

## **Operator Assisted Drive Test Report**

# Assam-Arunachal Pradesh October & November 2022 (RO, Kolkata)

#### Key Performance Indicators (KPIs):

The following Telecom Service Providers could not meet the KPIs benchmark as stated below—

AIRTEL- Rx Quality (SINR) in 4G network.

**BSNL**- Drop Call Rate in 2G & 3G network, Hand Over Success Rate in 2G network, Call Setup Success Rate in 2G & 3G network and Rx Quality in 3G (Ec/Io) network.

RJIO-Rx Quality (SINR) in 4G network

VIL-Rx Quality in 2G, 3G (Ec/ Io) & 4G (SINR) network.

The Operator Assisted Drive Test has been carried out by Regional Office, Kolkata with the help of Service Providers in Assam and Arunachal Pradesh including National Highway-27, 127, 715, 15 & 13 from 29<sup>th</sup> October to 3<sup>rd</sup> November 22 from 8:00 AM to 8:30 PM. The drive test covered drive route of 815 KMs over a period of 6 days. Approximately 528+ calls were made for each of the 8 networks: Three 2G networks, Two 3G networks and Three 4G networks covering four TSPs.



Voice Summary

# Overview

**Assam** is a state in northeastern India south of the eastern Himalayas along the Brahmaputra and Barak River valleys. The state is bordered by Bhutan and Arunachal Pradesh to the north; Nagaland and Manipur to the east; Meghalaya, Tripura, Mizoram and Bangladesh to the south; and West Bengal to the west via the Siliguri Corridor.

**Arunachal Pradesh** is a state in Northeastern India. It borders the states of Assam and Nagaland to the south. It shares international borders with Bhutan in the west, Myanmar in the east, and China in the north at the McMahon Line. Itanagar is the state capital of Arunachal Pradesh. Arunachal Pradesh is the largest of the Seven Sister States of Northeast India by area.

The test results obtained from these drive tests were utilized to assess the network quality for Voice and Data services in terms of:

Voice: Coverage, Quality, Call Setup Success Rate, Drop Call Rate and Block Call Rate.

**Data:** Download Throughputs and Data File Success Rate.

**Voice Tests:** Calls were made for 90 secs duration with wait time of 5 secs between calls in all technologies. Three 2G networks, Two 3G networks, Three 4G networks covering 4 unique TSPs were tested.

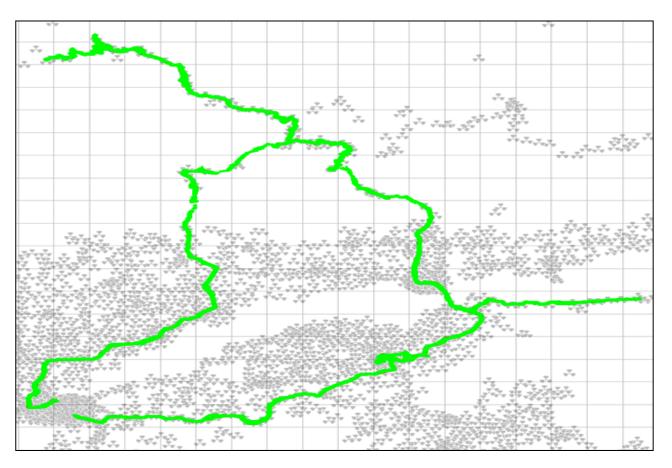
**Data Tests:** Dynamic Data Service Testing was performed along same route in all technologies. 500KB file for 2G, 20MB file for 3G and 40MB file for 4G were

Service	Static Data Service Testing- Specifications
Download	2G (Locked) - 500KB, 3G (Locked) - 20 MB, 4G (Locked) - 40 MB
Upload	2G (Locked) - 100KB, 3G (Locked) - 5 MB, 4G (Locked) - 10 MB
Web Browsing	3 links of e/m commerce website www.amazon.in, www.flipkart.com and PayTm
Video Streaming	130 secs Clip
Latency	32 Bytes on www.google.com

Technology/ TSP	AIRTEL	BSNL	RJIO	VODAFONE-IDEA
2G	YES	YES	NO	YES
3G	NO	YES	NO	YES
4G	YES	NO	YES	YES
TOOL USED	TEMS	NIMO	X-CAL	TEMS

# Overview

#### Voice & Dynamic Data Test Drive Route



#### **DRIVE ROUTES OF ASSAM & ARUNACHAL PRADESH AREAS**

DAY-1–Guwahati Railway Station–Khanapara–Jorabat–Gumoria Pathar–Khetri–Nakhula Gaon–Nellie–Dharamtul–Chaparmukh Gaon–Roha–Phulaguri–Uttar Petborha–Jamuguri–Nagaon Railway Station–Dimoruguri–Uriagaon Chowk–Karaiyani–Palasoni– Mohkhuli Hospital–Ranga Gara Huzz–Hill View Road–Sensuwa–Khutikatia–Granthalaya–Kuwaritol–Jakhalabandha–Kanchanjuri– Kaziranga–Western Range(Elephant Safari Point).

**Day- 2**–Kaliabhomora Bridge–Bali Chapari–Tezpur–Goroi Mari--Balipara–Gamani Ban Gaon-Bhalukpong-Tappi Village-Sessa--Rupa–Tenga Village–Bomdila-Dirang Village.

Day-3-Kalachakra Gompa-Rama Camp--Senge-Jang-Tawang War Memorial-Giant Buddha Statue-Beghar-Tawang Monastery-Jaswant Singh Memorial-Khartoot-Lumla Market.

Day-4–Giant Buddha Statue–Y Junction–Bumla Pass–Kharman–Muchut–Lumpo–Muchut Bop SSB.

Day-5-Helipad-Shyro-Rho-Senge-Lish Village-Dhirang--Yewang-Rahung-Bomdila-Rupa-Tenga Market.

