जन सूचना अधिकार अधि0 2005 के अर्न्तगत सूचना पाने का प्रार्थना–पत्र

सेवा में,

भारतीय दूरसंचार विनियामक प्राधिकरण/ जन सूचना अधिकारी

4th, 5th, 6th और 7th मंजिल, टॉवर-एफ,

वर्ल्ड ट्रेड सेंटर, नौरोजी नगर,

नई दिल्ली: 110029

मान्यवर,

निवेदन है कि प्रार्थी [redacted] का निवासी है, प्रार्थी को निम्नलिखित विन्दूओं पर सूचना की आवश्यकता है–

1. मोबाईल नम्बर [redacted] किस ब्यक्ति के नाम से सिम लिया गया है। उसकी तारीख एवं संलग्न डाकुमेंट सहित सहित पूर्ण विवरण देवें।
2. मोबाईल नम्बर [redacted] किस ब्यक्ति के नाम से सिम लिया गया है। उसकी तारीख व सिम डीलर का नाम एवं संलग्न डाकुमेंट सहित पूर्ण विवरण देवें।

अतः श्रीमान् जी से निवेदन है कि प्रार्थी द्वारा मॉगे गए 2 विन्दूओं की सूचना जन सूचना अधिकार अधि0 2005 के तहत समयबद्ध तरिके से देने की कृपा करें।

दिनांकः 2025

प्रार्थी

[redacted]

संलग्नक– प्रार्थना पत्र के साथ रु0. 10.00 का

भा0पो0आ0 मूलप्रति।

भारतीय दूरसंचार विनियामक प्राधिकरण
टॉवर-एफ, एनबीसीसी वर्ल्ड ट्रेड सेंटर,नौरोजी नगर, नई दिल्ली-29
पंजीकरण सं. 735
02 MAY 2025
ई आफिस सं.

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

फ. संख्या: RT-2/6/(38)/2025-आरटीआई दिनांक: 09-05-2025

सेवा में [redacted].

विषय: सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत सूचना की आपूर्ति।

महोदय,

कृपया अपने दिनांक रहित आरटीआई आवेदन पत्र का अवलोकन करें जोकि भादुविप्रा में दिनांक 02/05/2025 (डायरी संख्या 735) को प्राप्त हुआ है। आपने अपने आरटीआई पत्र में सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत **(मोबाइल नम्बर किसके नाम पर है)** से संबन्धित मामलों के सम्बंध में जानकारी मांगी है जो भारतीय दूरसंचार विनियामक प्राधिकरण (ट्राई) में उपलब्ध नहीं है तथा संबंधित जानकारी दूरसंचार विभाग (DoT) में उपलब्ध हो सकती है ।

2. चूंकि, आपके उपरोक्त आरटीआई आवेदन पत्र में यह देखा गया है कि आपने आरटीआई-शुल्क रू0 10/- का भा0पो0ओ0 का उल्लेख किया है, जो आरटीआई आवेदन के साथ प्राप्त नही हुआ है, इसलिए उपरोक्त आवेदन को अस्वीकार किया जाता है। अत: भादुविप्रा आपके उपरोक्त आवेदन को संबंधित विभाग को अग्रेषित करने में असमर्थ है।

3. अत: आपको सूचित किया जाता है कि आप अपेक्षित सूचना प्राप्त करने हेतु उचित आरटीआई-शुल्क के साथ उपरोक्त जानकारी प्राप्त करने के लिए अपना नया आरटीआई आवेदन-पत्र सीधे दूरसंचार विभाग (DoT) को भेजें।

आपका विश्वासी,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 09-05-2025
11:57:25

(एस. के. दत्ता)
केंद्रीय जन सूचना अधिकारी

सेवा में,
श्रीमान निदेशक
ट्राई नई दिल्ली

भारतीय दूरसंचार विनियामक प्राधिकरण
टॉवर-एफ, एनबीसीसी प्लॉट टेड सेंटर, बीरोजी नगर, नई दिल्ली-29
पंजीकरण सं. 744
02 MAY 2025
ई आफिस सं.

विषय: मोबाईल नम्बर बंद होने के संबंध में ([redacted]

महोदय,

मेरा नाम [redacted] है और मेरा मोबाईल नं० [redacted] था जो की मार्च 2022 मे बन्द कर दिया गया था सरकार द्वारा। मैंने उसे मोबाई नं० को चालु करने का पूर्ण प्रयास किया परन्तु वह नंबर चालु ना हो सका मुझे यह सुचना दि गयी कि भारत में ऐसे और 5000 नं० बन्द कर दिये गये है और वह दुबारा शुरू नही होंगे। लेकिन मेरा नं० [redacted] दुबारा शुरू हुआ और वह नं० किसी और को दे दिया गया। अब मुझे मेरा मोबइल नं० [redacted] मुझे चाहिऐ वह नं० मुझे कैसे मिलेगा। सुचना के अधिकार के रूप मे आप यह बताऐ क्योकी मुझे उस मोबईल नं० की अत्यन्त आवश्यकता है।

धन्यवाद

[redacted]

[redacted]

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

फ. संख्या: RT-2/6/(39)/2025-आरटीआई दिनांक: 09-05-2025

सेवा में,

[redacted]

विषय: सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत सूचना की आपूर्ति।

महोदय,

कृपया अपने दिनांक रहित आरटीआई आवेदन पत्र का अवलोकन करें जोकि भादुविप्रा में (डायरी संख्या 744), दिनांक 02/05/2025 को प्राप्त हुआ है। आपने अपने आरटीआई आवेदन पत्र में सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत **मोबाईल नम्बर के बन्द** होनें के सम्बंध में जानकारी मांगी है।

2. अतः इस संदर्भ में आपको सूचित किया जाता है कि आपके उपरोक्त आरटीआई आवेदन में मांगी गई जानकारी भादुविप्रा में उपलब्ध नहीं है तथा संबन्धित जानकारी दूरसंचार विभाग (DoT) में उपलब्ध हो सकती है। इसलिए आपके उपरोक्त आरटीआई आवेदन को आरटीआई अधिनियम 2005 की धारा 6 (3) (ii) के तहत **DOT** को हस्तांतरित किया जा रहा है ताकि आपके द्वारा मांगी गयी सूचना सीधे आपको प्राप्त हो सके।

भवदीय,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 09-05-2025 13:03:41

(एस. के. दत्ता)
केंद्रीय जन सूचना अधिकारी

प्रतिलिपि: -

उप सचिव (समन्वय) और नोडल अधिकारी (आरटीआई), दूरसंचार विभाग, संचार और आईटी मंत्रालय, संचार भवन, नंबर 20, अशोका रोड, नई दिल्ली – 110001.	उपरोक्त RTI की मूल प्रतिलिपि पत्र के साथ आपको, संबन्धित सूचना सीधे प्रार्थी को उपलब्ध कराने हेतु प्रस्तुत है।

03.04.2025

From

[redacted]



To
Mr. S. K. Dutta,
Joint Advisor (Coord.) & CPIO (RTI),
Telecom Regulatory Authority of India (TRAI),
Tower-F, 4th to 7th Floor,
World Trade Centre,
Nauroji Nagar,
New Delhi - 110 029

Sir,

Sub: Enhancement in the tariff of telecommunication services – permitted by the TRAI in July 2024 – information – requested.

Ref: Press Note (or Notification) published by the Ministry of Communications and posted in the website by the PIB on 05.07.2024 at 11.30 pm.

I invite your kind attention to the reference cited **copy** of which is **enclosed** for ready reference. I submit that, in our country, presently, the mobile services are being delivered by three private sector licensees and one public sector licensee. As per the Provisions of TRAI Act 1997, Telecom Regulatory Authority of India (TRAI) is the independent regulator for telecommunication services which regulates the rates of telecommunication services in the country. One of the licencing conditions is that *"The Licensee **will charge the tariffs** for the Service **as per the Tariff orders/ regulations/directions/decisions** issued by TRAI from time to time"*. Any change in the tariff of mobile services is notified by TSPs to the TRAI, which monitors, that such changes are **within the prescribed regulatory framework**.

2. The **three** Private Sector Licencees, the Reliance JiO, the Bharthi Airtel and Vodafone had increased the tariff in the month of July 2024, with some hikes reaching up to 25%. The Press Note published by the PIB mentioned in the reference cited, reveals that the TRAI had examined the stand of the aforesaid three private sector licencees and permitted such enhancement, because the TSPs can charge the tariffs only as per the Tariff orders/decisions issued by the TRAI from time to time. Newspaper reports revealed that these three private "operators cited rising business costs and the need to combat inflation as reasons for the tariff increases".

3. The PIB Press Note reveals that the TRAI has examined the plea of the three private players and satisfied itself about permitting those three players to increase the tariff. Because, the notification reveals that the TRAI is also justifying that enhancement stating that "while protecting the interests of subscribers , for orderly growth of the telecommunication sector, which include investments in the latest technologies like 5G, 6G, IoT/ M2M for Industry 4.0 etc., **the financial viability of the sector is important.**" The TRAI goes even further and states, in justification of that enhancement, **(1)** that it was done only "after more than 2 years", **(2)** that in the "last 2 years, some of the TSPs have invested heavily in rolling out the 5G services across the country" and **(3)** that "this has resulted into a significant increase in median mobile speed to the level of 100 Mbps and jump in the India's international rank from 111, in October 2022, to 15 today."

4. All these declarations of the TRAI in the aforesaid Press Note give the public reason to believe that the authorities of the TRAI had examined **in depth** the Trading Account, the Profit & Loss Account and the Balance Sheets of all the three private TSPs for the previous two financial years of 2022-23 and 2023-24 and satisfied themselves about the need for enhancement of tariff and that it was only after that satisfaction that the authorities of the TRAI had concurred with the private TSPs to charge more from the people.

5. I believe that the authorities of the TRAI would have been discharging their work in accordance with the spirit behind Articles 39 (b) and 39 (c) of the Constitution of India, which say that "the State **shall**, in particular, direct its policy towards securing .....that the **ownership and control of the material resources** of the community are so distributed as best to sub serve the common good..... (and)..... that the operation of the economic system does not result in the **concentration of wealth and means of production** to the common detriment".

6. **I, therefore, request you to kindly provide me with the following information under Sec.6 of the Right to Information Act, 2005:**

a) Kindly furnish me with the **copy of the file-notings** in the concerned file of the TRAI, containing the complete examination of the plea of Reliance JIO, the Bharthi Airtel and Vodafone by the Dealing Assistant, Superintendent and other officers of the middle level and the decision taken by the competent authority who satisfied himself that such changes were **within the prescribed regulatory framework**.

b) Kindly provide me with the information, as per your office filenoting, about the loss incurred by the three private TSPs during the years 2022-23 and 2023-24 because of the then existing tariff, which necessitated them to charge more from the public;

c) Kindly provide me with the information about the quantum of donation made to all the political parties through Electoral Bonds during the years 2022-23 and 2023-24, by each of the three TSPs, Reliance JIO, Bharthi Airtel and Vodafone, in spite of all of them incurring losses, because of the then existing tariff *(Quantum of donation made to political parties by*

Corporates is not a confidential information as per any law. I am not requesting for political party-wise break up but only the total amount paid by the three TSPs separately in respect of each.);

d) If those three TSPs had not been incurring losses, kindly provide information about the quantum of profit made by the those three TSPs during the years 2022-23 and 2023-24 and the need for increasing the tariff in spite of having made profit with the earlier tariff itself;

e) If the stand of the TRAI is that it was not necessary for it to do any such critical and meaningful examination of the accounts of the said three private TSPs,

i. kindly supply the copies of the applications (or proposals or communications) received from those three TSPs seeking permission of the TRAI for increasing the tariff or just informing the TRAI about their unilateral decision to increase the tariff;

ii. kindly supply me with the **list** of the documents which had, actually, been examined by the TRAI before it came to a definite conclusion that the said private TSPs had during "last 2 years.....invested heavily in rolling out the 5G services across the country";

g) If the TRAI takes the stand that the private sector TSPs are not required to obtain its prior permission to increase the tariff but only to inform the TRAI (because of the alleged presumption that the tariff was decided only by the market forces and not cartels), **kindly supply me with the copy of the filenoting in which the need for the TRAI to issue the Press Note mentioned above, was discussed and decision taken**, so that I could ascertain the purpose of public justification made out by the TRAI, to support the three TSPs to increase the tariff.

7. I send herewith Indian Postal Order for Rs. 10 (Rupees ten only) towards the fee payable under the RTI Act, 2005. The IPO has been drawn in favour of the Accounts Officer, TRAI payable at New Delhi. I undertake to pay the cost of photocopying the documents that would be supplied to me, on being informed by you.

Yours faithfully,

Encl: IPO No. 50F 084280 dated 03.04.2025 .

[redacted]

Ministry of Communications (Department of Telecom) responds to misleading claims regarding recent mobile services tariff increase

With three private sector players and one public sector player, the current mobile services market operates through the market forces of demand and supply

Focus is to protect the interests of subscribers, enable orderly growth with investment in the latest technologies and ensure financial viability

Posted On: 05 JUL 2024 11:30PM by PIB Delhi

1. As per the Provisions of TRAI Act 1997, Telecom Regulatory Authority of India (TRAI), an independent regulator for telecommunication services, regulates the rates of telecommunication services in the country. Since last two decades, the rates of mobile services has been kept under forbearance by TRAI. The policies of the Government and regulatory framework notified by TRAI has resulted into one of the lowest cost for subscribers of mobile services in India. For minimum mobile , voice and data basket consisting of 140 min + 70 SMS + 2GB, comparison of mobile services pricing, as published by International Telecommunication Union (ITU) (2023) in some of the neighboring and advanced countries is given below:

Economy	Measure Names	Measure Values
India and neighbouring countries		
China	USD	8.84
Afghanistan	USD	4.77

Bhutan	USD	4.62
Bangladesh	USD	3.24
Nepal (Republic of)	USD	2.75
India*	USD	1.89
Pakistan	USD	1.39

Other Countries

USA	USD	49
Australia	USD	20.1
South Africa	USD	15.8
UK	USD	12.5
Russian Federation	USD	6.55
Brazil	USD	6.06
Indonesia	USD	3.29
Egypt	USD	2.55

*Note: *In case of India, at an average price of 1.89 USD per month, practically unlimited voice and 18GB per month is available to mobile subscribers.*

2. The license conditions relating to tariff for mobile services is reproduced below:

"The Licensee will charge the tariffs for the Service as per the Tariff orders/ regulations/ directions/decisions issued by TRAI form time to time. The licensee shall also fulfill requirements regarding publication of tariffs, notifications and provision of information as directed by TRAI through its orders/ regulations/ directions issued from time to time as per the provisions of TRAI Act, 1997 as amended from time to time".

3. In India, presently, the mobile services are being delivered by three private sector licensees and one public sector licensee. From the competition point of view, this is an optimal market structure for mobile services.

4. The rates of telecommunication services are decided by market forces, within the regulatory framework notified by the independent regulator ie. TRAI. The Government does not intervene in the free market decisions as the functionality is under the domain of TRAI and tariffs are under forbearance. Any change in the tariff of mobile services is notified by TSPs to the TRAI, which monitors, that such changes are within the prescribed regulatory framework. It is pertinent to mention here that the TSPs have increased the prices of mobile services after more than 2 years. In last 2 years, some of the TSPs have invested heavily in rolling out the 5G services across the country. This has resulted into a significant increase in median mobile speed to the level of 100 Mbps and jump in the India's international rank from 111, in October 2022, to 15 today.

5. While protecting the interests of subscribers , for orderly growth of the telecommunication sector, which include investments in the latest technologies like 5G, 6G, IoT/ M2M for Industry 4.0 etc., the financial viability of the sector is important.

6. Before last 10 years, the telecommunication sector was mired in controversies, lack of transparency and therefore, growth of mobile services was stagnant. During the last 10 years, due to progressive policies of the Government, the rates of telecommunication services be it voice or data, have fallen exponentially. The Government has been a beneficiary of a large amount of non tax revenue from spectrum auction which has been fully transparent and efficient.

***

KSY/DK

(Release ID: 2031169) Visitor Counter : 3156

Read this release in: Urdu , Marathi , Hindi , Hindi_MP , Tamil

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/6/(32)/2025-RTI Dated: 05-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your offline RTI application dated 03.04.2025 (Dy. No. 342) received in TRAI on dated 07.04.2025, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
Point a to g & e(ii).	The information sought not available in TRAI. However, the desired information may be available with DoT. Hence, in terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred offline to DoT for providing the related information, if any, directly to you.
Point e(i)	As per the existing regulatory framework, tariff including rates and related conditions is under forbearance except for national roaming, rural fixed line services and leased circuits, MNP and USSD. Private telecom service providers have introduced tariff plans wherein the terms and conditions include the condition of recharge with a certain amount at stipulated period to continue to avail uninterrupted services and benefits of the tariff plans. Failure to comply with the prescribed mandatory recharge will result in stoppage of service in a phased manner. Service providers have the flexibility to decide various tariff components like the rates for different types of calls, SMS, data offers etc. with multiple combinations including recharge value and validity for different services areas of their operation. Tariffs are offered by service providers taking into account several factors including input costs, level of competition and other commercial considerations. As per the provisions of sub-clause (1) of clause 2 of the Telecommunication Tariff Order (TTO), 1999, which, inter alia, mandates that the service provider shall report to the Authority any new tariff for telecom services or any change under within seven working days from the date of implementation and record of the Authority. The referred Direction is available in public domain on TRAI website at Link Telecom Regulatory Authority of India.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 05-05-2025
15:48:17

(S. K. Dutta)
Central Public Information Officer

Copy to: -

Deputy Secretary (Coordination) and Nodal Officer (RTI), Department of Telecommunications (AS-II Section), Ministry of Communications and IT, Sanchar Bhawan, No. 20, Ashoka Road, New Delhi –110001.	The original RTI application is enclosed herewith for providing the related information directly to the applicant please.

(1)

आवेदन-पत्र :-
(सूचना का अधिकार अधिनियम 2005 की धारा (6)(1) के अंतर्गत)

सेवा में,

भारतीय दूरसंचार विनियामक प्राधिकरण
टॉवर-एफ, एनबीसीसी प्लॉट टेड सेंटर, नौरोजी नगर, नई दिल्ली-29
पंजीकरण सं. 192
06 MAY 2025
ई आफिस सं.

प्रीमान केन्द्रीय लोक सूचना अधिकारी महोदय,
सतर्कता अनुभाग अधिकारी,
भारतीय दूर संचार विनियामक प्राधिकरण (TRAI)
महानगर दूर संचार भवन,
जवाहर लाल नेहरू मार्ग, नई दिल्ली (110002)

विषय :- इस प्रार्थना-पत्र के उपबिन्दु क्रमांक: 2-i, 2-ii, 2-iii द्वारा चाही गई सूचनाएँ एवं वांछित तीन प्रमाणित प्रतिलिपियाँ यथाशीघ्र उपलब्ध करवाने बाबत।

महोदय!

(1) उक्त विषयांतर्गत निवेदन है कि :-
बिंदु क्र. आपका ध्यान, पैनासोनिक मोबाइल कम्पनी द्वारा निर्मित एवं विक्रीत एक मोबाइल हैंडसेट की तरफ विशेष रूप से आकर्षित चाहा गया है जिस [redacted] नं. P55 NOVO, रंग-काला [redacted] है। जिसमें सिम कार्ड रखने के दो स्लॉट तथा मेमोरी कार्ड रखने का एक स्लॉट है।

बिंदु क्र. (2) उक्त बिन्दु क्र. (1) में उल्लेखित मोबाइल सेट के वास्तविक क्रेता/ग्राहक के नाम-पते आदि की खोज के उद्देश्य से निम्नांकित उपबिन्दु क्र. 2-i, 2-ii एवं 2-iii द्वारा चाही गई पूर्ण स्पष्ट सूचनाएँ एवं पठनीय तीन प्रमाणित प्रतिलिपियों को यथाशीघ्र उपलब्ध करवाने की कृपा करें।

उपबिन्दु क्र. (2-i) :- उक्त बिन्दु (1) में दर्शित पहचानवाले पैनासोनिक मोबाइल फोन को, पैनासोनिक मोबा. कं. द्वारा, जिसनाम के थोक विक्रेता को, जिस बिल नं. व दिनांक द्वारा, जितने विक्रय मूल्य से बेचा गया था, वह जानकारी प्रदान करावें।

साथ ही पैनासोनिक मो. फोन कं. द्वारा उक्त मोबाइल को, थोक विक्रेता विशेष को बेचेजाने के पूर्ण विवरणवाले बिल की एक पठनीय प्रमाणित प्रतिलिपि भी अवश्य उपलब्ध करावें।

P.T.O.

(2-ii)

उपबिन्दु क्र.(2-ii) :- उक्त बिन्दु ① में दर्शित पहचान वाले पैनासॉनिक मोबा. फोन को, जिस थोक विक्रेता द्वारा, जिस खुदरा (रिटेलर) विक्रेता को, जिस बिल नं. व दिनांक द्वारा, जितने विक्रय मूल्य पर बेचा गया था, उसकी स्पष्ट जानकारी प्रदान करावें।

साथ ही उक्त मोबा. फोन को, उस थोक विक्रेता द्वारा, किसी खुदरा विक्रेता विशेष को, विक्रय किए जाने के पूर्ण विवरण वाले बिल की एक पठनीय प्रमाणित प्रतिलिपि भी अवश्य उपलब्ध करवाने की कृपा करावें।

उपबिन्दु क्र.(2-iii) :- उक्त बिन्दु क्र. ① में दर्शित पहचान वाले पैनासॉनिक मोबा. फोन को, जिस खुदरा विक्रेता द्वारा, जिस नाम-पते वाले क्रेता-ग्राहक को, जिस बिल नं. व दिनांक द्वारा, जितने विक्रय मूल्य पर बेचा गया था, उसकी पूर्ण जानकारी प्रदान करावें।

साथ ही उक्त मोबा. फोन को, खुदरा विक्रेता द्वारा, जिस ग्राहक व्यक्ति विशेष को विक्रय किया गया था, उसके पूर्ण विवरण वाले बिल की एक पठनीय प्रमाणित प्रतिलिपि अवश्य उपलब्ध करावें।

धन्यवाद।

दिनांक:- / /2025

भवदीय

[redacted]

• हस्ता॰-
• नाम -
• सूचनाएँ चाहने का पता :-

3 MAY 2025

संलग्न :- ① RTI के तहत आवेदन शुल्क ₹ 10/- का मूल ~~D.D. NO.-62F 456870 दि. 19/04/24~~

② RTI के तहत प्रमाणित प्रतिलिपि शुल्क ₹ 10/- का मूल ~~D.D. NO.-62F 456871 दि. 19/04/24~~

प्रतिलिपि :- प्रार्थी।

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

फ. संख्या: RT-2/6/(40)/2025-आरटीआई दिनांक: 14-05-2025

सेवा में [redacted]

विषय: सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत सूचना की आपूर्ति।

महोदय,

कृपया दिनांक 03/05/2025 के अपने आरटीआई आवेदन पत्र का अवलोकन करें जोकि भादुविप्रा में दिनांक 06/05/2025 (डायरी संख्या 792), को प्राप्त हुआ है। आपने अपने आरटीआई आवेदन पत्र में सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत **पैनासोनिक मोबाइल फोन कंपनी द्वारा थोक विक्रेता को बेचे गए फोन के बिलों का विवरण,** से संबन्धित मामलों के सम्बंध में जानकारी मांगी है।

2 . अतः इस संदर्भ में आपको सूचित किया जाता है कि आपके उपरोक्त आरटीआई आवेदन में मांगी गई जानकारी भादुविप्रा में उपलब्ध नहीं है तथा संबन्धित जानकारी दूरसंचार विभाग (DoT) में उपलब्ध हो सकती है। इसलिए आपके उपरोक्त आरटीआई आवेदन को आरटीआई अधिनियम 2005 की धारा 6 (3) (ii) के तहत **DOT** को हस्तांतरित किया जा रहा है ताकि आपके द्वारा मांगी गयी सूचना सीधे आपको प्राप्त हो सके।

भवदीय,

Digitally signed by
P JANAKI
Date: 14-05-2025
11:15:09

(पी. जानकी)
केंद्रीय जन सूचना अधिकारी- लिंक अधिकारी

प्रतिलिपि: -

उप सचिव (समन्वय) और नोडल अधिकारी (आरटीआई), दूरसंचार विभाग, संचार और आईटी मंत्रालय, संचार भवन, नंबर 20, अशोका रोड, नई दिल्ली – 110001.	उपरोक्त RTI की मूल प्रतिलिपि पत्र के साथ आपको, संबन्धित सूचना सीधे प्रार्थी को उपलब्ध कराने हेतु प्रस्तुत है।

RTI Act – 2005

From

[redacted]

Date

9.4.2025

भारतीय दूरसंचार विनियामक प्राधिकरण
452
15 APR 2025
ई आफिस सं.

To

The information officer,
Head office
Telecom Regulatory Authority of India,
4th, 5th,6th,& 7th,Floor ,Tower
world Trade centre, Nauroji Nagar,
New Delhi – 110029

Dear Sir

I have sent a letter which one is received by you on 03/02/2025 I want to know the following letter status. kindly tell me

Thanking You Sir

your Faith Fally

[redacted]

Enclo

1. Rs.10 postal order no 42 F 565813
2. Letter copy
3. Aadhar card xerox
4. Acknowlegement card

FROM

[redacted]

TO

HEAD OFFICE

Telecom Regulatory Authority of India

4th, 5th, 6th & 7th Floor, Tower-F,

World Trade Centre, Nauroji Nagar,

New Delhi: 110029

RESPECTED SIR,

I am [redacted] District, for the past 70 years and have been doing cable business since 1999 till date by obtaining a license in my wife's name from the **Post Office in license no. 734**. Actually, one Selvarajan S/o Deivasigamani who worked for me at my cable office situated at Valajanagaram village Ariyalur District obtained a fake license in order to defraud me in my cable area in 2020. In this regard, I have submitted a request to the postal department stating the above-said aspects and they found out that the license is fake and asked the above-said Selvarajan to submit any favouring documents within two days related to the license obtained. Even the postal department sent a final notice on 13.01.2025 stating that **license no.749** would be cancelled in case not responding to the notice sent to him. Whereas instead of replying to the postal department by submitting the necessary documents to prove that he is bonafide, the above-said Selvarajan has filed a case before the Ariyalur Munsif Court in OS NO:- 9/25 on 23.01.2025 to issue a stay as not to cancel his license. Therefore, it is requested that the registration department not to issue any license to D. Selvarajan (license no.749) or in any

other name in the following areas/towns i. Venkata Krishnapuram ii. Valajanagaram iii. Kurichi Natham iv. pallakrishnapuram 5. Krishnapuram 6. Rengasamuthiram. 7. Kattupiringam until the disposal of the case at Ariyalur Munsif court.

Thanking you,

Yours faithfully

[redacted]

Documents attached: -

1. Copy of the notice issued by the postal authority to Selvarajan.
2. Case status report in OS NO:- 09/2025

Copy to: -

i. The ministry of information and brodcasting

ii. The MD Arasu cable Tv, Chennai.

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/6/(37)/2025-RTI Dated: 08-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your offline RTI application dated 09.04.2025 (Dy. No. 452) received in TRAI on 15.04.2025, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1.	The licensing related issues do not pertain to TRAI and falls under the ambit of MIB, hence the letter in question has forwarded to Ministry of Information & Broadcasting (MIB) for necessary action at their end. A copy of the letter written to MIB attached herewith for information. Therefore, in terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application in original being transferred offline to MIB for providing the related information, if any, directly to you.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 08-05-2025 12:53:56

(S. K. Dutta)
Central Public Information Officer

Copy to: -

The Under Secretary/CPIO Ministry of Information and Broadcasting 'A' Wing, Shastri Bhawan, New Delhi.	The copy of the above RTI application dated 09.05.2025 & TRAI letter dt. 05.05.2025 are enclosed herewith to provide the relevant information, if any, directly to the applicant.

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India

वर्ल्ड ट्रेड सेंटर, टावर-एफ, नौरोजी नगर, नई दिल्ली-110029
World Trade Centre, Tower-F, Nauroji Nagar New Delhi - 110029

No.: No. CC-5/4/(1)/2025-B&CS(2) Dated: 05.5.2025

To
The Under Secretary (DAS)
Ministry of Information & Broadcasting
Shashtri Bhawan
New Delhi

Subject: - Representation of Shri [redacted] regarding fake licence issued in his cable business area

Sir,

Please find attached attached herewith a letter dated 26.2.2025 from [redacted] regarding fake licence issued in his cable business area.

