



Mr. Harinder Kumar
Secretary
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Mr. Harinder Kumar is an Indian Telecommunication Service (ITS) Officer of 1990 Batch. He is presently the Secretary, Telecom Regulatory Authority of India (TRAI), New Delhi. He is the Head of Administration and is coordinating all activities related to Telecom & Broadcasting sectors.

He is B.Tech. (Electronics & Telecommunication) from REC Kurukshetra (now NIT Kurukshetra), did MBA from IGNOU and holds PGDM (HR) from IIM, Kolkata. Before joining TRAI, he was serving as Chief General Manager (CGM), BSNL of Maharashtra Circle. He served as Director (Technical) in Department of Official Languages, Ministry of Home Affairs, Government of India. While working in BSNL, he held different key positions such as CGM Haryana Circle and PGM in BSNL Corporate Office. He has been working extensively in the areas of Telecom Network Planning, Installation & Operations and Training. He got two books published on Customer Relationship Management (CRM) and various technical and Managerial Articles in National and International Publications.
