIL has 17% of samples falling in the excellent signal strength category.

(d) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempts	454	516	458	457
Call Setup Success Rate %	99.78	82.17	99.78	98.47
Drop Call Rate %	0.00	6.13	0.66	1.11
Call Setup Time Average (Second)	1.91	5.81	0.62	1.13
Handover Success Rate %	99.97	96.90	99.88	99.62

Table-15: Summary of voice call performance in network auto-selection mode.

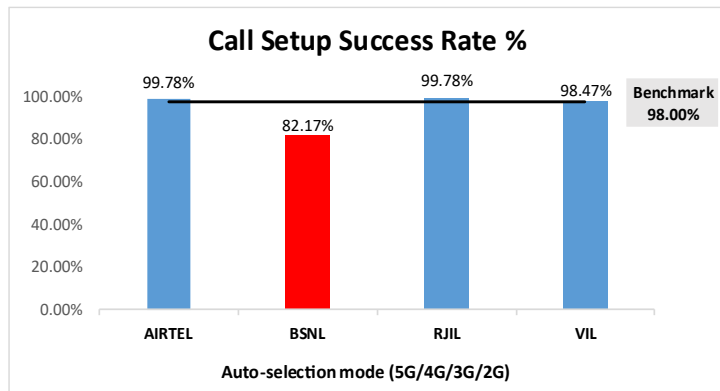


Figure-13: Performance for call setup success rate.

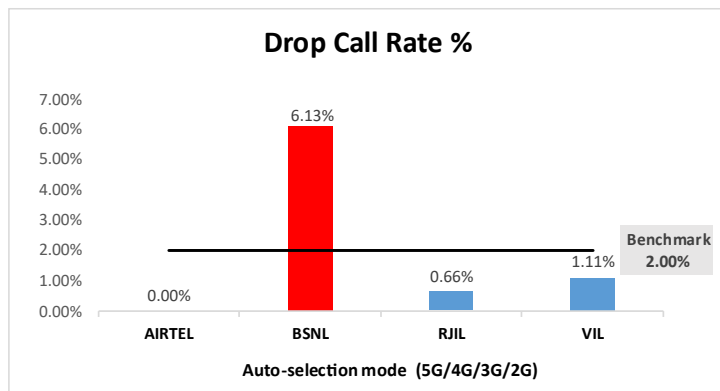


Figure-14: Performance for drop call rate.

Parameter	Service Provider			
	Mobile-to-Mobile (5G/4G - Open Mode)			
	AIRTEL	BSNL	RJIL	VIL
Call Established (within service provider Network)	446	352	443	389
Number of silences call for >4 Sec	14	4	8	17
Silence Call Rate %	3.14	1.14	1.81	4.37
Number of silence instances for >4 Sec	21	4	8	19
Number of silence instances for >3 Sec	32	6	10	35
Number of silence instances for >2 sec	60	7	19	94
RTP Jitter (4G & 5G) in ms	5.89	4.66	13.94	12.25
Packet loss Rate Downlink %	1.31	1.09	1.21	1.34
Packet loss Rate Uplink %	0.49	1.47	0.96	0.69

Table-16: Summary of silence instances & packet loss rate for mobile to mobile call.

(e) Mean Opinion Score (MOS) performance for speech quality:

Mean opinion score indicate quality of speech observed during the drive test across different technologies. This parameter has been calculated for mobile to mobile calls made within same operator network in auto mode (5G/4G/3G/2G). As per ITU-T Recommendation P.863.1, MOS value means: 5-Excellent, 4-Good, 3-Fair, 2-Poor, 1-Bad.

Speech Quality (MOS) distribution	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
Total Number of MOS Samples for calls in table-16	3876	2735	3915	3358
Speech Quality (Average MOS)	3.95	3.32	4.49	4.45
Number of samples with MOS ≥ 4 to < 5 (Excellent)	3195	1311	3481	2927
Number of samples with MOS ≥ 3 to < 4 (Good)	487	232	259	263
Number of samples with MOS ≥ 2 to < 3 (Fair)	87	857	69	95
Number of samples with MOS ≥ 1 to < 2 (Poor)	107	335	106	73
%age of samples with MOS ≥ 4 to < 5 (Excellent)	82.43%	47.93%	88.91%	87.16%
%age of samples with MOS ≥ 3 to < 4 (Good)	12.56%	8.48%	6.62%	7.83%
%age of samples with MOS ≥ 2 to < 3 (Fair)	2.24%	31.33%	1.76%	2.83%
%age of samples with MOS ≥ 1 to < 2 (Poor)	2.76%	12.25%	2.71%	2.17%

Table-17: Summary of speech quality (MOS) samples.

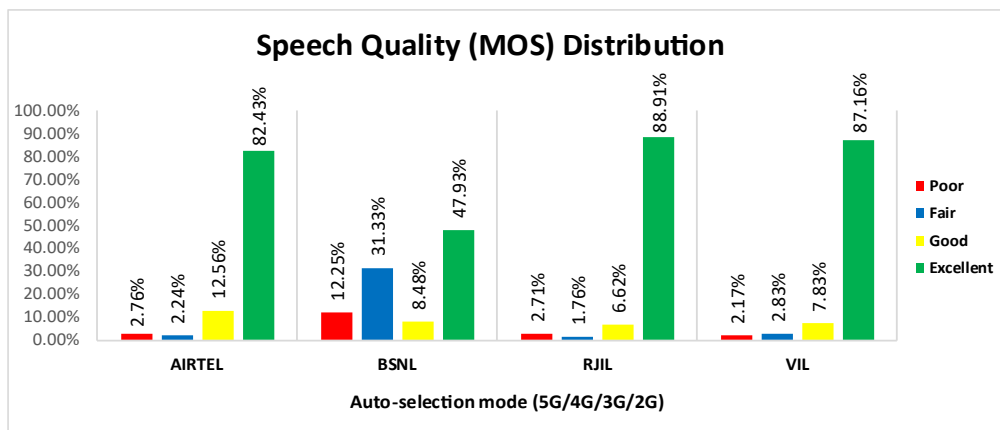


Figure-15: Distribution of samples in MOS range.

(f) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	6.85%	NA	43.71%	0.13%
4G	93.15%	53.49%	56.26%	91.78%
3G	NA	6.26%	NA	NA
2G	0.00%	37.42%	NA	7.89%
Limited Service	0.00%	2.84%	0.04%	0.21%

Table-18: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) voice.

Note-

- NA- Service provider doesn't provide services in respective technology.

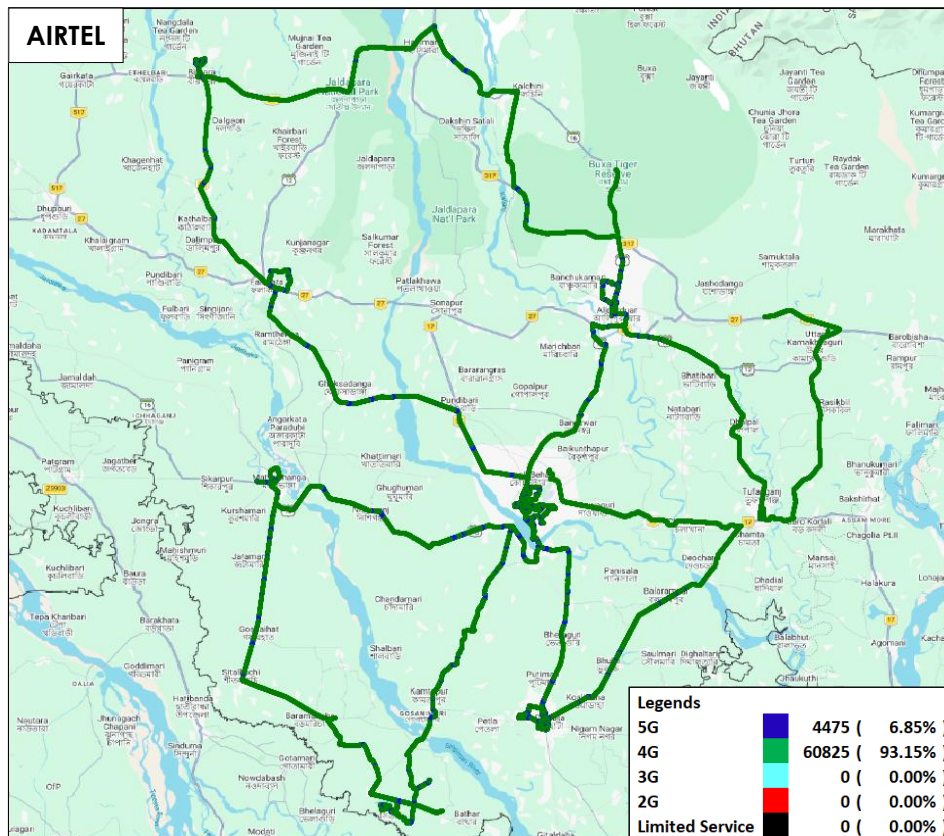


Figure-16: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.

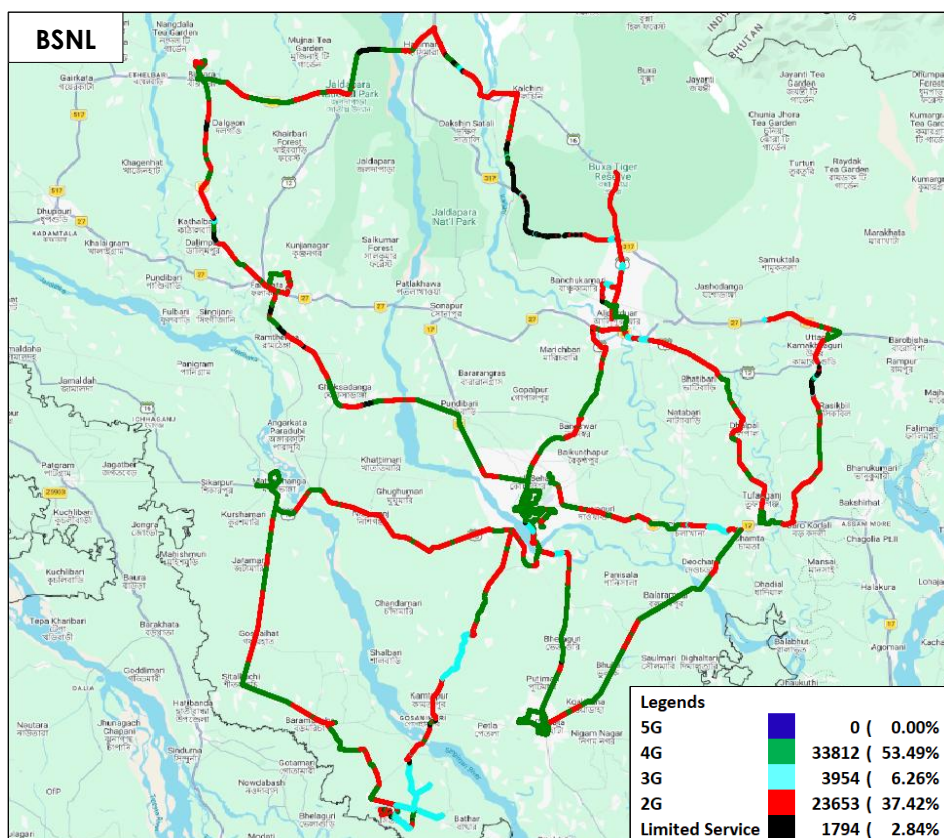


Figure-17: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - BSNL.

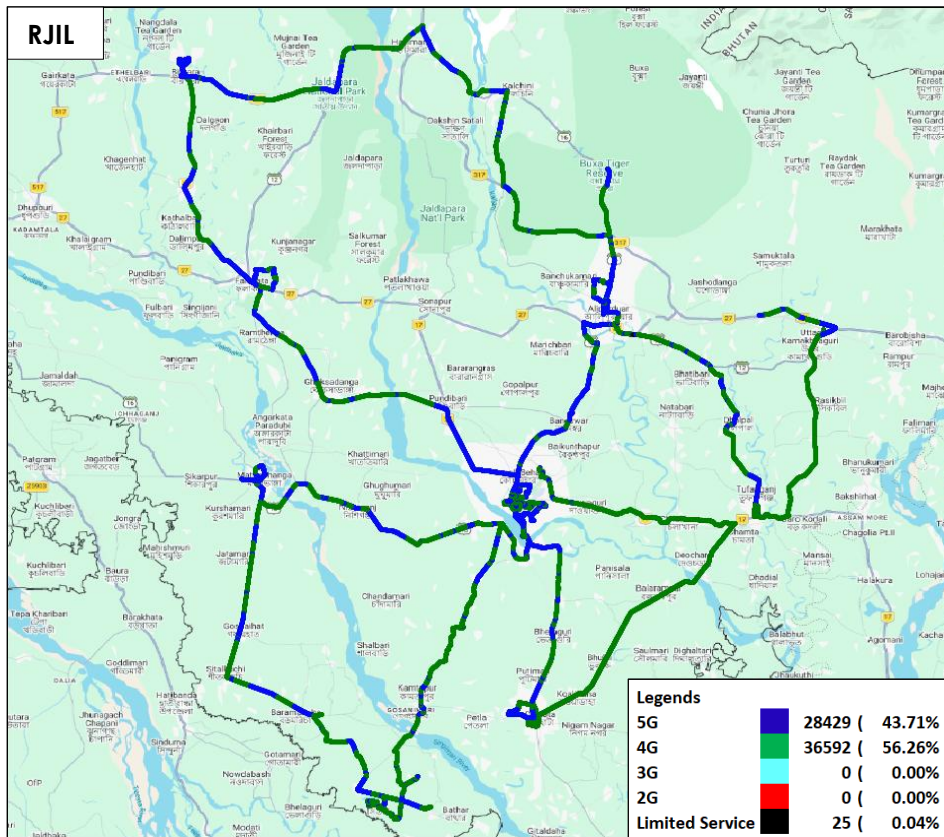


Figure-18: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - RJIL.

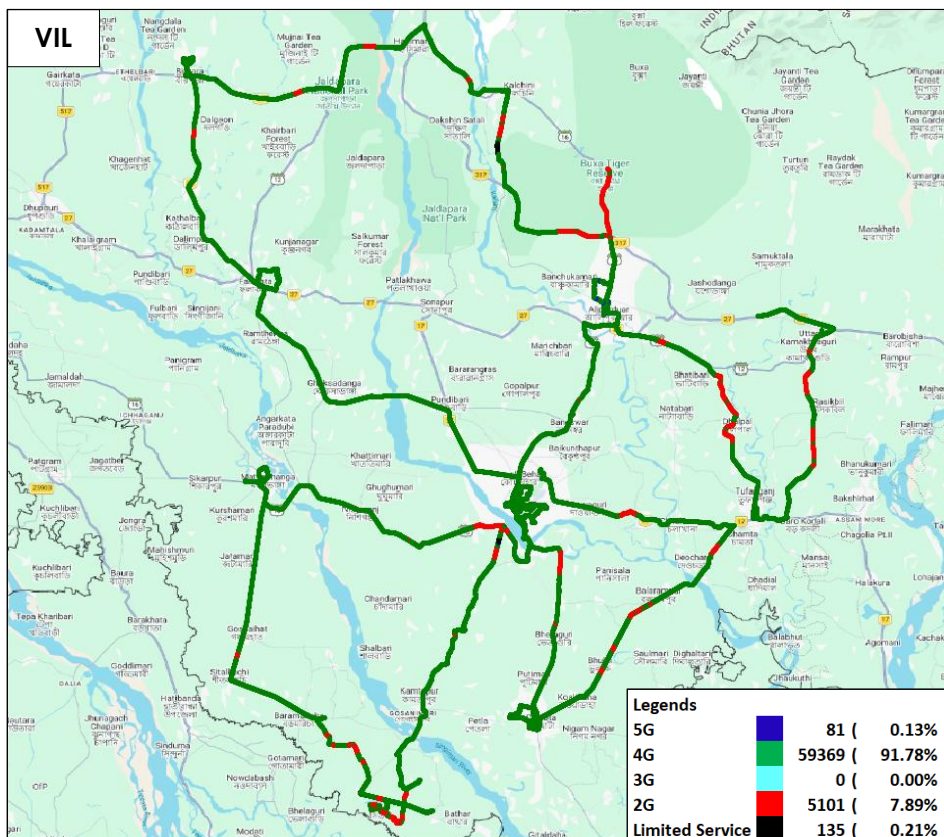


Figure-19: Serving technology plots in auto-selection mode (5G/4G/3G/2G) voice - VIL.

(g) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) voice. (Refer figure-45, 46, 47 & 48 for map view)

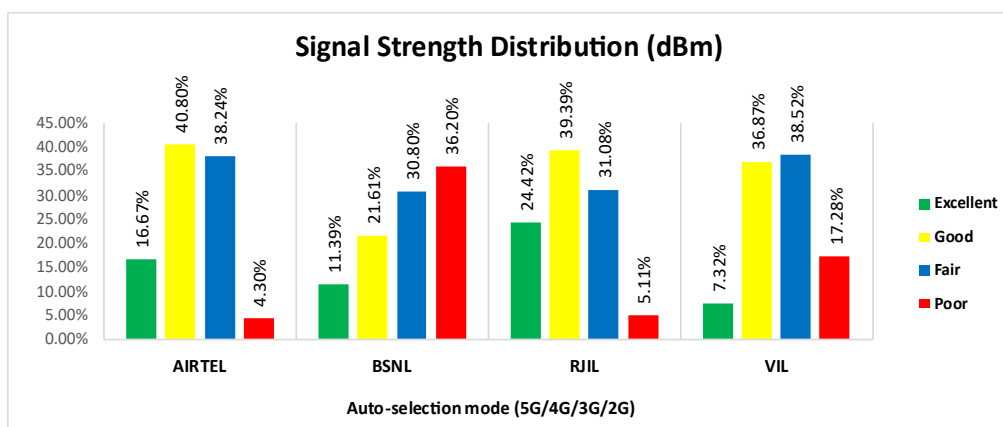


Figure-20: Signal strength distribution auto-selection mode (5G/4G/3G/2G) voice.