2. Since the issue raised by Shri Dhanapal in the letter pertains to registration of MSOs/LCOs, which falls within the domain of MIB, the letter is forwarded herewith for necessary action at your end.

Encls: As above

(Lt. Col. Abhishek Kumar Singh)
Joint Advisor (B&CS-II)

Copy to: [redacted]

FROM

[redacted]

26.2.2025
Ariyalur

TO

भारतीय दूरसंचार विनियामक प्राधिकरण
प्राप्तांक सं. 39159-
03 MAR 2025
ई ऑफिस सं.

HEAD OFFICE
Telecom Regulatory Authority of India
4th, 5th, 6th & 7th Floor, Tower-F,
World Trade Centre, Nauroji Nagar,
New Delhi: 110029

RESPECTED SIR,

I am [redacted] District, for the past 70 years and have been doing cable business since 1999 till date by obtaining a license in my wife's name from the **Post Office in license no. 734.** Actually, one [redacted] who worked for me at my cable office situated at [redacted] obtained a fake license in order to defraud me in my cable area in 2020. In this regard, I have submitted a request to the postal department stating the above-said aspects and they found out that the license is fake and asked the above-said Selvarajan to submit any favouring documents within two days related to the license obtained. Even the postal department sent a final notice on 13.01.2025 stating that **license no.749** would be cancelled in case not responding to the notice sent to him. Whereas instead of replying to the postal department by submitting the necessary documents to prove that he is bonafide, the above-said Selvarajan has filed a case before the Ariyalur Munsif Court in OS NO:- 9/25 on 23.01.2025 to issue a stay as not to cancel his license. Therefore, it is requested that the registration department not to issue any license to D. Selvarajan (license no.749) or in any

other name in the following areas/towns i. [redacted]

Munsif court.

Thanking you, [redacted]

Documents attached: -

1. Copy of the notice issued by the postal authority to Selvarajan.
2. Case status report in OS NO:- 09/2025

Copy to: -

i. The ministry of information and brodcasting

ii. The MD Arasu cable Tv, Chennai.

DEPARTMENT OF POSTS, INDIA

To:-
Shri. D. Selvarajan,
Holder of Cable TV license no. 749,
Middle street, Valajanagaram,
Ariyalur-621704.

Sub :- Misrepresentation of information during registration of your Cable tv network-reg
Ref:- Your letter dt 13.01.2025

Please refer to your letter cited above. In that letter you have stated that "Smt. D. Nalina residing at Ariyalur town had operated her Cable TV company in your residential address No. 1/92, middle street, valajanagaram for the period from 2000 to 2017 and later she shifted her Cable TV company to another place during May 2017".

You have obtained your first cable TV license no. 626 from this office on 06.02.2018 for the period from 20.12.2017 to 19.12.2018. To verify the genuineness of your cable TV company, please submit the following documents to this office within two days of receipt of this letter.

1. Name of the cable TV distributor/ MSO you have registered with and its relevant documents to prove it.
2. Name your LCO number or operator ID and its relevant documents to prove it.
3. Tax invoice cum notice for the periods from 2017 to 2024 of your Cable TV company namely Star Cable Network.

If you have failed to submit the above said documents within the time period mentioned above, your current cable TV license no. 749 will be cancelled.

Postmaster
Lalgudi HO-621601

Copy To:-
1) The SSPOs, Trichy Division, Trichy-620001.- for favour of information please.
2) Smt. D. Nalina, No.21, 3rd cross street, Rajaji Nagar-621713

Postmaster
Lalgudi HO-621601

Dated: 09.04.2025

To,



Public Information Officer (PIO),
The Telecom Regulatory Authority of India (TRAI),
4th, 5th, 6th & 7th Floor, Tower-F,
World Trade Centre, Nauroji Nagar,
New Delhi - 110029

SUBJECT: REQUEST FOR INFORMATION UNDER RTI ACT, 2005:

Respected Sir/Madam,

I request the following information under the Right to Information (RTI) Act, 2005:

1. What are the rules/regulations/guidelines/laws which govern the change of ownership of a postpaid mobile number?
2. Is the consent of the original registered owner of a postpaid mobile number required for transferring the ownership of the said number to another individual?
3. What is the liability of an individual who transfers the ownership of a postpaid mobile number to his/her name without obtaining the consent of the original owner?
4. What documents are required for change of ownership of a postpaid mobile number with a new porter (e.g. if postpaid mobile number is ported from Airtel to Vodafone, then what all documents are required by Vodafone to change ownership of the postpaid mobile number that has been ported into its network)?
5. What is the liability of a telecom service provider that permits the transfer of ownership of a postpaid mobile number without the consent of the

[redacted]

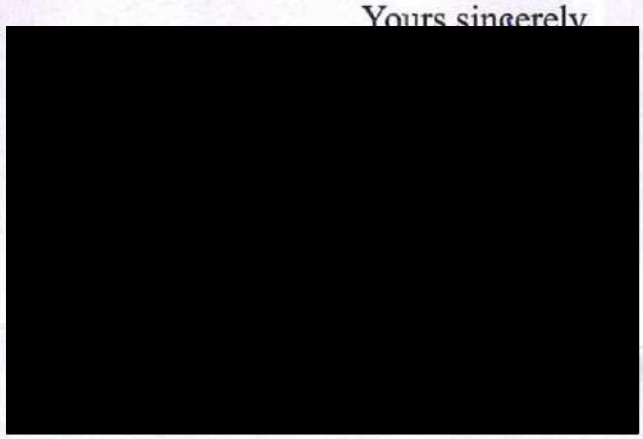
original owner, on the basis of forged or falsified documents submitted to the said operator?

6. What is the timeline for which a telecom operator will retain the custody of the documents when the ownership of a postpaid mobile number has been transferred based on such documents?
7. Whether there have been any changes in the applicable laws, rules, or regulations governing the transfer/change in the ownership of a postpaid mobile number, from the year 2019 till date, and if so, the nature and scope of such changes?

Kindly provide the requested information in a clear and legible format. If any part of the information is exempt under any provision of the RTI Act, kindly specify the relevant section and reasons for denial.

I am enclosing RTI fee of Rs. 50 by Postal Order bearing number 93G-124886 (Rs. 10 for the RTI Act and Rs. 40 for the documents) as per the RTI Act, 2005. Kindly furnish the information within the prescribed time as mandated by the RTI Act on my email id rishisna@gmail.com as well as on my postal address as provided below.

Yours sincerely



भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/6/(36)/2025-RTI Dated: 06-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your offline RTI application dated 09.04.2025 (Dy. No. 448) received in TRAI on dated 15.04.2025, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1 to 3 & 5 to 7	TRAI has no specific input to offer on the information sought by you. However, it is informed that, TRAI vide direction dated 07.12.2021 has "directed all access service providers to enable, with immediate effect, for all mobile subscribers, both prepaid and postpaid, requesting for a unique porting code, the facility to send SMS on short code 1900, in order to exercise their right to avail porting facility in accordance with the Telecommunication Mobile Number Portability Regulations, 2009 (8 of 2009}, irrespective of the value of the tariff offers/voucher." The said direction is available on website of TRAI in the following link: https://trai.gov.in/sites/default/files/Direction_07122021.pdf. Further, TRAI does not frame rules / procedures for change of ownership of mobile numbers. The instructions relating to subscribers' verification, change of ownership, etc. have been issued by the Department of Telecommunications (DoT) to all licensees/ operators.
4.	The Telecommunications Mobile Number Portability Regulations, 2009, as amended from time to time, do not permit change of ownership of a mobile number. Matter related to the change of ownership of mobile number falls under the instructions relating to the subscribers' verification, which are in the domain of Department of Telecommunications (DoT). Therefore, the desired information may be available with DoT. Hence, in terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred offline to DoT for providing the related information, if any, directly to you.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 06-05-2025
14:44:37

(S. K. Dutta)
Central Public Information Officer

Copy to: -

Deputy Secretary (Coordination) and Nodal Officer (RTI), Department of Telecommunications (AS-II Section), Ministry of Communications and IT, Sanchar Bhawan, No. 20, Ashoka Road, New Delhi –110001.	The original RTI application is enclosed herewith for providing the information directly to the applicant please.

AN APPLICATION UNDER RIGHT TO INFORMATION ACT '2005

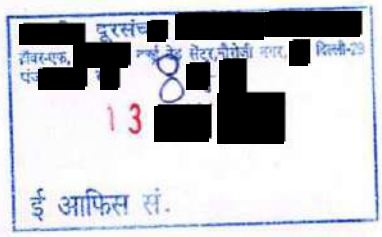
(AS AMENDED) TIME BOUND

To :

The Central Public Information Officer
C/o Respectable Joint Advisor (Coord.) & CPIO
The Telecom Regulatory Authority of India (TRAI)
4th, 5th, 6th & 7th Floor, Tower-F,
World Trade Centre, Nauroji Nagar,
New Delhi - 110 029

From:

[redacted]



Dated: Kolkata, 14/04/2025

Respected Sir,

With implicit regards and profound respect, I [redacted], ***"Certified Forensic Psychology Expert (Forensic Psychology & Criminal Profiling)", Whistle Blower, Prevention of Crime Activist, Prevention of Drugs Activist,*** Son of Late Mrinal Kanti Sarkar (*An Ex C.I.S.F. Inspector / Exe, As well as Hon'ble President of INDIA Police Medal Awardee*) of Arunila Appartment, [redacted] 700059, West Bengal keeping strong faith upon the Constitution, Sovereignty, and integrity of Republic of India, My motherland that upon the basis of one "Email - on **dated Feb 04, 2016 at 3:33AM",".**

Being a Law- Abiding and Constitution following citizen of India asking replies of some few particular questions about the Complaint / and / or Appeal Matter.

Particularly all the asked information are not under the Official Secret Act and all the answers of these questions asked under RTI Act' 2005 under section 2 (J) accessible under this ACT, under Control any public authority and includes the rights to **(1)** Document Records, **(2)** Extract of Action taken Reports, **(3)** Material produced by Computers or any other devices declaration, **(4)** Prior actions whether taken

against all alleged Central / State Government Officers & kept on record of Service Book.

QUESTIONARIES UNDER RTI ACT' 2005 :-

On **dated Feb 04, 2016 at 3:33AM",** I lodged a complaint **very confidentially** through email, from the email account of indias.smile.ngo@gmail.com to the (1) ***Madam Mamata Banerjee, Hon'ble Chief Minister of West Bengal*** (cm-wb@nic.in , cm@wb.gov.in , cm@wb.nic.in), (2) ***Mr. Javed Shamim, IPS, The Commissioner of Police, Bidhannagar Police Commissionerate*** (cpbidhannagar@gmail.com and cp.bidhannagar@gmail.com), (3) ***Dr. Nasim Zaidi, The Hon'ble Chief Election Commissioner of India, And Mr. Achal Kumar Joti and Mr. Om Prakash Rawat, Election Commissioners*** (nasimzaidi@eci.gov.in , op.rawat@eci.gov.in , akjoti@eci.gov.in), (4) ***Mr. Keshari Nath Tripathi. Hon'ble Governor of West Bengal (Secretary to Governor West Bengal*** secy-gov-wb@nic.in governor-wb@nic.in , (5) ***Mr. SHRI RAJNATH SINGH, Hon'ble Home Minister*** (By Speed Post) (6) ***Mr. Rajiv Mehrishi, The Home Secretary, Ministry of Home, Govt. of India*** (hshso@nic.in) (7) ***The Chief Secretary and Home Secretary of Government of West Bengal*** (cs-westbengal@nic.in) , (8) ***Mr. GM Prabhu Rajasekhar Reddy, IPS, The Director General of Police*** **(BY FAX),** (9) ***Mr. Anuj Sharma, IPS, ADG – (Law and Order) and Additional Charge of IG – (Hq), WEST BENGAL POLICE DIRECTORATE*** (BY FAX), (10) ***Shri V Shashank Shekhar, Jt. Secretary (C& PG)*** (jscpg-mha@nic.in), (11) ***The Director – Intelligence Bureau,*** (BY SPEED POST), (12) ***Mr. Basudeb Banerjee, IAS, Chief Secretary of Government of West Bengal*** (sechome@wb.gov.in), (12) ***Shri K.V. Chowdary, IRS, Central Vigilance Commissioner, Central Vigilance Commission*** (BY FAX)

In the paragraph no. 5 of my said letter of complaint dated Feb 04, 2016 at 3:33AM : the allegation levelled to the extent that -- "*It is understood from a secret information from unidentified source / well-wisher that recently a secret meeting was held at a drink party after midnight (between 24 th December'2015 to 1 st February' 2016) in the house of a police officer (May be he is a I.B. Officer)* ***deciding to "gun down"*** *or / and* ***"False Encounter"*** *me and my close associates since the black money earning of the group of corrupt Police personal and Excise Department officials have fallen down due to my social activism. Some police officers, Excise officials and some state officials use to earn very fat amount of black money from Dance Bars, Hotels, Guest House, Massage Parlour, Friendship Club, Spa centre, Night Clubs etc. under Specially Bidhannagar Police Commissionerate, Barrackpore police Commissionerate, Nadia District Police, North 24 Parganas Police and Kolkata Police & State Administration and as such they are very angry with me for the huge loss of black money income*".

Based on the said letter /email of complaint **dated Feb 04, 2016 at 3:33AM" I seek answers of my specific questions through this application under the relevant provisions of Right to Information Act, 2005**.

Being envious for my several continuance attempts, efforts and approaches towards the process of elimination of social injustice and crimes during the tenure of 2014 to 2017, an unimaginable conspiracy was hatched up by and between **the then Commissioner of Police Gyanbant Singh - IPS (WB:1993), Santosh Pandey @alias Pandey Santosh (DC, DD)**, **Rahul Goswami (ADCP, DD) (WB:2013)**, **Sanjib Kumar Dey (Assistant Commissioner of Police, Detective Department, Post of Officer on Special Duty - OSD)**, **Saswata Banerjee, Inspector (Transfer to Special Branch But Deputation DD-BNPC till now)** , **Jonaki Banerjee** (SI) , **Subrata Kansabanik** -Inspector all are under Bidhannagar Police Commissionerate, and others and arrested me in a false case and remanded me to jail custody where I had been subjected to several physical and mental tortures.

As I am a **"Whistle Blower", RTI Activist** and **"Former Under Cover Agent under Bidhannagar Police Commissionerate (2013 to 2017)"** by Social Service and had never involved into any such activities which could be harmful and detrimental for the safety, security and sovereignty of the Union and its State, as such I need the answers of my question raised in this RTI application to erase the social stigma contoured on my person due to such false implication. As due to my continuance efforts to eliminate the crime from the society, several tyrant bureaucrats, businessmen and several anti-social elements associated with several illegal activities turned inoperative and just for that reason either to end my life or to land me in several false persecutions and ultimately to carcass into imprisonment, ***several police officers of the Bidhannagar Commissionerate had been involved into the conspiracy "since 2016 to onwards" a large number of police officers of Bidhannagar Commissionerate and Whole Detective Department*** had joined their hands into gloves directly in the conspiracy, Corruption, Involved with so many Illegal Activities. ***As a result of such conspiracy by and between the police personnel's of the State***, several incidents of scams and money laundering have been leaked in the entire state of West Bengal **by the CBI, ED and other Central Investigation agency** and **several police officers and IPS officers have also been implicated into those incidents of various Corruptions, scams and money launderings cases including "TOP MOST POLITICAL PERSONS".**

So, in order to prove my innocence which had been enshrined in **the Constitution of India,** I seek the answers of my below provided questions within the stipulated period of time. It is a matter of fact that the police had arrested me only for the purpose of torturing me physically and mentally by detracting my personal liberty and diminishing the social strata of mine and my family as it is evident from the fact that I have never been interrogated by the concerned police officials for a single moment during **my period of detention into correctional home regarding the**

allegations levelled against me but Charge sheet submitted and Court trail continued.

The False Case registered against me, The Case No. "Baguiati Police Station Case No. 342/17, Dated 05/05/2017- U/s 370 / 370A (2), 506 (2) IPC, Adding Section 370(3) / 120B IPC : (ST No. 10/18)

The only purpose and objective behind such illegal detention was for harassing me and my family only and to ostracize me and my family from the society for coming to the way of the criminals and ***the IPS and police officials associated*** *with them and their only intention was to create such a condition so that I could commit suicide due to such deliberate instigation and provocation and to evade from the social stigma castrated by them upon my fair social status.*

Due to such immeasurable and uncountable humiliation and torture perpetrated by the associated IPS and police officers along with the criminals upon me, my parents had lost their lives being untreated due to acute financial stringency. **I want justice for my illegal detention and for the humiliation**. As such I need the answers of each of the questions and also the true copies of all the documents to prove my innocence from the false implication upon me which was pre-planned and motivated out of the deep conspiracy and arrangements by and between **the corrupted officials of the administrative body of the State.**

I have **annexed the "copy of the said Email dated Feb 04, 2016 at 3:33AM"** along with this application and **I seek the below mentioned information based on this.**

Question No [redacted] from the 10 P.M. of 31st December, 2015 till the 7 AM of next morning that is on 01st January' 2016?

(**Kindly reply only English Language, No Hindi Please, Because Petitioner Don't read the Hindi language**).

Question No.1)-a) : I want the complete details of the tower locations of all the mobile numbers within stipulated period of time (from the 10 P.M. of 31st December, 2015 till the 7 AM of next morning that is on 01st January' 2016).

(Kindly reply only English Language, No Hindi Please, Because Petitioner Don't read the Hindi language).

Question No.2) : What were the **"Exact" tower location** of the mobile numbers (1) [redacted] from the 10 P.M. of 31st December, 2015 till the 7 AM of next morning that is on 01st January' 2016?

(Kindly reply only English Language, No Hindi Please, Because Petitioner Don't read the Hindi language).

Question No.3) : I want **the Owner name along with complete details** of these mobile numbers (1) [redacted]

(Kindly reply only English Language, No Hindi Please, Because Petitioner Don't read the Hindi language).

Question No.4) : Which of mobile numbers out of the (1) [redacted] were together at the same tower location and seen last together as per their last tower location between the 10 P.M. of 31st December, 2015 till the 7 AM of next morning that is on 01st January' 2016?

(Kindly reply only English Language, No Hindi Please, Because Petitioner Don't read the Hindi language).

Question No.5) : Which of mobile numbers *out of the (1* [redacted] ***were together at the same tower location and seen last together as per their last tower location*** between the 10 P.M. of 31st December, 2015 till the 7 AM of next morning that is on 01st January' 2016?

(Kindly reply only English Language, No Hindi Please, Because Petitioner Don't read the Hindi language).

Question No.6) : Whether the said **"Exact" tower location** of the above-mentioned mobile numbers was near any of the residence / house / flat of the specific **"Railpukur area"** under the jurisdiction of Baguiati police station?

(Kindly reply only English Language, No Hindi Please, Because Petitioner Don't read the Hindi language).

Question No.7) : If the **"Exact" tower location** of all the above-mentioned phone numbers were at the **specific house / residence / flat of the "Railpukur" area under the jurisdiction of Baguiati police station Under Bidhannagar Police Commissionerate area** then I want to know how whether **(1)** [redacted] these mobile numbers were also present and do these numbers had any similarities between the call details with the above-mentioned phone numbers?

(Kindly reply only English Language, No Hindi Please, Because Petitioner Don't read the Hindi language).

Question No. 8) Furthermore, I seek clarification from you as to why this Application of RTI should not be brought under **the purview of the competent Court of Law?**

In case if you are not capable to provide me information with the above mentioned questions, do let me know the reason and also let me know about the competent authority to provide the above mentioned information through official acknowledgement **as per the provision of Section 6(3) of Right to Information Act, 2005**.

Section 6(3) in The Right to Information Act, 2005

(3) Where an application is made to a public authority requesting for an information,

(i) which is held by another public authority; or

(ii) the subject matter of which is more closely connected with the functions of another public authority, the public authority, to which such application is made, shall transfer the application or such part of it as may be appropriate to that other public authority and inform the applicant immediately about such transfer : Provided that the transfer of an application pursuant to this sub-section shall be made as soon as practicable but in no case later than five days from the date of receipt of the application.

Please Clarify :

Section 6 (i), (ii) of R.T.I, Act' 2005

All the answer of the above Questions should be furnished before this petitioner within 30 days of receiving the Application under above mentioned Sections of R.T.I. Act 2005 **directly or / by competent S.P.I.O (State Public Information Officer) of concerned Department / Affairs.**

Clearly the petitioner here going to tell you that if you do not provide the answers of the petitioner queries / or your information with proper supporting will fail to cater the petitioner, then petitioner will not fail to register a complaint / Writ Petition against you / to Hon'ble High Court of Calcutta. You are once again requested to inform the petitioner along with proper documents on behalf of your point of view and arguments.

All the information's sought for to be reached by "**Speed Post**" in the Address mentioned by the petitioner.

Proper **Court Fees of Rs. 10/-** (Rs Ten Only) is duly affixed with the petition **and** the **Xerox of Election Commission of India Card** of this petitioner is duly signed attached with the petition as proof of Identity.

With Regards

[redacted]

Place – Baguiati, Kolkata – 700059

Annexure Attached with this RTI:

(1). Xerox of Election Commission of India Card of this petitioner.

(2) Proper **Fees of Rs. 10/-** (Rs Ten Only) "**POSTAL ORD**ER", ***Postal Order Number : 11F 677662, Issuing date 05/05/2025, Issued by*** [redacted] is duly affixed with the petition

(3) **the copy of the said** Email / Letter of complaint **dated Feb 04, 2016 at 3:33AM",**

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/6/(42)/2024-RTI **Dated: 16-05-2025**

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your offline RTI application dated 14.04.2025 received in Telecom Regulatory Authority of India (TRAI) on 13.05.2025, (Dy. No. 870) for providing information under the provisions of the Right to Information Act, 2005 regarding provide the **exact Tower Location of your Mobile Numbers**, related matters.

2. In this context, it is inform that the information sought in your above-mentioned RTI application is not available in TRAI. However, the desired information may be available with Department of Telecommunications (DoT), Hence, in terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application is being transferred to DoT, to provide the related information, if any, directly to you.

Yours faithfully,

Digitally signed by
P JANAKI
Date: 16-05-2025
10:05:31

(P Janaki)
Central Public Information Officer – Link Officer

Copy to: -

Deputy Secretary (Coordination) and Nodal Officer (RTI), Department of Telecommunications Ministry of Communications and IT, Sanchar Bhawan, No. 20, Ashoka Road, New Delhi – 110001.	The original RTI application is enclosed herewith for providing the information directly to the applicant please.

जन सूचना अधिकार अधिनियम 2005 के अन्तर्गत सूचना पाने का प्रार्थना पत्र

सेवा में,

भारतीय दूरसंचारत विनियामक प्राधिकरण / जनसूचना अधिकारी
4th, 5th, 6th और **7th** मंजिल, टॉवर–एफ,
वर्ल्ड ट्रेड सेंटर, नौरोजी नगर,
नई दिल्ली–110029

मान्यवर,

निवेदन है कि प्रार्थी त्रिलोकी नाथ पाण्डेय पुत्र श्री रामसरन पाण्डेय ग्राम सभा रानीपार, थाना गगहा, तहसील बांसगांव, जिला गोरखपुर का निवासी है, प्रार्थी को निम्नलिखित बिन्दुओं पर सूचना की आवश्यकता है–

1. मो0न[redacted]
   है। जून 2019 में लिया है। तारीख बाने की कृपा करें व संलग्न डाकूमेंट सहित पूर्ण विवरण देवें।

2. मो0नं0 [redacted]
   है। अगस्त 2022 में लिया है। तारीख बाने की कृपा करें व संलग्न डाकूमेंट सहित पूर्ण विवरण देवें।

अतः श्रीमान् जी से निवेदन है कि प्रार्थी द्वारा मांगे गये 2 बिन्दुओं की सूचना जन सूचना अधिकार अधिनियम 2005 के तहत समयबद्ध तरीके से देने की कृपा करें।

दिनांक– 20.5.2025

संलग्नक–प्रार्थना पत्र के साथ रू0 10.00 का भा0पो0आ0 मूल प्रति।

प्रार्थी

[redacted]

भारतीय दूरसंचार विनियामक प्राधिकरण
टॉवर-एफ, एमटीएनएल वर्ल्ड ट्रेड सेंटर, नौरोजी नगर, नई दिल्ली-29
पंजीकरण सं. 1012
23 MAY 2025
ई आफिस सं.

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

फ. संख्या: RT-2/6/(44)/2025-आरटीआई दिनांक: 29-05-2025

सेवा में [redacted]

विषय: सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत सूचना की आपूर्ति।

महोदय,

कृपया दिनांक 20.05.2025 के अपने आरटीआई आवेदन पत्र का अवलोकन करें जोकि भादुविप्रा में दिनांक 23/05/2025 (डायरी संख्या 1012) को प्राप्त हुआ है। आपने अपने आरटीआई आवेदन पत्र में सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत **दो मोबाइल नंबरों के सिम कार्ड खरीदने एवं डाक्युमेंट** से संबन्धित मामलों के संबंध में जानकारी मांगी है।

2. अतः इस संदर्भ में आपको सूचित किया जाता है कि आपके उपरोक्त आरटीआई आवेदन में मांगी गई जानकारी भादुविप्रा में उपलब्ध नहीं है तथा संबन्धित जानकारी दूरसंचार विभाग (DoT) में उपलब्ध हो सकती है। इसलिए आपके उपरोक्त आरटीआई आवेदन को आरटीआई अधिनियम 2005 की धारा 6 (3) (ii) के तहत **DOT** को हस्तांतरित किया जा रहा है ताकि आपके द्वारा मांगी गयी सूचना सीधे आपको प्राप्त हो सके।

भवदीय,
Digitally signed by SUSHIL KUMAR DUTTA
Date: 29-05-2025 14:59:03
(एस. के. दत्ता)
केंद्रीय जन सूचना अधिकारी

प्रतिलिपि: -

उप सचिव (समन्वय) और नोडल अधिकारी (आरटीआई), दूरसंचार विभाग, संचार और आईटी मंत्रालय, संचार भवन, नंबर 20, अशोका रोड, नई दिल्ली – 110001.	उपरोक्त RTI की मूल प्रतिलिपि पत्र के साथ आपको, संबन्धित सूचना सीधे प्रार्थी को उपलब्ध कराने हेतु प्रस्तुत है।

भारतीय दूरसंचार विनियामक प्राधिकरण
665
28 APR 2025
ई आफिस सं.

FORM A
(See rule 3(1))
Application form for obtaining information

To,
The Central Public Information Officer (CPIO),
Telecom Regulatory Authority of India
4th, 5th, 6th & 7th Floor, Tower-F,
World Trade Centre, Nauroji Nagar,
New Delhi - 110 029

Date: 21.04.2025

Respected Sir,

Sub.: Application under RTI Act 2005 *Requiring Information in Interest of Public in General.*

Request to furnish information under section 6(1) of the Right to Information Act, 2005 on the following information/documents.

1. Applicant's Name : [redacted]
2. Full correspondence address of the applicant : [redacted]
3. Mobile Numbers and Email ID subject matter of RTI:
   1. [redacted]
4. In view of the above, kindly furnish me following details,
   a. Please provide all the outgoing call details of above said mobile number [redacted] for the period from 01.01.2024 to 31.10.2024
   b. Please provide all the incoming call details of the above said mobile number [redacted] for the period from 01.01.2024 to 31.10.2024;
   c. Please provide all the incoming and Outgoing SMS details of the above said mobile number [redacted] for the period from 01.01.2024 to 31.10.2024;
   d. Please provide the mobile number location and tower location of aforesaid two mobile numbers [redacted] during the period from 01.01.2024 to 31.10.2024.
   e. Please provide the cell ID, location area code, and latitude and longitude coordinates of the tower locations for aforesaid two mobile numbers.

f. Please provide all the KYC Documents with passport size photo and Application form of the above said mobile numbers [redacted] in whose name it is.

4. Please provide all the Inbox and Sent Email correspondence details of the above said email address : [redacted] for the period from 01.01.2024 to till date of RTI Application;

g. I am enclosing herewith required fee of Rs. 20/- in form of postal order no. 03G 791426 dated 25.04.2025 issued by Dy. Post Master (HSG-1) Surat H.O. -395003 as provided by **rule 5 (a) of the RTI Rules 2010** for providing me the information under RTI Act, 2005.

5. I hereby declare that I am Citizen of India.
6. I hereby declare that above details are true and correct to the best of my knowledge and belief.
7. Further I undertake hereby to pay the other actual incidental cost if any required by your good self in process of providing me the above asked information.

