

M/S MAJUMDER CABLE COMMUNICATION
34/10, DANESH SHEIKH LANE, HOWRAH – 711109

To
THE TELECOM REGULATORY AUTHORITY OF INDIA
SANCHAR BHAWAN,
20, ASHOKA ROAD,
NEW DELHI – 110001

DATE : 21-09-2019

Sub : Tariff Issues for Cable Services

Dear Sir,

I, Smt. Arpita Majumder, am a resident of Howrah, West Bengal. At the very beginning I apologize as this appeal will take sometime from your valuable and busy daily schedule.

I am a Cable Operator and the name of my company is M/S MAJUMDER CABLE COMMUNICATION. Due to extreme misunderstanding I was forced to leave my in-laws house with my daughter and in 2016 I got divorced. At present I am a single mother and bearing all the expenses of my daughter single handedly. My daughter is a student of B. Com. Hons., CA and CMA. With all this I have the responsibilities of my father, mother and elder brother. My father is above 80 years, mother is above 70 years old and my elder brother is a kidney patient. I am really struggling in my life with all of them. In the meantime my business is running in a very bad condition due to the new order implemented by TRAI from February 2019 onwards and my family is also in a very poor condition. It has become really impossible to bear the huge expenses of education of my daughter. If this situation continues I will become totally incapable of bearing the educational expenses of my daughter, the expenses of my old aged father, mother and ill brother. Moreover I have a burden of bank loan in my shoulder. I have 3 employees, their expenses, huge expense for the maintenance of the business, expense of yearly Business License – so it has become really impossible for me to survive the business. I am an operator of 295 points only. It has become really impossible for me to run my family and bear the educational expenses of my daughter.

This extreme crisis has forced me to beg help from you.

My helplessness, worry and mental catastrophe in this terrible unfavourable condition and in fear of horrible future, am requesting to a great personality like you to please consider my case and extend your helping hand towards me.

Your's faithfully,

ARPITA MAJUMDER
Prop : M/S MAJUMDER CABLE COMMUNICATION

My total monthly expenses
Employee Salary – Rs. 15000/-
Electricity Bill – Rs. 6000/-
Maintenance Charge – Rs. 5000/-
Conveyance – Rs. 2500/-
Office Rent – Rs. 3000/-
Educational expense of my daughter – Rs. 12000/-
Loan EMIs – Rs. 16000/-
Medicinal expenses – Rs. 3000/-