Observations:

- Airtel has 17% of samples falling in the excellent signal strength category.
- BSNL has 11% of samples falling in the excellent signal strength category.
- RJIL has 24% of samples falling in the excellent signal strength category.
- VIL has 7% of samples falling in the excellent signal strength category.

4.2.4 Data performance

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Parameters		Service Provider			
		Auto-selection mode (5G/4G/3G/2G)			
		AIRTEL	BSNL	RJIL	VIL
Download Throughput (Mbits/s)	Average	78.63	11.81	154.29	22.98
	80th Percentile	143.78	16.86	316.86	35.14
	20th Percentile	13.87	5.23	12.51	7.91
Upload Throughput (Mbits/s)	Average	18.05	5.23	15.59	11.77
	80th Percentile	35.64	9.39	29.72	22.57
	20th Percentile	2.38	1.21	1.82	2.04
Latency (ms)	50th Percentile	59.52	54.97	39.37	49.88

Table-19: Summary of Data performance in network auto-selection mode.

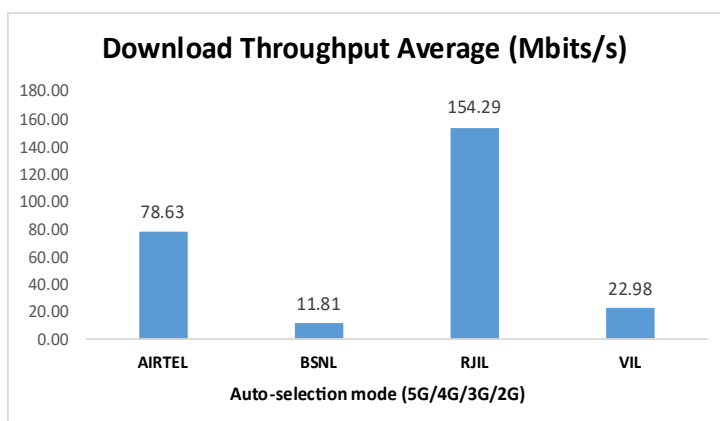


Figure- 21: Download throughput

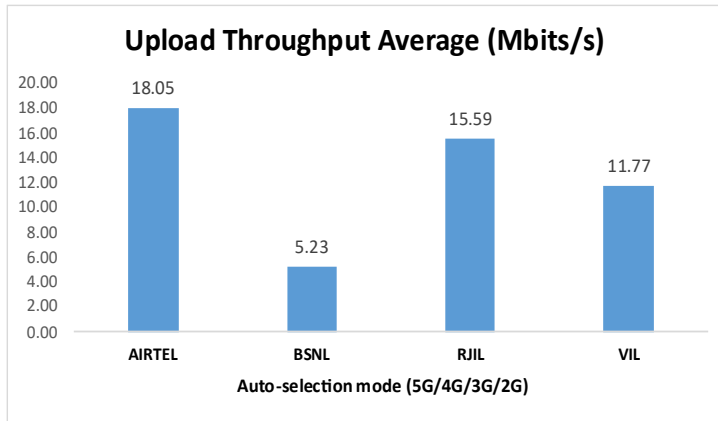


Figure- 22: Upload throughput

(b) Network Technology: This section represents time spent on various network technologies.

Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	47.67%	NA	61.56%	3.07%
4G	51.74%	72.10%	38.44%	90.87%
3G	NA	9.81%	NA	NA
2G	0.25%	8.96%	NA	5.94%
Limited Service	0.34%	9.13%	0.00%	0.12%

Table-20: Time spent on technology during drive test in auto-selection mode (5G/4G/3G/2G) data.

Note-

- NA- Service provider doesn't provide services in respective technology.

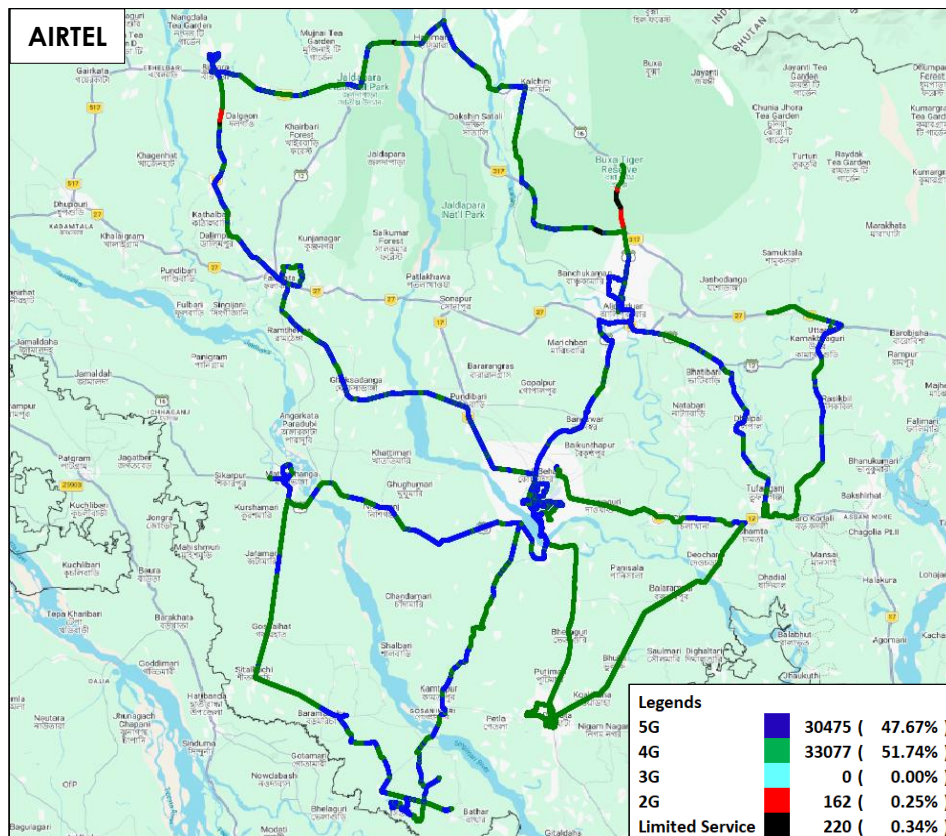


Figure-23: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - AIRTEL.

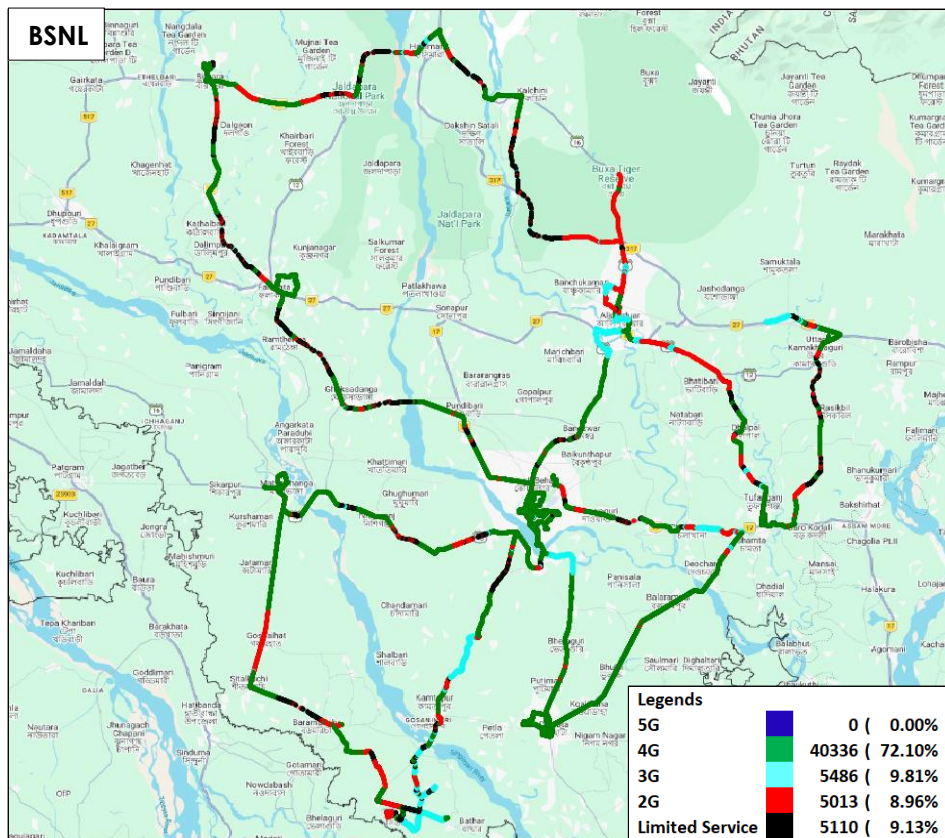


Figure-24: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - BSNL.

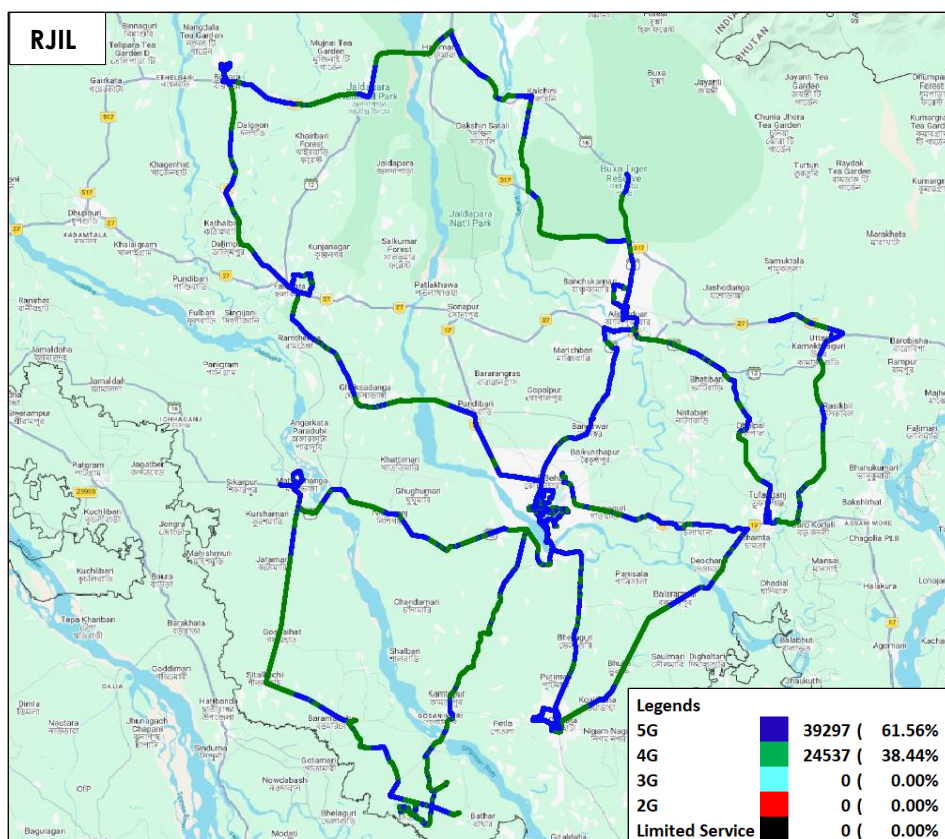


Figure-25: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - RJIL.

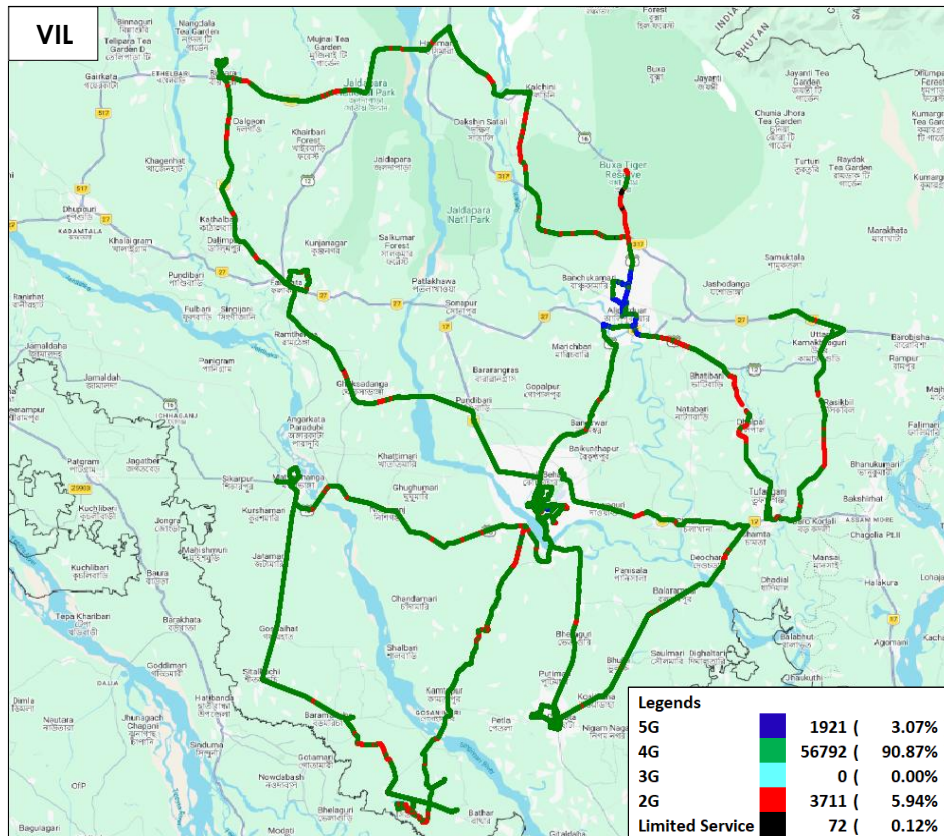


Figure-26: Serving technology plots in auto-selection mode (5G/4G/3G/2G) data - VIL.

(c) Network Signal Strength Distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G) data. (Refer figure-49, 50, 51 & 52 for map view)

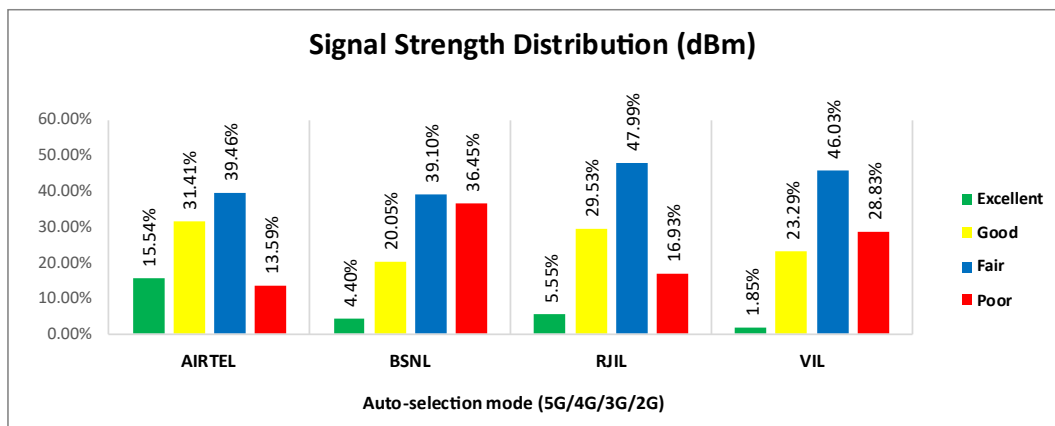


Figure-27: Signal strength distribution auto-selection mode (5G/4G/3G/2G) data.

Observations:

- Airtel has 15% of samples falling in the excellent signal strength category.
- BSNL has 4% of samples falling in the excellent signal strength category.
- RJIL has 6% of samples falling in the excellent signal strength category.
- VIL has 2% of samples falling in the excellent signal strength category.

