

प्रभावी विनियमन – सुगम संचार Effective Regulation – Ease of Communication

Operator Assisted Drive Test Report

Ujjain – Sendhwa Highway 20/10/2022 By TRAI Regional Office Bhopal

The Operator Assisted Drive Test has been carried out by Regional Office, Bhopal with the help of Telecom Service Providers for Ujjain to Sendhwa Highway from 9:00 AM to 8:00 PM on 20/10/2022. The drive test covered drive route of around 247KMs. Approximately 360 calls were made for each of the 2G/3G/4G..

| TSP | Network tested |
|--------|----------------|
| Airtel | 2G & Volte |
| BSNL | 2G & 3G |
| JIO | VoLTE |
| VIL | 2G &VoLTE |

Key Performance Indicators:

| KPI | Benchmark | Observations |
|--------------------|-----------|---|
| Block call rate % | ≤3% | All TSPs achieved the benchmark |
| Drop call rate % | ≤2% | All TSPs achieved the benchmark |
| CSSR % | ≥95 % | All TSPs achieved the benchmark |
| Mobility HOSR % | ≥95% | All TSPs achieved the benchmark |
| Good RX Quality % | ≥95% | All TSPs achieved the benchmark except airtel |
| Good KA Quality 76 | 29370 | & JIO in VoLTE |

Overview

Regional Office, TRAI Bhopal conducted Operator Assisted Drive Test. The performance of Airtel, BSNL, Vodafone Idea and Jio was monitored across various technologies (2G, 3G and 4G). The test results obtained from these drive tests were utilized to assess the network quality for Voice and Data services.

Voice: Coverage, Quality, Handover Success Rate, Call Setup Success Rate, Drop Call Rate and Block Call Rate.

Data: Download Throughputs

Drive Test Details:

Voice Tests:

- i. 2G measurement UE Locked in 2G
- ii. 3G measurement UE in Dual mode (2G and 3G)
- iii. 4G measurement UE in Free mode

Calls were made for the **90-sec** duration with a wait time of **10 sec** between calls in all technologies.

Data Tests:

Dynamic data – repeat data file download (to check throughput on the entire route)

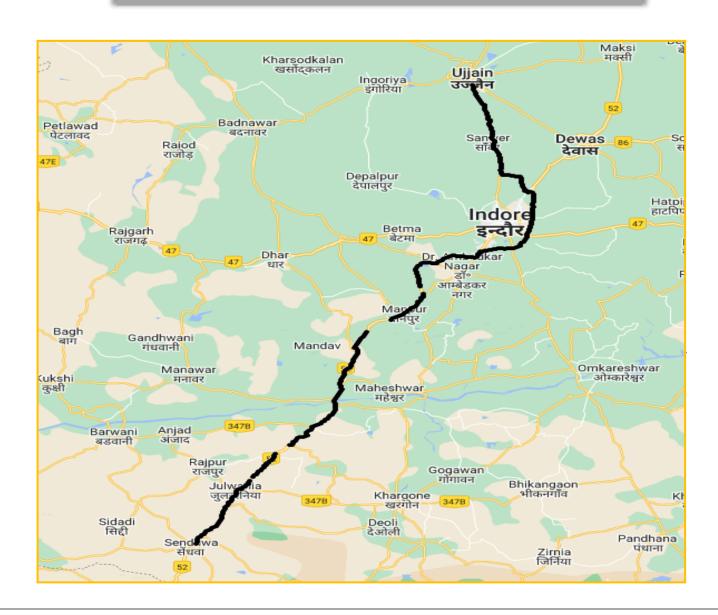
- i. 2G measurement UE Locked in 2G file size- 500KB
- ii. 3G measurement UE in 3G File Size- 20MB
- iii. 4G measurement UE in LTE File Size- 40MB

Static Data: Download and Upload Throughputs, Web Browsing Delay, Video Streaming Delay, and Latency

- i. Download- 2G 500KB ,3G 20 MB, 4G 40MB
- ii. Upload 2G -100KB ,3G 5 MB, 4G 10MB
- iii. Web browsing 3 links of e-commerce websites https://www.amazon.in, https://www.flipkart.com, https://paytm.com.
- iv. Video Streaming 130 sec clip (only in 3G and LTE)
- v. Latency 32 Bytes on www.google.com.

Overview

Voice & Dynamic Data Test Drive Route



| list of important area covered during the drive test | list of imp | portant area | covered | during | the | drive | test |
|--|-------------|--------------|---------|--------|-----|-------|------|
|--|-------------|--------------|---------|--------|-----|-------|------|

Ujjain-Sanwer by pass

Mangaliya-Indore by pass

Pithampur by pass,Manpur

Dhamnod,Khalghat.Nimrani

Thikari-Sendhwa

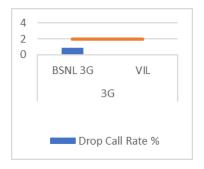
Voice Calls

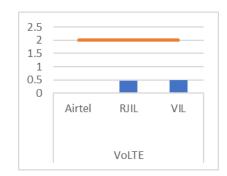
Key Observations

QoS compliance of the TSPs for Voice across technologies 2G/3G/4G-VoLTE:

Drop Call Rate (%)

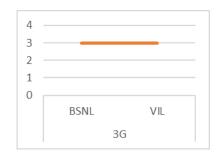


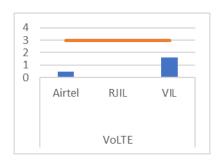




Block Call Rate (%)







| KPIs | 2G | | | 3 | G | | VoLTE | |
|-------------------|--------|------|------|------|-----|--------|-------|------|
| | Airtel | BSNL | VIL | BSNL | VIL | Airtel | RJIL | VIL |
| Drop Call Rate % | 0 | 0.72 | 0 | 0.89 | NA | 0 | 0.47 | 0.5 |
| Block Call Rate % | 1.18 | 0.71 | 0.51 | 0.0 | NA | 0 | 0 | 0.98 |

- a) All TSPs have met the 2% QOS benchmark of Drop Call Rate (DCR%) .
- b) Call Block Rate (CBR%) benchmark of 3% was achieved by all TSP's.