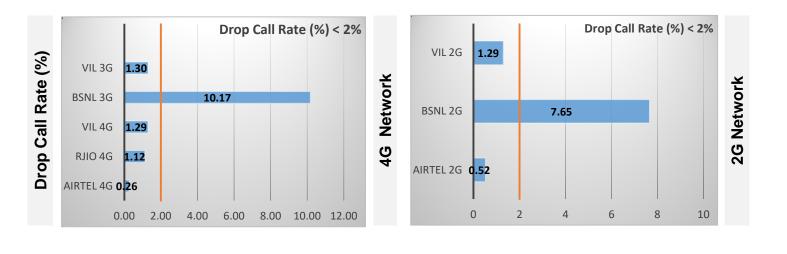
**Day-6**–Tenga Market–Rupa– Dikshipam–Mukuthing–Shergaon–Kalaktang Village–Samphung–Lungdur–Ankalin Village–Assam Arunachal Border Check Post–Bhairabkunda–Golma Gaon–Rowta–Kharupetia–Dhula–Mangaldoi–Sipajhar–Bezera–Baihata Chariali Police Station–Changsari–Kali Pahar-Kamakhya Temple–Guwahati Railway Station.

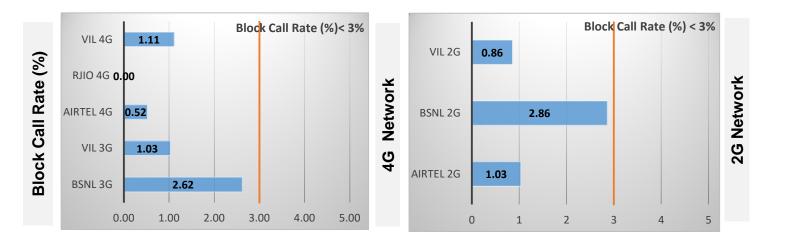
#### **Data Service Test- Static Locations**

Static Locations					
LILY HOTEL,GUWAHATI					
SSB,DIRANG					
	CIRCUIT HOUSE,TAWANG				
	SSB STADIUM,TAWANG				

# Voice Calls

#### QoS compliance of the TSPs for Voice across technologies 2G/3G/4G-VoLTE:





KDIa		2G		3G		4G-VoLTE		
KPIs	AIRTEL	BSNL	VIL	BSNL	VIL	AIRTEL	RJIO	VIL
Drop Call Rate %	0.52	7.65	1.29	10.17	1.30	0.26	1.12	1.29
Block Call Rate %	1.03	2.86	0.86	2.62	1.03	0.52	0.00	1.11

a) All TSPs have met the 2% QOS benchmark of Drop Call Rate (DCR%) except BSNL (2G) & (3G).

b) All TSPs have met the 3% QOS benchmark of Block Call Rate.

# **Voice Calls**

### **Key Observations**

Coverage

#### a) Percentage of coverage samples for $2G \ge -85$ dBm.

TOD	2G			
TSPs	AIRTEL	BSNL	VIL	
Coverage %	80.73	96.53	93.23	

#### b) Percentage of coverage samples for $3G \ge -90 \text{ dBm } \& \text{LTE} \ge -110 \text{ dBm}$ .

TOD	3G		<b>3G</b> 4G		
TSPs	BSNL	VIL	AIRTEL	RJIO	VIL
Coverage %	28.36	86.40	89.53	91.49	85.23

# Summary

### City Level Summary- Voice

Voice Call	2G				
VOICE Call	AIRTEL	BSNL	VIL		
Call Attempt	388	629	696		
Blocked Call Rate (%)	1.03	2.86	0.86		
CSSR% (Accessibility)	98.97	91.41	99.14		
Drop Call Rate (%)	0.52	7.65	1.29		
Mobility HOSR (%)	99.65	91.31	98.08		
Rx Quality (%)	95.57	95.48	91.23		

	3G/4G						
Voice Call	BSNL 3G	VIL 3G	AIRTEL 4G	RJIO 4G	VIL 4G		
Call Attempt	391	387	385	724	628		
Blocked Call Rate (%)	2.62	1.03	0.52	0.0	1.11		
CSSR% (Accessibility)	60.36	99.22	99.49	98.48	98.89		
Drop Call Rate (%)	10.17	1.30	0.26	1.12	1.29		
Mobility HOSR (%)	100	99.91	99.60	98.57	99.91		
Rx Quality (%)	74.01	83.40	88.79	86.64	82.10		

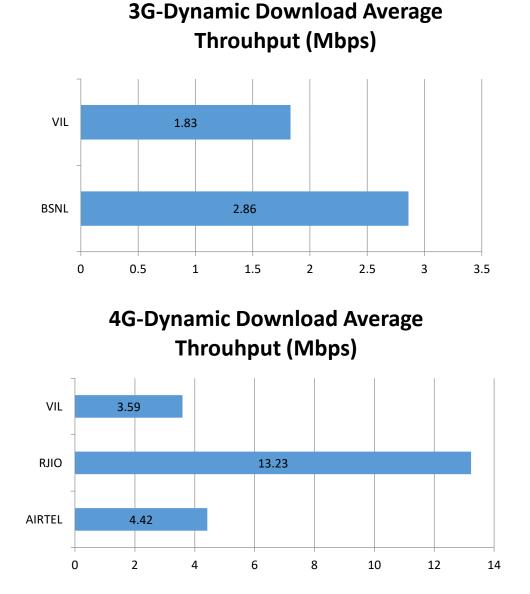
## **Summary-Data Services Dynamic**

#### **Key Observations**

Dynamic Data was tested for 815 Kms. Download Throughput was tested.