4.3 Hotspots

Hotspot testing has been conducted from 09th June 2026 to 13th June 2026. Sixteen locations have been tested in Cities & adjoining areas of Alipurduar and Cooch Behar Districts. (Refer Table-1)

4.3.1 Locations

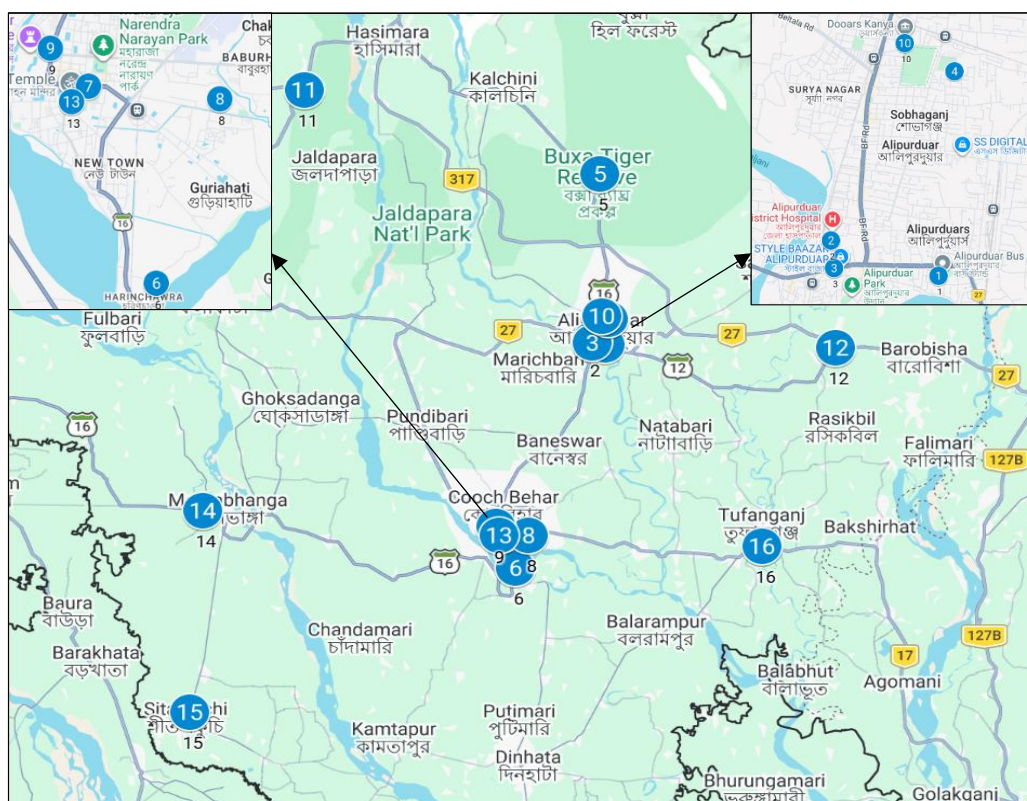


Figure- 28: Hotspot locations

4.3.2 Hotspot covered

1. Alipurduar Bus Stand Alipurduar
2. Alipurduar District Hospital - Hospital Road Alipurduar
3. Alipurduar Post Office (Mukhya Dak Ghar) 362 Station Road Sobhaganj
4. Alipurduar University Sobhaganj
5. Buxa Tiger Reserve Forest SH12A Rajabhat Khawa
6. Cooch Behar Government Engineering College Post Ghughumari Harinchawra
7. Cooch Behar Head Post Office Sunity Road Cooch Behar
8. Cooch Behar Panchanan Barma University Shankar Mandal Road
9. Cooch Behar Royal Palace Bus Terminus Keshab Road
10. Dooars Kanya District Government Office Alipurduar
11. Jaldapara National Park Jaldapara Uttar Madarihat
12. Kamakhyaguri Railway Station
13. Madan Mohan Temple Cooch Behar
14. Mathabhanga College Siliguri Road Khaterbari
15. Sitalkuchi BDO Office Sitai Road Sitalkuchi
16. Tufanganj Hospital Tufanganj

4.3.3 Voice performance

Overall Voice Performance				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	160	160	160	160
Call Setup Success Rate %	100.00	94.38	100.00	100.00
Drop Call Rate %	0.00	0.66	0.00	0.00
Call Setup Time-Average (Second)	1.90	6.87	0.56	0.94

Table-21: Overall summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

Alipurduar Bus Stand Alipurduar				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.82	7.69	0.60	1.00

Table-22: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Alipurduar District Hospital - Hospital Road Alipurduar				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.96	2.17	0.49	0.90

Table-23: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Alipurduar Post Office (Mukhya Dak Ghar) 362 Station Road Sobhaganj				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	90.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.90	3.82	0.51	0.99

Table-24: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Alipurduar University Sobhaganj				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	10.00	0.00	0.00
Call Setup Time-Average (Second)	1.81	8.09	0.56	0.94

Table-25: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Buxa Tiger Reserve Forest SH12A Rajabhat Khawa				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	30.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.82	7.20	0.56	0.89

Table-26: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Cooch Behar Government Engineering College Post Ghughumari Harinchawra				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	90.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.92	7.17	0.56	0.85

Table-27: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Cooch Behar Head Post Office Sunity Road Cooch Behar				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.93	7.43	0.58	0.94

Table-28: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Cooch Behar Panchanan Barma University Shankar Mandal Road				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.84	7.28	0.63	0.96

Table-29: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Cooch Behar Royal Palace Bus Terminus Keshab Road				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.91	7.17	0.54	1.02

Table-30: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Dooars Kanya District Government Office Alipurduar				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.86	7.25	0.50	0.93

Table-31: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Jaldapara National Park Jaldapara Uttar Madarihat				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.88	7.31	0.58	1.05

Table-32: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Kamakhyaaguri Railway Station				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	2.05	7.44	0.52	0.90

Table-33: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Madan Mohan Temple Cooch Behar				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.96	7.27	0.54	0.95

Table-34: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Mathabhanga College Siliguri Road Khaterbari				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.88	7.40	0.51	0.86

Table-35: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Sitalkuchi BDO Office Sitai Road Sitalkuchi				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	2.06	7.75	0.87	0.87

Table-36: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

Tufanganj Hospital Tufanganj				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	10	10	10	10
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.82	7.39	0.45	1.05

Table-37: Summary of voice call performance in network auto-selection mode(5G/4G/3G/2G).

4.3.4 Data performance (Auto-selection mode 5G/4G/3G/2G)

Overall Data Performance				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	68.83	9.18	163.29	22.01
Download Throughput 80th Percentile (Mbit/s)	117.21	13.82	307.53	35.09
Download Throughput 20th Percentile (Mbit/s)	14.35	2.69	39.44	11.69
Download Session Setup Success Rate %	98.75	90.00	100.00	95.00
Upload Throughput Average (Mbits/s)	22.68	4.04	15.87	10.13
Upload Throughput 80th Percentile (Mbit/s)	50.88	6.74	21.61	17.68
Upload Throughput 20th Percentile (Mbit/s)	1.83	1.27	2.73	3.30
Upload Session Setup Success Rate %	100.00	95.00	100.00	95.00
Web Browsing Delay (Second)	5.49	5.22	4.59	3.13
Youtube Initial Buffer Delay (Second)	2.11	1.99	2.22	1.91
Latency (ms) - 50th Percentile	50.80	56.12	38.53	50.32
Jitter (ms)	12.99	72.56	14.89	14.59
Packet Loss Rate%	21.69	12.93	6.76	5.62
Packet Loss Rate- 90th percentile	82.92	52.32	26.50	10.36

Table-38: Overall Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Alipurduar Bus Stand Alipurduar				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	146.74	2.02	45.88	7.03
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	52.40	4.61	5.20	9.11
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	7.55	2.72	5.98	2.07
Youtube Initial Buffer Delay (Second)	0.76	1.71	1.00	1.42
Latency (ms) - 50th Percentile	41.36	53.90	43.57	48.26
Jitter (ms)	5.77	5.36	4.38	47.58
Packet Loss Rate%	0.30	0.30	0.00	0.30

Table-39: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Alipurduar District Hospital - Hospital Road Alipurduar				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	39.59	1.10	129.44	40.45
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	4.98	1.39	11.17	7.37
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	4.60	10.01	3.98	6.36
Youtube Initial Buffer Delay (Second)	1.32	7.85	2.35	1.06
Latency (ms) - 50th Percentile	79.21	85.65	22.43	48.55
Jitter (ms)	31.42	82.16	4.35	5.89
Packet Loss Rate%	53.50	50.40	0.10	0.60

Table-40: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Alipurduar Post Office (Mukhya Dak Ghar) 362 Station Road Sobhaganj				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	63.24	2.46	485.53	1.76
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	25.66	1.28	49.30	5.24
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	3.30	4.31	3.53	3.91
Youtube Initial Buffer Delay (Second)	0.90	3.40	6.018	6.19
Latency (ms) – 50 th Percentile	66.13	116.94	30.27	53.99
Jitter (ms)	14.66	179.87	2.44	6.01
Packet Loss Rate%	10.80	56.00	0.00	0.80

Table-41: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Alipurduar University Sobhaganj				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	39.22	10.18	420.42	14.64
Download Session Setup Success Rate %	80.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	1.63	1.39	38.11	8.65
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	4.91	3.61	3.10	1.70
Youtube Initial Buffer Delay (Second)	-	2.89	0.67	1.07
Latency (ms) - 50th Percentile	159.67	61.16	30.67	49.80
Jitter (ms)	29.48	89.18	2.79	16.21
Packet Loss Rate%	95.30	27.70	32.60	1.10

Table-42: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-" Youtube tests were failed.				
Buxa Tiger Reserve Forest SH12A Rajabhat Khawa				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	9.24	14.30	4.25	7.65
Download Session Setup Success Rate%	100.00	40.00	100.00	20.00
Upload Throughput Average (Mbits/s)	1.74	10.25	3.41	1.14
Upload Session Setup Success Rate %	100.00	40.00	100.00	20.00
Web Browsing Delay (Second)	-	4.95	5.48	4.74
Youtube Initial Buffer Delay (Second)	-	0.98	1.48	6.82
Latency (ms)- 50th Percentile	99.75	51.92	47.30	59.45
Jitter (ms)	56.05	2.46	14.16	13.68
Packet Loss Rate%	78.90	1.30	9.60	43.60

Table-43: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-" Web Browsing & Youtube tests were failed.				
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Cooch Behar Government Engineering College Post Ghughumari Harinchawra				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	84.60	8.64	73.72	16.44
Download Session Setup Success Rate %	100.00	80.00	100.00	100.00
Upload Throughput Average (Mbits/s)	66.72	1.40	2.15	8.94
Upload Session Setup Success Rate %	100.00	80.00	100.00	100.00
Web Browsing Delay (Second)	2.08	5.92	7.84	1.89
Youtube Initial Buffer Delay (Second)	2.97	3.84	5.42	0.98
Latency (ms) - 50th Percentile	50.10	58.99	52.63	50.48
Jitter (ms)	7.89	3.81	53.42	15.66
Packet Loss Rate%	2.40	1.40	19.20	0.40

Table-44: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Cooch Behar Head Post Office Sunity Road Cooch Behar				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	185.72	17.17	91.48	39.66
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	66.72	8.09	3.71	26.90
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	6.08	5.36	4.64	1.47
Youtube Initial Buffer Delay (Second)	3.40	1.16	1.44	1.34
Latency (ms) – 50 th Percentile	53.48	49.42	48.14	46.69
Jitter (ms)	4.10	2.70	21.12	16.00
Packet Loss Rate%	0.00	0.40	0.90	12.60

Table-45: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Cooch Behar Panchanan Barma University Shankar Mandal Road				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	112.14	7.07	30.74	27.52
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	56.06	1.33	2.19	2.91
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	2.73	1.45	5.95	2.36
Youtube Initial Buffer Delay (Second)	0.65	3.97	1.30	1.16
Latency (ms) - 50th Percentile	43.38	55.72	40.74	57.71
Jitter (ms)	2.07	5.34	26.07	12.16
Packet Loss Rate%	0.10	2.80	25.30	17.80

Table-46: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Cooch Behar Royal Palace Bus Terminus Keshab Road				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	0.06	8.36	118.95	24.31
Download Session Setup Success Rate%	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	1.87	8.23	4.30	21.10
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	-	4.07	1.59	2.28
Youtube Initial Buffer Delay (Second)	-	1.13	1.57	1.09
Latency (ms)- 50th Percentile	438.63	54.96	39.96	51.24
Jitter (ms)	59.71	2.81	6.96	6.13
Packet Loss Rate%	66.40	1.40	0.20	0.40

Table-47: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- "-Web Browsing & Youtube tests were failed.

Dooars Kanya District Government Office Alipurduar				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	77.67	16.51	314.38	18.32
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	14.78	2.74	58.39	5.41
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	6.17	5.65	3.69	1.96
Youtube Initial Buffer Delay (Second)	1.246	1.36	0.76	1.29
Latency (ms) - 50th Percentile	52.80	54.25	29.75	35.96
Jitter (ms)	1.98	5.64	4.20	50.49
Packet Loss Rate%	0.00	1.50	0.10	4.40

Table-48: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Jaldapara National Park Jaldapara Uttar Madarihat				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	78.50	16.11	89.80	33.78
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	2.69	10.80	15.90	4.69
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	9.79	5.88	4.12	1.90
Youtube Initial Buffer Delay (Second)	4.40	0.86	0.92	1.44
Latency (ms) - 50th Percentile	75.78	54.94	32.50	68.22
Jitter (ms)	20.96	2.52	30.86	11.46
Packet Loss Rate%	29.00	1.40	18.00	3.30

Table-49: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Kamakhya Guri Railway Station				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	26.58	2.87	278.82	22.42
Download Session Setup Success Rate %	100.00	20.00	100.00	100.00
Upload Throughput Average (Mbits/s)	17.09	1.21	20.22	21.69
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	5.28	-	4.39	1.83
Youtube Initial Buffer Delay (Second)	0.85	-	3.63	1.03
Latency (ms) - 50th Percentile	49.48	53.21	39.03	41.91
Jitter (ms)	3.98	3.11	3.09	9.49
Packet Loss Rate%	3.50	8.30	0.00	0.20

Table-50: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Note- “-” Web Browsing & Youtube tests were failed.

Madan Mohan Temple Cooch Behar				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	98.13	5.79	169.93	35.80
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	4.16	3.55	14.14	3.66
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	5.51	2.17	4.67	2.13
Youtube Initial Buffer Delay (Second)	1.72	1.27	0.91	1.46
Latency (ms) - 50th Percentile	42.12	57.67	38.70	56.54
Jitter (ms)	2.96	845.20	17.01	5.12
Packet Loss Rate%	0.00	50.40	0.80	0.80

Table-51: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Mathabhanga College Siliguri Road Khaterbari				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	96.53	10.02	57.71	25.23
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	22.61	1.37	9.37	20.10
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	4.98	6.63	4.85	1.79
Youtube Initial Buffer Delay (Second)	1.13	2.88	1.95	0.94
Latency (ms) - 50th Percentile	41.10	57.18	32.14	40.42
Jitter (ms)	2.22	5.35	39.36	2.37
Packet Loss Rate%	0.20	1.40	1.30	0.60

Table-52: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Sitalkuchi BDO Office Sitai Road Sitalkuchi				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	22.35	11.05	15.88	13.75
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	11.47	4.81	1.19	6.89
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	7.40	5.69	5.94	2.06
Youtube Initial Buffer Delay (Second)	7.77	0.99	5.44	1.69
Latency (ms) - 50th Percentile	45.22	53.24	52.34	44.52
Jitter (ms)	3.02	2.98	5.45	2.79
Packet Loss Rate%	4.70	2.00	0.10	0.20

Table-53: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

Tufanganj Hospital Tufanganj				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	15.09	11.20	285.76	11.88
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	12.24	5.36	15.18	1.16
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Web Browsing Delay (Second)	7.08	6.53	5.15	12.65
Youtube Initial Buffer Delay (Second)	4.78	1.05	1.27	7.31
Latency (ms) - 50th Percentile	43.77	58.37	38.15	62.18
Jitter (ms)	2.81	1.90	2.81	14.99
Packet Loss Rate%	1.90	0.10	0.00	2.80

Table-54: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

4.3.5 Data performance (5G Only & 4G Only Download & Upload Speed)

Overall Data Performance					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	142.31	-	156.90	44.92
	Upload Throughput Average (Mbits/s)	36.57	-	16.45	-
4G	Download Throughput Average (Mbits/s)	40.18	11.68	38.46	21.81
	Upload Throughput Average (Mbits/s)	3.51	7.09	8.55	11.02

Table-55: Overall Summary of 5G only & 4G only data download & upload speed.

Alipurduar Bus Stand Alipurduar					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	159.00	-	0.47	-
	Upload Throughput Average (Mbits/s)	33.49	-	1.63	-
4G	Download Throughput Average (Mbits/s)	34.10	1.45	51.32	33.09
	Upload Throughput Average (Mbits/s)	2.36	7.66	16.38	2.72

Table-56: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "-"Respective technology was not observed during the test.

Alipurduar District Hospital - Hospital Road Alipurduar					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	43.08	-	133.17	-
	Upload Throughput Average (Mbits/s)	1.63	-	10.88	-
4G	Download Throughput Average (Mbits/s)	32.27	-	7.00	28.28
	Upload Throughput Average (Mbits/s)	1.73	-	7.22	5.45

Table-57: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--Respective technology was not observed during the test.					
Alipurduar Post Office (Mukhya Dak Ghar) 362 Station Road Sobhaganj					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	66.49	-	85.94	-
	Upload Throughput Average (Mbits/s)	40.74	-	20.77	-
4G	Download Throughput Average (Mbits/s)	42.93	0.70	75.59	36.73
	Upload Throughput Average (Mbits/s)	3.44	1.36	24.39	2.69

Table-58: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--Respective technology was not observed during the test.					
Alipurduar University Sobhaganj					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	77.93	-	450.04	-
	Upload Throughput Average (Mbits/s)	1.62	-	42.63	-
4G	Download Throughput Average (Mbits/s)	27.27	8.87	104.24	19.57
	Upload Throughput Average (Mbits/s)	0.87	1.97	12.80	11.10

Table-59: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--Respective technology was not observed during the test.					
Buxa Tiger Reserve Forest SH12A Rajabhat Khawa					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	-	-	2.17	-
	Upload Throughput Average (Mbits/s)	-	-	3.68	-
4G	Download Throughput Average (Mbits/s)	23.65	26.98	3.24	17.70
	Upload Throughput Average (Mbits/s)	1.21	11.24	1.07	1.42

Table-60: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--Respective technology was not observed during the test.					
Cooch Behar Government Engineering College Post Ghughumari Harinchawra					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	121.26	-	16.29	-
	Upload Throughput Average (Mbits/s)	84.08	-	3.00	-
4G	Download Throughput Average (Mbits/s)	26.73	7.98	29.62	26.13
	Upload Throughput Average (Mbits/s)	4.51	1.42	2.19	12.33

Table-61: Overall Summary of 5G only & 4G only data download & upload speed.

Note- "--Respective technology was not observed during the test.					
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Cooch Behar Head Post Office Sunity Road Cooch Behar					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	138.02	-	133.47	-
	Upload Throughput Average (Mbits/s)	78.39	-	7.17	-
4G	Download Throughput Average (Mbits/s)	79.32	23.22	18.38	32.70
	Upload Throughput Average (Mbits/s)	9.64	18.88	1.55	32.61

Table-62: Overall Summary of 5G only & 4G only data download & upload speed.

Note- “-”Respective technology was not observed during the test.					
Cooch Behar Panchanan Barma University Shankar Mandal Road					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	100.17	-	27.82	-
	Upload Throughput Average (Mbits/s)	75.36	-	4.09	-
4G	Download Throughput Average (Mbits/s)	78.08	5.15	13.30	9.66
	Upload Throughput Average (Mbits/s)	2.25	1.26	3.00	8.14

Table-63: Overall Summary of 5G only & 4G only data download & upload speed.

