

Annexure

- MNPSP generation of UPC is highly recommend for the longer run.
- MNPSP is a central and neutral entity to generate/communicate the UPC information and validate it on receiving the port request.
- During shutdown of any operator, MNPSP can generate the UPCs and minimize the dependency on the operator going out of business.
- MNPSPs should be compensated suitably for the cost incurred for the generation and delivery of UPC to the subscriber through SMS.
- Transferring the unused balance to the recipient operator will help the customer in case his current operator get suspended / shutdown.
- Transferred balance can be settled among operators on monthly basis.If Blockchain technology is adopted it will facilitate and automate the settlement process.
- KYC validation with DO to be done issuing the success response for UPC generation.
- TRAI to Create a joint operators committee to discuss mobile operators open/ongoing issue/ upcoming activations on regular interval.
- Reconnection of the disconnected number will help the customers to gain back his number and avoid his trouble/ problem in updating a new number in all platforms.
- MNPSP can host a link to which the subscribers can login and by providing basic information can get UPC information in case of their current operator is not generating it.
- Porting time should be reduced to a shortened period of X+1 where X refers to current day so that porting activity will be completed soon and customer need not wait for longer time.
- UPC structure can be a “default” a unique manner for all operators where customer of Prepaid or postpaid has no difference.
- Withdrawal of request option can be brought with DO.
- Bulk migration process can be done in case of an operator is getting shut down.