Voice Calls

Key Observations

Coverage

a) Percentage of coverage samples for 2G ≥ -85 dBm.

| | | 2G | |
|------------|--------|-------|-------|
| TSPs | Airtel | BSNL | VIL |
| Coverage % | 78.52 | 71.56 | 79.51 |

b) Percentage of coverage samples for 3G ≥ -90 dBm

| TOD- | 3G | |
|------------|-------|-----|
| TSPs | BSNL | VIL |
| Coverage % | 63.49 | NA |

b) Percentage of coverage samples for LTE ≥ -110 dBm.

| TSPs | | VoLTE | |
|------------|--------|-------|-------|
| 1575 | Airtel | JIO | VIL |
| Coverage % | 96.01 | 96.4 | 96.87 |

c) Percentage of time spent on 3G/4G network

| | 3G | VolTE | | | |
|-----------------------|------|-------|--------|-------|-----|
| TSPs | BSNL | VIL | Airtel | VIL | JIO |
| Time Spent on 3G/4G % | 80 | NA | 100 | 95.51 | 100 |

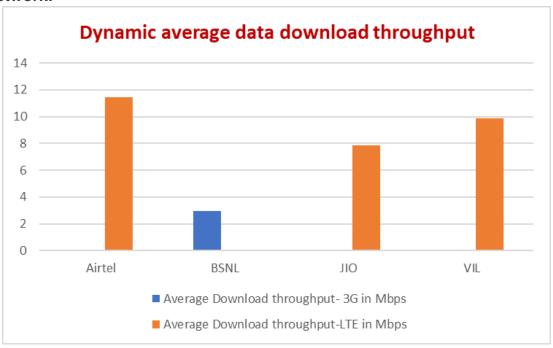
Key Observations

Data Services Dynamic

Dynamic data-download Throughput was tested.

Data Download Performance - Dynamic

3G/4G/ Network:



| TSP | Airtel | BSNL | JIO | VIL |
|---|--------|------|------|--------|
| Average Download throughput- 2G In Kbps | 128.03 | 171 | NA | 104.46 |
| Average Download throughput- 3G In Mbps | NA | 2.96 | NA | NA |
| Average Download throughput-LTE In Mbps | 11.45 | NA | 7.84 | 9.90 |

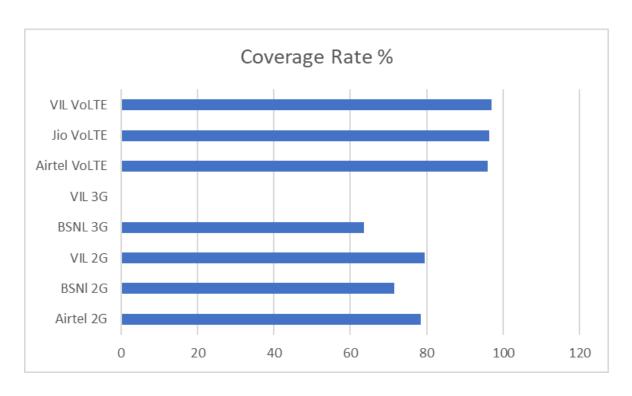
Summary

Highway Summary- Voice

| TSP (For 2G) | Airtel | BSNL | JIO | VIL |
|-------------------|--------|-------|-------|-------|
| Call attempts | 170 | 140 | NA | 195 |
| Block call rate % | 1.18 | 0.71 | NA | 0.51 |
| CSSR % | 98.82 | 98.57 | NA | 99.49 |
| Drop call rate % | 0 | 0.72 | NA | 0 |
| Mobility HOSR % | 98.70 | 97.81 | NA | 98.48 |
| RX Quality % | 96.26 | 98.79 | NA | 96.54 |
| Average CST Sec | 3.88 | 2.2 | NA | 2.51 |
| | | | | |
| TSP (For 3G) | Airtel | BSNL | JIO | VIL |
| Call attempts | NA | 112 | NA | NA |
| Block call rate % | NA | 0.0 | NA | NA |
| CSSR % | NA | 99.10 | NA | NA |
| Drop call rate % | NA | 0.89 | NA | NA |
| Mobility HOSR % | NA | 98.51 | NA | NA |
| RX Quality % | NA | 96.12 | NA | NA |
| Average CST (Sec) | NA | 2.1 | NA | NA |
| <u> </u> | | | | |
| TSP (For VoLTE) | Airtel | BSNL | JIO | VIL |
| Call attempts | 190 | NA | 214 | 204 |
| Block call rate % | 0 | NA | - | 0.98 |
| CSSR % | 100 | NA | 100 | 99.02 |
| Drop call rate % | 0 | NA | 0.47 | 0.50 |
| Mobility HOSR % | 96.92 | NA | 98.25 | 99.51 |
| RX Quality % | 76.55 | NA | 84.04 | 96.31 |
| Average CST(Sec) | 0.64 | NA | 1.53 | 1.34 |

RF Coverage relates to the geographical footprint within the system that has sufficient RF signal strength to provide for a call session. The Coverage rate is calculated on the basis of % of samples in which the Rx level \geq -85 dBm, RSCP is \geq -90 dBm & RSRP \geq -110dBm. The details are as follows.

| TSP | Coverage Rate % |
|--------------|-----------------|
| Airtel 2G | 78.52 |
| BSNI 2G | 71.56 |
| VIL 2G | 79.51 |
| BSNL 3G | 63.49 |
| VIL 3G | NA |
| Airtel VoLTE | 96.01 |
| Jio VoLTE | 96.4 |
| VIL VoLTE | 96.87 |



TSP-Airtel

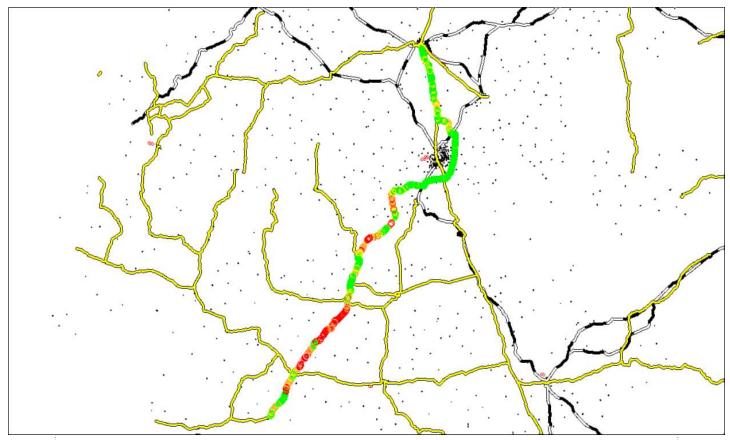
| Technology | Coverage % |
|------------|------------|
| 2G | 78.52 |



| 2G | | | |
|-----------------|-----------|-------|---------|
| Overall RxLevel | # Samples | % PDF | Legends |
| [Max, >=-75] | 885655 | 43.12 | |
| [-75, >=-85) | 727205 | 35.40 | |
| [-85, >=-95) | 388885 | 18.93 | |
| [-95, >=Min) | 52232 | 2.54 | |
| Total | 2053977 | 100 | |

