

Subject: **Comments on Consultation Paper on DTH Regulations 2016 -reg** Date: 10/12/16 11:54 AM

To: mkasim@traf.gov.in, ks.rejimon@nic.in

From: L L Satyanarayana <llsatyanarayana@gmail.com>

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Respected Sir,

I would like to make comments on the draft Standards of Quality of Service and Consumer Protection (Digital Addressable Systems) Regulations, 2016.

I am working and staying in Delhi.  
I belong to Andhra Pradesh.  
I am a subscriber of Airtel DTH since 2011.  
My pack is South Value sports Pack.

Issue :

I would like to change my pack from South Value Sports Pack to Sports My family pack.  
I have requested Airtel for change of pack.  
Airtel DTH had refused on the ground that South Pack can not be given in Rest of India.

Comments :

I am a South Indian, why should I subscribe to Rest of India packs, which mostly consists of regional languages of north. Same way, any North Indian staying in South India can not get Rest of India packs in south.

When DTH services are using Satellite system, selection of packs should not be discriminated on staying of region. Whether subscriber is staying in South India or Rest of India, he should have the choice to select any pack like Rest of India packs or South India packs.

Suggestion to TRAI :

In the consultation paper  
2(v)"direct to home service" means distribution of multi channel TV programmes by using a satellite system by providing TV signals directly to subscriber's premises without passing through an intermediary such as cable operator or any other distributor of TV channels;

It is requested to incorporate a regulation that the Subscriber should have a choice to select the packs in case of DTH whether his staying in South India or Rest of India.

I want to upload these comments on your website.  
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Regards

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