Data Download Performance (Average Throughput in Mbps) - Dynamic Data Testing

3G/4G Network:



## **Summary-Data Services Static**

### **City Level Summary-**

Augusta Data Comissa Statia	2G				
Average Data Services Static	AIRTEL	BSNL	VIL		
Download Throughput (kbps)	75.98	145.0	106.57		
Upload Throughput (kbps)	40.56	52.0	60.26		
Web Browsing Delay (sec)	0.0	***	1.09		
Latency (msec)	174.5	271	300		

\*\*\* BSNL did not submit the report on Web Browsing Delay

Average Data Services Static	3G/ 4G					
	BSNL 3G	VIL 3G	AIRTEL 4G	RJIO 4G	VIL 4G	
Download throughput in Mbps	***	5.98	12.40	14.53	14.0	
Upload Throughput in Mbps	***	1.09	5.12	4.96	8.83	
Video streaming delay (secs)	***	1.17	0.0	0.0	0.54	
Web Browsing Delay (secs)	***	1.16	0.0	8.95	0.22	
Latency (msec)	***	132.75	93.25	56.25	92	

\*\*\* BSNL did not submit the 3G Data Service Static Testing report.

## **Summary-Data Services Static**

#### **Location Level Summary-**

	2G				
Location:- LILY HOTEL, GUWAHATI	AIRTEL	BSNL	VIL		
Download Throughput (kbps)	87.77	145	107.20		
Upload Throughput (kbps)	44.54	52	68.63		
Web Browsing Delay (sec)	0.0	***	1.14		
Latency (msec)	188	271	293		

	3G/4G				
Location:- LILY HOTEL,GUWAHATI	BSNL 3G	AIRTEL 4G	RJIO 4G	VIL 4G	
Download throughput in Mbps	***	8.40	11.50	10.77	
Upload Throughput in Mbps	***	5.60	2.89	7.78	
Video streaming delay (secs)	***	0.0	0.0	0.61	
Web Browsing Delay (secs)	***	0.0	9.60	0.23	
Latency (msec)	***	95	58	88	

Location, CCD DIDANC	2G		
Location:- SSB, DIRANG	AIRTEL	BSNL	VIL
Download throughput in(kbps)	65.43	***	104.55
Upload Throughput in (kbps)	37.20	***	57.80
Web Browsing Delay (secs)	0.0	***	1.02
Latency (msec)	163	***	307

Location:- SSB, DIRANG	4G				
Location - 556, DIRANG	BSNL 3G	VIL 3G	AIRTEL 4G	RJIO 4G	VIL 4G
Download throughput in (mbps)	***	5.66	12.50	17.57	16.14
Upload Throughput in (mbps)	***	1.14	8.10	7.03	8.16
Video streaming delay (secs)	***	1.12	0.0	0.0	0.52
Web Browsing Delay(secs)	***	1.08	0.0	8.30	0.22
Latency (msec)	***	146	91	54.50	93

\*\*\* BSNL did not submit the 3G/ 2G Data Service Static Testing report.

## **Summary-Data Services Static**

#### **Location Level Summary-**

	2G			
Location:- CIRCUIT HOUSE, TAWANG	AIRTEL	BSNL	VIL	
Download Throughput (kbps)	92.21	***	104.72	
Upload Throughput (kbps)	47.80	***	55.40	
Web Browsing Delay (sec)	0.0	***	0.98	
Latency (msec)	152	***	286	

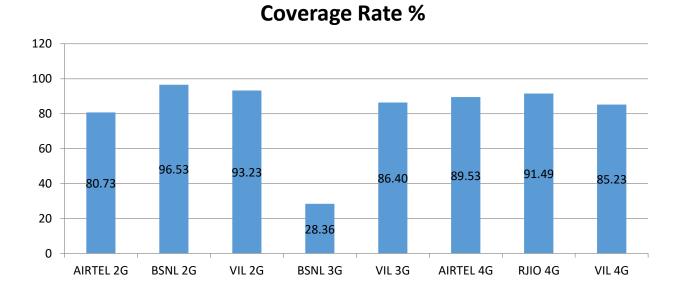
	3G/4G				
Location:- CIRCUIT HOUSE, TAWANG	BSNL 3G	VIL 3G	AIRTEL 4G	RJIO 4G	VIL 4G
Download throughput in Mbps	***	6.21	22.50	* * *	17.83
Upload Throughput in Mbps	***	1.03	4.90	* * *	10.50
Video streaming delay (secs)	***	1.43	0.0	* * *	0.57
Web Browsing Delay (secs)	***	1.07	0.0	***	0.21
Latency (msec)	***	124	89	***	89

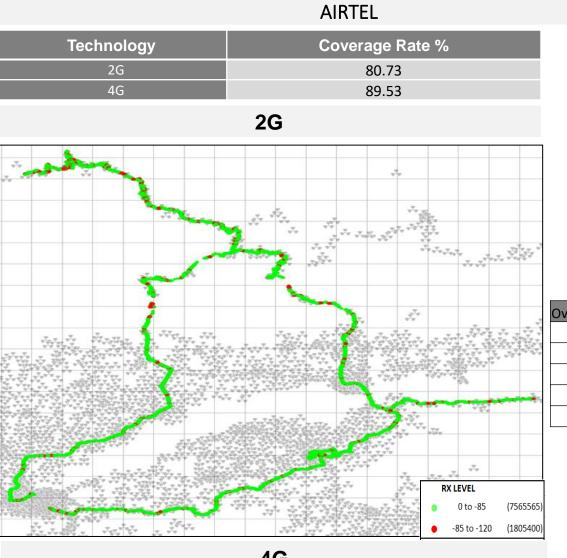
	2G			
Location:- SSB STADIUM,TAWANG	AIRTEL	BSNL	VIL	
Download throughput in(kbps)	58.50	***	109.80	
Upload Throughput in (kbps)	32.70	***	59.20	
Web Browsing Delay (secs)	0.0	***	1.20	
Latency (msec)	195	***	314	

Location:- SSB STADIUM,TAWANG	4G				
LUCATION - 350 STADIOW, TAWANG	BSNL 3G	VIL 3G	AIRTEL 4G	RJIO 4G	VIL 4G
Download throughput in (mbps)	***	4.88	6.20	***	11.26
Upload Throughput in (mbps)	***	1.23	1.90	***	8.89
Video streaming delay (secs)	***	0.97	0.0	***	0.49
Web Browsing Delay (secs)	***	1.30	0.0	***	0.23
Latency (msec)	***	139	98	***	98

\*\*\* RJIO could not do the static data test because 4G service was not available at Tawang \*\*\* BSNL did not submit the 3G/ 2G Data Service Static Testing report. RF Coverage relates to the geographical footprint within the system that has sufficient RF signal strength to provide for a call session. The Coverage rate is calculated on the basis of % of samples in which the Rx level  $\geq$  -85 dBm, RSCP is  $\geq$  -90 dBm & RSRP  $\geq$  -110dBm. The details are as follows.