TSP-BSNL

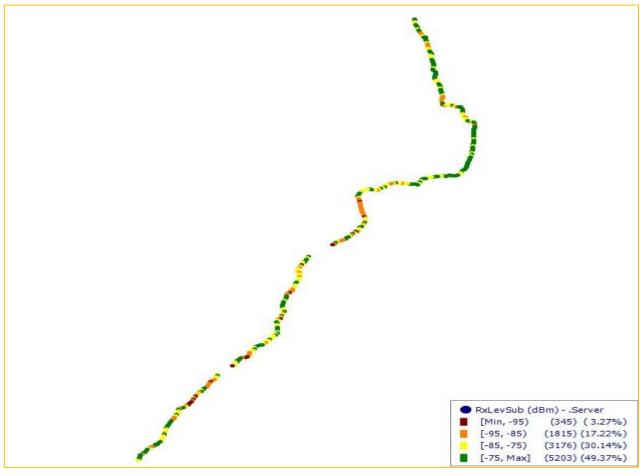
| Technology | Coverage % |
|------------|------------|
| 2G | 100 % |



| | 2G | | |
|-----------------|-----------|---------|---------|
| Overall RxLevel | # Samples | % PDF | Legends |
| [Max, >=-75] | 247833 | 52.64% | |
| [-75, >=-85) | 89098 | 18.92% | |
| [-85, >=-95) | 72470 | 15.39% | |
| [-95, >=Min) | 61420 | 13.05% | |
| Total | 470821 | 100.00% | |

TSP-VIL

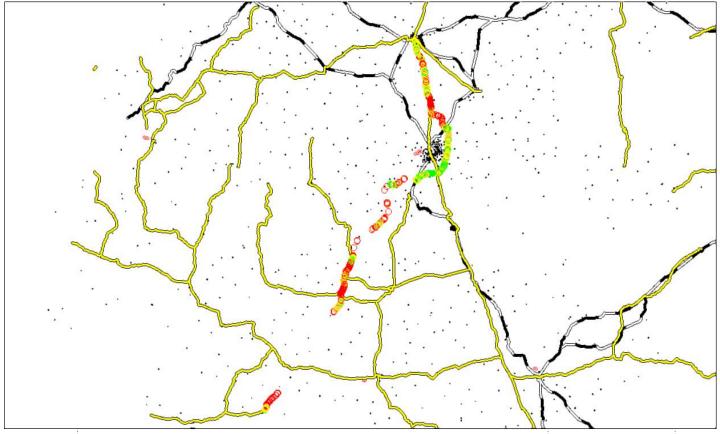
| Technology | Coverage % |
|------------|------------|
| 2G | 79.51 |



| 2G | | | |
|-----------------|-----------|--------|---------|
| Overall RxLevel | # Samples | % PDF | Legends |
| [Max, >=-75] | 5203 | 49.37% | |
| [-75, >=-85) | 3176 | 30.14% | |
| [-85, >=-95) | 1815 | 17.22% | |
| [-95, >=Min) | 345 | 3.27% | |
| Total | 10539 | 100% | |

TSP-BSNL

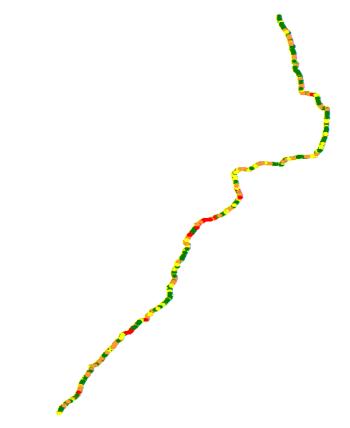




| 3G | | | |
|--------------|-----------|---------|---------|
| Overall RSCP | # Samples | % PDF | Legends |
| [Max, >=-70] | 92208 | 17.77% | |
| [-70, >=-80) | 107891 | 20.80% | |
| [-80, >=-90) | 129279 | 24.92% | |
| [-90, >=Min) | 189441 | 36.51% | |
| Total | 518819 | 100.00% | |

TSP- Airtel

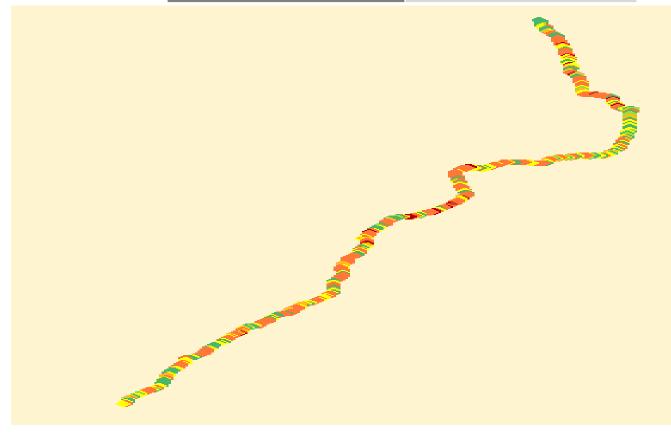
| Technology | Coverage % |
|------------|------------|
| VoLTE | 96.01 |



| | VoLTE | | | |
|---------------|-----------|-------|---------|--|
| Overall RSRP | # Samples | % PDF | Legends | |
| [Max, >=-80] | 1903250 | 46.02 | | |
| [-80, >=-90) | 901935 | 21.81 | | |
| [-90, >=-110) | 1165324 | 28.18 | | |
| [-110, >=Min) | 164933 | 3.99 | | |
| Total | 4135442 | 100 | | |