Note- “-”Respective technology was not observed during the test.					
Cooch Behar Royal Palace Bus Terminus Keshab Road					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	-	-	139.04	-
	Upload Throughput Average (Mbits/s)	-	-	5.26	-
4G	Download Throughput Average (Mbits/s)	5.04	9.57	31.91	28.37
	Upload Throughput Average (Mbits/s)	3.82	11.79	1.14	25.12

Table-64: Overall Summary of 5G only & 4G only data download & upload speed.

Note- “-”Respective technology was not observed during the test.					
Dooars Kanya District Government Office Alipurduar					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	195.62	-	304.33	44.92
	Upload Throughput Average (Mbits/s)	37.78	-	62.24	-
4G	Download Throughput Average (Mbits/s)	40.29	16.94	133.56	9.04
	Upload Throughput Average (Mbits/s)	10.24	6.22	27.20	8.74

Table-65: Overall Summary of 5G only & 4G only data download & upload speed.

Note- “-”Respective technology was not observed during the test.					
Jaldapara National Park Jaldapara Uttar Madarihat					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	196.53	-	128.58	-
	Upload Throughput Average (Mbits/s)	9.88	-	18.36	-
4G	Download Throughput Average (Mbits/s)	99.15	15.23	23.02	13.58
	Upload Throughput Average (Mbits/s)	1.86	16.50	14.24	3.27

Table-66: Overall Summary of 5G only & 4G only data download & upload speed.

Note- “-”Respective technology was not observed during the test.					
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Kamakhyaguri Railway Station					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	22.83	-	261.16	-
	Upload Throughput Average (Mbits/s)	17.77	-	23.66	-
4G	Download Throughput Average (Mbits/s)	16.03	10.02	16.83	17.53
	Upload Throughput Average (Mbits/s)	3.03	1.99	2.92	17.90

Table-67: Overall Summary of 5G only & 4G only data download & upload speed.

Note- “-”Respective technology was not observed during the test.

Madan Mohan Temple Cooch Behar					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	216.02	-	263.46	-
	Upload Throughput Average (Mbits/s)	17.55	-	15.44	-
4G	Download Throughput Average (Mbits/s)	31.12	4.93	45.18	43.43
	Upload Throughput Average (Mbits/s)	3.83	1.52	17.94	14.21

Table-68: Overall Summary of 5G only & 4G only data download & upload speed.

Note- “-”Respective technology was not observed during the test.

Mathabhanga College Siliguri Road Khaterbari					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	247.28	-	75.97	-
	Upload Throughput Average (Mbits/s)	46.49	-	7.70	-
4G	Download Throughput Average (Mbits/s)	62.23	10.51	12.21	14.74
	Upload Throughput Average (Mbits/s)	2.55	1.61	0.80	20.87

Table-69: Overall Summary of 5G only & 4G only data download & upload speed.

Note- “-”Respective technology was not observed during the test.

Sitalkuchi BDO Office Sitai Road Sitalkuchi					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	172.48	-	-	-
	Upload Throughput Average (Mbits/s)	66.55	-	-	-
4G	Download Throughput Average (Mbits/s)	17.09	18.60	26.06	11.73
	Upload Throughput Average (Mbits/s)	2.11	8.53	1.13	6.93

Table-70: Overall Summary of 5G only & 4G only data download & upload speed.

Note- “-”Respective technology was not observed during the test.

Tufanganj Hospital Tufanganj					
Parameters		Service Provider			
		AIRTEL	BSNL	RJIL	VIL
5G	Download Throughput Average (Mbits/s)	120.25	-	254.88	-
	Upload Throughput Average (Mbits/s)	-	-	17.34	-
4G	Download Throughput Average (Mbits/s)	27.50	18.54	23.87	6.62
	Upload Throughput Average (Mbits/s)	2.71	13.47	2.90	2.82

Table-71: Overall Summary of 5G only & 4G only data download & upload speed.

Note- “-”Respective technology was not observed during the test.

4.4 Walk Test

Walk test has been conducted on 09th June 2026 & 13th June 2026. Four locations have been tested in Alipurduar and Cooch Behar. (Refer Table-1)

4.4.1 Walk test locations

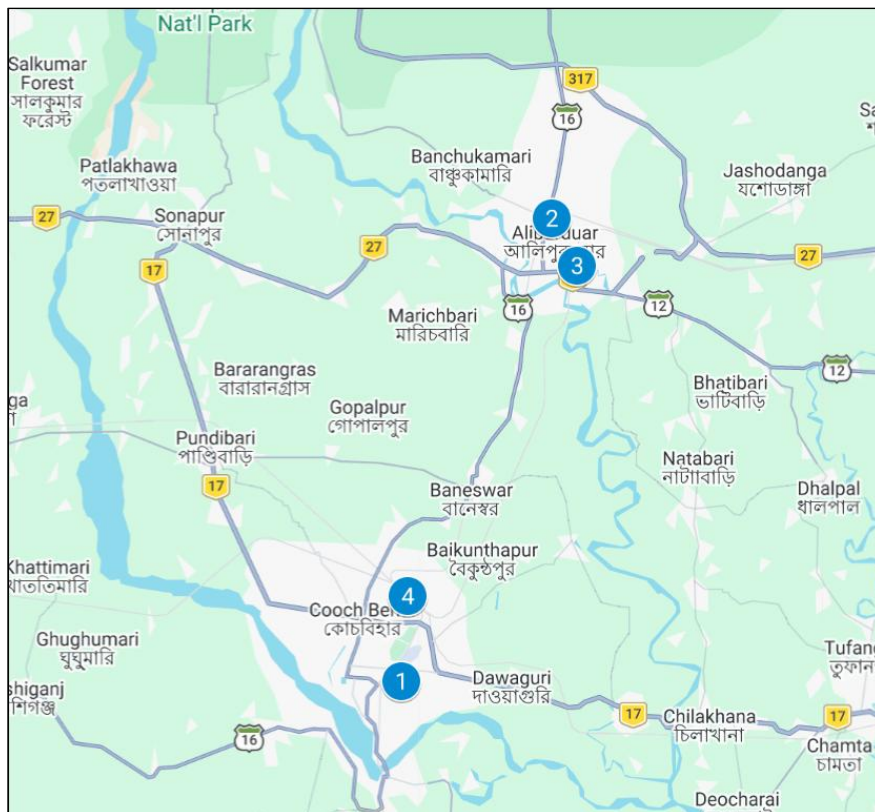


Figure-29: Walk Test locations.

4.4.2 Walk Test Covered

1. Cooch Behar Govt. Medical College Shankar Mandal Road
2. District Court of Alipurduar, New Administrative Building Alipurduar
3. New Alipurduar Railway Station
4. New Cooch Behar Junction Railway Station Gosanimari Cooch Behar

4.4.3 Voice Performance

i) Cooch Behar Govt. Medical College Shankar Mandal Road

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

Cooch Behar Govt. Medical College Shankar Mandal Road				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	12	14	12	13
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	21.43	0.00	0.00
Call Setup Time-Average (Second)	2.00	7.95	0.64	0.90
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-72: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

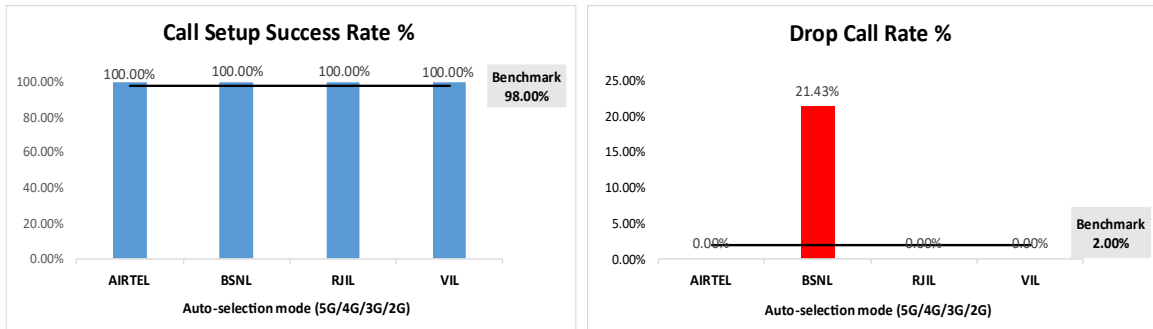


Figure- 30: Performance for call setup success rate and drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

Cooch Behar Govt. Medical College Shankar Mandal Road				
Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	0.23%	NA	21.96%	0.00%
4G	99.77%	100.00%	78.04%	100.00%
3G	NA	0.00%	NA	NA
2G	0.00%	0.00%	NA	0.00%
Limited service	0.00%	0.00%	0.00%	0.00%

Table-73: Time spent on technology during walk test.

(c) Network Signal Strength distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G).

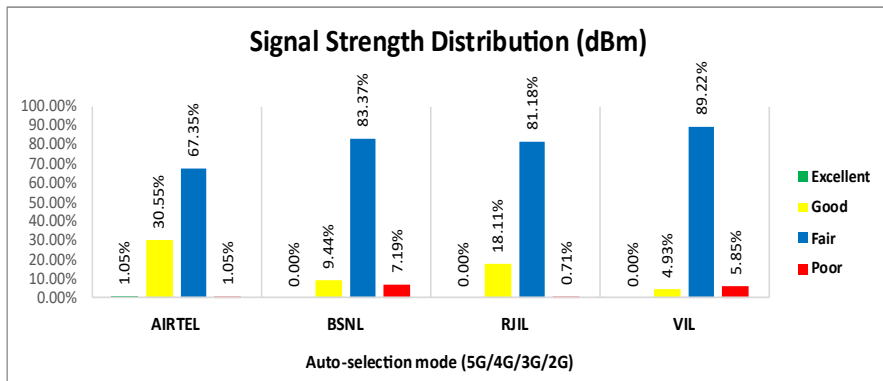


Figure-31: Signal strength distribution auto-selection mode (5G/4G/3G/2G).

ii) District Court of Alipurduar, New Administrative Building Alipurduar

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

District Court of Alipurduar, New Administrative Building Alipurduar				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	12	12	12	16
Call Setup Success Rate %	100.00	100.00	100.00	62.50
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.89	7.15	0.46	1.10
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-74: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

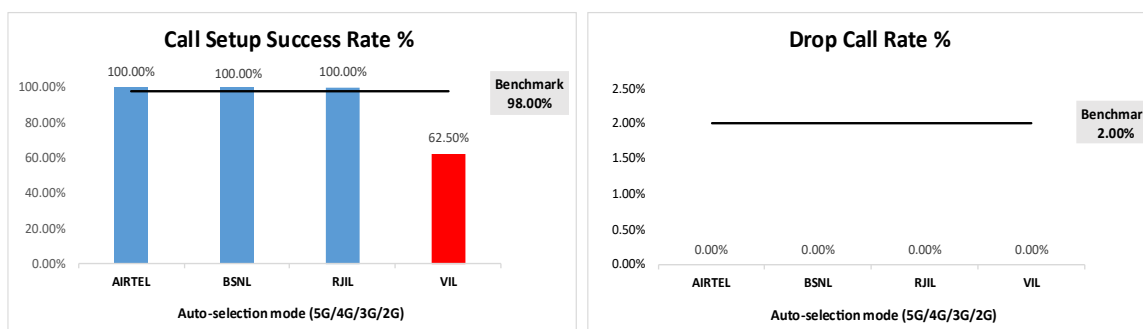


Figure- 32: Performance for call setup success rate and drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

District Court of Alipurduar, New Administrative Building Alipurduar				
Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	1.50%	NA	43.43%	5.12%
4G	98.50%	100.00%	56.57%	94.88%
3G	NA	0.00%	NA	NA
2G	0.00%	0.00%	NA	0.00%
Limited service	0.00%	0.00%	0.00%	0.00%

Table-75: Time spent on technology during walk test.

(c) Network Signal Strength distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G).

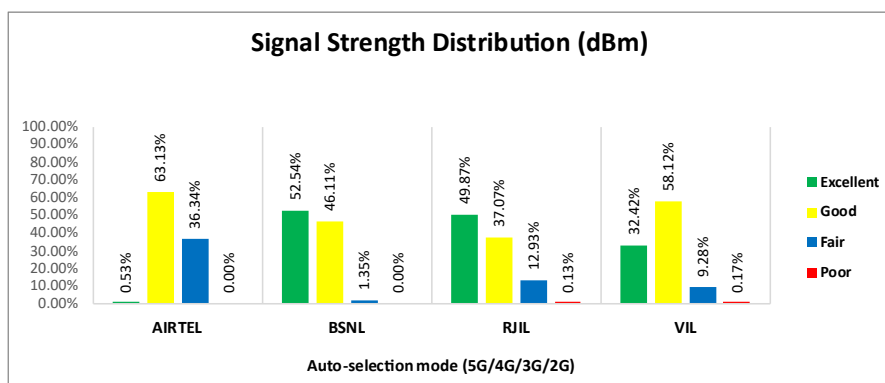


Figure-33: Signal strength distribution auto-selection mode (5G/4G/3G/2G).

iii) New Alipurduar Railway Station

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

New Alipurduar Railway Station				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	12	12	12	12
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	1.92	7.24	0.61	0.90
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-76: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

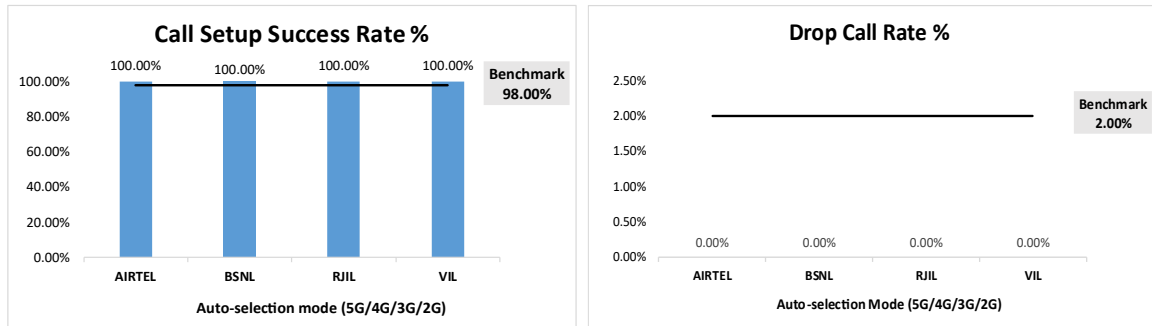


Figure- 34: Performance for call setup success rate and drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

New Alipurduar Railway Station				
Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	2.87%	NA	93.93%	0.00%
4G	97.13%	100.00%	6.07%	100.00%
3G	NA	0.00%	NA	NA
2G	0.00%	0.00%	NA	0.00%
Limited service	0.00%	0.00%	0.00%	0.00%

Table-77: Time spent on technology during walk test.

(c) Network Signal Strength distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G).

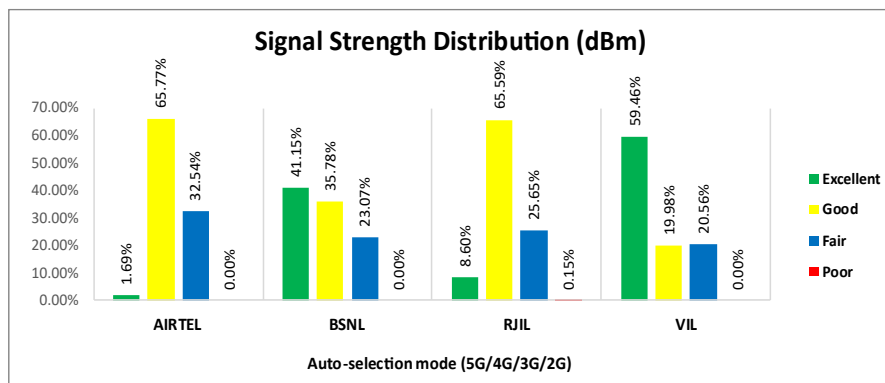


Figure-35: Signal strength distribution auto-selection mode (5G/4G/3G/2G).

iv) New Cooch Behar Junction Railway Station Gosanimari Cooch Behar

(a) Voice Call Performance in auto network selection mode (5G/4G/3G/2G)

New Alipurduar Railway Station				
Parameters	Service Provider			
	Auto-selection mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Call Attempt	12	12	12	12
Call Setup Success Rate %	100.00	100.00	100.00	100.00
Drop Call Rate %	0.00	0.00	0.00	0.00
Call Setup Time-Average (Second)	2.52	7.41	2.46	0.93
Handover Success Rate %	100.00	100.00	100.00	100.00

Table-78: Summary of voice call performance in network auto-selection mode (5G/4G/3G/2G).

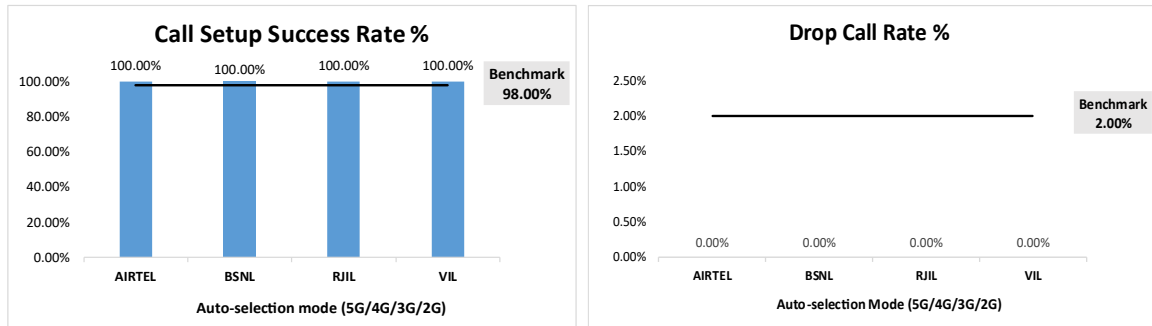


Figure- 36: Performance for call setup success rate and drop call rate.