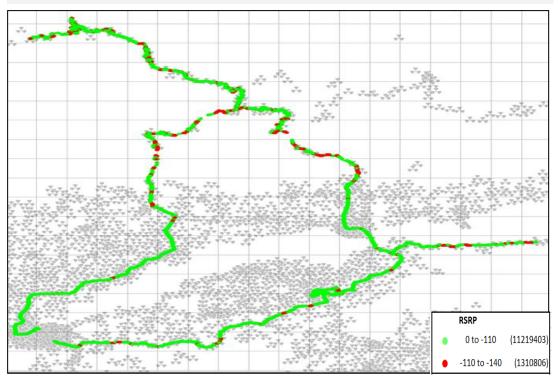
TSP	Coverage Rate %
AIRTEL 2G	80.73
BSNL 2G	96.53
VIL 2G	93.23
BSNL 3G	28.36
VIL 3G	86.40
AIRTEL 4G	89.53
RJIO 4G	91.49
VIL 4G	85.23



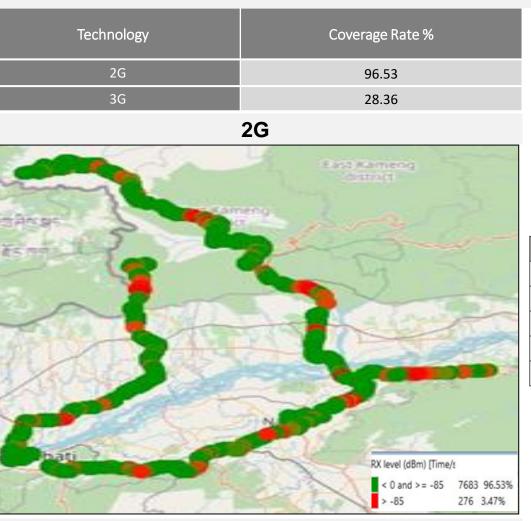


Overall RxLevel	Sample %
[Max >=-75]	42.10
[-75 >=-85)	38.63
[-85 >=-95)	13.51
[-95 >=Min)	5.76
Total	100

4G



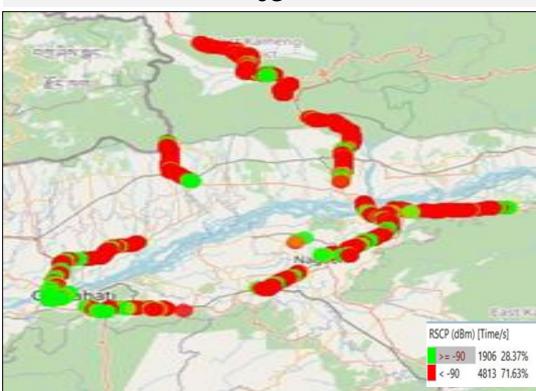
Overall RSRP	Sample %
[Max >=-80]	19.01
[-80 >=-90)	27.15
[-90>=-110)	43.38
[-110 >=Min)	10.46
Total	100



**BSNL** 

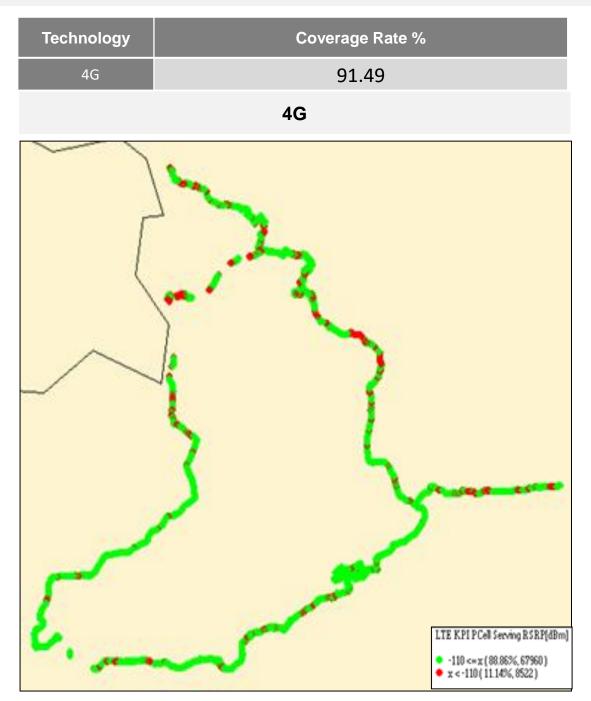
Overall RxLevel	Sample %
[Max >=-75]	27.91
[-75 >=-85)	29.57
[-85 >=-95)	39.94
[-95 >=Min)	2.58
Total	100%

3G



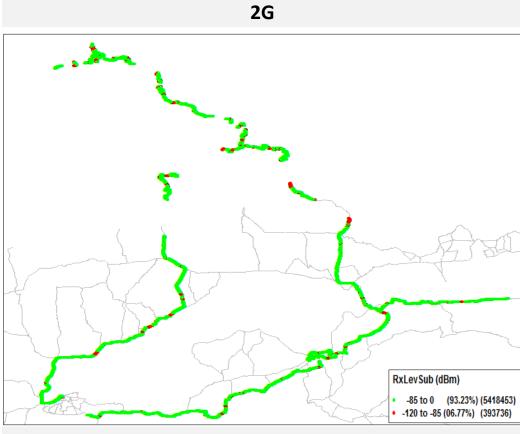
Overall RSCP	Sample %
[Max >=-70]	4.97
[-70 >=-80)	9.75
[-80 >=-90)	13.65
[-90 >=Min)	71.63
Total	100%