TSP-JIO

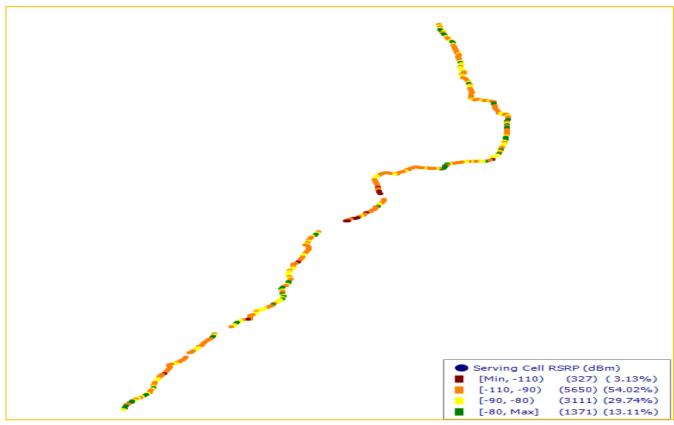
| Technology | Coverage % |
|------------|------------|
| VoLTE | 96.4% |



| | VoLTE | | | |
|---------------|-----------|-------|---------|--|
| Overall RSRP | # Samples | % PDF | Legends | |
| [Max, >=-80] | 5003 | 23.54 | | |
| [-80, >=-90) | 5370 | 25.27 | | |
| [-90, >=-110) | 10115 | 47.59 | | |
| [-110, >=Min) | 766 | 3.6 | | |
| Total | 21254 | 100% | | |

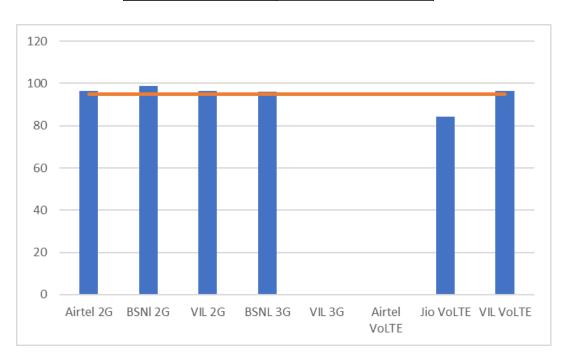
TSP- VIL

| Technology | Coverage % |
|------------|------------|
| VoLTE | 96.87 |



| | VoLTE | | | |
|---------------|-----------|--------|---------|--|
| Overall RSRP | # Samples | % PDF | Legends | |
| [Max, >=-80] | 1371 | 13.11% | | |
| [-80, >=-90) | 3111 | 29.74% | | |
| [-90, >=-110) | 5650 | 54.02% | | |
| [-110, >=Min) | 327 | 3.13% | | |
| Total | 10459 | 100% | | |

| TSP | Rx Quality % |
|--------------|--------------|
| Airtel 2G | 96.26 |
| BSNI 2G | 98.79 |
| VIL 2G | 96.54 |
| BSNL 3G | 96.12 |
| VIL 3G | NA |
| Airtel VoLTE | 7655 |
| Jio VoLTE | 84.4 |
| VIL VoLTE | 96.31 |



For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be \geq 95%.

TSP-Airtel

| Technology | Rx Quality % |
|------------|--------------|
| 2G | 96.26 |

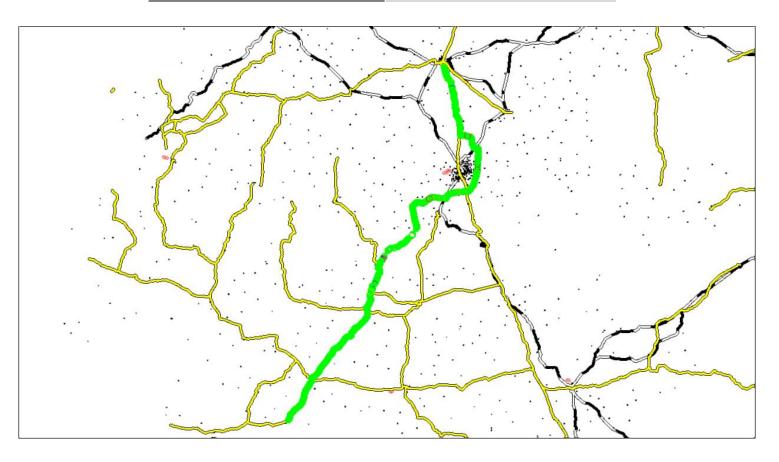


| Overall Rx Quality | # Samples | % PDF | Legends |
|--------------------|-----------|-------|---------|
| (Min, <=2) | 1650105 | 80.34 | |
| (2, <=3) | 97422 | 4.74 | |
| (3 , <=4) | 91453 | 4.45 | |
| (4 , <=5) | 138214 | 6.73 | |
| (5 , <=Max) | 76783 | 3.74 | |
| Total | 2053977 | 100 | |

For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be \geq 95%.

TSP-BSNL

| Technology | Rx Quality % |
|------------|--------------|
| 2G | 98.79 % |

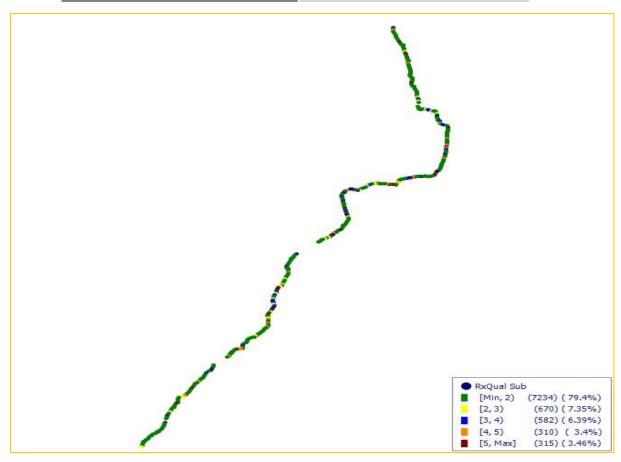


| Overall Rx Quality | # Samples | % PDF | Legends |
|--------------------|-----------|---------|---------|
| (Min, <=2) | 2787118 | 97.26% | |
| (2, <=3) | 15024 | 0.52% | |
| (3 , <=4) | 14844 | 0.52% | |
| (4 , <=5) | 13829 | 0.48% | |
| (5 , <=Max) | 34764 | 1.21% | |
| Total | 2865579 | 100.00% | |

For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be \geq 95%.

