Production of paper involves cutting of many trees and so the use of paper should be reduced to minimum. As such in the era of computer and mobile the default option for provision of bill should be through email/sms. Another advantage of sending Bills via email is the instant delivery of bills to the customer.

Today almost every Mobile user is having feature phone and Even users of wireline do have atleast one mobile connection. If the subscriber is not having facility of email then also the bill can be send via SMS to the Mobile customer and to the registered mobile(by the customer) of the Wireline Customer.