Kindly furnish me requested information in certified copies of documents as per provisions of section 7(1) expeditiously & oblige.

Thanking You,
Yours faithfully,

([redacted])

Encls:a.a.

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

फ. संख्या: RT-2/6/(35)/2025-आरटीआई दिनांक: 05-05-2025

सेवा में,
[redacted]

विषय: सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत सूचना की आपूर्ति।

महोदय,

कृपया दिनांक 21/04/2025 के अपने आरटीआई आवेदन पत्र का अवलोकन करें जोकि भादुविप्रा में (डायरी संख्या 665) दिनांक 28/04/2025 को प्राप्त हुआ है। आपने अपने आरटीआई आवेदन पत्र में सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत Call/SMS Details Records, Mobile Number Location and Tower Location से संबन्धित मामलों के सम्बंध में जानकारी मांगी है।

2. अतः इस संदर्भ में आपको सूचित किया जाता है कि आपके उपरोक्त आरटीआई आवेदन में मांगी गई जानकारी भादुविप्रा में उपलब्ध नहीं है तथा संबन्धित जानकारी दूरसंचार विभाग (DoT) में उपलब्ध हो सकती है। इसलिए आपके उपरोक्त आरटीआई आवेदन को आरटीआई अधिनियम 2005 की धारा 6 (3) (ii) के तहत DOT को हस्तांतरित किया जा रहा है ताकि आपके द्वारा मांगी गयी सूचना सीधे आपको प्राप्त हो सके।

भवदीय,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 05-05-2025 15:47:33

(एस. के. दत्ता)
केंद्रीय जन सूचना अधिकारी

प्रतिलिपि: -

उप सचिव (समन्वय) और नोडल अधिकारी (आरटीआई), दूरसंचार विभाग, संचार और आईटी मंत्रालय, संचार भवन, नंबर 20, अशोका रोड, नई दिल्ली – 110001.	उपरोक्त RTI की मूल प्रतिलिपि पत्र के साथ आपको, संबन्धित सूचना सीधे प्रार्थी को उपलब्ध कराने हेतु प्रस्तुत है।

By Speed Post 21/5/2025

भारतीय दूरसंचार विनियामक प्राधिकरण
टॉवर-एक, एनबीसीसी न्यू टेड सेंटर, बीएलडी मार्ग, नई दिल्ली-29
पंजीकरण सं. 1046
26 MAY 2025
ई आफिस सं.

APIO,
भारतीय दूरसंचार विनियामक प्राधिकरण (TRAI)
महानगर दूरसंचार भवन, जवाहरलाल नेहरू
मार्ग, पुराना मिंटो रोड, नई दिल्ली-110002
011-23664503

विषय:- RTI कानून 2005 की धारा 6(1) के तहत आवेदन RTI आवेदन
पोर्टल द्वारा संख्या IRPO-.65F/12517

श्रीमान जी,

(A) निवेदन है कि उपलब्ध रिकॉर्ड अनुसार पिछले तीन वर्षों का निम्नलिखित mobile No. का रिकार्ड, Call detail, Location, No- खरीदा गया तिथि, आदि, No. का रिकार्ड मालिक चोरी आदि ~~प्रमाण~~ दस्तावेज प्रमाणित करके देने का कष्ट करें।

mobile No -

(1) [redacted]
(2) [redacted]
(3) [redacted]
(4) [redacted]

(B) पुराना RTI [redacted] कार्यों का ब्यौरा दिया जाए।

NOTE:- उपरोक्त mobile No. आवेदक के spouse (wife) के है जिनके में कुछ mobile no. बंद हो चुके है

आवेदक [redacted]

[redacted]

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

फ. संख्या: RT-2/6/(45)/2025-आरटीआई दिनांक: 29-05-2025

सेवा में
[redacted]

विषय: सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत सूचना की आपूर्ति।

महोदय,

कृपया दिनांक 21.05.2025 के अपने आरटीआई आवेदन पत्र का अवलोकन करें जोकि भादुविप्रा में दिनांक 26/05/2025 (डायरी संख्या 1046)को प्राप्त हुआ है। आपने अपने आरटीआई आवेदन पत्र में सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत मोबाईल **कॉल विवरण रिकॉर्ड एवं स्थान और सिम कार्ड खरीद की तारीख** से संबन्धित मामलों के सम्बंध में जानकारी मांगी है।

2. अतः इस संदर्भ में आपको सूचित किया जाता है कि आपके उपरोक्त आरटीआई आवेदन में मांगी गई जानकारी भादुविप्रा में उपलब्ध नहीं है तथा संबन्धित जानकारी दूरसंचार विभाग (DoT) में उपलब्ध हो सकती है। इसलिए आपके उपरोक्त आरटीआई आवेदन को आरटीआई अधिनियम 2005 की धारा 6 (3) (ii) के तहत **DOT** को हस्तांतरित किया जा रहा है ताकि आपके द्वारा मांगी गयी सूचना सीधे आपको प्राप्त हो सके।

भवदीय,
Digitally signed by SUSHIL KUMAR DUTTA
Date: 29-05-2025 14:58:10

(एस. के. दत्ता)
केंद्रीय जन सूचना अधिकारी

प्रतिलिपि: -

उप सचिव (समन्वय) और नोडल अधिकारी (आरटीआई), दूरसंचार विभाग, संचार और आईटी मंत्रालय, संचार भवन, नंबर 20, अशोका रोड, नई दिल्ली – 110001.	उपरोक्त RTI की मूल प्रतिलिपि पत्र के साथ आपको, संबन्धित सूचना सीधे प्रार्थी को उपलब्ध कराने हेतु प्रस्तुत है।

भारतीय दूरसंचार विनियामक प्राधिकरण
पंजीकरण सं. 582
23 APR 2025
ई आफिस सं.

To,

CPIO-CUM-Joint Adviser (Coord.)
Telecom Regulatory Authority of India
World Trade Centre, Tower-F (4th to 7th Floor)
Nauroji Nagar, New Delhi- 110029

Respected Sir,

Subject: Seeking information under RTI Act, 2005. With 48 hrs u/s 7(1).

Fees- IPO No. 57F 516810 of Rs. 10.00 attached.

1. I [redacted], being law abiding citizen of India residing at [redacted], beg to make my humble approach and request before you to kindly provide following information within 2 days of submission of application u/s 7(1) of RTI Act, 2005
2. It is to submit that during 2020, Bharti Airtel Limited has installed the Xstream Fibre Optic cables in Malibu Towne, Sohna Road, Sector-47, Gurugram, Haryana, including Green Street Block of the township.
3. It is worth mentioning here that Airtel has made some agreement with the **Governing Body** of Malibu Towne Green Street Welfare Association (MTGSWA)- RWA of Green Street (GS) Block of Malibu Towne, Gurugram, Haryana. Alltel agreed to provide various facilities to then Governing Body of MTGSWA including two free Wi-Fi connection. I have been holding the post of President of the MTGSWA Governing Body since 2021 and requesting Airtel to provide the copy of agreement made with the then RWA Governing Body, but Airtel has not provided anything to present Governing Body.
4. Airtel is torturing me since 2021 and not willing to provide the second free Wi-Fi connection to MTGSWA-RWA. Copies of relevant requests made to Airtel is enclosed for kind reference.

5. **Kindly provide me following information under Right to Information Act. 2005-**
   1. Please provide me certified copy of Agreement/Authority letter provided by MEPL (Builder Company) to Airtel for laying of Fibre Optic Cables in [redacted].
   2. Please provide me certified copy of Agreement made between Airtel and [redacted] to install Xstream Fibre in [redacted].

3. Please provide me certified copy of Completion Certificated issued to Airtel by then Governing Body MTGSWA RWA.
4. Please provide me certified copy of list of facilities to be provided by Airtel to [redacted].

Yours truly

[redacted]

[redacted]

Ref. No. GS/1/2025 **Date: 20.01.2025**

To,

Airtel Limited
Delhi-NCR
Email: 121@in.airtel.com,

Subject: Request for blocking/ sifting the second Airtel Connection provided to MTGSWA- reg.

Sir/ Madam,

It is to submit that Bharti Airtel Limited has installed the Xstream Fibre facilities in Malibu Towne, Sohna Road Gurgaon, including Green Street Block of the township.

It is bringing to your notice that the Airtel had provided two free connections to Malibu Towne Green Street Welfare Association (MTGSWA) – RWA of Green Street, Malibu Towne, Gurugram, Haryana. The details of Airtel numbers are as under:

1. Airtel number 0124-4103689: This connection is with MTGSWA installed at GS Guard Room.
2. Airtel number 0124-4224175: This connection is with Ex. President of MTGSWA, which needs to be blocked.

It is worth mentioning here that Airtel was requested to handover/ shift the second number **0124-4224175 to existing body of RWA,** but due some reasons it was not shifted.

In view of the above, Airtel is requested to block second connection **0124-4224175 and provide it to New Governing Body of MTGSWA at the earliest.** Copies of approval of MTGSWA Governing body is enclosed for reference.

Regards,

[redacted]

[redacted]

Ref. No. GS/1/2025 **Date: 07.02.2025**

To,

Airtel Limited
Delhi-NCR
Email: 121@in.airtel.com,

Subject: Request for providing second Free Wi-Fi Airtel Connection to MTGSWA- reg.

Sir/ Madam,

It is to submit that Bharti Airtel Limited has installed the Xstream Fibre facilities in Malibu Towne, Sohna Road Gurgaon, including Green Street Block of the township.

It is bringing to your notice that Airtel has provided two free connections to Malibu Towne Green Street Welfare Association (MTGSWA) – RWA of Green Street, Malibu [redacted] is worth mentioning here that as of today only one free Airtel Wi-Fi connection vide Airtel Wi-Fi ID 01244103689 and DSL ID 012447754493 is with the MTGSWA-RWA. MTGSWA is not aware of the second free connection.

MTGSWA is regularly requesting Airtel to handover the second **Free Wi-Fi Airtel Connection to MTGSWA the existing body of RWA,** but it was not provided till today.

It is strange that instead of providing the **second Free Wi-Fi Airtel Connection to the existing body of MTGSWA,** Airtel once shifted my personal Airtel Black connection on 26.01.2025 and on 05.02.2025 shifted the only free connection.

In view of the above, Airtel is requested to provide the **second Free Wi-Fi Airtel Connection to the existing body of MTGSWA without further delay.** Copies of approval of the MTGSWA Governing body was sent to Airtel with our earlier requests. The same is enclosed again for reference.

Regards,

[redacted]

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/6/(41)/2025-RTI Dated: 15-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your offline RTI application dated 22.04.2025 received in TRAI on dated 23.04.2025 (Dy. No. 582), for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1 to 4.	The Information sought is not available with TRAI.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
P JANAKI
Date: 15-05-2025
15:41:33

(P. Janaki)
Central Public Information Officer- Link Officer

FROM

[redacted]

[redacted] दूरसं [redacted] प्राधि[redacted]
[redacted]र-एच, एनबीसीसी लि; टेक सेंटर,नौरोजी नगर, नई दिल्ली-29
पंजीकरण सं. 632
[redacted]
ई आफिस सं.

To

Central Public Information Officer,
Telecom Regulatory Authority of India
Mananagar Doorsanchar Bhawan,
Jawahar Lal Nehru Marg (Old Minto Road),
New Delhi 110 002

Respected Sir,

My Vodafone number has not worked since 04.02.2024 When I went to the Vodafone office at Gandhi Kalaimandram, Rajapalayam in Virudhunagar District and told them that the SIM was not working, they asked my Aadhaar number ([redacted]). Then after we looked at the Aadhaar number and asked in whose name did you buy this number. After that, I said I bought in my name. Buy after saying that in Vodafone office, my name is not Then mentioned that I have kept this SIM card from last February 2008. The officer replied, we called tomorrow to ask after our superior.

When asked again two days later they replied for the 1" time. If you dont have this number then asked if the money that I was talking about in the past went to their company or their company is both. We don't know about all this but he said that you should call 198 and ask. When after I went to home called 198 from the neighbours Vodafone number and they said, we have [redacted]) the number you told but not registered".

மேலும் Post Paid ல் இருந்து தற்சமயம் பணம் கட்ட முடியாததால் BSNL க்கு February 15, 2025, மாற்றினேன். 10 நாட்கள் எனக்கு Vodafone Number ஐ, BSNL ல் இருந்து நிறுத்தி விட்டார்கள். BSNL Office ல் கேட்ட போது Bill Pending, Vodafone Office ல் கேட்க சொன்னார்கள். Vodafone Office ல் கேட்டதற்கு Balance Amount இருப்பதாகவும், [redacted] இந்த நம்பர் கிடைக்கப் பெறாது என்று கூறினார். ஆகையால் நான் இராணுவத்தில் ஜெயபல்பூர் மற்றும் அலகாபாத் பென்சன் ஆபீசில் என் நம்பர் [redacted], ஸ்டேட் பாங்க் ஆப் இந்தியா வங்கியில் கொடுத்துள்ளேன். ஆகையால் எனது Vodafone Number, கம்பெனி Logging செய்துள்ளதால் எனக்கு Pension பணம் எதுவும் தெரியவில்லை. இந்த Vodafone Number தான் பேங்க், ரிக்கார்டு ஆபீஸ், பென்சன், அஞ்சல் துறை அலுவலகம் ஆகிய அரசு அலுவலகங்களில் கொடுத்துள்ளேன். எனக்கு உடல்நிலை சரியில்லாத காரணத்தினால் Post Paid ல் இந்த நம்பரை தொடர முடியவில்லை. தயவு கூர்ந்து Prepaid ல் இதே நம்பரை மாற்றித்தரும்படி கேட்டுக்கொள்கிறேன். ஆகையால் தயவு செய்து எனக்கு இந்த Vodafone Number 9698033104 , Prepaid ல் கிடைக்குமாறு உத்தரவு பிறப்பிக்க சொல்லுமாறு தயவு கூர்ந்து கேட்டுக்கொள்கிறேன்.

இடம் : இராஜபாளையம் இப்படிக்கு

நாள் : 22.04.2025

[redacted]

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

फ. संख्या: RT-2/6/(34)/2025-आरटीआई दिनांक: 01-05-2025

सेवा में,

[redacted]

विषय: सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत सूचना की आपूर्ति।

महोदय,

कृपया दिनांक 22.04.2025 के अपने आरटीआई आवेदन पत्र का अवलोकन करें जोकि भादुविप्रा में दिनांक 25/04/2025 (डायरी संख्या 632) को प्राप्त हुआ है। आपने अपने आरटीआई आवेदन पत्र में सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत **"मोबाइल सीम नंबर जारी नहीं करने"** (Mobile SIM number not Issued/working) से संबन्धित मामलों के सम्बंध में जानकारी मांगी है जो ट्राई मे उपलब्द नही हे।

2. चूंकि, आपके उपरोक्त आरटीआई आवेदन पत्र में यह देखा गया है कि आपने बिना आरटीआई शुल्क के अपना आवेदन भेजा है। जो की आरटीआई (शुल्क और लागत का विनियमन) नियम, 2005 के अनुसार अमान्य है। अत: ट्राई आपका उपरोक्त आवेदन पत्र संबंधित विभाग को अग्रेषित करने में असमर्थ है।

3. अत: आपको सूचित किया जाता है कि आप अपेक्षित सूचना प्राप्त करने हेतु उचित आरटीआई-फीस के साथ उपरोक्त जानकारी प्राप्त करने के लिए अपना नया आरटीआई आवेदन-पत्र सीधे दूरसंचार विभाग (DoT) को भेजें।

भवदीय,
Digitally signed by SUSHIL KUMAR DUTTA
Date: 01-05-2025 15:59:47

(एस. के. दत्ता)
केंद्रीय जन सूचना अधिकारी

भारतीय दूरसंचार विनियामक प्राधिकरण
टॉवर-एफ, एनबीसीसी वर्ल्ड ट्रेड सेंटर,नौरोजी नगर, नई दिल्ली-29
पंजीकरण सं. 739
02 MAY 2025
ई आफिस सं.

Date: 25.04.2025

From,

[redacted]

To,

The Central Public information Officer (CPIO)
Telecom Regulatory Authority of India (TRAI)
Mahanagar Doorsanchar Bhavan
Jawaharlal Nehru Marg, (Old Minto Road),
New Delhi – 110 002.

Dear Sir,

Sub: Application filed under the Right to Information Act

I am associated with Media industry including Cable TV and I seek the following clarification under the Right to Information Act.

1) Section 4A is introduced in the amended Cable Television Networks (Regulation) Act,1995 (Cable Television Networks (Regulation) Amendment Act, 2011)as below:

4A(3) If the Central Government is satisfied that it is necessary in the public interest to do so, and if not otherwise specified by the Authority, it may direct the Authority to specify, by notification in the Official Gazette, one or more free-to-air channels to be included in the package of channels forming basic service tier and any one or more such channels may be specified, in the notification, genre-wise for providing a programme mix of entertainment, information, education and such other programmes and fix the tariff for basic service tier ***which shall be offered by the cable operators to the consumers and the consumer*** shall have the option to subscribe to any such tier:

Provided that the ***cable operator shall also offer*** ***the channels in the basic service tier on a la carte basis*** *at a tariff specified under this sub-section****to the subscriber***

4A (6) ***The cable operator shall not require any subscriber*** to have a receiver set of a particular type to receive signals of cable television network

2) It can be seen that the legislative intent is that it is the cable operator offering services to the subscriber.

3) **2012Interconnection Regulations:** Telecommunication (Broadcasting and Cable services) Interconnection (Digital Addressable Cable Television Systems) Regulations, 2012 (hereinafter referred to as "2012 Interconnection Regulations") defined Service Provider and Subscriber as below:

2(y) "service provider" means the Government as a service provider and includes a licensee as well as any broadcaster, multi system operator, cable operator or distributor of TV Channels;

2 (za) "subscriber" means a person who receives the signals of a service provider at a place indicated by him to the service provider without further transmitting it to any other person and includes ordinary subscribers and commercial subscribers unless specifically excluded;

Combined reading of the above two definitions shows that subscriber is serviced by MSO or cable operator or distributor of television channels and is in line with Section 4A.

4) **2017 Regulations:** Telecommunication (Broadcasting and Cable services) Interconnection (Digital Addressable Cable Television Systems) Regulations, 2017 (hereinafter referred to as "2017 Interconnection Regulations") defined Subscriber as below:

"subscriber" for the purpose of these regulations, **means a person who receives broadcasting services, from a distributor of television channels**, at a place indicated by such person without further transmitting it to any other person and who does not cause the signals of television channels to be heard or seen by any person for a specific sum of money to be paid by such person, and each set top box located at such place, for receiving the subscribed broadcasting services, shall constitute one subscriber;

"distributor of television channels" or "distributor" means any DTH operator, multi-system operator, HITS operator or IPTV operator.

Combined reading of the definition of "subscriber " and " distributor of television channels " shows that "subscriber " does not get service from "cable operator" which is against the section 4A (specifically 4A(3) and 4A(6) of Cable Television Network (Regulation) Act, 1995 as well as the intent under 2012 Interconnection Regulations.

I wish to seek the following information under Right to Information Act:

a) unlike the 2012 Interconnection Regulations,

i) why the definition of "subscriber" under 2017 Interconnection Regulations includes only "a distributor of television channels" as the supplier of broadcasting services to the subscriber and does not include "cable operator"?

ii) Is it not a cable operator a service provider to the end subscriber under 2017 Interconnection Regulations?

b) As the definition of subscriber under 2017 Interconnection regulations excludes "cable operator" as provider of broadcasting signals to subscribers, is it not violation of section 4A whose legislative intent is to include cable operator for providing service to subscriber?

c) As Cable Operator is a registered "service provider" and has a PRINCIPAL to PRINCIPAL relationship with MSO, if only the "distributor of television signals" (and not the cable operator) can provide broadcast signals to the subscriber, what is the role of Cable Operator in the 2017 Interconnection Regulations?

d) Clause 11.1 of Model Interconnection Agreement allow the billing to subscriber in the name of MSO or LCO. If the definition of subscriber does not include cable operator, how a LCO can bill the subscriber in his name?

e) Clauses 3(3), 4(1), 4(2), 6, 7, 12 (1), 12(4), 14, 16 of the 2017 Quality of Service Regulations allow "distributor of television channels or its linked local cable operator" to provide broadcasting services to consumers/ subscribers.

Clause 18(1), 18(2) of the 2017 Quality of Service Regulations allow "distributor of television channels or its linked local cable operator" to provide broadcasting services on post paid or prepaid basis.

Clause 19 of of the 2017 Quality of Service Regulations allow "distributor of television channels" to generate bills on subscribers in its own name or in the name of linked local cable operator based on the interconnection agreement between them.

This being the case, why the definition of subscriber does not include Cable operator as a service provider but includes only distributor of television channels as a service provider?

I request that the information may be provided at the earliest.

Yours Sincerely,



Encl. Postal Receipt for Rs. 10/-

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/6/(43)/2025-RTI Dated: 23-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your offline RTI application dated 25.04.2025 received in TRAI on dated 02.05.2025 (Dy. No. 739), for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
a) to e).	Your attention is invited to the definition of 'Information' under RTI Act, which is, *inter-alia*, reproduced as under: ***'Information'*** *means any material in any form, including records, documents, memoranda, e-mails, opinions, advices, press releases, circulars, orders, logbooks, contracts, reports, papers, samples, models, data material held in any electronic form and information relating to any private body which can be accessed by a public authority under any other law for the time being in force:* *Hence, the definition of 'information' does not include* ***'clarification'*** *and* ***'reason'.*** *In your said RTI application you have inter-alia, sought clarification and reason for not including cable operator in the definition of 'Service Provider' in the Interconnection Regulations 2017, which is not 'information' under the RTI Act 2005.*

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 23-05-2025
16:42:57

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00213	**Date of Receipt :**	02/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Is Requeste	[redacted]		
Amount Paid :	10)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

Subject - Regarding providing information under RTI Act 2005.

Respected Sir/Madam,

Kindly provide the following information :

a) No. of Vacancy of Stenographer Grade C (4200 Grade Pay) reported to SSC from Telecom Regulatory Authority of India for filling through SSC Stenographer Grade C & D Examination 2024.

b) Statewise & Category wise bifurcation of vacancies of Stenographer Grade C (4200 Grade Pay) reported from Telecom Regulatory Authority of India to SSC for filling through SSC Stenographer Grade C & D Examination 2024.

c) No. of Vacancy of Stenographer Grade C (4200 Grade Pay) reported to SSC from Telecom Regulatory Authority of India for Dehradun for filling through SSC Stenographer Grade C & D Examination 2024.

d) Sanctioned Strength and working strength (person in position) of Stenographer Grade C (4200 Grade Pay) as on till date in Offices of Telecom Regulatory Authority of India in Dehradun.

e) Transfer Policy of Stenographer Grade C (4200 Grade Pay) in Telecom Regulatory Authority of India.

Thank You

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(170)/2025-RTI Dated: 01-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 02.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00213, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 to 3.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.
4.	Against 18 sanctioned strength of Stenographer Grade C (4200 Grade Pay), 11 Stenographer Grade C are currently working in the Offices of Telecom Regulatory Authority of India.
5.	No such policy at Telecom Regulatory Authority of India.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 01-05-2025 16:03:46

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00220	**Date of Receipt :**	06/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Is Request	[redacted]		
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	[redacted] Mention above are the detail of the village. I wanted to know the complete info about what were the steps taken to improve network connectivity, what were the outcomes and result. Is there any work still in progress. If yes whats its status. Extra Info: Village have a tower in it for so long, and some of the nearby villages also ahve tower. But there are no proper network in my village for its entirety, where as all nearby village have complete network.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(178)/2025-RTI Dated: 01-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 06.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00220, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1.	TRAI monitors the performance of service providers against the prescribed benchmark for various Quality of Service parameters on Licensed Service Area (LSA) basis. Therefore, information pertaining to a particular village is not available in TRAI. Further, the desired more information sought, may be available with DoT. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to DoT on 09.04.2025 for providing the related information, if any, directly to you.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 01-05-2025 12:23:12

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00223	**Date of Receipt :**	06/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Is Request	[redacted]		
Amount Paid :	0)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

To,
The Central Public Information Officer (CPIO),
Telecom Regulatory Authority of India (TRAI),
Mahanagar Doorsanchar Bhawan,
Jawaharlal Nehru Marg (Old Minto Road),
New Delhi PIN 110002

Subject: Request for information under RTI Act, 2005 regarding implementation of TRAI directive to telecom operators for offering validity-based recharge plans.

Respected Sir/Madam,

I am an Indian citizen and hereby seek the following information under the Right to Information Act, 2005:

1. When did TRAI issue the directive to all telecom operators to offer recharge plans with defined validity periods for consumers? Kindly provide a copy of the said directive/circular/notification.

2. What is the current status of the implementation of this directive? Have all telecom operators complied with it fully?

3. Please provide details of any review or monitoring meetings conducted by TRAI regarding the implementation of this directive, including dates and key decisions taken.

4. What steps has TRAI taken to ensure that consumers are made aware

of the availability of validity-based recharge plans?

Additionally, kindly provide the name and contact details of the concerned department or officer responsible for handling such matters, if the information falls under their jurisdiction.

I request you to kindly provide the information within the prescribed time limit as per Section 7(1) of the RTI Act, 2005.

Thanking you,

Yours faithfully,

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(179)/2025-RTI Dated: 01-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 06.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00223, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 to 4.	TRAI has no input to offer on the specific queries raised by you. However, it is informed that TRAI vide Telecom Consumers Protection Regulations (TCPR), dated 06.01.2012 and Telecom Consumers Protection (Fourth Amendment) Regulations dated 22.10.2012, has mandated access service providers to offer recharge plans (Combo voucher, Special tariff vouchers) with defined validity periods for consumers. The same is available at the following links: https://trai.gov.in/sites/default/files/2024-10/Consumer_Protection_Regulations%202012.pdf https://trai.gov.in/sites/default/files/2024-10/Fourth_Amendment _22_oct_2012.Pdf Furthermore, as per the TTO 66th Amendment, "(xi) Every Telecom Service Provider shall offer at least one Plan Voucher, one Special Tariff Voucher and one Combo Voucher having a validity of thirty days. (xii) Every Telecom Service Provider shall offer at least one Plan Voucher, one Special Tariff Voucher and one Combo Voucher which shall be renewable on the same date of every month."

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 01-05-2025
12:26:11

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00224	**Date of Receipt :**	07/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
S	[redacted]		
Is Requester			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	For which Office Vacancy under Combined Graduate Level Examination 2024 were advertised		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(180)/2025-RTI Dated: 01-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 07.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00224, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The **11 vacancies (UR-4, SC-2, ST-2, OBC-2, EWS-1)** of 'Assistant' reported to Staff Selection Commission for CGLE 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 01-05-2025 17:34:37

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00225	**Date of Receipt :**	08/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Stat	[redacted]		
Is Requester Be			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

I am a resident of Tirunelveli/Tamilnadu, and I have been receiving multiple unsolicited promotional calls and messages daily, primarily related to credit cards, loans, and other financial services. This is despite my number being registered under the Do Not Disturb (DND) service.

As per my understanding, once a number is registered under DND, telemarketing calls and messages should cease unless they are from verified or consented sources. However, the situation persists in violation of this policy.

Under the Right to Information Act, 2005, I kindly request the following information:

Why am I still receiving multiple credit card and loan promotional calls and SMS daily despite DND activation?

What measures are being taken by the Telecom Regulatory Authority of India (TRAI) and/or my telecom service provider to prevent such spam and promotional communication?

Are there any registered complaints or action logs under my mobile number [redacted] regarding DND violations?

What action is taken by authorities or the telecom provider when such violations are reported?

How can I ensure that my contact number remains completely free from spam calls in the future?