TSP-VIL

| Technology | Rx Quality % |
|------------|--------------|
| 2G | 96.54% |

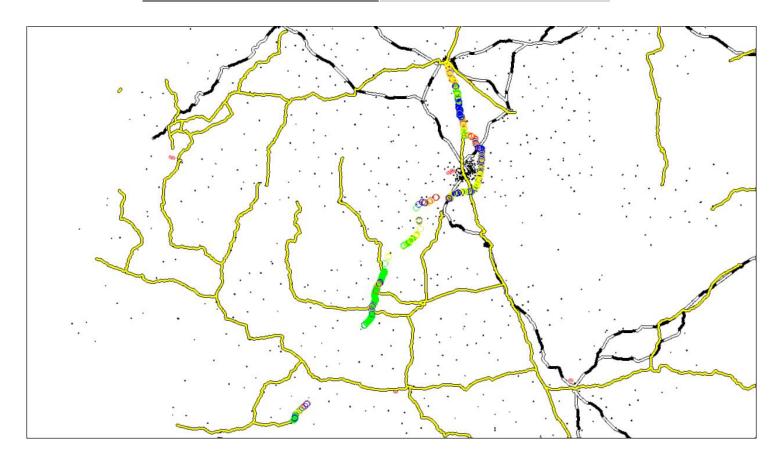


| Overall Rx Quality | # Samples | % PDF | Legends |
|--------------------|-----------|-------|---------|
| (Min, <=2) | 7234 | 79.4% | |
| (2, <=3) | 670 | 7.35% | |
| (3 , <=4) | 582 | 6.39% | |
| (4 , <=5) | 310 | 3.4% | |
| (5 , <=Max) | 315 | 3.46% | |
| Total | 9111 | 100% | |

For measuring voice quality, as per the QoS norms, RxQual <=5 for GSM TSPs, EcNo >= -14 dBm for 3G TSP sand SINR >0 in case of VoLTE is considered to be good, where as quality beyond this benchmark is considered to be bad. The benchmark should usually be \geq 95%.

TSP-BSNL

| Technology | Rx Quality % |
|------------|--------------|
| 3G | 96.12 % |



| Overall Ec/No | # Samples | % PDF | Legends |
|---------------|-----------|---------|---------|
| (Max, <=-6) | 164829 | 32.73% | |
| (-6, <=-9) | 128672 | 25.55% | |
| (-9, <=-11) | 112868 | 22.41% | |
| (-11, <=-14) | 77728 | 15.43% | |
| (-14, <= Min) | 19517 | 3.88% | |
| Total | 503614 | 100.00% | |

TSP-Airtel

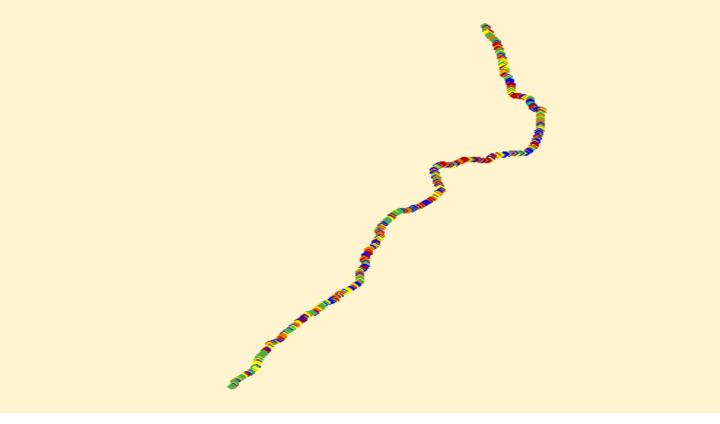
| Technology | Rx Quality % |
|------------|--------------|
| VoLTE | 76.55 |



| Overall SINR | # Samples | % PDF | Legends |
|--------------|-----------|-------|---------|
| (Min, <=0) | 359209 | 8.70 | |
| (0, <=5) | 300593 | 7.28 | |
| (5, <=10) | 523434 | 12.68 | |
| (10, <=15) | 1976179 | 47.88 | |
| (15, <=Max) | 967824 | 23.45 | |
| Total | 4127239 | 100 | |

TSP-JIO

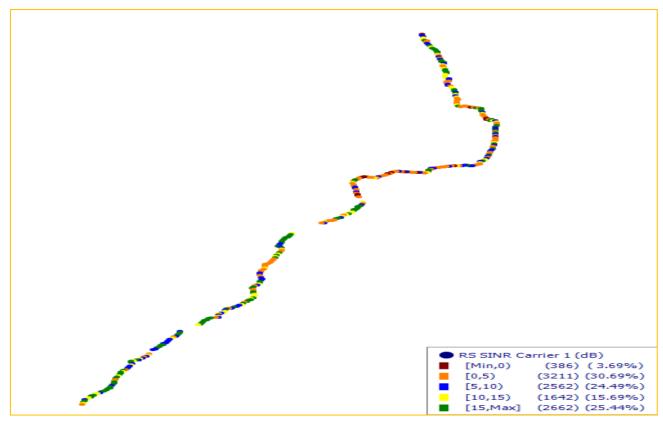
| Technology | Rx Quality % |
|------------|--------------|
| VoLTE | 84.04% |



| Overall SINR | # Samples | % PDF | Legends |
|--------------|-----------|--------|---------|
| (Min, <=0) | 3392 | 15.96% | |
| (0, <=5) | 4742 | 22.31% | |
| (5, <=10) | 4745 | 22.33% | |
| (10, <=15) | 3640 | 17.13% | |
| (15, <=Max) | 4735 | 22.28% | |
| Total | 21254 | 100% | |

