11/7/23, 11:26 AM Email

Email Saumyata Bhargava

Fwd: Comments on the Consultation Paper "Digital Inclusion in the Era of Emerging Technologies".

From: S.M.K. Chandra < ja-cadiv@trai.gov.in>

Tue, Nov 07, 2023 10:00 AM

Subject : Fwd: Comments on the Consultation Paper "Digital Inclusion in the Era of Emerging Technologies".

To: Saumyata Bhargava <Saumyata.bhargava@trai.gov.in>

From: "A.K Singh" <advisorit@trai.gov.in>
To: "S.M.K. Chandra" <ja-cadiv@trai.gov.in>
Sent: Monday, November 6, 2023 9:43:42 AM

Subject: Fwd: Comments on the Consultation Paper "Digital Inclusion in the Era of Emerging

Technologies".

From: vineybhargava63@gmail.com **To:** "A.K Singh" <advisorit@trai.gov.in>

Cc: "S.M.K. Chandra" <ja-cadiv@trai.gov.in> **Sent:** Saturday, November 4, 2023 11:14:01 PM

Subject: Comments on the Consultation Paper "Digital Inclusion in the Era of Emerging

Technologies".

Respected Sir,

May I introduce my self. I am Dr. Viney Bhargava (MBBS,MD Medicine). Currently I am posted at district Hospital Amorha, UP in the capacity of Senior Physician, a Gazetted Officer.

In regards to Consultation Paper "Digital Inclusion in the Era of Emerging Technologies" I would like to provide my suggestion on how digital literacy programs of E-Sanjeevani can be helpful.

E-Sanjeevani is a unique model in the field of telemedicine. It has the power to bridge the digital health divide through easy communication with specialized doctors using smartphones.

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It is particularly helpful for patients who are complicated cases and cannot move to hospitals for taking specialized opinions. Such patients can simply talk on phones through video calling and can discuss the diagnosis, treatment and prescriptions to be taken. Similar is the case in terminally ill patients.

Moreover, in rural and remote areas, where availability of specialized doctors is very poor, E-Sanjeevani can be extremely helpful. However in the Indian scenario it has come to our notice that in the rural areas where the general public or even the paramedical staff or some MBBS doctors are not Tech savvy. They think E-Sanjeevani is a difficult aspect and neglect its necessity.

So, it is important to introduce Digital Training to the paramedical staff like Asha workers, ANMs, pharmacist, nurses in PHCs or CHCs or Tehsil hospitals. Also such training should be reviewed regularly to keep pace with latest advancements. This will save the life of quite a large number of people in small places using E-Sanjeevani methods. Also it will help to strengthen the Ayushman services at the ground level, till the last mile of our country.

Thanking You.

Yours Faithfully, Dr. Viney Bhargava. MBBS,MD Medicine District Hospital Amorha, UP.