(b) Network Technology: This section represents time spent on various network technologies.

New Alipurduar Railway Station				
Technology	Service Provider			
	AIRTEL	BSNL	RJIL	VIL
5G	4.72%	NA	66.34%	0.00%
4G	95.28%	100.00%	33.37%	100.00%
3G	NA	0.00%	NA	NA
2G	0.00%	0.00%	NA	0.00%
Limited service	0.00%	0.00%	0.29%	0.00%

Table-79: Time spent on technology during walk test.

(c) Network Signal Strength distribution: The following chart provides signal strength distribution for auto-selection mode (5G/4G/3G/2G).

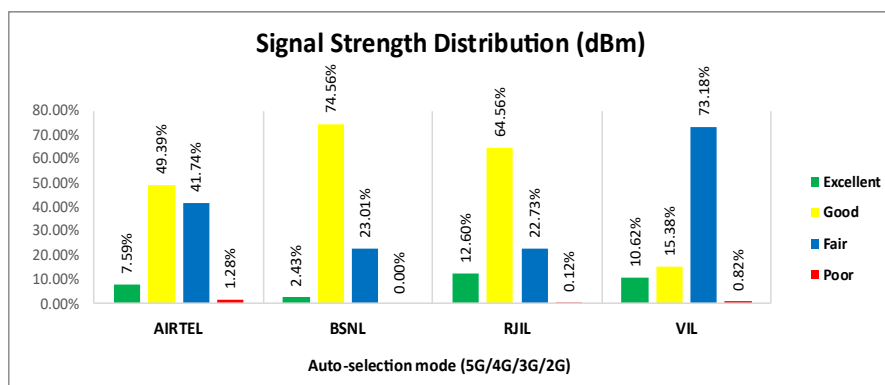


Figure-37: Signal strength distribution auto-selection mode (5G/4G/3G/2G).

4.4.4 Data Performance

i) Cooch Behar Govt. Medical College Shankar Mandal Road

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

Cooch Behar Govt. Medical College Shankar Mandal Road				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	13.79	16.18	153.20	3.60
Download Throughput 80th Percentile	32.16	21.44	230.97	4.46
Download Throughput 20th Percentile	3.03	8.50	108.93	1.85
Download Session Setup Success Rate %	91.67	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	15.61	10.02	5.80	5.12
Upload Throughput 80th Percentile	25.67	14.03	8.21	6.79
Upload Throughput 20th Percentile	2.38	5.19	3.53	3.38
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms)-50th Percentile	61.33	47.32	38.19	141.56

Table-80: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

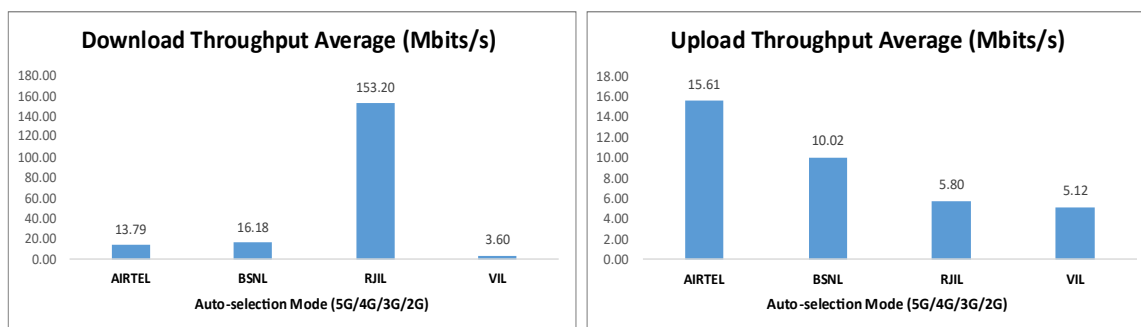


Figure- 38: Download and Upload throughput.

ii) District Court of Alipurduar, New Administrative Building Alipurduar

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

District Court of Alipurduar, New Administrative Building Alipurduar				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	28.63	5.87	146.51	14.18
Download Throughput 80th Percentile	22.30	9.46	227.90	28.08
Download Throughput 20th Percentile	8.70	3.68	68.40	1.21
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	14.13	5.32	11.64	4.95
Upload Throughput 80th Percentile	16.18	7.17	12.47	5.07
Upload Throughput 20th Percentile	11.69	3.85	3.97	2.53
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms)-50th Percentile	56.59	64.19	32.06	48.48

Table-81: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

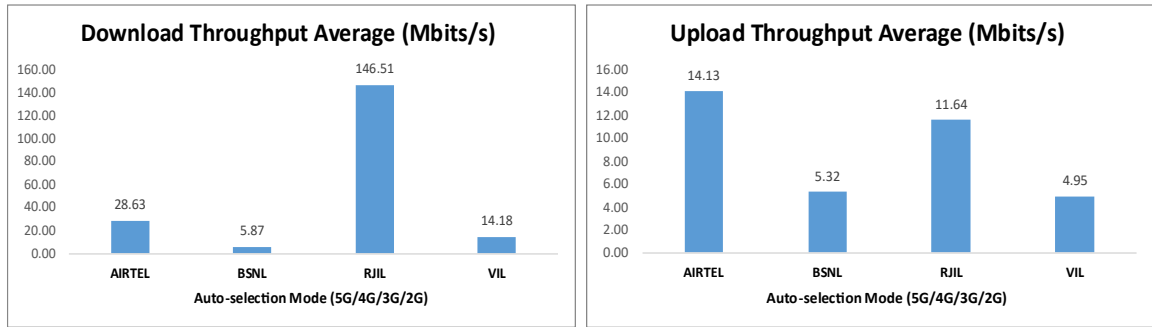


Figure- 39: Download and Upload throughput.

iii) New Alipurduar Railway Station

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

New Alipurduar Railway Station				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	55.28	12.43	162.46	39.70
Download Throughput 80th Percentile	95.26	15.93	220.01	45.86
Download Throughput 20th Percentile	21.48	8.24	95.83	34.52
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	24.87	5.38	13.49	54.01
Upload Throughput 80th Percentile	32.61	9.71	19.22	71.34
Upload Throughput 20th Percentile	12.10	1.43	3.85	33.76
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms)-50th Percentile	52.17	54.52	30.22	42.30

Table-82: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

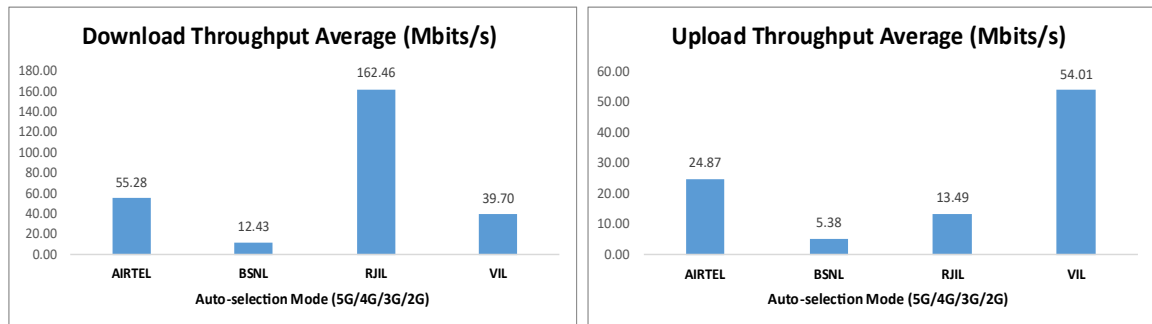


Figure- 40: Download and Upload throughput.

iv) New Cooch Behar Junction Railway Station Gosanimari Cooch Behar

(a) Data Parameters (Auto-selection mode- 5G/4G/3G/2G)

New Cooch Behar Junction Railway Station Gosanimari Cooch Behar				
Parameters	Service Provider			
	Auto-Selection Mode (5G/4G/3G/2G)			
	AIRTEL	BSNL	RJIL	VIL
Download Throughput Average (Mbits/s)	34.73	8.61	1.11	14.11
Download Throughput 80th Percentile	65.72	10.83	1.71	22.09
Download Throughput 20th Percentile	5.48	6.38	0.40	6.81
Download Session Setup Success Rate %	100.00	100.00	100.00	100.00
Upload Throughput Average (Mbits/s)	17.34	12.20	15.67	13.07
Upload Throughput 80th Percentile	24.30	15.19	17.46	19.26
Upload Throughput 20th Percentile	5.04	9.10	12.15	8.40
Upload Session Setup Success Rate %	100.00	100.00	100.00	100.00
Latency (ms)-50th Percentile	59.84	53.72	875.88	42.52

Table-83: Summary of Data performance in network auto-selection mode (5G/4G/3G/2G).

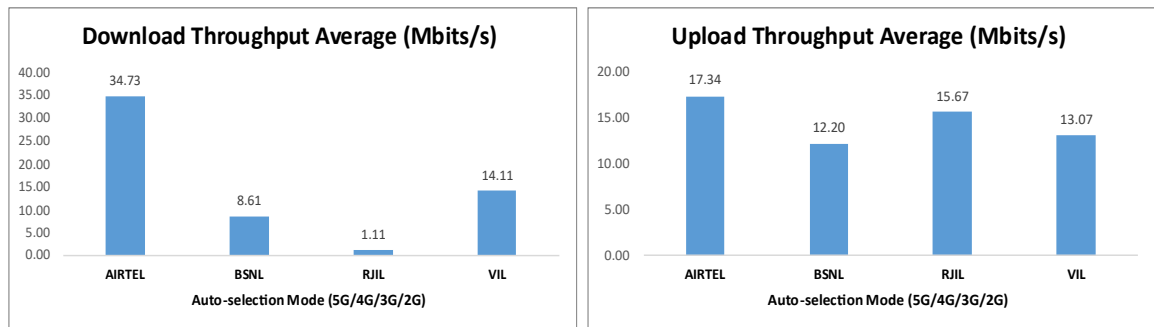


Figure- 41: Download and Upload throughput.

5. Voice & Data Key findings

5.1 Overall Voice

1. Call Setup Success Rate:

- a) Airtel, BSNL and VIL have 99.77%, 93.98% and 99.30% call setup success rate respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL and VIL have 99.85%, 86.09%, 99.85% and 98.06% call setup success rate respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)
- c) Airtel, RJIL & VIL have 100.00% call setup success rate while calling on peer service provider's network for inter-operator calls. (refer table-9)
- d) BSNL had a 100.00% call setup success when calling Airtel and VIL whereas call blocking was observed when calling RJIL. (refer table-9)

2. Call Setup Time:

- a) Airtel, BSNL and VIL call setup time is 5.18, 2.77 and 4.80 seconds respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL & VIL call setup time is 1.92, 6.20, 0.64 & 1.07 seconds respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

3. Call Silence/Mute Rate:

In packet switched network (4G/5G) VIL, Airtel, RJIL and BSNL have 4.37%, 3.14%, 1.81% and 1.14% silence call rate respectively. Further VIL has higher RTP packet loss rate in downlink (1.34%) compared to Airtel (1.31%), RJIL (1.21%) and BSNL (1.09%). In uplink the RTP packet loss rate is higher for BSNL (1.47%) compared to RJIL (0.96%), VIL (0.69%) and Airtel (0.49%). (refer table-6)

4. Drop Call Rate:

- a) Airtel, BSNL and VIL drop call rate is 1.16%, 3.66% and 0.47% respectively in 3G/2G network mode. (refer table-3)
- b) Airtel, BSNL, RJIL and VIL drop call rate is 0.00%, 4.80%, 0.45% and 0.76% respectively in auto-selection mode (5G/4G/3G/2G). (refer table-5)

5.2 Overall Data

1. Data download and upload performance (Overall i.e. LSA):

- a) Airtel, BSNL, RJIL and VIL average download speeds are 73.75 Mbps, 11.28 Mbps, 152.69 Mbps and 22.47 Mbps respectively. (refer table-11)
- b) Airtel, BSNL, RJIL and VIL average upload speeds are 18.64 Mbps, 5.42 Mbps, 15.25 Mbps and 12.23 Mbps respectively. (refer table-11)

2. Data download and upload performance (static i.e. while stationary):

- a) Airtel, BSNL, RJIL and VIL average download speeds are 68.83 Mbps, 9.18 Mbps, 163.29 Mbps and 22.01 Mbps respectively. (refer table-38)
- b) Airtel, BSNL, RJIL and VIL average upload speeds are 22.68 Mbps, 4.04 Mbps, 15.87 Mbps and 10.13 Mbps respectively. (refer table-38)

3. Data session setup success rate (static i.e. while stationary):

- a) Airtel, BSNL, RJIL and VIL have 98.75%, 90.00%, 100.00% and 95.00% download session setup success rate respectively. (refer table-38)
- b) Airtel, BSNL, RJIL and VIL have 100.00%, 95.00%, 100.00% and 95.00% upload session setup success rate respectively. (refer table-38)

5.3 Operator wise Key Findings

1. Airtel:

Voice

- 99.77% call setup success rate and 1.16% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)
- 99.85% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 99.78% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-21)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at all walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-72, 74, 76 & 78)

Data

- Airtel has 73.75 Mbps average download speed & 18.64 Mbps average upload speed for LSA. (refer table-11)
- Airtel has 78.63 Mbps average download speed & 18.05 Mbps average upload speed across measured routes for city drive. (refer table-19)
- All hotspot locations have less download speed (less than 100 Mbps) except Alipurduar Bus Stand Alipurduar, Cooch Behar Head Post Office Sunity Road Cooch Behar and Cooch Behar Panchanan Barma University Shankar Mandal Road for auto-selection mode (5G/4G/3G/2G). (refer table- 40, 41, 42, 43, 44, 47, 48, 49, 50, 51, 52, 53 & 54)
- Alipurduar District Hospital - Hospital Road Alipurduar, Alipurduar University Sobhaganj, Buxa Tiger Reserve Forest SH12A Rajabhat Khawa, Cooch Behar Royal Palace Bus Terminus Keshab Road, Dooars Kanya District Government Office Alipurduar, Jaldapara National Park Jaldapara Uttar Madarihat, Kamakhyaguri Railway Station, Madan Mohan Temple Cooch Behar, Sitalkuchi BDO Office Sitai Road Sitalkuchi & Tufanganj Hospital Tufanganj have less upload speed (less than 20 Mbps) out of total 16 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-40, 42, 43, 47, 48, 49, 50, 51, 53 & 54)
- All walk test locations have less download speed (less than 100 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 80 to 83)
- Cooch Behar Govt. Medical College Shankar Mandal Road, District Court of Alipurduar, New Administrative Building Alipurduar & New Cooch Behar Junction Railway Station Gosanimari Cooch Behar have less upload speed (less than 20 Mbps) out of total 4 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table- 80, 81 & 83)

2. BSNL:

Voice

- 93.98% call setup success rate and 3.66% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)
- 86.09% call setup success rate and 4.80% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 82.17% call setup success rate and 6.13% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is not meeting the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 94.38% call setup success rate and 0.66% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-21)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at District Court of Alipurduar, New Administrative Building Alipurduar, New Alipurduar Railway Station & New Cooch Behar Junction Railway Station Gosanimari Cooch Behar walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table- 74, 76 & 78)
- 100.00% call setup success rate and 21.43% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Cooch Behar Govt. Medical College Shankar Mandal Road walk test location. Performance is not meeting the benchmark of 2.00% for drop call rate. (refer table-72)

Data

- BSNL has 11.28 Mbps average download speed & 5.42 Mbps average upload speed for LSA. (refer table-11)
- BSNL has 11.81 Mbps average download speed & 5.23 Mbps average upload speed across measured routes for city drive. (refer table-19)
- Alipurduar Bus Stand Alipurduar, Alipurduar District Hospital - Hospital Road Alipurduar, Alipurduar Post Office (Mukhya Dak Ghar) 362 Station Road Sobhaganj, Cooch Behar Government Engineering College Post Ghughumari Harinchawra, Cooch Behar Panchanan Barma University Shankar Mandal Road, Cooch Behar Royal Palace Bus Terminus Keshab Road, Kamakhyaguri Railway Station & Madan Mohan Temple Cooch Behar have less download speed (less than 10 Mbps) out of total 16 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-39, 40, 41, 44, 46, 47, 50 & 51)
- Alipurduar District Hospital - Hospital Road Alipurduar, Alipurduar Post Office (Mukhya Dak Ghar) 362 Station Road Sobhaganj, Alipurduar University Sobhaganj, Cooch Behar Government Engineering College Post Ghughumari Harinchawra, Cooch Behar Panchanan Barma University Shankar Mandal Road, Kamakhyaguri Railway Station & Mathabhanga College Siliguri Road Khaterbari have less upload speed (less than 2 Mbps) out of total 16 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-40, 41, 42, 44, 46, 50 & 52)
- District Court of Alipurduar, New Administrative Building Alipurduar & New Cooch Behar Junction Railway Station Gosanimari Cooch Behar have less download speed (less than 10 Mbps) out of total 4 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-81 & 83)

3. RJIL: Voice

- 99.85% call setup success rate and 0.45% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 99.78% call setup success rate and 0.66% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-21)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at all walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-72, 74, 76 & 78)