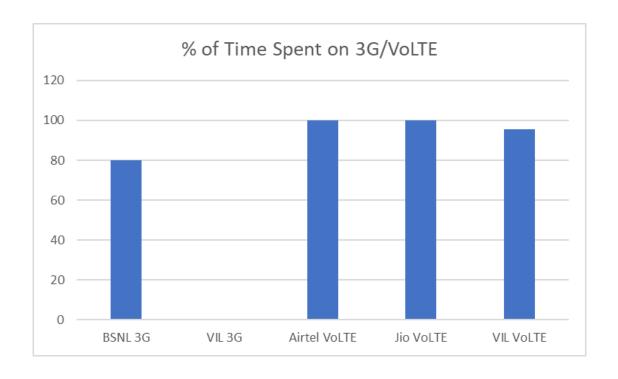
TSP-VIL

| Technology | Rx Quality % |
|------------|--------------|
| VoLTE | 96.31% |



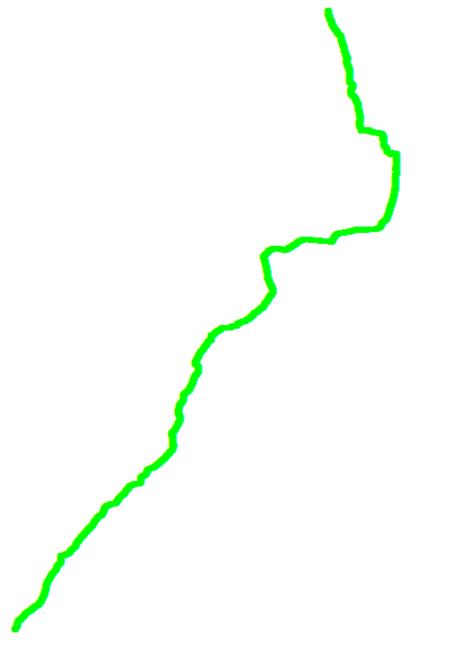
| Overall SINR | # Samples | % PDF | Legends |
|--------------|-----------|--------|---------|
| (Min, <=0) | 386 | 3.69% | |
| (0, <=5) | 3211 | 30.69% | |
| (5, <=10) | 2562 | 24.49% | |
| (10, <=15) | 1642 | 15.69% | |
| (15, <=Max) | 2662 | 25.44% | |
| Total | 10463 | 100% | |

| TSP | % of Time Spent on 3G/VoLTE |
|--------------|-----------------------------|
| BSNL 3G | 80 |
| VIL 3G | NA |
| Airtel VoLTE | 100 |
| Jio VoLTE | 100 |
| VIL VoLTE | 95.51 |



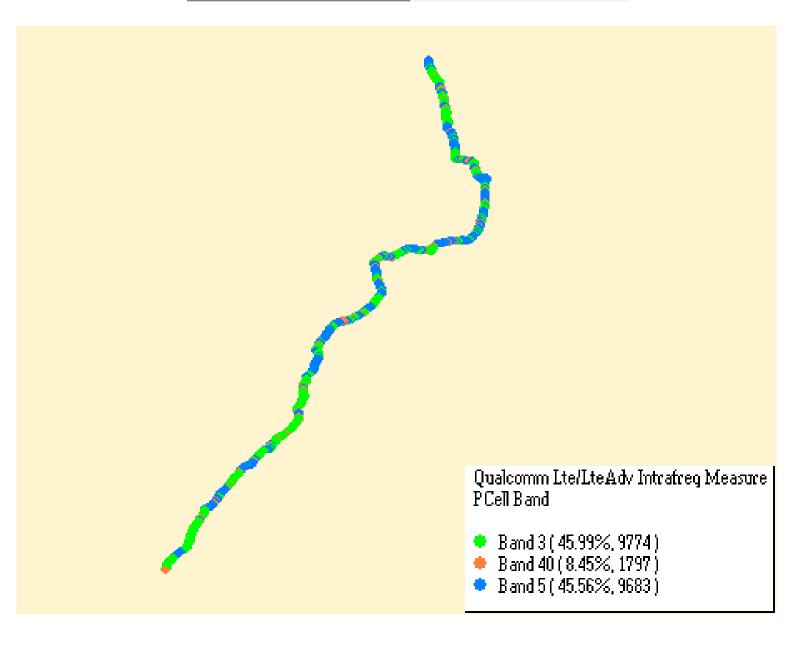
TSP-Airtel

| Technology | % of Time Spent on |
|------------|--------------------|
| 3G | |
| VoLTE | 100 |



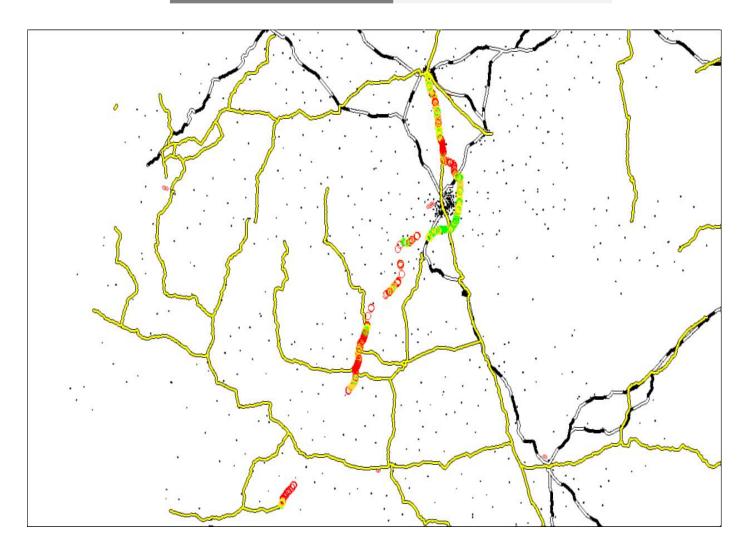
TSP-Jio

| Technology | % of Time Spent on |
|------------|--------------------|
| 3G | |
| VoLTE | 100% |



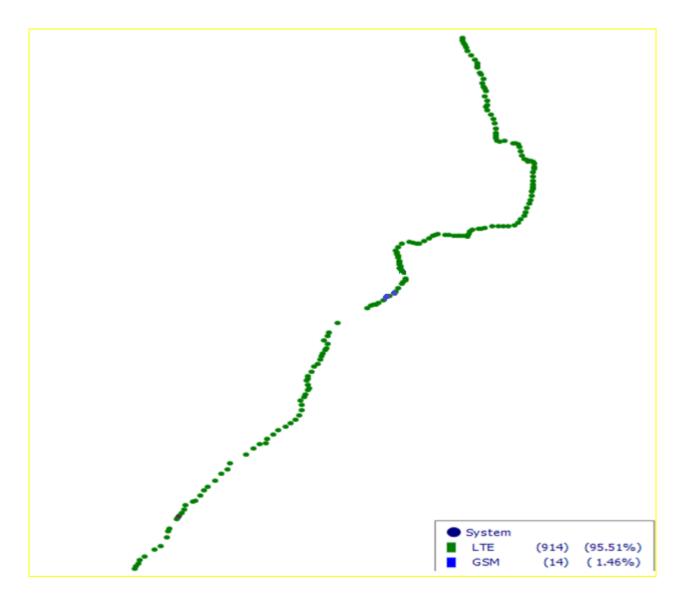
TSP-BSNL

| Technology | % of Time Spent on |
|------------|--------------------|
| 3G | 80.0 % |
| VoLTE | |