#### RJIO



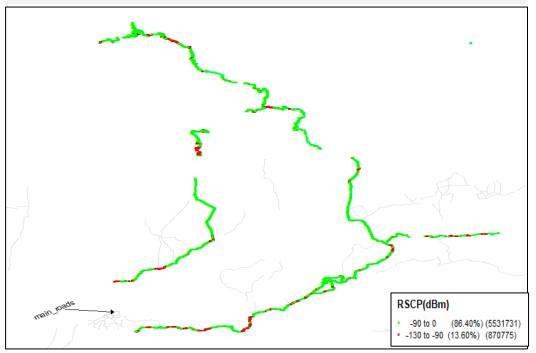
Overall RSRP	Sample %
[Max >=-80]	20.17
[-80 >=-90)	20.50
[-90 >=-110)	48.19
[-110 >=Min)	11.14
Total	100

VIL	
Technology	Coverage Rate %
2G	93.23
3G	86.40

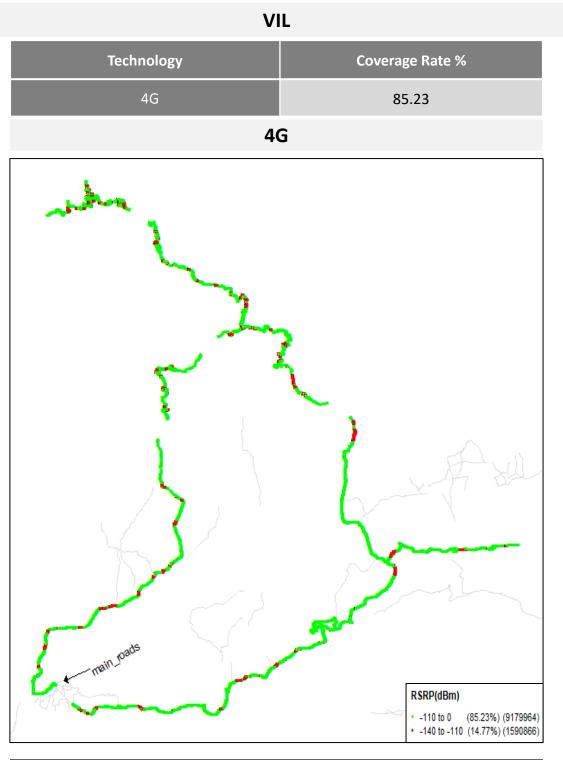


Sample %
41.58
51.65
4.19
2.58
100

-	-
-2	(-
J	U



Overall RSCP	Sample %
[Max >=-70]	35.12
[-70 >=-80)	25.99
[-80 >=-90)	25.29
[-90 >=Min)	13.60
Total	100

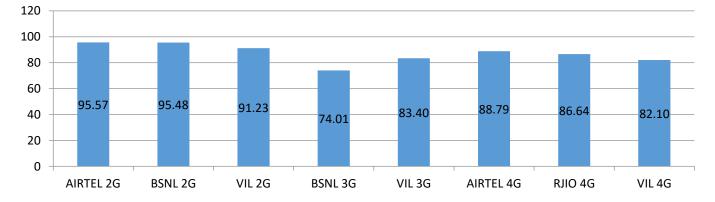


Overall RSRP	Sample %
[Max >=-80]	26.76
[-80 >=-90)	23.73
[-90 >=-110)	34.74
[-110 >=Min)	14.77
Total	100

For measuring voice quality, as per the QoS norms, Rx Quality<=5 for GSM TSPs, Ec/No >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be  $\geq$  95%.

TSP	Rx Quality %
AIRTEL 2G	95.57
BSNL 2G	95.48
VIL 2G	91.23
BSNL 3G	74.01
VIL 3G	83.40
AIRTEL 4G	88.79
RJIO 4G	86.64
VIL 4G	82.10

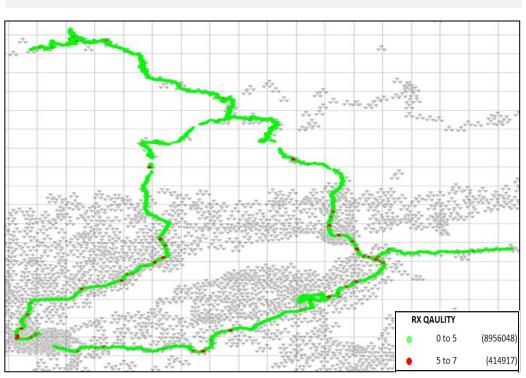




#### AIRTEL

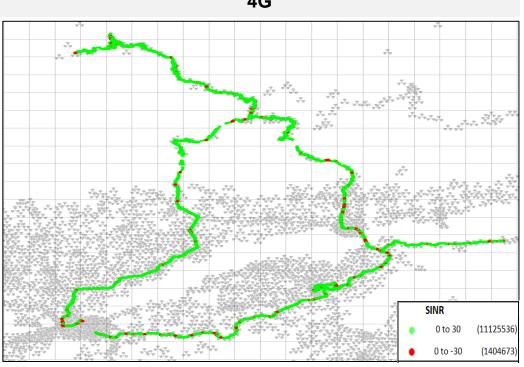
Technology	Rx Quality %
2G	95.57
4G	88.79

2G



Overall Rx Quality	Sample %
(Min <=2)	89.04
(2 <=3)	2.34
(3 <=4)	2.26
(4 <=5)	1.93
(5 <=Max)	4.43
Total	100

4G



Overall SINR	Sample %
(Min <=0)	11.21
(0 <=5)	32.43
(5 <=10)	20.00
(10 <=15)	16.81
(15 <=Max)	19.54
Total	100