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(181)/2025-RTI Dated: 08-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 08.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00225, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	If a customer has registered for DND through 1909/TRAI DND App/service provider's app/website then only Registered Telemarketers (RTMs) may call/message the customer in accordance with the preferences or consent provided by customer. However, if Unregistered Telemarketers (UTMs)/10 digit mobile numbers still make calls despite DND registration, the customer can lodge a complaint via the DND App.
2.	To curb Unsolicited Commercial Communication (UCC), TRAI has issued regulations i.e., Telecom Commercial Communication Customers Preference Regulation (TCCCPR), 2018 and further amended from time to time. Following Measures under TCCCPR 2018 regulation are taken by TRAI to prevent spam/promotional calls: a. If a subscriber desires not to receive commercial communication from Registered Telemarketers (RTM), he can register himself for not receiving commercial communication by sending SMS at 1909 or through TRAI DND App/Access Service provider app/website. However Complaints against unregistered senders(UTM)/entities can now be made even without prior registration on the DND App. b. Even after opting for not receiving any promotional call/messages, if subscriber receives UCC, he can make Complaint within 7 days of receiving an unsolicited call as per the amended TCCCPR 2018 regulation to his Access service provider by sending SMS or making voice call at 1909 or through TRAI DND App/Access service provider App/website as per the provision laid down in the TCCCPR, 2018. c. For valid complaints, If number of complaints against the Sender are from 5 or more than 5 unique Recipients during the last 10 days, action is taken by Access providers.

	d. Further, if the complaint is found valid by access service providers, Outgoing services of all telecom resources are barred for 15 days and subsequently, on further violation-All telecom resources are disconnected for one year, and the sender is blacklisted across all access providers. e. If Access service provider fails to take action against senders, the Financial Disincentives are imposed against the violating access service providers.
3 & 4.	Access service providers are responsible to register the customer's complaints for UCC/DND and to take action on those complaints under TCCCPR, 2018 Regulation. The registered complaints or action logs for any mobile number may be obtained from respective Access Provider. Further, the details regarding DND compliance, the activation date of DND, registered complaints or action details and the applicable preference categories may be accessed through the TSP's website/App, TRAI DND App, or by calling 1909.
	The TRAI Act, 1997 does not envisage redressal of individual consumer complaints by TRAI. However, in order to protect the interest of consumers, TRAI has laid down a framework for redressal of complaints of telecom consumers by their Service Providers. Telecom Service Providers (TSPs) are required to redress the grievances of their customers as per the provisions of the "Telecom Consumer Grievance Redressal Regulations (TCCRR), 2012" issued by TRAI. In terms of this mechanism, a consumer can lodge service-related complaints at the complaint centre of their TSPs. In case a complaint is not redressed satisfactorily by the service provider at the complaint centre, an appeal can be registered with the Appellate Authority of the TSPs.
5.	The more complaints a subscriber raises about unsolicited commercial communications, received without their consent or preference, the more proactively access service providers may initiate corrective actions to curb spam calls in accordance with the TCCCPR 2018 regulations. The TCCCPR, 2018 & 2025 regulations are available on the following link: https://trai.gov.in/release-publication/regulations/amendments-page/7617

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 08-05-2025 11:09:42

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00227	**Date of Receipt :**	09/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Statu	[redacted]		
Is Requester Be			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Respected sir Kindly consider my application through attached PDF		

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Date:- 07/04/2025

To,
The Public Information Officer (PIO)
Telecom Regulatory Authority of India (TRAI)
Mahanagar Doorsanchar Bhawan,
Jawahar Lal Nehru Marg, New Delhi – 110002

Subject: Request for Information under RTI Act, 2005 regarding Average Mobile Plan Costs and Usage in Delhi

Respected Sir/Madam,

I, [redacted] am working as a Government Teacher under the Directorate of Education, Delhi since 18 years. I am presently posted at [redacted],

My wife, [redacted] has filed a maintenance case against me ([redacted] I have been paying her Rs. 15,000/- per month as interim maintenance since August 2020. In her income affidavit she demanded monthly expense as Mobile and electricity bill 7000/- rs. Per Month.

Further On 29/03/2025, she filed an application under Section 127 CrPC seeking enhancement of interim maintenance to Rs. 45,000/- per month. I kindly seek the following information under the RTI Act, 2005.

Please provide the following information under the RTI Act, 2005:

1. What is the average monthly cost of mobile phone plans (both prepaid and postpaid) in Delhi NCR that include:
Unlimited calling, Daily or monthly data usage (e.g. 2GB/day or 60GB/month)

2. What is the range of available mobile recharge plans for individual customers in Delhi from major operators like Airtel, Jio, Vi,Idea and any other operators as per latest records?

3. What is the average data usage and talk-time usage by an individual customer in Delhi in the last 5 financial year?(2021 to 2025)

4. Is there any record of highest or luxury-level plans used for personal/non-commercial use? If yes, what is their monthly cost?

I request you to kindly provide the above information in hard copy or certified PDF format.

RTI Act

Any other relevant information regarding these issues, kindly provide with certified copies.

(A) Kindly do my RTI application certified with your RTI Office stamp.

(B) Mode of Reply :- I request the information to be provided in hard copy on my correspondence address and send via email at [redacted] com.

(C) As per the RTI Act, please provide the requested information as soon as possible due to my Next date of hearing of maintenance case is 03/5/2025.

(D)If the information is held by another department, kindly transfer the application under Section 6(3) of the RTI Act and inform me accordingly.

Thank you

Your Sincerely

[redacted]

Anx. (A) :- Case Detail

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(182)/2025-RTI Dated: 05-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 09.04.2025 (07.04.2025) filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00227, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 to 4.	TRAI does not have any specific information on the specific query raised by you. However, it is informed that the TRAI Direction dated 18.09.2020, inter-alia mandates telecom access service providers to publish and report all tariff plans in the prescribed formats and make available such tariff plans to the subscriber at the Customer Care Centre, the point of sale, retail outlets and on the website of the telecom access service providers. The referred Direction is available at https://trai.gov.in/sites/default/files/2024-09/Direction_18092020_0.pdf Further, the Tariffs filed by the Telecom Service Providers are available on the TRAI's website under the link below: - https://tariff.trai.gov.in/consumerview/index.aspx

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 05-05-2025 11:32:40

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00228	**Date of Receipt :**	09/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Statu	[redacted]		
Is Requester Be			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	How many vacancies for SSC Stenographer Grade C and D 2024 were reported by TRAI, broken down by category and region? Especially provide zone wise vacancies please..		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(183)/2025-RTI Dated: 05-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Madam,

Please refer to your RTI application dated 09.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00228, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 05-05-2025
11:33:34

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00229	**Date of Receipt :**	09/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Is Reque	[redacted]		
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

1. Please help with the details significant policies/regulations against Broadband service providers and telecom service providers brought into implementation by TRAI during FY 2024-2025 Please elaborate on how each regulation/policy benefited/would benefit the end user of the services.

2. Does TRAI have any regulation in place with regards to the Fair Use Policy data limits capping the FUP limit on the plans offered by various Broadband service providers?

3. Now that the Broadband service providers are venturing into the Digital TV services offering DTH services over the internet, should there be a higher limit for the Fair Use Policy limits for users opted for such a service than the ones opted only for internet?

4. Are the Telecom service providers/Broadband service providers mandated to display the escalation matrix for the grievance details (or the grievance workflow) in a very clear manner on the websites or/and mobile applications? If so, please help with the details of the concerned regulation.

5. (I) How many complaints did TRAI receive with regards to deficiency in service assured by Telecom service or Broadband service providers in the FY 2024-2025? What actions did TRAI take against the defaulter TSP/BSP?
(II) Penalties imposed on TSP/BSPs due to failure to meet the TRAI QoS benchmarks for the FY 2024-2025 and the penalties paid by TSP/BSPs during the same period.

6. Is their any regulation that has say about proportionate refund for pre-paid customers in case the customer ported their mobile number to a

	different TSP because of the TSPs failure to meet assured quality of service? If not, please let know the opinion of TRAI on such a policy. 7. Failing the QoS benchmarks set by TRAI - How would TRAI come to know if a QoS benchmark is breached? A specific question in this case is - if a subscriber raised a complaint about slow internet speed, should the TSP create a complaint that the complainant can track? if so, should the complaint be kept open until the assured speed or the TRAI benchmark speed is restored? 8. For new registration e-KYC by TSP/BSP, should they provide for an Aadhar authorization that is OTP based rather than forcing users to take biometric based? 9. If any of the above questions sound/seem hypothetical, please state reasons for their hypothetical nature against such question.

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(184)/2025-RTI Dated: 05-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 09.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00229, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 & 7.	"The Standards of Quality of Service of Access (Wireline and Wireless) and Broadband (Wireline And Wireless) Service Regulations, 2024 (06 of 2024)" dated 02.08.2024 which are available on TRAI's website: -www.trai.gov.in at url: https://trai.gov.in/sites/default/files/2024-10/Regulation_02082024.pdf
2.	No specific information is sought by you in the RTI application, however, the Regulations, Recommendations etc. made by TRAI are available in the public domain at the url; - https://trai.gov.in/#Release-Publication
4.	TRAI has issued TCCRR, 2012 regulation whereby the Service providers are mandated to publish Citizen Charter on their Website which includes information on Complaint redressal mechanism and its procedure. These regulations can be accessed from the following link: https://www.trai.gov.in/sites/default/files/2024-10/TCCR_Regulations_05Jan2012.pdf
5 (i).	TRAI Act, 1997 does not envisage redressal of individual consumer complaints by TRAI. However, in order to protect the interest of consumers, TRAI has laid down a framework for redressal of complaints of telecom consumers by their Service Providers. Telecom Service Providers (TSPs) are required to redress the grievances of their customers as per the provisions of the "Telecom Consumer Grievance Redressal Regulations (TCCRR), 2012" issued by TRAI. In terms of this mechanism, a consumer can lodge service-related complaints at the complaint centre of their TSPs. In case a complaint is not redressed satisfactorily by the service provider at the complaint centre, an appeal can be registered with the Appellate Authority of the TSPs.
5 (ii).	TRAI do not impose any penalty. However, to ensure the quality of service, issues relating to non-compliance with the benchmarks are followed up with TSP/BSPs and financial disincentives (FDs) are imposed.
3, 6, 8 & 9.	The information sought is not available in TRAI.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 05-05-2025
11:36:31

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00231	**Date of Receipt :**	11/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
[redacted]			
Does Liberty of a Person ? :		**Request Pertains to :**	
Information Sought :	Subject: Request for Information under the Right to Information Act 2005 regarding complaint filed against Bharti Airtel Ltd by [redacted] on April 11 2025 Respected Sir/Madam I [redacted] hereby seek the following information under the Right to Information Act 2005 Background I had filed a complaint against Bharti Airtel Limited regarding deficiency in service unfair trade practices and falsification of grievance records by email dated April 11 2025 from my email address t[redacted] to cp@trai.gov.in Information Requested 1. Please provide a copy of all internal correspondence noting sheets and file movements in TRAI relating to the complaint sent by email on April 11 2025 from[redacted].com 2. Please provide a copy of any communication sent by TRAI to Bharti Airtel Ltd or any other authority regarding the said complaint 3. Please provide the current status of the complaint filed		

4. Please provide certified copies of any reply or explanation submitted by Bharti Airtel Ltd to TRAI in response to the complaint

5. Please inform whether any investigation or inquiry was initiated by TRAI regarding the allegations of falsification of grievance records and submission of fake Action Taken Report A.T.R. by Bharti Airtel Ltd If yes provide a copy of the inquiry report or action taken

6. Please inform the name designation and contact details of the officer handling my complaint

7. If no action has been taken so far kindly provide reasons for delay in action as per records

Mode of Receiving Information
I request the information be provided in soft copy at my given email address mentioned below

Address


I declare that I am a citizen of India

Thank you

Yours faithfully

Date 11 April 2025

Print Save Close

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(185)/2025-RTI Dated: 09-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 11.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00231, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 to 4, 6 & 7.	TRAI Act, 1997 does not envisage redressal of individual consumer complaints by TRAI. However, in order to protect the interest of consumers, TRAI has laid down a framework for redressal of complaints of telecom consumers by their Service Providers. Telecom Service Providers (TSPs) are required to redress the grievances of their customers as per the provisions of the "Telecom Consumer Grievance Redressal Regulations (TCCRR), 2012" issued by TRAI. In terms of this mechanism, a consumer can lodge service-related complaints at the complaint centre of their TSPs. In case a complaint is not redressed satisfactorily by the service provider at the complaint centre, an appeal can be registered with the Appellate Authority of the TSPs. However, your complaint dated 11.04.2025 forwarded to the concerned TSP for further action at their end. A copy of the same is also enclosed.
5	The Information sought is not available with TRAI.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Encl.: As above.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 09-05-2025
10:54:38

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00233	**Date of Receipt :**	13/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Statu	[redacted]		
Is Requester Be			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	We want the following information from TRAI as per RTI Act 2005: 1. What are the rules for reactivating SIM of any telecom company? 2. What are the conditions for reactivating the old SIM of any telecom company and who can activate the SIM? 3. The right of SIM replacement is given by the telecom company only to the retailer who has ported the SIM. Is this condition as per the rules of TRAI?		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(186)/2025-RTI Dated: 05-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 13.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00233, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1 & 2.	Instructions relating to activation of SIM cards have been issued by the Department of Telecommunications (DoT) to all licensees/operators. However, the desired information may be available with DoT. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to DoT on 16.04.2025 for providing the related information, if any, directly to you.
3.	The regulatory framework for Mobile Number Portability (MNP) has been notified by TRAI through the Telecommunication Mobile Number Portability Regulations, 2009 (as amended), which are required to be adhered to by the telecom service providers, as donor operator and recipient operator for MNP. The Consolidated Telecommunications Mobile Number Portability (MNP) Regulations, 2009, as amended from time to time, can be accessed at URL-trai.gov.in/sites/default/files/2024-09/CR_24042024.pdf Further, the instructions related to SIM replacement, and related conditions/rules are issued by the Department of Telecommunications (DoT) to all licensees/operators.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 05-05-2025
15:49:59

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00236	**Date of Receipt :**	13/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
St	[redacted]		
Is Requester			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	1. Kindly provide details of 5G rollout plans and status of Bharti Airtel Limited in the area of (Area Name-[redacted]). 2. Please provide the correspondence and documents submitted by Bharti Airtel to TRAI regarding 5G availability and activation in the above location. 3. Provide the list of telecom circles or pincodes where 5G services are officially active and operational by Airtel. 4. Is there any complaint/escalation mechanism in TRAI if a telecom operator claims 5G presence but does not provide actual service? 5. If no 5G signal is being received despite being in a designated area, what regulatory actions can be initiated against the operator?		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(187)/2025-RTI Dated: 05-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 13.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00236, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1 to 5.	The Information sought is not available with TRAI. However, the desired information may be available with DoT. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to DoT on 16.04.2025 for providing the related information, if any, directly to you.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 05-05-2025 15:49:09

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00237	**Date of Receipt :**	14/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Sta	[redacted]		
Is Reque			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

Respected Sir/Madam,

I am submitting this application under the Right to Information Act, 2005 to seek information related to Jio AirFiber plans and their pricing details available in India (West Bengal).

I kindly request you to provide the following information:

1. The list of all Jio AirFiber plans, including their respective tariffs, data limits, speed limits, and validity period, as per records available with TRAI.

2. Whether these plans have been duly reported by Reliance Jio to TRAI as per regulatory norms.

3. Any guidelines or communications issued by TRAI to Reliance Jio regarding the pricing or structure of Jio AirFiber services.

4. Whether there are any ongoing reviews, consultations, or regulatory actions in relation to Jio AirFiber tariffs.

I declare that I am an Indian citizen, and this request is made in accordance with the Right to Information Act, 2005.

Kindly provide the information within the stipulated time as per the provisions of the RTI Act.

Thank you.

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(188)/2025-RTI Dated: 06-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 14.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00237, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	Tariffs filed by the Telecom Service Providers are available on the TRAI's website under the link below: https://tariff.trai.gov.in/consumerview/index.aspx
2.	Yes
3.	As per the existing tariff framework and regulatory provisions, tariff for telecommunication access service is under forbearance except for services such as National Roaming and Rural Fixed Line Services, mobile number portability charges, leased circuits and USSD.
4.	The Information sought is not available with TRAI.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 06-05-2025 10:16:01

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00238	**Date of Receipt :**	14/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
Stat			
Is Requester B			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	1. Minimum recharge amount for SIM activation: What is the minimum recharge amount required to keep a SIM active across all telecom operators? 2. Minimum recharge plans for all SIM operators: Please provide details of the minimum recharge plans offered by all telecom operators, including: Airtel Jio Vodafone-Idea BSNL MTNL Others Please provide the following information for each operator: Minimum recharge amount Validity period Benefits (if any)		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(189)/2025-RTI Dated: 06-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 14.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00238, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 & 2.	The TRAI has no specific information to offer on your specific queries raised by you. However, it is informed that, Under Section 12(1) of the Consolidated Telecom Consumer Protection Regulations, 2025, "No service provider shall deactivate the cellular mobile telephone connection of a pre-paid consumer for non-usage if an amount exceeding twenty rupees or such lesser amount, as may be specified by the service provider, is available in the account of such consumer". The link for the regulation is https://trai.gov.in/sites/default/files/2025-03/CR_TCPR_28032025.pdf. Moreover, TRAI Direction dated 18.09.2020, inter-alia mandates telecom access service providers to publish and report all tariff plans in the prescribed formats and make available such tariff plans to the subscriber at the Customer Care Centre, the point of sale, retail outlets and on the website of the telecom access service providers. The referred Direction is available at https://trai.gov.in/sites/default/files/2024-09/Direction_18092020_0.pdf

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 06-05-2025 10:14:34

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00239	**Date of Receipt :**	14/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
St	[redacted]		
Is Requester			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	For how many days can a sim remain without recharge to declare inactive and terminate the sim by the telecom company such as Airtel, Jio or Vodafone-Idea) so tha the same number can be offered for new user?		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(190)/2025-RTI Dated: 06-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 14.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00239, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The TRAI has no information to offer on the specific queries raised by you. However, it is informed that, Under Section 11 of the consolidated Telecom Consumer Protection Regulations, 2025 "every service provider shall ensure that no cellular mobile telephone connection of a prepaid consumer is deactivated for non-usage, for a minimum period of ninety days or such longer period as may be specified by the service provider". Furthermore, under Section 14 of the said regulations, "the cellular mobile telephone connection of a consumer deactivated for non-usage shall not be allocated to any other consumer till the expiry of a minimum period of fifteen days or such longer period, as may be specified by the service provider, from the date of deactivation and during such period the consumer can get his mobile connection reactivated by making payment of an amount not exceeding twenty rupees, as may be specified by the service provider". The said act is available in the following link: https://trai.gov.in/sites/default/files/2025-03/CR_TCPR_28032025.pdf

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 06-05-2025 10:13:16

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00241	**Date of Receipt :**	14/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
Stat			
Is Requester B			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Dear Sir I have complained in TRAI through my registered mail id with airtel gauravelec7 at the rate gmail dot com on dated 07 april 2025 and 11 april 2025 but no any update received till date please let me know when my problem with airtel will be solved		

Print Save Close

Gmail [redacted]

Regarding Complain for Airtel DTH not installed with Airtel Black

4 messages

[redacted] Fri, Apr 4, 2025 at 4:35 PM
To: 121@airtel.com

Dear Sir,

In the reference of the above, this is to infrom you that my airtel black connection from my registered mobile number [redacted] applied on 29/03/2025 and installed on 30/03/2025.

While applying for the Airtel Black Connection your senior person Mr. Manikant ji (7[redacted]) and Mr. Pankaj ([redacted]) assured for early installation and better service.

Your backend team from mobile number (+9[redacted]) called me and his behavior was very arrogant.

The connection has been installed by Mr. Ajay (9[redacted] and he installed only the Airtel Black Device not DTH. He assured to provide the DTH device maximum by 31/03/2025.

After my regular follow-up with all the mentioned mobile number and three numbers of complain rasied by your customer care (4534114340), no any fruitful response from your side.

In the reference of all above matters, i request to withdraw my Airtel Black connection with immediate effect and please refund my security money of 2500.

Waiting for your prompt reply at fhr earliest.

Regards,

[redacted]

[redacted] Mon, Apr 7, 2025 at 4:21 PM
To: ap@trai.gov.in
Cc: 121@airtel.com

Dear Sir,

After calling the customer care & airtel team, still my issue is not resolved.
Requesting to please lodge a complaint regarding the trail mail.
[Quoted text hidden]

[redacted] Fri, Apr 11, 2025 at 10:28 PM
To: ap@trai.gov.in
Cc: 121@airtel.com

Dear Sir,

No any response from your side and still my complaint is not resolved.

Otherwise please update any other platform or way to resolve the issue and I am totally fed-up with Airtel after being a postpaid consumer for 15+ years.

Even while trying to call customer care, everytime my call gets disconnected by the airtel team.

Unusually I am paying only for wifi + DTH but using only wifi services.

There is totally ignorance from the Airtel team on my issue.

Please do the needful.

[Quoted text hidden]

[redacted] Fri, Apr 11, 2025 at 10:29 PM

To: daca@trai.gov.in

Cc: 121@airtel.com, ap@trai.gov.in

---------- Forwarded message ---------

From: [redacted]

Date: Fri, 4 Apr, 2025, 16:35

Subject: Regarding Complain for Airtel DTH not installed with Airtel Black

To: <121@airtel.com>

[Quoted text hidden]

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(191)/2025-RTI Dated: 06-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 14.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00241, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The TRAI Act, 1997 does not envisage redressal of individual Consumer Complaints by TRAI. However, your complaint dated 07.04.2025 has been forwarded to concerned service provider.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 06-05-2025
14:46:04

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00245	**Date of Receipt :**	16/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
St	[redacted]		
Is Requester			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

I am [redacted], a consumer of Bharti Airtel services. On 08-03-2025, my Airtel SIM (Number:[redacted]) was fraudulently swapped. As a result, Rs 105269 was stolen from my HDFC Bank account through internet banking using OTPs received via the compromised SIM.

I seek the following information under RTI Act 2005:

Provide TRAI guidelines or SOPs for SIM swap or SIM replacement, including KYC and identity verification steps.

Confirm if Airtel reported this SIM swap incident dated 08-03-2025 on number [redacted] to TRAI or any regulatory authority.

Provide details of any audits or investigations by TRAI into similar incidents or into Airtel for such complaints.

Share copies of circulars or advisories issued by TRAI in the last 5 years to telecom operators regarding SIM swap fraud prevention.

I request the information be provided in English by email or post.

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(192)/2025-RTI Dated: 07-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 16.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00245, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	TRAI has not issued any guidelines or SOPs for SIM swap or SIM replacement, including KYC and identity verification steps to telecom operators. Instructions related to subscribers' verification, issue of new SIM card in case of replacement, SIM swap etc. have been issued by the Department of Telecommunications (DoT) to all licensees/ operators. Therefore, the desired information may be available with DoT. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to DoT on 17.04.2025 for providing the related information, if any, directly to you.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 07-05-2025 11:58:13

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00246	**Date of Receipt :**	17/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Sta	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	10)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Let me kindly know : The date of porting of mobile number [redacted] from Vi Delhi Circle to BSNL UP (East) circle. Recently during las three months..		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(193)/2025-RTI Dated: 07-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 17.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00246, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1.	The Information sought is not available with TRAI. However, it is informed that the regulatory framework for Mobile Number Portability has been notified by TRAI through the Telecommunication Mobile Number Portability Regulations, 2009 (as amended), however, TRAI is not directly involved in the porting process.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 07-05-2025
11:59:34

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00247	**Date of Receipt :**	17/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Sta	[redacted]		
Is Requester B			
Amount Paid :	10)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	1. What is the state-wise and category-wise break-up of vacancies for Stenographer Grade C for the year 2024? 2. What are the locations where newly appointed Stenographer Grade C candidates are likely to be posted? 3. What is the promotion hierarchy and estimated time frame for promotion from Stenographer Grade C to higher posts? 5. What are the transfer policies applicable to Stenographer Grade C, and under what conditions are inter-state transfers allowed?		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(194)/2025-RTI Dated: 07-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 17.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00247, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.
2.	The appointed candidate will be posted in TRAI HQ, New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.
3.	TRAI (appointment of Officers and Employees) Regulation 2023 available on TRAI website viz https://www.trai.gov.in
5.	No such policy.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 07-05-2025 17:45:38

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00248	**Date of Receipt :**	18/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Statu	[redacted]		
Is Requester Bel			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	The questions below pertains to SIM Card reissuance for existing Mobile Subscribers in case of Loss or malfunction of existing SIM Card using the existing mobile number. 1) Is there any specific cool off period prescribed by TRAI, wherein incoming and outgoing SMS would be disabled in a regenerated SIM card? 2) Is there any specific cool off period prescribed by TRAI, wherein incoming and outgoing Calls would be disabled or restricted in a regenerated SIM card?		

Print Save Close

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(195)/2025-RTI Dated: 08-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 18.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00248, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 & 2.	The TRAI has no specific input to offer on the queries raised by you. However, it is informed that, as per the existing regulatory framework, tariff including rates and related conditions is under forbearance except for national roaming, rural fixed line services, leased circuits, MNP and USSD. Private telecom service providers have introduced tariff plans wherein the terms and conditions include the condition of recharge with a certain amount at stipulated period to continue to avail uninterrupted services and benefits of the tariff plans. Failure to comply with the prescribed mandatory recharge will result in stoppage of service in a phased manner.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 08-05-2025
10:03:05

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00249	**Date of Receipt :**	19/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Stat	[redacted]		
Is Requester B			
Amount Paid :	10)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Kindly share the below information: 1. Share the TRAI regulation on minimum speed for broadband connection. 2. Broadband service providers reduce the speed of connection to 64kpbs after a limit, confirm the TRAI regulation under which the connection speed of 64kbps allowed. 3. What is the process prescribed by TRAI for complaints to broadband service providers? Can the service provider avoid providing a unique number for complaints made through emails? 4. What is the process defined under TRAI regulation for service providers to resolve customer complaints? If customer is not satisfied with the resolution by Appellate authority, what is the remedy provided by TRAI to the customer? 5. if the service provider takes 10 days to restore connection that was faulty, as per TRAI guidelines what is the compensation or rebate the service provider has to give to the customer? 6. Does TRAI maintain statistics of complaints received against service providers? If yes, please share the statistics for Reliance Jio for last 3 years - number of complaints made, avg. time taken to resolve complaints. If no, under which act or law TRAI is excluded from gathering and maintaining the statistics		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(196)/2025-RTI Dated: 08-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 19.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00249, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1,2 & 5.	The Information sought is not available with TRAI.
3,4 & 6.	The TRAI Act, 1997 does not envisage redressal of individual Consumer Complaints by TRAI. However, in order to protect the interest of Consumers, TRAI has laid down a framework for redressal of Complaints of Telecom Consumers by their Service Providers. Telecom Service Providers (TSPs) are required to redress the grievances of their Customers as per the provisions of the "Telecom Consumer Grievance Redressal Regulations (TCCRR), 2012" issued by TRAI. As per these Regulations, the complaint centre of the service provider, immediately on receipt of a complaint from a consumer, shall register such complaint and allot a unique docket number. In terms of this Mechanism, a Consumer can lodge service-related Complaints at the Complaint Centre of their TSPs. In case a complaint is not redressed satisfactorily by the Service Provider at the Complaint Centre, an Appeal can be registered with the Appellate Authority of the TSPs. At any point of time, either during the redressal of the complaint under these regulations or thereafter, can seek legal remedy under any law for the time being in force.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 08-05-2025 10:37:16

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00250	**Date of Receipt :**	20/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Sta	[redacted]		
Is Requester			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	I have two Mobile No. [redacted] which are ported from Aircel both are disconnected by Airtel without any notice and further I have requested to restore in the physcial store the same they said that both the no. are with parent company Aircel which is shutdown kindly provide me information under RTI Act, 2005 regarding the further restoration in this case as I also approached TRAI.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(197)/2025-RTI Dated: 08-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 20.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00250, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1.	The TRAI Act, 1997 does not envisage handling of individual Consumer Complaints by TRAI. Accordingly, your complaint dated 13.04.2025 has been forwarded to concerned service provider.
	Further, the regulatory framework for Mobile Number Portability has been notified by TRAI through the Telecommunication Mobile Number Portability Regulations, 2009 (as amended), however, TRAI is not directly involved in the porting process. Therefore, the information sought by you is not available in TRAI. Moreover, the numbering resources are managed and assigned to the service providers by the Department of Telecommunications (DoT). Therefore, it is informed that the desired information may be available with DoT. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to DoT on 30.04.2025 for providing the related information, if any, directly to you.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 08-05-2025 10:35:29

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00252	**Date of Receipt :**	21/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Sta	[redacted]		
Is Requester			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	state-wise vacancy/ category wise vacancies of stenographer, reported to SSC Stenographer, Grade C &D examination 2024.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(199)/2025-RTI Dated: 09-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Madam,

Please refer to your RTI application dated 21.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00252, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 09-05-2025
15:10:29