Data

- RJIL has 152.69 Mbps average download speed & 15.25 Mbps average upload speed for LSA. (refer table-11)
- RJIL has 154.29 Mbps average download speed & 15.59 Mbps average upload speed across measured routes for city drive. (refer table-19)
- Alipurduar Bus Stand Alipurduar, Buxa Tiger Reserve Forest SH12A Rajabhat Khawa, Cooch Behar Government Engineering College Post Ghughumari Harinchawra, Cooch Behar Head Post Office Sunity Road Cooch Behar, Cooch Behar Panchanan Barma University Shankar Mandal Road, Jaldapara National Park Jaldapara Uttar Madarihat, Mathabhanga College Siliguri Road Khaterbari & Sitalkuchi BDO Office Sitai Road Sitalkuchi have less download speed (less than 100 Mbps) out of total 16 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-39, 43, 44, 45, 46, 49, 52 & 53)
- Alipurduar Bus Stand Alipurduar, Alipurduar District Hospital - Hospital Road Alipurduar, Buxa Tiger Reserve Forest SH12A Rajabhat Khawa, Cooch Behar Government Engineering College Post Ghughumari Harinchawra, Cooch Behar Head Post Office Sunity Road Cooch Behar, Cooch Behar Panchanan Barma University Shankar Mandal Road, Cooch Behar Royal Palace Bus Terminus Keshab Road, Jaldapara National Park Jaldapara Uttar Madarihat, Madan Mohan Temple Cooch Behar, Mathabhanga College Siliguri Road Khaterbari, Sitalkuchi BDO Office Sitai Road Sitalkuchi & Tufanganj Hospital Tufanganj have less upload speed (less than 20 Mbps) out of total 16 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-39, 40, 43, 44, 45, 46, 47, 49, 51, 52, 53 & 54)
- New Cooch Behar Junction Railway Station Gosanimari Cooch Behar has less download speed (less than 100 Mbps) out of total 4 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table-83)
- All walk test locations have less upload speed (less than 20 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 80 to 83)

4. VIL: Voice

- 99.30% call setup success rate and 0.47% drop call rate have been observed in 3G/2G network mode for LSA/city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-3 & 13)

- 98.06% call setup success rate and 0.76% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for LSA. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-5)
- 98.47% call setup success rate and 1.11% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for city drive. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-15)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) for all hotspot locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table-21)
- 100.00% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at Cooch Behar Govt. Medical College Shankar Mandal Road, New Alipurduar Railway Station & New Cooch Behar Junction Railway Station Gosanimari Cooch Behar walk test locations. Performance is well within the benchmark of 98.00% & 2.00% respectively. (refer table- 72, 76 & 78)
- 62.50% call setup success rate and 0.00% drop call rate have been observed in auto-selection mode (5G/4G/3G/2G) at District Court of Alipurduar, New Administrative Building Alipurduar walk test location. Performance is not meeting the benchmark of 98.00% for call setup success rate. (refer table-74)

Data

- VIL has 22.47 Mbps average download speed & 12.23 Mbps average upload speed for LSA. (refer table-11)
- VIL has 22.98 Mbps average download speed & 11.77 Mbps average upload speed across measured routes for city drive. (refer table-19)
- All hotspot locations have less download speed (less than 100 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 39 to 54)
- Alipurduar Bus Stand Alipurduar, Alipurduar District Hospital - Hospital Road Alipurduar, Alipurduar Post Office (Mukhya Dak Ghar) 362 Station Road Sobhaganj, Alipurduar University Sobhaganj, Buxa Tiger Reserve Forest SH12A Rajabhat Khawa, Cooch Behar Government Engineering College Post Ghughumari Harinchawra, Cooch Behar Panchanan Barma University Shankar Mandal Road, Dooars Kanya District Government Office Alipurduar, Jaldapara National Park Jaldapara Uttar Madarihat, Madan Mohan Temple Cooch Behar, Sitalkuchi BDO Office Sitai Road Sitalkuchi & Tufanganj Hospital Tufanganj have less upload speed (less than 20 Mbps) out of total 16 hotspot locations for auto-selection mode (5G/4G/3G/2G). (refer table-39, 40, 41, 42, 43, 44, 46, 48, 49, 51, 53 & 54)
- All walk test locations have less download speed (less than 100 Mbps) for auto-selection mode (5G/4G/3G/2G). (refer table- 80 to 83)
- Cooch Behar Govt. Medical College Shankar Mandal Road, District Court of Alipurduar, New Administrative Building Alipurduar & New Cooch Behar Junction Railway Station Gosanimari Cooch Behar have less upload speed (less than 20 Mbps) out of total 4 walk test locations for auto-selection mode (5G/4G/3G/2G). (refer table- 80, 81 & 83)

6. Annexure

6.1 Route wise coverage map

6.1.1 City

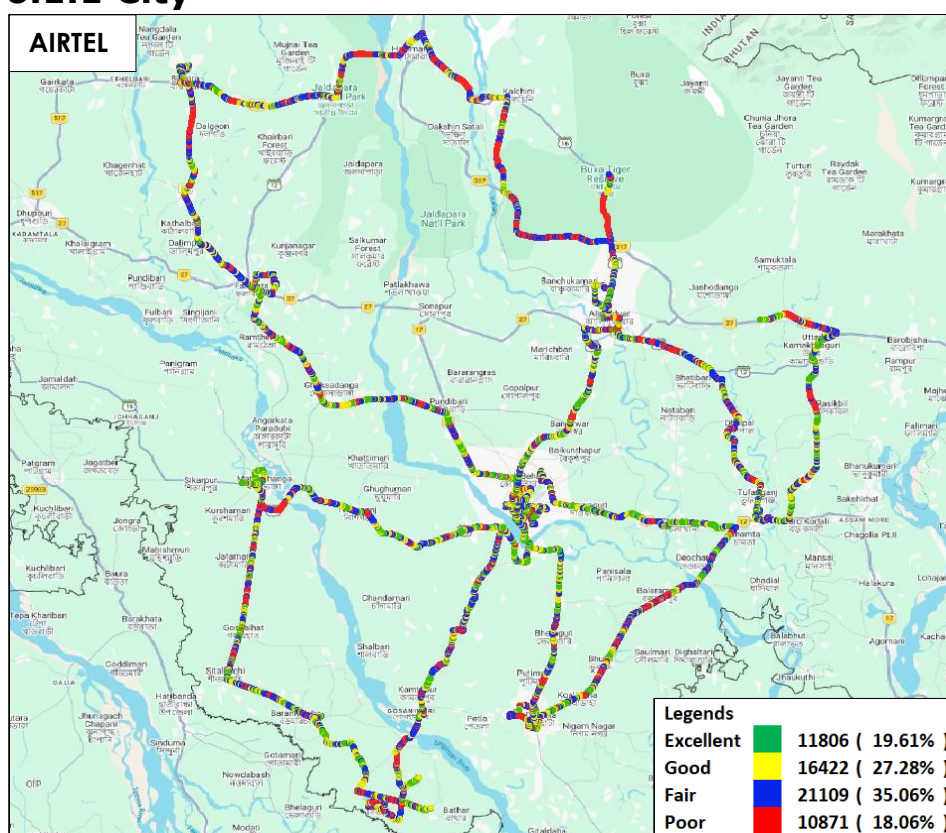


Figure-42: Signal strength 3G/2G network mode voice - AIRTEL.

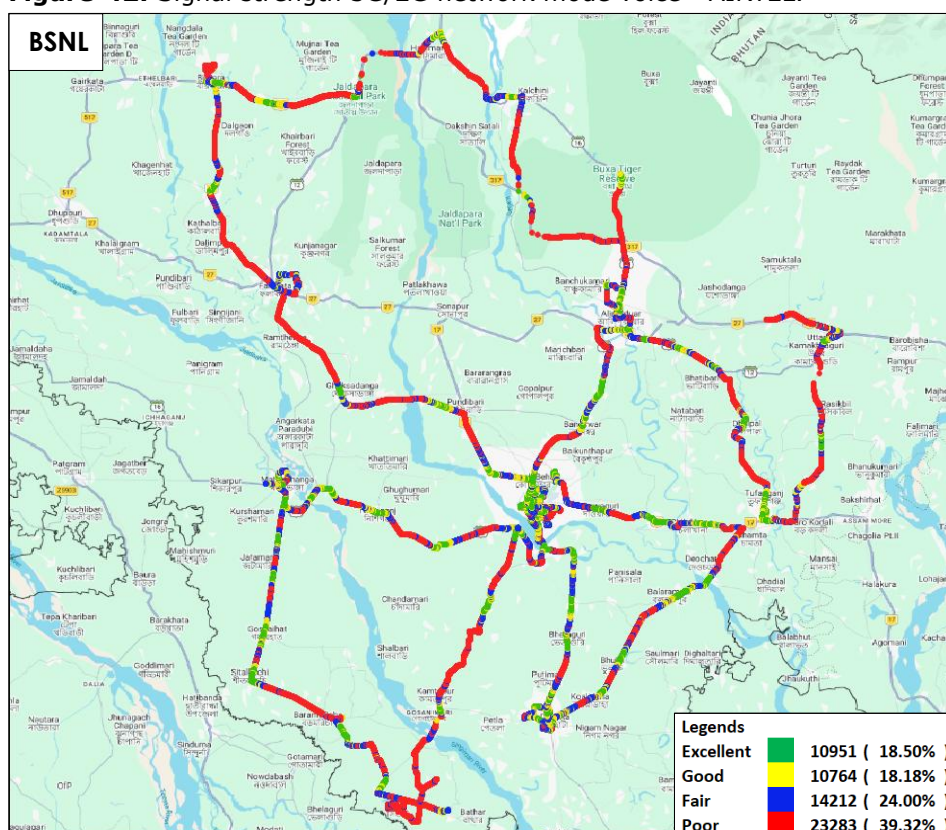


Figure-43: Signal strength 3G/2G network mode voice - BSNL.

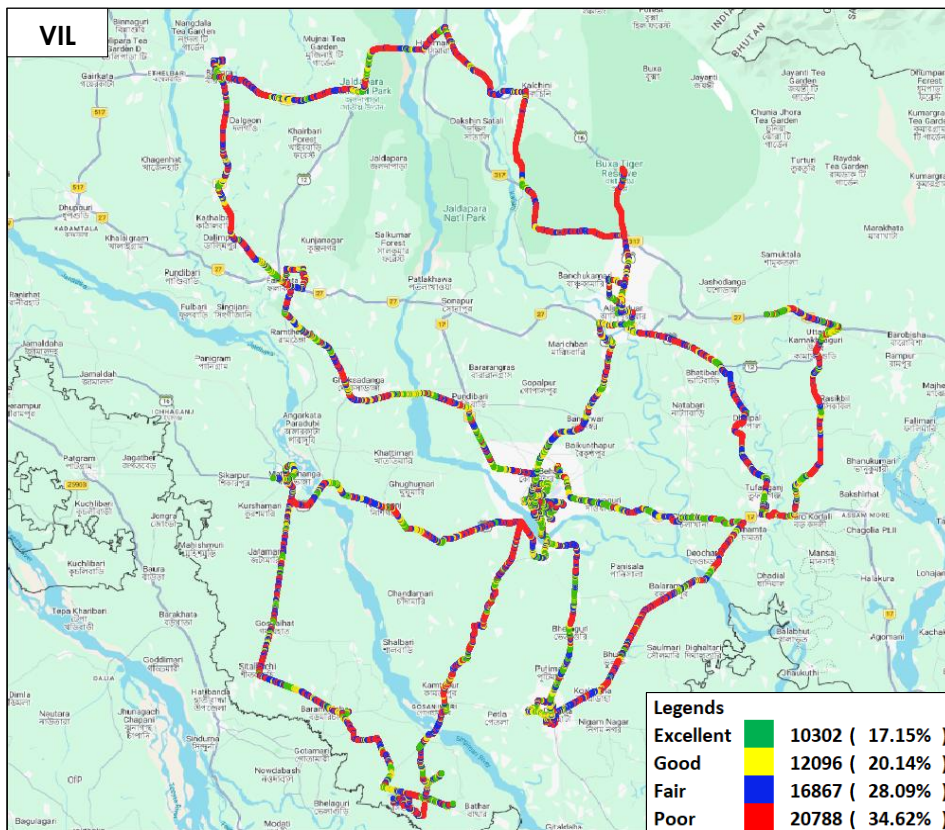


Figure-44: Signal strength 3G/2G network mode voice - VIL.

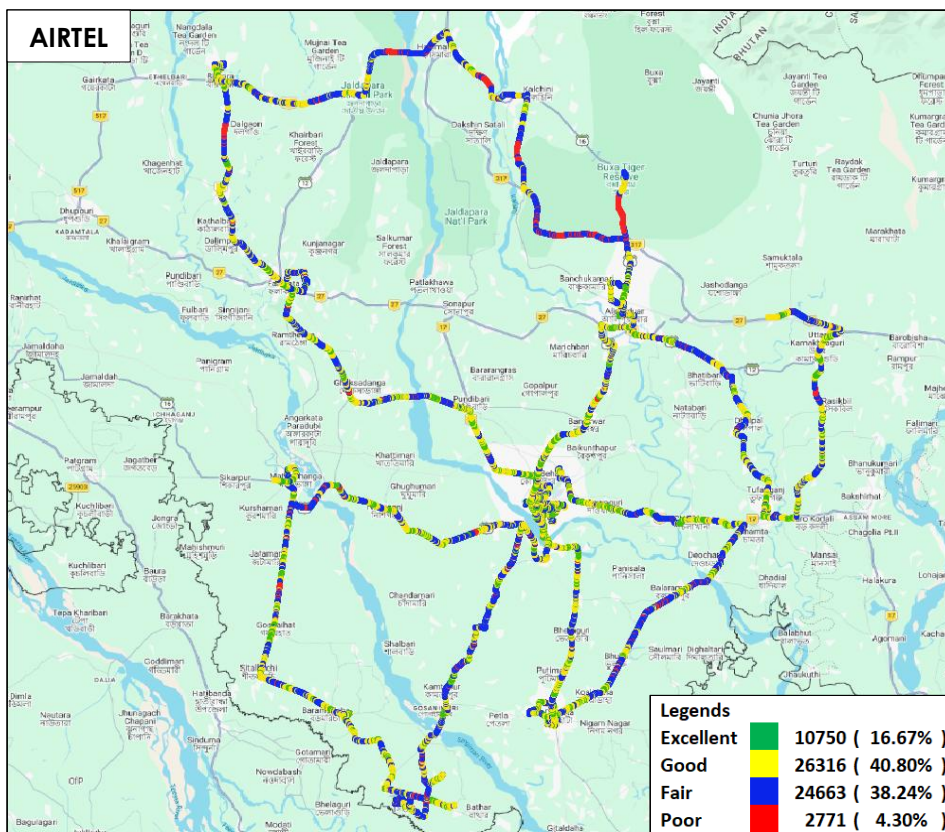


Figure-45: Signal strength auto-selection mode (5G/4G/3G/2G) voice - AIRTEL.

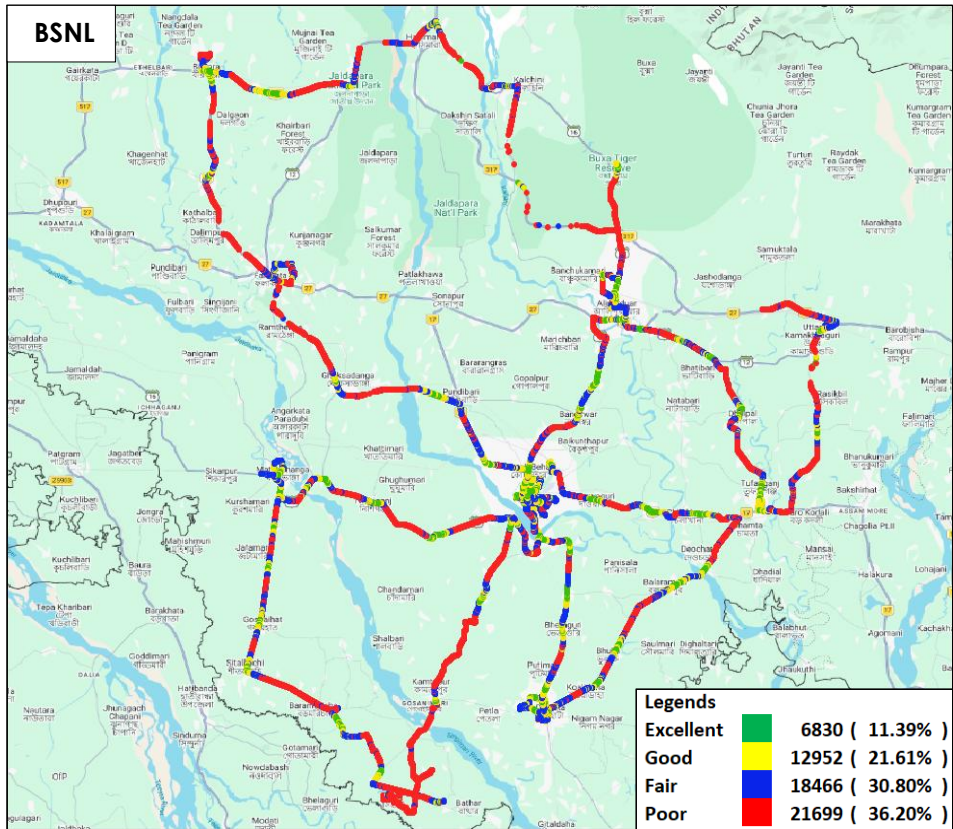


Figure-46: Signal strength auto-selection mode (5G/4G/3G/2G) voice - BSNL.