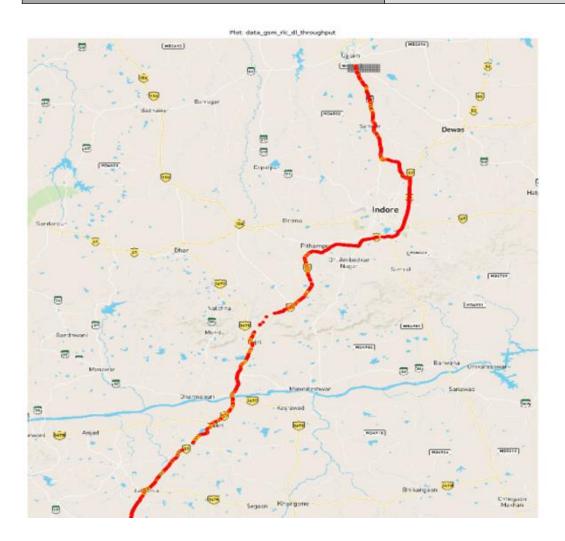
TSP- VIL

| Technology | % of Time Spent on |
|------------|--------------------|
| 3G | NA |
| VoLTE | 95.51% |



TSP-Airtel

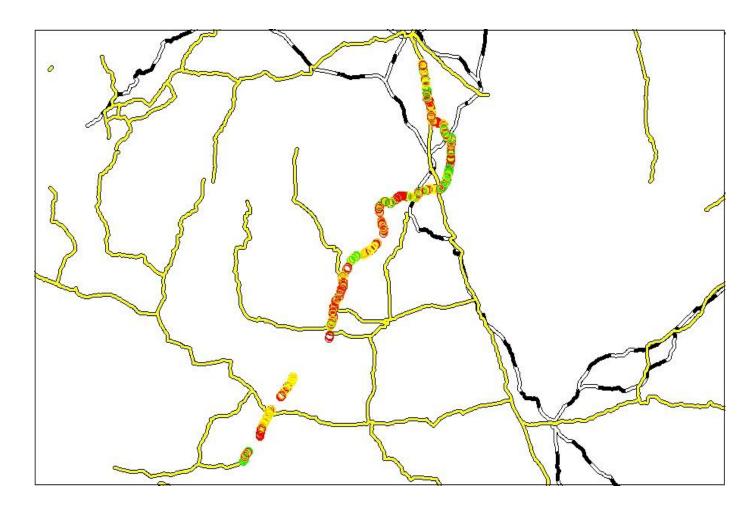
| Data KPIs - Overall | 2G | |
|----------------------------|--------|--|
| Download Throughput (Kbps) | 128.03 | |



| DL throughput | No of Sample | % | Legends |
|---------------|--------------|-------|---------|
| < 100 Kbps | 12773 | 73.44 | |
| 100-150Kbps | 1927 | 11.08 | |
| 150-200Kbps | 2095 | 12.05 | |
| >200Kbps | 597 | 3.43 | |

TSP-BSNL

| Data KPIs - Overall | 2G |
|----------------------------|-----|
| Download Throughput (Kbps) | 174 |

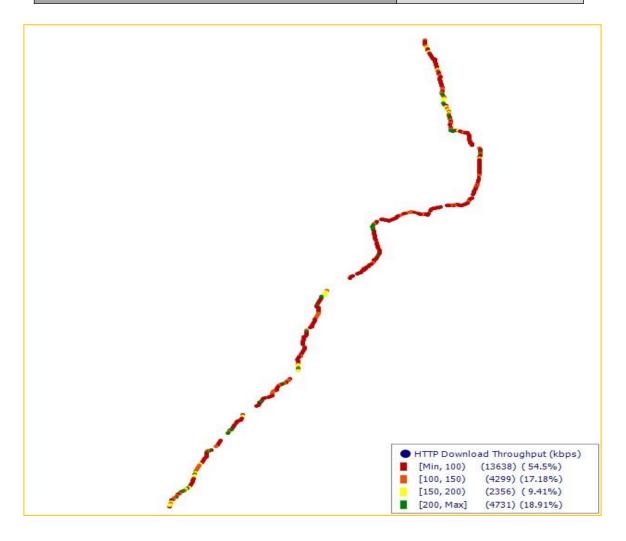


| DL throughput | No of Sample | % | Legends |
|---------------|--------------|--------|---------|
| < 100 Kbps | 765339 | 20.98% | |
| 100-150Kbps | 843470 | 23.12% | |
| 150-200Kbps | 1171298 | 32.11% | |
| >200Kbps | 867595 | 23.78% | |

TSP-VIL

Data Statistics - Dynamic data testing - ...247..... Kms

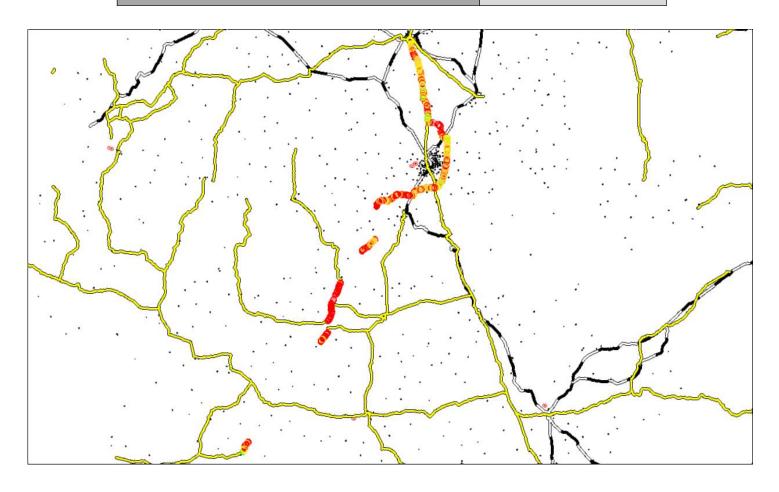
| Data KPIs - Overall | 2G |
|----------------------------|--------|
| Download Throughput (Kbps) | 104.46 |



| DL throughput | No of Sample | % | Legends |
|---------------|--------------|--------|---------|
| < 100 Kbps | 13638 | 54.5% | |
| 100-150Kbps | 4299 | 17.18% | |
| 150-200Kbps | 2356 | 9.41% | |
| >200Kbps | 4731 | 18.91% | |