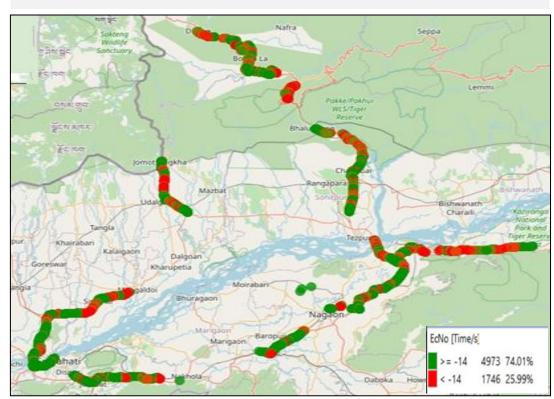
BSNL	
Technology	Rx Quality %
2G	95.48
3G	74.01

2G



Overall Rx Quality	Sample %
(Min <=2)	85.76
(2 <=3)	4.08
(3 <=4)	3.11
(4 <=5)	2.53
(5 <=Max)	4.52
Total	100%

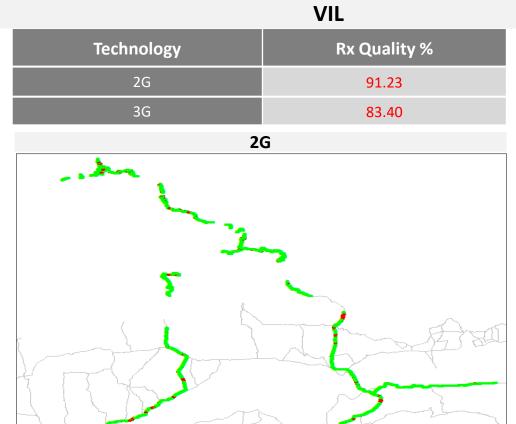
3G



Overall EcNo	Sample %
(Max <=-6)	11.97
(-6 <=-9)	19.48
(-9 <=-11)	21.37
(-11 <=-14)	21.19
(-14 <= Min)	25.99
Total	100%

**RJIO** 





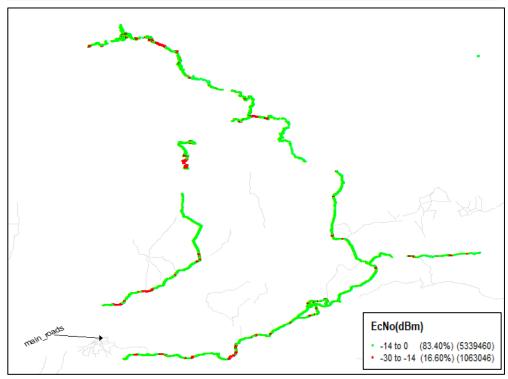
Overall Rx Quality	Sample %
(Min <=2)	45.23
(2 <=3)	19.49
(3 <=4)	21.66
(4 <=5)	4.85
(5 <=Max)	8.77
Total	100

3G

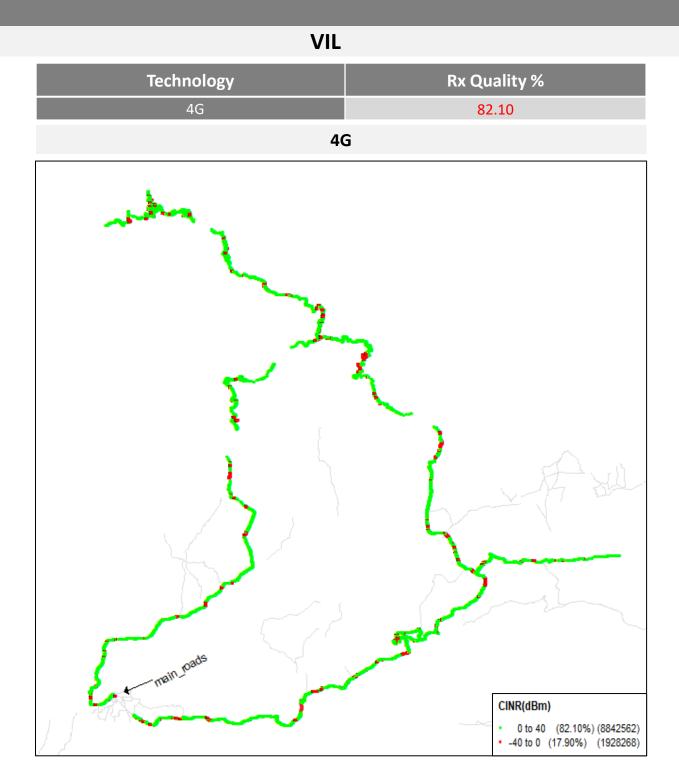
Rx Quality\_Sub (dBm)

:

0 to 5 (91.23%) (5302706) 5 to 20 (08.77%) (509483)



Overall EcNo	Sample %
(Max <=-6)	39.21%
(-6 <=-9)	10.58%
(-9 <=-11)	13.60%
(-11 <=-14)	20.01%
(-14 <= Min)	16.60%
Total	100%

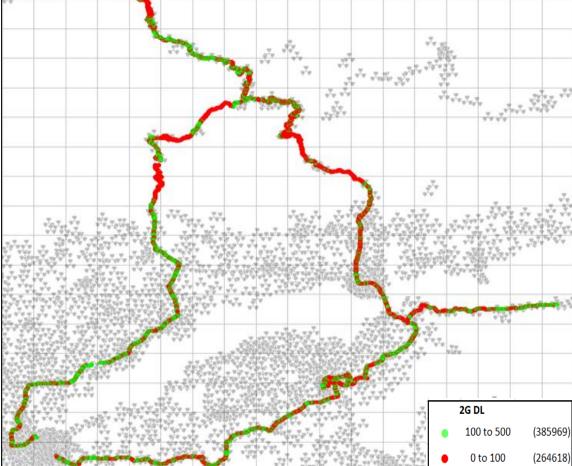


Overall SINR	Sample %
(Min <=0)	17.90
(0 <=5)	30.40
(5 <=10)	19.29
(10 <=15)	14.03
(15 <=Max)	18.38
Total	100

