## Information Note to the Press (Press Release No. 52 /2013)

## For Immediate Release

## Telecom Regulatory Authority of India

TRAI issues the Telecommunications Mobile Number Portability (Fifth Amendment) Regulations, 2013 for corporate mobile numbers

**New Delhi, the – 22<sup>nd</sup> July, 2013:** The Telecom Regulatory Authority of India has today issued the Telecommunications Mobile Number Portability (Fifth Amendment) Regulations, 2013.

- 2. After implementation of Mobile Number Portability, the Authority had received complaints from the subscribers of corporate mobile numbers that their porting requests have been rejected by the donor operators under the category "Contractual Obligation" for want of permission/authorization from the company/ corporate for porting such numbers. The Authority examined the complaints, and a need was felt to have a porting process for corporate mobile numbers where the users of mobile numbers are from the organisation, who is the owner of such mobile numbers.
- 3. Accordingly, TRAI placed draft Telecommunications Mobile Number Portability (Fifth Amendment) Regulations 2013 on its website www.trai.gov.in for consultation of the stakeholders. Based on the stakeholder's comments and TRAI's own analysis, TRAI has issued the Telecommunications Mobile Number Portability (Fifth Amendment) Regulations.

Salient features of this amendment are as following:

- a) Upto 50 corporate mobile numbers of a service provider can be ported to another service provider through letter of authorization from the authorized signatory of the corporate mobile numbers, in a single porting request
- b) These amendments will become effective 90 days from today as the Telecom Service Providers and MNP service providers will require time to carryout required changes in their system.
- c) Considering the activities involved and number of mobiles to be processed in single porting request, 48 hrs have been allowed for forwarding the porting request by the Recipient Operator, for corporate mobile numbers whereas 24hrs remain unaltered for individual porting requests.

For any clarification/information, Shri Sanjeev Banzal Advisor (Networks, Spectrum and Licensing) may be contacted at Tel. No.+91-11-23210481,Fax No. +91-11-23212014.

Secretary