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00254	**Date of Receipt :**	21/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Sta	[redacted]		
Is Requester B			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	I had a subscription for jiohotstar and the billing date for the subscription was 20 Apr 2025, I cancelled the subscription on 19th April 2025. Unfortunately, my subscription was on autopay mode via Phonepe and an amount of rs1099 got deducted from my account on 20th of april. I am also using Jiofiber plan through my same moblie number in which jio hotstar is free. After all this i did contact with jio customer care for the refund of rs1099 and told that , if I have cancelled the subscription then how could you accept the money for the subscription from Phonepe, if someone send you money by mistake it doesnot mean that the money is yours. After a long conversation jio customer care executive denied to return my money. Requesting the TRAI dept that there should be strong regulations regarding such ambiguous procedures, it should not be like that : if you send me money by mistake then that money is mine.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(201)/2025-RTI Dated: 14-05-2025

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 21.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00254, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1.	The nature of the information sought in your RTI request is in the form of a grievance/complaint and therefore the same does not fall under the definition of information as per section 2(f) of the RTI Act 2005.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
P JANAKI
Date: 14-05-2025
11:18:06

(P. Janaki)
Central Public Information Officer- Link Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00255	**Date of Receipt :**	21/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	1. How Much Vacancies Are Reported In SSC Steno 2024 in Ministry Of communication, TRAI? 2. Zone/State Wise Vacancy in Steno 2024? 3. Category Wise Vacancy, Zone wise Vacancy In Grade C and D in Ssc steno 2024		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(202)/2025-RTI Dated: 14-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 21.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00255, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 to 3.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
P JANAKI
Date: 14-05-2025
11:16:48 (P. Janaki)
Central Public Information Officer- Link Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00258	**Date of Receipt :**	22/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	Hindi
Is Requeste	[redacted]		
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	आरटीआई		

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जन सूचना अधिकारी,

दूरसंचार नियामक ट्राई,

भारत सरकार।

विषय:- सूचना अधिकारी अधिनियम 2005 के तहत आवेदन ।

(1) ट्राई के नियमों के अनुसार मोबाइल उपभोक्ताओं को दी जाने वाली छुट, सुविधा आदि के संबंध में विषय अनुसार अलग-अलग निम्नलिखित जानकारी दें।

(2) ट्राई के कार्यों और उद्देश्यों की संक्षिप्त जानकारी दें ।

(3) ट्राई के द्वारा उपभोक्ताओं को दी जाने वाली सुविधाओं के संबंध में वर्तमान में लागू आदेशों, नियमों की विषय अनुसार संक्षिप्त जानकारी दें ।

(4) ट्राई के द्वारा उपभोक्ताओं को टैरिफ प्रावधानों के अनुसार दी जाने वाली रियासतों की रियायत और विषय अनुसार अलग-अलग संक्षिप्त जानकारी दें।

(5) ट्राई के द्वारा दिए गए किस-किस विषय के आदेशों का मोबाइल कंपनियों के द्वारा अभी तक पालन सुनिश्चित नहीं किया है विषय, तिथि अनुसार जानकारी दें।

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

फ. संख्या. RT-2/7/(203)/2025-आरटीआई दिनांक: 14-05-2025

सेवा में [redacted]

विषय: सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत सूचना की आपूर्ति।

महोदय,

कृपया ऑनलाइन आरटीआई पोर्टल के माध्यम से भादूविप्रा में प्राप्त आपके आवेदन पत्र दिनांक 22.04.2025, पंजीकरण संख्या TRAOI/R/E/25/00258, का अवलोकन करें। आपने अपने आरटीआई पत्र में सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत जानकारी मांगी है। इस संबंध में आपको सूचित किया जाता है: -

क्र. स्.	उत्तर
2.	ट्राई के कार्य और उद्देश्य ट्राई अधिनियम 1997 का धारा 11 में विस्तृत है, जो सार्वजनिक डोमेन में उपलब्ध है और इसे ट्राई की वेबसाइट www.trai.gov.in पर देखा जा सकता है।
3.	ट्राई के द्वारा वर्तमान में लागू आदेशों, नियमों की जानकारी सार्वजनिक डोमेन में उपलब्ध है और इसे ट्राई की वेबसाइट www.trai.gov.in पर देखा जा सकता है।
1,4 & 5.	ट्राई के पास आपके द्वारा आरटीआई के माध्यम से उठाई गई इन बिंदुओं पर कोई विशिष्ट जानकारी नहीं है। हालांकि, मौजूदा टैरिफ ढांचे के अनुसार, राष्ट्रीय रोमिंग, ग्रामीण फिक्स्ड लाइन सेवाओं, मोबाइल नंबर पोर्टेबिलिटी शुल्क, लीज्ड सर्किट और यूएसएसडी जैसी सेवाओं को छोड़कर दूरसंचार एक्सेस सेवा के लिए टैरिफ पर सहनशीलता है। मौजूदा विनियामक प्रावधानों के अनुपालन के अधीन, सेवा प्रदाता बाजार की स्थिति की अपनी समझ और अपने सर्वोत्तम व्यावसायिक हित के आधार पर टैरिफ डिजाइन करने और पेश करने के लिए स्वतंत्र हैं। सेवा प्रदाताओं को अपने संचालन के विभिन्न सेवा क्षेत्रों के लिए रिचार्ज मूल्य और वैधता सहित कई संयोजनों के साथ विभिन्न टैरिफ घटकों जैसे विभिन्न प्रकार की कॉल, एसएमएस, डेटा ऑफ़र आदि के लिए दरें तय करने की स्वतंत्रता है। सेवा प्रदाताओं द्वारा इनपुट लागत, प्रतिस्पर्धा के स्तर और अन्य व्यावसायिक विचारों सहित कई कारकों को ध्यान में रखते हुए टैरिफ की पेशकश की जाती है।

Contd. on next page 02.

2. सूचना का अधिकार अधिनियम, 2005 की धारा 19(1) के तहत ट्राई में अपीलीय प्राधिकारी श्री डी. मनोज, प्रधान सलाहकार (एफएंडईए), भारतीय दूरसंचार नियामक प्राधिकरण, वर्ल्ड ट्रेड सेंटर, टावर-एफ, 4-7 मंजिला, नौरोजी नगर, नई दिल्ली-110029 ।

भवदीय,

Digitally signed by
P JANAKI
Date: 14-05-2025
17:19:27

(पी. जानकी)
केन्द्रीय लोक सूचना अधिकारी- लिक अधिकारी

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00259	**Date of Receipt :**	22/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
Sta			
Is Requester E			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Respected Sir/Madam, I hope this email finds you well. I am writing to formally request access to telecommunication data for Jammu and Srinagar cities for the period 2016 to 2024 as part of my Ph.D. research at the Institute of Environment and Sustainable Development, Banaras Hindu University (BHU). My research focuses on urban sustainability and resource carrying capacity trends, where the following indicators are crucial for my analysis: 1. Number of Internet users 2. Number of mobile phone users 3. Number of fixed telephone users I kindly seek your guidance and assistance in accessing this data. If there are any additional formalities or documents required, please let me know. I would be happy to provide any necessary clarifications or schedule a brief discussion if needed. Your support in this matter would be invaluable for my research, and I sincerely appreciate your time and consideration. I look forward to your response.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(204)/2025-RTI Dated: 15-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Madam,

Please refer to your RTI application dated 22.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00259, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1 & 3.	TRAI collects the subscription data from Service Providers at the level of Licensed Service Area (LSA) and State/UT only. This information is available in the public domain and can be accessed at the following URL/link: https://www.trai.gov.in/release-publication/reports/Performance-indicators-reports
2.	Telecom service providers furnish information on Licensed Service Area (LSA) wise and State/ UT-wise number of wireless subscribers to TRAI on a monthly basis. The information on city-wise mobile phone users is not reported to TRAI. TRAI releases Telecom Subscription Data on monthly basis through press releases. Such press releases are available at the URL: https://trai.gov.in/notifications/press-release However, it is informed that the desired information may be available with DoT. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to DoT on 08.05.2025 for providing the related information, if any, directly to you.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
P JANAKI
Date: 15-05-2025
11:55:33

(P. Janaki)
Central Public Information Officer- Link Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00260	**Date of Receipt :**	22/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
S	[redacted]		
Is Requeste			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Please provide information regarding region or State wise vacancies with category in TRAI in SSC Stenographer Grade C & D Examination, 2024		

Print Save Close

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(205)/2025-RTI Dated: 15-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 22.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00260, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
P JANAKI
Date: 15-05-2025
11:57:17

(P. Janaki)
Central Public Information Officer- Link Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00261	**Date of Receipt :**	23/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
Status			
Is Requeste			
Amount Paid :	10)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Kindly provide state-wise vacancy details for the posts of Stenographer Grade C in telecom regulatory authority of India which is to be filled through the SSC Stenographer 2024 Examination. Note: Please provide the above details in PDF format through email as soon as possible, as the post preference is expected to be released shortly.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(206)/2025-RTI Dated: 15-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 23.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00261, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
P JANAKI
Date: 15-05-2025
15:40:03

(P. Janaki)
Central Public Information Officer- Link Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00265	**Date of Receipt :**	23/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
S	[redacted]		
Is Requeste			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	STATE WISE VACANCIES AVAILABLE FOR FILLING VACANCIES, FOR STENOGRAPHER GRADE C&D THAT IS GOING TO BE FILLED THROUGH SSC STENOGRAPHER EXAM C&D EXAM 2024		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(210)/2025-RTI Dated: 19-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 23.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00265, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.
2.	Vacancy for the post of Stenographer Grade 'D' is not reported to SSC by Telecom Regulatory Authority of India.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 19-05-2025 15:51:59

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00266	**Date of Receipt :**	23/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
St			
Is Requester			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Recently one of my bank account has been blocked and when I contacted branch they informed me that my mobile number linked to my bank account has been flagged by TRAI. Now I want to know the details that why TRAI flagged my number, what did I do wrong? and what should I do to solve this? Because now one of my bank account freezed, in future my another accounts also may be freezed if TRAI donot remove the flagged from my number.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(211)/2025-RTI Dated: 19-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 23.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00266, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The Information sought is not available with TRAI.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 19-05-2025 15:53:21

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00267	**Date of Receipt :**	23/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
S			
Is Requester B			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Respected Sir Kindly provide the following information under the Right to Information Act, 2005. Thank you for your assistance.		

Print Save Close

Respected Sir/Madam,

Kindly provide the following information under the Right to Information Act, 2005:

1. **Please provide a list of all registered DTH and cable TV operators along with the types of set-top boxes (STBs) they offer (e.g., SD, HD, 4K) and the associated technologies used (e.g., DVB-C, DVB-S, IPTV, Hybrid, etc.).**
2. **Please furnish operator-wise details on whether the STBs provided are proprietary or interoperable, and whether they comply with any interoperability guidelines or standards prescribed by TRAI.**
3. **Kindly provide operator-wise and geography-wise data on the number of STBs currently deployed in India, preferably categorized by state or licensed area, and further classified by technology type (e.g., DVB-C, DVB-S, IPTV, Hybrid).**
4. **Please share the current status of implementation of digital STB interoperability among DTH and cable operators, including any steps taken by TRAI, ongoing consultations, or recommendations issued since 2021.**
5. **Provide a list of approved or recommended interoperable STB models or platforms, including those that support Common Interface (CI) modules or Embedded SIM technology, if any, as per TRAI's guidelines or pilot programs.**

I am willing to pay any fees as applicable under the RTI Act. I request that the information be provided in electronic form (PDF or Excel format), if available.

Thank you for your assistance.

Yours sincerely,

[redacted]

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(212)/2025-RTI Dated: 19-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 23.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00267, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1.	**DTH Operators:** There are four registered DTH operators (Tata Play, Dish TV, Sun Direct and Bharti Telemedia Ltd.) in India. **MSOs**- The total number of MSOs, as per the information available on the website of Ministry of Information & Broadcasting (MIB) [https://mib.gov.in/sites/default/files/2025-04/list-of-registerered-msos-as-on-31.03.2025-1.pdf] in India as 845. List of operators may be taken from the website. The information regarding STBs is not available in TRAI. However, the same may be available with Ministry of Broadcasting (MIB), in terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI request has been transferred online to MIB on 19.05.2025 to provide the related information, if any, directly to you.
4.	The recommendations on interoperability of Set-Top-Box was released by TRAI on 10.04.2020. The implementation aspect pertains to MIB. Hence, the information may be provided by MIB, if available with them.
2,3 & 5.	The information sought is not available with TRAI. However, the desired information may be available with MIB and thus, in terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI request has been transferred online to MIB on 19.05.2025 to provide the related information, if any, directly to you.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 19-05-2025 16:48:11

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00268	**Date of Receipt :**	23/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
S	[redacted]		
Is Requester			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	I kindly request the following information: 1. Total number of active set-top boxes currently registered in the state of Madhya Pradesh and Chhattisgarh respectively, if possible district or city wise. 2. A breakup of the above number by service provider - MSO and LCO and DTH or others. 3. Any available data on the technical type of set-top boxes example SD, HD, Smart STBs in the two states. 4. Active boxes details of DD Freedish, TATA Sky, Airtel, Videocon, and Dish TV in the State of Chhattisgarh and Madhya Pradesh respectively.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(213)/2025-RTI Dated: 20-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 23.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00268, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
2.	**MSOs**- The total number of MSOs, as per the information available on the website of Ministry of Information & Broadcasting (MIB) [https://mib.gov.in/sites/default/files/2025-04/list-of-registerered-msos-as-on-31.03.2025-1.pdf] in India as 845. For state-wise break-up, the website may please be referred. **DTH Operators:** There are four registered DTH operators (Tata Play, Dish TV, Sun Direct and Bharti Telemedia Ltd.) in India. **LCOs-** The information is not available in TRAI. However, the same may be available with MIB. Hence, in terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application has been transferred online on 19.05.2025 to MIB to provide the related information, if available, directly to you.
1,3 & 4.	The information sought is not available with TRAI. However, the desired information may be available with MIB and thus, in terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to MIB to provide the related information, if available, directly to you.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 20-05-2025
11:19:37

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00270	**Date of Receipt :**	24/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Is Reque	[redacted]		
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	With due respect Sir, Kindly provide the STATE-WISE vacancies of the stenographer grade C posts which were reported to SSC for SSC Steno 2024 examination for the TRAI under Department of Telecommunication under Ministry of Communication. (The information is sought because the SSC do not collect state-wise vacancies)		

Print Save Close

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(215)/2025-RTI Dated: 20-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 24.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00270, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 20-05-2025 11:41:43

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00271	**Date of Receipt :**	24/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
Status			
Is Requester Bel			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	State wise vacancy position of UR for the post of Stenographer Grade C in SSC Stenographer 2024 Examination may please be provided.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(216)/2025-RTI Dated: 20-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 24.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00271, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 20-05-2025
11:42:58

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00272	**Date of Receipt :**	24/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
Stat			
Is Requester B			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	1. Total No. of vacancies for SSC Steno-2024 Grade-C recruitment. 2. A detailed, state/city-wise and category-wise breakup of the vacancies for SSC Steno-2024 Grade-C.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(217)/2025-RTI Dated: 20-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 24.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00272, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 & 2.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 20-05-2025
14:35:42

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00277	**Date of Receipt :**	26/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Status(R	[redacted]		
Is Requester			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	SMS header portal is not giving SMS header information about all SMSs, an Indian Citizen receives. Like [redacted]. When we search these numbers at www.SMSHeaderTrai.gov.in, it is not showing. Kindly inform, as an Indian Citizen, how can I trace all the SMS Headers, what I receive?		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(221)/2025-RTI Dated: 26-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 26.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00277, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	1. As per TCCCPR 2018 regulation, information related to the headers, which are registered with Access providers, are displayed on the SMS portal i.e. https://smsheader.trai.gov.in/ and the data is updated on the portal by concerned access providers on regular basis. 2. Under TCCCPR 2018 Regulation, for international messages, following may be noted- a. Regulation 37. Every Access Provider and International Long-Distance Operators shall ensure that no international incoming SMS containing alphanumeric header or originating country code +91 is delivered through its network. Provided that Authority may issue directions as it deems necessary to control bulk international messages from time to time. b. The information regarding international numeric headers is managed by the access providers.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 26-05-2025
11:44:43

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00280	**Date of Receipt :**	27/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Is Request	[redacted]		
Amount Paid :	10)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	I am using airtel number [redacted] as my primary number . While making a call everytime they make me hear this so called PCA before every call. this is quite irritating I dont want to hear this and I hope this should be my choice that I want to hear it or not? But when I asked thie to airtel to stop this drama they told me it is not at all possible to stop this and it is made compulsary by TRAI. is it really so? Is it compulsory? I have tried contacting TRAI on twitter but no one seems to care at all And as I have learned I dont think this is compulsary as while making call via my jio number I dont hear this drama. Kindly tell me if this is compulsary or not?		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(222)/2025-RTI Dated: 23-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 27.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00280, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The information sought vide your above mentioned RTI application is not available in TRAI.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 23-05-2025 12:02:23

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00282	**Date of Receipt :**	28/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
Statu			
Is Requester Bel			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Let me kindly know: 1. Can a Mobile Phone Service Provider (Operator) include their fixed monthly charges (Plan Charges) beyond the billing period in advance, except previous dues, in their postpaid mobile Bill ? This may be understand with a typical example as below:- Let a postpaid mobile bill is generated on 03.04.2025 for the period from 01.03.2025 to 31.03.2025. In this case , can a service provider include the fix monthly charges (Plan Charges) for the period of 01.04.2025 to 30.04.2025 in the same bill ?		

Print Save Close

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(224)/2025-RTI Dated: 23-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 28.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00282, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1 to 4.	TRAI has no input to offer on the specific queries raised by you. The information sought by you does not fall under the definition of 'information' as prescribed under the RTI Act 2005. Further, it is mention that the information sought by you under Right to Information Act, 2005 pertains to creating information by drawing inference and/or making of assumptions or interpreting information for furnishing replies to hypothetical questions viz. 'What...', 'How....', 'Can...', 'If...', 'Will....', etc. which do not fall under the definition of 'information' under Section 2(f) of the RTI Act, 2005. Further in terms of Para 10 of the Guide on Right to Information Act, 2005 issued by Department of Personnel & Training, Ministry of Personnel, Public Grievances & Pension vide OM No.1/32/2013-IR dated 28th November 2013, the CPIO is neither supposed to create information that is not a part of the record of the public authority nor required to furnish information which require drawing of inference and/or making of assumptions; or to interpret information; or to solve the problems raised by the applicants; or to furnish replies to hypothetical questions.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 23-05-2025 11:59:15

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00283	**Date of Receipt :**	29/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Status(R	[redacted]		
Is Requester Below			
A			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	I want to know from the Telecom Authority that under which section or rule The Jio Company under them violates the privacy of the consumer when the recharge of the consumer gets over and misbehaves with the consumer by forcing them to recharge through calls from private numbers without their consent Apart from this I also want to know from the Telecom Authority that is there any such regulation from their side to provide relief to the public so that the number of the consumer is also able to use if they does not have the facility to do expensive recharge and they can get relief from the recharge of at least Rs 150 for the normal message which is sent by the bank and their number is also valid even they dont have balance but they want to use their number for others calling purposes and use 2 sim for themselves		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(225)/2025-RTI Dated: 27-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Madam,

Please refer to your RTI application dated 29.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00283, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 & 2.	TRAI has no input to offer on the specific queries raised by you. However, it is informed that TRAI has issued Telecom Consumers Protection (12th Amendment) Regulations, 2024 on 23/12/2024 which is available on the TRAI's website under the link below: https://trai.gov.in/sites/default/files/2024-12/Regulation_12th_23122024_0.pdf

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 27-05-2025 16:59:47

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00284	**Date of Receipt :**	29/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Sta	[redacted]		
Is Requester			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Sir, I had booked Air Fiber of Airtel on 23.04.25 At that time I was told that it will be taken in 24 hours but today is the day 29.04.25 but till now I have not received any call from the company nor is anyone contacting me, I call the daily customer care, but I am not getting any help from above nor is anyone contacting. I call the daily customer care but no one is contacting me. I am not getting help. While booking, I made a down payment of 1000, customer care is lying to me every time and till now I am not getting any help. I am pasting the booking receipt along with it. My request ID. AXNZ3JZ06I		

Print Save Close

ACTION HISTORY OF RTI REQUEST No.TRAOI/R/E/25/00284

Applicant Name [redacted]

Text of Application Sir, I had booked Air Fiber of Airtel on 23.04.25 At that time I was told that it will be taken in 24 hours but today is the day 29.04.25 but till now I have not received any call from the company nor is anyone contacting me, I call the daily customer care, but I am not getting any help from above nor is anyone contacting. I call the daily customer care but no one is contacting me. I am not getting help. While booking, I made a down payment of 1000, customer care is lying to me every time and till now I am not getting any help. I am pasting the booking receipt along with it. My request ID. AXNZ3JZ06I

Reply of Application

SN.	Action Taken	Date of Action	Action Taken By	Remarks
1	RTI REQUEST RECEIVED	29/04/2025	Nodal Officer	
2	RTI REQUEST APPLICATION RETURNED TO APPLICANT	13/05/2025	Nodal Officer	The Information sought by you is not specific and clear. Therefore, the same does not fall under the definition of information as per Section 2(f) of the RTI Act 2005.

Print

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00285	**Date of Receipt :**	29/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Status	[redacted]		
Is Requester Bel	[redacted]		
	[redacted]		y
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Ministry of Communications, Department of Telecommunications, Telecom Regulatory Authority of India has reported vacancies of Stenographer Grade C, Group B (Non Gazetted) for the direct recruitment year 2024 through SSC Stenographer Examination-2024. Hence, for the kind Information it is requested to kindly provide City/Zone wise vacancies of Stenographer Grade C, Group B (Non Gazetted) for the direct recruitment year 2024 at the earliest as Post Preference Cum Choice Form of the aforesaid recruitment is about to release soon. Thanks		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(226)/2025-RTI Dated: 23-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 29.04.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00285, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 23-05-2025 12:00:38

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00292	**Date of Receipt :**	01/05/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Sta	[redacted]		
Is Requester			
Does it Liberty of a Person ? :		**Request Pertains to :**	
Information Sought :	One. Is it the fact that its illegal to broadcast live channels on OTT platforms? Is it a fact that many Indian OTT operators or broadcasting live TV channels without it MIB license? Is it a fact that OTT platforms like OTT play, play box, YuppTV, sun NXT, Zee5 are telecasting live TV channels without DPO license? Is it a fact that Samsung and LG TV are broadcasting more than hundred live channels on their TV sets on OTT mode? How many OTT platforms are telecasting live TV channels illegally in India? What measures your department took to stop live channel broadcasting on OTT apps and TV companies?		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(231)/2025-RTI Dated: 26-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 01.05.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00292, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1 to 6.	The matter pertains to MIB as the Regulation of OTT is being done by MIB. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to MIB on 06.05.2025 to provide the related information, if any, directly to you.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 26-05-2025
16:40:40

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00296	**Date of Receipt :**	02/05/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
St			
Is Requester			
Amount Paid :	10)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	I would like to ask for State wise or Zone wise vacancy for the post of Stenographer Grade C Exam, 2024 category wise for the total 6 tentative vacancy reported as SSC does not provide state wise vacancy.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(232)/2025-RTI Dated: 26-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Madam,

Please refer to your RTI application dated 02.05.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00296, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 26-05-2025 16:41:21

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00302	**Date of Receipt :**	05/05/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
Is Requeste			
Amount Paid :	10)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Provide copy of NTO 4.0 .		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(236)/2025-RTI Dated: 27-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 05.05.2025 filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00302, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	1. There is no document titled "NTO 4.0" issued by TRAI. 2. TRAI has notified the Telecommunication (Broadcasting and Cable) Services (Eighth) (Addressable Systems) Tariff Order, 2017 on 03.03.2017 as amended from time to time. The complete text of the Tariff Order dated 03.03.2017 and subsequent amendments along with explanatory memorandum are available on TRAI's website under the link: https://www.trai.gov.in/release-publication/regulations/amendments-page/8077 3. In addition, TRAI has also notified the following regulations applicable to broadcasting services relating to television provided, through addressable systems, throughout the territory of India: • Telecommunication (Broadcasting and Cable) Services Interconnection (Addressable Systems) Regulations, 2017 dated 03.03.2017 as amended from time to time. The complete text of the Interconnection Regulation dated 03.03.2017 and subsequent amendments along with explanatory memorandum are available on the TRAI's website under the link: https://www.trai.gov.in/release-publication/regulations/amendments-page/9101 • Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017 dated 03.03.2017 as amended from time to time. The complete text of the QoS regulation dated 03.03.2017 and subsequent amendments along with explanatory memorandum are available on the TRAI's website under the link: https://www.trai.gov.in/release-publication/regulations/amendments-page/8603

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 27-05-2025
15:31:49

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00308	**Date of Receipt :**	03/05/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
	[redacted]		
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	1. The 6 vacancies reported for SSC Steno 2024 exam in grade c level 6 are on all India basis or Delhi posting only? 2. If it is statewise then provide the statewise order. 3. Job profile and promotion scenarios of this post		

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RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00301	**Date of Receipt :**	04/05/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Is Requ	[redacted]		
D			
Information Sought :	1. The 6 vacancies reported fin TRAI or SSC STENOGRAPHER 2024 exam in grade C , Level 6 are of all India posting or of Delhi posting only? 2. If it is all India posting then provide the vacancies in statewise manner. 3. What is the job profile and promotion scenarios of this post.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(234)/2025-RTI Dated: 26-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your two (02) similar RTI applications filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00301, dated 04.05.2025 and Reg. No. TRAOI/R/E/25/00308, dated 03.05.2025, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 & 2.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.
3.	Recruitment Rules for the post of Personal Assistant i.e. "The Telecom Regulatory Authority of India (Appointment of Officers and Employees) Regulation, 2023" available on TRAI's website: https://www.trai.gov.in/sites/defaults/files/202411/Regulation_27102023_0.pdf

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 26-05-2025 16:42:09

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00322	**Date of Receipt :**	15/05/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Is Request	[redacted]		
Amount Paid :	10)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Dear sir, Kindly Request My Airtel POS ID was Blacklisted...My TM not responding this problem..I am Geniune Person...This is my Job..Not Income, I am Depression so, Please solve this problem sir Thank you, Your faithfully, [redacted]		

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ACTION HISTORY OF RTI REQUEST No.TRAOI/R/E/25/00322

Applicant Name [redacted]

Text of Application Dear sir, Kindly Request My Airtel POS ID was Blacklisted...My TM not responding this problem..I am Geniune Person...This is my Job..Not Income, I am Depression so, Please solve this problem sir Thank you, Your faithfully, [redacted]

Reply of Application

SN.	Action Taken	Date of Action	Action Taken By	Remarks
1	RTI REQUEST RECEIVED	15/05/2025	Nodal Officer	
2	RTI REQUEST APPLICATION RETURNED TO APPLICANT	21/05/2025	Nodal Officer	The information sought vide your above mentioned RTI application is not specific and vague in nature. Hence, the same does not fall under the definition of information as per section 2(f) of the RTI Act 2005.

Print

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00052	**Date of Receipt :**	21/04/2025
Transferred From :	Department of Telecommunications on 21/04/2025 With Reference Number : DOTEL/R/E/25/00341		
Remarks :	**RTI is also transferred u/s 6(3) to DGT and TRAI for furnishing reply i.r.o points concerned**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(Ru	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Department of Telecommunications (original recipient)**)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

Subject - RTI Request Regarding Unresolved JioFiber Service Complaints and Unfair Billing

I am a JioFiber customer (Account Number [redacted], Registered Mobile [redacted]. I have been facing unresolved service issues for over two months. The issues include:

1. Inability to change WiFi password or block unauthorized users
2. Repeated false promises of engineer visits by JioFiber support
3. No resolution despite multiple support calls
4. A new bill of Rs 470.82 issued even though the service is unusable

Kindly provide the following information:

1. What is the maximum time limit as per DoT or TRAI for resolving broadband complaints?
2. What action is recommended if the ISP fails to resolve complaints after

multiple attempts?
3. What is the escalation mechanism available to customers?
4. Are customers entitled to bill waiver or compensation for service outage?
5. How many complaints have been filed against Reliance JioFiber in the last 6 months, nationwide and in Jharkhand?

Please respond with applicable circulars or policy references.

Name: [redacted]

Original RTI Text :

Subject - RTI Request Regarding Unresolved JioFiber Service Complaints and Unfair Billing

I am a JioFiber customer (Account Number [redacted] Registered Mobile [redacted]. I have been facing unresolved service issues for over two months. The issues include:

1. Inability to change WiFi password or block unauthorized users
2. Repeated false promises of engineer visits by JioFiber support
3. No resolution despite multiple support calls
4. A new bill of Rs 470.82 issued even though the service is unusable

Kindly provide the following information:

1. What is the maximum time limit as per DoT or TRAI for resolving broadband complaints?
2. What action is recommended if the ISP fails to resolve complaints after multiple attempts?
3. What is the escalation mechanism available to customers?
4. Are customers entitled to bill waiver or compensation for service outage?
5. How many complaints have been filed against Reliance JioFiber in the last 6 months, nationwide and in Jharkhand?

