

**Performance against various  
QoS Parameters of Access  
Service (Wireless) for the Month  
of September 2026**

**Performance against network related QoS parameters for access service (wireless)**

| 1             | 2                           | 3       | 4                                                                                                                                                                            | 5                                                                                    | 6                                                        | 7                                                                                                                                                                                                                                                   | 8                                                                                                                                               | 9                                                                                                                                                                  | 10                                                                                       | 11                                                                                                                                     | 12                                                                                                                                                     | 13                                                                                                                                     | 14                                                                                                                                  | 15                                             | 16                                                                |
|---------------|-----------------------------|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|-------------------------------------------------------------------|
| S .<br>N<br>o | Servi<br>ce<br>Provi<br>der | LS<br>A | Network Availability                                                                                                                                                         |                                                                                      |                                                          |                                                                                                                                                                                                                                                     | Voice Connection Establishment (Accessibility)                                                                                                  |                                                                                                                                                                    |                                                                                          | Voice Connection Maintenance (Retainability)                                                                                           |                                                                                                                                                        |                                                                                                                                        |                                                                                                                                     | Broadband Service                              |                                                                   |
|               |                             |         | Availab<br>ility of<br>service<br>wise<br>geospa<br>tial<br>covera<br>ge map<br>on<br>service<br>provid<br>er's<br>websit<br>e for<br>percen<br>tage of<br>workin<br>g cells | Cumula<br>tive<br>downti<br>me<br>(Cells<br>not<br>availab<br>le for<br>service<br>) | Worst<br>Affect<br>ed<br>Cells<br>due to<br>downti<br>me | Percen<br>tage of<br>signific<br>ant<br>networ<br>k<br>outage<br>(servic<br>es not<br>availab<br>le in a<br>district<br>for<br>more<br>than 4<br>hours)<br>reporte<br>d to the<br>Authori<br>ty<br>within<br>24 hrs<br>of start<br>of the<br>outage | Call<br>Set-up<br>Succe<br>ss<br>Rate:<br>Intra-S<br>ervic<br>e<br>provid<br>er<br>(withi<br>n<br>servic<br>e<br>provid<br>er's<br>netwo<br>rk) | Call<br>Set-up<br>Succe<br>ss<br>Rate:<br>Inter-S<br>ervic<br>e<br>provid<br>er<br>(inco<br>ming<br>from<br>other<br>servic<br>e<br>provid<br>er's<br>netwo<br>rk) | Point of<br>Interconn<br>ection<br>(POI)<br>Congestio<br>n (90th<br>percentile<br>value) | DCR<br>Spatial<br>Distrib<br>ution<br>Measur<br>e for<br>Circuit<br>Switched<br>(2G/3G<br>)<br>Networ<br>k<br>[CS_QS<br>D (89,<br>89)] | DCR<br>Spatial<br>Distrib<br>ution<br>Measur<br>e for<br>Packet<br>Switched<br>(4G/5G<br>and<br>beyond<br>)<br>Networ<br>k<br>[PS_QS<br>D (94,<br>94)] | Downlin<br>k Packet<br>Drop<br>Rate for<br>Packet<br>Switched<br>Network<br>(4G/5G<br>and<br>beyond)<br>[DLPDR<br>_QSD<br>(89,<br>89)] | Uplink<br>Packet<br>Drop<br>Rate for<br>Packet<br>Switched<br>Network<br>(4G/5G<br>and<br>beyond)<br>[ULPDR<br>_QSD<br>(89,<br>89)] | Latency (in<br>4G<br>and<br>5G<br>netwo<br>rk) | Packe<br>t<br>Drop<br>Rate<br>(in 4G<br>and<br>5G<br>netwo<br>rk) |
|               |                             |         | ≥ 99%                                                                                                                                                                        | ≤1.5%                                                                                | ≤1.5<br>%                                                | 100%                                                                                                                                                                                                                                                | ≥<br>98%                                                                                                                                        | ≥<br>95%                                                                                                                                                           | ≤ 0.5%                                                                                   | ≤ 2%                                                                                                                                   | ≤ 2%                                                                                                                                                   | ≤ 2%                                                                                                                                   | ≤ 2%                                                                                                                                | ≤50<br>msec                                    | ≤2%                                                               |
| 1             | AIRTEL                      | AP      | 100.00                                                                                                                                                                       | 0.26                                                                                 | 0.93                                                     | 100.00                                                                                                                                                                                                                                              | 99.75                                                                                                                                           | 99.29                                                                                                                                                              | 0.00                                                                                     | 1.68                                                                                                                                   | 1.09                                                                                                                                                   | 0.88                                                                                                                                   | 1.37                                                                                                                                | 29.00                                          | 0.76                                                              |
| 2             | BSNL                        | AP      | 99.00                                                                                                                                                                        | 0.49                                                                                 | 0.96                                                     | 100.00                                                                                                                                                                                                                                              | 98.17                                                                                                                                           | 96.32                                                                                                                                                              | 0.00                                                                                     | 1.54                                                                                                                                   | 1.00                                                                                                                                                   | 0.59                                                                                                                                   | 1.38                                                                                                                                | 41.81                                          | 0.69                                                              |
| 3             | RJIL                        | AP      | 100.00                                                                                                                                                                       | 0.30                                                                                 | 0.57                                                     | 100.00                                                                                                                                                                                                                                              | 99.74                                                                                                                                           | 99.33                                                                                                                                                              | 0.00                                                                                     | NA                                                                                                                                     | 0.56                                                                                                                                                   | 0.05                                                                                                                                   | 0.15                                                                                                                                | 9.50                                           | 0.00                                                              |
| 4             | VIL                         | AP      | 100.00                                                                                                                                                                       | 0.18                                                                                 | 0.55                                                     | 100.00                                                                                                                                                                                                                                              | 99.81                                                                                                                                           | 99.08                                                                                                                                                              | 0.00                                                                                     | 1.66                                                                                                                                   | 0.89                                                                                                                                                   | 0.51                                                                                                                                   | 1.37                                                                                                                                | 30.00                                          | 0.10                                                              |
| 5             | AIRTEL                      | AS      | 100.00                                                                                                                                                                       | 0.09                                                                                 | 0.44                                                     | 100.00                                                                                                                                                                                                                                              | 99.60                                                                                                                                           | 99.05                                                                                                                                                              | 0.00                                                                                     | 1.05                                                                                                                                   | 1.29                                                                                                                                                   | 0.67                                                                                                                                   | 1.19                                                                                                                                | 33.50                                          | 1.24                                                              |
| 6             | BSNL                        | AS      | 99.41                                                                                                                                                                        | 0.14                                                                                 | 0.98                                                     | 100.00                                                                                                                                                                                                                                              | 98.25                                                                                                                                           | 98.32                                                                                                                                                              | 0.00                                                                                     | 1.79                                                                                                                                   | 0.92                                                                                                                                                   | 0.42                                                                                                                                   | 1.77                                                                                                                                | 49.68                                          | 1.83                                                              |