# IV. Dynamic Data Test- 2G DL Details

#### AIRTEL

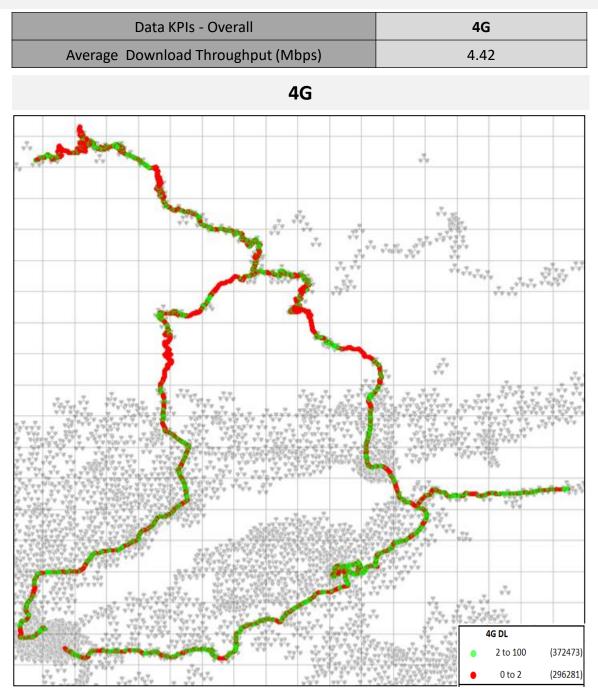
Data KPIs - Overall	2G
Average Download Throughput (Kbps)	39.95
2G	



AVG. DOWNLOAD SPEED (Kbps)	39.95
% FILE TRANSFER COMPLETE	46.0
DL throughput	Sample %
0 to 50 Kbps	54.97
50 to 100 Kbps	4.36
100 to 200 Kbps	36.74
200 to 300 Kbps	3.77
>300 Kbps	0.17
Total	100

# IV. Dynamic Data Test- 4G DL Details

#### AIRTEL



AVG. DOWNLOAD SPEED (Kbps)	4.42
% FILE TRANSFER COMPLETE	51.00
DL throughput	Sample %
0 to 1 Mbps	50.11
1 to 2 Mbps	5.58
2 to 5 Mbps	16.50
5 to 10 Mbps	10.58
>10 Mbps	17.23
Total	100

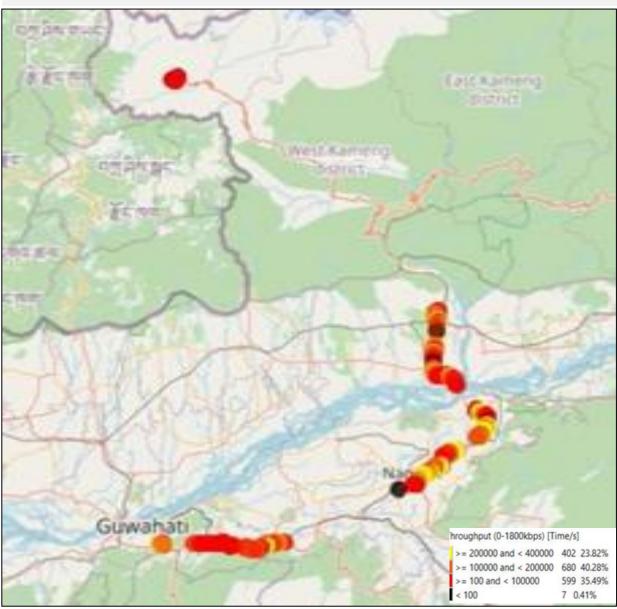
# IV. Dynamic Data Test- 2G DL Details

**BSNL** 

#### **Dynamic Data Testing Complete 815 Kms**

Data KPIs - Overall	2G
Average Download Throughput (Kbps)	126.0

2G



AVG. DOWNLOAD SPEED (Kbps)	126.0
% FILE TRANSFER COMPLETE	95.09
DL throughput	Sample %
0 to 50 Kbps	20.32
50 to 100 Kbps	16.41
100 to 200 Kbps	41.29
200 to 300 Kbps	21.8
>300 Kbps	0.18
Total	100

