

Dear Sir/Madam,

Please find my comments regarding revision of portability charges below.

When the charges are Rs.19, I paid Rs.20 to get it ported. Similarly, if this is revised to Rs.4, I'm pretty sure most people will be charged Rs.10 in practice or Rs.5 in some very few cases. While Rs.4 may be the actual cost, suggest charging Rs.10 or Rs.20 and the rest of money could be used by TRAI to educate consumers in required areas or for other any interesting things that could benefit general public or just to partly fund TRAI itself instead of depending on government.

Otherwise, the remaining change of Rs.6 or Rs.1 would silently go into the pockets of retailers/staff of mobile stores and as a country together, we would be losing a lot. While black money is a big term in this context, I wonder whether such unreturned change could be termed as a little black money.

By the way, even for address update in Aadhaar recently, I had to pay Rs.30 instead of the official charges of Rs.25. Most people do not know the actual charges and nobody questioned except me, even then I paid Rs.30 to avoid unnecessary trouble for just Rs.5.

To conclude, my suggestion is to increase the consumer charges to Rs.20 (or Rs.10, as the next best option). Let the MNP service provider keep only Rs.4 and TRAI could use the remaining money in a better way. And in general, please keep any consumer charges in multiples of Rs.10/Rs.20/Rs.50/Rs.100 based on the context and feasibility.

Thanks,
Sateesh