| 1  | 2      | 3   | 4      | 5    | 6    | 7      | 8     | 9      | 10   | 11   | 12   | 13   | 14   | 15    | 16   |
|----|--------|-----|--------|------|------|--------|-------|--------|------|------|------|------|------|-------|------|
| 7  | RJIL   | AS  | 100.00 | 0.23 | 0.29 | 100.00 | 99.70 | 99.23  | 0.00 | NA   | 0.92 | 0.04 | 0.47 | 7.50  | 0.00 |
| 8  | VIL    | AS  | 100.00 | 0.26 | 1.04 | 100.00 | 99.78 | 99.52  | 0.00 | 1.66 | 1.46 | 0.31 | 0.47 | 34.88 | 0.19 |
| 9  | AIRTEL | BR  | 100.00 | 0.44 | 0.51 | 100.00 | 99.62 | 99.07  | 0.00 | 1.18 | 1.16 | 0.79 | 1.15 | 23.00 | 1.06 |
| 10 | BSNL   | BR  | 99.00  | 0.88 | 0.84 | 100.00 | 98.44 | 95.91  | 0.00 | 1.33 | 1.35 | 1.25 | 1.46 | 45.48 | 1.37 |
| 11 | RJIL   | BR  | 100.00 | 0.45 | 0.84 | 100.00 | 99.62 | 99.26  | 0.00 | NA   | 0.94 | 0.01 | 0.68 | 10.50 | 0.00 |
| 12 | VIL    | BR  | 100.00 | 0.55 | 1.25 | 100.00 | 99.58 | 98.67  | 0.00 | 1.71 | 1.11 | 0.53 | 1.13 | 32.85 | 0.00 |
| 13 | AIRTEL | DL  | 100.00 | 0.21 | 0.83 | 100.00 | 99.55 | 99.12  | 0.00 | 1.62 | 0.98 | 1.00 | 1.76 | 19.50 | 0.46 |
| 14 | MTNL   | DL  | 100.00 | 0.06 | 0.30 | 100.00 | 98.22 | 96.44  | 0.00 | 1.11 | NA   | NA   | NA   | NA    | NA   |
| 15 | RJIL   | DL  | 100.00 | 0.24 | 0.50 | 100.00 | 99.71 | 99.02  | 0.00 | NA   | 0.64 | 0.07 | 1.22 | 7.00  | 0.00 |
| 16 | VIL    | DL  | 100.00 | 0.21 | 0.63 | 100.00 | 99.54 | 99.57  | 0.00 | 1.78 | 0.65 | 0.77 | 0.72 | 19.89 | 0.00 |
| 17 | AIRTEL | GJ  | 100.00 | 0.23 | 0.95 | 100.00 | 99.76 | 99.47  | 0.00 | 1.32 | 1.53 | 0.77 | 1.37 | 31.00 | 1.68 |
| 18 | BSNL   | GJ  | 100.00 | 0.28 | 0.22 | 100.00 | 99.99 | 100.00 | 0.00 | 0.00 | 0.00 | 1.39 | 0.04 | 40.35 | 1.02 |
| 19 | RJIL   | GJ  | 100.00 | 0.34 | 0.68 | 100.00 | 99.76 | 99.40  | 0.00 | NA   | 0.60 | 0.01 | 0.21 | 9.00  | 0.00 |
| 20 | VIL    | GJ  | 100.00 | 0.16 | 0.62 | 100.00 | 99.98 | 98.64  | 0.00 | 1.84 | 0.94 | 0.89 | 1.74 | 28.58 | 0.50 |
| 21 | AIRTEL | HP  | 100.00 | 0.13 | 0.46 | 100.00 | 99.62 | 99.24  | 0.00 | 1.64 | 1.20 | 1.32 | 1.22 | 25.00 | 1.47 |
| 22 | BSNL   | HP  | 99.96  | 0.91 | 0.85 | 100.00 | 98.93 | 99.75  | 0.29 | 1.70 | 0.12 | 1.64 | 1.69 | 46.00 | 1.90 |
| 23 | RJIL   | HP  | 100.00 | 0.15 | 0.17 | 100.00 | 99.68 | 99.24  | 0.00 | NA   | 0.70 | 0.01 | 0.45 | 19.00 | 0.00 |
| 24 | VIL    | HP  | 100.00 | 0.23 | 1.04 | 100.00 | 99.95 | 99.89  | 0.00 | 1.84 | 1.81 | 0.49 | 0.67 | 32.43 | 0.00 |
| 25 | AIRTEL | HR  | 100.00 | 0.09 | 0.36 | 100.00 | 99.60 | 98.94  | 0.00 | 1.26 | 1.18 | 0.82 | 1.07 | 18.00 | 1.77 |
| 26 | BSNL   | HR  | 99.71  | 0.64 | 0.71 | 100.00 | 99.24 | 97.46  | 0.00 | 1.17 | 0.72 | 0.60 | 1.62 | 46.00 | 0.38 |
| 27 | RJIL   | HR  | 100.00 | 0.19 | 0.19 | 100.00 | 99.73 | 99.07  | 0.00 | NA   | 0.66 | 0.05 | 0.39 | 12.50 | 0.00 |
| 28 | VIL    | HR  | 100.00 | 0.16 | 0.51 | 100.00 | 99.83 | 99.33  | 0.00 | 1.75 | 0.96 | 0.41 | 0.76 | 37.28 | 0.28 |
| 29 | AIRTEL | JK  | 100.00 | 0.11 | 0.31 | 100.00 | 99.60 | 99.42  | 0.00 | 1.21 | 1.04 | 1.02 | 0.92 | 23.00 | 1.57 |
| 30 | BSNL   | JK  | 99.90  | 0.97 | 0.97 | 100.00 | 99.95 | 99.92  | 0.00 | 1.86 | 1.68 | 1.30 | 1.38 | 48.00 | 1.78 |
| 31 | RJIL   | JK  | 100.00 | 0.13 | 0.34 | 100.00 | 99.77 | 99.16  | 0.00 | NA   | 0.59 | 0.00 | 1.06 | 8.00  | 0.00 |
| 32 | VIL    | JK  | 100.00 | 0.21 | 0.48 | 100.00 | 99.92 | 99.80  | 0.00 | 1.89 | 1.52 | 0.73 | 0.61 | 36.45 | 0.00 |
| 33 | AIRTEL | KOL | 100.00 | 0.12 | 0.37 | 100.00 | 99.73 | 99.25  | 0.00 | 1.17 | 0.26 | 0.45 | 1.52 | 25.00 | 0.90 |
| 34 | BSNL   | KOL | 100.00 | 0.70 | 0.93 | 100.00 | 98.08 | 97.85  | 0.48 | 1.52 | 0.89 | 0.32 | 1.76 | 23.00 | 0.52 |
| 35 | RJIL   | KOL | 100.00 | 0.05 | 0.05 | 100.00 | 99.77 | 99.45  | 0.00 | NA   | 0.46 | 0.01 | 1.17 | 7.50  | 0.00 |
| 36 | VIL    | KOL | 100.00 | 0.09 | 0.31 | 100.00 | 99.91 | 99.85  | 0.00 | 1.76 | 0.97 | 0.28 | 0.64 | 22.75 | 0.00 |
| 37 | AIRTEL | KR  | 100.00 | 0.09 | 0.26 | 100.00 | 99.70 | 99.52  | 0.00 | 1.90 | 1.02 | 0.37 | 1.01 | 30.00 | 0.32 |