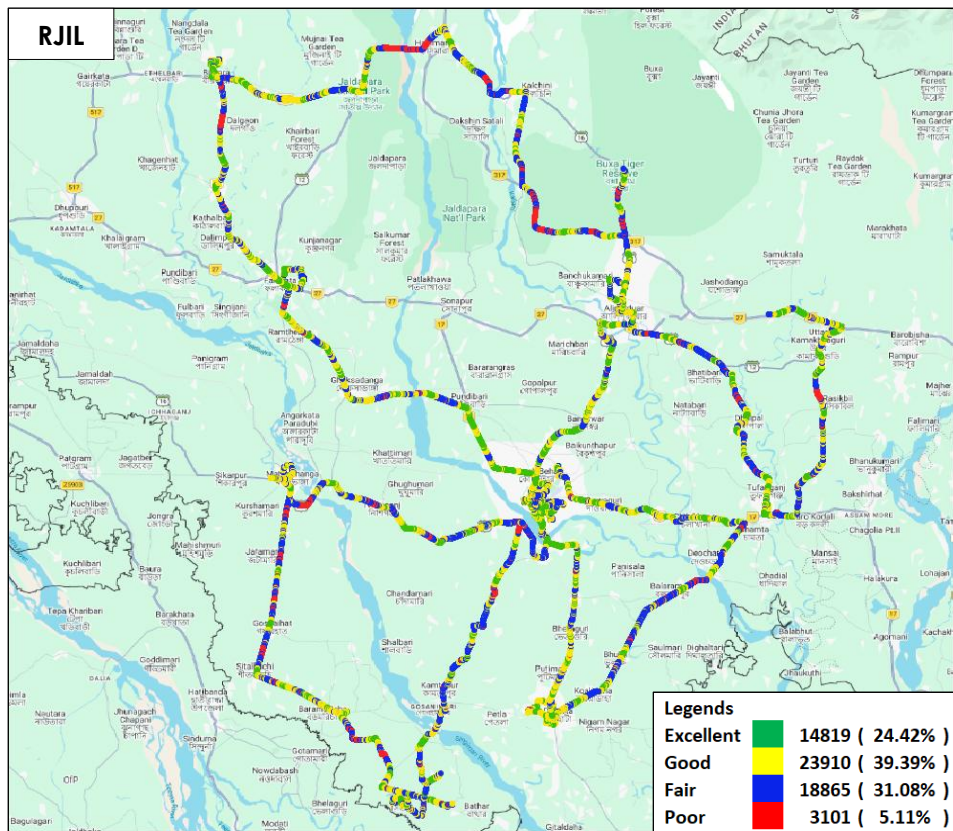


Figure-47: Signal strength auto-selection mode (5G/4G/3G/2G) voice - RJIL.

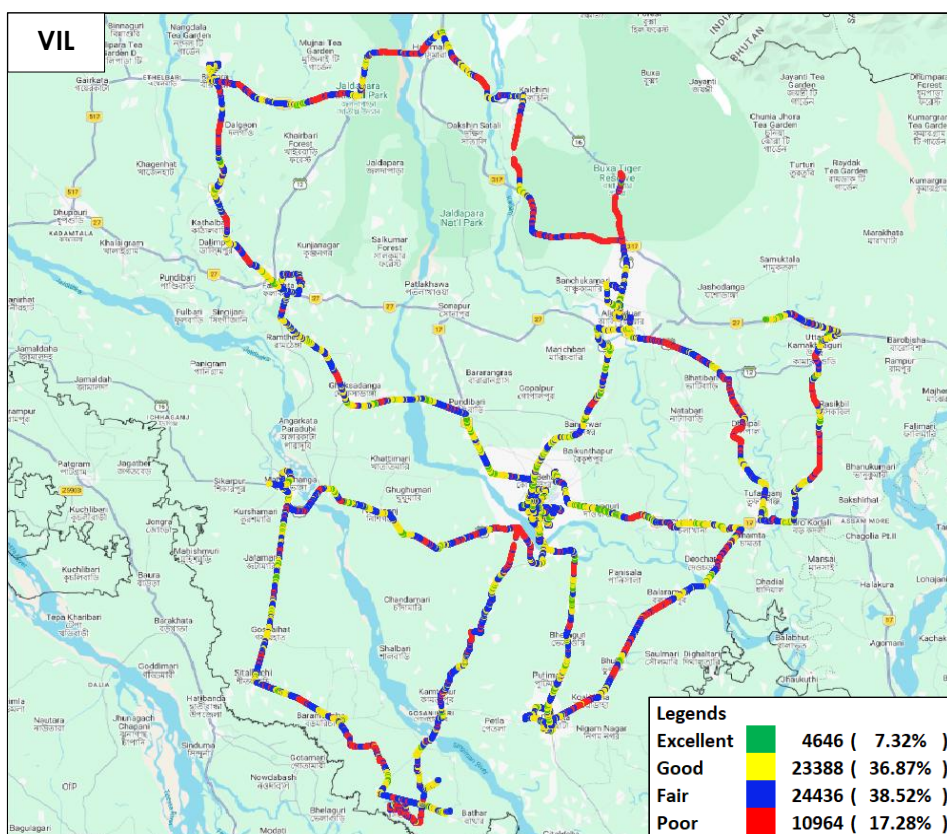


Figure-48: Signal strength auto-selection mode (5G/4G/3G/2G) voice - VIL.

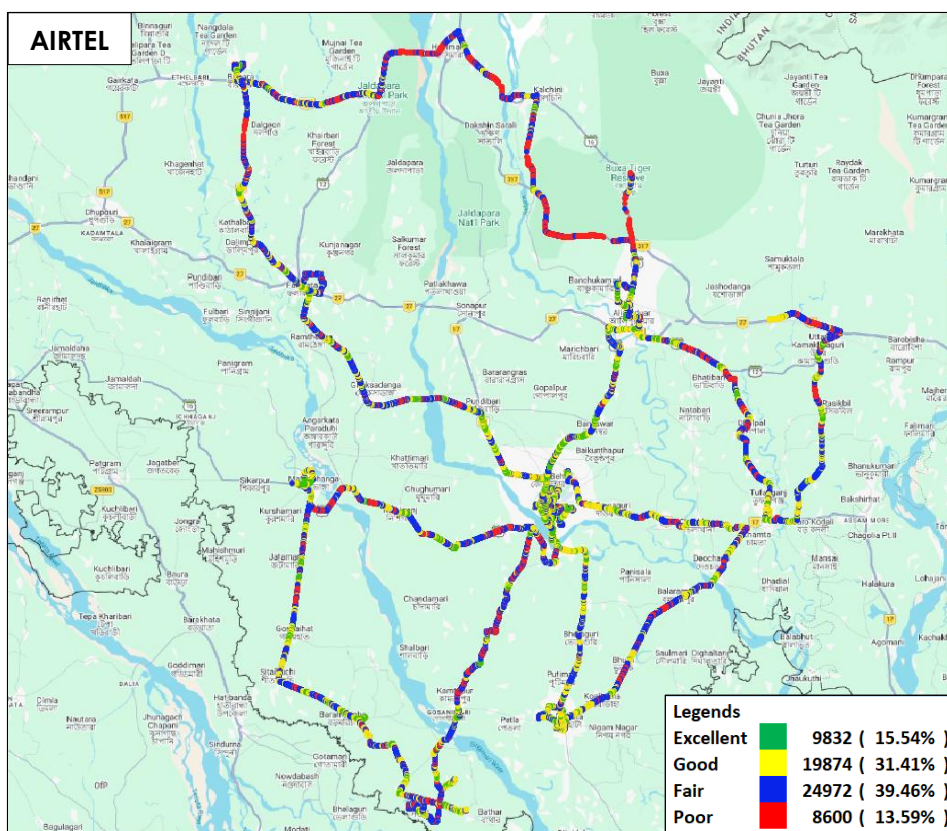


Figure-49: Signal strength auto-selection mode (5G/4G/3G/2G) data - AIRTEL.

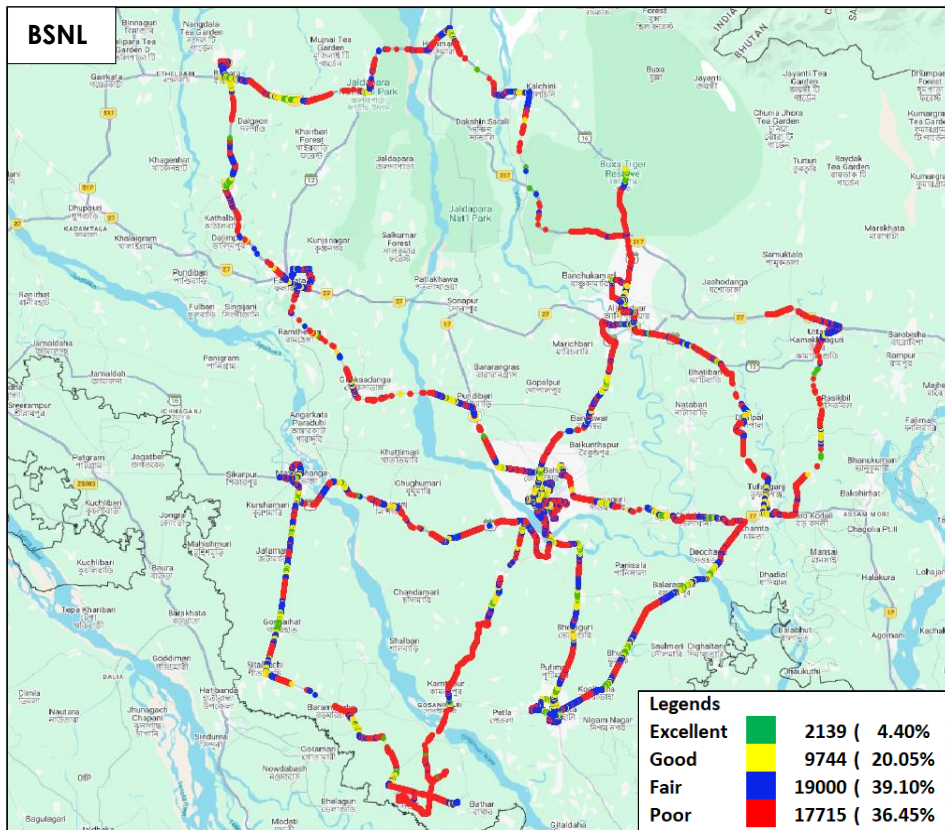


Figure-50: Signal strength auto-selection mode (5G/4G/3G/2G) data - BSNL.

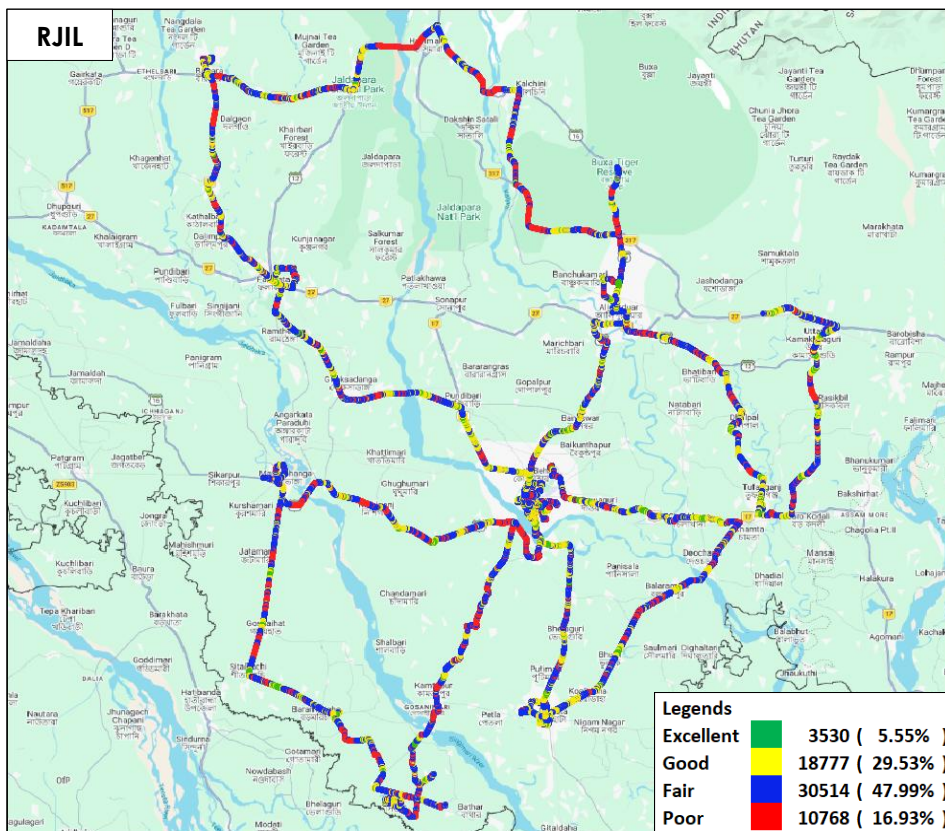


Figure-51: Signal strength auto-selection mode (5G/4G/3G/2G) data - RJIL.

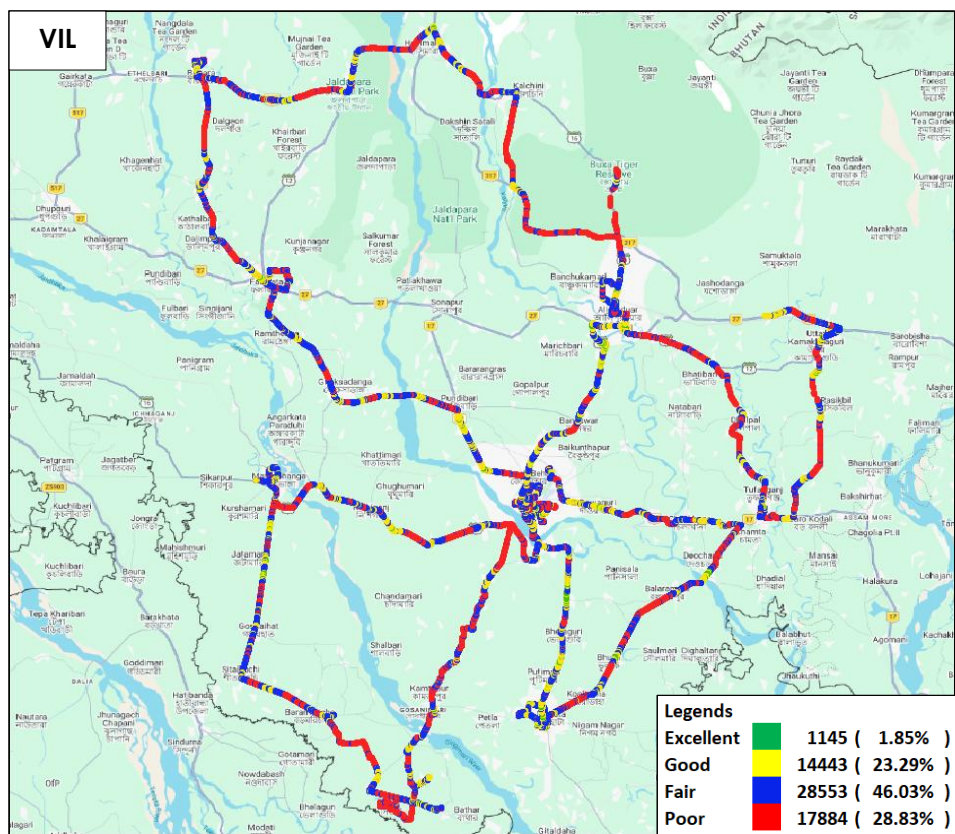


Figure-52: Signal strength auto-selection mode (5G/4G/3G/2G) data - VIL.

7. Appendix

The details of the setup used for conducting the drive test and the network or performance parameters captured under different conditions may be seen at Appendix-I. The calculation method of each QoS parameter is given in Appendix-II of the report. The summary of key equipment used in technical setup is as under

- **Device-1:** OnePlus Nord CE3 for 3G/2G CAT-15 Smartphone.
- **Device-2:** Samsung Galaxy S23 for 5G/4G/3G/2G CAT-20 Smartphone
- **Drive test Software:** Azenqos Engineering capable Applications to capture actual user experience.

7.1 Appendix-I

7.1.1 Drive test setup

Voice Call		
Call details	Technology	Detail
Call Setup Timeout	• 3G/2G auto mode- switch Call • 5G/4G/3G/2G auto mode- switch Call • 5G/4G MOS Call	30 Sec
Call Duration		120 seconds
Wait/ Guard Time		15 Sec

Table-84: Voice test detail

Note-

- There is 15 sec wait time after locking and before starting first call in 3G/2G call.
- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.
- Speech quality (MOS) has been measured only in city drive & highway by making Mobile to Mobile call.

Data Test		
Test Type	Technology	Detail
HTTP Download	5G/4G/3G/2G Auto Mode	500 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
HTTP Upload		250 MB File- 30 Sec Timeout, (Multithread 3- TCP Connection at a time)
YouTube Streaming		20 Sec Video & 25 sec Timeout (Only at Hotspot)
Web Browsing		3 popular websites (www.google.co.in , www.irctc.co.in , sbi.bank.in) 20 sec timeout (only at Hotspot)
Latency & Jitter (TWAMP-UDP)		25 count- Dynamic 500 count- Hotspot Payload- 512 bytes in all drive

Packet Loss Rate (TWAMP-UDP & TCP)		500 counts (TWAMP-UDP) 500 counts (TCP) at each hotspot Payload- 512 bytes in all drive
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Table-85: Data test detail

Note-

- 5 Data iteration to be done at each hotspot location.
- Minimum 5 iteration to be made during the walk test. Iteration count will be increased based on walk test distance.
- TWAMP-UDP & TCP test to be performed only once at hotspot location.
- Youtube & Web browsing test to be performed at static location only.
- All values are taken up to two decimal places with round off.
- Delhi-based TRAI server was used for HTTP Download, HTTP Upload, TCP and TWAMP testing for Airtel, BSNL and RJIL.
- VIL server was used for HTTP Download, HTTP Upload, TCP and TWAMP testing, for VIL.