Please respond with applicable circulars or policy references.

Name: [redacted]

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(198)/2025-RTI Dated: 09-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 21.04.2025 received through transferred online on the RTI portal from DoT vide Reg. No. TRAOI/R/T/25/00052, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1 & 4.	TRAI has issued TCCRR, 2012 regulation whereby the time limit for redressal of complaints or addressing service requests of consumers is prescribed. This regulation can be accessed from the following link: https://www.trai.gov.in/sites/default/files/2024-09/CA_05012012.pdf
	Further, "The Standards of Quality of Service of Access (Wireline and Wireless) and Broadband (Wireline And Wireless) Service Regulations, 2024 (06 of 2024)" dated 2.8.2024 which are available on TRAI's website :-www.trai.gov.in at url: https://trai.gov.in/sites/default/files/2024-10/Regulation_02082024.pdf
2, 3 & 5.	The TRAI Act, 1997 does not envisage redressal of individual consumer complaints by TRAI. However, in order to protect the interest of consumers, TRAI has laid down a framework for redressal of complaints of telecom consumers by their Service Providers. Telecom Service Providers (TSPs) are required to redress the grievances of their customers as per the provisions of the "Telecom Consumer Grievance Redressal Regulations (TCCRR), 2012" issued by TRAI. In terms of this mechanism, a consumer can lodge service-related complaints at the complaint centre of their TSPs. In case a complaint is not redressed satisfactorily by the service provider at the complaint centre, an appeal can be registered with the Appellate Authority of the TSPs.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 09-05-2025 15:09:23

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00054	**Date of Receipt :**	23/04/2025
Transferred From :	Department of Telecommunications on 23/04/2025 With Reference Number : DOTEL/R/E/25/00351		
Remarks :	**RTI is transferred u/s 6(3) to TRAI for furnishing reply directly to the applicant.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(R	[redacted]		
Is Requester B			
Amount Paid :	0 (RTI fee is received by **Department of Telecommunications (original recipient)**)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought : RTI Application

To,
The Public Information Officer,

Ministry of telecommunication

Date: 18/04/2025
Subject: Request for Information under RTI Act, 2005 regarding mobile OTP sending system.

Sir/Madam,
Under the provisions of the Right to Information Act, 2005, I request the

following information regarding sending OTP FOR MOBILE USERS ON VARIOUS OCCASIONS :

PLEASE provide information available on the records regarding the rules and regulations regarding sending OTP to mobile users.
PLEASE provide information available on the records about changes of rules of sending OTP by way of other than SMS type. (Like voice call or video call or voice message etc)
PLEASE provide information available on the records about reasons or basis of grounds on which mode of sending OTP other than by way of SMS are adopted. (Like voice call or video call or voice message etc)

Mode of information required - On line , soft copy or Cd

Applicant Details:
Name: [redacted]
Yours sincerely,

Original RTI Text : RTI Application

To,
The Public Information Officer,

Ministry of telecommunication

Date: 18/04/2025
Subject: Request for Information under RTI Act, 2005 regarding mobile OTP sending system.

Sir/Madam,
Under the provisions of the Right to Information Act, 2005, I request the following information regarding sending OTP FOR MOBILE USERS ON VARIOUS OCCASIONS :

PLEASE provide information available on the records regarding the rules and regulations regarding sending OTP to mobile users.
PLEASE provide information available on the records about changes of rules of sending OTP by way of other than SMS type. (Like voice call or video call or voice message etc)
PLEASE provide information available on the records about reasons or basis of grounds on which mode of sending OTP other than by way of SMS are adopted. (Like voice call or video call or voice message etc)

Mode of information required - On line , soft copy or Cd

Applicant Details:

Name: [redacted]

Yours sincerely,

Print Save Close

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(208)/2025-RTI Dated: 19-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 23.04.2025 received through transferred online on the RTI portal from DoT vide Reg. No. TRAOI/R/T/25/00054, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1.	The Information sought is not available with TRAI.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally Signed by
SUSHIL KUMAR DUTTA
Date: 19-05-2025
10:45:57

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00057	**Date of Receipt :**	30/04/2025
Transferred From :	Department of Telecommunications on 30/04/2025 With Reference Number : DOTEL/R/T/25/00350		
Remarks :	**RTI request is being transferred under section (6)3 of RTI Act 2005.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
St	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Department of Telecommunications (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

I kindly request the following information under the Right to Information Act 2005 to be provided in Hindi.

1. Why is the validity of a recharge set at 28 days instead of a full calendar month of 30 or 31 days

2. Has the Department of Telecommunications DoT conducted any study or assessment on the financial impact of the 28-day recharge system on consumers

3. If the services are claimed to be monthly why are consumers required to recharge 13 times in a year instead of 12

4. Why do consumers have to pay for 13 months worth of service for only 12 months

5. In 2025 a 28-day recharge cycle will cover 336 days 12 x 28 leaving 29 days uncovered Why are consumers required to make an extra recharge to

	cover these days 6. What steps has the Ministry of Telecommunications taken to resolve this issue Why has a 30-day or 31-day recharge validity not been implemented 7. Are there any new policies or guidelines being considered by the Department of Telecommunications DoT to protect consumers in this regard 8. Why are consumers required to make an additional recharge for incoming and outgoing calls even after recharging for talk time What is the rationale behind this policy and how does it benefit consumers 9. Why are telecom recharge plans priced at irregular amounts like 149 179 199 instead of round figures like 150 or 160 What is the logic behind this pricing strategy and what is its financial impact on consumers 10. Kindly provide all of the above information in Hindi 11. Please include information provided by the Ministry of Telecommunications and all major telecom operators e.g. Jio Airtel, BSNL and Vodafone
Original RTI Text :	I kindly request the following information under the Right to Information Act 2005 to be provided in Hindi. 1. Why is the validity of a recharge set at 28 days instead of a full calendar month of 30 or 31 days 2. Has the Department of Telecommunications DoT conducted any study or assessment on the financial impact of the 28-day recharge system on consumers 3. If the services are claimed to be monthly why are consumers required to recharge 13 times in a year instead of 12 4. Why do consumers have to pay for 13 months worth of service for only 12 months 5. In 2025 a 28-day recharge cycle will cover 336 days 12 x 28 leaving 29 days uncovered Why are consumers required to make an extra recharge to cover these days 6. What steps has the Ministry of Telecommunications taken to resolve this issue Why has a 30-day or 31-day recharge validity not been implemented 7. Are there any new policies or guidelines being considered by the Department of Telecommunications DoT to protect consumers in this regard 8. Why are consumers required to make an additional recharge for incoming and outgoing calls even after recharging for talk time What is the rationale behind this policy and how does it benefit consumers 9. Why are telecom recharge plans priced at irregular amounts like 149 179 199 instead of round figures like 150 or 160 What is the logic behind this

	pricing strategy and what is its financial impact on consumers 10. Kindly provide all of the above information in Hindi 11. Please include information provided by the Ministry of Telecommunications and all major telecom operators e.g. Jio Airtel, BSNL and Vodafone

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RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00053	**Date of Receipt :**	23/04/2025
Transferred From :	Department of Telecommunications on 23/04/2025 With Reference Number : DOTEL/R/E/25/00350		
Remarks :	**RTI is transferred u/s 6(3) of the RTI Act, 2005 to DGT and TRAI for furnishing reply iro points concerned**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Stat	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Department of Telecommunications (original recipient)**)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

I kindly request the following information under the Right to Information Act 2005 to be provided in Hindi.

1. Why is the validity of a recharge set at 28 days instead of a full calendar month of 30 or 31 days

2. Has the Department of Telecommunications DoT conducted any study or assessment on the financial impact of the 28-day recharge system on consumers

3. If the services are claimed to be monthly why are consumers required to recharge 13 times in a year instead of 12

4. Why do consumers have to pay for 13 months worth of service for only 12 months

5. In 2025 a 28-day recharge cycle will cover 336 days 12 x 28 leaving 29

days uncovered Why are consumers required to make an extra recharge to cover these days

6. What steps has the Ministry of Telecommunications taken to resolve this issue Why has a 30-day or 31-day recharge validity not been implemented

7. Are there any new policies or guidelines being considered by the Department of Telecommunications DoT to protect consumers in this regard

8. Why are consumers required to make an additional recharge for incoming and outgoing calls even after recharging for talk time What is the rationale behind this policy and how does it benefit consumers

9. Why are telecom recharge plans priced at irregular amounts like 149 179 199 instead of round figures like 150 or 160 What is the logic behind this pricing strategy and what is its financial impact on consumers

10. Kindly provide all of the above information in Hindi

11. Please include information provided by the Ministry of Telecommunications and all major telecom operators e.g. Jio Airtel, BSNL and Vodafone

Original RTI Text : I kindly request the following information under the Right to Information Act 2005 to be provided in Hindi.

1. Why is the validity of a recharge set at 28 days instead of a full calendar month of 30 or 31 days

2. Has the Department of Telecommunications DoT conducted any study or assessment on the financial impact of the 28-day recharge system on consumers

3. If the services are claimed to be monthly why are consumers required to recharge 13 times in a year instead of 12

4. Why do consumers have to pay for 13 months worth of service for only 12 months

5. In 2025 a 28-day recharge cycle will cover 336 days 12 x 28 leaving 29 days uncovered Why are consumers required to make an extra recharge to cover these days

6. What steps has the Ministry of Telecommunications taken to resolve this issue Why has a 30-day or 31-day recharge validity not been implemented

7. Are there any new policies or guidelines being considered by the Department of Telecommunications DoT to protect consumers in this regard

8. Why are consumers required to make an additional recharge for incoming and outgoing calls even after recharging for talk time What is the rationale behind this policy and how does it benefit consumers

9. Why are telecom recharge plans priced at irregular amounts like 149 179

	199 instead of round figures like 150 or 160 What is the logic behind this pricing strategy and what is its financial impact on consumers 10. Kindly provide all of the above information in Hindi 11. Please include information provided by the Ministry of Telecommunications and all major telecom operators e.g. Jio Airtel, BSNL and Vodafone

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

फ. संख्या. RT-2/7/(207)/2025-आरटीआई दिनांक: 19-05-2025

सेवा में [redacted]

विषय: सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत सूचना की आपूर्ति।

महोदय,

कृपया ऑनलाइन आरटीआई पोर्टल के माध्यम से दूरसंचार विभाग (DoT) से भादूविप्रा में प्राप्त आपके (02) आरटीआई आवेदन पत्र, पंजीकरण सख्या TRAOI/R/T/25/00053, दिनांक 23.04.2025 और TRAOI/R/T/25/00057, दिनांक 30.04.2025 का अवलोकन करें। आपने अपने आरटीआई पत्र में सूचना का अधिकार अधिनियम, 2005 के प्रावधानों के तहत जानकारी मांगी है। इस संबंध में आपको सूचित किया जाता है: -

क्र. स.	उत्तर
1, 8, 9 और 10.	आपके द्वारा मांगी गई जानकारी सूचना का अधिकार अधिनियम 2005 के तहत निर्धारित सूचना की परिभाषा के अतर्गत नहीं आती है। इसके अलावा, आपके द्वारा सूचना का अधिकार अधिनियम 2005 के तहत मांगी गई जानकारी काल्पनिक सवालों जैसे 'क्या....', 'कैसे....', 'कर सकते है.....', 'अगर.....', 'करेंगे....', 'क्यों....' आदि के जवाब देने के लिए अनुमान लगाने और/या धारणा बनाने या जानकारी की व्याख्या करके जानकारी बनाने से संबंधित है, जो आरटीआई अधिनियम 2005 की धारा 2(एफ) के तहत सूचना की परिभाषा के अंतर्गत नही आते है।
2,6,7 और 11.	उपर्युक्त मदों के अंतर्गत मांगी गई जानकारी ट्राई के पास उपलब्ध नहीं है।
3 से 5 तक	उपर्युक्त मदों के अंतर्गत मांगी गई जानकारी पर ट्राई में कोई विशेष जानकारी उपलब्ध नहीं है। हालाँकि, मौजूदा टैरिफ ढांचे के अनुसार, राष्ट्रीय रोमिंग और ग्रामीण फिक्स्ड लाइन सेवाओं, मोबाइल नंबर पोर्टेबिलिटी शुल्क, लीज्ड सर्किट और यूएसएसडी जैसी सेवाओं को छोड़कर दूरसंचार एक्सेस सेवा के लिए टैरिफ सहनशीलता के अधीन है। मौजूदा नियामक प्रावधानों के अनुपालन के अधीन, सेवा प्रदाता बाजार की स्थिति की अपनी समझ और अपने सर्वोत्तम वाणिज्यिक हित के आधार पर टैरिफ डिज़ाइन और पेश करने के लिए स्वतंत्र हैं। सेवा प्रदाताओं के पास अपने संचालन के विभिन्न सेवा क्षेत्रों के लिए रिचार्ज मूल्य और वैधता सहित कई संयोजनों के साथ विभिन्न प्रकार के कॉल, एसएमएस, डेटा ऑफ़र आदि के लिए दरों जैसे विभिन्न टैरिफ घटकों को तय करने की लचीलापन है। इनपुट लागत, प्रतिस्पर्धा का स्तर और अन्य वाणिज्यिक विचारों सहित कई कारकों को ध्यान में रखते हुए सेवा प्रदाताओं द्वारा टैरिफ की पेशकश की जाती है। **इसके अलावा, पोस्टपेड कनेक्शन का बिल मासिक आधार पर होता है और प्रीपेड रिचार्ज की वैधाता आम तौर पर दिनों में व्यक्त की जाती है, न कि महीनों में, जो प्रचलित नियामक दिशानिर्देशों के आधीन है।**

	हालाँकि, ट्राई ने दूरसंचार टैरिफ (66वाँ संशोधन) आदेश दिनांक 27.01.2022 और दूरसंचार टैरिफ (67वाँ संशोधन) आदेश दिनांक 31.03.2022 के माध्यम से कम से कम एक प्लान वाउचर, एक विशेष टैरिफ वाउचर और तीस दिनों की वैधता वाला एक कॉम्बो वाउचर पेश करना अनिवार्य कर दिया है, जो हर महीने की उसी तारीख को नवीनीकृत किया जा सकेगा और यदि किसी महीने में ऐसे नवीनीकरण की तारीख उपलब्ध नहीं है, तो नवीनीकरण की तारीख महीने की आखिरी तारीख होगी। संदर्भित संशोधन https://trai.gov.in/sites/default/files/Regulation_27012022.pdf और https://trai.gov.in/sites/default/files/Regulation_31032022.pdf पर उपलब्ध है।

2 . सूचना का अधिकार अधिनियम, 2005 की धारा 19(1) के तहत ट्राई में अपीलीय प्राधिकारी श्री डी. मनोज, प्रधान सलाहकार (एफएंडईए), भारतीय दूरसंचार नियामक प्राधिकरण, वर्ल्ड ट्रेड सेंटर, टावर-एफ, 4-7 मंजिला, नौरोजी नगर, नई दिल्ली-110029 ।

भवदीय,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 19-05-2025 10:44:29

(एस. के. दत्ता)
केंद्रीय जन सूचना अधिकारी

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00058	**Date of Receipt :**	30/04/2025
Transferred From :	Department of Telecommunications on 30/04/2025 With Reference Number : DOTEL/R/T/25/00330		
Remarks :	**RTI is transferred u/s 6(3) to TRAI for furnishing reply to points concerned directly to the applicant**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(R	[redacted]		
Is Requester Line ? :		**Status**	
Amount Paid :	0 (RTI fee is received by **Ministry of Electronics & Information Technology (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

I. Kindly provide the appropriate information to be filled in for the following 4 points in the Proforma for complaint to Adjudicating Officer under Information Technology Act 2000 -
1) Email address
2) Telephone no
3) Address for correspondence
4) Digital signature certificate, if any,

for:
a) WhatsApp in India
b) Vodafone Idea in India, and
c) Reliance Jio Infocomm in India.

II. Kindly also provide the names and contact details (email address, phone no) of the following officers of WhatsApp in India at present:
1) Chief Compliance Officer
2) Nodal Contact Person

	3) Resident Grievance Officer Thank you.
Original RTI Text :	I. Kindly provide the appropriate information to be filled in for the following 4 points in the Proforma for complaint to Adjudicating Officer under Information Technology Act 2000 - 1) Email address 2) Telephone no 3) Address for correspondence 4) Digital signature certificate, if any, for: a) WhatsApp in India b) Vodafone Idea in India, and c) Reliance Jio Infocomm in India. II. Kindly also provide the names and contact details (email address, phone no) of the following officers of WhatsApp in India at present: 1) Chief Compliance Officer 2) Nodal Contact Person 3) Resident Grievance Officer Thank you.
	Print Save Close

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(228)/2025-RTI Dated: 26-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Madam,

Please refer to your RTI application dated 30.04.2025 received through transferred online on the RTI portal from DoT vide Reg. No. TRAOI/R/T/25/00058, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

I. 1) to 4), a) to c)	The information is not available with TRAI. However, the desired information may be available with the Ministry of Electronics & Information Technology (MEIT). Hence, in terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to (MEIT) on 06.05.2025 for providing the related information, if any, directly to you.
II. 1) to 3).	

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 26-05-2025 11:47:34

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00059	**Date of Receipt :**	30/04/2025
Transferred From :	Department of Telecommunications on 30/04/2025 With Reference Number : DOTEL/R/T/25/00341		
Remarks :	**RTI is transferred u/s 6(3) to DGT and TRAI. In case it does not fall under your jurisdiction, it may be further transferred to the public authority to whom the subject matter is concerned.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(Ru	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Comptroller and Auditor General of India (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

Sir/Madam,

I am writing to request information regarding the Vodafone vs Union of India case, specifically about the out-of-court settlement between the parties. The details of the information sought are as follows:

1. Information about the arbitration proceedings initiated by Vodafone under the India-Netherlands Bilateral Investment Treaty (BIT), including the Permanent Court of Arbitration (PCA) award dated September 25, 2020.

2. Details of any discussions or negotiations between the Government of India and Vodafone regarding an out-of-court settlement, including:
Dates of meetings and names of officials involved in the discussions.
Terms and conditions proposed or agreed upon for the settlement.
Copies of any documents related to the settlement discussions, including correspondence, minutes of meetings, and agreements.

	Considering that the settlement would have been made from the Consolidated Fund of India, I would like to know what happened in this case. Thank you.
Original RTI Text :	Sir/Madam, I am writing to request information regarding the Vodafone vs Union of India case, specifically about the out-of-court settlement between the parties. The details of the information sought are as follows: 1. Information about the arbitration proceedings initiated by Vodafone under the India-Netherlands Bilateral Investment Treaty (BIT), including the Permanent Court of Arbitration (PCA) award dated September 25, 2020. 2. Details of any discussions or negotiations between the Government of India and Vodafone regarding an out-of-court settlement, including: Dates of meetings and names of officials involved in the discussions. Terms and conditions proposed or agreed upon for the settlement. Copies of any documents related to the settlement discussions, including correspondence, minutes of meetings, and agreements. Considering that the settlement would have been made from the Consolidated Fund of India, I would like to know what happened in this case. Thank you.

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(229)/2025-RTI Dated: 26-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Madam,

Please refer to your RTI application dated 30.04.2025 received through transferred online on the RTI portal from DoT vide Reg. No. TRAOI/R/T/25/00059, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1 & 2.	Since TRAI is not a party in the matter which is between Vodafone and Union of India, hence, no such information is available with TRAI. The matter dealt with Department of Telecommunications, therefore, the information may be provided by them.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 26-05-2025 14:31:49

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00060	**Date of Receipt :**	01/05/2025
Transferred From :	Department of Telecommunications on 01/05/2025 With Reference Number : DOTEL/R/E/25/00375		
Remarks :	**RTI is marked to CPIO (AS-II), CPIO(CS-II) and also transferred to TRAI and DGT for points concerned.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(R	[redacted]		
Is Requester B Line ? :	No	**Status**	Indian
Amount Paid :	0 (RTI fee is received by **Department of Telecommunications (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	24 April 2025 Sir/Madam, Please find my RTI application attached herewith as a PDF document. Thank you, [redacted]		
Original RTI Text :	24 April 2025 Sir/Madam, Please find my RTI application attached herewith as a PDF document. Thank you,		

24th April 2025.

The Central Public Information Officer,
Department of Telecommunications,
Ministry of Communications,
Sanchar Bhawan,
20 Ashoka Road, New Delhi – 110 001.

Respected Sir/Madam,

Subject: - Request for information under chapter II section 6 of the Right to Information Act, 2005.

I, [redacted] citizen of Republic of India humbly request you to furnish the sequential information which are not available in the public domain of Department of Telecommunications.

1) Please furnish the complete list (name of the company and their registered address in India) of Indian Voice over Internet Protocol (VoIP) telephone service providers authorized and approved by Department of Telecommunications to provide VoIP telephone service within India and globally.

2) Please furnish the registration number/license number and the date of granting license or approval by the Department of Telecommunications for all the approved and authorized VoIP telephone service providers in India.

3) Please provide a certified copy of the order(s) issued by the Department of Telecommunications authorizing/approving the license to provide VoIP telephone service within India and globally to each of the VoIP telephone service providers.

4) What are the standards or compliances set by the Department of Telecommunications to operate a VoIP telephone service in India and globally for a company based in India?

5) What are the tariff's set by the Department of Telecommunications for VoIP telephone calls in India and to international destinations?

6) Does the Department of Telecommunications have granted category A VoIP telephone service license to "IP Momentum" having their business addresses at JS Towers, L32, 2nd A Main Road, HSR Layout, 6th Sector, Outer Ring Road, Bangalore – 560 102 and Level 2, Oval Building, Plot no. 18, iLabs, Hyderabad Technology Park, Inorbit Mall Road, Hyderabad – 500 081?

7) Please provide a certified copy of the order(s) issued by the Department of Telecommunications to IP Momentum granting license to operate a category A VoIP service from India.

Government of India, Department of Legal Affairs, Ministry of Law and Justice prescribed RTI fee of Rs.10/- (Rupees ten only) for seeking information from a central public authority is paid online through the website https://rtionline.gov.in of Department of Personnel & Training, Government of India.

Should you wish to contact me, I can be reached at my below mentioned residential address and over my email ID [redacted].

Faithfully,

[redacted]

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(230)/2025-RTI Dated: 27-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 01.05.2025 received through transferred online on the RTI portal from DoT vide Reg. No. TRAOI/R/T/25/00060, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1 to 7.	The information sought vide your above mentioned RTI application is not available in TRAI.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 27-05-2025
09:41:23

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00061	**Date of Receipt :**	02/05/2025
Transferred From :	Department of Telecommunications on 02/05/2025 With Reference Number : DOTEL/R/E/25/00379/1		
Remarks :	**The matter is related to porting. Hence it relates to TRAI. The RTI is being transferred accordingly.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(Ru	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Department of Telecommunications (original recipient)**)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

Dear Sir/Madam,
I am writing to request information under the Right to Information (RTI) Act, 2005. I seek detailed information regarding the procedure for porting out from a specific network provider to another before the stipulated 90-day period.
Details of Information Required:
1. Procedure for Early Porting:
1. Detailed steps involved in the process of porting out from one network provider to another before the completion of the 90-day period.
2. Any specific conditions or criteria that need to be met for early porting.
2. Conditions for Early Porting:
1. Information on the conditions under which early porting is permitted.
2. Examples of scenarios where early porting is allowed, such as persistent network failures or lack of service.
3. Resolution of Network Issues:
1. Steps to be taken if a customer is not provided with network service after waiting and is not allowed to port out.
2. Details of the complaint resolution mechanism for issues related to

	network coverage and service quality. 4. Generating Porting Code: 1. Information on how to generate a porting code before the 90-day period. 2. Any specific procedures or approvals required for generating the porting code early. 5. Grievance Mechanism: 1. Detailed information on the grievance mechanism available for customers to address issues related to network service and porting. 2. Contact details of relevant authorities or departments responsible for handling such grievances. 6. Escalation Matrix: 1. Information on the escalation matrix within TRAI for unresolved complaints. 2. Contact details of senior officials or departments responsible for handling escalated complaints.
Original RTI Text :	Dear Sir/Madam, I am writing to request information under the Right to Information (RTI) Act, 2005. I seek detailed information regarding the procedure for porting out from a specific network provider to another before the stipulated 90-day period. Details of Information Required: 1. Procedure for Early Porting: 1. Detailed steps involved in the process of porting out from one network provider to another before the completion of the 90-day period. 2. Any specific conditions or criteria that need to be met for early porting. 2. Conditions for Early Porting: 1. Information on the conditions under which early porting is permitted. 2. Examples of scenarios where early porting is allowed, such as persistent network failures or lack of service. 3. Resolution of Network Issues: 1. Steps to be taken if a customer is not provided with network service after waiting and is not allowed to port out. 2. Details of the complaint resolution mechanism for issues related to network coverage and service quality. 4. Generating Porting Code: 1. Information on how to generate a porting code before the 90-day period. 2. Any specific procedures or approvals required for generating the porting code early. 5. Grievance Mechanism: 1. Detailed information on the grievance mechanism available for customers to address issues related to network service and porting. 2. Contact details of relevant authorities or departments responsible for handling such grievances. 6. Escalation Matrix: 1. Information on the escalation matrix within TRAI for unresolved complaints. 2. Contact details of senior officials or departments responsible for handling escalated complaints.

Print Save Close

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/X/25/00010	**Date of Receipt :**	29/04/2025
Transferred From :	Department of Telecommunications on 29/04/2025 With Reference Number : DOTEL/R/E/25/00379		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(Is Requester Belo ? :	[redacted]	**Status**	
Amount Paid :	10)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Information is not available with this CPIO accordingly the RTI Application is being transferred under Section 6(3) of the RTI Act to TRAI and other CPIOs of DoT for providing information directly to the applicant if any.		
Original RTI Text :	Dear Sir/Madam, I am writing to request information under the Right to Information (RTI) Act, 2005. I seek detailed information regarding the procedure for porting out from a specific network provider to another before the stipulated 90-day period. Details of Information Required: 1. Procedure for Early Porting: 1. Detailed steps involved in the process of porting out from one network provider to another before the completion of the 90-day period. 2. Any specific conditions or criteria that need to be met for early porting. 2. Conditions for Early Porting: 1. Information on the conditions under which early porting is permitted. 2. Examples of scenarios where early porting is allowed, such as persistent network failures or lack of service. 3. Resolution of Network Issues: 1. Steps to be taken if a customer is not provided with network service		

	after waiting and is not allowed to port out. 2. Details of the complaint resolution mechanism for issues related to network coverage and service quality. 4. Generating Porting Code: 1. Information on how to generate a porting code before the 90-day period. 2. Any specific procedures or approvals required for generating the porting code early. 5. Grievance Mechanism: 1. Detailed information on the grievance mechanism available for customers to address issues related to network service and porting. 2. Contact details of relevant authorities or departments responsible for handling such grievances. 6. Escalation Matrix: 1. Information on the escalation matrix within TRAI for unresolved complaints. 2. Contact details of senior officials or departments responsible for handling escalated complaints.