| 1  | 2      | 3   | 4      | 5    | 6    | 7      | 8     | 9     | 10   | 11   | 12   | 13   | 14   | 15    | 16   |
|----|--------|-----|--------|------|------|--------|-------|-------|------|------|------|------|------|-------|------|
| 38 | BSNL   | KR  | 100.00 | 0.17 | 0.64 | 100.00 | 99.03 | 97.85 | 0.00 | 0.94 | 1.07 | 0.45 | 1.87 | 26.00 | 0.00 |
| 39 | RJIL   | KR  | 100.00 | 0.02 | 0.01 | 100.00 | 99.79 | 99.45 | 0.00 | NA   | 0.44 | 0.04 | 0.52 | 9.50  | 0.00 |
| 40 | VIL    | KR  | 100.00 | 0.05 | 0.06 | 100.00 | 99.92 | 99.52 | 0.00 | 0.78 | 0.49 | 0.19 | 0.93 | 27.00 | 0.00 |
| 41 | AIRTEL | KT  | 100.00 | 0.19 | 0.72 | 100.00 | 99.67 | 98.98 | 0.00 | 0.69 | 0.89 | 0.78 | 1.31 | 34.00 | 0.53 |
| 42 | BSNL   | KT  | 99.00  | 1.11 | 1.38 | 100.00 | 98.11 | 96.33 | 0.00 | 1.39 | 1.19 | 0.78 | 1.40 | 35.24 | 0.22 |
| 43 | RJIL   | KT  | 100.00 | 0.21 | 0.35 | 100.00 | 99.73 | 99.30 | 0.00 | NA   | 0.52 | 0.05 | 0.14 | 10.75 | 0.00 |
| 44 | VIL    | KT  | 100.00 | 0.15 | 0.41 | 100.00 | 99.87 | 98.33 | 0.00 | 1.66 | 0.61 | 0.29 | 0.78 | 24.44 | 0.10 |
| 45 | AIRTEL | MH  | 100.00 | 0.30 | 0.87 | 100.00 | 99.72 | 99.23 | 0.00 | 1.13 | 1.71 | 0.69 | 1.41 | 32.00 | 1.30 |
| 46 | BSNL   | MH  | 100.00 | 0.82 | 0.95 | 100.00 | 98.43 | 95.38 | 0.00 | 1.79 | 0.38 | 1.20 | 1.84 | 38.00 | 0.81 |
| 47 | RJIL   | MH  | 100.00 | 0.32 | 0.30 | 100.00 | 99.74 | 99.32 | 0.00 | NA   | 0.64 | 0.01 | 0.40 | 12.00 | 0.00 |
| 48 | VIL    | MH  | 100.00 | 0.26 | 0.94 | 100.00 | 99.99 | 99.43 | 0.00 | 1.85 | 1.29 | 0.84 | 1.19 | 27.00 | 0.00 |
| 49 | AIRTEL | MP  | 100.00 | 0.29 | 0.93 | 100.00 | 99.71 | 99.38 | 0.00 | 1.57 | 1.51 | 0.49 | 1.16 | 30.00 | 0.83 |
| 50 | BSNL   | MP  | 99.54  | 0.16 | 1.05 | 100.00 | 98.27 | 96.70 | 0.00 | 1.82 | 1.35 | 0.21 | 1.30 | 46.54 | 1.21 |
| 51 | RJIL   | MP  | 100.00 | 0.38 | 0.77 | 100.00 | 99.68 | 99.34 | 0.00 | NA   | 0.81 | 0.00 | 0.15 | 14.50 | 0.00 |
| 52 | VIL    | MP  | 100.00 | 0.23 | 0.84 | 100.00 | 99.98 | 99.51 | 0.00 | 1.58 | 1.18 | 1.01 | 1.12 | 29.50 | 0.00 |
| 53 | AIRTEL | MUM | 100.00 | 0.24 | 0.88 | 100.00 | 99.64 | 99.28 | 0.00 | 0.99 | 1.24 | 0.89 | 0.92 | 23.50 | 0.89 |
| 54 | MTNL   | MUM | 100.00 | 0.20 | 0.48 | 100.00 | 98.14 | 95.37 | 0.00 | 1.72 | NA   | NA   | NA   | NA    | NA   |
| 55 | RJIL   | MUM | 100.00 | 0.26 | 0.61 | 100.00 | 99.77 | 99.15 | 0.00 | NA   | 0.46 | 0.01 | 0.41 | 7.50  | 0.00 |
| 56 | VIL    | MUM | 100.00 | 0.22 | 0.75 | 100.00 | 99.87 | 99.61 | 0.00 | 1.80 | 1.16 | 0.73 | 1.15 | 29.11 | 0.00 |
| 57 | AIRTEL | NE  | 100.00 | 0.27 | 0.67 | 100.00 | 99.62 | 99.09 | 0.00 | 0.97 | 1.31 | 1.12 | 1.34 | 34.00 | 1.29 |
| 58 | BSNL   | NE  | 100.00 | 0.44 | 0.21 | 100.00 | 99.18 | 96.19 | 0.00 | 1.84 | 1.39 | 0.00 | 1.91 | 46.00 | 1.53 |
| 59 | RJIL   | NE  | 100.00 | 0.64 | 0.64 | 100.00 | 99.66 | 99.32 | 0.00 | NA   | 1.36 | 0.03 | 0.74 | 12.00 | 0.00 |
| 60 | VIL    | NE  | 100.00 | 0.56 | 1.38 | 100.00 | 99.74 | 99.26 | 0.00 | 1.66 | 1.68 | 0.42 | 0.49 | 37.08 | 0.00 |
| 61 | AIRTEL | OR  | 100.00 | 0.16 | 0.91 | 100.00 | 99.65 | 99.28 | 0.00 | 1.12 | 1.18 | 1.09 | 1.14 | 32.00 | 1.19 |
| 62 | BSNL   | OR  | 99.31  | 0.90 | 1.36 | 100.00 | 99.24 | 99.24 | 0.00 | 1.78 | 0.41 | 0.95 | 1.85 | 43.00 | 0.65 |
| 63 | RJIL   | OR  | 100.00 | 0.53 | 0.99 | 100.00 | 99.71 | 99.39 | 0.00 | NA   | 0.74 | 0.04 | 0.98 | 9.25  | 0.00 |
| 64 | VIL    | OR  | 100.00 | 0.49 | 1.13 | 100.00 | 99.89 | 99.11 | 0.00 | 1.56 | 0.81 | 0.17 | 0.54 | 33.25 | 0.00 |
| 65 | AIRTEL | PB  | 100.00 | 0.12 | 0.46 | 100.00 | 99.68 | 99.23 | 0.00 | 1.43 | 1.14 | 0.31 | 1.33 | 22.00 | 1.01 |
| 66 | BSNL   | PB  | 99.00  | 0.18 | 0.83 | 100.00 | 99.89 | 99.43 | 0.00 | 1.56 | 1.58 | 0.94 | 1.85 | 45.00 | 1.97 |
| 67 | RJIL   | PB  | 100.00 | 0.22 | 0.24 | 100.00 | 99.75 | 99.23 | 0.00 | NA   | 0.55 | 0.01 | 0.23 | 8.00  | 0.00 |
| 68 | VIL    | PB  | 100.00 | 0.13 | 0.50 | 100.00 | 99.75 | 98.27 | 0.00 | 1.61 | 0.52 | 0.31 | 0.50 | 35.39 | 0.00 |

