

Response from Sai Cable Network, 4 Punjabi Bagh, Ambala Cantt (Haryana) 133001

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**Comments: On the draft consultation paper on draft model and standard interconnection agreement between MSO and LCO for offering digital cable TV services through digital addressable system (DAS):**

**We are the local cable operator operating in the jurisdiction of Ambala G.P.O. since long. Previously we were providing Free to air channels in analogue mode. Now we have been affiliated with Fastway and Siti Digital and are providing digital services to the subscribers through Set Top Boxes provided by the MSOs. We are narrating the following suggestions for sympathetically considerations by the Hon'ble TRAI authorities:-**

- a) There must be MIB DAS permission number mentioned in the agreement of MSOs executing the interconnection with the LCOs instead of Registered Head Office which have no permission from the Information of Broadcasting only digital head end addressed to be mentioned;
- b) 2% pre-activated STB to be provided to the LCO for instant replacement of faulty STB of the subscribers without charging any cost;
- c) The MSOs are disconnecting the signals of the LCOs subscribers without following the procedures laid down by the regulatory authorities. There is no provision in the draft locally to which we redressed our grievances. If approached with Hon'ble TDSAT New Delhi (only one tribunal in India exists) the expenses of the legal battle are so high that a common LCO cannot approach instantly. Needs some local statutory authorities to be mentioned in the "ICO" for redressing the grievances.
- d) MSOs (DAS) are forcing the LCO for signing with the third party MSO associates which system to be curved.
- e) The MSOs must provide the terms and conditions of SET TOP BOXES, Packages of channels to the LCO.

Submitted by

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