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RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00056	**Date of Receipt :**	28/04/2025
Transferred From :	Department of Telecommunications on 28/04/2025 With Reference Number : DOTEL/R/E/25/00379		
Remarks :	**RTI is marked to LPU Section of DOT HQ and also transferred u/s 6(3) to TRAI**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Department of Telecommunications (original recipient)**)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

Dear Sir/Madam,
I am writing to request information under the Right to Information (RTI) Act, 2005. I seek detailed information regarding the procedure for porting out from a specific network provider to another before the stipulated 90-day period.
Details of Information Required:
1. Procedure for Early Porting:
1. Detailed steps involved in the process of porting out from one network provider to another before the completion of the 90-day period.
2. Any specific conditions or criteria that need to be met for early porting.
2. Conditions for Early Porting:
1. Information on the conditions under which early porting is permitted.
2. Examples of scenarios where early porting is allowed, such as persistent network failures or lack of service.
3. Resolution of Network Issues:
1. Steps to be taken if a customer is not provided with network service after waiting and is not allowed to port out.
2. Details of the complaint resolution mechanism for issues related to

	network coverage and service quality. 4. Generating Porting Code: 1. Information on how to generate a porting code before the 90-day period. 2. Any specific procedures or approvals required for generating the porting code early. 5. Grievance Mechanism: 1. Detailed information on the grievance mechanism available for customers to address issues related to network service and porting. 2. Contact details of relevant authorities or departments responsible for handling such grievances. 6. Escalation Matrix: 1. Information on the escalation matrix within TRAI for unresolved complaints. 2. Contact details of senior officials or departments responsible for handling escalated complaints.
Original RTI Text :	Dear Sir/Madam, I am writing to request information under the Right to Information (RTI) Act, 2005. I seek detailed information regarding the procedure for porting out from a specific network provider to another before the stipulated 90-day period. Details of Information Required: 1. Procedure for Early Porting: 1. Detailed steps involved in the process of porting out from one network provider to another before the completion of the 90-day period. 2. Any specific conditions or criteria that need to be met for early porting. 2. Conditions for Early Porting: 1. Information on the conditions under which early porting is permitted. 2. Examples of scenarios where early porting is allowed, such as persistent network failures or lack of service. 3. Resolution of Network Issues: 1. Steps to be taken if a customer is not provided with network service after waiting and is not allowed to port out. 2. Details of the complaint resolution mechanism for issues related to network coverage and service quality. 4. Generating Porting Code: 1. Information on how to generate a porting code before the 90-day period. 2. Any specific procedures or approvals required for generating the porting code early. 5. Grievance Mechanism: 1. Detailed information on the grievance mechanism available for customers to address issues related to network service and porting. 2. Contact details of relevant authorities or departments responsible for handling such grievances. 6. Escalation Matrix: 1. Information on the escalation matrix within TRAI for unresolved complaints. 2. Contact details of senior officials or departments responsible for handling escalated complaints.

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RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00275	**Date of Receipt :**	25/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Status	[redacted]		
Is Requester Bel			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

Dear Team

I am writing to request information under the Right to Information (RTI) Act, 2005. I seek detailed information regarding the contact methods for the Telecom Regulatory Authority of India (TRAI) specifically in light of the non-responsiveness of their email address (daca@trai.gov.in) to complaints filed by end users regarding network providers. Additionally, I request information on the process of porting out from one network provider to another before the stipulated 90-day period.

Details of Information Required:
1. Alternative Contact Methods:
- Detailed information on alternative methods to contact TRAI for filing complaints, including phone numbers, postal addresses, and any online portals or forms available for submitting grievances.
- Email addresses and phone numbers of relevant TRAI officials responsible for handling customer complaints.
2. Complaint Resolution Process:
- Detailed steps involved in the complaint resolution process once a complaint is filed with TRAI.
- Expected timeframes for acknowledgment and resolution of complaints.
3. Escalation Mechanism:
- Information on the escalation mechanism available for end users if their complaints are not addressed in a timely manner.
- Contact details of senior officials or departments responsible for handling escalated complaints.
4. Procedure for Porting Out Before 90 Days:
- Detailed steps involved in the process of porting out from one network provider to another before the completion of the 90-day period.
- Any specific conditions or criteria that need to be met for early porting.
- Information on how to generate a porting code before the 90-day

	period. 5. Regulatory Guidelines: - Copies of relevant regulatory guidelines or circulars issued by TRAI or any other regulatory body concerning early porting. - Information on any exceptions or special cases where early porting is permitted. 6. Impact on Customer Rights: - Information on how early porting impacts customer rights and any associated penalties or charges. 7. Contact Details of Senior Professionals: - Contact details of senior professionals for each network provider registered with TRAI, who are responsible for handling customer grievances and porting issues.

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(219)/2025-RTI Dated: 21-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your (04) three similar RTI applications filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00275 dated 25.04.2025 and another received from DoT online vide their Reg. Nos. TRAOI/R/T/25/00056, dated 28.04.2025, TRAOI/R/X/25/00010, dated 29.04.2025 and TRAOI/R/T/25/00061 ,dated 02.05.2025, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 (a) (b) to 3 (a) (b)	The TRAI Act, 1997 does not envisage redressal of individual consumer complaints by TRAI. However, in order to protect the interest of consumers, TRAI has laid down a framework for redressal of Complaints of Telecom Consumers by their Service Providers. Telecom Service Providers (TSPs) are required to redress the grievances of their customers as per the provisions of the "Telecom Consumer Grievance Redressal Regulations (TCCRR), 2012" issued by TRAI. In terms of this Mechanism, a Consumer can lodge service- related Complaints at the Complaint Centre of their TSPs. In case a Complaint is not redressed satisfactorily by the service provider at the Complaint Centre, an appeal can be registered with the Appellate Authority of the TSPs.
4 (a) to (c)	Regulation 6 (a) of the Telecommunication Mobile Number Portability Regulations, 2009 (as amended) states that: "6. Eligibility Criteria for making a porting request.—Every subscriber shall be eligible to make a request for porting his mobile number: Provided that— *(a) a period of ninety days has expired from the date of activation of his mobile connection in the case of a mobile number not ported earlier; or from the date of activation of his mobile number after its last porting, in the case of a mobile number which has been ported earlier, as the case may be;"* There is no provision in the Telecommunication Mobile Number Portability Regulations, 2009 (as amended) for porting of a mobile number earlier than 90 days.

	A copy of consolidated Telecommunications Mobile Number Portability Regulations, 2009, as amended from time to time, may be accessed in the URL - https://trai.gov.in/sites/default/files/CR_24042024.pdf Frequently asked questions related to MNP are available at https://trai.gov.in/faqcategory/mobile-number-portability
5 (a) (b), 6 & 7,	No regulatory guidelines or information on impact of early porting and associated penalties or charges are there.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 21-05-2025 14:36:42

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00062	**Date of Receipt :**	02/05/2025
Transferred From :	Department of Telecommunications on 02/05/2025 With Reference Number : DOTEL/R/T/25/00386/1		
Remarks :	**In terms of Section 6 (3)of the RTI Act 2005 this RTI request is being transferred to provide the related information, if any, directly to the RTI applicant.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(R	[redacted]		
Is Requester B			
Amount Paid :	0 (RTI fee is received by **Telecom Regulatory Authority of India (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	We are facing network issue at my location since long time back..I have raised my concern with Jio support as well as jio chairman. But no one take responsibility. I have raised to TRAI as well,but no help from there as well. Now I want to know, when we are paying recharge and service charges then how the network provider is not taking our issue on priority? How TRAI is also not help the consumer? How we are in worst condition due to network issue? Our day to day task also impacted then who will take responsibility and serves us? My parents are old edged and many digital devices are recommended by doctors which is required network. But due to no or less network coverage at my location since long, my patient parents are suffering. So I want to know from Mukesh Ambani, TRAI chairman, who n how will resolve my issue and what is the hurdles to stop them to resolve my issue since last 7 yrs? I need answers from chairman of Jio, why they cheated us on behalf of Reliance Jio? I have all documents with me, as well are fighting since long time, all mail company n complaint details with us. I also want to know the Telecom ministry role and responsibility towards customer and citizen of India.		

	And also want to know,what action till now,TRAI taken against Jio where they not providing good network connectivity,coverage?
Original RTI Text :	We are facing network issue at my location since long time back..I have raised my concern with Jio support as well as jio chairman. But no one take responsibility. I have raised to TRAI as well,but no help from there as well. Now I want to know, when we are paying recharge and service charges then how the network provider is not taking our issue on priority? How TRAI is also not help the consumer? How we are in worst condition due to network issue? Our day to day task also impacted then who will take responsibility and serves us? My parents are old edged and many digital devices are recommended by doctors which is required network. But due to no or less network coverage at my location since long, my patient parents are suffering. So I want to know from Mukesh Ambani, TRAI chairman, who n how will resolve my issue and what is the hurdles to stop them to resolve my issue since last 7 yrs? I need answers from chairman of Jio, why they cheated us on behalf of Reliance Jio? I have all documents with me, as well are fighting since long time, all mail company n complaint details with us. I also want to know the Telecom ministry role and responsibility towards customer and citizen of India. And also want to know,what action till now,TRAI taken against Jio where they not providing good network connectivity,coverage?

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RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00276	**Date of Receipt :**	25/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Status(	[redacted]		
Is Requester Belo			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	We are facing network issue at my location since long time back..I have raised my concern with Jio support as well as jio chairman. But no one take responsibility. I have raised to TRAI as well,but no help from there as well. Now I want to know, when we are paying recharge and service charges then how the network provider is not taking our issue on priority? How TRAI is also not help the consumer? How we are in worst condition due to network issue? Our day to day task also impacted then who will take responsibility and serves us? My parents are old edged and many digital devices are recommended by doctors which is required network. But due to no or less network coverage at my location since long, my patient parents are suffering. So I want to know from Mukesh Ambani, TRAI chairman, who n how will resolve my issue and what is the hurdles to stop them to resolve my issue since last 7 yrs? I need answers from chairman of Jio, why they cheated us on behalf of Reliance Jio? I have all documents with me, as well are fighting since long time, all mail company n complaint details with us. I also want to know the Telecom ministry role and responsibility towards customer and citizen of India. And also want to know,what action till now,TRAI taken against Jio where they not providing good network connectivity,coverage?		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(220)/2025-RTI Dated: 21-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your two (02) similar RTI applications received online on the RTI portal vide Reg. No. TRAOI/R/E/25/00276 dated 25.04.2025 and another received through transferred online from DoT vide Reg. No. TRAOI/R/T/25/00062, dated 02.05.2025, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 & 2.	The information sought by you is interrogative in nature and therefore the same does not fall under the definition of 'information' as per section 2(f) of the RTI Act, 2005.
3.	The information sought is not available with TRAI However, the desired information may be available with DoT. Hence, in terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to DoT on 02.05.2025 for providing the related information, if any, directly to you.
4.	"The Standards of Quality of Service of Access (Wireline and Wireless) and Broadband (Wireline And Wireless) Service Regulations, 2024 (06 of 2024)" dated 2.8.2024, TRAI monitors the performance of service providers against the prescribed benchmark for various Quality of Service parameters on Licensed Service Area (LSA) basis. Wherever the Quality-of-Service benchmarks are not met, the explanation of the concerned service provider is called for and after considering the response of the service provider financial disincentives are imposed on service provider for non-complied QoS parameters.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 21-05-2025
14:35:25

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00063	**Date of Receipt :**	05/05/2025
Transferred From :	Department of Telecommunications on 05/05/2025 With Reference Number : DOTEL/R/E/25/00392		
Remarks :	**RTI pertains to TRAI. Hence being transferred u/s 6(3) of the RTI Act, 2005**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Sta	[redacted]		
Is Reque	[redacted]		
	)		
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	In SSC Stenographer 2024 advertisement in Ministry of Communications, Department of Telecommunications, Telecom Regulatory Authority of India has 6 vacancies (UR-4, ST-1, OBC-1) in Grade-C. I want to know State wise Vacancies location and where they will post?		
Original RTI Text :	In SSC Stenographer 2024 advertisement in Ministry of Communications, Department of Telecommunications, Telecom Regulatory Authority of India has 6 vacancies (UR-4, ST-1, OBC-1) in Grade-C. I want to know State wise Vacancies location and where they will post?		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(235)/2025-RTI Dated: 27-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your RTI application dated 05.05.2025 received through transferred online on the RTI portal from DoT vide Reg. No. TRAOI/R/T/25/00063, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 27-05-2025 12:09:33

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00065	**Date of Receipt :**	09/05/2025
Transferred From :	Department of Telecommunications on 09/05/2025 With Reference Number : DOTEL/R/T/25/00363/3		
Remarks :	**The said RTI application is being transferred under Section 6(3) of RTI Act, 2005 fr replying directly to the applicant.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status	[redacted]		
Is Requeste	[redacted]		
Amount Paid :	0 (RTI fee is received by **Telecom Regulatory Authority of India (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought : Under the Provisions of RTI act 2005, kindly furnish the following.

1.Please provide the information on the official definition and explanation of the term First Cell ID as per TRAI records guidelines or any applicable telecom standards

2.Please provide the information on the role and significance of the First Cell ID in the operation of mobile networks or telecom services

3.Please provide the information on the technical process or criteria used to assign or identify the First Cell ID within a mobile network

4.Please provide the information on whether the First Cell ID is utilized by telecom service providers for specific functions such as call routing location tracking network optimization billing or any other purpose along with an explanation of its application

5.Please provide the information on copies of any official documents circulars guidelines technical standards or notifications issued by TRAI or other relevant authorities that define describe or reference the First Cell ID

6.Please provide the information on whether the First Cell ID is stored recorded or monitored by telecom service providers or regulatory bodies and if so the purpose and duration of such storage

Note: The above information may be given in softcopy at the Email ID provided with this RTI request.

Level up to first appeal and action taken.

1. P.I.O. No response by P.I.O. (Section 7(2) The RTI Act) 2. P.I.O. Violation of Section-7(8) of The RTI Act (Section-166A,167 IPC 1860)

2. P.I.O. Giving false information whose proof is available with the applicant (166A, 167,420, 468 & 471 IPC 1860)

Your kind attention is drawn to the provision of penalty clause under section 20 (1) of RTI act 2005 which provides imposition of penalty of 250 rupees for each day till information is furnished subject to maximum of rupees 25000, if information given incorrect, incomplete or misleading.

Original RTI Text : Under the Provisions of RTI act 2005, kindly furnish the following.

1.Please provide the information on the official definition and explanation of the term First Cell ID as per TRAI records guidelines or any applicable telecom standards

2.Please provide the information on the role and significance of the First Cell ID in the operation of mobile networks or telecom services

3.Please provide the information on the technical process or criteria used to assign or identify the First Cell ID within a mobile network

4.Please provide the information on whether the First Cell ID is utilized by telecom service providers for specific functions such as call routing location tracking network optimization billing or any other purpose along with an explanation of its application

5.Please provide the information on copies of any official documents circulars guidelines technical standards or notifications issued by TRAI or other relevant authorities that define describe or reference the First Cell ID

6.Please provide the information on whether the First Cell ID is stored recorded or monitored by telecom service providers or regulatory bodies and if so the purpose and duration of such storage

Note: The above information may be given in softcopy at the Email ID provided with this RTI request.

Level up to first appeal and action taken.

1. P.I.O. No response by P.I.O. (Section 7(2) The RTI Act) 2. P.I.O. Violation of Section-7(8) of The RTI Act (Section-166A,167 IPC 1860)

2. P.I.O. Giving false information whose proof is available with the applicant (166A, 167,420, 468 & 471 IPC 1860)

Your kind attention is drawn to the provision of penalty clause under section 20 (1) of RTI act 2005 which provides imposition of penalty of 250 rupees for each day till information is furnished subject to maximum of rupees 25000, if information given incorrect, incomplete or misleading.

Print Save Close

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00064	**Date of Receipt :**	07/05/2025
Transferred From :	Department of Telecommunications on 07/05/2025 With Reference Number : DOTEL/R/T/25/00363/5		
Remarks :	**The matter of RTI pertains to TRAI**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
St	[redacted]		
Is Requ Line ? :	No	**Status**	Indian
Amount Paid :	0 (RTI fee is received by **Telecom Regulatory Authority of India (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought : Under the Provisions of RTI act 2005, kindly furnish the following.

1.Please provide the information on the official definition and explanation of the term First Cell ID as per TRAI records guidelines or any applicable telecom standards

2.Please provide the information on the role and significance of the First Cell ID in the operation of mobile networks or telecom services

3.Please provide the information on the technical process or criteria used to assign or identify the First Cell ID within a mobile network

4.Please provide the information on whether the First Cell ID is utilized by telecom service providers for specific functions such as call routing location tracking network optimization billing or any other purpose along with an explanation of its application

5.Please provide the information on copies of any official documents circulars guidelines technical standards or notifications issued by TRAI or other relevant authorities that define describe or reference the First Cell ID

6.Please provide the information on whether the First Cell ID is stored recorded or monitored by telecom service providers or regulatory bodies and if so the purpose and duration of such storage

Note: The above information may be given in softcopy at the Email ID provided with this RTI request.

Level up to first appeal and action taken.

1. P.I.O. No response by P.I.O. (Section 7(2) The RTI Act) 2. P.I.O. Violation of Section-7(8) of The RTI Act (Section-166A,167 IPC 1860)

2. P.I.O. Giving false information whose proof is available with the applicant (166A, 167,420, 468 & 471 IPC 1860)

Your kind attention is drawn to the provision of penalty clause under section 20 (1) of RTI act 2005 which provides imposition of penalty of 250 rupees for each day till information is furnished subject to maximum of rupees 25000, if information given incorrect, incomplete or misleading.

Original RTI Text : Under the Provisions of RTI act 2005, kindly furnish the following.

1.Please provide the information on the official definition and explanation of the term First Cell ID as per TRAI records guidelines or any applicable telecom standards

2.Please provide the information on the role and significance of the First Cell ID in the operation of mobile networks or telecom services

3.Please provide the information on the technical process or criteria used to assign or identify the First Cell ID within a mobile network

4.Please provide the information on whether the First Cell ID is utilized by telecom service providers for specific functions such as call routing location tracking network optimization billing or any other purpose along with an explanation of its application

5.Please provide the information on copies of any official documents circulars guidelines technical standards or notifications issued by TRAI or other relevant authorities that define describe or reference the First Cell ID

6.Please provide the information on whether the First Cell ID is stored recorded or monitored by telecom service providers or regulatory bodies and if so the purpose and duration of such storage

Note: The above information may be given in softcopy at the Email ID provided with this RTI request.

Level up to first appeal and action taken.

1. P.I.O. No response by P.I.O. (Section 7(2) The RTI Act) 2. P.I.O. Violation of Section-7(8) of The RTI Act (Section-166A,167 IPC 1860)

2. P.I.O. Giving false information whose proof is available with the applicant (166A, 167,420, 468 & 471 IPC 1860)

Your kind attention is drawn to the provision of penalty clause under section 20 (1) of RTI act 2005 which provides imposition of penalty of 250 rupees for each day till information is furnished subject to maximum of rupees 25000, if information given incorrect, incomplete or misleading.

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RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00269	**Date of Receipt :**	24/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Is Reques	[redacted]		
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought : Under the Provisions of RTI act 2005, kindly furnish the following.

1.Please provide the information on the official definition and explanation of the term First Cell ID as per TRAI records guidelines or any applicable telecom standards

2.Please provide the information on the role and significance of the First Cell ID in the operation of mobile networks or telecom services

3.Please provide the information on the technical process or criteria used to assign or identify the First Cell ID within a mobile network

4.Please provide the information on whether the First Cell ID is utilized by telecom service providers for specific functions such as call routing location tracking network optimization billing or any other purpose along with an explanation of its application

5.Please provide the information on copies of any official documents circulars guidelines technical standards or notifications issued by TRAI or other relevant authorities that define describe or reference the First Cell ID

6.Please provide the information on whether the First Cell ID is stored recorded or monitored by telecom service providers or regulatory bodies and if so the purpose and duration of such storage

Note: The above information may be given in softcopy at the Email ID

provided with this RTI request.

Level up to first appeal and action taken.

1. P.I.O. No response by P.I.O. (Section 7(2) The RTI Act) 2. P.I.O. Violation of Section-7(8) of The RTI Act (Section-166A,167 IPC 1860)

2. P.I.O. Giving false information whose proof is available with the applicant (166A, 167,420, 468 & 471 IPC 1860)

Your kind attention is drawn to the provision of penalty clause under section 20 (1) of RTI act 2005 which provides imposition of penalty of 250 rupees for each day till information is furnished subject to maximum of rupees 25000, if information given incorrect, incomplete or misleading.

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(214)/2025-RTI Dated: 27-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your three (03) similar RTI applications filled online on the RTI portal vide Reg. No. TRAOI/R/E/25/00269, dated 24.04.2025 and another received back through transferred online from DoT vide Reg. Nos. TRAOI/R/T/25/00064, dated 07.05.2025 and TRAOI/R/T/25/00065, dated 09.05.2025 and in continuation of RTI Section interim reply email dated 26.05.2025, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 to 6.	The Information sought is not available with TRAI. All Telecom Service Providers are governed by the License Agreement entered into with the Department of Telecommunications (DoT). The information sought forms part of CDR. As per the License Agreement, instructions relating to CDRs are issued by DoT. Therefore, the desired information may be available with DoT. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to DoT on 25.04.2025 for providing the related information, if any, directly to you.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by
SUSHIL KUMAR DUTTA
Date: 27-05-2025
12:11:28

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00066	**Date of Receipt :**	13/05/2025
Transferred From :	Department of Telecommunications on 13/05/2025 With Reference Number : DOTEL/R/T/25/00409		
Remarks :	**The said information is not available with the CPIO. Since, TRAI has been mentioned under the request, the same is being forwarded under Section 6(3) of the RTI Act, 2005 for replying directly to the applicant.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(R	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Telecom Regulatory Authority of India (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

Sir/Madam,

I am filing this application under Section 6(1) of the Right to Information Act, 2005. I respectfully seek the following information regarding my mobile [redacted], which is registered under Jio prepaid services:

Information Requested:

1. Whether any request has been made by any police officer, law enforcement agency, or any other government department to TRAI or through TRAI to the telecom service provider (Jio) seeking access to the Call Detail Records (CDRs), call logs, or any communication metadata concerning my above-mentioned mobile number for the period from 01/01/2023 to 24/04/2025.

2. If such a request was made:

A) The name and designation of the requesting authority/officer.

b) The organization/department that made the request.

c) The date(s) on which such request(s) were received or forwarded by TRAI.

d) The legal provisions or grounds under which such access was sought or processed.

e) Whether TRAI forwarded, recommended, or acted upon such requests and to which telecom service provider.

3. Kindly provide certified copies (with necessary redactions) of any official communication, file noting, internal memos, or records maintained by TRAI in relation to such request(s), if any.

4. In case no such request has been made, please issue a formal confirmation stating the same.

The requisite RTI application fee has been paid online.

As per the provisions of the RTI Act, I request the information be provided within 30 days. In case the information does not pertain to TRAI, kindly transfer the application to the appropriate public authority as per Section 6(3) of the Act.

Original RTI Text : Sir/Madam,

I am filing this application under Section 6(1) of the Right to Information Act, 2005. I respectfully seek the following information regarding my mobile [redacted], which is registered under Jio prepaid services:

Information Requested:

1. Whether any request has been made by any police officer, law enforcement agency, or any other government department to TRAI or through TRAI to the telecom service provider (Jio) seeking access to the Call Detail Records (CDRs), call logs, or any communication metadata concerning my above-mentioned mobile number for the period from 01/01/2023 to 24/04/2025.

2. If such a request was made:

A) The name and designation of the requesting authority/officer.

b) The organization/department that made the request.

c) The date(s) on which such request(s) were received or forwarded by TRAI.

d) The legal provisions or grounds under which such access was sought or processed.

e) Whether TRAI forwarded, recommended, or acted upon such requests and to which telecom service provider.

	3. Kindly provide certified copies (with necessary redactions) of any official communication, file noting, internal memos, or records maintained by TRAI in relation to such request(s), if any. 4. In case no such request has been made, please issue a formal confirmation stating the same. The requisite RTI application fee has been paid online. As per the provisions of the RTI Act, I request the information be provided within 30 days. In case the information does not pertain to TRAI, kindly transfer the application to the appropriate public authority as per Section 6(3) of the Act.

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RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00273	**Date of Receipt :**	24/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Status Is	[redacted]		
Amount Paid :	10)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

Sir/Madam,

I am filing this application under Section 6(1) of the Right to Information Act, 2005. I respectfully seek the following information regarding my mobile number [redacted], which is registered under Jio prepaid services:

Information Requested:

1. Whether any request has been made by any police officer, law enforcement agency, or any other government department to TRAI or through TRAI to the telecom service provider (Jio) seeking access to the Call Detail Records (CDRs), call logs, or any communication metadata concerning my above-mentioned mobile number for the period from 01/01/2023 to 24/04/2025.

2. If such a request was made:

A) The name and designation of the requesting authority/officer.

b) The organization/department that made the request.

c) The date(s) on which such request(s) were received or forwarded by TRAI.

d) The legal provisions or grounds under which such access was sought or processed.

e) Whether TRAI forwarded, recommended, or acted upon such requests and to which telecom service provider.

3. Kindly provide certified copies (with necessary redactions) of any official

	communication, file noting, internal memos, or records maintained by TRAI in relation to such request(s), if any. 4. In case no such request has been made, please issue a formal confirmation stating the same. The requisite RTI application fee has been paid online. As per the provisions of the RTI Act, I request the information be provided within 30 days. In case the information does not pertain to TRAI, kindly transfer the application to the appropriate public authority as per Section 6(3) of the Act.

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(218)/2025-RTI Dated: 20-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your two (02) similar RTI applications received online on the RTI portal vide Reg. No. TRAOI/R/E/25/00273 dated 24.04.2025 and another received back through transferred online from DoT vide Reg. No. TRAOI/R/T/25/00066 dated 13.05.2025, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1, 2 (a) to (e), 3 & 4.	The Information sought is not available with TRAI. However, it is informed that all Telecom Service Providers are governed by the License Agreement entered into with the Department of Telecommunications (DoT). As per the License Agreement, instructions relating to Call Detail Records (CDRs) can be issued by DoT. Therefore, the desired information may be available with DoT. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to DoT on 30.04.2025 for providing the related information, if any, directly to you.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 20-05-2025 14:38:09

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00067	**Date of Receipt :**	13/05/2025
Transferred From :	Controller General of Communication Accounts (CGCA) on 13/05/2025 With Reference Number : CGCAG/R/T/25/00098		
Remarks :	**Q1&Q3**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(	[redacted]		
Is Requester			
Amount Paid :	0 (RTI fee is received by **Department of Telecommunications (original recipient)**)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	1. Kindly provide details regarding-State wise vacancies for Stenographer Grade C in Ministry of Communications, Department of Telecommunications, Telecom Regulatory Authority of India which is to be filled by SSC Stenographer Grade C & D Examination, 2024. 2. Also provide the State wise vacancies for Stenographer Grade D in Ministry of Communications, Department of Telecommunications, CGCA (Controller General of Communication Accounts) which is to be filled by SSC Stenographer Grade C & D Examination, 2024. 3. Is there any vacancy for Stenographer Grade D in Ministry of Communications, Department of Telecommunications, Telecom Regulatory Authority of India which is to be filled by SSC Stenographer Grade C & D Examination, 2024, if yes, kindly provide the statewise vacancies details for the same.		
Original RTI Text :	1. Kindly provide details regarding-State wise vacancies for Stenographer Grade C in Ministry of Communications, Department of		

	Telecommunications, Telecom Regulatory Authority of India which is to be filled by SSC Stenographer Grade C & D Examination, 2024. 2. Also provide the State wise vacancies for Stenographer Grade D in Ministry of Communications, Department of Telecommunications, CGCA (Controller General of Communication Accounts) which is to be filled by SSC Stenographer Grade C & D Examination, 2024. 3. Is there any vacancy for Stenographer Grade D in Ministry of Communications, Department of Telecommunications, Telecom Regulatory Authority of India which is to be filled by SSC Stenographer Grade C & D Examination, 2024, if yes, kindly provide the statewise vacancies details for the same.

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RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00055	**Date of Receipt :**	23/04/2025
Transferred From :	Department of Telecommunications on 23/04/2025 With Reference Number : DOTEL/R/E/25/00357		
Remarks :	**transferred to CGCA and TRAI u/ 6(3) of the RTI Act, 2005.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Statu	[redacted]		
Is Requeste			
Amount Paid :	0 (RTI fee is received by **Department of Telecommunications (original recipient)**)	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	1. Kindly provide details regarding-State wise vacancies for Stenographer Grade C in Ministry of Communications, Department of Telecommunications, Telecom Regulatory Authority of India which is to be filled by SSC Stenographer Grade C & D Examination, 2024. 2. Also provide the State wise vacancies for Stenographer Grade D in Ministry of Communications, Department of Telecommunications, CGCA (Controller General of Communication Accounts) which is to be filled by SSC Stenographer Grade C & D Examination, 2024. 3. Is there any vacancy for Stenographer Grade D in Ministry of Communications, Department of Telecommunications, Telecom Regulatory Authority of India which is to be filled by SSC Stenographer Grade C & D Examination, 2024, if yes, kindly provide the statewise vacancies details for the same.		
Original RTI Text :	1. Kindly provide details regarding-State wise vacancies for Stenographer Grade C in Ministry of Communications, Department of		

	Telecommunications, Telecom Regulatory Authority of India which is to be filled by SSC Stenographer Grade C & D Examination, 2024. 2. Also provide the State wise vacancies for Stenographer Grade D in Ministry of Communications, Department of Telecommunications, CGCA (Controller General of Communication Accounts) which is to be filled by SSC Stenographer Grade C & D Examination, 2024. 3. Is there any vacancy for Stenographer Grade D in Ministry of Communications, Department of Telecommunications, Telecom Regulatory Authority of India which is to be filled by SSC Stenographer Grade C & D Examination, 2024, if yes, kindly provide the statewise vacancies details for the same.