| 1  | 2      | 3   | 4      | 5    | 6    | 7      | 8     | 9     | 10   | 11   | 12   | 13   | 14   | 15    | 16   |
|----|--------|-----|--------|------|------|--------|-------|-------|------|------|------|------|------|-------|------|
| 69 | AIRTEL | RJ  | 100.00 | 0.21 | 0.91 | 100.00 | 99.59 | 99.16 | 0.00 | 0.94 | 0.96 | 0.93 | 0.94 | 29.50 | 0.91 |
| 70 | BSNL   | RJ  | 99.00  | 0.88 | 0.57 | 100.00 | 99.83 | 99.97 | 0.00 | 1.36 | 1.52 | 1.49 | 1.03 | 48.00 | 0.65 |
| 71 | RJIL   | RJ  | 100.00 | 0.25 | 0.30 | 100.00 | 99.73 | 99.28 | 0.00 | NA   | 0.64 | 0.01 | 0.46 | 10.00 | 0.00 |
| 72 | VIL    | RJ  | 100.00 | 0.19 | 0.57 | 100.00 | 99.63 | 98.76 | 0.00 | 1.60 | 1.29 | 0.54 | 1.02 | 35.00 | 0.00 |
| 73 | AIRTEL | TN  | 100.00 | 0.13 | 0.26 | 100.00 | 99.72 | 99.53 | 0.00 | 1.48 | 0.85 | 0.94 | 1.47 | 26.00 | 1.11 |
| 74 | BSNL   | TN  | 100.00 | 0.46 | 0.91 | 100.00 | 99.47 | 97.69 | 0.00 | 1.74 | 1.67 | 1.00 | 1.89 | 41.51 | 1.52 |
| 75 | RJIL   | TN  | 100.00 | 0.18 | 0.40 | 100.00 | 99.77 | 99.43 | 0.00 | NA   | 0.50 | 0.04 | 0.25 | 12.50 | 0.00 |
| 76 | VIL    | TN  | 100.00 | 0.17 | 0.30 | 100.00 | 99.80 | 98.77 | 0.00 | 1.62 | 0.91 | 0.21 | 0.34 | 32.85 | 0.00 |
| 77 | AIRTEL | UPE | 100.00 | 0.23 | 0.72 | 100.00 | 99.51 | 99.25 | 0.00 | 1.12 | 1.03 | 1.02 | 0.98 | 27.50 | 1.46 |
| 78 | BSNL   | UPE | 100.00 | 1.17 | 0.97 | 100.00 | 99.28 | 99.83 | 0.00 | 1.59 | 1.33 | 1.35 | 1.71 | 46.00 | 0.61 |
| 79 | RJIL   | UPE | 100.00 | 0.56 | 0.93 | 100.00 | 99.66 | 99.19 | 0.00 | NA   | 0.74 | 0.01 | 0.66 | 8.50  | 0.00 |
| 80 | VIL    | UPE | 100.00 | 0.40 | 1.30 | 100.00 | 99.88 | 99.07 | 0.00 | 1.90 | 1.68 | 0.58 | 1.59 | 35.60 | 0.10 |
| 81 | AIRTEL | UPW | 100.00 | 0.17 | 0.59 | 100.00 | 99.64 | 98.98 | 0.00 | 1.10 | 1.53 | 0.68 | 1.33 | 18.00 | 1.59 |
| 82 | BSNL   | UPW | 100.00 | 1.47 | 1.30 | 100.00 | 98.70 | 98.79 | 0.00 | 1.43 | 1.37 | 0.87 | 1.68 | 38.51 | 0.62 |
| 83 | RJIL   | UPW | 100.00 | 0.35 | 0.57 | 100.00 | 99.69 | 99.04 | 0.00 | NA   | 0.79 | 0.01 | 0.49 | 9.00  | 0.00 |
| 84 | VIL    | UPW | 100.00 | 0.28 | 1.06 | 100.00 | 99.81 | 99.09 | 0.00 | 1.75 | 1.47 | 0.54 | 1.13 | 34.50 | 0.00 |
| 85 | AIRTEL | WB  | 100.00 | 0.26 | 0.93 | 100.00 | 99.57 | 99.31 | 0.00 | 1.49 | 1.37 | 0.83 | 1.57 | 30.50 | 1.39 |
| 86 | BSNL   | WB  | 99.00  | 0.67 | 0.99 | 100.00 | 98.16 | 99.03 | 0.00 | 1.56 | 1.62 | 0.28 | 1.36 | 42.00 | 1.94 |
| 87 | RJIL   | WB  | 100.00 | 0.26 | 0.42 | 100.00 | 99.70 | 99.28 | 0.00 | NA   | 0.81 | 0.01 | 0.69 | 12.00 | 0.00 |
| 88 | VIL    | WB  | 100.00 | 0.23 | 1.17 | 100.00 | 99.75 | 99.05 | 0.00 | 1.71 | 1.71 | 0.43 | 1.43 | 31.50 | 0.00 |

**Performance against customer service related QoS parameters for access service (wireless)**

| 1    | 2                | 3   | 4                               | 5                                                               | 6                                                                                                                                                                                                      | 7                                          | 8                                                                                | 9                                                                                         | 10                                                                                     |
|------|------------------|-----|---------------------------------|-----------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| S.No | Service Provider | LSA | Customer                        |                                                                 |                                                                                                                                                                                                        |                                            |                                                                                  |                                                                                           |                                                                                        |
|      |                  |     | Billing and charging complaints | Resolution of billing and charging complaints within four weeks | Application of adjustment to customer's account within one week from the date of resolution of billing and charging complaints or rectification of faults or significant network outage, as applicable | Accessibility of call centre/customer care | Percentage of calls answered by the operators (voice to voice within 90 seconds) | Termination/closure of service within seven working days of receipt of customer's request | Refund of deposits within 45 days of closure of service or non-provisioning of service |
|      |                  |     | ≤ 0.1%                          | 100%                                                            | 100%                                                                                                                                                                                                   | ≥ 95%                                      | ≥ 95%                                                                            | 100%                                                                                      | 100%                                                                                   |
| 1    | AIRTEL           | AP  | 0.01                            | 100.00                                                          | 100.00                                                                                                                                                                                                 | 99.04                                      | 97.97                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 2    | BSNL             | AP  | 0.01                            | 100.00                                                          | 100.00                                                                                                                                                                                                 | 96.81                                      | 96.96                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 3    | RJIL             | AP  | 0.00                            | NA                                                              | 100.00                                                                                                                                                                                                 | 99.56                                      | 99.65                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 4    | VIL              | AP  | 0.01                            | 100.00                                                          | 100.00                                                                                                                                                                                                 | 99.45                                      | 100.00                                                                           | 100.00                                                                                    | 100.00                                                                                 |
| 5    | AIRTEL           | AS  | 0.01                            | 100.00                                                          | 100.00                                                                                                                                                                                                 | 98.81                                      | 95.94                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 6    | BSNL             | AS  | 0.01                            | 100.00                                                          | 100.00                                                                                                                                                                                                 | 100.00                                     | 96.98                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 7    | RJIL             | AS  | 0.00                            | NA                                                              | 100.00                                                                                                                                                                                                 | 99.79                                      | 99.40                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 8    | VIL              | AS  | 0.01                            | 100.00                                                          | 100.00                                                                                                                                                                                                 | 99.08                                      | 100.00                                                                           | 100.00                                                                                    | 100.00                                                                                 |
| 9    | AIRTEL           | BR  | 0.01                            | 100.00                                                          | 100.00                                                                                                                                                                                                 | 99.75                                      | 95.97                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 10   | BSNL             | BR  | 0.03                            | 100.00                                                          | 100.00                                                                                                                                                                                                 | 100.00                                     | 96.50                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 11   | RJIL             | BR  | 0.00                            | NA                                                              | 100.00                                                                                                                                                                                                 | 99.73                                      | 99.22                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 12   | VIL              | BR  | 0.01                            | 100.00                                                          | 100.00                                                                                                                                                                                                 | 97.21                                      | 99.98                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 13   | AIRTEL           | DL  | 0.01                            | 100.00                                                          | 100.00                                                                                                                                                                                                 | 99.78                                      | 97.16                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 14   | MTNL             | DL  | 0.00                            | NA                                                              | 100.00                                                                                                                                                                                                 | 97.02                                      | 98.39                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 15   | RJIL             | DL  | 0.00                            | NA                                                              | 100.00                                                                                                                                                                                                 | 99.60                                      | 99.50                                                                            | 100.00                                                                                    | 100.00                                                                                 |
| 16   | VIL              | DL  | 0.01                            | 100.00                                                          | 100.00                                                                                                                                                                                                 | 99.91                                      | 99.95                                                                            | 100.00                                                                                    | 100.00                                                                                 |