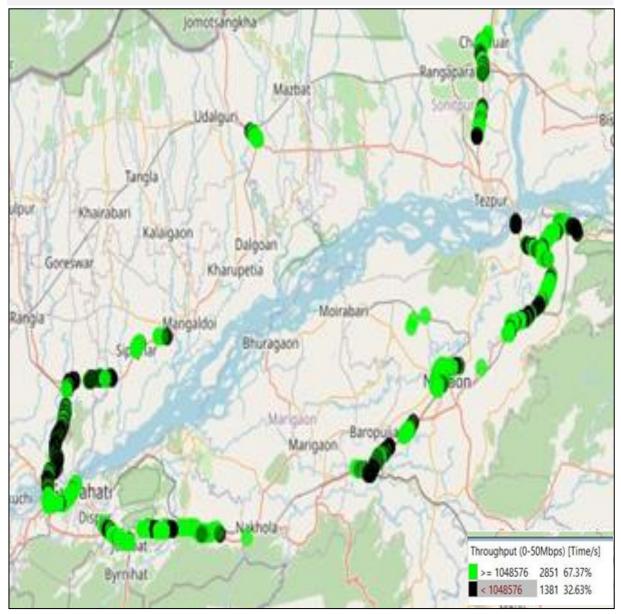
# IV. Dynamic Data Test- 3G DL Details

**BSNL** 

#### **Dynamic Data Testing Complete 815 Kms**

Data KPIs - Overall	3G
Average Download Throughput (Mbps)	2.86

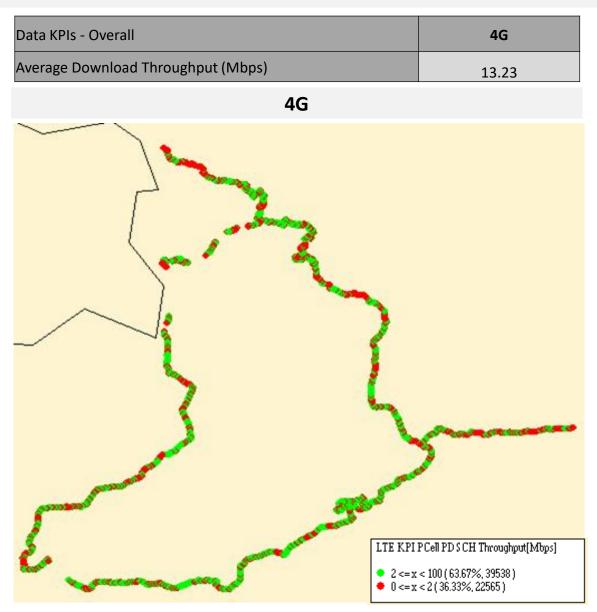
3G



AVG. DOWNLOAD SPEED (Mbps)	2.86
% FILE TRANSFER COMPLETE	98.32
DL throughput	Sample %
0 to 0.5 Mbps	11.86
0.5 to 1 Mbps	20.77
1 to 2 Mbps	17.27
2 to 5 Mbps	40.41
>5 Mbps	9.69
Total	100

# IV. Dynamic Data Test- 4G DL Details

### RJIO



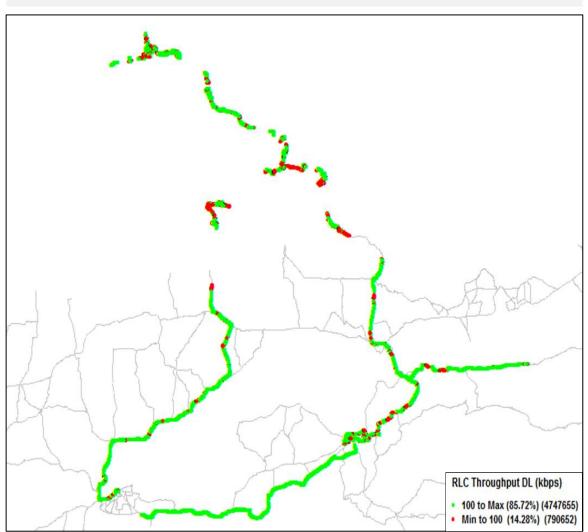
AVG. DOWNLOAD SPEED (Mbps)	13.23	
% FILE TRANSFER COMPLETE	100.00	
DL throughput	Sample %	
0 to 1 Mbps	29	
1 to 2 Mbps	7	
2 to 5 Mbps	18	
5 to 10 Mbps	18	
>10 Mbps	28	
Total	100	

# IV. Dynamic Data Test-2G DL Details

VIL

Data KPIs - Overall	2G
Average Download Throughput (Kbps)	78.64

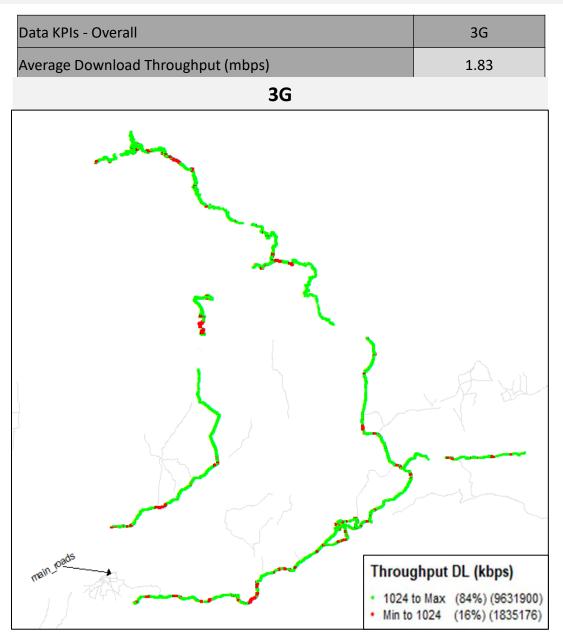




AVG. DOWNLOAD SPEED (Kbps)	78.64
% FILE TRANSFER COMPLETE	96.85%
DL throughput	Sample %
0 to 50 Kbps	4.72%
50 to 100 Kbps	9.56%
100 to 200 Kbps	42.18%
200 to 300 Kbps	23.35%
>300 Kbps	20.19%
Total	100%

#### IV. Dynamic Data Test-3G DL Details

#### VIL

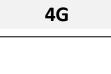


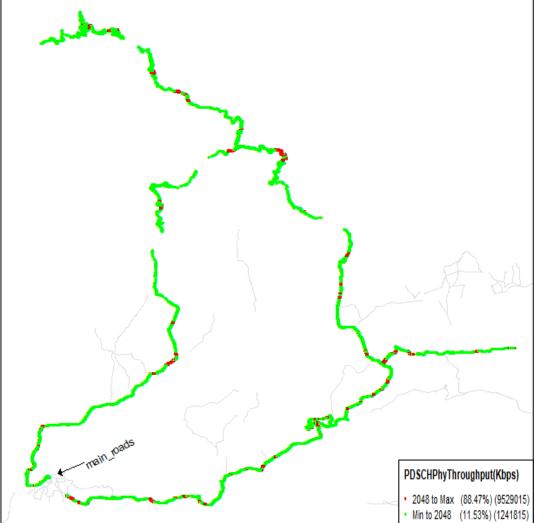
AVG. DOWNLOAD SPEED (mbps)	1.83
% FILE TRANSFER COMPLETE	90.45
DL throughput	Sample %
0 to 0.5 Mbps	9.45
0.5 to 1 Mbps	6.55
1 to 2 Mbps	28.90
2 to 5 Mbps	25.20
>5 Mbps	29.90
Total	100

#### IV. Dynamic Data Test-4G DL Details

#### VIL

Data KPIs - Overall	4G
Average Download Throughput (Kbps)	3.59





AVG. DOWNLOAD SPEED (Mbps)	3.59
% FILE TRANSFER COMPLETE	99.59
DL throughput	Sample %
0 to 1 Mbps	5.08
1 to 2 Mbps	6.45
2 to 5 Mbps	33.15
5 to 10 Mbps	26.16
>10 Mbps	29.16
Total	100