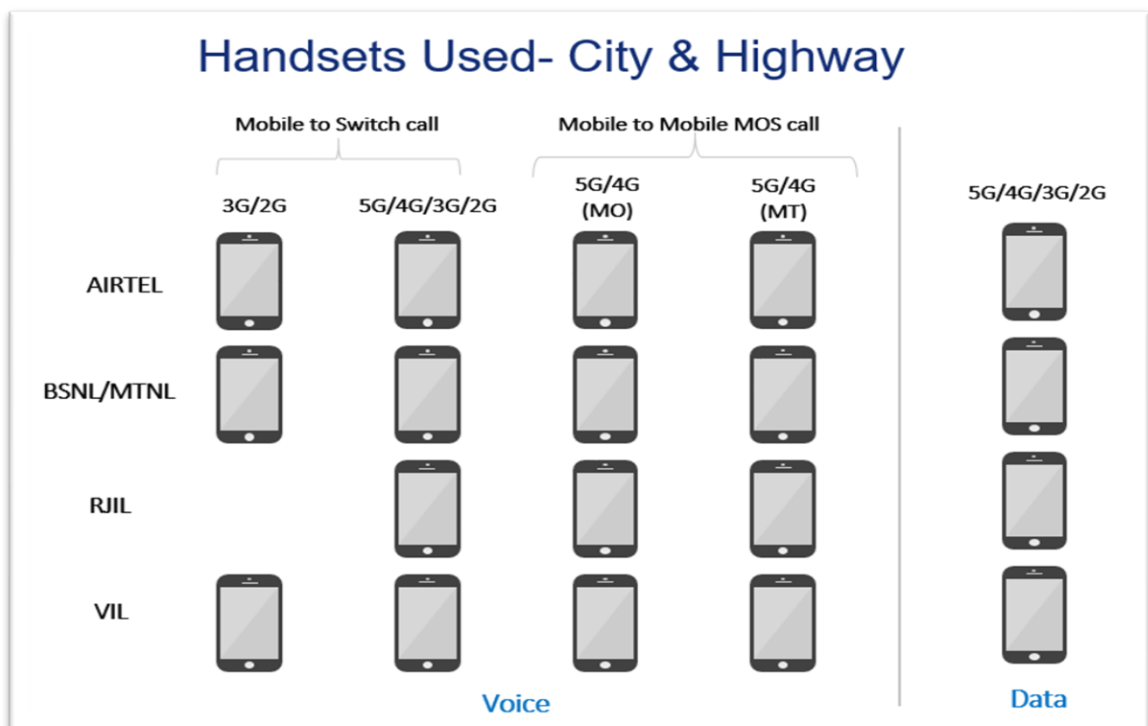


Figure-53: Number of handsets used in city & highway drive

MO: Mobile originating

MT: Mobile terminating

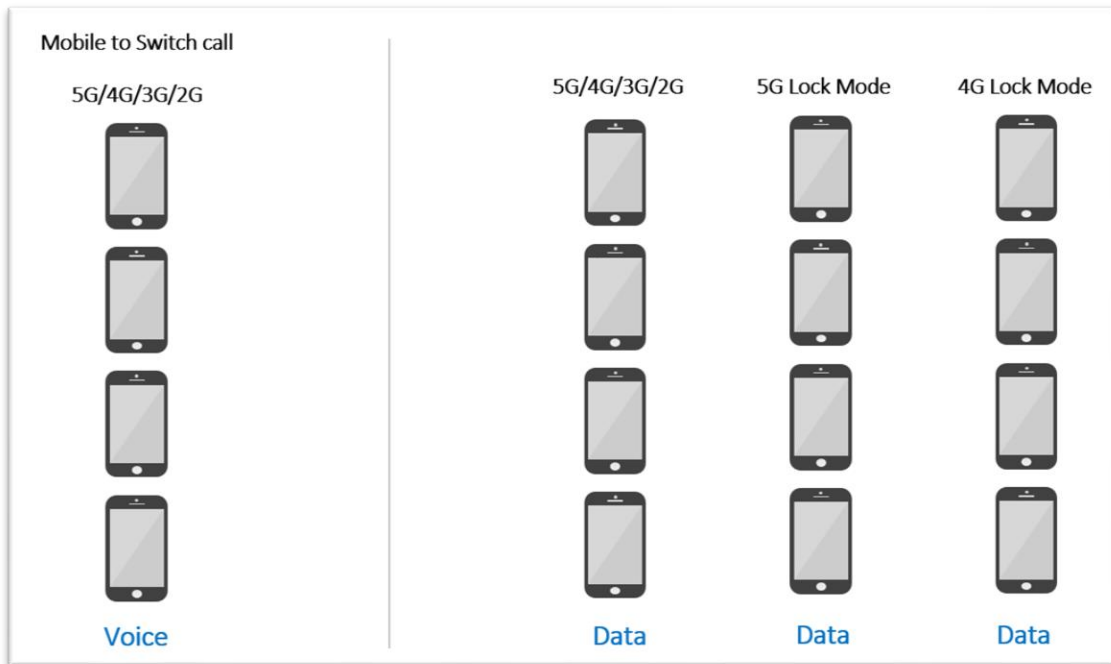


Figure-54: Number of handsets used in railway/metro/walktest/hotspot/coastal area.

Note- 5G & 4G Lock mode testing has been performed at hotspot locations only.

7.1.2 Drive test Methodology

(a) Dynamic voice testing (on the move)

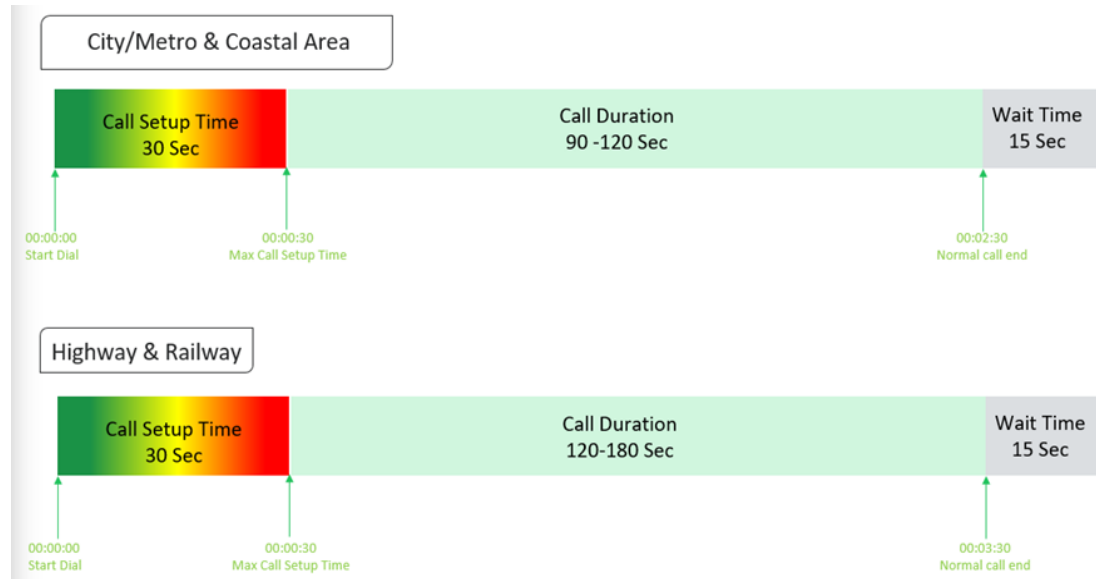


Figure-55: Voice test script for city/railway/metro/highway & coastal area

- 15 sec wait time is applied after locking Radio Access Technology (RAT) to 3G/2G and before starting first call in 3G/2G call.
- Speech quality (MOS) will be measured only City & Highway drive by making Mobile to Mobile calls.

(b) Hotspot voice testing



Figure-56: Voice test script for walktest/hotspot

- 10 calls to be made at each Hotspot location.
- Minimum 10 Calls to be made during the walk test. Call count will be increased based on walk test distance.

(c) Dynamic Data (internet) test

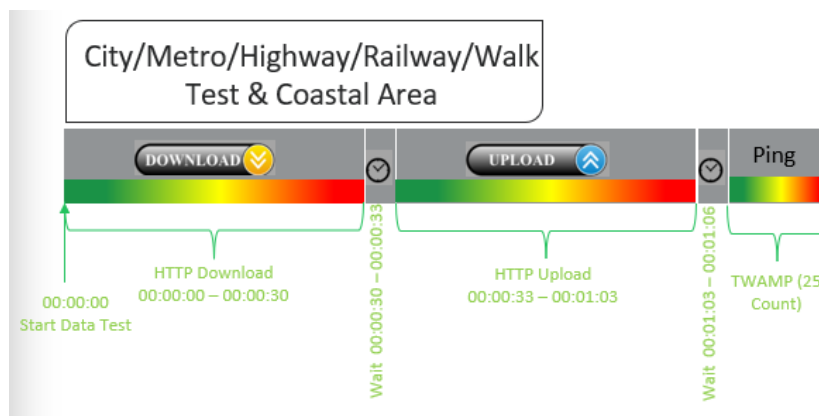


Figure-57: Data test script used in city/metro/railway/highway/walk test & coastal area

(d) Static Data(internet) testing

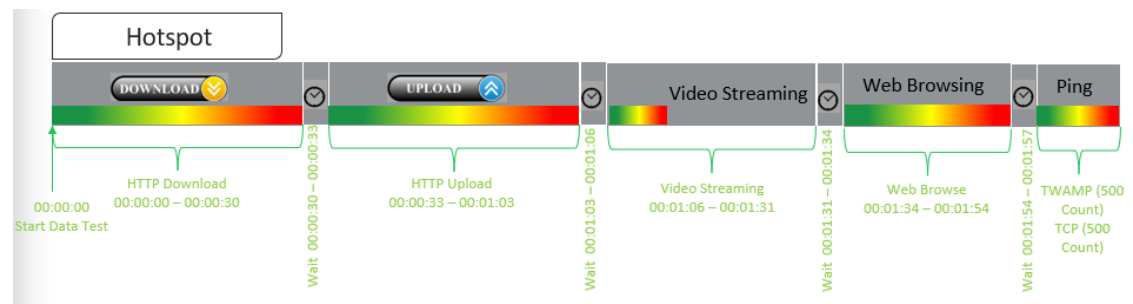


Figure-58: Data test script used at hotspot

- 5 Data iteration done at each hotspot location
- Min. 5 iteration made during the walk test.
- Web browsing duration mentioned above is for one web site only.
- One ping iteration (with 500 Count of each- TWAMP & TCP) done at hotspot location.

7.2 Appendix-II

7.2.1 Network Performance Parameters for Voice calls

Parameter Name	Definition
Call Setup Success Rate	(i) Call Setup Success Rate is defined as the ratio of Established Calls to Call Attempts. 'Established Calls' mean the following events have happened in call setup: (a) Call attempt is made (b) The signaling channel is allocated (c) The call is routed to the outwards path of the terminating network (d) An alert signal is received by caller in the form of ring back tone, busy tone, or an announcement. CSSR = (Total Call Established/ Total Call Attempt) *100 As per QoS Regulation 2024 benchmark value is >=98%
Drop Call Rate	Call drop represents the service provider network's ability to maintain a call once it has been successfully established. This parameter shall include both incoming calls and outgoing calls which, once they have been established and have an assigned traffic channel/ bearer, are dropped, or interrupted before their normal completion by the user, the cause of the early termination being within the service provider's network Drop Call Rate = (Total Call Drop/Total Call Established) *100 As per QoS Regulation 2024 benchmark value is <=2%
Call Setup Time	Time taken from call initiate to call alerting/ringing. Call Setup Time = T2- T1 T2- Ringing (VoLTE/VoNR) & Alerting (for WCDMA & GSM), T1- Invite (VoLTE/VoNR) & CM Service Request (for WCDMA & GSM)
Voice Quality (MOS)	Voice quality in mobile networks is measured with algorithms based on ITU-T P.863 (POLQA). The grading for Voice quality has been given as: Excellent: MOS ≥ 4 and < 5 Good : MOS ≥ 3 and < 4 Fair : MOS ≥ 2 and < 3 Poor : MOS ≥ 1 and < 2
Handover Success Rate	Handover Success Rate = Count of successful handovers (All Technology Handover combined) / Total count of Handover Attempt (All Technology Handover combined) *100 Handover type which are considered- 2G Inter & Intra cell, 3G Soft & IRAT, 4G Inter & Intra frequency & SRVCC, 5G Inter & Intra frequency & 5G to 4G handovers.
Silence Call	A call which has ≥ 4 sec continuous RTP gap is considered as a Silence Call. Silence call rate = (count of silence call / Total calls established) *100 If a call observes multiple silence count ≥ 4 sec in a particular established call it has been taken as one silent event.

Jitter	The inter arrival jitter is the difference in the relative transit time for two packets. The relative transit time is the difference between a packet's Real-time Transport Protocol (RTP) timestamp and the receiver's clock at the time of arrival, measured in the same units. If S_i is the RTP timestamp from packet i, and R_i is the time of arrival in RTP timestamps units for packet i, then for two packets i and j the inter-arrival jitter D can be expressed as: $D(i,j) = (R_j - R_i) - (S_j - S_i)$ The interarrival jitter is calculated continuously as each data packet i is received from source $SSRC_n$, using this difference D for that packet and the previous packet $i-1$ in order of arrival (not necessarily in sequence), according to the formula $J(i) = J(i-1) + (D(i-1,i) - J(i-1))/16$ or 8																																		
Downlink Packet Drop Rate	Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call originating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE)																																		
Uplink Packet Drop Rate	Number of RTP (Real-time Transport Protocol) Packets lost divided by total RTP packet received (against each source_SSRC and sequence number) at call terminating handset. This KPI is calculated from MOS call for packet call only (VoNR/VoLTE).																																		
Signal Strength	Signal strength is the signal power level received by the wireless user. <table><tr><th rowspan="2">Parameter Name</th><th rowspan="2">Technology</th><th colspan="4">Signal Strength (dBm)</th></tr><tr><th>Excellent</th><th>Good</th><th>Fair</th><th>Poor</th></tr><tr><td>Rx Level</td><td>GSM</td><td>0 to ≥ -65</td><td><-65 to ≥ -75</td><td><-75 to ≥ -85</td><td><-85 to min</td></tr><tr><td>RSCP</td><td>WCDMA</td><td>0 to ≥ -70</td><td><-70 to ≥ -80</td><td><-80 to ≥ -90</td><td><-90 to min</td></tr><tr><td>RSRP</td><td>LTE</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥ -110</td><td><-110 to min</td></tr><tr><td>SS_RSRP</td><td>NR</td><td>0 to ≥ -80</td><td><-80 to ≥ -95</td><td><-95 to ≥ -110</td><td><-110 to min</td></tr></table>	Parameter Name	Technology	Signal Strength (dBm)				Excellent	Good	Fair	Poor	Rx Level	GSM	0 to ≥ -65	<-65 to ≥ -75	<-75 to ≥ -85	<-85 to min	RSCP	WCDMA	0 to ≥ -70	<-70 to ≥ -80	<-80 to ≥ -90	<-90 to min	RSRP	LTE	0 to ≥ -80	<-80 to ≥ -95	<-95 to ≥ -110	<-110 to min	SS_RSRP	NR	0 to ≥ -80	<-80 to ≥ -95	<-95 to ≥ -110	<-110 to min
Parameter Name	Technology			Signal Strength (dBm)																															
		Excellent	Good	Fair	Poor																														
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RSCP	WCDMA	0 to ≥ -70	<-70 to ≥ -80	<-80 to ≥ -90	<-90 to min																														
RSRP	LTE	0 to ≥ -80	<-80 to ≥ -95	<-95 to ≥ -110	<-110 to min																														
SS_RSRP	NR	0 to ≥ -80	<-80 to ≥ -95	<-95 to ≥ -110	<-110 to min																														

Table-86: Network performance parameter and definition voice

7.2.2 Network Performance Parameters Data tests

Parameter Name	Definition
Download Speed (Mbps)	The download speed is defined as the data transmission rate that is achieved for downloading a test file from a test server to a test device. Download Speed = Total bytes transferred during download / Total time for transfer 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for download throughput in dynamic drive and Hotspot combine data
Upload Speed (Mbps)	The upload speed is the data transmission rate that is achieved for uploading a test file from a test device to a test server. Upload Speed = Total bytes transferred during upload / Total time for transfer. 80th percentile (upper range) & 20th percentile (lower range) value has been calculated for upload throughput in dynamic drive and Hotspot combine data.
Download Session Setup Success Rate	(total download session established (successfully connected to server)/ total download session attempt) *100. This KPI has been calculated for Hotspot only.

Upload Session Setup Success Rate	(total upload session established (successfully connected to server)/ total upload session attempt)*100. This KPI need to report for Hotspot only.
Web Page Download Time	Web browsing test is used to measure performance in terms of opening a web/HTTP page. Time taken to open the web page successfully is considered as web browsing delay/web page download time.
Video Streaming Delay	The Video streaming delay is time taken from start of video transfer to First video frame displayed in player.
Latency (TWAMP-UDP)	Latency is the time it takes for a small data set to be transmitted from a device to a server on the Internet and back to the same device again. The Latency is measured in milliseconds (ms). To calculate the one-way latency, we just do half of the round-trip time. 50th percentile of one-way latency has been reported.
Jitter (TWAMP-UDP)	Measure of variation in time in arrival of packets from a source to destination The consideration of packet delay jitter is considered by standard deviation of Inter Packet Delay Variation. If IPDV is used. By standard deviation is meant the average of standard deviation of IPDV on DL $IPDV(i) = D(i) - D(i-1)$ then Stdvs of IPDV is considered as jitter.
Packet Loss Rate (TWAMP-UDP & TCP)	Number of packets lost out of total packet transferred during test. Packet loss rate = (Total packet lost / Total packet sent) *100 * Packet delay (using TWAMP-UDP & TCP) >90 ms considered as packet loss and included in packet loss rate. * Packet loss rate is calculated based on TWAMP-UDP & TCP. *90th percentile for Packet loss rate has been reported in overall Hotspot performance summary.

Table-87: Network performance parameter and definition Data

Disclaimer: The observations presented above and, in the reports, represent the performance of the service providers on the area/route under test on the day/time of conducting the drive test and no inference whatsoever may be drawn regarding the quality of the telecom service by the service providers in the whole city/state/licensed service area.