| 1  | 2      | 3   | 4    | 5      | 6      | 7     | 8      | 9      | 10     |
|----|--------|-----|------|--------|--------|-------|--------|--------|--------|
| 17 | AIRTEL | GJ  | 0.01 | 100.00 | 100.00 | 99.43 | 96.85  | 100.00 | 100.00 |
| 18 | BSNL   | GJ  | 0.01 | 100.00 | 100.00 | 99.91 | 96.49  | 100.00 | 100.00 |
| 19 | RJIL   | GJ  | 0.00 | NA     | 100.00 | 99.19 | 99.62  | 100.00 | 100.00 |
| 20 | VIL    | GJ  | 0.01 | 100.00 | 100.00 | 99.11 | 99.97  | 100.00 | 100.00 |
| 21 | AIRTEL | HP  | 0.01 | 100.00 | 100.00 | 99.46 | 97.35  | 100.00 | 100.00 |
| 22 | BSNL   | HP  | 0.04 | 100.00 | 100.00 | 99.61 | 95.31  | 100.00 | 100.00 |
| 23 | RJIL   | HP  | 0.00 | NA     | 100.00 | 99.63 | 99.52  | 100.00 | 100.00 |
| 24 | VIL    | HP  | 0.00 | NA     | 100.00 | 99.78 | 99.89  | 100.00 | 100.00 |
| 25 | AIRTEL | HR  | 0.01 | 100.00 | 100.00 | 99.55 | 96.08  | 100.00 | 100.00 |
| 26 | BSNL   | HR  | 0.01 | 100.00 | 100.00 | 96.25 | 95.39  | 100.00 | 100.00 |
| 27 | RJIL   | HR  | 0.01 | 100.00 | 100.00 | 99.57 | 99.40  | 100.00 | 100.00 |
| 28 | VIL    | HR  | 0.01 | 100.00 | 100.00 | 98.97 | 99.94  | 100.00 | 100.00 |
| 29 | AIRTEL | JK  | 0.01 | 100.00 | 100.00 | 99.80 | 97.08  | 100.00 | 100.00 |
| 30 | BSNL   | JK  | 0.04 | 100.00 | 100.00 | 96.16 | 96.97  | 100.00 | 100.00 |
| 31 | RJIL   | JK  | 0.00 | NA     | 100.00 | 99.46 | 99.92  | 100.00 | 100.00 |
| 32 | VIL    | JK  | 0.01 | 100.00 | 100.00 | 99.76 | 100.00 | 100.00 | 100.00 |
| 33 | AIRTEL | KOL | 0.01 | 100.00 | 100.00 | 99.55 | 96.46  | 100.00 | 100.00 |
| 34 | BSNL   | KOL | 0.04 | 100.00 | 100.00 | 97.93 | 95.36  | 100.00 | 100.00 |
| 35 | RJIL   | KOL | 0.01 | 100.00 | 100.00 | 99.58 | 99.32  | 100.00 | 100.00 |
| 36 | VIL    | KOL | 0.01 | 100.00 | 100.00 | 99.79 | 100.00 | 100.00 | 100.00 |
| 37 | AIRTEL | KR  | 0.01 | 100.00 | 100.00 | 99.28 | 97.70  | 100.00 | 100.00 |
| 38 | BSNL   | KR  | 0.00 | NA     | 100.00 | 98.32 | 98.19  | 100.00 | 100.00 |
| 39 | RJIL   | KR  | 0.00 | NA     | 100.00 | 99.44 | 99.63  | 100.00 | 100.00 |
| 40 | VIL    | KR  | 0.01 | 100.00 | 100.00 | 99.03 | 100.00 | 100.00 | 100.00 |
| 41 | AIRTEL | KT  | 0.01 | 100.00 | 100.00 | 99.17 | 96.71  | 100.00 | 100.00 |
| 42 | BSNL   | KT  | 0.00 | NA     | 100.00 | 97.22 | 96.62  | 100.00 | 100.00 |
| 43 | RJIL   | KT  | 0.01 | 100.00 | 100.00 | 99.50 | 99.29  | 100.00 | 100.00 |
| 44 | VIL    | KT  | 0.01 | 100.00 | 100.00 | 99.15 | 99.98  | 100.00 | 100.00 |
| 45 | AIRTEL | MH  | 0.01 | 100.00 | 100.00 | 99.14 | 96.52  | 100.00 | 100.00 |
| 46 | BSNL   | MH  | 0.01 | 100.00 | 100.00 | 99.91 | 96.63  | 100.00 | 100.00 |
| 47 | RJIL   | MH  | 0.01 | 100.00 | 100.00 | 99.59 | 99.61  | 100.00 | 100.00 |

| 1  | 2      | 3   | 4    | 5      | 6      | 7      | 8      | 9      | 10     |
|----|--------|-----|------|--------|--------|--------|--------|--------|--------|
| 48 | VIL    | MH  | 0.01 | 100.00 | 100.00 | 99.75  | 99.96  | 100.00 | 100.00 |
| 49 | AIRTEL | MP  | 0.01 | 100.00 | 100.00 | 99.17  | 96.75  | 100.00 | 100.00 |
| 50 | BSNL   | MP  | 0.04 | 100.00 | 100.00 | 99.71  | 97.05  | 100.00 | 100.00 |
| 51 | RJIL   | MP  | 0.00 | NA     | 100.00 | 99.69  | 99.34  | 100.00 | 100.00 |
| 52 | VIL    | MP  | 0.01 | 100.00 | 100.00 | 99.74  | 99.91  | 100.00 | 100.00 |
| 53 | AIRTEL | MUM | 0.01 | 100.00 | 100.00 | 99.11  | 97.57  | 100.00 | 100.00 |
| 54 | MTNL   | MUM | 0.01 | 100.00 | 100.00 | 100.00 | 96.30  | 100.00 | 100.00 |
| 55 | RJIL   | MUM | 0.00 | NA     | 100.00 | 99.67  | 99.63  | 100.00 | 100.00 |
| 56 | VIL    | MUM | 0.01 | 100.00 | 100.00 | 99.84  | 99.94  | 100.00 | 100.00 |
| 57 | AIRTEL | NE  | 0.01 | 100.00 | 100.00 | 99.31  | 96.61  | 100.00 | 100.00 |
| 58 | BSNL   | NE  | 0.02 | 100.00 | 100.00 | 100.00 | 97.47  | 100.00 | 100.00 |
| 59 | RJIL   | NE  | 0.00 | NA     | 100.00 | 99.47  | 99.56  | 100.00 | 100.00 |
| 60 | VIL    | NE  | 0.01 | 100.00 | 100.00 | 98.93  | 99.93  | 100.00 | 100.00 |
| 61 | AIRTEL | OR  | 0.01 | 100.00 | 100.00 | 99.56  | 97.69  | 100.00 | 100.00 |
| 62 | BSNL   | OR  | 0.01 | 100.00 | 100.00 | 100.00 | 97.60  | 100.00 | 100.00 |
| 63 | RJIL   | OR  | 0.00 | NA     | 100.00 | 99.68  | 99.63  | 100.00 | 100.00 |
| 64 | VIL    | OR  | 0.01 | 100.00 | 100.00 | 99.43  | 99.86  | 100.00 | 100.00 |
| 65 | AIRTEL | PB  | 0.01 | 100.00 | 100.00 | 99.49  | 96.51  | 100.00 | 100.00 |
| 66 | BSNL   | PB  | 0.02 | 100.00 | 100.00 | 95.12  | 95.91  | 100.00 | 100.00 |
| 67 | RJIL   | PB  | 0.01 | 100.00 | 100.00 | 99.61  | 99.58  | 100.00 | 100.00 |
| 68 | VIL    | PB  | 0.01 | 100.00 | 100.00 | 99.81  | 99.94  | 100.00 | 100.00 |
| 69 | AIRTEL | RJ  | 0.01 | 100.00 | 100.00 | 98.61  | 96.46  | 100.00 | 100.00 |
| 70 | BSNL   | RJ  | 0.03 | 100.00 | 100.00 | 99.71  | 95.35  | 100.00 | NA     |
| 71 | RJIL   | RJ  | 0.00 | NA     | 100.00 | 99.67  | 99.53  | 100.00 | 100.00 |
| 72 | VIL    | RJ  | 0.01 | 100.00 | 100.00 | 99.06  | 99.93  | 100.00 | 100.00 |
| 73 | AIRTEL | TN  | 0.01 | 100.00 | 100.00 | 99.01  | 97.51  | 100.00 | 100.00 |
| 74 | BSNL   | TN  | 0.01 | 100.00 | 100.00 | 97.62  | 99.16  | 100.00 | NA     |
| 75 | RJIL   | TN  | 0.00 | NA     | 100.00 | 99.42  | 99.69  | 100.00 | 100.00 |
| 76 | VIL    | TN  | 0.01 | 100.00 | 100.00 | 98.96  | 100.00 | 100.00 | 100.00 |
| 77 | AIRTEL | UPE | 0.01 | 100.00 | 100.00 | 99.67  | 95.16  | 100.00 | 100.00 |
| 78 | BSNL   | UPE | 0.06 | 100.00 | 100.00 | 95.32  | 96.01  | NA     | NA     |