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(209)/2025-RTI Dated: 19-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Madam,

Please refer to your two (02) similar RTI applications received through transferred online on the RTI portal from DoT vide Reg. No. TRAOI/R/T/25/00055, dated 23.04.2025 and Reg. No. TRAOI/R/T/25/00067, dated 13.05.2025 for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1.	The **6 vacancies (UR-4, ST-1, OBC-1)** of 'Personal Assistant' (equivalent to Stenographer Grade 'C' in SSC) reported to Staff Selection Commission for Stenographer Grade 'C' & 'D' Examination 2024 by Telecom Regulatory Authority of India (TRAI) are for TRAI HQ at New Delhi. However, the candidate is liable to serve anywhere in India as per the requirement of the organization.
2 & 3.	Vacancy for the post of Stenographer Grade 'D' is not reported to SSC by Telecom Regulatory Authority of India.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 19-05-2025 15:19:14

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/T/25/00069	**Date of Receipt :**	16/05/2025
Transferred From :	Department of Telecommunications on 16/05/2025 With Reference Number : DOTEL/R/T/25/00400		
Remarks :	**Tariff related matter is the subject of TRAI. Hence, in terms of Section 6 (3) (ii) of the RTI Act 2005 this RTI request is being transferred to TRAI to provide the related information, if any.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Telecom Regulatory Authority of India (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	1) Send me all Letter(s) along with its submitted supporting documents, from Airtel to TRAI/DOT for requesting approval of revision/modification/withdrawal of its (Airtel) plans, in the year 2024. 2) Send me all approval letter(s), along with its complete Terms and conditions, sent by the Competent Authority of TRAI / DOT to Airtel approving the increase or modification or withdrawal of its exisitng post-paid and pre-paid plans to its new slabs for its mobile users in the year 2024. 3) The Airtel has revised/increased its tariff of its post paid customers wef 09.08.2024. The approval letter for the same along with its all Terms and conditions sent by TRAI/DOT to Airtel may kindly be furnished. 4) Policy documents or other such documents of TRAI/DOT pertaining to post-paid and pre-paid schemes of Airtel that was effective in the year 2024. 5) Number of active post-paid consumers of Airtel as on 09.08.2024, across India. 6) Policy of TRAI /DOT on Tariff revision or modification or withdrawal applicable for post-paid customers of all Telecom Service providers.		

	7) Airtel informed the customer that they are not permitted to share the approval letter of TRAI. Need confirmation of this statement of Airtel.
Original RTI Text :	1) Send me all Letter(s) along with its submitted supporting documents, from Airtel to TRAI/DOT for requesting approval of revision/modification/withdrawal of its (Airtel) plans, in the year 2024. 2) Send me all approval letter(s), along with its complete Terms and conditions, sent by the Competent Authority of TRAI / DOT to Airtel approving the increase or modification or withdrawal of its exisitng post-paid and pre-paid plans to its new slabs for its mobile users in the year 2024. 3) The Airtel has revised/increased its tariff of its post paid customers wef 09.08.2024. The approval letter for the same along with its all Terms and conditions sent by TRAI/DOT to Airtel may kindly be furnished. 4) Policy documents or other such documents of TRAI/DOT pertaining to post-paid and pre-paid schemes of Airtel that was effective in the year 2024. 5) Number of active post-paid consumers of Airtel as on 09.08.2024, across India. 6) Policy of TRAI /DOT on Tariff revision or modification or withdrawal applicable for post-paid customers of all Telecom Service providers. 7) Airtel informed the customer that they are not permitted to share the approval letter of TRAI. Need confirmation of this statement of Airtel.
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RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00299	**Date of Receipt :**	03/05/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Statu	[redacted]		
Is Requester Be			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	1) Send me all Letter(s) along with its submitted supporting documents, from Airtel to TRAI/DOT for requesting approval of revision/modification/withdrawal of its (Airtel) plans, in the year 2024. 2) Send me all approval letter(s), along with its complete Terms and conditions, sent by the Competent Authority of TRAI / DOT to Airtel approving the increase or modification or withdrawal of its exisitng post-paid and pre-paid plans to its new slabs for its mobile users in the year 2024. 3) The Airtel has revised/increased its tariff of its post paid customers wef 09.08.2024. The approval letter for the same along with its all Terms and conditions sent by TRAI/DOT to Airtel may kindly be furnished. 4) Policy documents or other such documents of TRAI/DOT pertaining to post-paid and pre-paid schemes of Airtel that was effective in the year 2024. 5) Number of active post-paid consumers of Airtel as on 09.08.2024, across India. 6) Policy of TRAI /DOT on Tariff revision or modification or withdrawal applicable for post-paid customers of all Telecom Service providers. 7) Airtel informed the customer that they are not permitted to share the approval letter of TRAI. Need confirmation of this statement of Airtel.		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(233)/2025-RTI Dated: 26-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your two (02) similar RTI applications received online on the RTI portal vide Reg. No. TRAOI/R/E/25/00299, dated 03.05.2025 and another received through transferred online from DoT vide Reg. No. TRAOI/R/T/25/00069, dated 16.05.2025, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 to 7.	As per the existing regulatory provisions, TRAI has not approved the revision/modification/withdrawal of plans As per the provisions of sub-clause (1) of clause 2 of the Telecommunication Tariff Order (TTO), 1999, which, inter alia, mandates that the service provider shall report to the Authority any new tariff for telecom services or any change under, within seven working days from the date of implementation and record of the Authority. The referred Direction is available in public domain on TRAI website at Link https://www.trai.gov.in/sites/default/files/Main_Regulations_09_Mar_1999.pdf. Moreover, TRAI Direction dated 18.09.2020, inter-alia mandates telecom access service providers to publish and report all tariff plans in the prescribed formats and make available such tariff plans to the subscriber at the Customer Care Centre, the point of sale, retail outlets and on the website of the telecom access service providers. The referred Direction is available at Direction_18092020_0.pdf

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 26-05-2025 16:54:57

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/X/25/00006	**Date of Receipt :**	04/04/2025
Transferred From :	Ministry of Information & Broadcasting on 04/04/2025 With Reference Number : MOIAB/R/E/25/00183/1		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(	[redacted]		
Is Requester			
Amount Paid :	0 (RTI fee is received by **Ministry of Information & Broadcasting (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Your RTI Application is being transferred to TRAI US 6/3 of the RTI Act 2005		
Original RTI Text :	1 Billing and Consumer Rights As per the Telecommunication Broadcasting and Cable Services Standards of Quality of Service and Consumer Protection Addressable Systems Regulations 2017 issued by TRAI all cable operators must Provide a GSTcompliant invoice for all cable TV charges Clearly mention Network Capacity Fee NCF pay channel charges and taxes in the bill Not impose any hidden charges beyond the approved TRAI tariff rates Issue systemgenerated invoices instead of handwritten or rough bills Reference TRAI Tariff Order 2017 Consumer Protection Act 2019		

2 Complaint Handling and Resolution Timelines
As per TRAI Regulations service providers must resolve billing complaints within 7 days

If unresolved complaints can be escalated to Nodal Officers and later to the Appellate Authority which must resolve the issue within 10 days

Failure to resolve complaints within the timeframe allows consumers to escalate the issue to the Consumer Commission

Reference TRAI Digital Addressable Systems Regulations 2017 Clause 17

3 Consumer Complaint Records GTPL Accountability
As per the Consumer Protection Act 2019 service providers are accountable for unfair trade practices and deficiency in services

Consumers have the right to receive transparent billing and compensation for service failures

If a provider like GTPL fails to resolve complaints regulatory action can be taken by TRAI or the Ministry of Information Broadcasting

Reference Consumer Protection Act 2019 TRAI QoS Regulations 2017

Request for Information Under RTI Act 2005
Under Section 2f of the RTI Act 2005 I request information regarding
Billing regulations for cable operators
Maximum permissible NCF and charges
Consumer complaint resolution policies
Any past actions taken against GTPL for noncompliance

I request this information in electronic format via email or as a hard copy

Thank you

Print Save Close

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(176)/2025-RTI Dated: 01-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your three (03) RTI applications received through transferred online on the RTI portal vide Reg. No. TRAOI/R/X/25/00006, dated 04.04.2025 and another (02) are received offline mode from Ministry of Information and Broadcasting (MIB) vide their letters No. 18/10/2025-BP&L and No. N-45004/10/2025-DAS both dated 04.04.2025, for providing information under the provisions of the RTI Act 2005, In this context, the following is furnished: -

S.No.	Reply
1.	You may refer the Chapter IV: Billing and Payment (Regulations 18-23) of the QoS Regulations viz: Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017 dated 3rd March 2017, ['the QoS Regulations'].
2.	You may refer the Clause 4 of the Tariff Order viz Telecommunication (Broadcasting and Cable) Services (Eighth) (Addressable Systems) Tariff Order, 2017 dated 3rd March 2017. The Regulations and Tariff Order as well as their amendments issued from time to time are also available in the public domain on TRAI's website: https://www.trai.gov.in
3.	You may refer the Chapter VI: Customer Care and Complaint Redressal (Regulations 25-30) and other relevant regulations of the QoS Regulations which is also available in the public domain on TRAI's website: https://www.trai.gov.in However, it is informed that the TRAI Act, 1997 does not envisage redressal of individual consumer complaints by TRAI. In order to protect the interest of consumers, TRAI has laid down a framework for redressal of complaints of telecom consumers by their Service Providers. Telecom Service Providers (TSPs) are required to redress the grievances of their customers as per the provisions of the "Telecom Consumer Grievance Redressal Regulations (TCCRR), 2012" issued by TRAI. In terms of this mechanism, a consumer can lodge service-related complaints at the complaint centre of their TSPs. In case a complaint is not redressed satisfactorily by the service provider at the complaint centre, an appeal can be registered with the Appellate Authority of the TSPs.
4.	The information sought in this point is not specific. Further, with regard to the query sought for Consumer Protection Act 2019 the desired information may be available with the Department of Consumer Affairs. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to the Department of Consumer Affairs on 01.05.2025 for providing the related information, if any, directly to you.

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 01-05-2025 17:37:41

(S. K. Dutta)
Central Public Information Officer

Copy to: -

The Under Secretary/CPIO Ministry of Information and Broadcasting 'A' Wing, Shastri Bhawan, New Delhi.	For information w.r.t. the letters mention above.

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/X/25/00007	**Date of Receipt :**	04/04/2025
Transferred From :	Ministry of Information & Broadcasting on 04/04/2025 With Reference Number : MOIAB/R/P/25/00137		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(R	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Ministry of Information & Broadcasting (original recipient))**	**Mode of Payment**	Details not provided.
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	Since the information sought by you at Point No 5 is being transferred to TRAI US 6/3 of the RTI Act 2005		
Original RTI Text :	Details related to license to news channels and DTH providers.		

Print Save Close

Dated: 24/03/2025

To

Public Information Officer

Ministry of Information and Broadcasting

Room No. 657, 6th Floor,

Shastri Bhawan, New Delhi- 110001

Contact No. 011-23383857.

7135789/2025/CRU RTI Cell 28/3/25

SUBJECT:- APPLICATION FOR SEEKING INFORMATION UNDER SECTION 5 (2) OF RIGHT TO INFORMATION ACT, 2005

Respected Sir,

I am the applicant and want information about the broadcasting license of Landmark Apartments private Limited, CIN NO. U70109DL2006PTC150028 having news channel with name "HINDI KHABAR (Earlier 1-Witness)" Category- News and Current Affairs.

That in this regard the applicant required the following information:

1. For how many states Broadcasting License is granted to the above said news channel.
2. How many State Governments can broadcast paid advertisements on the above said news channel please provide eligible states names.
3. Since the starting of above said news channel to till date how many times Broadcasting License is suspended or cancelled.
4. Under whose name the above said news channel is raising invoices/ bills.
5. In how many DTH providers the above said news channel is registered.

US (BPL) US (TV-I)

US (BPL) US (TV-I)

333/RTI/25 01/4/25

6. As per the Guidelines of Ministry of Information and Broadcasting what is the minimum limit to Broadcast on different DTH providers.
7. I, the applicant states that the information sought does not fall within the restrictions contained in section 5(2) of the Right to Information Act, and to the best of my knowledge, it pertains to your office.

C 

Enclosure:

1. A postal order bearing No. 65F 118901 for Rs.10/- is enclosed herewith as fee / charges of RTI application.
2. The applicant undertakes to pay additional fee for the copies as asked by the applicant as and when required/directed by your office.

भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]
सत्यमेव जयते
भादूविप्रा
TRAI

F.No. RT-2/7/(177)/2025-RTI Dated: 01-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your two (02) RTI applications received through transferred online on on the RTI portal vide Reg. No. TRAOI/R/X/25/00007 dated 04.04.2025 and another is offline mode from Ministry of Information and Broadcasting (MIB) vide their letter No. 18/09/2025-BP&L dated 04.04.2025, for providing information under the provisions of the RTI Act 2005 for point No. 5, In this context, the following is furnished: -

<table>
<tr><td>S.No.</td><td colspan="2">Reply</td></tr>
<tr><td>Point No. 5</td><td colspan="2">As per the Quarterly Performance Monitoring Report (Q-PMR) of quarter ending December 2024, submitted to TRAI by the pay DTH operators, the 'Hindi Khabar' channel is available on the platform of the following two DTH operators:</td></tr>
<tr><td></td><td>S. No.</td><td>Name of the DTH operators</td><td>LCN</td></tr>
<tr><td></td><td>1.</td><td>M/s Tata Play Limited</td><td>557</td></tr>
<tr><td></td><td>2.</td><td>M/s Bharti Telemedia Limited</td><td>352</td></tr>
<tr><td></td><td>3.</td><td>M/s Sun Direct TV Pvt.</td><td rowspan="2">The said channel is not available in the LCN list, provided by the operators.</td></tr>
<tr><td></td><td>4.</td><td>M/s Dish TV India Ltd.</td></tr>
</table>

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 01-05-2025 12:20:04

(S. K. Dutta)
Central Public Information Officer

Copy to: -

The Under Secretary/CPIO Ministry of Information and Broadcasting 'A' Wing, Shastri Bhawan, New Delhi.	For infroamtion w.r.t. your letter cited above.

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/X/25/00009	**Date of Receipt :**	25/04/2025
Transferred From :	Ministry of Information & Broadcasting on 25/04/2025 With Reference Number : MOIAB/R/T/25/00108/1		
Remarks :	**Under Section 6(3) of RTI Act, 2005 transferred to the Ministry of Information & Broadcasting.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
S	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Broadcast Engineering Consultants India Ltd (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	your RTI application is being forwarded to Telecom Regulatory Authority of India (TRAI) under section 6(3) of the RTI Act, 2005 for furnishing you a suitable reply, if available with them.		
Original RTI Text :	Data on Management Information System (MIS) developed by the MINISTRY OF INFORMATION & BROADCASTING regarding reach of TV households in Cable TV and DTH services year wise for the last 10 years Number of subscribers of each Multi System Operator from 01 July 2017 till date		

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(223)/2025-RTI Dated: 23-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your three (03) similar RTI applications received online & offline modes from Ministry of Information and Broadcasting (MIB) vide Reg. No. TRAOI/R/X/25/00009, dated 25.04.2025 vide letter No. 18/12/2025-BP&L, dated 25/04/2025 and letter No. 18/12/2025-BP&L dated 09/05/2025, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	The various Performance Indicator Reports are available on the public domain of TRAI website (www.trai.gov.in) under the Head Releasle/Publication.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 23-05-2025 11:57:34

(S. K. Dutta)
Central Public Information Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/X/25/00011	**Date of Receipt :**	02/05/2025
Transferred From :	Department of Telecommunications on 02/05/2025 With Reference Number : DOTEL/R/T/25/00357/1		
Remarks :	**The part information may be pertaining to DoT. Hence, in terms of Section 6 (3) (ii) of the RTI Act 2005 this RTI request is being transferred to DoT to provide the related information, if any, directly to you.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(R	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Telecom Regulatory Authority of India (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	For reply to Point 1-4 of the RTI request relating to complaints, this RTI request is being transferred in terms of Section 6 (3) of the RTI Act 2005 to provide the information, directly to RTI applicant.		
Original RTI Text :	To The Central Public Information Officer, Department of Telecommunications (DoT), Sanchar Bhawan, New Delhi Subject: Request for Information Regarding Poor Mobile Network and Internet Services Respected Sir/Madam, I am a resident of [redacted] and I have been facing severe issues related to mobile network and internet data services for		

the past several years. I am a customer of JIO, and despite several complaints to the customer care and appellate authority, the issue remains unresolved.

Under the RTI Act 2005, I kindly request the following information:

1. How many complaints have been received by the Department of Telecommunications from Ghoghardiha, Bihar in the last 12 months regarding poor network coverage, call drops, or slow internet speed?
2. Has any inspection or survey been done by DoT or TRAI to assess the network quality of JIO in Ghoghardiha ? If yes, please provide the report/copy.
3. What actions have been taken by the Department of Telecommunications or TRAI against JIO for poor service in my region?
4. Are there any future plans for network improvement or new tower installation in Phulparas, Ghoghardiha ?
5. What is the minimum standard for 4G/5G internet speed and network coverage according to DoT/TRAI?

I am paying full charges for services, but not receiving satisfactory quality. Please provide the above information in electronic format (PDF or email).

Thank you.

Yours sincerely
[redacted]

Print Save Close

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00253	**Date of Receipt :**	21/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Stat	[redacted]		
Is Requester B			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

To
The Central Public Information Officer,
Department of Telecommunications (DoT),
Sanchar Bhawan, New Delhi

Subject: Request for Information Regarding Poor Mobile Network and Internet Services

Respected Sir/Madam,

I am a resident of [redacted] and I have been facing severe issues related to mobile network and internet data services for the past several years. I am a customer of JIO, and despite several complaints to the customer care and appellate authority, the issue remains unresolved.

Under the RTI Act 2005, I kindly request the following information:

1. How many complaints have been received by the Department of Telecommunications from Ghoghardiha, Bihar in the last 12 months regarding poor network coverage, call drops, or slow internet speed?
2. Has any inspection or survey been done by DoT or TRAI to assess the network quality of JIO in Ghoghardiha ? If yes, please provide the report/copy.
3. What actions have been taken by the Department of Telecommunications or TRAI against JIO for poor service in my region?
4. Are there any future plans for network improvement or new tower installation in Phulparas, Ghoghardiha ?
5. What is the minimum standard for 4G/5G internet speed and network coverage according to DoT/TRAI?

I am paying full charges for services, but not receiving satisfactory quality. Please provide the above information in electronic format (PDF or email).

Thank you.

Yours sincerely

[redacted]

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(200)/2025-RTI Dated: 14-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your (02) two similar RTI applications filed online on the RTI portal vide Reg. Nos. TRAOI/R/E/25/00253, dated 21.04.2025 and another is received through transferred online from DoT vide Reg. No. TRAOI/R/X/25/00011, dated 02.05.2025 for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1 & 4.	The Information sought is not available with TRAI. However, the desired information may be available with DoT. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to DoT for providing the related information, if any, directly to you.
2 & 3.	TRAI monitors the performance of service providers against the prescribed benchmark for various Quality of Service parameters on Licensed Service Area (LSA) basis. Wherever the Quality-of- Service benchmarks are not met, the explanation of the concerned service provider is called for and after considering the response of the service provider financial disincentive are imposed on service provider for non-complied QoS parameters.
5.	TRAI has not prescribed any minimum internet speed for 4G/5G. However, in this regard, kindly refer the following relevant regulations- "The Standards of Quality of Service of Access (Wireline and Wireless) and Broadband (Wireline And Wireless) Service Regulations, 2024 (06 of 2024)" dated 2.8.2024 which are available on TRAI's website :- www.trai.gov.in at url: https://trai.gov.in/sites/default/files/2024-10/Regulation_02082024.pdf Further, TRAI MySpeed App/ Portal facilitates users to explore the Mobile Data experience of customers across India. Users can submit data by downloading the app and testing their data speeds. TRAI MySpeed Portal provides Crowdsourced data, technology wise, Licensed Service Area (Circle) wise and operator wise. For more details the portal may be accessed through the following link:- https://myspeed.trai.gov.in

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by P JANAKI
Date: 14-05-2025 11:12:12

(P. Janaki)
Central Public Information Officer- Link Officer

RTI REQUEST DETAILS

Registration No. :	TRAOI/R/X/25/00014	**Date of Receipt :**	20/05/2025
Transferred From :	Department of Telecommunications on 20/05/2025 With Reference Number : DOTEL/R/T/25/00432		
Remarks :	**The part information may be pertaining to DoT. Hence, in terms of Section 6 (3) (ii) of the RTI Act 2005 this RTI request is being transferred to DoT to provide the related information, if any, directly to you.**		
Type of Receipt :	Electronically Transferred from Other Public Authority	**Language of Request :**	English
Status(Ru	[redacted]		
Is Requester Below Poverty Line ? :	No	**Citizenship Status**	Indian
Amount Paid :	0 (RTI fee is received by **Telecom Regulatory Authority of India (original recipient))**	**Mode of Payment**	Payment Gateway
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	
Information Sought :	CPIO, TRAI is requested to provide information/reply to Point No.1-4 of the RTI application as it is related to TRAI Benchmark compliance, benchmark violation, consumer related etc. directly to the RTI applicant, in terms of Section 6 (3) of the RTI Act 2005.		
Original RTI Text :	TO, the public information officer, department of telecommunications, ministry of communication, government of india, sanchar bhawan, new delhi - 110001 subject: Request for information under the RTI act 2005 section 6(1), regarding quality of mobile network services, regulatory compliance, and consumer grievances related to reliance jio infocomm Ltd. in my area.		

respected sir/mam,

i [redacted], resident of india, [redacted], hereby seek the following information under section 6 (1) of the Right to information act, 2005:

information sought:

1. please provide whether reliance jio infocomm Ltd. operating in my location (mentioned in this letter) , is compliant with the standards of quality of service of access (wireline and wireless) and Broadband (wireline and wireless) service regulations, 2024 (regulation no. 06 of 2024) issued by the TRAI kindly supply the latest three audit/inspection reports and documents showing jio compliance status with these QoS standards.

2. has the department of telecommunication issued any show cause notice or warning letters to reliance jio for substandard service quality in my area (mentioned in this letter) if yes, kindly provide the certified copy of such notices and any subsequent correspondence. if not, please provide reasoning or records regarding any departmental action (or inaction) in response to ongoing service degradation complaints.

3. has the department issued any advisory, instruction or regulatory warning to reliance jio against misleading advertisements about its service quality, given the realty on ground in my area (mentioned in this letter)?
is such advertisement not in violation of section 2(11) of the consumer protection Act, 2019 under the definition of deficiency in service? kindly provide relevant circulars, orders, or opinions.

4. please provide the number of mobile network towers installed and operated by reliance jio in the my area (mentioned in this letter) , along with their locations and the coverage radius of each tower.
also, has the department conducted any technical audit or capacity planning review for this area in light of the increasing population density? if yes, please provide the report.

5. has the department declared my area (mentioned in this letter) as a low network coverage area under any official notification or internal classification? if not, despite consistent complaints and public grievances, please state the reasons.

please furnish the above information within the prescribed period of 30 days under section 7(1) of the RTI Act, 2005. in case any information is exempt under section 8, kindly provide the justification for denial in writing. i have paid the application fees of 10 rupees via online mod.

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RTI REQUEST DETAILS

Registration No. :	TRAOI/R/E/25/00286	**Date of Receipt :**	29/04/2025
Type of Receipt :	Online Receipt	**Language of Request :**	English
Status(R	[redacted]		
Is Requester			
Does it concern the life or Liberty of a Person ? :	No(Normal)	**Request Pertains to :**	

Information Sought :

TO,
the public information officer,
department of telecommunications,
ministry of communication,
government of india,
sanchar bhawan, new delhi - 110001

subject: Request for information under the RTI act 2005 section 6(1), regarding quality of mobile network services, regulatory compliance, and consumer grievances related to reliance jio infocomm Ltd. in my area.

respected sir/mam,

i [redacted] hereby seek the following information under section 6 (1) of the Right to information act, 2005:

information sought:

1. please provide whether reliance jio infocomm Ltd. operating in my location (mentioned in this letter) , is compliant with the standards of quality of service of access (wireline and wireless) and Broadband (wireline and wireless) service regulations, 2024 (regulation no. 06 of 2024) issued by the TRAI kindly supply the latest three audit/inspection reports and documents showing jio compliance status with these QoS standards.

2. has the department of telecommunication issued any show cause notice or warning letters to reliance jio for substandard service quality in my area

(mentioned in this letter) if yes, kindly provide the certified copy of such notices and any subsequent correspondence. if not, please provide reasoning or records regarding any departmental action (or inaction) in response to ongoing service degradation complaints.

3. has the department issued any advisory, instruction or regulatory warning to reliance jio against misleading advertisements about its service quality, given the realty on ground in my area (mentioned in this letter)? is such advertisement not in violation of section 2(11) of the consumer protection Act, 2019 under the definition of deficiency in service? kindly provide relevant circulars, orders, or opinions.

4. please provide the number of mobile network towers installed and operated by reliance jio in the my area (mentioned in this letter) , along with their locations and the coverage radius of each tower.
also, has the department conducted any technical audit or capacity planning review for this area in light of the increasing population density? if yes, please provide the report.

5. has the department declared my area (mentioned in this letter) as a low network coverage area under any official notification or internal classification? if not, despite consistent complaints and public grievances, please state the reasons.

please furnish the above information within the prescribed period of 30 days under section 7(1) of the RTI Act, 2005. in case any information is exempt under section 8, kindly provide the justification for denial in writing. i have paid the application fees of 10 rupees via online mod.

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भारतीय दूरसंचार विनियामक प्राधिकरण
Telecom Regulatory Authority of India
[भारत सरकार / Government of India]

F.No. RT-2/7/(227)/2025-RTI Dated: 23-05-2025

To,

[redacted]

Sub.: Supply of information under the provisions of the RTI Act, 2005.

Sir,

Please refer to your two (02) similar RTI applications filed online on the RTI portal vide Reg. No. TRAOI/R/E/25/00286, dated 29.04.2025 and another received from DoT online vide Reg. No. TRAOI/R/X/25/00014 dated 20.05.2025, for providing information under the provisions of the RTI Act 2005. In this context, the following is furnished: -

S.No.	Reply
1.	As per the QoS regulations "The Standards of Quality of Service of Access (Wireline and Wireless) and Broadband (Wireline And Wireless) Service Regulations, 2024 (06 of 2024)" dated 2.8.2024, TRAI monitors the performance of service providers against the prescribed benchmark for various Quality of Service parameters on Licensed Service Area (LSA) basis. The performance of service providers on Quality-of-Service parameters are available in public domain and can be accessed at the TRAI website www.trai.gov.in under Indicator Reports at the following url- https://www.trai.gov.in/release-publication/reports/performance-indicators-reports
2.	You have sought information regarding SCN or warning letter issued by DoT. The desired information is not available with TRAI. However, the same may be available with DoT. In terms of Section 6 (3) (ii) of the RTI Act 2005, your RTI application was transferred online to DoT on 13.05.2025 for providing the related information, if any, directly to you.
3 & 4.	The Information sought is not available with TRAI.
5.	TRAI does not declare low network coverage area. However, vide QoS regulation-- "The Standards of Quality of Service of Access (Wireline and Wireless) and Broadband (Wireline And Wireless) Service Regulations, 2024 (06 of 2024)" dated 2.8.2024, TRAI has mandated all the service providers for publishing the geospatial coverage map at their websites. Further, the subscribers can also visit TRAI website for geospatial coverage map as provided by telecom service providers to check the coverage of their area of interest at the following url; https://www.trai.gov.in/consumer-info/mobile-coverage-map/service-p

Contd. on next page 02.

2. The Appellate Authority in TRAI under Section 19 (1) of the Right to Information Act, 2005 is Shri D. Manoj, Pr. Advisor (F&EA), Telecom Regulatory Authority of India World Trade Centre, Tower-F, 4-7th Floor, Nauroji Nagar, New Delhi-110029.

Yours faithfully,

Digitally signed by SUSHIL KUMAR DUTTA
Date: 23-05-2025 16:39:45

(S. K. Dutta)
Central Public Information Officer