TSP-BSNL

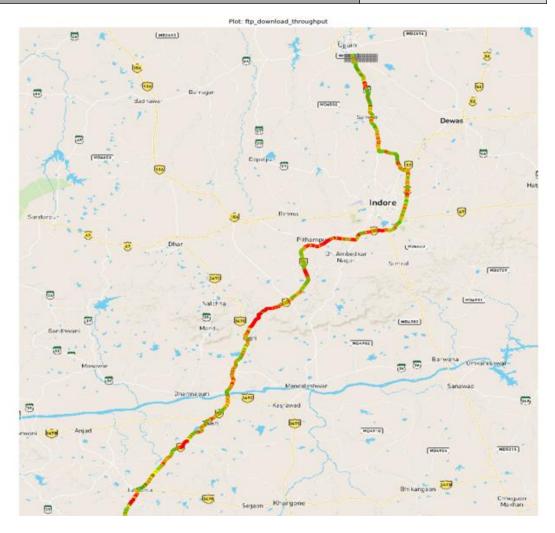
| Data KPIs - Overall | 3G |
|----------------------------|-----------|
| Download Throughput (Mbps) | 2.96 Mbps |



| DL throughput | No of Sample | % | Legends |
|---------------|--------------|--------|---------|
| < 1 Mbps | 373297 | 28.25% | |
| 1-5 Mbps | 777990 | 58.87% | |
| 5-10 Mbps | 117622 | 8.90% | |
| >10Mbps | 52524 | 3.97% | |

TSP- Airtel

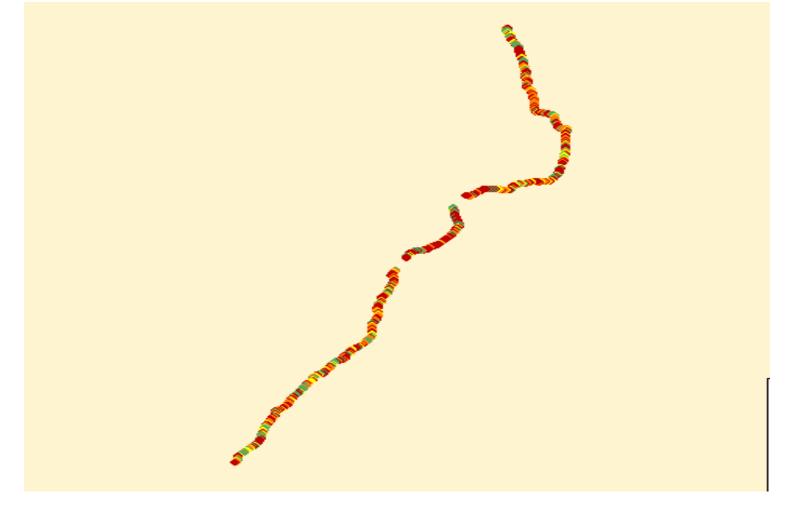
| Data KPIs - Overall | LTE |
|----------------------------|-------|
| Download Throughput (Mbps) | 11.45 |



| DL throughput | No of Sample | % | Legends |
|---------------|--------------|-------|---------|
| < 2Mbps | 6014 | 30.44 | |
| 2-5 Mbps | 5045 | 25.54 | |
| 5-10 Mbps | 5045 | 20.17 | |
| >10Mbps | 4713 | 23.86 | |

TSP-Jio

| Data KPIs - Overall | LTE |
|----------------------------|------|
| Download Throughput (Mbps) | 7.84 |

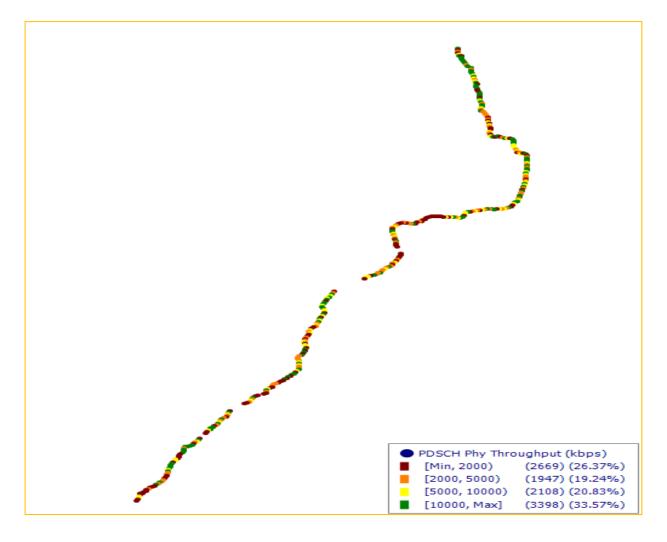


| DL throughput | No of Sample | % | Legends |
|---------------|--------------|--------|---------|
| < 2Mbps | 6987 | 37.10% | |
| 2-5 Mbps | 5243 | 27.84% | |
| 5-10 Mbps | 2630 | 13.97% | |
| >10Mbps | 3972 | 21.09% | |

TSP- VIL

Data Statistics - Dynamic data testing - ...247..... Kms

| Data KPIs - Overall | LTE |
|----------------------------|------|
| Download Throughput (Mbps) | 9.90 |



| DL throughput | No of Sample | % | Legends |
|---------------|--------------|--------|---------|
| < 2Mbps | 2669 | 26.37% | |
| 2-5 Mbps | 1947 | 19.24% | |
| 5-10 Mbps | 2108 | 20.83% | |
| >10Mbps | 3398 | 33.57% | |