| 1  | 2      | 3   | 4    | 5      | 6      | 7      | 8      | 9      | 10     |
|----|--------|-----|------|--------|--------|--------|--------|--------|--------|
| 79 | RJIL   | UPE | 0.00 | NA     | 100.00 | 99.70  | 99.12  | 100.00 | 100.00 |
| 80 | VIL    | UPE | 0.01 | 100.00 | 100.00 | 99.53  | 99.91  | 100.00 | 100.00 |
| 81 | AIRTEL | UPW | 0.01 | 100.00 | 100.00 | 99.63  | 95.78  | 100.00 | 100.00 |
| 82 | BSNL   | UPW | 0.01 | 100.00 | 100.00 | 99.22  | 95.18  | 100.00 | 100.00 |
| 83 | RJIL   | UPW | 0.01 | 100.00 | 100.00 | 99.62  | 99.39  | 100.00 | 100.00 |
| 84 | VIL    | UPW | 0.01 | 100.00 | 100.00 | 99.29  | 99.90  | 100.00 | 100.00 |
| 85 | AIRTEL | WB  | 0.01 | 100.00 | 100.00 | 99.81  | 95.47  | 100.00 | 100.00 |
| 86 | BSNL   | WB  | 0.03 | 100.00 | 100.00 | 100.00 | 96.07  | 100.00 | NA     |
| 87 | RJIL   | WB  | 0.00 | NA     | 100.00 | 99.75  | 99.11  | 100.00 | 100.00 |
| 88 | VIL    | WB  | 0.01 | 100.00 | 100.00 | 99.40  | 100.00 | 100.00 | 100.00 |

**Service Provider and LSA wise offered typical download/ upload speed and 80th percentile measured download/ upload speed for different tariff offerings**

| 1     | 2                | 3            | 4                                  | 5                                        | 6                                                                          | 7                                      | 8                                                                        |
|-------|------------------|--------------|------------------------------------|------------------------------------------|----------------------------------------------------------------------------|----------------------------------------|--------------------------------------------------------------------------|
| S. No | Service Provider | Service Area | Name of Tariff offerings           | Offered typical download speed (In Mbps) | 80th percentile value of download speed measured in test samples (In Mbps) | Offered typical upload speed (In Mbps) | 80th percentile value of upload speed measured in test samples (In Mbps) |
| 1     | AIRTEL           | AP           | All wireless postpaid tariff plans | 23                                       | 238.81                                                                     | 10                                     | 49.90                                                                    |
| 2     | AIRTEL           | AP           | All wireless prepaid tariff plans  | 18                                       | 178.88                                                                     | 8                                      | 39.82                                                                    |
| 3     | AIRTEL           | AS           | All wireless postpaid tariff plans | 23                                       | 219.31                                                                     | 10                                     | 103.71                                                                   |
| 4     | AIRTEL           | AS           | All wireless prepaid tariff plans  | 18                                       | 129.81                                                                     | 8                                      | 41.05                                                                    |
| 5     | AIRTEL           | BR           | All wireless postpaid tariff plans | 23                                       | 225.92                                                                     | 10                                     | 79.22                                                                    |
| 6     | AIRTEL           | BR           | All wireless prepaid tariff plans  | 18                                       | 182.97                                                                     | 8                                      | 75.63                                                                    |
| 7     | AIRTEL           | DL           | All wireless prepaid tariff plans  | 18                                       | 464.54                                                                     | 8                                      | 67.55                                                                    |
| 8     | AIRTEL           | DL           | All wireless postpaid tariff plans | 23                                       | 478.46                                                                     | 10                                     | 78.28                                                                    |
| 9     | AIRTEL           | GJ           | All wireless postpaid tariff plans | 23                                       | 334.80                                                                     | 10                                     | 73.91                                                                    |
| 10    | AIRTEL           | GJ           | All wireless prepaid tariff plans  | 18                                       | 268.26                                                                     | 8                                      | 55.04                                                                    |
| 11    | AIRTEL           | HP           | All wireless postpaid tariff plans | 23                                       | 280.24                                                                     | 10                                     | 69.95                                                                    |
| 12    | AIRTEL           | HP           | All wireless prepaid tariff plans  | 18                                       | 236.33                                                                     | 8                                      | 44.36                                                                    |
| 13    | AIRTEL           | HR           | All wireless postpaid tariff plans | 23                                       | 332.48                                                                     | 10                                     | 64.54                                                                    |
| 14    | AIRTEL           | HR           | All wireless prepaid tariff plans  | 18                                       | 200.84                                                                     | 8                                      | 40.05                                                                    |
| 15    | AIRTEL           | JK           | All wireless prepaid tariff plans  | 18                                       | 284.86                                                                     | 8                                      | 57.87                                                                    |
| 16    | AIRTEL           | JK           | All wireless postpaid tariff plans | 23                                       | 323.71                                                                     | 10                                     | 91.80                                                                    |
| 17    | AIRTEL           | KOL          | All wireless postpaid tariff plans | 23                                       | 288.00                                                                     | 10                                     | 49.91                                                                    |
| 18    | AIRTEL           | KOL          | All wireless prepaid tariff plans  | 18                                       | 250.77                                                                     | 8                                      | 46.08                                                                    |
| 19    | AIRTEL           | KR           | All wireless postpaid tariff plans | 23                                       | 399.05                                                                     | 10                                     | 65.63                                                                    |
| 20    | AIRTEL           | KR           | All wireless prepaid tariff plans  | 18                                       | 216.80                                                                     | 8                                      | 53.56                                                                    |
| 21    | AIRTEL           | KT           | All wireless postpaid tariff plans | 23                                       | 252.46                                                                     | 10                                     | 67.89                                                                    |

| 1  | 2      | 3   | 4                                  | 5     | 6      | 7     | 8      |
|----|--------|-----|------------------------------------|-------|--------|-------|--------|
| 22 | AIRTEL | KT  | All wireless prepaid tariff plans  | 18    | 214.54 | 8     | 58.40  |
| 23 | AIRTEL | MH  | All wireless postpaid tariff plans | 23    | 307.94 | 10    | 59.77  |
| 24 | AIRTEL | MH  | All wireless prepaid tariff plans  | 18    | 268.23 | 8     | 58.78  |
| 25 | AIRTEL | MP  | All wireless postpaid tariff plans | 23    | 208.31 | 10    | 47.06  |
| 26 | AIRTEL | MP  | All wireless prepaid tariff plans  | 18    | 143.94 | 8     | 30.65  |
| 27 | AIRTEL | MUM | All wireless prepaid tariff plans  | 18    | 176.10 | 8     | 51.42  |
| 28 | AIRTEL | MUM | All wireless postpaid tariff plans | 23    | 295.05 | 10    | 61.51  |
| 29 | AIRTEL | NE  | All wireless postpaid tariff plans | 23    | 210.70 | 10    | 100.25 |
| 30 | AIRTEL | NE  | All wireless prepaid tariff plans  | 18    | 113.33 | 8     | 64.27  |
| 31 | AIRTEL | OR  | All wireless postpaid tariff plans | 23    | 215.60 | 10    | 46.50  |
| 32 | AIRTEL | OR  | All wireless prepaid tariff plans  | 18    | 123.30 | 8     | 37.04  |
| 33 | AIRTEL | PB  | All wireless postpaid tariff plans | 23    | 430.06 | 10    | 58.18  |
| 34 | AIRTEL | PB  | All wireless prepaid tariff plans  | 18    | 361.51 | 8     | 55.21  |
| 35 | AIRTEL | RJ  | All wireless postpaid tariff plans | 23    | 218.37 | 10    | 56.14  |
| 36 | AIRTEL | RJ  | All wireless prepaid tariff plans  | 18    | 170.84 | 8     | 45.87  |
| 37 | AIRTEL | TN  | All wireless postpaid tariff plans | 23    | 345.00 | 10    | 71.00  |
| 38 | AIRTEL | TN  | All wireless prepaid tariff plans  | 18    | 221.87 | 8     | 61.00  |
| 39 | AIRTEL | UPE | All wireless postpaid tariff plans | 23    | 303.46 | 10    | 63.99  |
| 40 | AIRTEL | UPE | All wireless prepaid tariff plans  | 18    | 245.41 | 8     | 54.03  |
| 41 | AIRTEL | UPW | All wireless postpaid tariff plans | 23    | 178.87 | 10    | 63.79  |
| 42 | AIRTEL | UPW | All wireless prepaid tariff plans  | 18    | 100.16 | 8     | 51.84  |
| 43 | AIRTEL | WB  | All wireless postpaid tariff plans | 23    | 211.44 | 10    | 101.25 |
| 44 | AIRTEL | WB  | All wireless prepaid tariff plans  | 18    | 100.84 | 8     | 70.57  |
| 45 | BSNL   | AP  | All Wireless Tariff Plan           | 3     | 14.29  | 3     | 12.54  |
| 46 | BSNL   | AS  | All Wireless Tariff Plan           | 29.4  | 30.76  | 15.57 | 20.52  |
| 47 | BSNL   | BR  | ALL wireless Plan                  | 5     | 6.40   | 3     | 4.50   |
| 48 | BSNL   | GJ  | All wireless Plan                  | 5     | 7.85   | 3     | 5.34   |
| 49 | BSNL   | HP  | All Wireless Tariff Plan           | 5     | 21.72  | 3     | 13.52  |
| 50 | BSNL   | HR  | BSNL HARYANA DATA PACK             | 15.81 | 22.89  | 9.33  | 13.62  |

| 1  | 2    | 3   | 4                                                  | 5    | 6     | 7    | 8     |
|----|------|-----|----------------------------------------------------|------|-------|------|-------|
| 51 | BSNL | JK  | All Wireless Plan                                  | 5    | 13.31 | 3    | 8.72  |
| 52 | BSNL | KOL | All Wireless Tariff Plan                           | 5    | 14.30 | 3    | 10.06 |
| 53 | BSNL | KR  | All Wireless Tariff Plan                           | 5    | 20.01 | 3    | 9.43  |
| 54 | BSNL | KT  | ALL WIRELESS TARIFF PLANS                          | 5    | 14.17 | 3    | 5.92  |
| 55 | BSNL | MH  | All Wireless Plan                                  | 5    | 21.45 | 3    | 5.46  |
| 56 | BSNL | MP  | NA                                                 | 5    | 24.38 | 3    | 5.58  |
| 57 | BSNL | NE  | All Wireless Plan                                  | 5    | 12.78 | 3    | 4.11  |
| 58 | BSNL | OR  | All Wireless Tariff Plan                           | 6.35 | 8.30  | 4.93 | 6.37  |
| 59 | BSNL | PB  | All Wireless Plan                                  | 5    | 19.20 | 3    | 12.95 |
| 60 | BSNL | RJ  | Plan 1                                             | 8    | 16.00 | 3    | 12.80 |
| 61 | BSNL | TN  | All Wireless Plan                                  | 5    | 12.14 | 3    | 7.65  |
| 62 | BSNL | UPE | All Wireless Plan                                  | 5.33 | 10.12 | 3.77 | 6.18  |
| 63 | BSNL | UPW | NA                                                 | 5    | 7.69  | 3    | 6.71  |
| 64 | BSNL | WB  | All Wireless Tariff Plan                           | 5    | 16.04 | 3    | 6.49  |
| 65 | MTNL | DL  | Dolphin Plan 199                                   | 8    | 21.00 | 1    | 5.60  |
| 66 | MTNL | DL  | Pay Per second prepaid                             | 8    | 21.00 | 1    | 5.60  |
| 67 | MTNL | DL  | Dolphin Plan 299                                   | 8    | 21.00 | 1    | 5.60  |
| 68 | MTNL | DL  | Dolphin Plan 141                                   | 8    | 21.00 | 1    | 5.60  |
| 69 | MTNL | DL  | Dolphin Plan 225                                   | 8    | 21.00 | 1    | 5.60  |
| 70 | MTNL | DL  | Dolphin Plan 75                                    | 8    | 21.00 | 1    | 5.60  |
| 71 | MTNL | DL  | Half paisa prepaid                                 | 8    | 21.00 | 1    | 5.60  |
| 72 | MTNL | DL  | Dolphin Budget E                                   | 8    | 21.00 | 1    | 5.60  |
| 73 | MTNL | DL  | Dolphin Pay Per Sec                                | 8    | 21.00 | 1    | 5.60  |
| 74 | MTNL | DL  | Dolphin Jeevansaathi                               | 8    | 21.00 | 1    | 5.60  |
| 75 | MTNL | DL  | JS Plan (225) prepaid                              | 8    | 21.00 | 1    | 5.60  |
| 76 | MTNL | MUM | DOL-Buddy_899                                      | 2.86 | 3.05  | 0.25 | 0.50  |
| 77 | MTNL | MUM | DOL-CUG_SYNDICATE_BANK_599                         | 2.86 | 3.05  | 0.25 | 0.50  |
| 78 | MTNL | MUM | DOL-DOT Retired_Chairman_Members of Telecom Comm O | 2.86 | 3.05  | 0.25 | 0.50  |
| 79 | MTNL | MUM | DOL-MobilePlan_IT_Dept                             | 2.86 | 3.05  | 0.25 | 0.50  |

| 1   | 2    | 3   | 4                                                  | 5    | 6    | 7    | 8    |
|-----|------|-----|----------------------------------------------------|------|------|------|------|
| 80  | MTNL | MUM | DOL-Plan_210                                       | 2.86 | 3.05 | 0.25 | 0.50 |
| 81  | MTNL | MUM | DOL-PLAN_ONGC_GOLD_725                             | 2.86 | 3.05 | 0.25 | 0.50 |
| 82  | MTNL | MUM | DOL-ROAMING FREEDOM ONE INDIA MUM_550              | 2.86 | 3.05 | 0.25 | 0.50 |
| 83  | MTNL | MUM | PPS_LL_SathiPlan                                   | 2.86 | 3.05 | 0.25 | 0.50 |
| 84  | MTNL | MUM | DOL-DOT Retired_Advisor Special Secretary Rank Off | 2.86 | 3.05 | 0.25 | 0.50 |
| 85  | MTNL | MUM | DOL-Plan Audit 600 Mum                             | 2.86 | 3.05 | 0.25 | 0.50 |
| 86  | MTNL | MUM | DOL-PLAN_ONGC_PLATINUM_999                         | 2.86 | 3.05 | 0.25 | 0.50 |
| 87  | MTNL | MUM | DOL-TeacherCUG Mum                                 | 2.86 | 3.05 | 0.25 | 0.50 |
| 88  | MTNL | MUM | PPS_FTU84_New                                      | 2.86 | 3.05 | 0.25 | 0.50 |
| 89  | MTNL | MUM | PPS_TEST_New                                       | 2.86 | 3.05 | 0.25 | 0.50 |
| 90  | MTNL | MUM | DOL-PLAN_799                                       | 2.86 | 3.05 | 0.25 | 0.50 |
| 91  | MTNL | MUM | DOL-GRC-D MTNL EMP-BSNL AREA Less Than 16Yrs       | 2.86 | 3.05 | 0.25 | 0.50 |
| 92  | MTNL | MUM | DOL-PLAN_ONGC_PLATINUM_999                         | 2.86 | 3.05 | 0.25 | 0.50 |
| 93  | MTNL | MUM | PPS_3GSIM53                                        | 2.86 | 3.05 | 0.25 | 0.50 |
| 94  | MTNL | MUM | DOL-Plan Audit 800 Mum                             | 2.86 | 3.05 | 0.25 | 0.50 |
| 95  | MTNL | MUM | PPS_FTU84_New_0914                                 | 2.86 | 3.05 | 0.25 | 0.50 |
| 96  | MTNL | MUM | PPS_3GSIM62_New                                    | 2.86 | 3.05 | 0.25 | 0.50 |
| 97  | MTNL | MUM | PPS_Tikadi                                         | 2.86 | 3.05 | 0.25 | 0.50 |
| 98  | MTNL | MUM | PPS_Jodi_1214_0215                                 | 2.86 | 3.05 | 0.25 | 0.50 |
| 99  | MTNL | MUM | PPS_FTU62_0516                                     | 2.86 | 3.05 | 0.25 | 0.50 |
| 100 | MTNL | MUM | PPS_SIM62_Lifetime                                 | 2.86 | 3.05 | 0.25 | 0.50 |
| 101 | MTNL | MUM | PPS_FTU41_New_0215                                 | 2.86 | 3.05 | 0.25 | 0.50 |
| 102 | MTNL | MUM | PPS_FTU88_New_0215                                 | 2.86 | 3.05 | 0.25 | 0.50 |
| 103 | MTNL | MUM | PPS_FTU91_0317                                     | 2.86 | 3.05 | 0.25 | 0.50 |
| 104 | MTNL | MUM | PPS_PS_SIM_New                                     | 2.86 | 3.05 | 0.25 | 0.50 |
| 105 | MTNL | MUM | DOL-PLAN_325                                       | 2.86 | 3.05 | 0.25 | 0.50 |
| 106 | MTNL | MUM | DOL-Plan_210                                       | 2.86 | 3.05 | 0.25 | 0.50 |
| 107 | MTNL | MUM | DOL-MobilePlan_IT_Dept                             | 2.86 | 3.05 | 0.25 | 0.50 |
| 108 | MTNL | MUM | PPS General                                        | 2.86 | 3.05 | 0.25 | 0.50 |

| 1   | 2    | 3   | 4                    | 5    | 6      | 7    | 8     |
|-----|------|-----|----------------------|------|--------|------|-------|
| 109 | MTNL | MUM | DOLJIVAN_SAATHIMUM_0 | 2.86 | 3.05   | 0.25 | 0.50  |
| 110 | RJIL | AP  | All wireless plans   | 15   | 295.65 | 7    | 39.70 |
| 111 | RJIL | AS  | All wireless plans   | 15   | 313.60 | 7    | 41.97 |
| 112 | RJIL | BR  | All wireless plans   | 15   | 268.46 | 7    | 40.39 |
| 113 | RJIL | DL  | All wireless plans   | 15   | 300.46 | 7    | 39.39 |
| 114 | RJIL | GJ  | All wireless plans   | 15   | 262.46 | 7    | 42.71 |
| 115 | RJIL | HP  | All wireless plans   | 15   | 268.80 | 7    | 54.99 |
| 116 | RJIL | HR  | All wireless plans   | 15   | 307.64 | 7    | 40.95 |
| 117 | RJIL | JK  | All wireless plans   | 15   | 365.06 | 7    | 46.73 |
| 118 | RJIL | KOL | All wireless plans   | 15   | 280.23 | 7    | 41.46 |
| 119 | RJIL | KR  | All wireless plans   | 15   | 370.08 | 7    | 42.20 |
| 120 | RJIL | KT  | All wireless plans   | 15   | 315.91 | 7    | 40.80 |
| 121 | RJIL | MH  | All wireless plans   | 15   | 268.99 | 7    | 40.86 |
| 122 | RJIL | MP  | All wireless plans   | 15   | 316.35 | 7    | 41.61 |
| 123 | RJIL | MUM | All wireless plans   | 15   | 278.17 | 7    | 46.81 |
| 124 | RJIL | NE  | All wireless plans   | 15   | 334.35 | 7    | 41.49 |
| 125 | RJIL | OR  | All wireless plans   | 15   | 287.52 | 7    | 40.65 |
| 126 | RJIL | PB  | All wireless plans   | 15   | 309.64 | 7    | 44.96 |
| 127 | RJIL | RJ  | All wireless plans   | 15   | 298.75 | 7    | 42.26 |
| 128 | RJIL | TN  | All wireless plans   | 15   | 314.10 | 7    | 39.63 |
| 129 | RJIL | UPE | All wireless plans   | 15   | 289.04 | 7    | 39.97 |
| 130 | RJIL | UPW | All wireless plans   | 15   | 285.16 | 7    | 37.81 |
| 131 | RJIL | WB  | All wireless plans   | 15   | 287.55 | 7    | 37.71 |
| 132 | VIL  | AP  | All Plans            | 15   | 61.69  | 8    | 29.62 |
| 133 | VIL  | AS  | All Plans            | 15   | 47.45  | 8    | 8.61  |
| 134 | VIL  | BR  | All Plans            | 15   | 64.05  | 8    | 31.44 |
| 135 | VIL  | DL  | All Plans            | 15   | 169.74 | 8    | 37.81 |
| 136 | VIL  | GJ  | All Plans            | 15   | 103.70 | 8    | 38.06 |
| 137 | VIL  | HP  | All Plans            | 15   | 35.18  | 8    | 20.62 |

| 1   | 2   | 3   | 4         | 5  | 6      | 7 | 8     |
|-----|-----|-----|-----------|----|--------|---|-------|
| 138 | VIL | HR  | All Plans | 15 | 64.65  | 8 | 34.83 |
| 139 | VIL | JK  | All Plans | 15 | 42.89  | 8 | 27.79 |
| 140 | VIL | KOL | All Plans | 15 | 72.55  | 8 | 36.17 |
| 141 | VIL | KR  | All Plans | 15 | 103.56 | 8 | 43.13 |
| 142 | VIL | KT  | All Plans | 15 | 89.68  | 8 | 36.10 |
| 143 | VIL | MH  | All Plans | 15 | 131.07 | 8 | 41.98 |
| 144 | VIL | MP  | All Plans | 15 | 71.53  | 8 | 34.92 |
| 145 | VIL | MUM | All Plans | 15 | 106.68 | 8 | 43.56 |
| 146 | VIL | NE  | All Plans | 15 | 40.16  | 8 | 10.69 |
| 147 | VIL | OR  | All Plans | 15 | 40.83  | 8 | 20.33 |
| 148 | VIL | PB  | All Plans | 15 | 80.11  | 8 | 36.73 |
| 149 | VIL | RJ  | All Plans | 15 | 83.18  | 8 | 37.25 |
| 150 | VIL | TN  | All Plans | 15 | 65.61  | 8 | 30.44 |
| 151 | VIL | UPE | All Plans | 15 | 86.65  | 8 | 28.70 |
| 152 | VIL | UPW | All Plans | 15 | 66.08  | 8 | 39.51 |
| 153 | VIL | WB  | All Plans | 15 | 71.59  | 8 | 35.02 |